

Monthly Recommendations Report

Closed During October 2017



Office of Inspector General
Department of State
Broadcasting Board of Governors

Recommendation Status

As of October 31, 2017, the OIG Management Information System (MIS) reported the following recommendation counts:

		Unclassified	Sensitive and Classified	Total
Open	State	459	319	830*
	BBG	31	12	
Closed within Month	State	12	3	17
	BBG	1	1	
Newly Issued	State	18	0	18**
	BBG	0	0	

*this total includes the following recommendations associated with the IBWC: Open Sensitive/Classified: +9.
**this total excludes 3 DOS reports with 21 recommendations, 2 of which are closed and 19 are resolved. This total also excludes 1 BBG report with 3 recommendations all of which are resolved.

Recommendation Status Explained

Unresolved: No agreement between OIG and management on the recommendation or proposed corrective action (remains open).

Resolved: Agreement on the recommendation and proposed corrective action (remains open) but implementation has not been completed.

Closed: Agreed upon corrective action is complete.

Action Office: The organization to which a recommendation has been assigned for action.

Searching Explained

The recommendations are sorted alphabetically by action office, then by the date the report containing the recommendations was issued.

Use Ctrl+F within your internet browser to search for keywords within this PDF document.

Example searches:

- To find recommendations related to a particular bureau or office, type the name of that bureau or office. For example, "Office of the Deputy Secretary" or "Bureau of Diplomatic Security." [View the Department of State Organizational Chart](#) for more information on Department bureaus and offices.
- To find recommendations related to a particular embassy, type "Embassy" and the city in which the embassy is located. For example, "Embassy Berlin" or "Embassy Kabul."
- To find recommendations with a specific word or phrase, type the keyword. For example, "information technology" or "contracts."

Additional Information

- This report includes only unclassified information entered into our MIS system as of the last business day of the previous month. For example, the November report will include information in our system as of 4 P.M. on the last business day of October.
- Action office have up to 30 days after a report is issued to respond to newly issued recommendations.
- Questions? Contact the OIG [Office of Congressional and Public Affairs](#).

UNCLASSIFIED
U.S. Department of State - Office of Inspector General
Recommendations Closed in October 2017
Unclassified

Use CTRL+F to Enter Search Terms

#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS	REC CLOSE DATE
1	Bureau of Administration	AUD-FM-17-06	Management Assistance Report: Incorrect Post Allowance Rate for Embassy Berlin, Germany	11/10/2016	1	OIG recommends that the Bureau of Administration a) recalculate the post allowance rate for Berlin to correctly apply data related to the value added tax and sales tax and b) update the post allowance rate for Berlin and other applicable posts within Germany accordingly.	Closed - Implemented	10/24/2017
2	Bureau of Consular Affairs	AUD-CGI-17-38	Audit of the Bureau of Consular Affairs, Office of Consular Systems and Technology, Administration of Selected Information Technology Contracts	5/11/2017	6	OIG recommends that the Bureau of Consular Affairs, Office of Consular Systems and Technology, (a) determine whether the \$8,860,952 in questioned costs (all of which was considered unsupported as listed in Table B.2 of Appendix B) identified during the review of invoices for the American Citizen Services Support contract (SAQMMA14L0531) are supported, and (b) recover any costs determined to be unsupported.	Closed - Implemented	10/24/2017
3	Bureau of Diplomatic Security	AUD-MERO-17-37	Management Assistance Report: Challenges Remain in Monitoring and Overseeing Antiterrorism Assistance Program Activities in Pakistan	5/31/2017	2	OIG recommends that the Bureau of Diplomatic Security develop and implement procedures to verify compliance with contract reporting requirements in the Global Antiterrorism Training Assistance contract and reporting requirements in the Memorandum of Agreement executed between the Bureaus of Counterterrorism and Diplomatic Security's Office of Antiterrorism Assistance.	Closed - Implemented	10/19/2017
4	Bureau of Human Resources	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	4	The Bureau of Human Resources should establish procedures to use the Office of Personnel Management's automated tool to assess the proper security clearance necessary for work performed by student interns.	Closed - Implemented	10/16/2017
5	Bureau of Information Resource Management	AUD-SI-16-43	Compliance Follow-up Review of the Department of State's Implementation of Executive Order 13526, Classified National Security Information	9/20/2016	3	OIG recommends that the Bureau of Information Resource Management develop and implement a control within the Classified State Messaging Archive and Retrieval Toolset that allows only individuals who occupy positions that have been designated as original classification authority to identify themselves as such when making original classification decisions.	Closed - Implemented	10/24/2017

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6	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-15-04	Audit of the Bureau of International Narcotics and Law Enforcement Affairs Law Enforcement Reform Program in Pakistan	10/31/2014	1	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs obtain the cooperation of the Government of Pakistan to establish annual evaluations of the Pakistan Law Enforcement Reform Program and use those evaluations as a basis for future amendments to the Letter of Agreement, adjusting those objectives in a continuous process.	Closed - Implemented	10/31/2017
7	Bureau of Population, Refugees, and Migration	ISP-I-17-10	Inspection of the Bureau of Population, Refugees, and Migration	2/6/2017	1	The Bureau of Population, Refugees, and Migration should implement an annual action plan for its Functional Bureau Strategy to identify priorities and objectives and communicate them to its staff. (Action: PRM)	Closed - Implemented	10/3/2017
8	Bureau of Population, Refugees, and Migration	ISP-I-17-10	Inspection of the Bureau of Population, Refugees, and Migration	2/6/2017	3	The Bureau of Population, Refugees, and Migration should implement a standard operating procedure for future annual statement of assurance processes that includes reviews of contracts, information security, and refugee admissions processes. (Action: PRM)	Closed - Implemented	10/3/2017
9	Bureau of Population, Refugees, and Migration	ISP-I-17-10	Inspection of the Bureau of Population, Refugees, and Migration	2/6/2017	11	The Bureau of Population, Refugees, and Migration, in coordination with the Bureau of Diplomatic Security, should implement a program of closing-hours security checks to safeguard classified material. (Action: PRM)	Closed - Implemented	10/3/2017
10	Bureau of the Comptroller and Global Financial Services	AUD-MERO-15-16	Audit of the Bureaus of Near Eastern Affairs and South and Central Asian Affairs Compliance With Federal and Department Premium Class Air Travel Policies	11/25/2014	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services in coordination with the Joint Executive Office of the Bureaus of Near Eastern Affairs and South and Central Asian Affairs and the Bureau of Administration review and seek repayment of questioned travel costs for the five travel authorizations in which premium class air travel justifications were inappropriately applied and approved. OIG determined the total of these repayments could be as much as \$13,270.	Closed - Implemented	10/26/2017
11	Embassy Skopje	ISP-I-17-40	Inspection of Embassy Skopje, Macedonia	8/23/2017	2	Embassy Skopje should implement monthly inventory and reconciliation procedures for the bulk fuel supply. (Action: Embassy Skopje)	Closed - Implemented	10/17/2017

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12	Office of the Deputy Secretary of State	ISP-C-17-27	Compliance Follow-up Review: Department of State is Still Unable to Accurately Track and Report on Foreign Assistance Funds	6/28/2017	2	The Deputy Secretary should assign a senior Department official to oversee the process of developing and executing a plan with clear milestones and target completion dates to address foreign assistance tracking and reporting requirements. (Action: D)	Closed - Implemented	10/17/2017
13	Broadcasting Board of Governors	AUD-CG-IB-13-43	OIG Outline for Action: Management Attention Needed To Improve Broadcasting Board of Governors Acquisition Functions	9/26/2013	1	OIG recommends that the Director of the International Broadcasting Bureau immediately cease the use of personal services contracts that violate the Anti-Deficiency Act, take administrative disciplinary action as deemed appropriate, and report immediately to the President, Congress, and Comptroller General all relevant facts and a statement of actions taken, as required by Title 31 U.S. Code Section 1351, "Reports on violations."	Closed - Not Implemented	10/26/2017