

Monthly Recommendations Report

October 31, 2019



Office of Inspector General

Department of State
U.S. Agency for Global Media
(USAGM)

Recommendation Status

As of October 31, 2019, the OIG Management Information System (MIS) reported the following recommendation counts:

		Unclassified	Sensitive and Classified	Total
Open	State	621	466	1128*
	USAGM	17	17	
Closed within Month	State	30	3	33
	USAGM	0	0	
Newly Issued	State	11	14	25**
	USAGM	0	0	

*this total includes the following recommendations associated with the IBWC: Open Sensitive: +7.

**this total excludes: 1 DOS report with 2 recommendations, all of which are resolved; 1 USAGM report with 2 recommendations, all of which are resolved; and 1 IBWC report with 4 recommendations, all of which are resolved.

Recommendation Status Explained

Unresolved: No agreement between OIG and management on the recommendation or proposed corrective action (remains open).

Resolved: Agreement on the recommendation and proposed corrective action (remains open) but implementation has not been completed.

Closed: Agreed upon corrective action is complete.

Action Office: The organization to which a recommendation has been assigned for action.

Searching Explained

The recommendations are sorted alphabetically by action office, then by the date the report containing the recommendations was issued.

Use Ctrl+F within your internet browser to search for keywords within this PDF document.

Example searches:

- To find recommendations related to a particular bureau or office, type the name of that bureau or office. For example, "Office of the Deputy Secretary" or "Bureau of Diplomatic Security." [View the Department of State Organizational Chart](#) for more information on Department bureaus and offices.
- To find recommendations related to a particular embassy, type "Embassy" and the city in which the embassy is located. For example, "Embassy Berlin" or "Embassy Kabul."
- To find recommendations with a specific word or phrase, type the keyword. For example, "information technology" or "contracts."

Additional Information

- This report includes only unclassified information entered into our MIS system as of the last business day of the previous month. For example, the November report will include information in our system as of 4 P.M. on the last business day of October.
- Action office have up to 30 days after a report is issued to respond to newly issued recommendations.
- Questions? Contact the OIG [Office of Congressional and Public Affairs](#).

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
1	Aviation Governing Board	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	3	OIG recommends that the Aviation Governing Board, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop and implement a detailed strategic plan for all of the Department of State's aviation needs, including medical needs and country-specific needs like those of Embassy Bogota. The plan should have clear goals and attainable objectives, both at the headquarters level and for each country of operation.	Resolved
2	Aviation Governing Board	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	8	OIG recommends that the Aviation Governing Board (AGB), in coordination with the Bureau of International Narcotics and Law Enforcement Affairs (INL), revise Volume 2 of the Foreign Affairs Manual (FAM) 800 to clarify that INL is the sole provider of aviation services for the Department of State and any requests for exceptions to, or waiver of this policy, along with a written justification, must be submitted to and approved by the AGB. The FAM revision should include a requirement for a periodic review of the decision to determine whether it remains beneficial.	Resolved
3	Bureau of Administration	AUD-FM-16-47	Audit of Department of State Strategic Sourcing Efforts	9/7/2016	11	OIG recommends that the Bureau of Administration, in coordination with the Strategic Sourcing Council (Recommendation 1), develop and implement controls to prohibit users from ordering office supplies from vendors other than the approved Federal Strategic Sourcing Initiative office supply vendors without obtaining a valid waiver.	Resolved
4	Bureau of Administration	ISP-17-31	Inconsistent Guidance Governing Property Controls Over Mobile Devices Left Department at Risk of Wasteful Spending	8/14/2017	1	The Bureau of Administration should publish specific, clear and consistent guidance and procedures for the management, inventory, and tracking of smart phones and similar mobile devices.	Resolved
5	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	1	OIG recommends the Bureau of Administration develop and implement a plan to use independent economic data to determine post allowance rates where such data for post exist.	Resolved

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6	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	2	OIG recommends the Bureau of Administration re-determine and update by the end of FY 2018 post allowance rates using independent economic data where such data for post exist. Once the rates have been updated, the Bureau of Administration should determine the amount saved by implementing the new rates. OIG determined that using independent, economic data would have saved the Department approximately \$18.2 million between FY 2013 and FY 2015 for six posts tested (that is, funds that could have been put to better use).	Resolved
7	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	3	For cases in which independent cost-of-living indexes are not available to establish post allowance rates, OIG recommends that the Bureau of Administration revise and distribute updated policies and procedures to posts related to the post allowance rate methodology that provide detailed procedures for (a) collecting and summarizing living pattern questionnaires in eAllowances, and (b) collecting prices that reflect the requirements outlined in the Department of State Standardized Regulations on the retail price schedule Parts 3 and 4.	Resolved
8	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	4	For cases in which independent cost-of-living indexes are not available to establish post allowance rates, OIG recommends that the Bureau of Administration revise and distribute updated internal procedures for calculating post allowances to include detailed instructions to (a) verify post living pattern questionnaire summary information in eAllowances with hard copies provided by post, and (b) remove inappropriate or unreasonable prices from the retail price schedule in a consistent manner across all subcategories of goods, including the use of independent data when available.	Resolved

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9	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	5	For cases in which independent cost-of-living indexes are not available to establish post allowance rates, OIG recommends that the Bureau of Administration conduct and formally document an analysis to determine how to make the Washington, DC, prices used in the post allowance rate calculations reflective of the consumption patterns of the average salary level for a post employee stationed in a foreign area so that data are comparable between Washington, DC, and the overseas post. The Bureau of Administration should implement changes as necessary as a result of its analysis.	Resolved
10	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	6	OIG recommends the Bureau of Administration revise the Department of State Standardized Regulations for changes in the post allowance methodology as a result of implementing recommendations from this report.	Resolved
11	Bureau of Administration	AUD-FM-18-44	Audit of the Department of State's Process to Identify and Transfer Excess Working Capital Funds	6/27/2018	4	OIG recommends that the Bureau of Administration, as part of its annual review of the Working Capital Fund cost centers and in coordination with the Bureau of Budget and Planning, determine the amount of excess earnings in the Working Capital Fund for FY 2018, report the results to OIG, and remit the identified excess to the U.S. Department of the Treasury, as required by 22 U.S. Code § 2684.	Resolved
12	Bureau of Administration	ISP-I-18-33	Management Assistance Report: Dispersal of Contracting Officer Representatives Creates Oversight Challenges	8/14/2018	1	The Bureau of Administration should issue guidance to require contracting officer representatives to maintain contract files in the electronic contracting officer representative filing system within 180 days of the final issuance of this report.	Resolved
13	Bureau of Administration	ISP-I-19-09	Inspection of U.S. Mission to Somalia	10/29/2018	3	The Bureau of Administration, in coordination with the U.S. Mission to Somalia and the Bureau of African Affairs, should finalize all risk mitigation plans for third-party contracts as required by Department guidance.	Resolved
14	Bureau of Administration	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	6	The Bureau of Administration, in coordination with Embassy Banjul, should conduct a staff assistance visit to address contract administration deficiencies.	Resolved

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15	Bureau of Administration	AUD-CGI-19-24	Audit of the Department of State Purchase Card Program	3/15/2019	1	OIG recommends that the Bureau of Administration clarify and reissue policy guidance in the Department of State Worldwide Purchase Card Program Manual to describe specifically when purchase cards may be used to pay for "light refreshments" at restaurants and caterers.	Resolved
16	Bureau of Administration	AUD-CGI-19-24	Audit of the Department of State Purchase Card Program	3/15/2019	3	OIG recommends that the Bureau of Administration clarify and reissue policy guidance in the Department of State Worldwide Purchase Card Program Manual to identify the required frequency of "refresher training" for program participants.	Resolved
17	Bureau of Administration	AUD-CGI-19-24	Audit of the Department of State Purchase Card Program	3/15/2019	4	OIG recommends that the Bureau of Administration compare all policy guidance for the Purchase Card Program as promulgated in the Department of State Worldwide Purchase Card Program Manual with the requirements set forth in the Foreign Affairs Manual to ensure consistency between these documents.	Resolved
18	Bureau of African Affairs	AUD-CG-14-07	Audit of Department of State Selection and Positioning of Contracting Officer's Representatives	1/31/2014	2	OIG recommends that the Bureau of African Affairs not use contractors to perform contract administration and oversight tasks to avoid assigning inherently governmental, critical, or closely related functions to contractors, as prohibited by the Federal Acquisition Regulation.	Resolved
19	Bureau of African Affairs	AUD-CG-14-31	Audit of the Administration and Oversight of Contracts and Grants Within the Bureau of African Affairs	8/12/2014	5	OIG recommends that the Bureau of African Affairs discontinue the use of site coordinators in locations that allow Government personnel to work within that country and develop and implement processes to ensure that contracting officer's representatives and government technical monitors with the appropriate levels of Federal Acquisition Certification for Contracting Officer's Representatives are officially delegated to conduct oversight of their assigned contracts.	Resolved

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20	Bureau of African Affairs	AUD-CG-14-31	Audit of the Administration and Oversight of Contracts and Grants Within the Bureau of African Affairs	8/12/2014	24	OIG recommends that Bureau of African Affairs Grants Officer Representatives (GOR) assess the risk of ongoing grants and identify and re-classify high-risk grant recipients. For each high-risk recipient, GORs should develop a risk mitigation strategy that includes changes to oversight and a corrective action plan.	Resolved
21	Bureau of African Affairs	ISP-I-18-02	Inspection of the Bureau of African Affairs' Foreign Assistance Program Management	10/26/2017	3	The Bureau of African Affairs should document its foreign assistance business processes, including administrative responsibilities and internal control procedures for project planning, funds management, human resources, contract and grants management, and risk management.	Resolved
22	Bureau of African Affairs	ISP-I-18-02	Inspection of the Bureau of African Affairs' Foreign Assistance Program Management	10/26/2017	4	The Bureau of African Affairs should identify duplicative and fragmented administrative functions related to monitoring and evaluation, invoice reviews, and procurement, and consolidate functions to improve program efficiency.	Resolved
23	Bureau of African Affairs	ISP-I-18-02	Inspection of the Bureau of African Affairs' Foreign Assistance Program Management	10/26/2017	5	The Bureau of African Affairs should develop a bureau-wide process to reclassify foreign assistance funds before the funds cancel.	Resolved
24	Bureau of African Affairs	ISP-I-18-02	Inspection of the Bureau of African Affairs' Foreign Assistance Program Management	10/26/2017	6	The Bureau of African Affairs should implement mechanisms to track information on foreign assistance programs and provide financial and program reports to the bureau's senior leadership on core program management responsibilities.	Resolved
25	Bureau of African Affairs	ISP-I-18-02	Inspection of the Bureau of African Affairs' Foreign Assistance Program Management	10/26/2017	7	The Bureau of African Affairs should implement risk management policies and procedures for foreign assistance that incorporate measures to further reduce the likelihood that foreign assistance will inadvertently finance terrorist activities.	Resolved
26	Bureau of African Affairs	ISP-I-18-02	Inspection of the Bureau of African Affairs' Foreign Assistance Program Management	10/26/2017	9	The Bureau of African Affairs, in coordination with the Bureau of Administration, should develop a customized risk assessment template for Federal financial assistance to accurately assess and mitigate risks specific to programs in Africa.	Resolved

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27	Bureau of African Affairs	ISP-I-18-02	Inspection of the Bureau of African Affairs' Foreign Assistance Program Management	10/26/2017	10	The Bureau of African Affairs should complete required monitoring and evaluation reports, as specified in individual Federal assistance monitoring plans.	Resolved
28	Bureau of African Affairs	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	1	The Bureau of African Affairs, in coordination with Embassy Djibouti, should restructure the staffing of the Political-Economic Section to more effectively support the embassy's Integrated Country Strategy goals	Resolved
29	Bureau of African Affairs	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	7	The Bureau of African Affairs should require the Ambassador and the Deputy Chief of Mission to comply with Department guidelines for providing guidance to the American employees they supervise.	Resolved
30	Bureau of African Affairs	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	8	The Bureau of African Affairs should follow Department guidelines to seek authorization to establish an office in São Tomé and Príncipe.	Resolved
31	Bureau of African Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	1	OIG recommends that the Bureau of African Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved
32	Bureau of Consular Affairs	ISP-I-17-04	Inspection of the Bureau of Consular Affairs, Office of Consular Systems and Technology	12/9/2016	24	The Bureau of Consular Affairs should direct the Office of Consular Systems and Technology to review the \$18.54 million of unliquidated obligations for contracts that require close out and document justifications of remaining prior year balances.	Resolved
33	Bureau of Consular Affairs	AUD-FM-17-53	Audit of the Bureau of Consular Affairs Fee-Setting Methodology for Selected Consular Services	9/7/2017	4	OIG recommends that the Bureau of Consular Affairs conduct an analysis to determine and formally document in its procedures, a reasonable maximum threshold for carry forward balances for each consular fee. Carry forward balances should be adequately precise and adequately explained estimates of actual costs. This determination should consider known and anticipated Consular and Border Security Program costs.	Resolved

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34	Bureau of Consular Affairs	AUD-FM-17-53	Audit of the Bureau of Consular Affairs Fee-Setting Methodology for Selected Consular Services	9/7/2017	5	OIG recommends that the Bureau of Consular Affairs design, implement, and formally document a procedure to review prior-year net financial results annually to determine whether the fee-setting methodology should be adjusted. The procedure should include a process to determine the effect of excess revenue and carry forward balances on the fee levels.	Resolved
35	Bureau of Consular Affairs	AUD-FM-17-53	Audit of the Bureau of Consular Affairs Fee-Setting Methodology for Selected Consular Services	9/7/2017	6	OIG recommends that the Bureau of Consular Affairs remit unobligated balances that exceed the carry forward threshold (Recommendation 4), which OIG reported as \$284 million in funds that could be put to better use for FY 2017, to the Department of the Treasury.	Resolved
36	Bureau of Consular Affairs	AUD-FM-17-53	Audit of the Bureau of Consular Affairs Fee-Setting Methodology for Selected Consular Services	9/7/2017	10	OIG recommends that the Bureau of Consular Affairs develop and implement procedures to include only actual expenditures in the Cost of Service Model and eliminate non-expenditure items (such as obligations and allotments) from the cost inputs entered into the model.	Resolved
37	Bureau of Consular Affairs	ISP-I-18-42	Inspection of the Bureau of Consular Affairs' Office of Fraud Prevention Programs	8/24/2018	6	The Bureau of Consular Affairs should perform an assessment to determine the security categorization of the Office of Fraud Prevention Programs' case management system and implement required security controls in accordance with Federal standards.	Resolved
38	Bureau of Consular Affairs	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	1	The Bureau of Consular Affairs, Office of Passport Services, in conjunction with the Bureau of Diplomatic Security, should develop centralized, searchable databases to track and manage passport revocation cases, as well as retentions of passports and other documents seized on suspicion of fraud when citizens apply for consular services, or under other circumstances, and to track confiscations of such documents if they are seized on grounds other than retention authority.	Resolved

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39	Bureau of Consular Affairs	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	3	The Bureau of Consular Affairs should coordinate with the Office of the Legal Adviser to issue guidance and, if necessary, amend the Foreign Affairs Manual to clarify (1) The differences between retention and confiscation of a passport and any other authority that exists to take a passport, the circumstances under which each is authorized, the types of documentation or data entries the Department must create and maintain in exercising each authority, the notifications and advisements that must be given to the document holders in each case, and the fact that retentions must be limited to a specific temporary period. (2) The circumstances in which individuals whose passports are retained, confiscated, or revoked while overseas are entitled to limited validity passports to return to the United States.	Resolved
40	Bureau of Consular Affairs	ISP-I-19-36	Inspection of the Bureau of Consular Affairs, Kentucky Consular Center	8/27/2019	2	The Bureau of Consular Affairs should require the Kentucky Consular Center to centralize all Contracting Officer's Representative files for the prime labor contract and provide file access to all Contracting Officer's Representatives and Government Technical Monitors designated on the contract.	Resolved
41	Bureau of Consular Affairs	ISP-I-19-36	Inspection of the Bureau of Consular Affairs, Kentucky Consular Center	8/27/2019	3	The Bureau of Consular Affairs should require the Kentucky Consular Center to implement standard operating procedures for invoice reviews to clearly delineate the roles of the Contracting Officer's Representative and the quality assurance contractors, in accordance with Department standards.	Resolved
42	Bureau of Consular Affairs	ISP-I-19-36	Inspection of the Bureau of Consular Affairs, Kentucky Consular Center	8/27/2019	4	The Bureau of Consular Affairs should require the Kentucky Consular Center to track and pay invoices in accordance with the Prompt Payment Act and Department standards.	Resolved

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43	Bureau of Consular Affairs	ISP-I-19-36	Inspection of the Bureau of Consular Affairs, Kentucky Consular Center	8/27/2019	5	The Bureau of Consular Affairs should require the Kentucky Consular Center to conduct oversight of the quality assurance contract in accordance with Department standards.	Resolved
44	Bureau of Consular Affairs	ISP-I-19-36	Inspection of the Bureau of Consular Affairs, Kentucky Consular Center	8/27/2019	6	The Bureau of Consular Affairs, in coordination with the Bureau of Administration, should conduct a space utilization study of the Kentucky Consular Center's Appalachian Processing Center and implement a plan for its cost-effective use or repurposing.	Resolved
45	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-17-37	Management Assistance Report: Challenges Remain in Monitoring and Overseeing Antiterrorism Assistance Program Activities in Pakistan	5/31/2017	1	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, implement a monitoring and evaluation system to include measuring performance in accordance with the requirements outlined in the Department's Performance Management Guidebook and the Memorandum of Agreement executed between the Bureaus of Counterterrorism and Diplomatic Security's Office of Antiterrorism Assistance.	Resolved
46	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	4	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism seek designation from the Secretary of State to be the controlling authority on countering violent extremism issues and policy.	Resolved
47	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	5	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of the Legal Adviser, provide written guidance for developing and implementing programs and projects intended to rehabilitate and reintegrate former violent extremists into society in a manner consistent with U.S. laws prohibiting material support to terrorists and terrorist organizations.	Resolved

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48	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	6	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources (PPR), and the Bureau of Budget and Planning, develop and implement a single definition for what constitutes a countering violent extremism program or project.	Resolved
49	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	7	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources, and the Bureau of Budget and Planning, establish a process to verify that grants and cooperative agreements awarded for the purpose of countering violent extremism comply with the definition established in Recommendation 6 as to what constitutes a countering violent extremism program or project.	Resolved
50	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	8	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources, and the Bureau of Budget and Planning, develop and implement procedures to ensure that bureaus and missions report only awards and expenditures that meet the definition of a countering violent extremism established in Recommendation 6 as to what constitutes a countering violent extremism program or project.	Resolved

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51	Bureau of Counterterrorism and Countering Violent Extremism	ESP-19-06	Evaluation of the Antiterrorism Assistance Explosive Detection Canine Program – Health and Welfare	9/6/2019	1	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, develop a written strategic plan that addresses canine health and welfare concerns in Jordan, specifically planning for future funding needs in order to maintain the program, along with steps to aid the Jordanians in becoming self-sustaining. OIG further recommends that the Bureau of Counterterrorism and the Bureau of Diplomatic Security cease providing additional canines to Jordan until there is a sufficient sustainability plan in place to ensure their health and welfare.	Unresolved
52	Bureau of Counterterrorism and Countering Violent Extremism	ESP-19-06	Evaluation of the Antiterrorism Assistance Explosive Detection Canine Program – Health and Welfare	9/6/2019	4	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, develop and negotiate written agreements related to the canine program with partner nations that ensure there is a mutual understanding regarding the health, welfare, and retirement of the provided canines.	Resolved
53	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	1	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Bureau of Diplomatic Security (DS), develop and implement performance monitoring plans and collect and analyze relevant monitoring data for the Soft Targets Crisis Response Program and the Manila Airport Security Program awards as agreed to in the 2015 Memorandum of Agreement with DS.	Resolved
54	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	2	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism (CT) establish a new Memorandum of Agreement with the Bureau of Diplomatic Security that reflects the requirements outlined in the Foreign Affairs Manual (FAM), 18 FAM 301, and CT's 2016 Monitoring and Evaluation Guide.	Resolved

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55	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	9	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism require the Bureau of Diplomatic Security to submit quarterly financial reports as agreed to in the 2015 Memorandum of Agreement for both the Soft Targets Crisis Response Program and the Manila Airport Security Program.	Resolved
56	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	10	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Bureau of Diplomatic Security, review the invoices for the five completed Soft Targets Crisis Response Program and Manila Airport Security Program courses reviewed in this audit and (a) determine the allowability of the costs of \$13,700 OIG identified, (b) recoup those funds from the contractor if they are determined to be unallowable, and (c) withhold payments on all future invoices submitted by the contractor until invoices have appropriate supporting documentation.	Unresolved
57	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	11	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism (CT) require the Department of Justice to pay the salary of the Resident Legal Advisor in a manner that reflects the actual amount of time spent working on CT's behalf on the Resident Legal Advisor Program.	Resolved
58	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	12	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism (a) determine the allowability of the \$70,000 in funds identified by OIG from the Resident Legal Advisor Program expended in FY 2018, (b) obtain a refund for those payments determined to be unallowable, and (c) verify that the funds have been returned.	Unresolved

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59	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	13	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism document its reviews of quarterly financial reports and obtain, review, and document supporting financial documentation for the Resident Legal Advisor Program for reconciliation purposes, in accordance with Procurement Information Bulletin No 2014-05.	Resolved
60	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	14	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism (a) determine the allowability of costs of \$18,556 identified by OIG that were obligated beyond the budgeted amount for the Resident Legal Advisor Program without authorization in FY 2018, (b) obtain a refund for those payments determined to be unallowable, and (c) verify that the funds have been returned.	Unresolved
61	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	15	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism develop and implement procedures to verify that all award recipients comply with approved budget plans or obtain permission via formal amendments or written agreements to deviate from approved budget plans.	Resolved
62	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	27	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism (a) determine the allowability of the \$417,771 in questioned costs expended from October 1, 2017, through September 30, 2018, identified by OIG, (b) obtain a refund for all payments to the Department of Justice determined to be unallowable, and (c) verify that the funds have been returned.	Unresolved
63	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	5	OIG recommends that the Bureau of Democracy, Human Rights, and Labor distribute the consolidated vetting guidance from Recommendation 1 to implementing partners to make them aware of Department vetting requirements.	Resolved

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64	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	6	OIG recommends that the Bureau of Democracy, Human Rights, and Labor develop and implement internal controls to verify that its implementing partners are submitting information on required individuals for vetting in accordance with the consolidated vetting guidance from Recommendation 1.	Resolved
65	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	7	OIG recommends that the Bureau of Democracy, Human Rights, and Labor include in future award agreements the vetting requirements for Syria programs.	Resolved
66	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	3	The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of Administration, should finalize a service level agreement clarifying the Bureau of Administration's responsibilities for grants support.	Resolved
67	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	5	The Bureau of Democracy, Human Rights, and Labor should modify its grants processes to accurately record expenditures in the Department's financial system.	Resolved
68	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	6	The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of the Comptroller and Global Financial Services and the Office of the Legal Adviser, should determine whether grants payment irregularities identified for award number S-LMAQM-17-CA-1232 constitute a violation of the Anti-Deficiency Act and, if so, report the violation.	Resolved
69	Bureau of Diplomatic Security	ESP-15-01	Review of Selected Internal Investigations Conducted by the Bureau of Diplomatic Security	10/16/2014	1	The Department should take steps (as previously recommended in OIG's report on the 2012 inspection (ISP-I-13-18)), to enhance the integrity of DS's internal investigations process by implementing safeguards to prevent the appearance of, or actual, undue influence and favoritism by Department officials.	Unresolved

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70	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	2	The Bureau of Diplomatic Security, Office of Personnel Security and Suitability, in coordination with the Bureau of Human Resources, should establish clear responsibilities for the processing of security clearance requests in order to reduce or eliminate unnecessary delays in the clearance process and require appropriate training for all Human Resources personnel involved in the process.	Resolved
71	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	3	The Bureau of Diplomatic Security should perform a workforce analysis of its employees who perform security clearance work to ensure that it has the proper staffing levels in place to meet its timeliness goals.	Resolved
72	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	5	The Bureau of Diplomatic Security, Office of Personnel Security and Suitability should determine the actual cost of the security clearance work it performs for other Government agencies in order to fully recoup its expended funds, in accordance with the Economy Act and Department policy.	Resolved
73	Bureau of Diplomatic Security	ISP-17-39	Management Assistance Report: Deficiencies Reported in Cyber Security Assessment Reports Remain Uncorrected	7/26/2017	1	The Bureau of Diplomatic Security, in coordination with the Bureau of Information Resource Management and regional bureaus, should require implementation of Cyber Security Assessment report recommendations and establish a process to track and verify that overseas posts comply with those recommendations.	Resolved
74	Bureau of Diplomatic Security	AUD-SI-17-48	Audit of the Process To Approve, Disburse, and Report Rewards for Justice Payments	7/28/2017	3	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Legislative Affairs, establish and implement a process to (a) identify the expenses necessary to operate the Rewards for Justice Program, (b) compile and accumulate data on operating expenses annually, (c) prepare the annual report, and (d) submit the report to the Bureau of Legislative Affairs within timeframes as agreed to by the Bureau of Legislative Affairs to meet the requirement to submit the annual report no later than 60 days after the end of each fiscal year.	Resolved

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75	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	1	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards, in coordination with the Bureau of Diplomatic Security, Countermeasures Directorate, Office of Physical Security Programs, Defensive Equipment and Armored Vehicle Division, complete and implement an action plan to record accountable property contained in the high-threat kits that are on hand, along with any new kits delivered, into the Department's Integrated Logistics Management System-Asset Management application, as required by Volume 14 of the Foreign Affairs Manual, Section 421.1(c), within 30 days after this Management Assistance Report has been issued.	Resolved
76	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	2	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards, perform a physical inventory of its accountable property, as required by Volume 14 of the Foreign Affairs Manual, Section 426, once an action plan for recording this property (Recommendation 1) has been completed.	Resolved
77	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	3	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards (TPS), in coordination with the Bureau of Diplomatic Security, Countermeasures Directorate, Office of Physical Security Programs, Defensive Equipment and Armored Vehicle Division, complete its joint effort to develop and implement a process to manage accountable property in the high-threat kits in accordance with requirements in Volume 14 of the Foreign Affairs Manual, Sections 420 and 426, and the Property Accountability requirements in Section 5-25 of TPS's Standard Operating Procedures. This process should (a) identify and record all accountable property in high-threat kits when the kits have been received and issued and returned and (b) provide steps for performing annual inventories.	Resolved

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78	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	4	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards, in coordination with the Bureau of Diplomatic Security, Countermeasures Directorate, Office of Physical Security Programs, Defensive Equipment and Armored Vehicle Division, develop and implement an action plan to develop procedures that require property issued to employees for an extended period of time comply with charge out policies included in Volume 14 of the Foreign Affairs Manual, Section 425.3-4(c). At a minimum, these procedures should include recording data related to issuing the property (e.g., the date of issuance, the name and signature of the individual responsible for the property, and the item serial numbers, as appropriate) and factors related to performing periodic checks on location or condition of the property and on returning the equipment (e.g., the date of return and the condition of the property).	Resolved
79	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	5	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards (TPS), develop and implement an action plan to identify and record accountable property previously purchased and charged out or issued to employees from October 2015 to the present. This plan should include a reconciliation of the items to the invoices of items purchased to ensure completeness and should detail how TPS will update the asset management systems with information on accountable property.	Resolved
80	Bureau of Diplomatic Security	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	4	The Bureau of Consular Affairs and the Bureau of Diplomatic Security should ensure that all ARSO-Is receive appropriate training on the clarifications described in Recommendation 3 and identify a single point of contact for ARSO-Is and other DS agents seeking legal guidance.	Resolved

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81	Bureau of Diplomatic Security	ISP-I-19-36	Inspection of the Bureau of Consular Affairs, Kentucky Consular Center	8/27/2019	1	The Bureau of Diplomatic Security, in coordination with the Bureau of Consular Affairs, should modify the performance rating structure for the Diplomatic Security Investigative Unit supervisor to include the Kentucky Consular Center Director as the rater or reviewer.	Started
82	Bureau of Diplomatic Security	ESP-19-06	Evaluation of the Antiterrorism Assistance Explosive Detection Canine Program – Health and Welfare	9/6/2019	2	OIG recommends that the Bureau of Diplomatic Security develop and implement written policies and procedures related to the health and welfare of all canines provided under the Department’s foreign assistance program, which should include policies to address the criteria used to evaluate a foreign partner’s ability to care for canines, health and welfare follow-up timelines based on the initial evaluation, and care for a canine with medical needs after deployment.	Resolved
83	Bureau of Diplomatic Security	ESP-19-06	Evaluation of the Antiterrorism Assistance Explosive Detection Canine Program – Health and Welfare	9/6/2019	3	OIG recommends that the Bureau of Diplomatic Security develop and implement a written plan to address canine retirement and adoption in all countries.	Resolved
84	Bureau of Diplomatic Security	ESP-19-06	Evaluation of the Antiterrorism Assistance Explosive Detection Canine Program – Health and Welfare	9/6/2019	5	OIG recommends that the Bureau of Diplomatic Security prepare and implement a written timeline for conducting follow-up health and welfare checks on a regular basis to ensure provided canines are receiving the proper care, which should include documenting the status and condition of each canine provided under the program.	Resolved
85	Bureau of Diplomatic Security	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	7	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Overseas Buildings Operations, amend the 2015 Memorandum of Agreement Regarding Construction Services for Physical Security Upgrades in Kabul, Afghanistan, to more clearly define roles and responsibilities for physical security construction in Afghanistan with a specific focus on the types and locations of construction projects to be managed by each bureau as well as the Kabul Regional Security Office in Afghanistan.	Started

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86	Bureau of Diplomatic Security	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	8	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Overseas Buildings Operations, take steps to develop standardized designs for physical security structures for use at volatile posts in high-threat, high-risk areas around the world.	Started
87	Bureau of East Asian and Pacific Affairs	ISP-I-18-06	Inspection of Consulate General Hong Kong, China	11/30/2017	9	The Bureau of East Asian and Pacific Affairs, in coordination with Consulate General Hong Kong and the Bureau of Human Resources, should determine the number and levels for language designated positions at Consulate General Hong Kong in accordance with Department standards, and put up to \$2 million to better use.	Resolved
88	Bureau of Educational and Cultural Affairs	AUD-CGI-18-15	Audit of the Administration of Selected Cooperative Agreements Awarded to the Institute of International Education by the Bureau of Educational and Cultural Affairs	2/9/2018	4	OIG recommends that the Bureau of Educational and Cultural Affairs (a) determine whether the unsupported cost-sharing contributions of \$14,829,120 for cooperative agreement S-ECAGD-14-CA-1017 (October 1, 2013, through September 30, 2016) are supported and (b) reduce, for any cost-sharing contribution determined to be unsupported, the Department of State's funding for the agreement accordingly, as stipulated in the agreement.	Resolved
89	Bureau of Educational and Cultural Affairs	AUD-CGI-18-15	Audit of the Administration of Selected Cooperative Agreements Awarded to the Institute of International Education by the Bureau of Educational and Cultural Affairs	2/9/2018	6	OIG recommends that the Bureau of Educational and Cultural Affairs (a) determine whether the unsupported cost-sharing contributions of \$19,153,955 for cooperative agreement S-ECAGD-15-CA-1015 (December 11, 2014, through September 30, 2016) are supported and (b) reduce, for any cost-sharing contribution determined to be unsupported, the Department of State's funding for the cooperative agreement accordingly, as stipulated in the agreement.	Resolved

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90	Bureau of European and Eurasian Affairs	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	3	OIG recommends that the Bureau of European and Eurasian Affairs, in coordination with the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement a communications strategy to ensure that Contracting Officer's Representatives are aware that a quality assurance surveillance plan is required for contracts and task orders.	Resolved
91	Bureau of European and Eurasian Affairs	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	5	OIG recommends that the Bureau of European and Eurasian Affairs, develop and implement procedures detailing the required use of COR eFiling.	Resolved
92	Bureau of European and Eurasian Affairs	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	7	OIG recommends that the Bureau of European and Eurasian Affairs develop and implement procedures to ensure that it complies with the Bureau of Administration, Office of the Procurement Executive's guidance to nominate eligible Federal Acquisition Certification for Contracting Officer's Representative candidates to the Contracting Officer (CO) for official designation as a Contracting Officer's Representative (COR), Alternate Contracting Officer's Representative (A/COR), and Government Technical Monitor (GTM) and ensure that other COR, A/COR, or GTM candidates do not fulfill this role without the CO's concurrence and written designation.	Resolved
93	Bureau of European and Eurasian Affairs	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	11	OIG recommends that the Bureau of European and Eurasian Affairs develop and implement standard operating procedures to require and verify that grant awards include appropriate and clearly defined performance indicators with all required components to measure the progress of a grant award in accordance with the Department of State's Federal Assistance Directive.	Resolved

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94	Bureau of European and Eurasian Affairs	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	12	OIG recommends that the Bureau of European and Eurasian Affairs develop and implement a process to verify that Grants Officer Representatives develop and use monitoring plans that include all required elements to conduct surveillance activities in accordance with the Department of State's Federal Assistance Directive.	Resolved
95	Bureau of European and Eurasian Affairs	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	13	OIG recommends that the Bureau of European and Eurasian Affairs develop and implement a process to verify Grants Officer Representatives compliance with requirements to perform and document reviews of performance and financial reports within 30 days of receipt of reports, which is consistent with the Department of State's Federal Assistance Directive.	Resolved
96	Bureau of European and Eurasian Affairs	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	14	OIG recommends that the Bureau of European and Eurasian Affairs develop and implement a process to require and verify that Grants Officer Representatives perform and document site visits for each grant recipient commensurate with the complexity and value of the grant and as outlined in the monitoring plan for the grant.	Resolved
97	Bureau of European and Eurasian Affairs	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	15	OIG recommends that the Bureau of European and Eurasian Affairs, in coordination with the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement guidelines requiring supervisors of Grants Officer Representatives (GOR) to obtain formal feedback from Grants Officers regarding GOR performance and incorporate this feedback into GOR performance evaluations.	Resolved
98	Bureau of Human Resources	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	3	OIG recommends that the Office of the Director General for Human Resources, in conjunction with the Bureau of the Comptroller and Global Financial Services, develop and implement administrative and disciplinary procedures related to the Travel Card Program to include misuse, non-usage, and abuse.	Resolved

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99	Bureau of Human Resources	ESP-16-04	Department of State Has Administrative Leave Policies but Lacks Complete and Accurate Data on the Use of Leave	9/30/2016	2	The Bureau of Human Resources, in conjunction with the Bureau of the Comptroller and Global Financial Services, should identify and remedy the causes of the discrepancy with its administrative leave records.	Resolved
100	Bureau of Human Resources	ISP-I-17-12	Inspection of Embassy Monrovia, Liberia	5/24/2017	16	Embassy Monrovia, in coordination with the Bureau of Human Resources, should update its local employee staff human resources handbook and local compensation plan to reflect the Government of Liberia's labor law.	Resolved
101	Bureau of Human Resources	ISP-17-38	Management Assistance Report: Department Can Take Steps Toward More Effective Executive Direction of Overseas Missions	7/26/2017	3	The Director General of the Foreign Service and Director of Human Resources should issue additional Foreign Affairs Manual and Foreign Affairs Handbook guidance requiring all chiefs of mission and deputy chiefs of mission to implement structured First- and Second-Tour employee programs in collaboration with First- and Second-Tour employees at their posts.	Resolved
102	Bureau of Human Resources	ISP-I-18-22	Inspection of Embassy Lisbon and Consulate Ponta Delgada, Portugal	5/4/2018	3	The Bureau of Human Resources should respond to Embassy Lisbon's request for proposed changes to the local compensation plan.	Resolved
103	Bureau of Human Resources	ISP-I-19-13	Targeted Review of Leadership and Management at the National Passport Center	11/26/2018	2	The Bureau of Consular Affairs, in coordination with the Office of Civil Rights, should investigate the expressed concerns within the National Passport Center workforce of sexual harassment and discrimination.	Resolved
104	Bureau of Human Resources	ISP-I-19-21	Inspection of the Office of Foreign Missions	5/8/2019	3	The Bureau of Human Resources, in coordination with the Office of Foreign Missions, should conduct an organizational assessment of the Office of Foreign Missions and implement any recommendations resulting from the assessment.	Resolved
105	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	8	OIG recommends that the Bureau of Information Resource Management establish and implement a plan to review IT investment reorganizations that occurred since FY 2010 to ensure that the investments resulting from the reorganizations comply with Office of Management and Budget requirements for information technology investments.	Resolved

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106	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	10	OIG recommends that the Bureau of Information Resource Management develop and implement a process to (a) identify and review all bureau-specific IT investment methodologies (ones currently in place as well as ones that will be developed in the future); (b) determine whether the bureau-specific IT investment methodologies comply with Office of Management and Budget Circular A-130; and, if they do not comply, (c) provide bureaus with guidance regarding the modifications needed to fully comply and verify that the methodologies were modified as necessary. This effort should include reviewing the standard forms used by each bureau during the IT selection process to ensure consistency and compliance with Office of Management and Budget Circular A-130.	Resolved
107	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	11	OIG recommends that the Bureau of Information Resource Management develop and implement policies and procedures to oversee and enforce requirements for bureaus and offices to avoid duplicative IT investments.	Resolved
108	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	12	OIG recommends that the Bureau of Information Resource Management develop and implement a process to perform periodic, but no less than annual, reviews of the entire agency IT portfolio to enforce bureau accountability and identify potential duplicative systems.	Resolved
109	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	13	For duplicative systems that are identified by the new process implemented to perform periodic reviews of the entire agency IT portfolio (Recommendation 12), OIG recommends that the Bureau of Information Resource Management develop and implement a strategy to combine, eliminate, or replace duplicative systems, as practicable.	Resolved

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110	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	14	OIG recommends that the Bureau of Information Resource Management develop and implement a strategy to perform semiannual or more frequent reviews of bureau-funded IT contracts to identify new IT investments developed as part of the contracts.	Resolved
111	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	17	OIG recommends that the Bureau of Information Resource Management (a) develop and implement a policy requiring bureaus and offices to provide details of IT investments, programs, and projects in iMatrix and (b) develop and disseminate guidance specifying the level of detail necessary for each investment, including general descriptions and technical capabilities.	Resolved
112	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	20	OIG recommends that the Bureau of Information Resource Management develop and issue a policy stating that bureaus must update the information on non-major investments in iMatrix quarterly, rather than only when the reports are due to be submitted to the Office of Management and Budget.	Resolved
113	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	22	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to verify that all bureau and office IT investment managers and budget analysts complete the respective training courses related to IT capital planning and reporting that are provided annually.	Resolved
114	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	23	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, include information on reporting reimbursable costs in the annual training provided to investment managers and budget analysts on how to report IT investment data in iMatrix.	Resolved

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115	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	25	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to validate the completeness of the data in iMatrix. At a minimum, this process should include an analysis of IT expenditures in the financial management system to ensure expenditures are reported in iMatrix, as needed.	Resolved
116	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	26	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to validate the accuracy of data in iMatrix. This could include developing and implementing analytical procedures to identify anomalies in iMatrix data.	Resolved
117	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	27	OIG recommends that the Bureau of Information Resource Management develop and implement a policy requiring bureaus and offices to submit source documents to support the information entered into iMatrix.	Resolved
118	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	28	OIG recommends that the Bureau of Information Resource Management develop and implement a process to verify that bureaus and offices are submitting source documents to support the information entered into iMatrix in accordance with the policy developed that requires bureaus and offices to submit source documents that support the information entered into iMatrix.	Resolved
119	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	29	OIG recommends that the Bureau of Information Resource Management determine the information for non-major investments that should be included in iMatrix and develop a policy to implement that determination.	Resolved

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120	Bureau of Information Resource Management	AUD-IT-17-56	Management Assistance Report: The Process to Authorize and Track Information Technology Systems Needs Improvement	8/29/2017	7	OIG recommends that the Bureau of Information Resource Management develop and implement a corrective action plan that addresses how the Department will comply with Department policy on the Systems Authorization Process. The corrective action plan should identify the root cause of compliance failures, action steps to resolve such compliance failures, improvement benchmarks and a timeframe for completion, and an escalation process to hold system owners accountable.	Resolved
121	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	1	OIG recommends that the Bureau of Information Resource Management develop and implement a detailed program plan for the Information Technology Configuration Control Board process that includes clear goals and attainable objectives and defines areas of authority and responsibility.	Resolved
122	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	2	OIG recommends that the Bureau of Information Resource Management develop and implement a process to establish and periodically update a list of system, product, or software owners who will be authorized to make change requests for their system, product, or software. The list should be made available to users and members of the Information Technology Configuration Control Board through the Information Technology Configuration Control Board website or applicable policies and procedures outlined in Recommendation 12.	Resolved
123	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	3	OIG recommends that the Bureau of Information Resource Management determine what documentation is needed to support a change request and modify the policies and procedures outlined in Recommendation 12 or other guidance, such as the submitters guide, provided to change request submitters to reflect the documentation that is required for a complete and accurate change request submission.	Resolved

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124	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	4	OIG recommends that the Bureau of Information Resource Management develop and implement guidance for change requests to require and include: (a) minimum testing standards for change requests, (b) instructions that testing be performed in advance of the change request being submitted and that the testing documentation be submitted as part of the change request process, and (c) a clearly defined technical review of the testing documentation that is submitted to verify the documentation complies with minimum standards.	Resolved
125	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	5	OIG recommends that the Bureau of Information Resource Management remove the default proceed ability for Technical Reviewers in the Virtual Information Technology Configuration Control Board application.	Resolved
126	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	6	OIG recommends that the Bureau of Information Resource Management formally notify all Technical Reviewers that default proceeds are no longer allowed and that all Technical Reviewers must review all change requests and either approve, stop, or reject the change request. Policies and procedures outlined in Recommendation 12 or other guidance should be updated to reflect this change to the process.	Resolved
127	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	7	OIG recommends that the Bureau of Information Resource Management develop and implement a quality assurance assessment process for all change requests going through the enterprise-wide Information Technology Configuration Control Board. At a minimum, the quality assurance process should include periodic evaluation of open "stops," reviews to ensure retention of all relevant documentation, and a final check prior to adding change to the baseline to ensure all pertinent process controls occurred at a minimum.	Resolved

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128	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	10	OIG recommends that the Bureau of Information Resource Management define the roles, responsibilities, and technical skillsets for each technical review and voting area and develop and implement a vetting process to verify Technical Reviewers and Voters have the knowledge, skills, and abilities to perform their assigned duties related to the Information Technology Configuration Control Board process.	Resolved
129	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	11	OIG recommends that the Bureau of Information Resource Management develop and implement a process to verify that Technical Reviewers and Voters have formally appointed alternatives.	Resolved
130	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	12	OIG recommends that the Bureau of Information Resource Management develop and implement complete and consistent policies and procedures and supplemental guidance, such as a Submitter's Guide, for the Information Technology Configuration Control Board process. The policies, procedures, and guidance should, at a minimum, include guidance on roles and responsibilities, detailed procedure steps for submitters, minimum testing requirements, instructions on how Technical Reviewers and Voters should conduct their review, the appropriate use of "stops," and established timelines for the process.	Resolved

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131	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	13	OIG recommends that the Bureau of Information Resource Management develop and implement a process to periodically review and validate the accuracy and completeness of the data in the Virtual Information Technology Configuration Control Board database and to correct data integrity, omissions and inaccuracies existing between the new and old databases and when identified going forward. As part of this effort, the Bureau of Information Resource Management should ensure that the old database is available solely as a read-only reference resource and that new data cannot be entered into that database.	Resolved
132	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	14	OIG recommends that the Bureau of Information Resource Management develop and implement required, periodic, training for Information Technology Configuration Control Board management and personnel, Bureau Sponsors, Technical Reviewers, Voters, and change request submitters involved in the Information Technology Configuration Control Board process.	Resolved
133	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	15	OIG recommends that the Bureau of Information Resource Management develop and implement a formal process to (a) monitor the status of all change requests throughout each stage of the change request process and (b) notify stakeholders when a request is nearing the end of a deadline or when an event occurs that may affect the deadline for a change request.	Resolved
134	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	16	OIG recommends that the Bureau of Information Resource Management develop and implement policies and procedures to hold officials accountable for failure to meet established deadlines in the Information Technology Configuration Control Board change request process. Once completed, the policies, procedures, and supplemental guidance discussed in Recommendation 12 should be updated.	Resolved

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135	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	17	OIG recommends that the Bureau of Information Resource Management develop and implement a formal process to periodically gather, assess, and report on its change request review process timeliness metrics and to make those results available to its stakeholders and customers in addition to appropriate bureau officials.	Resolved
136	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	2	The Bureau of Information Resource Management, in coordination with the Bureau of Human Resources, should update all employee-supervisor assignments to reflect current roles and responsibilities within the Office of Governance, Resource, and Performance Management.	Resolved
137	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	6	The Bureau of Information Resource Management should require that Contracting Officer's Representatives in the Office of Governance, Resource, and Performance Management receive proof of receipt of goods from overseas posts prior to approving invoices for payments.	Resolved
138	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	8	The Bureau of Information Resource Management should implement a tool to centrally track information technology software acquisitions Department-wide.	Resolved
139	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	9	The Bureau of Information Resource Management should implement procedures to centrally authorize and register Dedicated Internet Networks.	Resolved
140	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	10	The Bureau of Information Resource Management should implement procedures to ensure regularly scheduled reviews and updates to the Department's information technology management policies and procedures in Volume 5 of the Foreign Affairs Manual and its associated Foreign Affairs Handbooks.	Resolved
141	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	11	The Bureau of Information Resource Management should revise and promulgate the bureau process for timely handling of responses to U.S. Government Accountability Office recommendations.	Resolved

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142	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	12	The Bureau of Information Resource Management should update all Department guidance to reflect the Office of Governance, Resource, and Performance Management's responsibility for the Information Technology Configuration Control Board.	Resolved
143	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	1	OIG recommends that the Bureau of Information Resource Management require that all IT configuration changes approved by the Local Configuration Control Boards at overseas posts be tested before implementation, in accordance with Federal requirements and Department of State policies.	Resolved
144	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	2	OIG recommends that the Bureau of Information Resource Management require Local Configuration Control Boards to perform and document security impact analyses on all configuration change requests before approval, in accordance with National Institute of Standards and Technology guidance.	Resolved
145	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	3	OIG recommends that the Bureau of Information Resource Management provide guidance to Local Configuration Control Boards on the documentation regarding IT configuration change requests that must be retained at a post.	Resolved
146	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	4	OIG recommends that the Bureau of Information Resource Management develop and issue standard operating procedures for overseas posts' Local Configuration Control Boards to follow when reviewing, approving, and implementing IT configuration change requests. These standard operating procedures should establish and implement a process that provides for the evaluation, approval, and documentation of IT change requests in accordance with Department of State policies and National Institute of Standards and Technology requirements.	Resolved

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147	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	5	OIG recommends that the Bureau of Information Resource Management develop and implement a methodology to oversee Local Configuration Control Board (LCCB) activities, including LCCB approval of IT configuration change requests at the local level. This methodology should include specific procedures for verification of the LCCB's testing of approved changes, security impact analyses, and retention of required documentation.	Resolved
148	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	6	OIG recommends that the Bureau of Information Resource Management (IRM) formally designate oversight responsibility for Local Configuration Control Board activities to a specific position or office within IRM and establish a formal mechanism for communicating the oversight roles and responsibilities.	Resolved
149	Bureau of Information Resource Management	ISP-I-20-03	Inspection of Embassy Mbabane, Eswatini	10/3/2019	2	The Bureau of Information Resource Management, in coordination with Embassy Mbabane, should repair or replace equipment to restore effective radio communications at the embassy.	Resolved
150	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-18-30	Audit of the Bureau of International Narcotics and Law Enforcement Affairs Invoice Review Process for Contracts in Afghanistan	2/9/2018	1	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs fill the permanent Contracting Officer's Representative vacancies in Kabul, Afghanistan, to ensure adequate oversight of its Afghanistan contracts.	Resolved
151	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	9	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs (INL) update the "INL Financial Management Handbook" to include guidance related to recording assets purchased with INL project funding or transferred to INL from another agency that are not being donated to a host government in the Integrated Logistics Management System.	Resolved

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152	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	10	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs (INL) implement a process to ensure it performs Property Management System Analysis inspections of INL operations in all countries with aviation programs.	Resolved
153	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	17	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Bureau of Administration, develop and implement a policy and implementing guidance on the process for overseas aviation asset disposal, which should include clear instructions on the appropriate forms and approvals that are needed.	Resolved
154	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	18	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Bureau of Administration, develop and implement a policy and implementing guidance on the process for domestic aviation asset disposal, which should include clear instructions on the appropriate forms and approvals that are needed.	Resolved
155	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	20	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Bureau of the Comptroller and Global Financial Services, develop and implement guidance to use proceeds of sale from aviation assets for replacement property.	Resolved
156	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	21	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs develop and implement a methodology for obtaining systematic input from each Senior Aviation Advisor and Government Technical Monitor when developing statements of requirements, performance standards, and the quality assurance plan for contractors performing maintenance of aircraft and incorporating, as appropriate, the input into the new worldwide aviation support services contract.	Resolved

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157	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	22	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs develop and implement policies and procedures requiring that all country-specific aviation programs use SeeSOR for quality assurance oversight.	Resolved
158	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	23	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs develop and implement policies and procedures requiring that all foreign assistance aviation programs have documented nationalization plans with clear goals and attainable objectives, both at the headquarters level and for each country of operation.	Resolved
159	Bureau of International Narcotics and Law Enforcement Affairs	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	3	The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with Embassy Nairobi, should designate a contracting officer representative with the appropriate technical experience required to review and certify construction work in Kenya in accordance with Department standards.	Resolved
160	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	3	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs require the U.S. Coast Guard to develop an implementation plan, establish program management support, and submit all required quarterly Program Progress Reports in accordance with the terms and conditions of the United States Coast Guard Support to Philippine Coast Guard Maritime Law Enforcement Capability Development interagency agreement.	Resolved
161	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	4	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs (INL) document its reviews and analyses of all Program Progress Reports as required by INL's Agreement Officer's Representative Handbook.	Resolved

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162	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	5	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs require the U.S. Coast Guard to collect and report data to measure performance against the objectives outlined in the United States Coast Guard Support to Philippine Coast Guard Maritime Law Enforcement Capability Development interagency agreement.	Resolved
163	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	16	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs require the U.S. Coast Guard to submit financial reports on a quarterly basis that are in alignment with the budget categories established in the United States Coast Guard Support to Philippines Coast Guard Maritime Law Enforcement Capability Development interagency agreement.	Resolved
164	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	17	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs review supporting documentation for expenditures to verify that funds are "expended only on activities, services, or materials that contribute to meeting project objectives."	Resolved
165	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	26	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs (INL) review its interagency agreement with the Department of Justice for the Resident Legal Advisor Program and (a) determine the amounts paid with INL funds beyond the 50 percent of the Resident Legal Advisor's salary for FYs 2015 and 2017, (b) determine whether these amounts are allowable and liquidated in accordance with Federal appropriations law, (c) obtain a refund for all payments determined to be unallowable, and (d) verify that the funds have been returned.	Resolved
166	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	2	OIG recommends that the Bureau of Near Eastern Affairs distribute the consolidated vetting guidance from Recommendation 1 to implementing partners to make them aware of Department vetting requirements.	Resolved

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167	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	3	OIG recommends that the Bureau of Near Eastern Affairs develop and implement internal controls to verify that its implementing partners are submitting information on required individuals for vetting in accordance with the consolidated vetting guidance from Recommendation 1.	Resolved
168	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	4	OIG recommends that the Bureau of Near Eastern Affairs include in future award agreements the vetting requirements for Syria programs.	Resolved
169	Bureau of Near Eastern Affairs	AUD-MERO-17-16	Audit of the Oversight of Fuel Acquisition and Related Services Supporting Department of State Operations in Iraq	12/12/2016	5	OIG recommends that the Bureau of Near Eastern Affairs conduct a study to determine the appropriate numbers of trained, technically experienced, and certified oversight personnel required to oversee the Baghdad Life Support Services and Operations and Maintenance Support Services contracts, to include specific consideration of 2-year assignments, required Federal Acquisition Certification for Contracting Officer's Representatives certification levels, and appointment of additional assistant contracting officer's representatives.	Resolved
170	Bureau of Near Eastern Affairs	AUD-MERO-17-16	Audit of the Oversight of Fuel Acquisition and Related Services Supporting Department of State Operations in Iraq	12/12/2016	6	OIG recommends that the Bureau of Near Eastern Affairs use the results of the study from Recommendation 5 to nominate appropriate personnel so contracting officers with the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, can assign qualified oversight personnel for those contracts and task orders.	Resolved

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171	Bureau of Near Eastern Affairs	AUD-MERO-17-33	Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement	3/3/2017	2	OIG recommends that the Bureau of Near Eastern Affairs, in coordination with the Bureau of Administration, provide sufficient resources to the Contract Management Office-Frankfurt to ensure all unallowable costs are identified and recovered in a timely manner. This review should begin with those invoices provisionally approved beginning in September 2014 and already identified as awaiting post-payment review and then going back to identify and review those provisionally approved invoices submitted before September 2014 that did not receive full review.	Resolved
172	Bureau of Near Eastern Affairs	AUD-MERO-17-33	Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement	3/3/2017	7	OIG recommends that the Bureau of Near Eastern Affairs, develop reliable, objective, clear, and measurable performance metrics and include these metrics in all current and future Bureau of Near Eastern Affairs Iraq contracts.	Resolved
173	Bureau of Near Eastern Affairs	AUD-MERO-18-38	Audit of Food Safety Controls Under Baghdad Life Support Services Task Order SAQMMA14F0721	5/3/2018	2	OIG recommends that the Bureau of Near Eastern Affairs review the Hazard Assessment and Critical Control Point plans developed by PAE Government Services, Inc. and Taylors International Services, Inc. referenced in Recommendation 1. The review should, at a minimum, use the Food and Drug Administration's Hazard Assessment and Critical Control Point Verification Inspection Checklist to verify that the plans for each site comply with Food and Drug Administration guidance based on Hazard Assessment and Critical Control Point principles. The review should also ensure the plans are revised, as needed, for any deficiencies identified.	Resolved
174	Bureau of Near Eastern Affairs	AUD-MERO-18-38	Audit of Food Safety Controls Under Baghdad Life Support Services Task Order SAQMMA14F0721	5/3/2018	3	OIG recommends that the Bureau of Near Eastern Affairs, within 60 days of its approval of the Hazard Assessment and Critical Control Point plans, incorporate the plans' requirements into the Baghdad Life Support Service food service inspection checklist.	Resolved

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175	Bureau of Near Eastern Affairs	AUD-MERO-18-38	Audit of Food Safety Controls Under Baghdad Life Support Services Task Order SAQMMA14F0721	5/3/2018	4	OIG recommends that the Bureau of Near Eastern Affairs develop and implement food safety training for all current and future personnel assigned to conduct oversight of food services in Iraq, including training on Hazard Analysis and Critical Control Point principles.	Resolved
176	Bureau of Near Eastern Affairs	AUD-MERO-18-55	Audit of Cost Controls Within the Baghdad Life Support Services Contract Food Services Task Order SAQMMA14F0721	8/30/2018	2	OIG recommends that the Bureau of Near Eastern Affairs incorporate requirements for food services cost controls and a contractor cost control plan into the new worldwide support services contract and develop an acquisition plan that addresses their implementation and comprehensive oversight.	Resolved
177	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	1	OIG recommends that the Bureau of Near Eastern Affairs (a) analyze all contracts for which it assigns Contracting Officer's Representatives and Government Technical Monitors and determine the appropriate level of Federal Acquisition Certification for Contracting Officer's Representatives, the technical expertise, and other qualifications required; (b) document the analysis and determinations; (c) and provide the determinations to the Contracting Officers assigned to those contracts.	Resolved
178	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	2	OIG recommends that the Bureau of Near Eastern Affairs compare Contracting Officer's Representative and Government Technical Monitor nominee qualifications to the analysis conducted for the Bureau's contracts as noted in Recommendation 1 and only nominate those with the necessary technical expertise and level of Federal Acquisition Certification for Contracting Officer's Representatives to oversee the contract and hold contractors accountable for quality and cost performance in accordance with contract terms.	Resolved

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179	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	4	OIG recommends that the Bureau of Near Eastern Affairs discontinue the practice of nominating Contracting Officer's Representatives and Government Technical Monitors who do not meet Level III Federal Acquisition Certification for Contracting Officer's Representatives and technical expertise requirements for its contracts or obtain a temporary waiver from the Bureau of Administration, Office of the Procurement Executive, as required by Procurement Information Bulletin No. 2012-15.	Resolved
180	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	8	OIG recommends that the Bureau of Near Eastern Affairs develop and implement a process that requires Contracting Officer's Representatives and Government Technical Monitors whose contract administration and oversight duties entail 25 percent or more of their workload to establish work commitments in annual performance evaluations that are aligned with their delegated contracting administration and oversight responsibilities and consistent with 14 Foreign Affairs Handbook-2 H-114, "COR Work Commitments."	Resolved
181	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	9	OIG recommends that the Bureau of Near Eastern Affairs develop and implement procedures that require rating officials of Contracting Officer's Representatives to solicit performance input from the Contracting Officer via email or memorandum for related work commitments when the Contracting Officer's Representatives' duties entail 25 percent or more of their workload, as required by 14 Foreign Affairs Handbook-2 H-114, "COR Work Commitments."	Resolved
182	Bureau of Near Eastern Affairs	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	6	OIG recommends that the Bureau of Near Eastern Affairs update its Contracting Officer's Representative and invoice review training modules to include information specific to the new Diplomatic Platform Support Services contract as it relates to task orders in support of U.S. Mission Iraq.	Resolved

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183	Bureau of Near Eastern Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	2	OIG recommends that the Bureau of Near Eastern Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved
184	Bureau of Overseas Buildings Operations	AUD-ACF-16-20	Compliance Follow-up Audit of the Process To Request and Prioritize Physical Security-Related Activities at Overseas Posts	12/15/2015	7	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Diplomatic Security, develop and implement formal standardized processes to prioritize physical security-related deficiencies at posts by category, such as major physical security upgrades, forced-entry/ballistic-resistant projects, and minor physical security upgrades. The prioritizations should be performed based on a comprehensive list of all physical security needs and should be periodically updated based on changes in risk factors or posts' needs. The processes used to perform the prioritizations should be documented and repeatable. In addition, in developing the processes, consideration should be given to how the Overseas Security Policy Board standards will be utilized, what risk factors will be considered, and what impact upcoming major rehabilitation projects or new construction would have on the prioritized rankings.	Resolved
185	Bureau of Overseas Buildings Operations	ISP-I-18-04	Inspection of Embassy Beijing and Constituent Posts, China	12/11/2017	11	Embassy Beijing, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Consular Affairs, should provide a wheelchair-accessible interview window for consular applicants at Consulate General Chengdu.	Resolved
186	Bureau of Overseas Buildings Operations	ISP-I-18-04	Inspection of Embassy Beijing and Constituent Posts, China	12/11/2017	12	Embassy Beijing, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Consular Affairs, should provide a privacy booth in the consular waiting room at Consulate General Chengdu.	Resolved

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187	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	1	OIG recommends that the Bureau of Overseas Buildings Operations issue a Construction Alert defining which building equipment and systems must be fully commissioned prior to substantial completion and update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to include those requirements.	Resolved
188	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	2	OIG recommends the Bureau of Overseas Buildings Operations require project directors to certify that all required building equipment and systems are fully commissioned prior to issuing the certificate of substantial completion.	Resolved
189	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	3	OIG recommends that the Bureau of Overseas Buildings Operations establish and implement internal controls to verify that all required documentation in support of commissioning testing is completed prior to substantial completion. This should include all pre-functional checks, functional performance tests, and integrated systems tests to ensure that building equipment and systems are functioning as intended.	Resolved

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190	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	5	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to include procedures for identifying and approving instances in which it is appropriate to issue the certificate of substantial completion before commissioning has been fully completed. Specifically, these protocols should include mechanisms that (a) require a formal waiver be issued by the construction executive to proceed with substantial completion and occupancy even though commissioning is not yet complete, (b) establish milestones for completing the commissioning process after substantial completion and occupancy, and (c) execute a contract modification requiring the contractor to grant an extended warranty for those systems that were not commissioned at the time of substantial completion.	Resolved
191	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	6	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) as well as its Guide to Excellence in Diplomatic Facilities to ensure that references to the commencement of the warranty period are consistent with FAR 52.246-21, Warranty of Construction. Specifically, existing policies and procedures should be updated to indicate that the warranty period either begins at final acceptance unless the Government takes possession of any part of the work before final acceptance, in which case, the warranty shall begin at the date the Government takes possession. The Bureau of Overseas Buildings Operations should also explicitly define when the Government officially takes possession of the completed work, including whether possession occurs at substantial completion or at the time of occupancy.	Resolved

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192	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	7	OIG recommends that the Bureau of Overseas Buildings Operations establish requirements in its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) for the preparation and submission of key project documents for newly constructed facilities, including (a) owner's project requirements, (b) a Basis of Design document, (c) systems manuals, (d) a commissioning plan, and (e) a final commissioning report. These documents should be prepared and submitted at the appropriate interval of construction for each building or facility constructed by the Bureau of Overseas Buildings Operations. Additionally, the requirements should indicate the parties responsible for preparation, review, and approval of each of the key project documents.	Resolved

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193	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	8	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to require its project directors and facility managers to establish a memorandum of agreement 9 months prior to the estimated substantial completion target date to facilitate the building turnover process. This memorandum of agreement should, at a minimum, (a) define the type of access that Facility Management personnel and operations and management contractors should be given to new buildings prior to substantial completion; (b) specify relevant documentation, such as punch lists, lists of equipment to be maintained, and commissioning documentation that should be provided to facility managers and operations and management contractors; and (c) establish timelines for providing building access and documentation to facility personnel and operations and management contractors prior to substantial completion and occupancy.	Resolved
194	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	9	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to require its project directors and facility managers to hold a pre-turnover meeting approximately 60 days prior to substantial completion. The entire project team should be included in this meeting with participants discussing the status of construction, commissioning, required turnover documentation, and the planned schedule and outstanding actions required to ensure a smooth and successful turnover of facilities.	Resolved

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195	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	10	OIG recommends that the Bureau of Overseas Buildings Operations develop requirements mandating the use of a phased approach for projects that involve the construction of multiple buildings or facilities. This approach should outline specific phasing requirements for each building or facility constructed, including separate and distinctive commissioning, substantial completion, turnover, and acceptance requirements. This approach should also include protocols for a phased operations and management turnover process, requiring the contractor to provide key operations and management deliverables at the completion of each building if multiple buildings or facilities are being constructed under a single Bureau of Overseas Buildings Operations construction contract.	Resolved
196	Bureau of Overseas Buildings Operations	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	19	The Bureau of Overseas Buildings Operations, in coordination with Embassy Addis Ababa, should implement a plan to address the embassy's safety, health, and environmental management deficiencies.	Resolved
197	Bureau of Overseas Buildings Operations	AUD-MERO-18-46	Audit of the Bureau of Overseas Buildings Operations Process for Reviewing Invoices for the Construction of the U.S. Embassy in Islamabad, Pakistan	6/20/2018	3	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement a Standard Operating Procedure similar to those promulgated by the U.S. Army Corps of Engineers for reviewing invoices for multi-year, multi-million-dollar construction projects.	Resolved
198	Bureau of Overseas Buildings Operations	AUD-CGI-18-54	Audit of the Bureau of Overseas Buildings Operations' Value Engineering Program	8/29/2018	1	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement a communications strategy to periodically keep Bureau of Overseas Buildings Operations personnel informed of the purpose and requirements of the value engineering program and respective roles in maintaining value engineering program data.	Resolved

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199	Bureau of Overseas Buildings Operations	AUD-CGI-18-54	Audit of the Bureau of Overseas Buildings Operations' Value Engineering Program	8/29/2018	2	OIG recommends that the Bureau of Overseas Buildings Operations (a) develop standards to assess adherence to value engineering program requirements and (b) insert those standards into the work commitments and annual performance evaluations of all personnel substantially involved with the value engineering program.	Resolved
200	Bureau of Overseas Buildings Operations	AUD-CGI-18-54	Audit of the Bureau of Overseas Buildings Operations' Value Engineering Program	8/29/2018	3	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement a quality assurance process to periodically (and no less than bi-annually) validate that it is: (a) implementing value engineering study recommendations that are considered reasonable and that offer a potential for cost savings, cost avoidances, and expenditures; (b) considering all value engineering study recommendations offered and documenting the basis for rejecting recommendations; and (c) informing the Director of the Bureau of Overseas Buildings Operations about the results of the quality assurance review.	Resolved
201	Bureau of Overseas Buildings Operations	AUD-CGI-18-54	Audit of the Bureau of Overseas Buildings Operations' Value Engineering Program	8/29/2018	4	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement procedures to verify that the current value engineering database is updated with accurate and current value engineering information when value engineering documentation and data are received.	Resolved
202	Bureau of Overseas Buildings Operations	AUD-CGI-18-54	Audit of the Bureau of Overseas Buildings Operations' Value Engineering Program	8/29/2018	5	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement a central repository to maintain complete and accurate value engineering program information to include, at a minimum: value engineering studies, implementation spreadsheets, implementation memoranda, requests for and approval of waivers, calculations regarding value engineering cost savings and cost avoidances for recommendations implemented, and the justifications for rejecting value engineering study recommendations.	Resolved

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203	Bureau of Overseas Buildings Operations	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	2	The Bureau of Overseas Buildings Operations, in coordination with Embassy Banjul and the Bureau of Consular Affairs, should renovate Embassy Banjul's Consular Section to comply with Department standards.	Resolved
204	Bureau of Overseas Buildings Operations	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	27	The Bureau of Overseas Buildings Operations should conduct a technical review of the design plans for property numbers X01021 in New Delhi; X9990, X9991, X9992, X9993, X9999, and X29001 in Kolkata; and R1007 and R1012 in Mumbai, in accordance with Department standards, and work with Embassy New Delhi to remedy any modifications that OBO is unable to retroactively approve.	Resolved
205	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	1	OIG recommends that the Bureau of Overseas Buildings Operations (1) identify industry best practices for automating commissioning documentation, (2) develop an electronic commissioning platform, and (3) conduct a pilot program using the electronic platform that would allow commissioning tests to be created digitally and test results saved to an online repository.	Resolved
206	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	2	Until such time as Recommendation 1 is fully implemented, OIG recommends that the Bureau of Overseas Buildings Operations, in conjunction with the Office of Acquisition Management, implement contractual provisions requiring commissioning agents to routinely scan and upload hard-copy commissioning performance tests and related documentation to ProjNet.	Resolved

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207	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations, in conjunction with the Bureau of Information Resource Management and the Bureau of Diplomatic Security, expand the capacity of OBOLink to accommodate all historical construction project records, in accordance with National Archives and Record Administration (NARA) and Department requirements, or establish an alternative platform that meets NARA and Department requirements to serve as the official repository of all construction projects records.	Resolved
208	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	5	Until such time as Recommendation 3 is fully implemented, OIG recommends that the Bureau of Overseas Buildings Operations update its Construction Management Guidebook to include instructions on how to establish the file structure to organize construction project records. These instructions should address, for example, whether documents should be maintained in tabs or folders and what categories of documents should be included. These categories should include the contract award, contract modifications, payment records, progress schedules, submittals, and commissioning tests and related documents, and closeout documentation.	Resolved
209	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	6	Until such a time as Recommendation 3 is fully implemented, OIG recommends that the Bureau of Overseas Buildings Operations establish a centralized, Compact Disk library to maintain and manage the custody of construction project records submitted by commissioning agents on Compact Disks.	Resolved
210	Bureau of Overseas Buildings Operations	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	20	The Bureau of Overseas Buildings Operations, in coordination with Embassy Port-au-Prince, should connect the "Stecher-Roumain" housing compound to the local power grid, and put funds of up to \$3.03 million over 5 years to better use.	Resolved

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211	Bureau of Overseas Buildings Operations	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	5	Embassy Santo Domingo, in coordination with the Bureau of Overseas Buildings Operations, should provide protection for consular applicants in accordance with Department standards.	Resolved
212	Bureau of Overseas Buildings Operations	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	8	The Bureau of Overseas Buildings Operations, in coordination with Embassy Paramaribo, should address the roof leaks in the new embassy compound and mitigate the resulting health hazards within 180 days.	Resolved
213	Bureau of Overseas Buildings Operations	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	7	The Bureau of Overseas Buildings Operations, in coordination with Embassy Tirana, should provide a mitigation plan to address seismic concerns with at-risk embassy compound buildings.	Resolved
214	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	1	OIG recommends that the Bureau of Overseas Buildings Operations, in conjunction with the Bureau of Administration, Office of Acquisitions Management, develop and implement a policy stating that construction contract solicitations and the terms and conditions of the awarded contract require only the delivery of documents needed to support the purpose of the contract and the commissioning process.	Resolved
215	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	2	OIG recommends that the Bureau of Overseas Buildings Operations, in conjunction with the Bureau of Administration, Office of Acquisitions Management, assess the required frequency of commissioning agent contract deliverables to determine whether an adjustment to the frequency is needed and, if so, revise the commissioning agent's scope of work.	Resolved

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216	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations update all commissioning plans to reflect the modifications made to construction contracts as a result of implementing the recommendations pertaining to the delivery of documents needed to support the purpose of the contract and the commissioning process and the frequency of the contract deliverables (Recommendations 1 and 2).	Resolved
217	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	4	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement tailored terms and conditions for construction contracts involving multiple buildings requiring necessary documents and deliverables, such as Operations and Maintenance manuals, to be provided for each individual facility at Substantial Completion, Beneficial Occupancy, and building turnover.	Resolved
218	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	5	OIG recommends that the Bureau of Overseas Buildings Operations (OBO) review all active construction contracts that were awarded prior to the 2015 and 2016 Construction Alerts to determine whether they have been modified to require Integrated Systems Tests. If not, OBO should ensure that the contracts are modified to include them.	Resolved
219	Bureau of Overseas Buildings Operations	AUD-CGI-19-38	Management Assistance Report: Outstanding Construction Deliverables and Deficiencies Need Attention at New Embassy Compound The Hague, the Netherlands	8/29/2019	1	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with Embassy The Hague, prior to issuing the Certificate of Final Acceptance, verify completion of the two outstanding punch list items (tie-in to the main roadway and correcting bench seat lighting) related to construction of the New Embassy Compound in The Hague.	Resolved

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220	Bureau of Overseas Buildings Operations	AUD-CGI-19-38	Management Assistance Report: Outstanding Construction Deliverables and Deficiencies Need Attention at New Embassy Compound The Hague, the Netherlands	8/29/2019	2	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with Embassy The Hague, prior to issuing the Certificate of Final Acceptance, obtain from Caddell Construction Company, Inc., all contractually required spare parts for major building systems to facilitate maintenance of embassy systems at Embassy The Hague.	Resolved
221	Bureau of Overseas Buildings Operations	AUD-CGI-19-38	Management Assistance Report: Outstanding Construction Deliverables and Deficiencies Need Attention at New Embassy Compound The Hague, the Netherlands	8/29/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with Embassy The Hague, correct the deficiency in the irrigation system (pumping and filtration) and report to OIG the amount expended to correct the defect.	Resolved
222	Bureau of Overseas Buildings Operations	AUD-CGI-19-38	Management Assistance Report: Outstanding Construction Deliverables and Deficiencies Need Attention at New Embassy Compound The Hague, the Netherlands	8/29/2019	5	OIG recommends that, before issuing the Certificate of Final Acceptance, the Bureau of Overseas Buildings Operations, in coordination with Embassy The Hague, prior to issuing the Certificate of Final Acceptance, (a) verify whether the stainless-steel façade applied to the exterior of the New Office Building and the Main Compound Access Control facility at Embassy The Hague was Type 316 stainless steel, as required by the contract, and (b) if determined that the material is not in compliance with contract specifications and material substitution occurred without approval, determine whether the contractor is liable, recover all applicable/appropriate costs, and report to OIG the amount recovered.	Resolved
223	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	1	OIG recommends that the Bureau of Overseas Buildings Operations work with the Bureau of Diplomatic Security and the Office of Acquisitions Management to determine which of the Department of State's existing indefinite delivery/indefinite quantity construction contracts could meet future needs for physical security upgrades in Kabul.	Resolved

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224	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	2	OIG recommends, in the event that the Department determines that one of the existing indefinite delivery/indefinite quantity contracts will not meet anticipated needs for physical security upgrades in Kabul, that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Diplomatic Security and the Office of Acquisitions Management, develop and execute a new indefinite delivery, indefinite quantity contract at Embassy Kabul to facilitate the timely execution of future physical security upgrades.	Resolved
225	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations (a) evaluate its current approach to executing physical security construction projects, (b) identify potential mechanisms for further streamlining the execution of physical security upgrades designed to address urgent security threats, and (c) revise its process for executing physical security construction projects accordingly.	Started
226	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	9	OIG recommends that the Bureau of Overseas Buildings Operations establish a policy requiring the dissemination of newly established master plans as well as updates to master plans to all relevant embassy staff to include the Facilities Management Office, the Financial Management Center, the Regional Security Office, and other key stakeholders.	Started
227	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	10	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement a process to update the Kabul master plan on a periodic basis in line with the established Planning Policy Directive 01: Master Planning Program, which states that, in dynamic environments where information changes rapidly and unpredictably, master plans should be updated as country or mission conditions change.	Started

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228	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	11	OIG recommends that the Bureau of Overseas Buildings Operations complete the development and issuance of relevant standard operating procedures in support of the established Policy Directive on Master Planning.	Resolved
229	Bureau of Overseas Buildings Operations	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	2	The Bureau of Overseas Buildings Operations, in coordination with Embassy Maseru, should bring the doors in the President's Emergency Plan for AIDS Relief building into compliance with Department standards.	Resolved
230	Bureau of Population, Refugees, and Migration	AUD-MERO-18-56	Audit of Foreign Assistance for Internally Displaced Persons in Iraq	8/22/2018	1	OIG recommends that the Bureau of Population, Refugees, and Migration provide training to its program officers responsible for managing voluntary contributions for internally displaced persons in Iraq on adhering to its guidance on uploading and managing files in the State Assistance Management System Domestic.	Resolved
231	Bureau of Population, Refugees, and Migration	AUD-MERO-18-56	Audit of Foreign Assistance for Internally Displaced Persons in Iraq	8/22/2018	2	OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement a process to validate periodically, at least annually, that the required documentation associated with the voluntary contributions for internally displaced persons in Iraq is recorded and maintained in the State Assistance Management System Domestic.	Resolved
232	Bureau of Population, Refugees, and Migration	AUD-MERO-19-20	Audit of Humanitarian Assistance Cooperative Agreements Supporting Internally Displaced Persons in Iraq	3/21/2019	1	OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement a process to confirm that GOAL and Norwegian Refugee Council have put in place internal controls, per 2 C.F.R. Part 200, to prevent unsupported and unallowable expenditures on their respective cooperative agreements.	Resolved
233	Bureau of Population, Refugees, and Migration	AUD-MERO-19-20	Audit of Humanitarian Assistance Cooperative Agreements Supporting Internally Displaced Persons in Iraq	3/21/2019	2	OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement procedures for Grants Officers and Grants Officer Representatives to randomly select specific expenditures for review and request that recipients submit documentation related to those specific expenditures.	Resolved

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234	Bureau of South and Central Asian Affairs	AUD-MERO-17-47	Audit of the Bureau of South and Central Asian Affairs Invoice Review Process for the Afghanistan Life Support Services Contract	6/30/2017	1	OIG recommends that the Bureau of South and Central Asian Affairs direct its Afghanistan Life Support Services contract contracting officers' representatives to record performance for each distinct performance standard in the Afghanistan Life Support Services contract food services task order quality assurance report to further ensure that each performance standard is satisfactorily achieved and any identified deficiencies are addressed accordingly.	Resolved
235	Bureau of South and Central Asian Affairs	AUD-MERO-17-47	Audit of the Bureau of South and Central Asian Affairs Invoice Review Process for the Afghanistan Life Support Services Contract	6/30/2017	2	OIG recommends that the Bureau of South and Central Asian Affairs develop and implement training to fully prepare and familiarize newly assigned contracting officer's representatives charged with overseeing the Afghanistan Life Support Services contract with the unique features of the contract.	Resolved
236	Bureau of South and Central Asian Affairs	ISP-I-18-11	Inspection of the Bureau of South and Central Asian Affairs	2/21/2018	7	The Bureau of South and Central Asian Affairs should complete the nine remaining Civil Service performance appraisals for the 2016 rating cycle.	Resolved
237	Bureau of South and Central Asian Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	3	OIG recommends that the Bureau of South and Central Asian Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved
238	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop, implement, and publish policies in the Foreign Affairs Manual and/or Foreign Affairs Handbook governing cash advances on Department-issued travel cards, specifically regarding the timing and dollar value of cash advances that may be obtained.	Resolved

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239	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services establish controls to identify Department employees eligible to receive a travel card who travel more than two times in a 12-month period and verify that they obtain and use a Department-issued travel card for all official travel-related expenses.	Resolved
240	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	5	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement split disbursement procedures as required by the Office of Management and Budget for all Department-issued travel card holders.	Resolved
241	Bureau of the Comptroller and Global Financial Services	ESP-16-04	Department of State Has Administrative Leave Policies but Lacks Complete and Accurate Data on the Use of Leave	9/30/2016	1	The Bureau of the Comptroller and Global Financial Services, in conjunction with the Bureau of Human Resources, should ensure that its new payroll systems have the ability to collect information regarding the justification for why administrative leave is granted.	Resolved
242	Bureau of the Comptroller and Global Financial Services	AUD-FM-17-42	Audit of Department of State FY 2016 Compliance With Improper Payments Requirements	5/12/2017	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a method to obtain information on improper payments identified and recovered by other Department of State bureaus and offices through contract and grant oversight activities, such as contract and grant closeout procedures, during the applicable fiscal year.	Resolved
243	Bureau of the Comptroller and Global Financial Services	AUD-FM-17-42	Audit of Department of State FY 2016 Compliance With Improper Payments Requirements	5/12/2017	5	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a process to report all improper payments identified by sources outside payment recapture audits for the applicable period in the annual Agency Financial Report. The process should require the Bureau of the Comptroller and Global Financial Services to present this information even if corresponding collection information is not readily available, unless written instructions advising otherwise is obtained from the Office of Management and Budget.	Resolved

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244	Bureau of the Comptroller and Global Financial Services	ISP-C-17-32	Compliance Follow-up Review: Department of State Has Not Implemented Recommendations Pertaining to Official Residence Expense Staff Salaries	8/9/2017	1	The Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Human Resources, should issue consistent guidance to overseas missions on the proper procedures for paying Official Residence Expense staff salaries within 30 days of the issuance of this report.	Resolved
245	Bureau of the Comptroller and Global Financial Services	ISP-C-17-32	Compliance Follow-up Review: Department of State Has Not Implemented Recommendations Pertaining to Official Residence Expense Staff Salaries	8/9/2017	2	The Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Human Resources, should revise and reissue consistent Foreign Affairs Manual and Foreign Affairs Handbook guidance on paying Official Residence Expense staff salaries within 6 months of the issuance of this report.	Resolved
246	Bureau of the Comptroller and Global Financial Services	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	14	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement uniform guidance for use by overseas posts to identify education allowance payments by student to comply with Department of State Standardized Regulations. This process, at a minimum, should include setting up individual obligations by student for the education allowance and include documentation requirements. The process instructions should be disseminated to all posts and then formalized in relevant Foreign Affairs Manual or Foreign Affairs Handbook sections, accordingly.	Resolved
247	Bureau of the Comptroller and Global Financial Services	AUD-FM-17-53	Audit of the Bureau of Consular Affairs Fee-Setting Methodology for Selected Consular Services	9/7/2017	3	OIG recommends that the Bureau of the Comptroller and Global Financial Services determine whether the Bureau of Consular Affairs violated the Antideficiency Act, 31 U.S. Code § 1341, for each year in which it spent funds from any fee collections in excess of cost, and report any violations as required by 31 U.S. Code § 1351 and in accordance with Office of Management and Budget Circular A-11, Section 145.	Resolved

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248	Bureau of the Comptroller and Global Financial Services	AUD-FM-18-03	Audit of the Department of State's Implementation of the Digital Accountability and Transparency Act of 2014	11/6/2017	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services complete the implementation of system interfaces and new procedures that are designed to improve financial data collection overseas.	Resolved
249	Bureau of the Comptroller and Global Financial Services	AUD-FM-18-03	Audit of the Department of State's Implementation of the Digital Accountability and Transparency Act of 2014	11/6/2017	2	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Administration, update and issue guidance for Contracting Officers and Grants Officers related to entering accurate and complete procurement and financial assistance award transaction data into the Federal Procurement Data System – Next Generation and the Award Submission Portal.	Resolved
250	Bureau of the Comptroller and Global Financial Services	AUD-FM-18-03	Audit of the Department of State's Implementation of the Digital Accountability and Transparency Act of 2014	11/6/2017	3	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Administration, modify existing quality control procedures to include a requirement to verify the accuracy of data contained in DATA Act Files D1 and D2 generated from the Federal Procurement Data System – Next Generation and the Award Submission Portal.	Resolved
251	Bureau of the Comptroller and Global Financial Services	AUD-FM-18-03	Audit of the Department of State's Implementation of the Digital Accountability and Transparency Act of 2014	11/6/2017	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement procedures to verify that the quarterly DATA Act File C submission includes only transactions that occurred within the applicable quarter.	Resolved
252	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	13	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop updated formal policies, procedures, and implementing guidance to ensure that Department of State aviation assets, including assets donated by other agencies, are accurately valued when initially obtained and the correct value is recorded in the accounting system.	Resolved

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253	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	14	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop policies, procedures, and implementing guidance to update the valuation of an aircraft after undergoing other-than-routine maintenance, including both programmed depot maintenance and phase maintenance.	Resolved
254	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	15	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop and implement policies, procedures, and implementing guidance to determine when an aircraft should be considered "In Service" and "Not in Service" and to update the status of the aircraft in the Integrated Logistics Management System.	Resolved
255	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	16	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, review and update all aircraft valuations, including accumulated depreciation, taking into account the acquisition value, the amount of any refurbishments, and the impact of any periods the aircraft was not in service.	Resolved
256	Bureau of the Comptroller and Global Financial Services	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	5	OIG recommends that the Bureau of Comptroller and Financial Services (CGFS) advise all relevant Department of State bureaus of the potential benefits of the CGFS invoice review quality control program to each bureau's invoice review process and encourage the relevant Department bureaus to provide CGFS with relevant information regarding specific contracts, particularly at high-threat posts.	Resolved

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257	Bureau of the Comptroller and Global Financial Services	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	12	OIG recommends that the Bureau of the Comptroller and Global Financial Services evaluate and report on the feasibility of establishing an appropriate function code or sub-object code in both the Global Financial Management System and Regional Financial Management System that will allow the Department to discretely track all physical security upgrade projects and expenditures and, if determined to be feasible, establish the appropriate function or sub-object code.	Resolved
258	Bureau of the Comptroller and Global Financial Services	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	13	OIG recommends that the Bureau of the Comptroller and Global Financial Services grant Financial Management Center staff at Embassy Kabul read-only access to the Global Financial Management System and that financial management staff at the Bureaus of Overseas Buildings Operations and Diplomatic Security be given read-only access to the Regional Financial Management System in order to facilitate the generation and reconciliation of data on physical security upgrade projects and expenditures.	Resolved
259	Bureau of Western Hemisphere Affairs	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	1	The Bureau of Western Hemisphere Affairs, in coordination with Embassy Nassau, should assign a temporary duty Deputy Chief of Mission of appropriate rank to the embassy to normalize the Front Office structure until a confirmed ambassador arrives.	Resolved
260	Consulate General Hamilton	ISP-I-17-26	Inspection of Emergency Preparedness at Consulate General Hamilton, Bermuda	5/23/2017	3	Consulate General Hamilton, in coordination with the Regional Information Management Center in Ft. Lauderdale, should repair or replace the high-frequency radio at its alternate command center.	Resolved
261	Embassy Accra	ISP-I-17-17	Inspection of Embassy Accra, Ghana	6/2/2017	5	Embassy Accra, in coordination with the Bureau of Overseas Buildings Operations, should reconfigure the Consular Section and neighboring office space in accordance with Department standards.	Resolved

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262	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	11	Embassy Addis Ababa, in coordination with the Bureau of Administration, should implement property management internal controls, in accordance with Department standards.	Resolved
263	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	12	Embassy Addis Ababa should implement a real property management program that is fully compliant with Department requirements.	Resolved
264	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	21	Embassy Addis Ababa, in coordination with the Bureau of African Affairs, should conduct a detailed and thorough review of locally employed staff position descriptions.	Resolved
265	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	22	Embassy Addis Ababa, in coordination with the Bureau of Human Resources, should update and translate its Local Employee Handbook in accordance with Department guidance.	Resolved
266	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	24	Embassy Addis Ababa should discontinue its support of the Lake Langano facility, put \$74,457 to better use, and require the American Employees' Recreation Association to assume full responsibility for the operation of the site.	Resolved
267	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	26	Embassy Addis Ababa should conduct annual information technology contingency plan testing of the unclassified and classified networks, in accordance with Department standards.	Resolved
268	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	29	Embassy Addis Ababa should stop managing personal internet service for embassy employees and collect \$99,324 from employees who had internet service at their residences that was paid by the embassy in FY 2017 and put those funds to better use.	Resolved
269	Embassy Amman	AUD-MERO-18-33	Audit of the Administration and Oversight of Fuel Contracts at U.S. Embassy Amman, Jordan	3/23/2018	5	OIG recommends that Embassy Amman develop and implement procedures that safeguard Embassy Amman against unauthorized commitments when processing all types of requests for fuel.	Resolved

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270	Embassy Amman	AUD-MERO-18-33	Audit of the Administration and Oversight of Fuel Contracts at U.S. Embassy Amman, Jordan	3/23/2018	8	OIG recommends that Embassy Amman develop and implement training on contract file retention requirements as defined in Federal Acquisition Regulation 4.805, "Storage, Handling, and Contract Files," and the Foreign Affairs Handbook (FAH), 14 FAH-2 H-573.3, "Government Contract Files," and provide this training annually to all personnel within the General Services Office.	Resolved
271	Embassy Amman	AUD-MERO-18-33	Audit of the Administration and Oversight of Fuel Contracts at U.S. Embassy Amman, Jordan	3/23/2018	18	OIG recommends that Embassy Amman provide training to Contracting Officers regarding their obligations to verify that all Contracting Officer's Representative (COR) candidates are certified at the appropriate level of the Federal Acquisition Certification for Contracting Officer's Representatives prior to appointing candidates as a COR.	Resolved
272	Embassy Amman	AUD-MERO-18-33	Audit of the Administration and Oversight of Fuel Contracts at U.S. Embassy Amman, Jordan	3/23/2018	20	OIG recommends that Embassy Amman review all invoices submitted by fuel contractors from October 2012 through January 2017 for contracts SJO10013D0001, SJO10015D0003, and SJO10016D0017 to (a) determine whether the \$1.9 million paid against those invoices and identified by OIG as unsupported costs are allowable, and (b) recover any costs determined to be unallowable.	Resolved
273	Embassy Amman	AUD-MERO-18-33	Audit of the Administration and Oversight of Fuel Contracts at U.S. Embassy Amman, Jordan	3/23/2018	21	OIG recommends that Embassy Amman review all invoices submitted by fuel contractors from October 2012 through January 2017 for contracts SJO10013D0001, SJO10015D0003, and SJO10016D0017 to (a) determine whether the \$6.4 million paid against those invoices and projected by OIG as unsupported costs are allowable, and (b) recover any costs determined to be unallowable.	Resolved

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274	Embassy Amman	AUD-MERO-18-33	Audit of the Administration and Oversight of Fuel Contracts at U.S. Embassy Amman, Jordan	3/23/2018	24	OIG recommends that Embassy Amman review all invoices paid against contracts SJO10013D0001, SJO10015D0003, and SJO10016D0017 and (a) determine the dates by which to start the prompt payment clock, (b) compare those dates to the dates the invoices were paid, (c) calculate interest penalties for those invoices that were paid after the 30-day requirement, and (d) determine if interest penalties should be paid to the contractors in accordance with prompt payment requirements in 5 Code of Federal Regulations § 1315.	Resolved
275	Embassy Amman	AUD-MERO-18-33	Audit of the Administration and Oversight of Fuel Contracts at U.S. Embassy Amman, Jordan	3/23/2018	28	OIG recommends that Embassy Amman (1) perform a reconciliation of all invoices submitted and paid against contracts SJO10013D0001, SJO10015D0003, and SJO10016D0017 to determine whether the contractors were overpaid or underpaid, and (2) either pursue reimbursement or pay any additional amounts owed to the contractors.	Resolved
276	Embassy Banjul	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	1	Embassy Banjul should nominate an Equal Employment Opportunity Counselor in accordance with Department guidance.	Resolved
277	Embassy Banjul	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	5	Embassy Banjul, in coordination with the Bureau of the Comptroller and Global Financial Services, should collect outstanding salary advances of \$2,000 due from former employees and put those funds to better use.	Resolved
278	Embassy Banjul	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	11	Embassy Banjul should issue cell phones to locally employed staff members in accordance with Department standards.	Resolved
279	Embassy Banjul	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	13	Embassy Banjul should implement knowledge management procedures for capturing, sharing, transferring, and retaining information related to its information management programs.	Resolved
280	Embassy Banjul	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	14	Embassy Banjul should test the information technology contingency plans for unclassified and classified networks in accordance with Department guidance.	Resolved

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281	Embassy Banjul	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	15	Embassy Banjul should implement a plan for conducting information technology contingency training for appropriate employees, in accordance with Department standards.	Resolved
282	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	1	Embassy Bogota, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, should comply with Department standards for end use monitoring of defense articles.	Resolved
283	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	2	Embassy Bogota should comply with Department standards related to contracting officer's representative contract file documentation for contracts administered by the International Narcotics and Law Enforcement Affairs Section.	Resolved
284	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	3	Embassy Bogota should comply with Department standards for Federal assistance award file documentation for awards administered by the embassy's International Narcotics and Law Enforcement Section.	Resolved
285	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	4	Embassy Bogota should comply with Department standards for the use of public diplomacy funds.	Resolved
286	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	5	Embassy Bogota should document public diplomacy grants in accordance with the Federal Assistance Directive.	Resolved
287	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	6	Embassy Bogota should align the supervisory structure in the Public Diplomacy Section in accordance with Department standards.	Resolved
288	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	8	Embassy Bogota should use the Bureau of Consular Affairs' management framework to align operations with Department standards and U.S. Government objectives.	Resolved
289	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	9	Embassy Bogota should conform to the terms of the Bureau of Consular Affairs' contractor's task order requiring applicants to submit general visa inquiries to the contractor in order to appropriately employ staff expertise and put funds of approximately \$65,200 to better use.	Resolved

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290	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	12	Embassy Bogota, in coordination with the Bureau of Overseas Buildings Operations, should require all agencies under chief of mission authority to comply with Department standards for reporting motor vehicle mishaps.	Resolved
291	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	13	Embassy Bogota should complete its fleet reports in accordance with Department standards.	Resolved
292	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	14	Embassy Bogota should comply with applicable Department overseas motor vehicle safety requirements for chauffeurs and incidental drivers under chief of mission authority.	Resolved
293	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	15	Embassy Bogota should document future property disposals in accordance with Department standards.	Resolved
294	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	17	Embassy Bogota should assign separate receiving and property record keeping clerks for its bulk fuel operation and designate those duties in writing, in accordance with Department standards.	Resolved
295	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	18	Embassy Bogota should close out procurement files in accordance with Department standards.	Resolved
296	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	19	Embassy Bogota should conduct its annual 2018 review of its blanket purchase agreements, in accordance with Department standards.	Resolved
297	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	20	Embassy Bogota should submit the hotel and restaurant reports for its outdated foreign per diem locations to the Bureau of Administration's Office of Allowances, in accordance with Department guidelines.	Resolved
298	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	21	Embassy Bogota should submit the required retail price surveys to the Office of Allowances in accordance with Department guidelines.	Resolved
299	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	22	Embassy Bogota should submit all required hardship differential surveys to the Office of Allowances, in accordance with Department guidelines.	Resolved
300	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	23	Embassy Bogota should comply with Department guidelines for completion of post reports.	Resolved

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301	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	24	Embassy Bogota should reconcile transactions in the Suspense Deposit Abroad account in accordance with Department guidelines and put funds of \$39,957 to better use.	Resolved
302	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	25	Embassy Bogota should clear overdue travel advances in accordance with Department guidelines and put funds up to \$1,451,820 to better use.	Resolved
303	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	26	Embassy Bogota, in coordination with the Bureau of Western Hemisphere Affairs and the Bureau of the Comptroller and Global Financial Services, should reprogram additional Diplomatic and Consular Program-funded Information Management positions to International Cooperative Administrative Support Services-funded positions in order to put funds of \$81,331 per position to better use.	Resolved
304	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	27	Embassy Bogota, in coordination with the Bureau of Overseas Buildings Operations, should bring Embassy Branch Office Cartagena's safety, health, and environmental management program into compliance with Department standards.	Resolved
305	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	28	Embassy Bogota, in coordination with the Bureau of Overseas Buildings Operations, should implement an action plan to resolve the mission's fire protection deficiencies and bring the program into full compliance with Department standards.	Resolved
306	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	29	Embassy Bogota should remove the KACTUS database from the dedicated internet network and conduct a risk assessment based on the National Institute of Standards and Technology's Risk Management Framework.	Resolved
307	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	30	Embassy Bogota, in coordination with the Bureau of Western Hemisphere Affairs, should relocate the telecommunications demarcation point outside the limited access communications rooms.	Resolved

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308	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	34	Embassy Bogota should maintain its local Information Technology Configuration Control Board in accordance with Department standards.	Resolved
309	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	35	Embassy Bogota should inventory its databases and submit appropriate security documentation for databases containing personally identifiable information to the Bureau of Information Resource Management for an authorization decision.	Resolved
310	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	36	Embassy Bogota should implement a patch management process for locally approved software operating on its networks, in accordance with Department standards.	Resolved
311	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	37	Embassy Bogota should implement standard operating procedures for knowledge management that outline how it will capture, share, transfer, and retain information related to its information management programs.	Resolved
312	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	38	Embassy Bogota should conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities.	Resolved
313	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	39	Embassy Bogota should test the information technology contingency plans for unclassified and classified networks in accordance with Department standards.	Resolved
314	Embassy Copenhagen	ISP-I-18-23	Inspection of Embassy Copenhagen, Denmark	4/23/2018	7	Embassy Copenhagen, in coordination with the Bureau of Diplomatic Security and Overseas Buildings Operations, should complete the installation of the mail screening facility and implement a procedure for processing incoming local mail in accordance with Department standards.	Resolved
315	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	6	Embassy Djibouti, in coordination with the Bureau of Consular Affairs and the Bureau of Overseas Buildings Operations, should renovate the Consular Section to expand consular processing capabilities, improve management controls, and accommodate anticipated increased staffing.	Resolved

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316	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	7	Embassy Djibouti, in coordination with the Bureau of Administration and the Bureau of African Affairs, should bring the embassy's property program into full compliance with Department standards.	Resolved
317	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	8	Embassy Djibouti should implement a comprehensive residential fuel delivery program that complies with Department standards.	Resolved
318	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	10	Embassy Djibouti should update its vehicle policy to be compliant with Department standards.	Resolved
319	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	12	Embassy Djibouti should prohibit locally employed staff mechanics from repairing personally owned vehicles on U.S. Government property or with U.S. Government equipment.	Resolved
320	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	14	Embassy Djibouti, in coordination with Bureau of African Affairs, should implement a comprehensive program for updating locally employed staff position descriptions in accordance with Department standards.	Resolved
321	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	16	Embassy Djibouti should implement a comprehensive policy outlining the requirements for vehicle third party liability coverage in accordance with Department standards.	Resolved
322	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	18	Embassy Djibouti should charge agencies and personnel appropriately for official and personal phone calls.	Resolved
323	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	19	Embassy Djibouti should use electronic funds transfer for taxi and medical reimbursements over \$25 to local employees.	Resolved
324	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	21	Embassy Djibouti, in coordination with the Bureau of Overseas Buildings Operations, should train its local staff in preventive maintenance or establish appropriate preventive maintenance contracts.	Resolved
325	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	22	Embassy Djibouti, in coordination with the Bureau of Overseas Buildings Operations, should establish and implement a plan to appropriately store flammable materials.	Resolved

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326	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	25	Embassy Djibouti should conduct annual information technology contingency plan testing of the unclassified and classified networks in accordance with Department standards.	Resolved
327	Embassy Georgetown	ISP-I-18-19	Inspection of Embassy Georgetown, Guyana	5/16/2018	23	Embassy Georgetown should vacate the U.S. Government-owned warehouse and notify the Bureau of Overseas Buildings Operations so it can be sold.	Resolved
328	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	2	Embassy Guatemala City, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, should develop and monitor benchmarks for its Bureau of International Narcotics and Law Enforcement Affairs aviation program to improve administrative, technical, and operational capabilities of Guatemala's aviation operations.	Resolved
329	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	9	Embassy Guatemala City, in coordination with the Bureau of Human Resources, should complete updates to the local compensation plan.	Resolved
330	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	11	Embassy Guatemala City, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of its residential properties in accordance with Department standards.	Resolved
331	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	17	Embassy Guatemala City should inventory, secure, monitor, and register its dedicated internet networks with the Bureau of Information Resource Management.	Resolved
332	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	18	Embassy Guatemala City should conduct an assessment of the Bureau of International Narcotics and Law Enforcement Affairs' wireless dedicated internet network based on the National Institute of Standards and Technology Risk Management Framework and implement appropriate controls to protect the information stored on the network.	Resolved
333	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	19	Embassy Guatemala City should manage its classified and unclassified Active Directory groups in accordance with Department standards.	Resolved

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334	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	20	Embassy Guatemala City should implement standard operating procedures for managing its classified and unclassified networks.	Resolved
335	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	21	Embassy Guatemala City should conduct annual tests of the information technology contingency plans for unclassified and classified networks in accordance with Department standards.	Resolved
336	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	22	Embassy Guatemala City should implement a plan for conducting initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities.	Resolved
337	Embassy Kabul	AUD-MERO-16-35	Improvements Needed To Strengthen Vehicle-Fueling Controls and Operations and Maintenance Contract at Embassy Kabul, Afghanistan	4/20/2016	6	OIG recommends that Embassy Kabul procure a new vehicle-fueling system (hardware and software) to replace the current outdated system.	Resolved
338	Embassy Kabul	AUD-MERO-16-35	Improvements Needed To Strengthen Vehicle-Fueling Controls and Operations and Maintenance Contract at Embassy Kabul, Afghanistan	4/20/2016	7	OIG recommends that the Embassy Kabul motor pool manager review and reconcile the vehicle fuel transactions and the vehicle usage reports on a monthly basis to determine if any theft or improper use of fuel has occurred, in accordance with the Foreign Affairs Handbook, 14 FAH-1, H-814.2-2, "Motor Pool Manager Review."	Resolved
339	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	4	OIG recommends that Embassy Kabul take steps to ensure that a qualified Project Manager with relevant construction expertise is assigned to oversee the day-to-day management of each physical security project initiated at post to confirm that the project meets relevant construction standards, building codes, and physical security requirements.	Resolved

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340	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	5	OIG recommends that Embassy Kabul, in coordination with the Bureau of Diplomatic Security, (1) identify the circumstances in which it should request advice and support from the Bureau of Overseas Buildings Operations-Diplomatic Security Requirements Working Group in connection with challenges affecting post-initiated physical security projects and (2) establish and implement a process to request such advice and support.	Resolved
341	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	6	OIG recommends that Embassy Kabul, in coordination with the Bureaus of Overseas Buildings Operations and Diplomatic Security, develop a technical working group charged with ensuring that all post-initiated physical security projects have adequate construction oversight, including ensuring that projects are properly planned, designed, and meet relevant construction standards, building codes, and physical security requirements.	Resolved
342	Embassy Kigali	ISP-I-19-15	Inspection of Embassy Kigali, Rwanda	3/22/2019	5	Embassy Kigali should use property grants to document all property transferred by the Public Diplomacy Section to the American Corners in Kigali and Rubavu.	Resolved
343	Embassy Kigali	ISP-I-19-15	Inspection of Embassy Kigali, Rwanda	3/22/2019	7	Embassy Kigali, in coordination with the Bureau of Overseas Buildings Operations, should implement a corrective action plan to bring the residential safety program into compliance with Department standards.	Resolved
344	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	1	Embassy Kolonia should implement an Equal Employment Opportunity program that is in accordance with Department standards.	Resolved
345	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	9	Embassy Kolonia, in coordination with Embassy Manila, should review \$707,000 in unliquidated obligations and deobligate any funds that are no longer needed.	Resolved
346	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	11	Embassy Kolonia should complete all overdue employee performance reports in accordance with Department standards.	Resolved

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347	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	12	Embassy Kolonia, in coordination with Embassy Manila, should update and test the annual information technology contingency plan for its unclassified and classified networks in accordance with Department standards.	Resolved
348	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	15	Embassy Kolonia should install a temperature monitoring device in the unclassified server room in accordance with Department standards.	Resolved
349	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	1	Embassy Koror should implement a standard operating procedure for conducting supervisory reviews of nonimmigrant visa adjudications in accordance with Department standards.	Resolved
350	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	2	Embassy Koror should take actions to prepare for a consular crisis according to Department guidance.	Resolved
351	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	3	Embassy Koror should assess and test its warden system in accordance with Department standards.	Resolved
352	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	9	Embassy Koror, in coordination with the Bureau of Administration, should request authorization to maintain the additional vehicles or dispose of three vehicles according to Department guidelines and put proceeds of sale to better use.	Resolved
353	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	11	Embassy Koror, in coordination with Embassy Manila, should review all unliquidated obligations, deobligate any funds that are no longer needed, and put up to \$823,547 to better use.	Resolved
354	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	13	Embassy Koror, in coordination with Embassy Manila, should update and conduct annual information technology contingency plan testing of the unclassified and classified networks in accordance with Department standards.	Resolved
355	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	18	Embassy Koror should apply labels on the electrical panels according to Department standards.	Resolved
356	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	19	Embassy Koror should install a temperature monitoring device in its unclassified server room in accordance with Department standards.	Resolved

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357	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	20	Embassy Koror, in coordination with Embassy Manila, should establish a records management program in accordance with Department standards.	Resolved
358	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	21	Embassy Koror, in coordination with Embassy Manila, should implement standard operating procedures for managing its unclassified networks.	Resolved
359	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	4	Embassy Libreville should implement a process for maintaining an ongoing system of management controls, including preparing the annual Chief of Mission Management Control Statement of Assurance, in accordance with Department guidance.	Resolved
360	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	6	Embassy Libreville should comply with Department standards for establishing work requirements for American staff.	Resolved
361	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	11	Embassy Libreville should issue annual Department-required reports in accordance with Department guidance.	Resolved
362	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	12	Embassy Libreville should verify and document that grant recipients were eligible to receive \$272,600 in foreign assistance funds and that the funds were used for the intended purpose. If the recipients are deemed ineligible or funds were not used for the intended purpose, Embassy Libreville should recover the funds in accordance with the grant agreements.	Resolved
363	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	13	Embassy Libreville should implement strategies for engaging with the media and using social media, as required by Department standards.	Resolved
364	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	14	Embassy Libreville should update its consular crisis preparedness plans in accordance with Department standards.	Resolved
365	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	16	Embassy Libreville should update its consular internet pages to ensure the information complies with Department standards.	Resolved

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366	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	19	Embassy Libreville should comply with its local compensation plan and cease providing housing for a locally employed staff member at the Chief of Mission Residence compound.	Resolved
367	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	20	Embassy Libreville should cease paying customs fees for U.S. diplomatic shipments to the Government of Gabon.	Resolved
368	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	21	Embassy Libreville should implement management controls for its motor vehicle program in accordance with Department standards.	Resolved
369	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	22	Embassy Libreville should document all nonexpendable property transfers in accordance with Department standards.	Resolved
370	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	23	Embassy Libreville should implement management controls to reduce its expendable supply stock in accordance with Department standards.	Resolved
371	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	24	Embassy Libreville should bring its residential safety program into full compliance with Department standards.	Resolved
372	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	25	Embassy Libreville should implement procedures to accurately record and track employee receivables as required by Department standards.	Resolved
373	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	27	Embassy Libreville should require the Information Systems Security Officer to perform and document information systems security duties in accordance with Department standards.	Resolved
374	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	28	Embassy Libreville should implement standard operating procedures for a records management program that complies with Department standards.	Resolved
375	Embassy Lima	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	12	OIG recommends that Embassy Lima, Peru, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, identify all Department-owned aviation assets in Peru that meet the definition of accountable property and record them in the Integrated Logistics Management System.	Resolved

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376	Embassy Lima	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	25	OIG recommends that Embassy Lima, Peru, develop and implement a documented nationalization plan with clear goals and attainable objectives for the aviation program.	Resolved
377	Embassy Ljubljana	ISP-I-19-25	Inspection of Embassy Ljubljana, Slovenia	7/31/2019	3	Embassy Ljubljana, in coordination with the Bureau of Overseas Buildings Operations, should install a central fire alarm system at its Marine Security Guard residence to meet Department fire safety standards.	Resolved
378	Embassy Ljubljana	ISP-I-19-25	Inspection of Embassy Ljubljana, Slovenia	7/31/2019	4	Embassy Ljubljana should establish adequate controls for the administration and disbursement of Facility Management expendable supplies, in accordance with Department standards.	Resolved
379	Embassy Ljubljana	ISP-I-19-25	Inspection of Embassy Ljubljana, Slovenia	7/31/2019	5	Embassy Ljubljana should submit the Retail Price Schedule Survey to the Bureau of Administration's Office of Allowances in accordance with Department guidelines.	Resolved
380	Embassy Luanda	ISP-I-17-19	Inspection of Embassy Luanda, Angola	6/1/2017	6	Embassy Luanda, in coordination with the Bureau of Overseas Buildings Operations, should relocate employees to residences that meet Department fire standards.	Resolved
381	Embassy Luanda	ISP-I-17-19	Inspection of Embassy Luanda, Angola	6/1/2017	7	Embassy Luanda should strengthen its controls over residential fuel deliveries in accordance with Department standards to include establishing a receiving clerk to oversee deliveries.	Resolved
382	Embassy Majuro	ISP-I-19-07	Inspection of Embassy Majuro, Republic of the Marshall Islands	2/4/2019	1	Embassy Majuro should update and test its warden system in accordance with Department standards.	Resolved
383	Embassy Majuro	ISP-I-19-07	Inspection of Embassy Majuro, Republic of the Marshall Islands	2/4/2019	10	Embassy Majuro should relocate the telecommunications demarcation point outside the information systems server room in accordance with Department standards.	Resolved
384	Embassy Maseru	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	3	Embassy Maseru should implement standard operating procedures for its unclassified and classified computer operations in accordance with Department standards.	Resolved
385	Embassy Maseru	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	4	Embassy Maseru should require that Information Systems Security Officers perform their duties in accordance with Department guidance.	Resolved

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386	Embassy Maseru	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	5	Embassy Maseru should implement standard operating procedures for managing mobile devices that include issuance, inventory, and disposition of devices.	Resolved
387	Embassy Maseru	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	6	Embassy Maseru should protect its network devices in accordance with Department standards.	Resolved
388	Embassy Maseru	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	7	Embassy Maseru should inventory, secure, monitor, and register its dedicated internet networks with the Bureau of Information Resource Management in accordance with Department standards.	Resolved
389	Embassy Maseru	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	8	Embassy Maseru, in coordination with the Bureau of African Affairs, should correct the network cabling infrastructure to comply with Department standards.	Resolved
390	Embassy Mbabane	ISP-I-20-03	Inspection of Embassy Mbabane, Eswatini	10/3/2019	1	Embassy Mbabane should implement internal controls for residential generator fuel deliveries in accordance with Department standards.	Resolved
391	Embassy Mbabane	ISP-I-20-03	Inspection of Embassy Mbabane, Eswatini	10/3/2019	3	Embassy Mbabane should require that the Information Systems Security Officer perform information systems security duties in accordance with Department guidance.	Resolved
392	Embassy Monrovia	ISP-I-17-12	Inspection of Embassy Monrovia, Liberia	5/24/2017	24	Embassy Monrovia, in coordination with the Bureau of Diplomatic Security, should train Information Management staff in accordance with Department guidance.	Resolved
393	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	5	Embassy Nairobi should close out its outstanding grants awards in compliance with Department standards.	Resolved
394	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	7	Embassy Nairobi, in coordination with the Bureau of African Affairs and the Bureau of the Comptroller and Global Financial Services, should reprogram one program-funded information management position to an International Cooperative Administrative Support Services-funded position in accordance with Department guidelines and put \$81,331 to better use.	Resolved
395	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	8	Embassy Nairobi should prepare an annual acquisition plan and obtain input from the U.S. Mission to Somalia on its plan.	Resolved

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396	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	10	Embassy Nairobi should clear its electronic filing backlog in accordance with Department guidelines.	Resolved
397	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	13	Embassy Nairobi should establish a comprehensive corrective action plan to certify all residences for occupancy in accordance with Department standards.	Resolved
398	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	14	Embassy Nairobi should renegotiate all residential leases that do not comply with Department guidance and use the model lease as required by Department standards.	Resolved
399	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	16	Embassy Nairobi should conduct a utilization survey and sell or dispose of excess inventory in accordance with Department standards, and put up to \$14 million to better use.	Resolved
400	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	18	Embassy Nairobi should ensure that all residential inventories are accounted for and documented in its files in accordance with Department guidelines.	Resolved
401	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	19	Embassy Nairobi should terminate official payments for private domestic staff without legally obligating documentation.	Resolved
402	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	23	Embassy Nairobi should review all unliquidated obligations with no activity for over one year, deobligate those that are no longer valid in accordance with Department standards, and put up to \$1.7 million to better use.	Resolved
403	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	25	Embassy Nairobi should submit the hotel and restaurant report for all listed localities in Kenya to the Office of Allowances.	Resolved
404	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	27	Embassy Nairobi, in coordination with the Bureau of Diplomatic Security and the Bureau of Information Resource Management, should remediate all physical cybersecurity recommendations from Department reviews.	Resolved

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405	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	32	Embassy Nairobi should implement its standard operating procedures for managing and tracking mobile devices and encrypted flash drives, as required by Department standards.	Resolved
406	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	33	Embassy Nairobi should dispose of obsolete sensitive information processing equipment, in accordance with Department guidance.	Resolved
407	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	2	Embassy Nassau, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, should comply with metrics, monitoring, and reporting requirements for Bureau of International Narcotics and Law Enforcement Affairs-funded projects.	Resolved
408	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	3	Embassy Nassau should conduct the required joint evaluation reviews with the Government of The Bahamas for Bureau of International Narcotics and Law Enforcement Affairs-funded projects.	Resolved
409	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	4	Embassy Nassau should comply with end use monitoring and recordkeeping requirements mandated in Bureau of International Narcotics and Law Enforcement Affairs guidance.	Resolved
410	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	5	Embassy Nassau should bring its public diplomacy grants program into compliance with Department standards.	Resolved
411	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	6	Embassy Nassau, in coordination with the Bureau of Administration, should seek to ratify its unauthorized commitments in accordance with Department standards.	Resolved
412	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	7	Embassy Nassau should delegate a contracting officer's representative for health insurance contract SBF50016D0002.	Resolved
413	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	8	Embassy Nassau should implement standard operating procedures for the use of all official vehicles, in accordance with Department standards.	Resolved
414	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	9	Embassy Nassau should implement local vehicle life-cycle schedules for official vehicles, in accordance with Department standards.	Resolved

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
415	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	10	Embassy Nassau should verify and document that vehicle maintenance and repair costs of \$244,533 were necessary and recover any funds that were not used for the intended purposes.	Resolved
416	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	11	Embassy Nassau should bring all professional drivers and incidental operators into compliance with the Department's Overseas Motor Vehicle Safety Management Program.	Resolved
417	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	12	Embassy Nassau should establish a comprehensive corrective action plan and certify all residences for occupancy in accordance with Department standards.	Resolved
418	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	13	Embassy Nassau should bring its two living quarters allowance residences into compliance with Department standards.	Resolved
419	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	14	Embassy Nassau should comply with Department standards for handling and storage of property.	Resolved
420	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	15	Embassy Nassau should establish internal controls for the administration and disbursement of Facility Management stock and supplies in accordance with Department standards.	Resolved
421	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	16	Embassy Nassau should calibrate its fuel tanks in accordance with Department guidelines.	Resolved
422	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	17	Embassy Nassau should perform occupational safety, health, and environmental inspections of work areas in accordance with Department standards.	Resolved
423	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	18	Embassy Nassau, in coordination with the Bureau of Overseas Buildings Operations, should establish a plan for the future use of the Chief of Mission residence and the Deputy Chief of Mission residence.	Resolved
424	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	19	Embassy Nassau should bring its cashier operations, including management oversight of those operations, into compliance with Department standards.	Resolved

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425	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	20	Embassy Nassau should review its unliquidated obligations in accordance with Department guidelines and put up to \$2.3 million to better use.	Resolved
426	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	21	Embassy Nassau should conduct annual International Cooperative Administrative Support Services performance assessment surveys as required by Department guidelines.	Resolved
427	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	22	Embassy Nassau, in coordination with the Bureau of Overseas Buildings Operations, should use the proper funding source to pay utility costs for the new embassy compound, in accordance with Department guidance.	Resolved
428	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	23	Embassy Nassau should review and document the locally employed staff certifying activities in accordance with Department guidelines.	Resolved
429	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	24	Embassy Nassau should implement procedures to suspend the hardship differential in accordance with Department standards.	Resolved
430	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	25	Embassy Nassau, in coordination with the Regional Information Management Center Ft. Lauderdale and the Bureau of Western Hemisphere Affairs, should remediate the embassy's computer network infrastructure to improve network performance.	Resolved
431	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	26	Embassy Nassau should require that the Information Systems Security Officer perform information systems security duties in accordance with Department standards.	Resolved
432	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	27	Embassy Nassau should conduct annual information technology contingency plan testing on its unclassified and classified networks in accordance with Department standards.	Resolved
433	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	28	Embassy Nassau should regularly test the emergency communications equipment in accordance with Department standards.	Resolved
434	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	29	Embassy Nassau should implement standard operating procedures for account management operations.	Resolved

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435	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	30	Embassy Nassau should implement standard operating procedures for its unclassified pouch and diplomatic post office that comply with Department guidance.	Resolved
436	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	31	Embassy Nassau should establish a records management program in accordance with Department standards.	Resolved
437	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	1	Embassy New Delhi should implement functional training plans for incumbent and incoming staff in the mission's Political Sections.	Resolved
438	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	2	Embassy New Delhi, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, should develop and implement an end-use monitoring plan to conduct required end-use monitoring checks in accordance with Department standards.	Resolved
439	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	3	Embassy New Delhi, in coordination with the Bureau of Counterterrorism and Countering Violent Extremism and the Bureau of South and Central Asian Affairs, should prepare a position description for the regional counterterrorism coordinator position, number 10262001, that contains an accurate statement of responsibilities.	Resolved
440	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	5	Embassy New Delhi should implement an annual training plan to prioritize and fund mission-wide training needs for all Public Affairs Section positions.	Resolved
441	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	6	Embassy New Delhi, in coordination with the Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs and the Bureau of International Information Programs, should develop audience and impact metrics for the Public Affairs Section's magazine, SPAN.	Resolved
442	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	7	Embassy New Delhi should integrate SPAN into the Public Affairs Section's broader digital media activities.	Resolved
443	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	10	Embassy New Delhi should provide a closed-circuit TV monitoring system or other means to enable consular managers to visually observe activities at nonimmigrant and immigrant visa windows within the Consular Section.	Resolved

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444	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	12	Embassy New Delhi should reconcile transactions in the Suspense Deposit Abroad account in accordance with Department guidelines, and put funds of \$65,772 to better use.	Resolved
445	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	13	Embassy New Delhi should clear overdue travel advances in accordance with Department guidelines, and put funds up to \$52,385 to better use.	Resolved
446	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	14	Embassy New Delhi, in coordination with the Bureau of South and Central Asian Affairs and the Bureau of the Comptroller and Global Financial Services, should reprogram additional Diplomatic and Consular Program-funded Information Management positions to International Cooperative Administrative Support Services-funded positions in order to put funds of \$81,331 per position to better use.	Resolved
447	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	18	Embassy New Delhi should require that all chauffeurs and incidental drivers under Chief of Mission authority comply with applicable Department overseas motor vehicle safety requirements.	Resolved
448	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	19	Embassy New Delhi should bring its motor vehicle fleet into compliance with Department standards.	Resolved
449	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	23	Embassy New Delhi, in coordination with the Bureau of South and Central Asian Affairs and the Bureau of Administration, should ratify all unauthorized commitments in accordance with Department standards.	Resolved
450	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	25	Embassy New Delhi, in coordination with the Bureau of Overseas Buildings Operations, should implement an action plan to resolve the mission's safety, health, and environmental management deficiencies and bring the program into full compliance with Department standards.	Resolved

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
451	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	26	Embassy New Delhi should submit design plans to the Bureau of Overseas Buildings Operations for the unapproved modifications to property numbers X9990, X9991, X9992, X9993, X9999, and X29001 in Kolkata, and R1007 and R1012 in Mumbai.	Resolved
452	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	29	Embassy New Delhi should bring its method and procedures for procuring fuel from the American Community Support Association into compliance with the Federal Acquisition Regulation.	Resolved
453	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	30	Embassy New Delhi should establish roles and responsibilities for the mission's Information Systems Security Officers in accordance with Department standards.	Resolved
454	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	35	Embassy New Delhi should implement a detailed plan that includes a cost-benefit analysis to consolidate its two print and graphics operations.	Resolved
455	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	36	Embassy New Delhi should assign roles and responsibilities for management of the centralized classified networks.	Resolved
456	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	38	Embassy New Delhi should annually test the information technology contingency plans for the unclassified and classified networks in the embassy and Consulate General Hyderabad in accordance with Department standards.	Resolved
457	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	39	Embassy New Delhi should implement a plan to conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities in the embassy and Consulate General Hyderabad.	Resolved
458	Embassy Panama City	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	24	OIG recommends that Embassy Panama City, Panama, develop and implement a documented nationalization plan with clear goals and attainable objectives for the aviation program.	Resolved

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459	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	2	Embassy Paramaribo should conduct the required joint evaluation reviews with the Government of Suriname for Bureau of International Narcotics and Law Enforcement Affairs-funded projects.	Resolved
460	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	6	Embassy Paramaribo should comply with Department standards for tracking residential fuel deliveries.	Resolved
461	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	7	Embassy Paramaribo should implement controls for handling and storage of property in its warehousing program in accordance with Department guidance.	Resolved
462	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	10	Embassy Paramaribo, in coordination with the Florida Regional Center, should implement a new annual agreement of regional service goals.	Resolved
463	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	12	Embassy Paramaribo, in coordination with the Bureau of Human Resources, should correct the deficit in the locally employed staff pension plan in accordance with Department guidance.	Resolved
464	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	14	Embassy Paramaribo should implement standard operating procedures for information management operations.	Resolved
465	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	15	Embassy Paramaribo should perform Information Systems Security Officer duties in accordance with Department standards.	Resolved
466	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	16	Embassy Paramaribo should comply with Department security standards for wireless local area networks.	Resolved
467	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	17	Embassy Paramaribo should conduct annual information technology contingency plan testing of the unclassified and classified networks in accordance with Department standards.	Resolved
468	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	18	Embassy Paramaribo should provide its locally employed telephone technician with Foreign Service Institute training course number YW331, Cisco Unified Communications Manager Administration.	Resolved
469	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	1	Embassy Port-au-Prince should conduct project and program evaluations in accordance with Department guidance.	Resolved

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470	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	2	Embassy Port-au-Prince should require all contracting officer's representatives in the International Narcotics and Law Enforcement Affairs Section to maintain their contract files in accordance with Department standards.	Resolved
471	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	3	Embassy Port-au-Prince should comply with Department standards for acceptance of all fuel deliveries.	Resolved
472	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	4	Embassy Port-au-Prince should designate a cleared U.S. citizen employee as the backup for the Leahy Vetting Coordinator in accordance with Department guidelines.	Resolved
473	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	5	Embassy Port-au-Prince, in coordination with the Bureau of Western Hemisphere Affairs and the Bureau of Global Public Affairs, should create a social media strategy and a crisis communication plan in accordance with Department guidance.	Resolved
474	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	6	Embassy Port-au-Prince should bring the public diplomacy grants program into compliance with Department standards.	Resolved
475	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	7	Embassy Port-au-Prince should use the Bureau of Consular Affairs' management framework to manage the immigrant visa workload more effectively.	Resolved
476	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	9	Embassy Port-au-Prince should use the Bureau of Consular Affairs' management framework to comply with Department guidance for processing and accommodating consular customers.	Resolved
477	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	10	Embassy Port-au-Prince should monitor Global Support Services to verify the accuracy and quality of information provided to visa applicants in accordance with Department standards.	Resolved
478	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	12	Embassy Port-au-Prince, in coordination with the Bureau of Overseas Buildings Operations, should implement a corrective action plan to reduce the number of preventable motor vehicle mishaps.	Resolved

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479	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	13	Embassy Port-au-Prince should require that all chauffeurs and incidental drivers under Chief of Mission authority comply with applicable Department Overseas Motor Vehicle Safety Standards.	Resolved
480	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	14	Embassy Port-au-Prince should complete its fleet reports in accordance with Department standards.	Resolved
481	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	15	Embassy Port-au-Prince should document nonexpendable property transfers in accordance with Department standards.	Resolved
482	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	16	Embassy Port-au-Prince should manage its bulk fuel operation in accordance with Department standards.	Resolved
483	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	17	Embassy Port-au-Prince should close out procurement files in accordance with Department standards.	Resolved
484	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	18	Embassy Port-au-Prince should require all contracting officer's representatives to administer their contracts in accordance with Department standards.	Resolved
485	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	19	Embassy Port-au-Prince should submit its hotel and restaurant reports to the Bureau of Administration in accordance with Department standards.	Resolved
486	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	21	Embassy Port-au-Prince should comply with Department standards for residential safety and security certifications.	Resolved
487	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	22	Embassy Port-au-Prince, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of its residential properties in accordance with Department standards.	Resolved
488	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	23	Embassy Port-au-Prince, in coordination with the Bureau of Overseas Buildings Operations, should complete all outstanding elevator repairs needed to obtain a current Certificate of Use for each elevator, in accordance with Department standards.	Resolved

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489	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	24	Embassy Port-au-Prince, in coordination with the Bureau of Overseas Buildings Operations, should resolve the embassy safety, health, and environmental management program deficiencies and bring the program into full compliance with Department standards.	Resolved
490	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	25	Embassy Port-au-Prince, in coordination with the Bureau of Overseas Buildings Operations, should resolve the mission's fire protection deficiencies and bring the program into full compliance with Department standards.	Resolved
491	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	26	Embassy Port-au-Prince should clear overdue travel advances in accordance with Department guidelines, and put up to \$146,557 to better use.	Resolved
492	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	27	Embassy Port-au-Prince, in coordination with the Bureau of the Comptroller and Global Financial Services, should clear all unprocessed and rejected transactions in accordance with Department guidelines.	Resolved
493	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	28	Embassy Port-au-Prince, in coordination with the Bureau of Western Hemisphere Affairs and the Bureau of the Comptroller and Global Financial Services, should reprogram additional Diplomatic and Consular Program-funded Information Management positions to International Cooperative Administrative Support Services-funded positions in accordance with Department standards in order to put funds of \$81,331 per position to better use.	Resolved
494	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	29	Embassy Port-au-Prince should establish a schedule that allows the alternate cashier to work as the principal cashier in accordance with Department guidelines.	Resolved
495	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	30	Embassy Port-au-Prince should submit its Retail Price Schedule to the Bureau of Administration's Office of Allowances in accordance with Department guidelines.	Resolved
496	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	31	Embassy Port-au-Prince, in coordination with the Bureau of Human Resources, should update the local compensation plan to reflect current Haitian labor law, in accordance with Department standards.	Resolved

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497	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	34	Embassy Port-au-Prince should complete annual tests of the information technology contingency plans for unclassified and classified networks in accordance with Department standards.	Resolved
498	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	35	Embassy Port-au-Prince should conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities in accordance with Department standards.	Resolved
499	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	36	Embassy Port-au-Prince should require its local Information Technology Configuration Control Board to comply with Department standards.	Resolved
500	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	37	Embassy Port-au-Prince should comply with Department standards for records management.	Resolved
501	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	38	Embassy Port-au-Prince should require that Information Systems Security Officers perform information systems security duties in accordance with Department standards.	Resolved
502	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	39	Embassy Port-au-Prince should implement standard operating procedures for systems administrators in accordance with Department standards.	Resolved
503	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	42	Embassy Port-au-Prince should comply with Department standards for mobile device inventory.	Resolved
504	Embassy Riyadh	ISP-I-18-17	Inspection of Embassy Riyadh and Constituent Posts, Saudi Arabia	5/11/2018	16	Embassy Riyadh, in coordination with the Bureau of the Comptroller and Global Financial Services, should implement procedures to require U.S. direct-hire employees to comply with Department of State Standard Regulation 532 a)2) and collect overpayments made in cases of non-compliance.	Resolved

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505	Embassy Riyadh	ISP-I-18-17	Inspection of Embassy Riyadh and Constituent Posts, Saudi Arabia	5/11/2018	18	Embassy Riyadh, in coordination with the Bureau of Near Eastern Affairs, and the Bureau of the Comptroller and Global Financial Services, should reprogram at least one program-funded information management position to an International Cooperative Administrative Support Services-funded position to realize funds put to better use of up to \$153,480.	Resolved
506	Embassy Riyadh	ISP-I-18-17	Inspection of Embassy Riyadh and Constituent Posts, Saudi Arabia	5/11/2018	23	Embassy Riyadh, in coordination with the Bureau of Human Resources, should determine the per employee cost of the homeward passage benefit and pay it to eligible employees through the payroll system to realize funds put to better use of \$361,773.	Resolved
507	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	2	Embassy Santo Domingo, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, should transfer the 14 unused Automated Fingerprint Information System units to the Dominican police or other Dominican agencies where they will be used.	Resolved
508	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	8	Embassy Santo Domingo should review its unliquidated obligations in accordance with Department guidance, and put up to \$1.3 million to better use.	Resolved
509	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	9	Embassy Santo Domingo should clear overdue travel advances in accordance with Department guidelines, and put up to \$55,020 to better use.	Resolved
510	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	10	Embassy Santo Domingo should track and pay invoices in accordance with the Prompt Payment Act and Department standards.	Resolved
511	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	11	Embassy Santo Domingo should close out procurement files in accordance with Department standards.	Resolved
512	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	12	Embassy Santo Domingo should comply with Department standards for its contracting officer's representatives.	Resolved
513	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	13	Embassy Santo Domingo should verify and document the monitoring and evaluation of its contracts in accordance with Department guidance.	Resolved

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514	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	14	Embassy Santo Domingo should comply with all Department Overseas Motor Vehicle Safety Management Program requirements.	Resolved
515	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	15	Embassy Santo Domingo, in coordination with the Bureau of Administration, should implement personal property management internal controls in accordance with Department standards.	Resolved
516	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	18	Embassy Santo Domingo should conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities in accordance with Department standards.	Resolved
517	Embassy Tbilisi	INV-17-01	Management Assistance Report: U.S. Embassy Tbilisi Employee Association Commissary Accounting Controls	6/29/2017	5	OIG recommends that the Management Officer at the U.S. Embassy - Tbilisi develop and implement on-going monitoring and conduct annual reviews of the Tbilisi Embassy Employee Association's management of the program.	Resolved
518	Embassy Tel Aviv	ISP-I-17-20	Inspection of Embassy Tel Aviv, Israel	5/5/2017	11	Embassy Tel Aviv, in coordination with the Bureau of Overseas Buildings Operations, should sell the Hassadot property and put the \$8 million in estimated sales proceeds to better use.	Resolved
519	Embassy Tel Aviv	ISP-I-17-20	Inspection of Embassy Tel Aviv, Israel	5/5/2017	16	Embassy Tel Aviv should comply with the Department's Motor Vehicle Safety Management Program policy to not exceed the daily 10-hour limit on duty shifts.	Resolved
520	Embassy Tel Aviv	ISP-I-17-20	Inspection of Embassy Tel Aviv, Israel	5/5/2017	18	Embassy Tel Aviv should update all outdated locally employed staff position descriptions.	Resolved
521	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	1	Embassy Tirana, in coordination with the Bureau of Consular Affairs, should adapt the work spaces of all Fraud Prevention Unit employees to allow for required line-of-sight supervision.	Resolved

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522	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	2	Embassy Tirana, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Consular Affairs, should provide a wheelchair-accessible interview window for consular clients as required by Department standards.	Resolved
523	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	3	Embassy Tirana, in coordination with the Bureau of Consular Affairs, should post adequate signage for the embassy's public areas to assist and direct consular clients.	Resolved
524	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	4	Embassy Tirana should establish internal controls to safeguard and control the Facility Management Office's expendable supplies in accordance with Department standards.	Resolved
525	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	5	Embassy Tirana should secure and account for all leftover construction materials in accordance with Department standards.	Resolved
526	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	6	Embassy Tirana, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of embassy residential properties in accordance with Department standards.	Resolved
527	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	8	Embassy Tirana should work with landlords to mitigate vulnerabilities with community swimming pools at its leased residential compounds.	Resolved
528	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	9	Embassy Tirana should dismantle and remove its shipping containers and portable structures in accordance with Department requirements.	Resolved
529	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	10	Embassy Tirana, in coordination with the Bureau of Human Resources, should update its local compensation plan to reflect current Government of Albania labor law.	Resolved
530	Embassy Vienna	AUD-SI-19-42	Management Assistance Report: Embassy Vienna, Austria, Should Strengthen Internal Controls Over Motor Vehicle Keys and Fuel Credit Cards	9/25/2019	1	OIG recommends that Embassy Vienna, Austria, develop and implement internal controls, including a key control system and a key control log to safeguard motor vehicle keys to prevent and detect the unauthorized use of vehicles.	Resolved

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531	Embassy Vienna	AUD-SI-19-42	Management Assistance Report: Embassy Vienna, Austria, Should Strengthen Internal Controls Over Motor Vehicle Keys and Fuel Credit Cards	9/25/2019	2	OIG recommends that Embassy Vienna, Austria, update its mission motor vehicle policy, as required by Volume 14 of the current Foreign Affairs Manual, 435.1, to reflect the new controls implemented in response to Recommendation 1.	Resolved
532	Embassy Vienna	AUD-SI-19-42	Management Assistance Report: Embassy Vienna, Austria, Should Strengthen Internal Controls Over Motor Vehicle Keys and Fuel Credit Cards	9/25/2019	3	OIG recommends that Embassy Vienna, Austria, develop and implement a policy requiring an annual review of the mission motor vehicle policy, including any updates, as required by Volume 14 of the current Foreign Affairs Manual, 435.1.	Resolved
533	Embassy Vienna	AUD-SI-19-42	Management Assistance Report: Embassy Vienna, Austria, Should Strengthen Internal Controls Over Motor Vehicle Keys and Fuel Credit Cards	9/25/2019	4	OIG recommends that Embassy Vienna, Austria, designate a credit card control officer to receive, control, issue, and account for the credit cards, as required by Volume 14 of the Foreign Affairs Handbook, 1 H-814.3-3.	Resolved
534	Embassy Vienna	AUD-SI-19-42	Management Assistance Report: Embassy Vienna, Austria, Should Strengthen Internal Controls Over Motor Vehicle Keys and Fuel Credit Cards	9/25/2019	5	OIG recommends that Embassy Vienna, Austria, develop and implement policies and procedures for receiving, controlling, issuing, accounting for, and safeguarding fuel credit cards, including collecting and reviewing credit card receipts, as required by Volume 14 of the Foreign Affairs Handbook, 1 H-814.3-3. Credit card controls should include a separate personal identification number for each card, a sign-out sheet for each card, or cards should be permanently assigned to specific individuals. In addition, controls should include the required submission of fuel receipts that include vehicle identification information.	Resolved
535	Major Events and Conferences Staff	AUD-CGI-17-07	Management Assistance Report: Department of State Conference Reporting	10/27/2016	1	OIG recommends that the Under Secretary for Management, Office of Management Policy, Rightsizing, and Innovation, develop and disseminate formal guidance regarding registering, approving, and reporting conferences in compliance with Federal requirements.	Resolved

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536	Major Events and Conferences Staff	AUD-CGI-17-07	Management Assistance Report: Department of State Conference Reporting	10/27/2016	3	OIG recommends that the Under Secretary for Management, Office of Management Policy, Rightsizing, and Innovation, develop and implement a communications strategy to periodically keep Department of State personnel informed of conference registration, approval, and reporting requirements to ensure the integrity of the data is accurately reported and errors are corrected in a timely manner.	Resolved
537	National Passport Center	ISP-I-19-13	Targeted Review of Leadership and Management at the National Passport Center	11/26/2018	1	The Bureau of Consular Affairs should, within 60 days, develop a corrective action plan to address the leadership and management deficiencies at the National Passport Center. At a minimum, the corrective action plan should address Recommendations 2 through 12 and include milestones and target implementation dates for the resolution of each. In addition, the action plan should be reviewed and approved by the Under Secretary for Management.	Resolved
538	National Passport Center	ISP-I-19-13	Targeted Review of Leadership and Management at the National Passport Center	11/26/2018	3	The Bureau of Consular Affairs should assess the skills, knowledge, abilities, and conduct of the National Passport Center's current senior and mid-level management staff to determine whether they should remain in their positions.	Resolved
539	National Passport Center	ISP-I-19-13	Targeted Review of Leadership and Management at the National Passport Center	11/26/2018	7	The Bureau of Consular Affairs, in coordination with the Bureau of Human Resources, should conduct an organizational assessment of the National Passport Agency's structure and responsibilities and implement appropriate recommendations.	Resolved
540	National Passport Center	ISP-I-19-13	Targeted Review of Leadership and Management at the National Passport Center	11/26/2018	9	The Bureau of Consular Affairs should require the National Passport Center to develop and publish policies, in compliance with applicable Department standards, that cover shift hours/core hours, flexible work schedules, awards program, and leave without pay.	Resolved

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541	National Passport Center	ISP-I-19-13	Targeted Review of Leadership and Management at the National Passport Center	11/26/2018	10	The Bureau of Consular Affairs should review the National Passport Center's use of the second shift and institute changes to provide for greater supervision of employees and minimize premium pay costs.	Resolved
542	Near Eastern Affairs and South and Central Asian Affairs Executive Office	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	7	OIG recommends that the Bureaus of Near Eastern Affairs and South and Central Asian Affairs Executive Office direct the Regional Contract Support Office in Frankfurt, Germany, to provide Contracting Officer's Representative training support to the Bureau of South and Central Asian Affairs staff performing at U.S. Mission Afghanistan.	Resolved
543	Office of Acquisitions Management	AUD-MERO-16-28	Audit of Bureau of Diplomatic Security Worldwide Protective Services Contract Task Order 3 — Baghdad Embassy Security Force	2/22/2016	1	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, recover the \$13.6 million in deferred assessments from SOC.	Resolved
544	Office of Acquisitions Management	AUD-MERO-16-28	Audit of Bureau of Diplomatic Security Worldwide Protective Services Contract Task Order 3 — Baghdad Embassy Security Force	2/22/2016	2	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, determine the allowability of and recover, as appropriate, the \$652,061 in unallowed costs identified in this report.	Resolved
545	Office of Acquisitions Management	AUD-MERO-16-28	Audit of Bureau of Diplomatic Security Worldwide Protective Services Contract Task Order 3 — Baghdad Embassy Security Force	2/22/2016	3	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, determine whether unsupported costs are allowable and recover, as appropriate, the \$6.5 million in unsupported costs identified in this report.	Resolved
546	Office of Acquisitions Management	AUD-MERO-18-14	Management Assistance Report: Contract Terms and Guidance for Approving Student Training Expenses Relating to the Justice and Corrections Programs in Afghanistan Require Attention	10/25/2017	3	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management review and, as appropriate, take action to recover that part of the \$5 million in student travel and venue rental expense payments that is determined to be unallowable.	Resolved

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547	Office of Acquisitions Management	AUD-MERO-18-31	Management Assistance Report: Cost Controls for Food Services Supporting Department of State Operations in Iraq Require Attention	3/5/2018	1	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management (a) determine whether the \$3.55 million in questioned basic daily food allowance costs that OIG identified under the base year of Baghdad Life Support Services contract SAQMMA13D0120 food services task order SAQMMA14F0721 was allowable per the contract terms and conditions, and (b) recover all costs determined to be unallowable.	Resolved
548	Office of Acquisitions Management	AUD-MERO-18-31	Management Assistance Report: Cost Controls for Food Services Supporting Department of State Operations in Iraq Require Attention	3/5/2018	2	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management (a) determine whether the \$37.4 million in questioned basic daily food allowance costs paid to PAE Government Services, Inc. during option years 1, 2, and 3 of Baghdad Life Support Services contract SAQMMA13D0120 food services task order SAQMMA14F0721 as identified by OIG are allowable, and (b) recover any costs determined to be unallowable.	Resolved
549	Office of Acquisitions Management	AUD-MERO-18-31	Management Assistance Report: Cost Controls for Food Services Supporting Department of State Operations in Iraq Require Attention	3/5/2018	8	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management use contractual remedies under Baghdad Life Support Services contract SAQMMA13D0120 food services task order SAQMMA14F0721 and seek adjustment from PAE Government Services, Inc. for relieving them of the requirement to implement the point-of-sale cafeteria system, pending the viability assessment from Recommendation 6.	Resolved
550	Office of Acquisitions Management	AUD-MERO-18-31	Management Assistance Report: Cost Controls for Food Services Supporting Department of State Operations in Iraq Require Attention	3/5/2018	11	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management establish a contractual requirement for PAE Government Services, Inc. to maintain records of dining facility access by individuals not serving under chief of mission authority in Iraq.	Resolved

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551	Office of Acquisitions Management	AUD-MERO-18-31	Management Assistance Report: Cost Controls for Food Services Supporting Department of State Operations in Iraq Require Attention	3/5/2018	12	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management (a) determine whether the \$4.1 million in questioned costs for unauthorized meals paid to PAE Government Services, Inc. under Baghdad Life Support Services contract SAQMMA13D0120 food services task order SAQMMA14F0721 as identified by OIG are allowable and (b) recover any costs determined to be unallowable.	Resolved
552	Office of Acquisitions Management	AUD-SI-18-34	Management Assistance Report: Contract Administration Practices Involving the Construction of the New Office Compound Taipei, Taiwan, Require Attention	3/20/2018	1	OIG recommends that the Office of Acquisitions Management develop a plan to issue an annual reminder to Contracting Officers that, if a contractor requests the issuance of a Limited or final Notice to Proceed, the Contracting Officer should consult with the Contracting Officer's Representative and formally respond to the contractor's request by either authorizing the construction project to proceed or notify the contractor in writing the reasons why the Notice to Proceed is being withheld and the actions the contractor needs to complete before the Notice to Proceed can be granted.	Resolved
553	Office of Acquisitions Management	AUD-SI-18-34	Management Assistance Report: Contract Administration Practices Involving the Construction of the New Office Compound Taipei, Taiwan, Require Attention	3/20/2018	2	OIG recommends that the Office of Acquisitions Management develop and implement a process that notifies Assessing Officials and Assessing Official Representatives when contractor performance evaluations are due and ensures the evaluations are recorded and approved in the Contractor Performance Assessment Reporting System in accordance with the Federal Acquisition Regulation.	Resolved
554	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	2	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are monitoring Contracting Officer's Representatives files in accordance with Procurement Information Bulletin No. 2014-10.	Resolved

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555	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	4	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are developing quality assurance surveillance plans for all service contracts and monitoring Contracting Officers Representatives adherence to the quality assurance surveillance plans.	Started
556	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	8	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify the formal designation and authorization of Contracting Officer's Representatives (COR) and Alternate CORs or Government Technical Monitors as necessary for each task order in writing and that the designation memoranda are tailored, as necessary, to identify specific duties, responsibilities, and limitations for each contract or task order administered.	Resolved
557	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	9	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, require Contracting Officers to use the Contracting Officer's Representative Certification and Appointment Criteria Matrix in Volume 14 of the Foreign Affairs Handbook (FAH)-2 Exhibit H-143 to document their analyses of the training and experience of Contracting Officer's Representative nominees and their decision of the appropriateness of the Federal Acquisition Certification for Contracting Officer's Representative level needed for oversight of the Bureau of European and Eurasian Affairs task orders, as required by 14 FAH-2 H-143(b).	Resolved

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558	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	17	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Grants Officers are monitoring Grants Officer Representatives oversight activities and reviewing grant files to verify completeness, retention, and accessibility of required documentation within the grant file in accordance with the Department of State's Federal Assistance Directive.	Resolved
559	Office of Acquisitions Management	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	3	OIG recommends that, in exercising option years of task orders under the new Diplomatic Platform Support Services contract, the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, review relevant considerations, including the security situation, and engage in an appropriate cost benefit analysis to determine if it would be feasible to convert cost reimbursable task order elements to firm-fixed-price elements.	Resolved
560	Office of Acquisitions Management	AUD-MERO-19-23	Management Assistance Report: Results of 2014 Audit of Bureau of Diplomatic Security Worldwide Protective Services Contract Task Orders 2, 9, and 11	4/22/2019	2	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management—if it is determined that the questioned costs for Defense Base Act insurance overhead and general and administrative charges associated with insurance premiums in Recommendation 1 were unallowable—review all Department open task orders associated with International Development Solutions, LLC, its parent company, Constellis, LLC, and its subsidiaries, as shown in Table 2, to identify all unallowable invoicing charges for overhead and general and administrative charges associated with Defense Base Act insurance premiums and recover those costs determined to be unallowable.	Resolved

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561	Office of Acquisitions Management	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	5	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, (a) determine the allowability of \$14,877—of which \$1,999 is unsupported—in questioned costs for personnel, supplies, other direct costs, and travel incurred by Ushahidi, Inc. (see Appendix B) under award S-LMAQM-16-CA-1103 and (b) recover all costs determined to be unallowable.	Resolved
562	Office of Acquisitions Management	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	6	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, (a) determine the allowability of \$1,288 in questioned costs for other direct costs incurred by Family Health International (see Appendix B) under award S-LMAQM-16-CA-1103 and (b) recover all costs determined to be unallowable.	Resolved
563	Office of Acquisitions Management	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	7	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, (a) determine the allowability of \$8,894 in questioned costs for personnel, supplies, and other direct costs incurred by World Education, Inc. (see Appendix B) under award S-LMAQM-16-CA-1103 and (b) recover all costs determined to be unallowable.	Resolved
564	Office of Foreign Missions	ISP-I-19-21	Inspection of the Office of Foreign Missions	5/8/2019	4	The Office of Foreign Missions should implement the Managing State Projects methodology for The Office of Foreign Missions Information System development, in accordance with Department standards.	Resolved
565	Office of Foreign Missions	ISP-I-19-21	Inspection of the Office of Foreign Missions	5/8/2019	5	The Office of Foreign Missions, in coordination with the Bureau of Information Resource Management, should obtain an authorization to operate for The Office of Foreign Missions Information System, in accordance with Department standards.	Resolved

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566	Office of Foreign Missions	ISP-I-19-21	Inspection of the Office of Foreign Missions	5/8/2019	7	The Office of Foreign Missions should implement a process to regularly verify and validate the accuracy of the records in The Office of Foreign Missions Information System in accordance with Department standards.	Resolved
567	Office of Foreign Missions	ISP-I-19-21	Inspection of the Office of Foreign Missions	5/8/2019	8	The Office of Foreign Missions should manage user access controls for The Office of Foreign Missions Information System in accordance with Department standards.	Resolved
568	Office of Foreign Missions	ISP-I-19-21	Inspection of the Office of Foreign Missions	5/8/2019	12	The Office of Foreign Missions should require that the Information Systems Security Officer perform information systems security duties in accordance with Department standards.	Resolved
569	Office of Management Policy, Rightsizing, and Innovation	ESP-15-01	Review of Selected Internal Investigations Conducted by the Bureau of Diplomatic Security	10/16/2014	2	The Department should clarify and revise the Foreign Affairs Manual and should promulgate and implement additional protocols and procedures, in order to ensure that allegations of misconduct concerning Chiefs of Mission and other senior Department officials are handled fairly, consistently, and independently.	Unresolved
570	Office of Management Policy, Rightsizing, and Innovation	ISP-I-17-30	Capital Security Cost Sharing Program: Inconsistent Criteria for Managing Vacant Positions Resulted in Inaccurate Counts	8/9/2017	1	The Under Secretary for Management, in coordination with the Bureau of Human Resources, should implement consistent criteria for managing vacant positions overseas.	Resolved
571	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	4	The Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs, in coordination with Embassy New Delhi and the Bureau of South and Central Asian Affairs, should update all public diplomacy position descriptions by implementing the Public Diplomacy Locally Employed Staff Initiative at Mission India in FY 2019.	Resolved
572	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	1	The Office of Policy, Planning and Resources, in coordination with the Bureau of Public Affairs and the Bureau of International Information Programs, should clarify the distinction in the Foreign Affairs Manual between personal and official social media postings and give examples of each type.	Resolved

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573	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	2	The Office of Policy, Planning and Resources should issue periodic, regular notices to Department employees to remind them of the Department's policies regarding the use of personal social media accounts.	Resolved
574	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	3	The Office of Policy, Planning and Resources, in coordination with the Bureau of Public Affairs and the Bureau of International Information Programs, should review the personal Twitter accounts of ambassadors and other senior Department officials and take appropriate action to remedy any violations of Department policy.	Resolved
575	Office of the Procurement Executive	AUD-MERO-14-06	Audit of the Contract Closeout Process for Contracts Supporting the U.S. Mission in Iraq	12/12/2013	9	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, in conjunction with the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement an e-Filing policy and document management system to provide effective contract file inventory control and documentation standards while allowing for ready accessibility through a central locator system. The policy should include minimum guidance over the completeness of data contained in the files and a schedule of milestones identifying mandatory implementation dates.	Resolved
576	Office of the Procurement Executive	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	1	OIG recommends that the Under Secretary for Management consolidate and codify all current Syria vetting policies issued by the Department and bureaus into one detailed guidance explaining specifically how the vetting process should be carried out for Syrian awards. This consolidated guidance should be distributed to all bureaus once completed.	Resolved

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577	Office of the Procurement Executive	ESP-18-02	Management Assistance Report: Incorporation of Clause Requiring Contractor Cooperation with the Office of Inspector General	3/1/2018	1	The Bureau of Administration, Office of the Procurement Executive, should amend the Department of State Acquisition Regulation to require contracting officers to include a provision requiring contracting officers to insert a clause in all current and future contracts stating: “(a) This contract incorporates by reference 1 FAM 053.2-5, which mandates the contractor’s and/or any subcontractor’s duty to cooperate fully with Office of Inspector General personnel. (b) Cooperation includes: (1) Complete, prompt, and free access to all files (in any format), documents, premises, and employees, except as limited by law, including access to records, premises, and employees; (2) Statements, both oral and written, including statements under oath or affirmation; (3) Technical consultation, examination, and assistance regarding information or evidence being collected or developed; (4) Such other information and assistance as may be requested in order to complete the OIG activity.”	Resolved
578	Office of the Procurement Executive	AUD-MERO-18-31	Management Assistance Report: Cost Controls for Food Services Supporting Department of State Operations in Iraq Require Attention	3/5/2018	13	OIG recommends that, if the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management does not seek reimbursement for \$4.1 million in unauthorized meals paid to PAE Government Services, Inc. in response to Recommendation 12, the Procurement Executive at the Bureau of Administration, Office of the Procurement Executive implement ratification procedures in accordance with Department of State Acquisition Regulations 601.602-3-70, “[Ratification] Procedures,” for Baghdad Life Support Services contract SAQMMA13D0120 food services task order SAQMMA14F0721.	Resolved

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579	Office of the Procurement Executive	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	5	OIG recommends that the Bureau of Administration, Office of the Procurement Executive create, organize, and lead a multi-bureau working group with the goal of remedying identified shortfalls with the current and future Contracting Officer's Representative (COR) workforce. The working group should, at a minimum: (a) explore building a roster of certified Federal Acquisition Certification for Contracting Officer's Representatives and their technical expertise and a mechanism to keep this roster current, (b) research the inclusion of CORs in the strategic human capital plan with the goal of addressing current and future COR needs and developing plans Department-wide to alleviate identified shortfalls, (c) study other alternatives for feasibility of implementation, such as using special pay incentives or a new COR skill code or employment track within the Foreign Service, and (d) provide its documented results and recommendations to the Under Secretary for Management for his awareness and consideration.	Resolved
580	Office of the Procurement Executive	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	1	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, develop, implement, and issue guidance for the bureaus to use in modifying invoice review standard operating procedures, including the circumstances when it is appropriate to execute the modified procedures.	Resolved
581	Office of the Procurement Executive	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	2	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, require contractors responding to task order solicitations under the new Diplomatic Platform Support Services contract to propose performance metrics against which they will be measured in the execution of the task order.	Resolved

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582	Office of the Procurement Executive	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	4	OIG recommends that the Bureau of Administration, Office of the Procurement Executive (A/OPE) and the Bureau of Comptroller and Global Financial Services form a working group to explore how best to keep A/OPE's Contracting Officer's Representative (COR) database up to date and share information between the COR database and the Global Financial Management System.	Resolved
583	Office of the Procurement Executive	ESP-19-04	Evaluation of the Bureau of Diplomatic Security's Aegis Construction Contract at Camp Eggers, Afghanistan	7/26/2019	2	OIG recommends that the Bureau of Administration develop policies requiring the inclusion of Division 1 General Requirements in all future contracts that include a construction component.	Started
584	Office of the Procurement Executive	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	6	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, assess and update the Federal Assistance Directive to ensure monitoring plan requirements align with the mandatory monitoring plan template.	Resolved
585	Office of the Procurement Executive	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	8	OIG recommends that the Bureau of Administration, Office of the Procurement Executive finalize its effort to include a standard provision related to obtaining reimbursements for value added taxes in all grants and cooperative agreements to prevent the unnecessary expenditure of funds.	Resolved
586	Office of the Procurement Executive	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	9	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, in coordination with the Office of U.S. Foreign Assistance Resources, Resources and Appropriations Division, calculate an estimate of the anticipated savings within the first year of including the standard provision related to obtaining reimbursements for value added taxes in grants and cooperative agreements.	Unresolved

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587	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	ISP-I-18-01	Inspection of the Bureau of African Affairs	10/19/2017	2	The Bureau of African Affairs, in coordination with the Office of the U.S. Global AIDS Coordinator and Health Diplomacy, should update the President's Emergency Plan for AIDS Relief agreement to define roles and responsibilities for funds control, staffing, and financial reporting.	Resolved
588	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	1	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and implement quality control guides such as quality control checklists to facilitate accurate performance reporting and record retention at the sub-award recipient level for future cooperative agreements and grants, in accordance with the U.S. Department of State Standard Terms and Conditions.	Resolved
589	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	2	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy—to the extent practicable and for the purpose of fulfilling the vocational training related to the Mercy Corps Determined, Resilient, Empowered, AIDS-free, Mentored, and Safe Partnership Innovation Challenge project in Uganda—provide supply vouchers to the young women who successfully completed the vocational training.	Resolved
590	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	3	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and implement quality control guides such as quality control checklists to facilitate the timely submission of financial reports at the sub-award recipient level for future cooperative agreements and grants, in accordance with the U.S. Department of State Standard Terms and Conditions.	Resolved
591	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	4	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and issue guidance to inform current and future award and sub-award recipients about the cost principles for award recipients outlined in the Code of Federal Regulations.	Resolved

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592	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	1	The Office of the U.S. Global AIDS Coordinator and Health Diplomacy, in coordination with Embassy Maseru, should conduct an interagency assessment of supply chain management issues to identify root causes of deficiencies and develop a corrective action plan, including proposed policy and technical changes, with the Government of Lesotho.	Resolved
593	Office of the U.S. Permanent Representative to the Organization of American States	ISP-I-19-37	Inspection of the U.S. Mission to the Organization of American States	9/24/2019	1	The U.S. Mission to the Organization of American States should develop a strategic plan in accordance with Department standards.	Resolved
594	Office of the U.S. Permanent Representative to the Organization of American States	ISP-I-19-37	Inspection of the U.S. Mission to the Organization of American States	9/24/2019	2	The U.S. Mission to the Organization of American States should implement reporting requirements for mission staff as required by Department standards.	Resolved
595	Office of the U.S. Permanent Representative to the Organization of American States	ISP-I-19-37	Inspection of the U.S. Mission to the Organization of American States	9/24/2019	3	The U.S. Mission to the Organization of American States, in coordination with the Bureaus of Western Hemisphere Affairs and Human Resources, should conduct an organizational assessment of the mission's staffing structure and implement appropriate recommendations.	Resolved
596	Office of the U.S. Permanent Representative to the Organization of American States	ISP-I-19-37	Inspection of the U.S. Mission to the Organization of American States	9/24/2019	4	The U.S. Mission to the Organization of American States should implement a records management program in accordance with Department standards.	Resolved
597	Office of the Under Secretary for Management	AUD-CGI-18-52	Management Assistance Report: Department of State Has Not Implemented the Required Value Engineering Program for Contracts Exceeding \$5 Million	8/9/2018	2	OIG recommends that the Office of the Under Secretary for Management, once it has designated a Senior Accountable Official (Recommendation 1), consult with the designated official to develop and implement a Department-wide value engineering program and develop and implement guidelines and policies and procedures for the program, in accordance with Office of Management and Budget Circular A-131 requirements.	Resolved

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598	Office of the Under Secretary for Management	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	1	OIG recommends that the Under Secretary for Management develop and implement a plan to enforce the centralized management and oversight of all Department aviation programs and assets, including oversight of and approval by the Aviation Governing Board, on all decisions related to providing aviation services, in accordance with the Foreign Affairs Manual.	Resolved
599	Office of the Under Secretary for Management	ESP-19-04	Evaluation of the Bureau of Diplomatic Security's Aegis Construction Contract at Camp Eggers, Afghanistan	7/26/2019	1	OIG recommends that the Office of the Undersecretary for Management review the Bureau of Diplomatic Security's construction capabilities and adopt a policy that identifies the specific circumstances under which the construction clause in the Worldwide Protective Services (WPS) contract may be used for construction projects and that includes the designation of formal roles of the Bureau of Diplomatic Security, the Office of Acquisitions Management, and the Bureau of Overseas Buildings Operations with respect to such projects.	Unresolved
600	Office of the Under Secretary for Management	ESP-19-04	Evaluation of the Bureau of Diplomatic Security's Aegis Construction Contract at Camp Eggers, Afghanistan	7/26/2019	3	OIG recommends that the Under Secretary for Management review the decision to expend \$103.2 million on the Camp Eggers project and make a determination as to whether the expenditure was necessary or reasonable considering the lack of benefit to the Department of State.	Resolved
601	Office of the Under Secretary for Management	AUD-AOQC-19-35	Management Assistance Report: Open Audit Recommendations Awaiting Final Action and Closure	9/5/2019	1	OIG recommends that the Under Secretary for Management (a) direct the Department entities responsible for the recommendations identified in this report to respond to OIG within 30 days of the issuance of this report with the status of actions taken to implement the recommendations and (b) periodically, but no more than every 90 days thereafter, follow up with those entities on the status of their corrective actions with recommendations that have yet to be implemented and closed.	Resolved

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602	Office of the Under Secretary for Management	AUD-MERO-19-33	Audit of Cost Management of Embassy Air in Afghanistan and Iraq	9/20/2019	1	OIG recommends that the Aviation Governing Board develop and implement (1) a policy to routinely review and adjust ticket fees for Embassy Air flights and (2) a methodology for doing so on the basis of ridership demand and total operational and overhead costs, including the backstop amount applied from appropriated funds, to determine appropriate ticket fees that support the embassies' missions while acknowledging that other air transportation services may be available and more economical.	Resolved
603	Office of the Under Secretary for Management	AUD-MERO-19-33	Audit of Cost Management of Embassy Air in Afghanistan and Iraq	9/20/2019	2	OIG recommends that the Aviation Governing Board develop and implement a procedure to routinely review Embassy Air-Afghanistan services, assets, and cost effectiveness that includes a methodology for assessing and adjusting the number of flights and aviation assets needed in country, to make informed decisions about the administration of the Embassy Air-Afghanistan program. This policy and methodology should be developed and implemented with a full understanding of the demand for Embassy Air flights and an acknowledgement that other air transportation services may be available and more economical.	Resolved
604	Office of the Under Secretary for Management	AUD-MERO-19-33	Audit of Cost Management of Embassy Air in Afghanistan and Iraq	9/20/2019	3	OIG recommends that the Aviation Governing Board develop and implement a procedure to routinely review Embassy Air-Iraq services, assets, and cost effectiveness that includes a methodology for assessing and adjusting the number of flights and aviation assets needed in country, to make informed decisions about the administration of the Embassy Air-Iraq program. This policy and methodology should be developed and implemented with a full understanding of the demand for Embassy Air flights and an acknowledgement that other air transportation services may be available and more economical.	Resolved

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605	Office of U.S. Foreign Assistance Resources	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	9	OIG recommends that the Office of U.S. Foreign Assistance Resources, in coordination with the Bureau of Counterterrorism and Countering Violent Extremism, develop and implement procedures to differentiate Economic Support Fund funding managed by the Department of State and the U.S. Agency for International Development (USAID) in reports on countering violent extremism foreign assistance spending.	Resolved
606	Office of U.S. Foreign Assistance Resources	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	24	OIG recommends that the Office of U.S. Foreign Assistance Resources enforce evaluation policies by developing and implementing an oversight plan to verify that bureaus and offices that are administering foreign assistance funding are implementing and adhering to the Foreign Aid Transparency and Accountability Act of 2016, the Foreign Affairs Manual (18 FAM 301.4), and the corresponding Guidance for the Design, Monitoring and Evaluation Policy at the Department of State, January 2018. This plan should include, at a minimum, a requirement to verify that definitions of "programs" and "large programs" are consistent with the FAM and a requirement to verify that Bureau Evaluation Plans are developed and implemented in accordance with existing guidance and by the established deadlines.	Resolved
607	Office to Monitor and Combat Trafficking in Persons	AUD-IP-12-02	Audit of Bureau of East Asian and Pacific Affairs Compliance With Trafficking in Persons Requirements	10/20/2011	1	We recommend that the Office to Monitor and Combat Trafficking in Persons include, in the Foreign Affairs Manual, the U.S. Government policy regarding trafficking in persons (TIP) to include the definition of TIP activity and information on the prohibition against involvement in acts of TIP for Department of State personnel and contractors, the associated penalties for violations, and the mechanism to report such violations.	Resolved

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608	Office to Monitor and Combat Trafficking in Persons	AUD-IP-12-02	Audit of Bureau of East Asian and Pacific Affairs Compliance With Trafficking in Persons Requirements	10/20/2011	2	We recommend that the Office to Monitor and Combat Trafficking in Persons, in consultation with the Office of the Legal Adviser and the Director General of Human Resources, develop and include a trafficking in persons policy in the Department of State Standards of Conduct.	Resolved
609	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	7	OIG recommends that the Office to Monitor and Combat Trafficking in Persons review performance progress reports within 30 days of receipt in the official Federal award files, as required by the Federal Assistance Directive, for both the Child Protection Compact—Improving the Government of the Philippines’ Responses to Online Sexual Exploitation of Children and Child Labor Trafficking and the Protecting At-risk children Vulnerable to Exploitation cooperative agreements.	Resolved
610	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	8	OIG recommends that the Office to Monitor and Combat Trafficking in Persons (J/TIP) determine whether the objective to “provide short-term emergency shelter for up to 44 minor boys and girls with a high/therapeutic caregiver to child ratio” in the Protecting At-risk children Vulnerable to Exploitation cooperative agreement should be revised. If so, J/TIP should request that the Grants Officer (a) update the cooperative agreement accordingly and (b) ensure that the amount of funding disbursed to the award recipient is consistent with the services received.	Resolved
611	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	18	OIG recommends that the Office to Monitor and Combat Trafficking in Persons review the Protecting At-risk children Vulnerable to Exploitation cooperative agreement and correct any deficiencies identified with the budget amendment processes, such as requiring all amendments to be approved and signed in the State Assistance Management System.	Resolved

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612	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	19	OIG recommends that the Office to Monitor and Combat Trafficking in Persons develop policies and procedures to ensure that the budget amendment approval process for all future awards is completed in accordance with the Federal Assistance Directive.	Resolved
613	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	20	OIG recommends that the Office to Monitor and Combat Trafficking in Persons conduct and document reviews of quarterly financial reports for the Child Protection Compact—Improving the Government of the Philippines’ Responses to Online Sexual Exploitation of Children and Child Labor Trafficking and Protecting At-risk children Vulnerable to Exploitation awards in the official files, as required by the Federal Assistance Directive.	Resolved
614	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	21	OIG recommends that the Office to Monitor and Combat Trafficking in Persons (a) determine the allowability of the costs of \$7,500 identified that were used to pay salaries for staff who were not supporting the Protecting At-risk children Vulnerable to Exploitation cooperative agreement, (b) recover any costs determined to be unallowable, and (c) verify that the funds have been returned.	Resolved
615	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	22	OIG recommends that the Office to Monitor and Combat Trafficking in Persons (a) conduct a review of all expenditures invoiced under the Protecting At-risk children Vulnerable to Exploitation cooperative agreement to date and (b) identify and recover all expenditures determined to be unallowable.	Resolved
616	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	23	OIG recommends that the Office to Monitor and Combat Trafficking in Persons develop and implement policies and procedures in accordance with the Federal Assistance Directive to employ a robust financial monitoring process including a review of supporting financial documentation when potential misuse of award funds is identified.	Resolved

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617	Office to Monitor and Combat Trafficking in Persons	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	25	OIG recommends that the Office to Monitor and Combat Trafficking in Persons identify and implement minimum training and education requirements on the Department of State's monitoring and evaluation policy and concepts for the Bureau Evaluation Coordinator position.	Resolved
618	Secretary of State	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	2	The Secretary of State should clarify the role of the Office of the Legal Adviser as the senior legal authority for the Department and consider whether attorneys in other offices should report directly to the Legal Adviser.	Resolved
619	Under Secretary for Civilian Security, Democracy, and Human Rights	AUD-ACF-15-43	Management Assistance Report: Action Still Needed To Update the Department's Standards of Conduct as They Relate to Trafficking in Persons and To Comply With a Related Recommendation	9/15/2015	2	OIG recommends that the Under Secretary for Civilian Security, Democracy, and Human Rights provide a plan of action to complete corrective actions, including appropriate milestones, to address Recommendations 1 and 2 from Audit Report AUD/IP-12-02.	Resolved
620	Under Secretary for Political Affairs	ESP-19-05	Review of Allegations of Politicized and Other Improper Personnel Practices in the Bureau of International Organization Affairs	8/15/2019	1	The Under Secretary for Political Affairs should within 60 days develop a corrective action plan to address the leadership and management deficiencies within the Bureau of International Organization Affairs.	Resolved
621	Under Secretary for Political Affairs	ESP-19-05	Review of Allegations of Politicized and Other Improper Personnel Practices in the Bureau of International Organization Affairs	8/15/2019	2	The Under Secretary for Political Affairs should consider whether disciplinary action is appropriate for the conduct described in this report.	Resolved
622	U.S. Agency for Global Media	AUD-FM-IB-15-24	Audit of Radio Free Asia Expenditures	6/11/2015	21	OIG recommends that the Broadcasting Board of Governors (BBG) work collaboratively with Radio Free Asia (RFA) to perform a comparability study of RFA salaries and benefits and determine whether the salaries and benefits offered by RFA violate the requirements of the grant agreement. If they do, BBG should direct RFA to bring salaries and benefits into compliance with the grant agreement.	Resolved

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623	U.S. Agency for Global Media	AUD-IT-IB-16-25	Management Assistance Report: Broadcasting Board of Governors Incident Response and Reporting	1/15/2016	1	OIG recommends that the Broadcasting Board of Governors Office of Technology, Services, and Innovation amend and implement the Computer Security Incident Response Policy and the Computer Security Incident Response Procedure to reflect all elements of an effective incident response and reporting program in accordance with National Institute of Standards and Technology Special Publication 800-61, Revision 2.	Resolved
624	U.S. Agency for Global Media	ISP-IB-17-21	Inspection of Radio Free Europe/Radio Liberty	5/19/2017	6	The Broadcasting Board of Governors should revise its grant agreement with Radio Free Europe/Radio Liberty to include specific requirements for security policies.	Resolved
625	U.S. Agency for Global Media	AUD-FM-IB-18-04	Audit of the Broadcasting Board of Governors Implementation of the Digital Accountability and Transparency Act of 2014	11/7/2017	1	OIG recommends that the Broadcasting Board of Governors improve guidance and procedures in the Broadcasting Administrative Manual for Contracting Officers related to entering accurate and complete procurement award transaction data into the Federal Procurement Data System–Next Generation.	Resolved
626	U.S. Agency for Global Media	AUD-FM-IB-18-04	Audit of the Broadcasting Board of Governors Implementation of the Digital Accountability and Transparency Act of 2014	11/7/2017	2	OIG recommends that the Broadcasting Board of Governors develop and issue guidance and procedures in the Broadcasting Administrative Manual for personnel responsible for entering accurate and complete financial assistance award transaction data into the Award Submission Portal.	Resolved
627	U.S. Agency for Global Media	AUD-FM-IB-18-04	Audit of the Broadcasting Board of Governors Implementation of the Digital Accountability and Transparency Act of 2014	11/7/2017	3	OIG recommends that the Broadcasting Board of Governors formally document quality control procedures to include (a) explaining how the Digital Accountability and Transparency Act Files are created, (b) recording reconciliation results, and (c) reviewing of the accuracy of data contained in DATA Act Files D1 and D2 generated from the Federal Procurement Data System–Next Generation and the Award Submission Portal.	Resolved

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628	U.S. Agency for Global Media	AUD-FM-IB-18-28	Management Assistance Report: The Broadcasting Board of Governors Did Not Fully Address Invalid Unliquidated Obligations Identified During the FY 2016 Financial Statements Audit	2/21/2018	1	OIG recommends that the Broadcasting Board of Governors develop and implement annual training for allotment holders emphasizing their responsibility to monitor and deobligate invalid unliquidated obligations, as prescribed in the Broadcasting Administrative Manual.	Resolved
629	U.S. Agency for Global Media	ISP-IB-19-22	Targeted Inspection of the Governance of the United States Agency for Global Media	4/12/2019	1	The U.S. Agency for Global Media should implement a formal system to solicit, clear, and document information required for efficient executive decision making.	Resolved
630	U.S. Agency for Global Media	ISP-IB-19-22	Targeted Inspection of the Governance of the United States Agency for Global Media	4/12/2019	2	The U.S. Agency for Global Media, in coordination with the Office of the Under Secretary for Public Diplomacy and Public Affairs, should develop a clear policy and accompanying standard operating procedures to meet its statutory requirement to present U.S. policy on Voice of America through editorials and other means.	Resolved
631	U.S. Agency for Global Media	ISP-IB-19-22	Targeted Inspection of the Governance of the United States Agency for Global Media	4/12/2019	3	The U.S. Agency for Global Media should update policies and procedures in its Broadcasting Administrative Manual.	Resolved
632	U.S. Agency for Global Media	ISP-IB-19-22	Targeted Inspection of the Governance of the United States Agency for Global Media	4/12/2019	4	The U.S. Agency for Global Media should enforce its personnel policy for timely completion of annual performance reviews.	Resolved
633	U.S. Agency for Global Media	ISP-IB-19-22	Targeted Inspection of the Governance of the United States Agency for Global Media	4/12/2019	5	The U.S. Agency for Global Media should implement a policy to enforce compliance with mandatory Equal Employment Opportunity and Notification and Federal Employee Antidiscrimination and Retaliation training.	Resolved
634	U.S. Agency for Global Media	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	9	U.S. Agency for Global Media, in coordination with Embassy Libreville and the Bureau of Overseas Buildings Operations, should improve the perimeter fence around the transmitting station in São Tomé.	Resolved
635	International Broadcasting Bureau	ISP-IB-17-09	Inspection of the Broadcasting Board of Governors' Middle East Broadcasting Networks	2/8/2017	1	The International Broadcasting Bureau Office of the Chief Financial Officer, in coordination with the Middle East Broadcasting Networks, should implement a schedule to review the approximately \$6,226,940 in unliquidated obligations and deobligate those funds that are no longer required.	Resolved

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636	International Broadcasting Bureau	ISP-IB-17-09	Inspection of the Broadcasting Board of Governors' Middle East Broadcasting Networks	2/8/2017	2	The International Broadcasting Bureau Office of Chief Financial Officer should implement an action plan to close out expired Middle East Broadcasting Networks grants.	Resolved
637	International Broadcasting Bureau	ISP-IB-17-09	Inspection of the Broadcasting Board of Governors' Middle East Broadcasting Networks	2/8/2017	8	The International Broadcasting Bureau Office of Security, in coordination with the Middle East Broadcasting Networks, should establish a written protocol to comply with Article X of the grant agreement.	Resolved
638	International Broadcasting Bureau	ISP-IB-17-21	Inspection of Radio Free Europe/Radio Liberty	5/19/2017	7	The International Broadcasting Bureau, in coordination with Radio Free Europe/Radio Liberty, should establish a written protocol on background investigations to comply with the grant agreement.	Resolved