

Monthly Recommendations Report

August 31, 2020



Office of Inspector General

Department of State
U.S. Agency for Global Media
(USAGM)

Recommendation Status

As of August 31, 2020, the OIG Management Information System (MIS) reported the following recommendation counts:

		Unclassified	Sensitive and Classified	Total
Open	State	533	50*	620
	USAGM	14	14	
Closed within Month	State	58	0*	58
	USAGM	0	0	
Newly Issued	State	22	3*	25
	USAGM	0	0	

*Classified recommendations are not included in these totals because of delays in preparing classified materials due to OIG's effort to maximize telework and social distancing during the COVID-19 pandemic.

Recommendation Status Explained

Unresolved: No agreement between OIG and management on the recommendation or proposed corrective action (remains open).

Resolved: Agreement on the recommendation and proposed corrective action (remains open) but implementation has not been completed.

Closed: Agreed upon corrective action is complete.

Action Office: The organization to which a recommendation has been assigned for action.

Searching Explained

The recommendations are sorted alphabetically by action office, then by the date the report containing the recommendations was issued.

Use Ctrl+F within your internet browser to search for keywords within this PDF document.

Example searches:

- To find recommendations related to a particular bureau or office, type the name of that bureau or office. For example, "Office of the Deputy Secretary" or "Bureau of Diplomatic Security." [View the Department of State Organizational Chart](#) for more information on Department bureaus and offices.
- To find recommendations related to a particular embassy, type "Embassy" and the city in which the embassy is located. For example, "Embassy Berlin" or "Embassy Kabul."
- To find recommendations with a specific word or phrase, type the keyword. For example, "information technology" or "contracts."

Additional Information

- This report includes only unclassified information entered into our MIS system as of the last business day of the previous month. For example, the November report will include information in our system as of 4 P.M. on the last business day of October.
- Action office have up to 30 days after a report is issued to respond to newly issued recommendations.
- Questions? Contact the OIG [Office of Congressional and Public Affairs](#).

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
1	Assistant Secretary for Consular Affairs	AUD-MERO-20-34	Management Assistance Report: Quarterly Reporting on Afghan Special Immigrant Visa Program Needs Improvement	6/8/2020	1	OIG recommends that the Assistant Secretary for Consular Affairs develop and implement guidance for the entities involved with the processing of Afghan special immigrant visas that establishes a uniform method to be used for calculating and reporting average wait times.	Resolved
2	Assistant Secretary for Consular Affairs	AUD-MERO-20-34	Management Assistance Report: Quarterly Reporting on Afghan Special Immigrant Visa Program Needs Improvement	6/8/2020	2	OIG recommends that the Assistant Secretary for Consular Affairs direct the Immigration and Employment Division to comply with the reporting requirements outlined in the Afghan Allies Protection Act of 2009, as amended, including providing detailed explanations for the failure to process any applications that have been pending for longer than 9 months, consistent with the requirements established in the FY 2014 National Defense Authorization Act, Section 1219, Paragraph 12, Reports on Improvements.	Resolved
3	Assistant Secretary for Consular Affairs	AUD-MERO-20-34	Management Assistance Report: Quarterly Reporting on Afghan Special Immigrant Visa Program Needs Improvement	6/8/2020	3	OIG recommends that the Assistant Secretary for Consular Affairs develop and implement internal management controls to verify and validate the accuracy and completeness of the information obtained from the entities involved with the processing of Afghan special immigrant visas, and require that identified efficiency improvements are reported quarterly, in accordance with the Afghan Allies Protection Act of 2009, as amended.	Resolved
4	Aviation Governing Board	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	3	OIG recommends that the Aviation Governing Board, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop and implement a detailed strategic plan for all of the Department of State's aviation needs, including medical needs and country-specific needs like those of Embassy Bogota. The plan should have clear goals and attainable objectives, both at the headquarters level and for each country of operation.	Resolved
5	Bureau of Administration	ISP-17-31	Inconsistent Guidance Governing Property Controls Over Mobile Devices Left Department at Risk of Wasteful Spending	8/14/2017	1	The Bureau of Administration should publish specific, clear and consistent guidance and procedures for the management, inventory, and tracking of smart phones and similar mobile devices.	Resolved

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
6	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	1	OIG recommends the Bureau of Administration develop and implement a plan to use independent economic data to determine post allowance rates where such data for post exist.	Resolved
7	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	2	OIG recommends the Bureau of Administration re-determine and update by the end of FY 2018 post allowance rates using independent economic data where such data for post exist. Once the rates have been updated, the Bureau of Administration should determine the amount saved by implementing the new rates. OIG determined that using independent, economic data would have saved the Department approximately \$18.2 million between FY 2013 and FY 2015 for six posts tested (that is, funds that could have been put to better use).	Resolved
8	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	3	For cases in which independent cost-of-living indexes are not available to establish post allowance rates, OIG recommends that the Bureau of Administration revise and distribute updated policies and procedures to posts related to the post allowance rate methodology that provide detailed procedures for (a) collecting and summarizing living pattern questionnaires in eAllowances, and (b) collecting prices that reflect the requirements outlined in the Department of State Standardized Regulations on the retail price schedule Parts 3 and 4.	Resolved
9	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	4	For cases in which independent cost-of-living indexes are not available to establish post allowance rates, OIG recommends that the Bureau of Administration revise and distribute updated internal procedures for calculating post allowances to include detailed instructions to (a) verify post living pattern questionnaire summary information in eAllowances with hard copies provided by post, and (b) remove inappropriate or unreasonable prices from the retail price schedule in a consistent manner across all subcategories of goods, including the use of independent data when available.	Resolved

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
10	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	5	For cases in which independent cost-of-living indexes are not available to establish post allowance rates, OIG recommends that the Bureau of Administration conduct and formally document an analysis to determine how to make the Washington, DC, prices used in the post allowance rate calculations reflective of the consumption patterns of the average salary level for a post employee stationed in a foreign area so that data are comparable between Washington, DC, and the overseas post. The Bureau of Administration should implement changes as necessary as a result of its analysis.	Resolved
11	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	6	OIG recommends the Bureau of Administration revise the Department of State Standardized Regulations for changes in the post allowance methodology as a result of implementing recommendations from this report.	Resolved
12	Bureau of Administration	ISP-I-19-09	Inspection of U.S. Mission to Somalia	10/29/2018	3	The Bureau of Administration, in coordination with the U.S. Mission to Somalia and the Bureau of African Affairs, should finalize all risk mitigation plans for third-party contracts as required by Department guidance.	Resolved
13	Bureau of African Affairs	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	7	The Bureau of African Affairs should require the Ambassador and the Deputy Chief of Mission to comply with Department guidelines for providing guidance to the American employees they supervise.	Resolved
14	Bureau of African Affairs	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	8	The Bureau of African Affairs should follow Department guidelines to seek authorization to establish an office in São Tomé and Príncipe.	Resolved
15	Bureau of African Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	1	OIG recommends that the Bureau of African Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved

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16	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	1	OIG recommends that the Bureau of African Affairs review the decision to expend \$3,336,898 on revisions to contract SAQMMA15F3938 and make a determination as to whether the expenditures were necessary or reasonable.	Resolved
17	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	2	OIG recommends that the Bureau of African Affairs determine whether the questioned costs of \$1,127,802 expended for modifications to Contract 19AQMM18F4856 were necessary or reasonable.	Resolved
18	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	3	OIG recommends that the Bureau of African Affairs review the decision to expend \$10,165,351 for the Regional Boat Capability Program in Cameroon to determine whether (a) the program is feasible and the equipment provided can be used to achieve the purpose of the award and b) the expenditure was reasonable or necessary.	Resolved
19	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	4	OIG recommends that the Bureau of African Affairs (a) suspend future obligations on the Regional Boat Capability Program until a review (Recommendation 3) of the program is complete and (b) determine whether the funding should be continued if the program is not feasible and the equipment provided cannot be used to achieve the intended purpose.	Resolved
20	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	5	OIG recommends that the Bureau of African Affairs establish and implement a policy to provide appropriate training to all contract personnel who contribute to the development of performance work statements, in accordance with the Foreign Affairs Manual, 14 FAM 221.6.d, "Performance-Based Statements of Work."	Resolved

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21	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	6	OIG recommends that the Bureau of African Affairs establish and implement a process to (a) analyze all Trans-Sahara Counterterrorism Partnership projects for which it assigns Contracting Officer's Representatives (CORs) and determine the appropriate level of technical subject matter expertise needed for each, (b) document the analyses and determinations, (c) nominate only those CORs with the necessary technical expertise to prepare performance work statements and oversee the contract, and (d) verify that all COR written nomination letters presented to the Contracting Officer include the COR nominees' technical expertise, as required by the Foreign Affairs Handbook, 14 FAH-2 H-143.2, "COR Appointment Procedures."	Resolved
22	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	7	OIG recommends that the Bureau of African Affairs 1. (a) establish and maintain a list of subject matter experts from U.S. Government entities participating in the Trans-Sahara Counterterrorism Partnership who can be assigned to assist with the development of performance work statements and contract oversight, (b) establish agreements with U.S. Government entities participating in the Trans-Sahara Counterterrorism Partnership to provide expertise, and (c) establish and implement a policy for Contracting Officer's Representatives to use subject matter experts in the development of performance work statements and contract oversight OR 2. the Bureau can determine where and how to seek subject matter expertise. Experts must be able to assist Contracting Officer's Representatives with the development of performance work statements and contract oversight.	Resolved
23	Bureau of African Affairs	ISP-C-20-23	Compliance Follow-Up Review: Bureau of African Affairs' Foreign Assistance Program Management	5/14/2020	1	The Bureau of African Affairs should document its foreign assistance business processes, including administrative responsibilities and internal control procedures for project planning, funds management, human resources, contract and grants management, and risk management.	Resolved

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24	Bureau of African Affairs	ISP-C-20-23	Compliance Follow-Up Review: Bureau of African Affairs' Foreign Assistance Program Management	5/14/2020	3	The Bureau of African Affairs should develop an internal control system to ensure completion of all required grants officer representative evaluation reports, as outlined in the Federal Assistance Directive.	Resolved
25	Bureau of Consular Affairs	ISP-I-17-04	Inspection of the Bureau of Consular Affairs, Office of Consular Systems and Technology	12/9/2016	24	The Bureau of Consular Affairs should direct the Office of Consular Systems and Technology to review the \$18.54 million of unliquidated obligations for contracts that require close out and document justifications of remaining prior year balances.	Resolved
26	Bureau of Consular Affairs	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	1	The Bureau of Consular Affairs, Office of Passport Services, in conjunction with the Bureau of Diplomatic Security, should develop centralized, searchable databases to track and manage passport revocation cases, as well as retentions of passports and other documents seized on suspicion of fraud when citizens apply for consular services, or under other circumstances, and to track confiscations of such documents if they are seized on grounds other than retention authority.	Resolved
27	Bureau of Consular Affairs	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	3	The Bureau of Consular Affairs should coordinate with the Office of the Legal Adviser to issue guidance and, if necessary, amend the Foreign Affairs Manual to clarify (1) The differences between retention and confiscation of a passport and any other authority that exists to take a passport, the circumstances under which each is authorized, the types of documentation or data entries the Department must create and maintain in exercising each authority, the notifications and advisements that must be given to the document holders in each case, and the fact that retentions must be limited to a specific temporary period. (2) The circumstances in which individuals whose passports are retained, confiscated, or revoked while overseas are entitled to limited validity passports to return to the United States.	Resolved

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28	Bureau of Consular Affairs	ISP-I-19-36	Inspection of the Bureau of Consular Affairs, Kentucky Consular Center	8/27/2019	6	The Bureau of Consular Affairs, in coordination with the Bureau of Administration, should conduct a space utilization study of the Kentucky Consular Center's Appalachian Processing Center and implement a plan for its cost-effective use or repurposing.	Resolved
29	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	1	The Bureau of Consular Affairs, in coordination with Office of Civil Rights, should investigate the expressed concerns within the National Passport Center workforce of sexual harassment and discrimination.	Resolved
30	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	2	The Bureau of Consular Affairs should assess the skills, knowledge, abilities, and conduct of the National Passport Center's current senior and mid-level management staff to determine whether they should remain in their positions.	Resolved
31	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	3	The Bureau of Consular Affairs, in coordination with the Bureau of Global Talent Management, should conduct an organizational assessment of the National Passport Center's structure and responsibilities and implement appropriate recommendations.	Resolved
32	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	4	The Bureau of Consular Affairs should implement an effective model for providing employee relations services to National Passport Center management and staff.	Resolved
33	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	5	The Bureau of Consular Affairs should require the National Passport Center to develop and publish policies, in compliance with applicable Department standards, that cover shift hours/core hours, flexible work schedules, awards program, and leave without pay.	Resolved
34	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	6	The Bureau of Consular Affairs should review the National Passport Center's use of the second shift and institute changes to provide for greater supervision of employees and minimize premium pay costs.	Resolved

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35	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	3	Embassy New Delhi, in coordination with the Bureau of Counterterrorism and Countering Violent Extremism and the Bureau of South and Central Asian Affairs, should prepare a position description for the regional counterterrorism coordinator position, number 10262001, that contains an accurate statement of responsibilities.	Resolved
36	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	4	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism seek designation from the Secretary of State to be the controlling authority on countering violent extremism issues and policy.	Resolved
37	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	5	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of the Legal Adviser, provide written guidance for developing and implementing programs and projects intended to rehabilitate and reintegrate former violent extremists into society in a manner consistent with U.S. laws prohibiting material support to terrorists and terrorist organizations.	Resolved
38	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	6	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources (PPR), and the Bureau of Budget and Planning, develop and implement a single definition for what constitutes a countering violent extremism program or project.	Resolved

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39	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	7	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources, and the Bureau of Budget and Planning, establish a process to verify that grants and cooperative agreements awarded for the purpose of countering violent extremism comply with the definition established in Recommendation 6 as to what constitutes a countering violent extremism program or project.	Resolved
40	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	8	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources, and the Bureau of Budget and Planning, develop and implement procedures to ensure that bureaus and missions report only awards and expenditures that meet the definition of a countering violent extremism established in Recommendation 6 as to what constitutes a countering violent extremism program or project.	Resolved
41	Bureau of Counterterrorism and Countering Violent Extremism	ESP-19-06	Evaluation of the Antiterrorism Assistance Explosive Detection Canine Program – Health and Welfare	9/6/2019	4	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, develop and negotiate written agreements related to the canine program with partner nations that ensure there is a mutual understanding regarding the health, welfare, and retirement of the provided canines.	Resolved
42	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	11	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism (CT) require the Department of Justice to pay the salary of the Resident Legal Advisor in a manner that reflects the actual amount of time spent working on CT's behalf on the Resident Legal Advisor Program.	Resolved

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43	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	13	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism document its reviews of quarterly financial reports and obtain, review, and document supporting financial documentation for the Resident Legal Advisor Program for reconciliation purposes, in accordance with Procurement Information Bulletin No 2014-05.	Resolved
44	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	15	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism develop and implement procedures to verify that all award recipients comply with approved budget plans or obtain permission via formal amendments or written agreements to deviate from approved budget plans.	Resolved
45	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	1	The Bureau of Counterterrorism should implement a system to identify and mitigate internal control risks for its programs.	Resolved
46	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	2	The Bureau of Counterterrorism should implement a plan to improve policy guidance, training, and administrative support for Regional Field Coordinators.	Resolved
47	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	4	The Bureau of Counterterrorism, in coordination with the Bureau of Administration, should designate an employee with substantive knowledge of contract 19AQMM18F2561 as the contracting officer's representative.	Resolved
48	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	6	The Bureau of Counterterrorism should implement a plan to measure the effectiveness of administrative services, make service improvements based on these metrics, and communicate regularly about administrative issues within the bureau.	Resolved
49	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	8	The Bureau of Counterterrorism should comply with Department standards to prepare a bureau emergency action plan.	Resolved

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50	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	9	The Bureau of Counterterrorism should establish a policy on personal use of U.S. Government cell phones in accordance with Department standards.	Resolved
51	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	10	The Bureau of Counterterrorism should complete and implement information technology contingency plans for the unclassified and classified networks in accordance with Department standards.	Resolved
52	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	11	The Bureau of Counterterrorism should establish a records management program that complies with Department standards.	Resolved
53	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-20-32	Follow-Up Audit of Department of State Efforts To Measure, Evaluate, and Sustain Antiterrorism Assistance Objectives in the Bureau of East Asian and Pacific Affairs	5/12/2020	1	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, update the 2015 Memorandum of Agreement to clarify which bureau is responsible for collecting data on each type of performance indicator, including baselines, output measures, and long-term outcomes.	Resolved
54	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-20-32	Follow-Up Audit of Department of State Efforts To Measure, Evaluate, and Sustain Antiterrorism Assistance Objectives in the Bureau of East Asian and Pacific Affairs	5/12/2020	2	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, establish a mechanism to report Department of Defense-funded Antiterrorism Assistance training and update the 2015 Memorandum of Agreement to clarify which bureau is responsible for collecting and reporting this information.	Resolved
55	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-20-32	Follow-Up Audit of Department of State Efforts To Measure, Evaluate, and Sustain Antiterrorism Assistance Objectives in the Bureau of East Asian and Pacific Affairs	5/12/2020	3	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, establish a mechanism to monitor regionally funded and mentorship Antiterrorism Assistance training programs and update the 2015 Memorandum of Agreement to clarify which bureau is responsible for collecting and reporting this information.	Resolved

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56	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-20-32	Follow-Up Audit of Department of State Efforts To Measure, Evaluate, and Sustain Antiterrorism Assistance Objectives in the Bureau of East Asian and Pacific Affairs	5/12/2020	4	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, revise the Antiterrorism Assistance Monitoring Plan and quarterly report template to include measures on sustainability in accordance with the Foreign Affairs Manual and update the Memorandum of Agreement to clarify which bureau is responsible for collecting and reporting this information.	Resolved
57	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-14	Inspection of the Bureau of Counterterrorism's Foreign Assistance Program Management	6/1/2020	1	The Bureau of Counterterrorism should develop and implement a strategic planning process that includes all the bureau's counterterrorism foreign assistance programs and all partner agencies.	Resolved
58	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-14	Inspection of the Bureau of Counterterrorism's Foreign Assistance Program Management	6/1/2020	2	The Bureau of Counterterrorism should comply with Department standards for monitoring and evaluation of its foreign assistance programs.	Resolved
59	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-14	Inspection of the Bureau of Counterterrorism's Foreign Assistance Program Management	6/1/2020	3	The Bureau of Counterterrorism should comply with Department standards regarding the use of third-party contractors in its Office of Programs.	Resolved
60	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-14	Inspection of the Bureau of Counterterrorism's Foreign Assistance Program Management	6/1/2020	4	The Bureau of Counterterrorism should include standard language on closeout procedures in each interagency agreement, in accordance with Department standards.	Resolved
61	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-14	Inspection of the Bureau of Counterterrorism's Foreign Assistance Program Management	6/1/2020	5	The Bureau of Counterterrorism should comply with Department standards for Federal assistance award files documentation.	Resolved
62	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-14	Inspection of the Bureau of Counterterrorism's Foreign Assistance Program Management	6/1/2020	6	The Bureau of Counterterrorism should implement a process to identify and reclassify foreign assistance funds at risk of cancellation, in accordance with Department standards.	Resolved

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63	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-14	Inspection of the Bureau of Counterterrorism's Foreign Assistance Program Management	6/1/2020	7	The Bureau of Counterterrorism should monitor funds spent through its interagency agreements with the Department of Justice Office of Overseas Prosecutorial Development and Assistance Training and take corrective actions as needed, in accordance with Department guidance.	Resolved
64	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	5	OIG recommends that the Bureau of Democracy, Human Rights, and Labor distribute the consolidated vetting guidance from Recommendation 1 to implementing partners to make them aware of Department vetting requirements.	Resolved
65	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	6	OIG recommends that the Bureau of Democracy, Human Rights, and Labor develop and implement internal controls to verify that its implementing partners are submitting information on required individuals for vetting in accordance with the consolidated vetting guidance from Recommendation 1.	Resolved
66	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	7	OIG recommends that the Bureau of Democracy, Human Rights, and Labor include in future award agreements the vetting requirements for Syria programs.	Resolved
67	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	3	The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of Administration, should finalize a service level agreement clarifying the Bureau of Administration's responsibilities for grants support.	Resolved
68	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	5	The Bureau of Democracy, Human Rights, and Labor should modify its grants processes to accurately record expenditures in the Department's financial system.	Resolved
69	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	6	The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of the Comptroller and Global Financial Services and the Office of the Legal Adviser, should determine whether grants payment irregularities identified for award number S-LMAQM-17-CA-1232 constitute a violation of the Anti-Deficiency Act and, if so, report the violation.	Resolved

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70	Bureau of Diplomatic Security	AUD-SI-17-21	Audit of the Bureau of Diplomatic Security's Administration of the Armored Vehicle Program	2/10/2017	8	(U) OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Administration, develop and implement a methodology to facilitate the armored vehicle request process. The methodology should include metrics relating to response times, fulfillment of requests, and status updates for the requesting post or bureau.	Resolved
71	Bureau of Diplomatic Security	AUD-SI-17-21	Audit of the Bureau of Diplomatic Security's Administration of the Armored Vehicle Program	2/10/2017	9	(U) OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Administration, develop and implement a centralized tool to track requests for armored vehicles. This tool should be able to maintain a complete list of requests and the status of the efforts to fulfill the requests.	Resolved
72	Bureau of Diplomatic Security	AUD-SI-17-21	Audit of the Bureau of Diplomatic Security's Administration of the Armored Vehicle Program	2/10/2017	28	(U) OIG recommends that the Bureau of Diplomatic Security develop and implement guidance for overseas posts on the construction and use of shelters for armored vehicles.	Resolved
73	Bureau of Diplomatic Security	AUD-SI-17-21	Audit of the Bureau of Diplomatic Security's Administration of the Armored Vehicle Program	2/10/2017	32	(U) OIG recommends that the Bureau of Diplomatic Security update the current armored vehicle policy to define specifically what types of maintenance must be performed under an embassy employee's observation.	Resolved
74	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	2	The Bureau of Diplomatic Security, Office of Personnel Security and Suitability, in coordination with the Bureau of Human Resources, should establish clear responsibilities for the processing of security clearance requests in order to reduce or eliminate unnecessary delays in the clearance process and require appropriate training for all Human Resources personnel involved in the process.	Resolved
75	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	3	The Bureau of Diplomatic Security should perform a workforce analysis of its employees who perform security clearance work to ensure that it has the proper staffing levels in place to meet its timeliness goals.	Resolved

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76	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	5	The Bureau of Diplomatic Security, Office of Personnel Security and Suitability should determine the actual cost of the security clearance work it performs for other Government agencies in order to fully recoup its expended funds, in accordance with the Economy Act and Department policy.	Resolved
77	Bureau of Diplomatic Security	ISP-17-39	Management Assistance Report: Deficiencies Reported in Cyber Security Assessment Reports Remain Uncorrected	7/26/2017	1	The Bureau of Diplomatic Security, in coordination with the Bureau of Information Resource Management and regional bureaus, should require implementation of Cyber Security Assessment report recommendations and establish a process to track and verify that overseas posts comply with those recommendations.	Resolved
78	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	1	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards, in coordination with the Bureau of Diplomatic Security, Countermeasures Directorate, Office of Physical Security Programs, Defensive Equipment and Armored Vehicle Division, complete and implement an action plan to record accountable property contained in the high-threat kits that are on hand, along with any new kits delivered, into the Department's Integrated Logistics Management System-Asset Management application, as required by Volume 14 of the Foreign Affairs Manual, Section 421.1(c), within 30 days after this Management Assistance Report has been issued.	Resolved
79	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	2	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards, perform a physical inventory of its accountable property, as required by Volume 14 of the Foreign Affairs Manual, Section 426, once an action plan for recording this property (Recommendation 1) has been completed.	Resolved

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80	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	4	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards, in coordination with the Bureau of Diplomatic Security, Countermeasures Directorate, Office of Physical Security Programs, Defensive Equipment and Armored Vehicle Division, develop and implement an action plan to develop procedures that require property issued to employees for an extended period of time comply with charge out policies included in Volume 14 of the Foreign Affairs Manual, Section 425.3-4(c). At a minimum, these procedures should include recording data related to issuing the property (e.g., the date of issuance, the name and signature of the individual responsible for the property, and the item serial numbers, as appropriate) and factors related to performing periodic checks on location or condition of the property and on returning the equipment (e.g., the date of return and the condition of the property).	Resolved
81	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	5	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards (TPS), develop and implement an action plan to identify and record accountable property previously purchased and charged out or issued to employees from October 2015 to the present. This plan should include a reconciliation of the items to the invoices of items purchased to ensure completeness and should detail how TPS will update the asset management systems with information on accountable property.	Resolved
82	Bureau of Diplomatic Security	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	4	The Bureau of Consular Affairs and the Bureau of Diplomatic Security should ensure that all ARSO-Is receive appropriate training on the clarifications described in Recommendation 3 and identify a single point of contact for ARSO-Is and other DS agents seeking legal guidance.	Resolved

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83	Bureau of Diplomatic Security	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	7	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Overseas Buildings Operations, amend the 2015 Memorandum of Agreement Regarding Construction Services for Physical Security Upgrades in Kabul, Afghanistan, to more clearly define roles and responsibilities for physical security construction in Afghanistan with a specific focus on the types and locations of construction projects to be managed by each bureau as well as the Kabul Regional Security Office in Afghanistan.	Started
84	Bureau of Diplomatic Security	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	8	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Overseas Buildings Operations, take steps to develop standardized designs for physical security structures for use at volatile posts in high-threat, high-risk areas around the world.	Started
85	Bureau of East Asian and Pacific Affairs	ISP-I-18-06	Inspection of Consulate General Hong Kong, China	11/30/2017	9	The Bureau of East Asian and Pacific Affairs, in coordination with Consulate General Hong Kong and the Bureau of Human Resources, should determine the number and levels for language designated positions at Consulate General Hong Kong in accordance with Department standards, and put up to \$2 million to better use.	Resolved
86	Bureau of European and Eurasian Affairs	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	1	The Bureau of European and Eurasian Affairs, in coordination with the Office of Civil Rights, should assess the Chief of Mission's compliance with Department Equal Employment Opportunity or leadership policies and based on the results of the review, take appropriate action.	Unresolved
87	Bureau of Global Talent Management	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	3	OIG recommends that the Office of the Director General for Human Resources, in conjunction with the Bureau of the Comptroller and Global Financial Services, develop and implement administrative and disciplinary procedures related to the Travel Card Program to include misuse, non-usage, and abuse.	Resolved

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88	Bureau of Global Talent Management	ISP-I-17-12	Inspection of Embassy Monrovia, Liberia	5/24/2017	16	Embassy Monrovia, in coordination with the Bureau of Human Resources, should update its local employee staff human resources handbook and local compensation plan to reflect the Government of Liberia's labor law.	Resolved
89	Bureau of Global Talent Management	ISP-17-38	Management Assistance Report: Department Can Take Steps Toward More Effective Executive Direction of Overseas Missions	7/26/2017	3	The Director General of the Foreign Service and Director of Human Resources should issue additional Foreign Affairs Manual and Foreign Affairs Handbook guidance requiring all chiefs of mission and deputy chiefs of mission to implement structured First- and Second-Tour employee programs in collaboration with First- and Second-Tour employees at their posts.	Resolved
90	Bureau of Global Talent Management	ISP-I-18-22	Inspection of Embassy Lisbon and Consulate Ponta Delgada, Portugal	5/4/2018	3	The Bureau of Human Resources should respond to Embassy Lisbon's request for proposed changes to the local compensation plan.	Resolved
91	Bureau of Global Talent Management	ISP-I-19-21	Inspection of the Office of Foreign Missions	5/8/2019	3	The Bureau of Human Resources, in coordination with the Office of Foreign Missions, should conduct an organizational assessment of the Office of Foreign Missions and implement any recommendations resulting from the assessment.	Resolved
92	Bureau of Global Talent Management	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	12	Embassy Paramaribo, in coordination with the Bureau of Human Resources, should correct the deficit in the locally employed staff pension plan in accordance with Department guidance.	Resolved
93	Bureau of Global Talent Management	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	18	The Bureau of Human Resources should respond to Embassy N'Djamena's request for proposed changes to the local compensation plan.	Resolved
94	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	8	OIG recommends that the Bureau of Information Resource Management establish and implement a plan to review IT investment reorganizations that occurred since FY 2010 to ensure that the investments resulting from the reorganizations comply with Office of Management and Budget requirements for information technology investments.	Resolved

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95	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	10	OIG recommends that the Bureau of Information Resource Management develop and implement a process to (a) identify and review all bureau-specific IT investment methodologies (ones currently in place as well as ones that will be developed in the future); (b) determine whether the bureau-specific IT investment methodologies comply with Office of Management and Budget Circular A-130; and, if they do not comply, (c) provide bureaus with guidance regarding the modifications needed to fully comply and verify that the methodologies were modified as necessary. This effort should include reviewing the standard forms used by each bureau during the IT selection process to ensure consistency and compliance with Office of Management and Budget Circular A-130.	Resolved
96	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	11	OIG recommends that the Bureau of Information Resource Management develop and implement policies and procedures to oversee and enforce requirements for bureaus and offices to avoid duplicative IT investments.	Resolved
97	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	12	OIG recommends that the Bureau of Information Resource Management develop and implement a process to perform periodic, but no less than annual, reviews of the entire agency IT portfolio to enforce bureau accountability and identify potential duplicative systems.	Resolved
98	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	13	For duplicative systems that are identified by the new process implemented to perform periodic reviews of the entire agency IT portfolio (Recommendation 12), OIG recommends that the Bureau of Information Resource Management develop and implement a strategy to combine, eliminate, or replace duplicative systems, as practicable.	Resolved
99	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	14	OIG recommends that the Bureau of Information Resource Management develop and implement a strategy to perform semiannual or more frequent reviews of bureau-funded IT contracts to identify new IT investments developed as part of the contracts.	Resolved

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100	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	17	OIG recommends that the Bureau of Information Resource Management (a) develop and implement a policy requiring bureaus and offices to provide details of IT investments, programs, and projects in iMatrix and (b) develop and disseminate guidance specifying the level of detail necessary for each investment, including general descriptions and technical capabilities.	Resolved
101	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	20	OIG recommends that the Bureau of Information Resource Management develop and issue a policy stating that bureaus must update the information on non-major investments in iMatrix quarterly, rather than only when the reports are due to be submitted to the Office of Management and Budget.	Resolved
102	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	22	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to verify that all bureau and office IT investment managers and budget analysts complete the respective training courses related to IT capital planning and reporting that are provided annually.	Resolved
103	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	23	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, include information on reporting reimbursable costs in the annual training provided to investment managers and budget analysts on how to report IT investment data in iMatrix.	Resolved
104	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	25	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to validate the completeness of the data in iMatrix. At a minimum, this process should include an analysis of IT expenditures in the financial management system to ensure expenditures are reported in iMatrix, as needed.	Resolved

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105	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	26	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to validate the accuracy of data in iMatrix. This could include developing and implementing analytical procedures to identify anomalies in iMatrix data.	Resolved
106	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	27	OIG recommends that the Bureau of Information Resource Management develop and implement a policy requiring bureaus and offices to submit source documents to support the information entered into iMatrix.	Resolved
107	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	28	OIG recommends that the Bureau of Information Resource Management develop and implement a process to verify that bureaus and offices are submitting source documents to support the information entered into iMatrix in accordance with the policy developed that requires bureaus and offices to submit source documents that support the information entered into iMatrix.	Resolved
108	Bureau of Information Resource Management	AUD-IT-17-56	Management Assistance Report: The Process to Authorize and Track Information Technology Systems Needs Improvement	8/29/2017	7	OIG recommends that the Bureau of Information Resource Management develop and implement a corrective action plan that addresses how the Department will comply with Department policy on the Systems Authorization Process. The corrective action plan should identify the root cause of compliance failures, action steps to resolve such compliance failures, improvement benchmarks and a timeframe for completion, and an escalation process to hold system owners accountable.	Resolved
109	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	1	OIG recommends that the Bureau of Information Resource Management develop and implement a detailed program plan for the Information Technology Configuration Control Board process that includes clear goals and attainable objectives and defines areas of authority and responsibility.	Resolved

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110	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	2	OIG recommends that the Bureau of Information Resource Management develop and implement a process to establish and periodically update a list of system, product, or software owners who will be authorized to make change requests for their system, product, or software. The list should be made available to users and members of the Information Technology Configuration Control Board through the Information Technology Configuration Control Board website or applicable policies and procedures outlined in Recommendation 12.	Resolved
111	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	3	OIG recommends that the Bureau of Information Resource Management determine what documentation is needed to support a change request and modify the policies and procedures outlined in Recommendation 12 or other guidance, such as the submitters guide, provided to change request submitters to reflect the documentation that is required for a complete and accurate change request submission.	Resolved
112	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	4	OIG recommends that the Bureau of Information Resource Management develop and implement guidance for change requests to require and include: (a) minimum testing standards for change requests, (b) instructions that testing be performed in advance of the change request being submitted and that the testing documentation be submitted as part of the change request process, and (c) a clearly defined technical review of the testing documentation that is submitted to verify the documentation complies with minimum standards.	Resolved
113	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	5	OIG recommends that the Bureau of Information Resource Management remove the default proceed ability for Technical Reviewers in the Virtual Information Technology Configuration Control Board application.	Resolved

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114	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	6	OIG recommends that the Bureau of Information Resource Management formally notify all Technical Reviewers that default proceeds are no longer allowed and that all Technical Reviewers must review all change requests and either approve, stop, or reject the change request. Policies and procedures outlined in Recommendation 12 or other guidance should be updated to reflect this change to the process.	Resolved
115	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	7	OIG recommends that the Bureau of Information Resource Management develop and implement a quality assurance assessment process for all change requests going through the enterprise-wide Information Technology Configuration Control Board. At a minimum, the quality assurance process should include periodic evaluation of open "stops," reviews to ensure retention of all relevant documentation, and a final check prior to adding change to the baseline to ensure all pertinent process controls occurred at a minimum.	Resolved
116	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	10	OIG recommends that the Bureau of Information Resource Management define the roles, responsibilities, and technical skillsets for each technical review and voting area and develop and implement a vetting process to verify Technical Reviewers and Voters have the knowledge, skills, and abilities to perform their assigned duties related to the Information Technology Configuration Control Board process.	Resolved
117	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	11	OIG recommends that the Bureau of Information Resource Management develop and implement a process to verify that Technical Reviewers and Voters have formally appointed alternatives.	Resolved

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118	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	12	OIG recommends that the Bureau of Information Resource Management develop and implement complete and consistent policies and procedures and supplemental guidance, such as a Submitter's Guide, for the Information Technology Configuration Control Board process. The policies, procedures, and guidance should, at a minimum, include guidance on roles and responsibilities, detailed procedure steps for submitters, minimum testing requirements, instructions on how Technical Reviewers and Voters should conduct their review, the appropriate use of "stops," and established timelines for the process.	Resolved
119	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	13	OIG recommends that the Bureau of Information Resource Management develop and implement a process to periodically review and validate the accuracy and completeness of the data in the Virtual Information Technology Configuration Control Board database and to correct data integrity, omissions and inaccuracies existing between the new and old databases and when identified going forward. As part of this effort, the Bureau of Information Resource Management should ensure that the old database is available solely as a read-only reference resource and that new data cannot be entered into that database.	Resolved
120	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	14	OIG recommends that the Bureau of Information Resource Management develop and implement required, periodic, training for Information Technology Configuration Control Board management and personnel, Bureau Sponsors, Technical Reviewers, Voters, and change request submitters involved in the Information Technology Configuration Control Board process.	Resolved

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121	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	15	OIG recommends that the Bureau of Information Resource Management develop and implement a formal process to (a) monitor the status of all change requests throughout each stage of the change request process and (b) notify stakeholders when a request is nearing the end of a deadline or when an event occurs that may affect the deadline for a change request.	Resolved
122	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	16	OIG recommends that the Bureau of Information Resource Management develop and implement policies and procedures to hold officials accountable for failure to meet established deadlines in the Information Technology Configuration Control Board change request process. Once completed, the policies, procedures, and supplemental guidance discussed in Recommendation 12 should be updated.	Resolved
123	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	17	OIG recommends that the Bureau of Information Resource Management develop and implement a formal process to periodically gather, assess, and report on its change request review process timeliness metrics and to make those results available to its stakeholders and customers in addition to appropriate bureau officials.	Resolved
124	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	2	The Bureau of Information Resource Management, in coordination with the Bureau of Human Resources, should update all employee-supervisor assignments to reflect current roles and responsibilities within the Office of Governance, Resource, and Performance Management.	Resolved
125	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	8	The Bureau of Information Resource Management should implement a tool to centrally track information technology software acquisitions Department-wide.	Resolved
126	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	10	The Bureau of Information Resource Management should implement procedures to ensure regularly scheduled reviews and updates to the Department's information technology management policies and procedures in Volume 5 of the Foreign Affairs Manual and its associated Foreign Affairs Handbooks.	Resolved

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127	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	11	The Bureau of Information Resource Management should revise and promulgate the bureau process for timely handling of responses to U.S. Government Accountability Office recommendations.	Resolved
128	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	12	The Bureau of Information Resource Management should update all Department guidance to reflect the Office of Governance, Resource, and Performance Management's responsibility for the Information Technology Configuration Control Board.	Resolved
129	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	1	OIG recommends that the Bureau of Information Resource Management require that all IT configuration changes approved by the Local Configuration Control Boards at overseas posts be tested before implementation, in accordance with Federal requirements and Department of State policies.	Resolved
130	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	2	OIG recommends that the Bureau of Information Resource Management require Local Configuration Control Boards to perform and document security impact analyses on all configuration change requests before approval, in accordance with National Institute of Standards and Technology guidance.	Resolved
131	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	3	OIG recommends that the Bureau of Information Resource Management provide guidance to Local Configuration Control Boards on the documentation regarding IT configuration change requests that must be retained at a post.	Resolved

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132	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	4	OIG recommends that the Bureau of Information Resource Management develop and issue standard operating procedures for overseas posts' Local Configuration Control Boards to follow when reviewing, approving, and implementing IT configuration change requests. These standard operating procedures should establish and implement a process that provides for the evaluation, approval, and documentation of IT change requests in accordance with Department of State policies and National Institute of Standards and Technology requirements.	Resolved
133	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	5	OIG recommends that the Bureau of Information Resource Management develop and implement a methodology to oversee Local Configuration Control Board (LCCB) activities, including LCCB approval of IT configuration change requests at the local level. This methodology should include specific procedures for verification of the LCCB's testing of approved changes, security impact analyses, and retention of required documentation.	Resolved
134	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	6	OIG recommends that the Bureau of Information Resource Management (IRM) formally designate oversight responsibility for Local Configuration Control Board activities to a specific position or office within IRM and establish a formal mechanism for communicating the oversight roles and responsibilities.	Resolved
135	Bureau of International Narcotics and Law Enforcement Affairs	AUD-MERO-18-30	Audit of the Bureau of International Narcotics and Law Enforcement Affairs Invoice Review Process for Contracts in Afghanistan	2/9/2018	1	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs fill the permanent Contracting Officer's Representative vacancies in Kabul, Afghanistan, to ensure adequate oversight of its Afghanistan contracts.	Resolved

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136	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	9	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs (INL) update the "INL Financial Management Handbook" to include guidance related to recording assets purchased with INL project funding or transferred to INL from another agency that are not being donated to a host government in the Integrated Logistics Management System.	Resolved
137	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	23	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs develop and implement policies and procedures requiring that all foreign assistance aviation programs have documented nationalization plans with clear goals and attainable objectives, both at the headquarters level and for each country of operation.	Resolved
138	Bureau of International Organization Affairs	ISP-I-20-16	Inspection of U.S. Mission to the United Nations and Other International Organizations in Geneva, Switzerland	6/10/2020	3	The Bureau of International Organization Affairs, in coordination with Mission Geneva and the Office of the Legal Adviser, should implement a standard operating procedure for the promotion and efficient tracking of U.S. citizen employment at the United Nations and other international organizations that includes Mission Geneva.	Resolved
139	Bureau of Medical Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	12	OIG recommends that the Bureau of Medical Services develop and implement internal policies and procedures to guide and document the processes followed to review and authorize Special Needs Education Allowance applications.	Resolved
140	Bureau of Medical Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	13	OIG recommends that the Bureau of Medical Services develop and implement internal policies and procedures to guide the effective use of eMED to document the Special Needs Education Allowance application status. The policies and procedures should ensure accurate, real-time data are available to appropriate Department of State officials.	Resolved

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141	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	2	OIG recommends that the Bureau of Near Eastern Affairs distribute the consolidated vetting guidance from Recommendation 1 to implementing partners to make them aware of Department vetting requirements.	Resolved
142	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	3	OIG recommends that the Bureau of Near Eastern Affairs develop and implement internal controls to verify that its implementing partners are submitting information on required individuals for vetting in accordance with the consolidated vetting guidance from Recommendation 1.	Resolved
143	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	4	OIG recommends that the Bureau of Near Eastern Affairs include in future award agreements the vetting requirements for Syria programs.	Resolved
144	Bureau of Near Eastern Affairs	AUD-MERO-17-16	Audit of the Oversight of Fuel Acquisition and Related Services Supporting Department of State Operations in Iraq	12/12/2016	5	OIG recommends that the Bureau of Near Eastern Affairs conduct a study to determine the appropriate numbers of trained, technically experienced, and certified oversight personnel required to oversee the Baghdad Life Support Services and Operations and Maintenance Support Services contracts, to include specific consideration of 2-year assignments, required Federal Acquisition Certification for Contracting Officer's Representatives certification levels, and appointment of additional assistant contracting officer's representatives.	Resolved
145	Bureau of Near Eastern Affairs	AUD-MERO-17-16	Audit of the Oversight of Fuel Acquisition and Related Services Supporting Department of State Operations in Iraq	12/12/2016	6	OIG recommends that the Bureau of Near Eastern Affairs use the results of the study from Recommendation 5 to nominate appropriate personnel so contracting officers with the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, can assign qualified oversight personnel for those contracts and task orders.	Resolved

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146	Bureau of Near Eastern Affairs	AUD-MERO-17-33	Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement	3/3/2017	2	OIG recommends that the Bureau of Near Eastern Affairs, in coordination with the Bureau of Administration, provide sufficient resources to the Contract Management Office-Frankfurt to ensure all unallowable costs are identified and recovered in a timely manner. This review should begin with those invoices provisionally approved beginning in September 2014 and already identified as awaiting post-payment review and then going back to identify and review those provisionally approved invoices submitted before September 2014 that did not receive full review.	Resolved
147	Bureau of Near Eastern Affairs	AUD-MERO-17-33	Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement	3/3/2017	7	OIG recommends that the Bureau of Near Eastern Affairs, develop reliable, objective, clear, and measurable performance metrics and include these metrics in all current and future Bureau of Near Eastern Affairs Iraq contracts.	Resolved
148	Bureau of Near Eastern Affairs	AUD-MERO-18-55	Audit of Cost Controls Within the Baghdad Life Support Services Contract Food Services Task Order SAQMMA14F0721	8/30/2018	2	OIG recommends that the Bureau of Near Eastern Affairs incorporate requirements for food services cost controls and a contractor cost control plan into the new worldwide support services contract and develop an acquisition plan that addresses their implementation and comprehensive oversight.	Resolved
149	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	1	OIG recommends that the Bureau of Near Eastern Affairs (a) analyze all contracts for which it assigns Contracting Officer's Representatives and Government Technical Monitors and determine the appropriate level of Federal Acquisition Certification for Contracting Officer's Representatives, the technical expertise, and other qualifications required; (b) document the analysis and determinations; (c) and provide the determinations to the Contracting Officers assigned to those contracts.	Resolved

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150	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	2	OIG recommends that the Bureau of Near Eastern Affairs compare Contracting Officer's Representative and Government Technical Monitor nominee qualifications to the analysis conducted for the Bureau's contracts as noted in Recommendation 1 and only nominate those with the necessary technical expertise and level of Federal Acquisition Certification for Contracting Officer's Representatives to oversee the contract and hold contractors accountable for quality and cost performance in accordance with contract terms.	Resolved
151	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	4	OIG recommends that the Bureau of Near Eastern Affairs discontinue the practice of nominating Contracting Officer's Representatives and Government Technical Monitors who do not meet Level III Federal Acquisition Certification for Contracting Officer's Representatives and technical expertise requirements for its contracts or obtain a temporary waiver from the Bureau of Administration, Office of the Procurement Executive, as required by Procurement Information Bulletin No. 2012-15.	Resolved
152	Bureau of Near Eastern Affairs	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	6	OIG recommends that the Bureau of Near Eastern Affairs update its Contracting Officer's Representative and invoice review training modules to include information specific to the new Diplomatic Platform Support Services contract as it relates to task orders in support of U.S. Mission Iraq.	Resolved
153	Bureau of Near Eastern Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	2	OIG recommends that the Bureau of Near Eastern Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved

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154	Bureau of Overseas Buildings Operations	AUD-ACF-16-20	Compliance Follow-up Audit of the Process To Request and Prioritize Physical Security-Related Activities at Overseas Posts	12/15/2015	7	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Diplomatic Security, develop and implement formal standardized processes to prioritize physical security-related deficiencies at posts by category, such as major physical security upgrades, forced-entry/ballistic-resistant projects, and minor physical security upgrades. The prioritizations should be performed based on a comprehensive list of all physical security needs and should be periodically updated based on changes in risk factors or posts' needs. The processes used to perform the prioritizations should be documented and repeatable. In addition, in developing the processes, consideration should be given to how the Overseas Security Policy Board standards will be utilized, what risk factors will be considered, and what impact upcoming major rehabilitation projects or new construction would have on the prioritized rankings.	Resolved
155	Bureau of Overseas Buildings Operations	ISP-I-18-04	Inspection of Embassy Beijing and Constituent Posts, China	12/11/2017	11	Embassy Beijing, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Consular Affairs, should provide a wheelchair-accessible interview window for consular applicants at Consulate General Chengdu.	Resolved
156	Bureau of Overseas Buildings Operations	ISP-I-18-04	Inspection of Embassy Beijing and Constituent Posts, China	12/11/2017	12	Embassy Beijing, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Consular Affairs, should provide a privacy booth in the consular waiting room at Consulate General Chengdu.	Resolved
157	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	1	OIG recommends that the Bureau of Overseas Buildings Operations issue a Construction Alert defining which building equipment and systems must be fully commissioned prior to substantial completion and update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to include those requirements.	Resolved

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158	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	2	OIG recommends the Bureau of Overseas Buildings Operations require project directors to certify that all required building equipment and systems are fully commissioned prior to issuing the certificate of substantial completion.	Resolved
159	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	3	OIG recommends that the Bureau of Overseas Buildings Operations establish and implement internal controls to verify that all required documentation in support of commissioning testing is completed prior to substantial completion. This should include all pre-functional checks, functional performance tests, and integrated systems tests to ensure that building equipment and systems are functioning as intended.	Resolved
160	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	5	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to include procedures for identifying and approving instances in which it is appropriate to issue the certificate of substantial completion before commissioning has been fully completed. Specifically, these protocols should include mechanisms that (a) require a formal waiver be issued by the construction executive to proceed with substantial completion and occupancy even though commissioning is not yet complete, (b) establish milestones for completing the commissioning process after substantial completion and occupancy, and (c) execute a contract modification requiring the contractor to grant an extended warranty for those systems that were not commissioned at the time of substantial completion.	Resolved

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161	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	6	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) as well as its Guide to Excellence in Diplomatic Facilities to ensure that references to the commencement of the warranty period are consistent with FAR 52.246-21, Warranty of Construction. Specifically, existing policies and procedures should be updated to indicate that the warranty period either begins at final acceptance unless the Government takes possession of any part of the work before final acceptance, in which case, the warranty shall begin at the date the Government takes possession. The Bureau of Overseas Buildings Operations should also explicitly define when the Government officially takes possession of the completed work, including whether possession occurs at substantial completion or at the time of occupancy.	Resolved
162	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	7	OIG recommends that the Bureau of Overseas Buildings Operations establish requirements in its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) for the preparation and submission of key project documents for newly constructed facilities, including (a) owner's project requirements, (b) a Basis of Design document, (c) systems manuals, (d) a commissioning plan, and (e) a final commissioning report. These documents should be prepared and submitted at the appropriate interval of construction for each building or facility constructed by the Bureau of Overseas Buildings Operations. Additionally, the requirements should indicate the parties responsible for preparation, review, and approval of each of the key project documents.	Resolved

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163	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	8	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to require its project directors and facility managers to establish a memorandum of agreement 9 months prior to the estimated substantial completion target date to facilitate the building turnover process. This memorandum of agreement should, at a minimum, (a) define the type of access that Facility Management personnel and operations and management contractors should be given to new buildings prior to substantial completion; (b) specify relevant documentation, such as punch lists, lists of equipment to be maintained, and commissioning documentation that should be provided to facility managers and operations and management contractors; and (c) establish timelines for providing building access and documentation to facility personnel and operations and management contractors prior to substantial completion and occupancy.	Resolved
164	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	9	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to require its project directors and facility managers to hold a pre-turnover meeting approximately 60 days prior to substantial completion. The entire project team should be included in this meeting with participants discussing the status of construction, commissioning, required turnover documentation, and the planned schedule and outstanding actions required to ensure a smooth and successful turnover of facilities.	Resolved

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165	Bureau of Overseas Buildings Operations	AUD-CGI-18-54	Audit of the Bureau of Overseas Buildings Operations' Value Engineering Program	8/29/2018	4	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement procedures to verify that the current value engineering database is updated with accurate and current value engineering information when value engineering documentation and data are received.	Resolved
166	Bureau of Overseas Buildings Operations	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	2	The Bureau of Overseas Buildings Operations, in coordination with Embassy Banjul and the Bureau of Consular Affairs, should renovate Embassy Banjul's Consular Section to comply with Department standards.	Resolved
167	Bureau of Overseas Buildings Operations	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	27	The Bureau of Overseas Buildings Operations should conduct a technical review of the design plans for property numbers X01021 in New Delhi; X9990, X9991, X9992, X9993, X9999, and X29001 in Kolkata; and R1007 and R1012 in Mumbai, in accordance with Department standards, and work with Embassy New Delhi to remedy any modifications that OBO is unable to retroactively approve.	Resolved
168	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	1	OIG recommends that the Bureau of Overseas Buildings Operations (1) identify industry best practices for automating commissioning documentation, (2) develop an electronic commissioning platform, and (3) conduct a pilot program using the electronic platform that would allow commissioning tests to be created digitally and test results saved to an online repository.	Resolved

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169	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	5	Until such time as Recommendation 3 is fully implemented, OIG recommends that the Bureau of Overseas Buildings Operations update its Construction Management Guidebook to include instructions on how to establish the file structure to organize construction project records. These instructions should address, for example, whether documents should be maintained in tabs or folders and what categories of documents should be included. These categories should include the contract award, contract modifications, payment records, progress schedules, submittals, and commissioning tests and related documents, and closeout documentation.	Resolved
170	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	6	Until such a time as Recommendation 3 is fully implemented, OIG recommends that the Bureau of Overseas Buildings Operations establish a centralized, Compact Disk library to maintain and manage the custody of construction project records submitted by commissioning agents on Compact Disks.	Resolved
171	Bureau of Overseas Buildings Operations	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	20	The Bureau of Overseas Buildings Operations, in coordination with Embassy Port-au-Prince, should connect the "Stecher-Roumain" housing compound to the local power grid, and put funds of up to \$3.03 million over 5 years to better use.	Resolved
172	Bureau of Overseas Buildings Operations	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	5	Embassy Santo Domingo, in coordination with the Bureau of Overseas Buildings Operations, should provide protection for consular applicants in accordance with Department standards.	Resolved
173	Bureau of Overseas Buildings Operations	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	8	The Bureau of Overseas Buildings Operations, in coordination with Embassy Paramaribo, should address the roof leaks in the new embassy compound and mitigate the resulting health hazards within 180 days.	Resolved
174	Bureau of Overseas Buildings Operations	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	7	The Bureau of Overseas Buildings Operations, in coordination with Embassy Tirana, should provide a mitigation plan to address seismic concerns with at-risk embassy compound buildings.	Resolved

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175	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	1	OIG recommends that the Bureau of Overseas Buildings Operations, in conjunction with the Bureau of Administration, Office of Acquisitions Management, develop and implement a policy stating that construction contract solicitations and the terms and conditions of the awarded contract require only the delivery of documents needed to support the purpose of the contract and the commissioning process.	Resolved
176	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	2	OIG recommends that the Bureau of Overseas Buildings Operations, in conjunction with the Bureau of Administration, Office of Acquisitions Management, assess the required frequency of commissioning agent contract deliverables to determine whether an adjustment to the frequency is needed and, if so, revise the commissioning agent's scope of work.	Resolved
177	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations update all commissioning plans to reflect the modifications made to construction contracts as a result of implementing the recommendations pertaining to the delivery of documents needed to support the purpose of the contract and the commissioning process and the frequency of the contract deliverables (Recommendations 1 and 2).	Resolved
178	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	4	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement tailored terms and conditions for construction contracts involving multiple buildings requiring necessary documents and deliverables, such as Operations and Maintenance manuals, to be provided for each individual facility at Substantial Completion, Beneficial Occupancy, and building turnover.	Resolved

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179	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	5	OIG recommends that the Bureau of Overseas Buildings Operations (OBO) review all active construction contracts that were awarded prior to the 2015 and 2016 Construction Alerts to determine whether they have been modified to require Integrated Systems Tests. If not, OBO should ensure that the contracts are modified to include them.	Resolved
180	Bureau of Overseas Buildings Operations	AUD-CGI-19-38	Management Assistance Report: Outstanding Construction Deliverables and Deficiencies Need Attention at New Embassy Compound The Hague, the Netherlands	8/29/2019	2	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with Embassy The Hague, prior to issuing the Certificate of Final Acceptance, obtain from Caddell Construction Company, Inc., all contractually required spare parts for major building systems to facilitate maintenance of embassy systems at Embassy The Hague.	Resolved
181	Bureau of Overseas Buildings Operations	AUD-CGI-19-38	Management Assistance Report: Outstanding Construction Deliverables and Deficiencies Need Attention at New Embassy Compound The Hague, the Netherlands	8/29/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with Embassy The Hague, correct the deficiency in the irrigation system (pumping and filtration) and report to OIG the amount expended to correct the defect.	Resolved
182	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations (a) evaluate its current approach to executing physical security construction projects, (b) identify potential mechanisms for further streamlining the execution of physical security upgrades designed to address urgent security threats, and (c) revise its process for executing physical security construction projects accordingly.	Resolved
183	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	9	OIG recommends that the Bureau of Overseas Buildings Operations establish a policy requiring the dissemination of newly established master plans as well as updates to master plans to all relevant embassy staff to include the Facilities Management Office, the Financial Management Center, the Regional Security Office, and other key stakeholders.	Resolved

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184	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	10	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement a process to update the Kabul master plan on a periodic basis in line with the established Planning Policy Directive 01: Master Planning Program, which states that, in dynamic environments where information changes rapidly and unpredictably, master plans should be updated as country or mission conditions change.	Resolved
185	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	11	OIG recommends that the Bureau of Overseas Buildings Operations complete the development and issuance of relevant standard operating procedures in support of the established Policy Directive on Master Planning.	Resolved
186	Bureau of Overseas Buildings Operations	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	2	The Bureau of Overseas Buildings Operations, in coordination with Embassy Maseru, should bring the doors in the President's Emergency Plan for AIDS Relief building into compliance with Department standards.	Resolved
187	Bureau of Overseas Buildings Operations	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	5	The Bureau of Overseas Buildings Operations, in coordination with Embassy N'Djamena and the Bureau of African Affairs, should develop and implement a strategy that prioritizes the disposal of Embassy N'Djamena's excess real property, in order to put funds estimated at \$7.1 million to better use.	Resolved
188	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	1	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement a formal process, including a checklist of required project documentation that must be maintained for each period of the construction planning process (the study period, the acquisitions period, and the operations period) to ensure that required project documentation is properly transferred when project managers depart or are reassigned.	Resolved

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189	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	3	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Office of Acquisitions Management and the Office of the Legal Advisor, (a) determine why the project managers acted outside their delegated authority to deviate from required contract deliverables, and (b) determine whether the program managers' actions regarding the contract deliverables in the Architectural and Engineering contract constitute an official government act that relieves the contractor from providing the deliverables.	Resolved
190	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	4	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Office of Acquisitions Management and the Office of the Legal Advisor and following the determination specified in Recommendation 3, determine whether the Architectural and Engineering contractor is liable for damages for not fulfilling all the terms and conditions of the Architectural and Engineering contract and report the final disposition of the recovery.	Resolved
191	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	5	OIG recommends that the Bureau of Overseas Buildings Operations (OBO), in coordination with the Office of Acquisitions Management and the Office of the Legal Advisor and following the determination specified in Recommendation 3(a), (regarding why the project managers acted outside their delegated authority to deviate from required contract deliverables), establish and implement appropriate policies and procedures that ensure that Contracting Officer's Representatives and other OBO personnel administering construction projects do not exceed their authority by deviating from the contract deliverables.	Resolved

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192	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	6	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Office of Acquisitions Management and the Office of the Legal Advisor, take the following actions: (a) assess whether Caddell Construction Co., LLC, is liable for damages for not fulfilling the terms and conditions of its contract and (b) recover all monetary damages for which Caddell is liable and report the final disposition of the recovery to the Office of Inspector General.	Resolved
193	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	8	OIG recommends that the Bureau of Overseas Buildings Operations, following the Under Secretary for Management's decision in Recommendation 7 to end the impasse regarding construction of the New Office Building on the New Embassy Compound in Ashgabat, Turkmenistan, take appropriate action to execute the decision and report to the Office of Inspector General the actual amount of funds, which could be as much as \$125 million, placed under contract to finalize construction of the New Office Building.	Resolved
194	Bureau of Overseas Buildings Operations	AUD-CGI-20-36	Management Assistance Report: Execution of the New Embassy Compound London Construction Project Offers Multiple Lessons	7/14/2020	7	OIG recommends that, once an accurate consolidated schedule of defects is developed (Recommendation 6), the Bureau of Overseas Buildings Operations, in coordination with Embassy London, establish timeframes for completing all identified defects and verify completion before final acceptance.	Resolved
195	Bureau of South and Central Asian Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	3	OIG recommends that the Bureau of South and Central Asian Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved

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196	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop, implement, and publish policies in the Foreign Affairs Manual and/or Foreign Affairs Handbook governing cash advances on Department-issued travel cards, specifically regarding the timing and dollar value of cash advances that may be obtained.	Resolved
197	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services establish controls to identify Department employees eligible to receive a travel card who travel more than two times in a 12-month period and verify that they obtain and use a Department-issued travel card for all official travel-related expenses.	Resolved
198	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	5	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement split disbursement procedures as required by the Office of Management and Budget for all Department-issued travel card holders.	Resolved
199	Bureau of the Comptroller and Global Financial Services	ESP-16-04	Department of State Has Administrative Leave Policies but Lacks Complete and Accurate Data on the Use of Leave	9/30/2016	1	The Bureau of the Comptroller and Global Financial Services, in conjunction with the Bureau of Human Resources, should ensure that its new payroll systems have the ability to collect information regarding the justification for why administrative leave is granted.	Resolved
200	Bureau of the Comptroller and Global Financial Services	AUD-FM-17-42	Audit of Department of State FY 2016 Compliance With Improper Payments Requirements	5/12/2017	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a method to obtain information on improper payments identified and recovered by other Department of State bureaus and offices through contract and grant oversight activities, such as contract and grant closeout procedures, during the applicable fiscal year.	Resolved

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201	Bureau of the Comptroller and Global Financial Services	AUD-FM-17-42	Audit of Department of State FY 2016 Compliance With Improper Payments Requirements	5/12/2017	5	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a process to report all improper payments identified by sources outside payment recapture audits for the applicable period in the annual Agency Financial Report. The process should require the Bureau of the Comptroller and Global Financial Services to present this information even if corresponding collection information is not readily available, unless written instructions advising otherwise is obtained from the Office of Management and Budget.	Resolved
202	Bureau of the Comptroller and Global Financial Services	ISP-C-17-32	Compliance Follow-up Review: Department of State Has Not Implemented Recommendations Pertaining to Official Residence Expense Staff Salaries	8/9/2017	1	The Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Human Resources, should issue consistent guidance to overseas missions on the proper procedures for paying Official Residence Expense staff salaries within 30 days of the issuance of this report.	Resolved
203	Bureau of the Comptroller and Global Financial Services	ISP-C-17-32	Compliance Follow-up Review: Department of State Has Not Implemented Recommendations Pertaining to Official Residence Expense Staff Salaries	8/9/2017	2	The Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Human Resources, should revise and reissue consistent Foreign Affairs Manual and Foreign Affairs Handbook guidance on paying Official Residence Expense staff salaries within 6 months of the issuance of this report.	Resolved
204	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	13	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop updated formal policies, procedures, and implementing guidance to ensure that Department of State aviation assets, including assets donated by other agencies, are accurately valued when initially obtained and the correct value is recorded in the accounting system.	Resolved

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205	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	14	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop policies, procedures, and implementing guidance to update the valuation of an aircraft after undergoing other-than-routine maintenance, including both programmed depot maintenance and phase maintenance.	Resolved
206	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	15	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop and implement policies, procedures, and implementing guidance to determine when an aircraft should be considered "In Service" and "Not in Service" and to update the status of the aircraft in the Integrated Logistics Management System.	Resolved
207	Bureau of the Comptroller and Global Financial Services	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	12	OIG recommends that the Bureau of the Comptroller and Global Financial Services evaluate and report on the feasibility of establishing an appropriate function code or sub-object code in both the Global Financial Management System and Regional Financial Management System that will allow the Department to discretely track all physical security upgrade projects and expenditures and, if determined to be feasible, establish the appropriate function or sub-object code.	Resolved
208	Bureau of the Comptroller and Global Financial Services	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	13	OIG recommends that the Bureau of the Comptroller and Global Financial Services grant Financial Management Center staff at Embassy Kabul read-only access to the Global Financial Management System and that financial management staff at the Bureaus of Overseas Buildings Operations and Diplomatic Security be given read-only access to the Regional Financial Management System in order to facilitate the generation and reconciliation of data on physical security upgrade projects and expenditures.	Resolved

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209	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-05	Audit of the Department of State's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	11/8/2019	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Administration, develop and implement a corrective action plan that addresses the causes attributed to the deficiencies with the overseas transactions.	Resolved
210	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-05	Audit of the Department of State's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	11/8/2019	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a process in the Global Financial Management System that documents modifications of obligation amounts due to exchange rate fluctuations.	Resolved
211	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-05	Audit of the Department of State's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	11/8/2019	6	OIG recommends that the Bureau of the Comptroller and Global Financial Services update the data elements identified as high risk in its Data Quality Plan, at a minimum, deficiencies included in this report should be used as one of the factors used in determining high risk.	Resolved
212	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-31	Audit of Department of State FY 2019 Compliance With Improper Payments Requirements	5/14/2020	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services revise and implement quality control review procedures over its Phase II qualitative risk assessment for the OIG audit report risk factor process. At a minimum, the revised procedures should include documented independent reviews of staff risk assessment documentation that confirm scoring methodologies were based on the number of OIG recommendations rather than the number of reports and that all OIG reports, not only publicly available reports, were evaluated for potential improper payment.	Resolved
213	Bureau of the Comptroller and Global Financial Services	AUD-CGI-20-37	Management Assistance Report: Department of State Guidance Does Not Comply With Federal Travel Regulations	6/24/2020	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services update the Foreign Affairs Manual to reflect the requirements and exemptions found in the Federal Travel Regulation, 41 C.F.R., §§ 301-51.1, 301-51.2, 301-51.3, and 301-51.4.	Unresolved

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214	Bureau of the Comptroller and Global Financial Services	AUD-CGI-20-37	Management Assistance Report: Department of State Guidance Does Not Comply With Federal Travel Regulations	6/24/2020	2	OIG recommends that the Bureau of the Comptroller and Global Financial Services update the Foreign Affairs Handbook to reflect the requirements and exemptions found in the Federal Travel Regulation, 41 C.F.R., §§ 301-51.1, 301-51.2, 301-51.3, and 301-51.4.	Unresolved
215	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	7	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Medical Services, develop and implement a centralized review and payment process for Special Needs Education Allowance reimbursement claims. At a minimum, the process should require review of appropriate documentation to validate that a Special Needs Education Allowance expenditure claim was appropriate and in compliance with Department policy.	Resolved
216	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	8	OIG recommends that the Bureau of the Comptroller and Global Financial Services incorporate in the Foreign Affairs Manual or the Foreign Affairs Handbook required use of a Special Needs Education Allowance project code or a budget object code to record expenditures in the Department's financial management system.	Resolved
217	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	9	OIG recommends that the Bureau of the Comptroller and Global Financial Services establish and disseminate instructions to posts on the proper use of the Special Needs Education Allowance project code or budget object code (referenced in Recommendation 8) to accurately track expenditures in the Department's financial management system.	Resolved
218	Bureau of Western Hemisphere Affairs	ISP-I-20-05	Inspection of the Bureau of Western Hemisphere Affairs	11/15/2019	1	The Bureau of Western Hemisphere Affairs should delineate the roles and responsibilities of the Office of Andean Affairs and the Venezuela Working Group with regard to the Venezuela crisis and communicate that information to all appropriate Department stakeholders.	Resolved

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219	Bureau of Western Hemisphere Affairs	ISP-I-20-05	Inspection of the Bureau of Western Hemisphere Affairs	11/15/2019	4	The Bureau of Western Hemisphere Affairs should implement and enforce written service standards for the Human Resources Unit that comply with Department standards.	Resolved
220	Bureau of Western Hemisphere Affairs	ISP-I-20-05	Inspection of the Bureau of Western Hemisphere Affairs	11/15/2019	5	The Bureau of Western Hemisphere Affairs should implement a records management program in accordance with Department standards.	Resolved
221	Consulate General Hamilton	ISP-I-17-26	Inspection of Emergency Preparedness at Consulate General Hamilton, Bermuda	5/23/2017	3	Consulate General Hamilton, in coordination with the Regional Information Management Center in Ft. Lauderdale, should repair or replace the high-frequency radio at its alternate command center.	Resolved
222	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	11	Embassy Addis Ababa, in coordination with the Bureau of Administration, should implement property management internal controls, in accordance with Department standards.	Resolved
223	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	12	Embassy Addis Ababa should implement a real property management program that is fully compliant with Department requirements.	Resolved
224	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	19	The Bureau of Overseas Buildings Operations, in coordination with Embassy Addis Ababa, should implement a plan to address the embassy's safety, health, and environmental management deficiencies.	Resolved
225	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	21	Embassy Addis Ababa, in coordination with the Bureau of African Affairs, should conduct a detailed and thorough review of locally employed staff position descriptions.	Resolved
226	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	22	Embassy Addis Ababa, in coordination with the Bureau of Human Resources, should update and translate its Local Employee Handbook in accordance with Department guidance.	Resolved
227	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	29	Embassy Addis Ababa should stop managing personal internet service for embassy employees and collect \$99,324 from employees who had internet service at their residences that was paid by the embassy in FY 2017 and put those funds to better use.	Resolved

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228	Embassy Banjul	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	5	Embassy Banjul, in coordination with the Bureau of the Comptroller and Global Financial Services, should collect outstanding salary advances of \$2,000 due from former employees and put those funds to better use.	Resolved
229	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	11	OIG recommends that Embassy Beirut, Lebanon, develop and implement a quality assurance surveillance plan for its fuel contracts based on the contract's performance work statement and incorporate procedures to (a) test fuel for water content and sediment and (b) require contractors to certify that delivered gasoline is 95 octane, as required in the contract.	Resolved
230	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	15	OIG recommends that Embassy Beirut, Lebanon, purchase and install a fuel flow meter to independently verify the quantity of fuel delivered by the contractor.	Started
231	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	19	OIG recommends that Embassy Beirut, Lebanon, establish and implement procedures in the quality assurance surveillance plans for its fuel contracts that require oversight officials to (a) independently verify the quantity of fuel delivered using Department of State-owned flow meters and (b) detail the process that should be followed if fuel does not meet quality standards or if the volume of fuel measured by the embassy's flow meters does not match the quantity measured by the contractor's flow meters.	Resolved
232	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	23	OIG recommends that Embassy Beirut, Lebanon, review the contract files for all fuel contracts to assess the file quality in accordance with the Bureau of Administration, Office of the Procurement Executive, Procurement Information Bulletin 2014-10, "Contract Files and COR File Checklist" (Updated June 4, 2015) and implement corrective actions necessary to maintain complete contract files.	Resolved

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233	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	24	OIG recommends that Embassy Beirut, Lebanon, direct its Contracting Officers to immediately review the Contracting Officer's Representatives' files for gasoline and diesel fuel for completeness and include the results of this review in the contract files.	Resolved
234	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	28	OIG recommends that Embassy Beirut, Lebanon, conduct its annual management control review to report on the adequacy of the embassy's internal control system, including the completeness and quality of its contracting files, and ensure that management control documentation is current and permanently on file in accordance with the Foreign Affairs Manual, 2 FAM 020, "Management Controls."	Resolved
235	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	35	OIG recommends that Embassy Beirut, Lebanon, develop and implement invoice review procedures and corresponding checklists that require, at a minimum, voucher examiners to review submitted invoices for (a) all proper elements that are required by Federal Acquisition Regulation Subpart 32.905, "Payment documentation and process," (b) evidence that the Contracting Officer's Representatives certified the validity of the costs claimed and that the goods and/or services had been received, and (c) a stamp to document the date the invoice was received so that Prompt Payment Act requirements can be met.	Resolved
236	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	36	OIG recommends that Embassy Beirut, Lebanon, review all invoices submitted by fuel contractors and paid by the embassy from October 1, 2013, through September 30, 2018, for gasoline and diesel fuel contracts (a) to determine whether the \$2.2 million paid against those invoices and identified by OIG as unsupported costs was allowable and (b) to recover any costs determined to be unallowable.	Started

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237	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	43	OIG recommends that Embassy Beirut, Lebanon, establish and implement invoice review procedures and corresponding checklists for Contracting Officer's Representatives (CORs) assigned to gasoline and diesel fuel contracts that require the CORs (a) to verify quantities of fuel received, unit prices paid, and the total cost of the invoices against contractual terms and supporting documentation, in accordance with the Foreign Affairs Handbook under 14 FAH-2 H-142, "Responsibilities of the Contracting Officer's Representative (COR)," and 4 FAH-3 H-425, "Voucher Prepayment Examination," and (b) to certify invoices with an authorized signature, in accordance with the Foreign Affairs Manual under 4 FAM 424, "Voucher Approval."	Resolved
238	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	44	OIG recommends that Embassy Beirut, Lebanon, (a) perform a reconciliation of all invoices submitted and paid against gasoline and diesel fuel contracts from October 1, 2013, through September 30, 2018, to determine whether the contractors were overpaid or underpaid, and (b) either pursue reimbursement or pay any additional amounts owed to the contractors.	Started
239	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	1	Embassy Bern, in coordination with the Bureaus of Consular Affairs, Diplomatic Security, and Overseas Buildings Operations, should conduct a cost-benefit analysis to determine whether to continue consular operations in Zurich and Geneva or instead to consolidate them in the embassy.	Resolved
240	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	2	Embassy Bern, in coordination with the Bureau of Overseas Buildings Operations, should provide accommodations for consular applicants in accordance with Department standards.	Resolved
241	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	4	Embassy Bern should bring its Motor Vehicle Safety Management Program into compliance with Department standards.	Resolved

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242	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	5	Embassy Bern should include all facilities management expendable supplies in the embassy's inventory records in accordance with Department standards.	Resolved
243	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	6	Embassy Bern, in coordination with the Bureau of Global Talent Management, should update its local compensation plan to comply with Government of Switzerland labor law, in accordance with Department standards.	Resolved
244	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	7	Embassy Bern should require the Information Systems Security Officers to perform their duties in accordance with Department guidance.	Resolved
245	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	8	Embassy Bern should test the information technology contingency plans for the unclassified and classified networks annually, in accordance with Department standards.	Resolved
246	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	9	Embassy Bern should implement a plan to conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities.	Resolved
247	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	10	Embassy Bern should implement a records management program that complies with Department standards.	Resolved
248	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	4	Embassy Bogota should comply with Department standards for the use of public diplomacy funds.	Resolved
249	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	13	Embassy Bogota should complete its fleet reports in accordance with Department standards.	Resolved
250	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	14	Embassy Bogota should comply with applicable Department overseas motor vehicle safety requirements for chauffeurs and incidental drivers under chief of mission authority.	Resolved
251	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	18	Embassy Bogota should close out procurement files in accordance with Department standards.	Resolved
252	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	25	Embassy Bogota should clear overdue travel advances in accordance with Department guidelines and put funds up to \$1,451,820 to better use.	Resolved

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
253	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	27	Embassy Bogota, in coordination with the Bureau of Overseas Buildings Operations, should bring Embassy Branch Office Cartagena's safety, health, and environmental management program into compliance with Department standards.	Resolved
254	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	28	Embassy Bogota, in coordination with the Bureau of Overseas Buildings Operations, should implement an action plan to resolve the mission's fire protection deficiencies and bring the program into full compliance with Department standards.	Resolved
255	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	29	Embassy Bogota should remove the KACTUS database from the dedicated internet network and conduct a risk assessment based on the National Institute of Standards and Technology's Risk Management Framework.	Resolved
256	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	30	Embassy Bogota, in coordination with the Bureau of Western Hemisphere Affairs, should relocate the telecommunications demarcation point outside the limited access communications rooms.	Resolved
257	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	35	Embassy Bogota should inventory its databases and submit appropriate security documentation for databases containing personally identifiable information to the Bureau of Information Resource Management for an authorization decision.	Resolved
258	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	36	Embassy Bogota should implement a patch management process for locally approved software operating on its networks, in accordance with Department standards.	Resolved
259	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	37	Embassy Bogota should implement standard operating procedures for knowledge management that outline how it will capture, share, transfer, and retain information related to its information management programs.	Resolved
260	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	38	Embassy Bogota should conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities.	Resolved

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261	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	39	Embassy Bogota should test the information technology contingency plans for unclassified and classified networks in accordance with Department standards.	Resolved
262	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	1	Embassy Canberra, in coordination with the Bureau of East Asian and Pacific Affairs, the Office of the Legal Adviser, and the Office of Management Strategy and Solutions, should determine which U.S. Government personnel in Australia are under chief of mission authority, in accordance with Department guidelines.	Resolved
263	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	7	Embassy Canberra, in coordination with the Bureaus of Overseas Buildings Operations and East Asian and Pacific Affairs, should dispose of property numbers R48 and R49 at Kalgoorlie Crescent in accordance with Department guidelines and put up to \$896,849 to better use.	Resolved
264	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	8	Embassy Canberra, in coordination with the Bureaus of East Asian and Pacific Affairs and the Comptroller and Global Financial Services, should reprogram additional Diplomatic and Consular Program-funded Information Management positions to International Cooperative Administrative Support Services-funded positions, in accordance with Department standards, and put funds of \$243,993 over 3 years per position to better use.	Resolved
265	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	11	Embassy Canberra should complete and document safety certifications, in accordance with Department standards.	Resolved
266	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	12	Embassy Canberra, in coordination with the Bureaus of Overseas Buildings Operations and East Asian and Pacific Affairs, should bring the residential safety program for Department of Defense personnel under chief of mission authority into compliance with Department standards.	Resolved
267	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	15	Embassy Canberra should close out procurement files in accordance with Department standards.	Resolved
268	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	20	Embassy Canberra should test the information technology contingency plans for the unclassified and classified networks in accordance with Department standards.	Resolved

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269	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	1	Embassy Dhaka should comply with Department requirements for Federal assistance awards managed by the Political-Economic Section.	Resolved
270	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	2	Embassy Dhaka should implement a training plan for the Public Diplomacy Section in accordance with Department standards.	Resolved
271	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	3	Embassy Dhaka should bring its social media program into compliance with Department standards.	Resolved
272	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	4	Embassy Dhaka should resume issuing an Annual Program Statement for its Public Diplomacy grants program.	Resolved
273	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	5	Embassy Dhaka should cease having locally employed staff answer routine visa inquiries and direct such inquiries to the vendor contracted by the Bureau of Consular Affairs.	Resolved
274	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	6	Embassy Dhaka should implement formal training plans for Consular Section officers in accordance with Department standards.	Resolved
275	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	7	Embassy Dhaka should implement a cross-training program for Consular Section locally employed staff, in accordance with Department standards.	Resolved
276	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	8	Embassy Dhaka should create consular crisis preparedness plans in accordance with Department standards.	Resolved
277	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	9	Embassy Dhaka should install a closed-circuit television monitoring system or other means to enable consular managers to visually observe the activities within the Consular Section cashier booth.	Resolved
278	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	10	Embassy Dhaka should correct line-of-sight issues in the Consular Section to comply with Department guidance for consular officers to visually monitor all consular operations.	Resolved
279	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	11	Embassy Dhaka should comply with all Department Overseas Motor Vehicle Safety standards for chauffeurs and incidental drivers under chief of mission authority.	Resolved

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
280	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	12	Embassy Dhaka should prohibit locally employed staff mechanics from servicing personally owned vehicles on U.S. Government property or with U.S. Government equipment, in accordance with Federal regulations.	Resolved
281	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	13	Embassy Dhaka should document all nonexpendable property disposals in the Integrated Logistics Management System, in accordance with Department standards.	Resolved
282	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	14	Embassy Dhaka should dismantle and remove its shipping containers and portable structures in accordance with Department requirements.	Resolved
283	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	15	Embassy Dhaka should close out procurement files in accordance with Department standards.	Resolved
284	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	16	Embassy Dhaka should submit all hotel and restaurant reports to the Bureau of Administration in accordance with Department guidelines.	Resolved
285	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	17	Embassy Dhaka, in coordination with the Bureau of Overseas Buildings Operations, should conduct a technical review of the design plans for the two structures used as warehouses on the embassy annex compound and submit the survey for approval, in accordance with Department standards.	Resolved
286	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	18	Embassy Dhaka, in coordination with the Bureau of Overseas Buildings Operations, should complete all elevator repairs needed to obtain a current certificate of use for each elevator, in accordance with Department standards.	Resolved
287	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	19	Embassy Dhaka should bring its residential fire protection program into compliance with Department standards.	Resolved
288	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	20	Embassy Dhaka should submit its hardship differential survey in accordance with Department guidelines.	Resolved
289	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	21	Embassy Dhaka should manage the American Embassy Employees Association in accordance with Department standards.	Resolved

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290	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	22	Embassy Dhaka should require that the Information Systems Security Officer perform information systems security duties in accordance with Department standards.	Resolved
291	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	23	Embassy Dhaka, in coordination with the Regional Information Management Center Bangkok and the Bureau of Information Resource Management, should correct the embassy's network cabling infrastructure, in accordance with Department standards.	Resolved
292	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	24	Embassy Dhaka should comply with Department standards for records management.	Resolved
293	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	25	Embassy Dhaka should complete annual tests of the information technology contingency plans for the unclassified and classified networks in accordance with Department standards.	Resolved
294	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	26	Embassy Dhaka should conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities, in accordance with Department standards.	Resolved
295	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	8	Embassy Djibouti should implement a comprehensive residential fuel delivery program that complies with Department standards.	Resolved
296	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	14	Embassy Djibouti, in coordination with Bureau of African Affairs, should implement a comprehensive program for updating locally employed staff position descriptions in accordance with Department standards.	Resolved
297	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	21	Embassy Djibouti, in coordination with the Bureau of Overseas Buildings Operations, should train its local staff in preventive maintenance or establish appropriate preventive maintenance contracts.	Resolved
298	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	22	Embassy Djibouti, in coordination with the Bureau of Overseas Buildings Operations, should establish and implement a plan to appropriately store flammable materials.	Resolved

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299	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	25	Embassy Djibouti should conduct annual information technology contingency plan testing of the unclassified and classified networks in accordance with Department standards.	Resolved
300	Embassy Georgetown	ISP-I-18-19	Inspection of Embassy Georgetown, Guyana	5/16/2018	23	Embassy Georgetown should vacate the U.S. Government-owned warehouse and notify the Bureau of Overseas Buildings Operations so it can be sold.	Resolved
301	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	9	Embassy Guatemala City, in coordination with the Bureau of Human Resources, should complete updates to the local compensation plan.	Resolved
302	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	11	Embassy Guatemala City, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of its residential properties in accordance with Department standards.	Resolved
303	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	17	Embassy Guatemala City should inventory, secure, monitor, and register its dedicated internet networks with the Bureau of Information Resource Management.	Resolved
304	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	18	Embassy Guatemala City should conduct an assessment of the Bureau of International Narcotics and Law Enforcement Affairs' wireless dedicated internet network based on the National Institute of Standards and Technology Risk Management Framework and implement appropriate controls to protect the information stored on the network.	Resolved
305	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	19	Embassy Guatemala City should manage its classified and unclassified Active Directory groups in accordance with Department standards.	Resolved
306	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	20	Embassy Guatemala City should implement standard operating procedures for managing its classified and unclassified networks.	Resolved
307	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	21	Embassy Guatemala City should conduct annual tests of the information technology contingency plans for unclassified and classified networks in accordance with Department standards.	Resolved

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308	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	22	Embassy Guatemala City should implement a plan for conducting initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities.	Resolved
309	Embassy Helsinki	ISP-I-20-08	Inspection of Embassy Helsinki, Finland	12/31/2019	2	Embassy Helsinki should dispose of excess expendable property in accordance with Department standards and put up to \$1.3 million to better use.	Resolved
310	Embassy Helsinki	ISP-I-20-08	Inspection of Embassy Helsinki, Finland	12/31/2019	4	Embassy Helsinki should establish and implement a policy for requesting audio and visual support services for outreach events held at the embassy.	Resolved
311	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	4	OIG recommends that Embassy Kabul take steps to ensure that a qualified Project Manager with relevant construction expertise is assigned to oversee the day-to-day management of each physical security project initiated at post to confirm that the project meets relevant construction standards, building codes, and physical security requirements.	Resolved
312	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	5	OIG recommends that Embassy Kabul, in coordination with the Bureau of Diplomatic Security, (1) identify the circumstances in which it should request advice and support from the Bureau of Overseas Buildings Operations-Diplomatic Security Requirements Working Group in connection with challenges affecting post-initiated physical security projects and (2) establish and implement a process to request such advice and support.	Resolved
313	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	6	OIG recommends that Embassy Kabul, in coordination with the Bureaus of Overseas Buildings Operations and Diplomatic Security, develop a technical working group charged with ensuring that all post-initiated physical security projects have adequate construction oversight, including ensuring that projects are properly planned, designed, and meet relevant construction standards, building codes, and physical security requirements.	Resolved

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314	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	2	Embassy Kathmandu should conduct public diplomacy strategic planning in accordance with instructions for the FY 2020 Public Diplomacy Implementation Plan and other Department guidance.	Resolved
315	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	3	Embassy Kathmandu should implement an annual training plan for public diplomacy staff in accordance with Department standards.	Resolved
316	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	4	Embassy Kathmandu should comply with all Department overseas motor vehicle safety standards for chauffeurs and incidental drivers under chief of mission authority.	Resolved
317	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	6	Embassy Kathmandu should comply with Department guidance in determining whether home-to-work motor pool transportation for locally employed staff is allowable.	Resolved
318	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	7	Embassy Kathmandu should bring its property management procedures into compliance with Department standards.	Resolved
319	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	8	Embassy Kathmandu should cease paying for cleaning locally employed staff uniforms.	Resolved
320	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	9	Embassy Kathmandu should close out procurement files in accordance with Department standards.	Resolved
321	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	10	Embassy Kathmandu should comply with Department standards for use of suspense deposit abroad accounts.	Resolved
322	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	11	Embassy Kathmandu should bring its cashier operations into compliance with Department standards.	Resolved
323	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	12	Embassy Kathmandu, in coordination with the Bureau of Global Talent Management, should bring its local compensation plan into compliance with Nepali labor laws.	Resolved
324	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	13	Embassy Kathmandu should require the Provident Fund Board of Trustees to manage the fund's operations in accordance with the fund's authorization requirements.	Resolved
325	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	14	Embassy Kathmandu should comply with the Department's accounting standards for the local employee retirement Provident Fund.	Resolved

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326	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	15	Embassy Kathmandu should require that the Information Systems Security Officer perform information systems security duties in accordance with Department standards.	Resolved
327	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	16	Embassy Kathmandu should implement a records management program that complies with Department standards.	Resolved
328	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	17	Embassy Kathmandu should complete information technology contingency plans for the unclassified and classified networks and tests the plans in accordance with Department standards.	Resolved
329	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	18	Embassy Kathmandu should conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities in accordance with Department standards.	Resolved
330	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	9	Embassy Kolonia, in coordination with Embassy Manila, should review \$707,000 in unliquidated obligations and deobligate any funds that are no longer needed.	Resolved
331	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	11	Embassy Kolonia should complete all overdue employee performance reports in accordance with Department standards.	Resolved
332	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	1	Embassy Koror should implement a standard operating procedure for conducting supervisory reviews of nonimmigrant visa adjudications in accordance with Department standards.	Resolved
333	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	2	Embassy Koror should take actions to prepare for a consular crisis according to Department guidance.	Resolved
334	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	3	Embassy Koror should assess and test its warden system in accordance with Department standards.	Resolved
335	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	9	Embassy Koror, in coordination with the Bureau of Administration, should request authorization to maintain the additional vehicles or dispose of three vehicles according to Department guidelines and put proceeds of sale to better use.	Resolved

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336	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	11	Embassy Koror, in coordination with Embassy Manila, should review all unliquidated obligations, deobligate any funds that are no longer needed, and put up to \$823,547 to better use.	Resolved
337	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	13	Embassy Koror, in coordination with Embassy Manila, should update and conduct annual information technology contingency plan testing of the unclassified and classified networks in accordance with Department standards.	Resolved
338	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	21	Embassy Koror, in coordination with Embassy Manila, should implement standard operating procedures for managing its unclassified networks.	Resolved
339	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	12	Embassy Libreville should verify and document that grant recipients were eligible to receive \$272,600 in foreign assistance funds and that the funds were used for the intended purpose. If the recipients are deemed ineligible or funds were not used for the intended purpose, Embassy Libreville should recover the funds in accordance with the grant agreements.	Resolved
340	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	16	Embassy Libreville should update its consular internet pages to ensure the information complies with Department standards.	Resolved
341	Embassy Lima	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	25	OIG recommends that Embassy Lima, Peru, develop and implement a documented nationalization plan with clear goals and attainable objectives for the aviation program.	Resolved
342	Embassy Ljubljana	ISP-I-19-25	Inspection of Embassy Ljubljana, Slovenia	7/31/2019	3	Embassy Ljubljana, in coordination with the Bureau of Overseas Buildings Operations, should install a central fire alarm system at its Marine Security Guard residence to meet Department fire safety standards.	Resolved
343	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	2	Embassy London should implement a reporting plan for its Public Diplomacy Section.	Resolved
344	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	3	Embassy London should correct line of sight issues in the Consular Section to comply with Department guidance for consular officers to visually monitor all consular operations.	Resolved

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345	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	4	Embassy London should install a closed-circuit television monitoring system or other means to enable Consular Section managers to visually observe the activities within the American citizen services cashier booth.	Resolved
346	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	5	Embassy London should install signage at the Consular Section's public entrance with all information required in Department guidance.	Resolved
347	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	6	Embassy London, in coordination with the Bureau of Overseas Buildings Operations, should bring Consulate General Edinburgh's consular waiting room into compliance with current Department standards.	Resolved
348	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	7	Embassy London should create a disaster assistance plan that outlines support to be provided to Consulate General Edinburgh in the event of a crisis and includes a portable disaster assistance kit at Consulate General Edinburgh, in accordance with Department standards.	Resolved
349	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	8	Embassy London should inventory the personal property located in Consulate General Edinburgh's consular safe and properly dispose of the property if the owners cannot be located, in accordance with Department standards.	Resolved
350	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	9	Embassy London, in coordination with the Bureaus of the Comptroller and Global Financial Services, Global Talent Management, and European and Eurasian Affairs, should implement a plan to fund current liabilities and reduce future liabilities in the locally employed staff defined benefit pension plan in order to comply with local labor law and address long-term funding concerns.	Resolved
351	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	10	Embassy London, in coordination with the Bureaus of European and Eurasian Affairs and of the Comptroller and Global Financial Services, should reprogram additional Diplomatic and Consular Program-funded information management positions to International Cooperative Administrative Support Services-funded positions in accordance with Department standards, in order to put funds of \$243,993 over 3 years, per position, to better use.	Resolved

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352	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	11	Embassy London should use the Integrated Logistics Management System to track all expendable supplies in accordance with Department standards.	Resolved
353	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	12	Embassy London should dispose of excess nonexpendable property in accordance with Department guidelines.	Resolved
354	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	13	Embassy London should complete and document safety certifications of all mission residences in the Post Occupational Safety and Health Officer Certification Application, in accordance with Department standards.	Resolved
355	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	14	Embassy London should close out procurement files in accordance with Department standards.	Resolved
356	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	15	Embassy London should conduct annual reviews of its blanket purchase agreements in accordance with Department standards.	Resolved
357	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	16	Embassy London should bring its residential fire protection program into compliance with Department standards.	Resolved
358	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	17	Embassy London, in coordination with the Regional Information Management Center Frankfurt and the Bureau of Information Resource Management, should update the memorandum of understanding for ClassNet Regionalization to reflect roles and responsibilities for the performance of information systems security officer duties and addressing requests for services for supported posts.	Resolved
359	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	18	Embassy London should update and test the information technology contingency plan for its classified operations in accordance with Department standards.	Resolved
360	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	19	Embassy London should complete all information systems security officer responsibilities for the embassy and constituent posts in accordance with Department standards.	Resolved
361	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	20	Embassy London, in coordination with Regional Information Management Center Frankfurt and the Bureau of Information Resource Management, should establish an operational high frequency radio system.	Resolved

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362	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	21	Embassy London should complete the systems authorization process for its locally developed applications as required by Department standards.	Resolved
363	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	22	Embassy London should complete all required steps of a systems development lifecycle methodology for its locally developed applications, in accordance with Department standards.	Resolved
364	Embassy Luanda	ISP-I-17-19	Inspection of Embassy Luanda, Angola	6/1/2017	6	Embassy Luanda, in coordination with the Bureau of Overseas Buildings Operations, should relocate employees to residences that meet Department fire standards.	Resolved
365	Embassy Luanda	ISP-I-17-19	Inspection of Embassy Luanda, Angola	6/1/2017	7	Embassy Luanda should strengthen its controls over residential fuel deliveries in accordance with Department standards to include establishing a receiving clerk to oversee deliveries.	Resolved
366	Embassy Maseru	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	8	Embassy Maseru, in coordination with the Bureau of African Affairs, should correct the network cabling infrastructure to comply with Department standards.	Resolved
367	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	10	Embassy Nairobi should clear its electronic filing backlog in accordance with Department guidelines.	Resolved
368	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	16	Embassy Nairobi should conduct a utilization survey and sell or dispose of excess inventory in accordance with Department standards, and put up to \$14 million to better use.	Resolved
369	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	18	Embassy Nairobi should ensure that all residential inventories are accounted for and documented in its files in accordance with Department guidelines.	Resolved
370	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	23	Embassy Nairobi should review all unliquidated obligations with no activity for over one year, deobligate those that are no longer valid in accordance with Department standards, and put up to \$1.7 million to better use.	Resolved
371	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	12	Embassy Nassau should establish a comprehensive corrective action plan and certify all residences for occupancy in accordance with Department standards.	Resolved

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372	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	18	Embassy Nassau, in coordination with the Bureau of Overseas Buildings Operations, should establish a plan for the future use of the Chief of Mission residence and the Deputy Chief of Mission residence.	Resolved
373	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	20	Embassy Nassau should review its unliquidated obligations in accordance with Department guidelines and put up to \$2.3 million to better use.	Resolved
374	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	25	Embassy Nassau, in coordination with the Regional Information Management Center Ft. Lauderdale and the Bureau of Western Hemisphere Affairs, should remediate the embassy's computer network infrastructure to improve network performance.	Resolved
375	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	2	Embassy N'Djamena, in coordination with the Bureau of Educational and Cultural Affairs, should implement a strategic plan for the new embassy compound's American Center that meets Department standards.	Resolved
376	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	4	Embassy N'Djamena should bring documentation of its public diplomacy grants program into compliance with Department standards.	Resolved
377	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	6	Embassy N'Djamena should comply with applicable Department overseas motor vehicle safety requirements for chauffeurs and incidental drivers under chief of mission authority.	Resolved
378	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	9	Embassy N'Djamena should implement procurement and property management processes in accordance with Department standards.	Resolved
379	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	10	Embassy N'Djamena should document nonexpendable property transfers in accordance with Department standards.	Resolved
380	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	12	Embassy N'Djamena should bring its Contracting Officer's Representative program into compliance with Department standards.	Resolved
381	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	13	Embassy N'Djamena should conduct annual reviews of its blanket purchase agreements in accordance with Department standards.	Resolved

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
382	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	16	Embassy N'Djamena should bring its safety, health, and environmental management program into compliance with Department standards.	Resolved
383	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	17	Embassy N'Djamena should bring the fire protection program into compliance with Department standards.	Resolved
384	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	22	Embassy N'Djamena should require its local Information Technology Configuration Control Board to review the American Center commercial cloud application in accordance with Department standards.	Resolved
385	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	23	Embassy N'Djamena should implement a records management program that complies with Department standards.	Resolved
386	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	12	Embassy New Delhi should reconcile transactions in the Suspense Deposit Abroad account in accordance with Department guidelines, and put funds of \$65,772 to better use.	Resolved
387	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	25	Embassy New Delhi, in coordination with the Bureau of Overseas Buildings Operations, should implement an action plan to resolve the mission's safety, health, and environmental management deficiencies and bring the program into full compliance with Department standards.	Resolved
388	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	26	Embassy New Delhi should submit design plans to the Bureau of Overseas Buildings Operations for the unapproved modifications to property numbers X9990, X9991, X9992, X9993, X9999, and X29001 in Kolkata, and R1007 and R1012 in Mumbai.	Resolved
389	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	29	Embassy New Delhi should bring its method and procedures for procuring fuel from the American Community Support Association into compliance with the Federal Acquisition Regulation.	Resolved
390	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	35	Embassy New Delhi should implement a detailed plan that includes a cost-benefit analysis to consolidate its two print and graphics operations.	Resolved

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391	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	1	Embassy Nouakchott, in coordination with the Bureaus of Diplomatic Security, Information Resource Management, and Overseas Buildings Operations, should bring the American Center in the new embassy compound into compliance with Department standards.	Resolved
392	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	3	Embassy Nouakchott should comply with Department standards for the use of public diplomacy funds.	Resolved
393	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	5	Embassy Nouakchott should bring its event data recorder program into compliance with Department standards.	Resolved
394	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	7	Embassy Nouakchott should complete its monthly fleet management report in accordance with Department standards.	Resolved
395	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	11	Embassy Nouakchott should use the final receipt module in the Integrated Logistics Management System to receive property in accordance with Department standards.	Resolved
396	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	12	Embassy Nouakchott should close out procurement files in accordance with Department standards.	Resolved
397	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	18	Embassy Nouakchott should bring its forklift safety practices into compliance with U.S. Government standards.	Resolved
398	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	16	Embassy Paramaribo should comply with Department security standards for wireless local area networks.	Resolved
399	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	1	Embassy Port-au-Prince should conduct project and program evaluations in accordance with Department guidance.	Resolved
400	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	6	Embassy Port-au-Prince should bring the public diplomacy grants program into compliance with Department standards.	Resolved
401	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	17	Embassy Port-au-Prince should close out procurement files in accordance with Department standards.	Resolved
402	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	22	Embassy Port-au-Prince, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of its residential properties in accordance with Department standards.	Resolved

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403	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	26	Embassy Port-au-Prince should clear overdue travel advances in accordance with Department guidelines, and put up to \$146,557 to better use.	Resolved
404	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	1	Embassy Pretoria should implement a process to track activities and progress against Mission South Africa's Integrated Country Strategy.	Resolved
405	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	2	Embassy Pretoria should conduct end-use monitoring checks of defense, dual-use, or sensitive equipment in accordance with Department standards.	Resolved
406	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	4	Embassy Pretoria, in coordination with the Bureaus of African Affairs and Educational and Cultural Affairs, should repurpose the former Information Resource Centers in Consulates General Johannesburg, Cape Town, and Durban.	Resolved
407	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	5	Embassy Pretoria should comply with Department standards for the use of public diplomacy resources.	Resolved
408	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	9	Embassy Pretoria should create and maintain disaster assistance kits and prepare for potential disasters in Durban by completing the Consular Crisis Preparedness Scorecard and the Consular Risk Assessment Tool in accordance with Department standards.	Resolved
409	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	10	Embassy Pretoria, in coordination with the Bureaus of Overseas Buildings Operations and Consular Affairs, should provide a wheelchair-accessible bathroom and interview window for consular customers in Consulate General Durban.	Resolved
410	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	14	Embassy Pretoria should correct all residential safety deficiencies.	Resolved
411	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	15	Embassy Pretoria should cease moving employees into residences that do not meet the Department's safety standards.	Resolved

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412	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	19	Embassy Pretoria should complete and annually test the information technology contingency plans for the unclassified and classified networks in Consulates General Cape Town, Durban, and Johannesburg in accordance with Department standards.	Resolved
413	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	20	Embassy Pretoria should conduct initial and annual refresher information technology contingency training for staff with information technology contingency planning responsibilities in Consulates General Cape Town, Durban, and Johannesburg.	Resolved
414	Embassy Riyadh	ISP-I-18-17	Inspection of Embassy Riyadh and Constituent Posts, Saudi Arabia	5/11/2018	16	Embassy Riyadh, in coordination with the Bureau of the Comptroller and Global Financial Services, should implement procedures to require U.S. direct-hire employees to comply with Department of State Standard Regulation 532 a)2) and collect overpayments made in cases of non-compliance.	Resolved
415	Embassy Riyadh	ISP-I-18-17	Inspection of Embassy Riyadh and Constituent Posts, Saudi Arabia	5/11/2018	18	Embassy Riyadh, in coordination with the Bureau of Near Eastern Affairs, and the Bureau of the Comptroller and Global Financial Services, should reprogram at least one program-funded information management position to an International Cooperative Administrative Support Services-funded position to realize funds put to better use of up to \$153,480.	Resolved
416	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	2	Embassy Santo Domingo, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, should transfer the 14 unused Automated Fingerprint Information System units to the Dominican police or other Dominican agencies where they will be used.	Resolved
417	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	8	Embassy Santo Domingo should review its unliquidated obligations in accordance with Department guidance, and put up to \$1.3 million to better use.	Resolved
418	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	9	Embassy Santo Domingo should clear overdue travel advances in accordance with Department guidelines, and put up to \$55,020 to better use.	Resolved

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419	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	11	Embassy Santo Domingo should close out procurement files in accordance with Department standards.	Resolved
420	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	12	Embassy Santo Domingo should comply with Department standards for its contracting officer's representatives.	Resolved
421	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	13	Embassy Santo Domingo should verify and document the monitoring and evaluation of its contracts in accordance with Department guidance.	Resolved
422	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	14	Embassy Santo Domingo should comply with all Department Overseas Motor Vehicle Safety Management Program requirements.	Resolved
423	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	15	Embassy Santo Domingo, in coordination with the Bureau of Administration, should implement personal property management internal controls in accordance with Department standards.	Resolved
424	Embassy Tel Aviv	ISP-I-17-20	Inspection of Embassy Tel Aviv, Israel	5/5/2017	18	Embassy Tel Aviv should update all outdated locally employed staff position descriptions.	Resolved
425	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	2	Embassy Tirana, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Consular Affairs, should provide a wheelchair-accessible interview window for consular clients as required by Department standards.	Resolved
426	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	6	Embassy Tirana, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of embassy residential properties in accordance with Department standards.	Resolved
427	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	8	Embassy Tirana should work with landlords to mitigate vulnerabilities with community swimming pools at its leased residential compounds.	Resolved
428	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	9	Embassy Tirana should dismantle and remove its shipping containers and portable structures in accordance with Department requirements.	Resolved

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429	Embassy Vilnius	ISP-I-20-29	Inspection of Embassy Vilnius, Lithuania	4/13/2020	2	Embassy Vilnius, in coordination with the Bureau of Overseas Buildings Operations and Consular Affairs, should provide a wheelchair-accessible interview window for consular applicants in accordance with Department standards.	Resolved
430	Embassy Vilnius	ISP-I-20-29	Inspection of Embassy Vilnius, Lithuania	4/13/2020	4	Embassy Vilnius should require its Information Systems Security Officers to perform information systems security duties in accordance with Department standards.	Resolved
431	Embassy Vilnius	ISP-I-20-29	Inspection of Embassy Vilnius, Lithuania	4/13/2020	5	Embassy Vilnius, in coordination with the Bureau of Overseas Buildings Operations, should implement short- and long-term strategies to mitigate and resolve server room deficiencies that violate Department and Occupational Safety and Health Administration standards.	Resolved
432	Embassy Vilnius	ISP-I-20-29	Inspection of Embassy Vilnius, Lithuania	4/13/2020	6	Embassy Vilnius should implement a records management program that complies with Department standards.	Resolved
433	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	2	Embassy Yaoundé, in coordination with the Bureau of Overseas Buildings Operations, should provide protection from the elements for consular applicants, in accordance with Department standards.	Resolved
434	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	3	Embassy Yaoundé should install a closed-circuit television monitoring system or other means to enable consular managers to visually observe the activities within the Consular Section cashier booth.	Resolved
435	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	4	Embassy Yaoundé should bring its safety, health, and environmental management program into compliance with Department standards.	Resolved
436	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	5	Embassy Yaoundé should bring its residential fire protection program into compliance with Department standards.	Resolved
437	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	8	Embassy Yaoundé should close procurement files in accordance with Department standards.	Resolved

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438	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	9	Embassy Yaoundé should require potential contracting officers' representatives to apply for certification in the Federal Acquisition Certification for Contracting Officer's Representatives system in accordance with Department standards.	Resolved
439	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	13	Embassy Yaoundé should conduct records retirement in accordance with Department records management standards.	Resolved
440	Foreign Service Institute	ESP-20-03	Management Assistance Report: Foreign Service Institute Wireless User Access Controls	3/19/2020	1	The Foreign Service Institute should ensure that its guest wireless network complies with the Department's wireless security standards.	Resolved
441	Global Engagement Center	AUD-MERO-20-26	(U) Audit of Global Engagement Center Federal Assistance Award Management and Monitoring	4/22/2020	2	(U) OIG recommends that the Global Engagement Center implement to the extent feasible the results of the staffing needs assessment conducted in response to Recommendation 1.	Resolved
442	Major Events and Conferences Staff	AUD-CGI-17-07	Management Assistance Report: Department of State Conference Reporting	10/27/2016	1	OIG recommends that the Under Secretary for Management, Office of Management Policy, Rightsizing, and Innovation, develop and disseminate formal guidance regarding registering, approving, and reporting conferences in compliance with Federal requirements.	Resolved
443	Major Events and Conferences Staff	AUD-CGI-17-07	Management Assistance Report: Department of State Conference Reporting	10/27/2016	3	OIG recommends that the Under Secretary for Management, Office of Management Policy, Rightsizing, and Innovation, develop and implement a communications strategy to periodically keep Department of State personnel informed of conference registration, approval, and reporting requirements to ensure the integrity of the data is accurately reported and errors are corrected in a timely manner.	Resolved

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444	Office of Acquisitions Management	AUD-MERO-18-31	Management Assistance Report: Cost Controls for Food Services Supporting Department of State Operations in Iraq Require Attention	3/5/2018	12	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management (a) determine whether the \$4.1 million in questioned costs for unauthorized meals paid to PAE Government Services, Inc. under Baghdad Life Support Services contract SAQMMA13D0120 food services task order SAQMMA14F0721 as identified by OIG are allowable and (b) recover any costs determined to be unallowable.	Resolved
445	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	2	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are monitoring Contracting Officer's Representatives files in accordance with Procurement Information Bulletin No. 2014-10.	Resolved
446	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	4	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are developing quality assurance surveillance plans for all service contracts and monitoring Contracting Officers Representatives adherence to the quality assurance surveillance plans.	Resolved
447	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	8	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify the formal designation and authorization of Contracting Officer's Representatives (COR) and Alternate CORs or Government Technical Monitors as necessary for each task order in writing and that the designation memoranda are tailored, as necessary, to identify specific duties, responsibilities, and limitations for each contract or task order administered.	Resolved

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448	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	17	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Grants Officers are monitoring Grants Officer Representatives oversight activities and reviewing grant files to verify completeness, retention, and accessibility of required documentation within the grant file in accordance with the Department of State's Federal Assistance Directive.	Resolved
449	Office of Acquisitions Management	AUD-MERO-19-23	Management Assistance Report: Results of 2014 Audit of Bureau of Diplomatic Security Worldwide Protective Services Contract Task Orders 2, 9, and 11	4/22/2019	2	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management—if it is determined that the questioned costs for Defense Base Act insurance overhead and general and administrative charges associated with insurance premiums in Recommendation 1 were unallowable—review all Department open task orders associated with International Development Solutions, LLC, its parent company, Constellis, LLC, and its subsidiaries, as shown in Table 2, to identify all unallowable invoicing charges for overhead and general and administrative charges associated with Defense Base Act insurance premiums and recover those costs determined to be unallowable.	Resolved
450	Office of Acquisitions Management	AUD-CGI-20-21	Audit of Selected Bureau of Administration, Office of Operations, Office of Facilities Management Services, Contracts	3/17/2020	7	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, develop and implement a communication strategy to emphasize Contracting Officers' responsibilities to tailor designation memoranda, as necessary, to identify specific duties, responsibilities, and limitations for each contract or task order administered.	Resolved

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451	Office of Allowances	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	14	OIG recommends that the Bureau of Administration, Deputy Assistant Secretary for Operations, Office of Allowances, develop and implement internal controls to ensure the Special Needs Education Allowance rates are reviewed annually, as required by Office of Allowances standard operating procedures.	Resolved
452	Office of Allowances	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	15	OIG recommends that the Bureau of Administration, Deputy Assistant Secretary for Operations, Office of Allowances, update its methodology for calculating the Special Needs Education Allowance school at post and school away from post rates to require the use of actual Special Needs Education Allowance expenditures as the basis for the establishing rates.	Resolved
453	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	1	(U) OIG recommends that the Office of Defense Trade Controls Licensing update its license application review standard operating procedures to provide uniform guidance to Licensing Officers for their review of export license applications.	Resolved
454	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	2	(U) OIG recommends that, once its license application review standard operating procedures have been updated (Recommendation 1), the Office of Defense Trade Controls Licensing (a) train all Licensing Officers in the new procedures and (b) develop and implement an annual refresher training program for its Licensing Officers on the procedures.	Resolved
455	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	3	(U) OIG recommends that the Office of Defense Trade Controls Licensing develop and implement a process to annually review and update its license application review standard operating procedures.	Resolved

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456	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	4	(U) OIG recommends that the Office of Defense Trade Controls Licensing (a) determine the capacity of its Licensing Officers to meet the license application workload, (b) establish the appropriate Licensing Officer staffing level needed to meet that workload, and (c) develop and implement an action plan to attain the established Licensing Officer staffing level and related resources needed to be successful.	Resolved
457	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	5	(U) OIG recommends that the Office of Defense Trade Controls Licensing develop and implement a "second signature" process for licenses in all Divisions to segregate duties and reduce the risk of errors.	Resolved
458	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	6	(U) OIG recommends that the Office of Defense Trade Controls Licensing develop and implement a process to assign Licensing Officers license applications that correspond with their levels of authority.	Resolved
459	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	7	(U) OIG recommends that the Office of Defense Trade Controls Licensing establish a central repository to document Licensing Officers' signature authority.	Resolved
460	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	8	(U) OIG recommends that the Office of Defense Trade Controls Licensing develop and implement controls for license applications that are referred to other Department bureaus and offices, as required.	Resolved
461	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	9	(U) OIG recommends that the Office of Defense Trade Controls Licensing develop and implement a process to document, keep current, and communicate referral guidance to all Licensing Officers.	Resolved
462	Office of Defense Trade Controls Policy	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	10	(U) OIG recommends that the Office of Defense Trade Controls Policy (a) establish and maintain a database of all current Blue Lantern Officers, their expected arrival and departure dates from assigned posts, and the date when they received Blue Lantern Program training and (b) develop and implement a process to notify posts when a Blue Lantern Officer will be departing in order to begin the reassignment process.	Resolved

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463	Office of Defense Trade Controls Policy	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	11	(U) OIG recommends that the Office of Defense Trade Controls Policy develop and implement a training program for new Blue Lantern Officers.	Resolved
464	Office of Facilities Management Services	AUD-CGI-20-21	Audit of Selected Bureau of Administration, Office of Operations, Office of Facilities Management Services, Contracts	3/17/2020	6	OIG recommends that the Bureau of Administration, Office of Operations, Office of Facilities Management Services, in coordination with the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, develop and implement procedures for Contracting Officers to develop appropriate quality assurance surveillance plans for all facilities management service contracts and for Contracting Officer's Representatives to execute quality assurance surveillance plans in accordance with the Federal Acquisition Regulation and Department of State guidance.	Resolved
465	Office of Facilities Management Services	AUD-CGI-20-21	Audit of Selected Bureau of Administration, Office of Operations, Office of Facilities Management Services, Contracts	3/17/2020	9	OIG recommends that the Bureau of Administration, Office of Operations, Office of Facilities Management Services, in coordination with the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, develop and implement procedures that prescribe who is responsible for significant aspects of the acquisition plan including requirements, timeframes, and levels of oversight for acquisition planning in the administration of Facilities Management Services contracts.	Resolved

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466	Office of Language Services	AUD-FM-20-05	Audit of the Department of State's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	11/8/2019	3	OIG recommends that the Bureau of Administration, Office of Operations, Office of Language Services, discontinue its business practice of aggregating information related to multiple task orders under blanket purchase agreements into one transaction when entering data in the Federal Procurement Data System – Next Generation. Specifically, data related to each task order should be entered separately and only actual data should be used for all data elements, including, but not limited to, Action Date, Period of Performance Start Date, Period of Performance Current End Date, and Period of Performance Potential End Date.	Resolved
467	Office of Management Strategy and Solutions	ISP-I-17-30	Capital Security Cost Sharing Program: Inconsistent Criteria for Managing Vacant Positions Resulted in Inaccurate Counts	8/9/2017	1	The Under Secretary for Management, in coordination with the Bureau of Human Resources, should implement consistent criteria for managing vacant positions overseas.	Resolved
468	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	4	The Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs, in coordination with Embassy New Delhi and the Bureau of South and Central Asian Affairs, should update all public diplomacy position descriptions by implementing the Public Diplomacy Locally Employed Staff Initiative at Mission India in FY 2019.	Resolved
469	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	1	The Office of Policy, Planning and Resources, in coordination with the Bureau of Public Affairs and the Bureau of International Information Programs, should clarify the distinction in the Foreign Affairs Manual between personal and official social media postings and give examples of each type.	Resolved
470	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	2	The Office of Policy, Planning and Resources should issue periodic, regular notices to Department employees to remind them of the Department's policies regarding the use of personal social media accounts.	Resolved

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
471	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	3	The Office of Policy, Planning and Resources, in coordination with the Bureau of Public Affairs and the Bureau of International Information Programs, should review the personal Twitter accounts of ambassadors and other senior Department officials and take appropriate action to remedy any violations of Department policy.	Resolved
472	Office of the Coordinator of U.S. Assistance to Europe and Eurasia	AUD-CGI-20-12	Audit of the Office of the Coordinator for Assistance to Europe and Eurasia's Oversight of Foreign Assistance Funds Transferred to Implementing Partners	3/16/2020	2	OIG recommends that the Bureau of European and Eurasian Affairs, Office of the Coordinator for Assistance to Europe and Eurasia, develop and implement an appropriate tool to maintain, track, and continually analyze foreign assistance programs under its purview.	Resolved
473	Office of the Coordinator of U.S. Assistance to Europe and Eurasia	AUD-CGI-20-12	Audit of the Office of the Coordinator for Assistance to Europe and Eurasia's Oversight of Foreign Assistance Funds Transferred to Implementing Partners	3/16/2020	3	OIG recommends that the Bureau of European and Eurasian Affairs, Office of the Coordinator for Assistance to Europe and Eurasia, develop and implement standard operating procedures to guide the consistent and uniform collection, analysis, use, and maintenance of monitoring and evaluation data provided by implementing partners.	Resolved
474	Office of the Coordinator of U.S. Assistance to Europe and Eurasia	AUD-CGI-20-12	Audit of the Office of the Coordinator for Assistance to Europe and Eurasia's Oversight of Foreign Assistance Funds Transferred to Implementing Partners	3/16/2020	4	OIG recommends that the Bureau of European and Eurasian Affairs, Office of the Coordinator for Assistance to Europe and Eurasia (ACE), include, within fund transfer agreements, specific information on the programs and projects the implementing partner is responsible for, the specific region goals that the implementing partner must address and report on performance outcomes, and how the funds provided by ACE achieved desired results.	Resolved
475	Office of the Coordinator of U.S. Assistance to Europe and Eurasia	AUD-CGI-20-12	Audit of the Office of the Coordinator for Assistance to Europe and Eurasia's Oversight of Foreign Assistance Funds Transferred to Implementing Partners	3/16/2020	5	OIG recommends that the Bureau of European and Eurasian Affairs, Office of the Coordinator for Assistance to Europe and Eurasia (ACE), amend the draft "standards and practices" for implementing partners to include the standard operating procedures ACE will follow to verify that partners are conducting monitoring, such as developing performance indicators and monitoring plans, required by Department policy and issue once finalized.	Resolved

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476	Office of the Coordinator of U.S. Assistance to Europe and Eurasia	AUD-CGI-20-12	Audit of the Office of the Coordinator for Assistance to Europe and Eurasia's Oversight of Foreign Assistance Funds Transferred to Implementing Partners	3/16/2020	6	OIG recommends that the Bureau of European and Eurasian Affairs, Office of the Coordinator for Assistance to Europe and Eurasia (ACE), develop and implement standard operating procedures to periodically communicate to implementing partners (a) Department of State (Department) requirements about managing, monitoring, and evaluating the outcome(s) of funds provided by the Department and (b) expectations for reporting data and information to ACE for the purpose of verifying the sound management of the funds provided and for making informed decisions about program strategies and resource investments.	Resolved
477	Office of the Procurement Executive	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	1	OIG recommends that the Under Secretary for Management consolidate and codify all current Syria vetting policies issued by the Department and bureaus into one detailed guidance explaining specifically how the vetting process should be carried out for Syrian awards. This consolidated guidance should be distributed to all bureaus once completed.	Resolved

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478	Office of the Procurement Executive	ESP-18-02	Management Assistance Report: Incorporation of Clause Requiring Contractor Cooperation with the Office of Inspector General	3/1/2018	1	The Bureau of Administration, Office of the Procurement Executive, should amend the Department of State Acquisition Regulation to require contracting officers to include a provision requiring contracting officers to insert a clause in all current and future contracts stating: "(a) This contract incorporates by reference 1 FAM 053.2-5, which mandates the contractor's and/or any subcontractor's duty to cooperate fully with Office of Inspector General personnel. (b) Cooperation includes: (1) Complete, prompt, and free access to all files (in any format), documents, premises, and employees, except as limited by law, including access to records, premises, and employees; (2) Statements, both oral and written, including statements under oath or affirmation; (3) Technical consultation, examination, and assistance regarding information or evidence being collected or developed; (4) Such other information and assistance as may be requested in order to complete the OIG activity."	Resolved
479	Office of the Procurement Executive	AUD-MERO-18-31	Management Assistance Report: Cost Controls for Food Services Supporting Department of State Operations in Iraq Require Attention	3/5/2018	13	OIG recommends that, if the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management does not seek reimbursement for \$4.1 million in unauthorized meals paid to PAE Government Services, Inc. in response to Recommendation 12, the Procurement Executive at the Bureau of Administration, Office of the Procurement Executive implement ratification procedures in accordance with Department of State Acquisition Regulations 601.602-3-70, "[Ratification] Procedures," for Baghdad Life Support Services contract SAQMMA13D0120 food services task order SAQMMA14F0721.	Resolved

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480	Office of the Procurement Executive	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	5	OIG recommends that the Bureau of Administration, Office of the Procurement Executive create, organize, and lead a multi-bureau working group with the goal of remedying identified shortfalls with the current and future Contracting Officer's Representative (COR) workforce. The working group should, at a minimum: (a) explore building a roster of certified Federal Acquisition Certification for Contracting Officer's Representatives and their technical expertise and a mechanism to keep this roster current, (b) research the inclusion of CORs in the strategic human capital plan with the goal of addressing current and future COR needs and developing plans Department-wide to alleviate identified shortfalls, (c) study other alternatives for feasibility of implementation, such as using special pay incentives or a new COR skill code or employment track within the Foreign Service, and (d) provide its documented results and recommendations to the Under Secretary for Management for his awareness and consideration.	Resolved
481	Office of the Procurement Executive	AUD-MERO-19-25	(U) Management Assistance Report: Noncompliance with Federal and Department Procurement Policy at U.S. Embassy Kabul, Afghanistan, Needs Attention	4/18/2019	2	(U) OIG recommends that the Bureau of Administration's Office of the Procurement Executive review and consider updating the Department of State Acquisition Regulation Part 606.302-6 to establish a mechanism to support justifications for other than full and open competition when citing national security considerations that do not relate to information security.	Resolved
482	Office of the Procurement Executive	ESP-19-04	Evaluation of the Bureau of Diplomatic Security's Aegis Construction Contract at Camp Eggers, Afghanistan	7/26/2019	2	OIG recommends that the Bureau of Administration develop policies requiring the inclusion of Division 1 General Requirements in all future contracts that include a construction component.	Resolved

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483	Office of the Procurement Executive	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	9	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, in coordination with the Office of U.S. Foreign Assistance Resources, Resources and Appropriations Division, calculate an estimate of the anticipated savings within the first year of including the standard provision related to obtaining reimbursements for value added taxes in grants and cooperative agreements.	Resolved
484	Office of the Procurement Executive	AUD-MERO-20-24	Management Assistance Report: Legal Determination Concerning Department of State Non-Acquisition Interagency Agreements Is Needed	4/15/2020	2	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, update Procurement Information Bulletin 2014-05 and other Department of State policy governing non-acquisition interagency agreements, once it receives the legal determination resulting from Recommendation 1, regarding the use of a notice to proceed to extend the period of performance for a non-acquisition interagency agreement, to incorporate the policy and communicate the determination to all relevant stakeholders.	Resolved
485	Office of the Procurement Executive	AUD-MERO-20-24	Management Assistance Report: Legal Determination Concerning Department of State Non-Acquisition Interagency Agreements Is Needed	4/15/2020	4	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, update Procurement Information Bulletin 2014-05 and other Department of State policy governing non-acquisition interagency agreements, once it receives the legal determination and ratification procedures resulting from Recommendation 3, to incorporate the policy and communicate the ratification procedures to all relevant stakeholders.	Resolved
486	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	1	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and implement quality control guides such as quality control checklists to facilitate accurate performance reporting and record retention at the sub-award recipient level for future cooperative agreements and grants, in accordance with the U.S. Department of State Standard Terms and Conditions.	Resolved

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487	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	2	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy—to the extent practicable and for the purpose of fulfilling the vocational training related to the Mercy Corps Determined, Resilient, Empowered, AIDS-free, Mentored, and Safe Partnership Innovation Challenge project in Uganda—provide supply vouchers to the young women who successfully completed the vocational training.	Resolved
488	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	3	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and implement quality control guides such as quality control checklists to facilitate the timely submission of financial reports at the sub-award recipient level for future cooperative agreements and grants, in accordance with the U.S. Department of State Standard Terms and Conditions.	Resolved
489	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	4	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and issue guidance to inform current and future award and sub-award recipients about the cost principles for award recipients outlined in the Code of Federal Regulations.	Resolved
490	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	1	The Office of the U.S. Global AIDS Coordinator and Health Diplomacy, in coordination with Embassy Maseru, should conduct an interagency assessment of supply chain management issues to identify root causes of deficiencies and develop a corrective action plan, including proposed policy and technical changes, with the Government of Lesotho.	Resolved
491	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-20-17	Audit of the Department of State's Coordination and Oversight of the U.S. President's Emergency Plan for AIDS Relief	2/11/2020	3	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy seek the assistance of an independent party to conduct an evaluation of the Country Operational Plan development process and provide options for adjustment to the timeline.	Resolved

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492	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-20-17	Audit of the Department of State's Coordination and Oversight of the U.S. President's Emergency Plan for AIDS Relief	2/11/2020	4	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy, in coordination with the Bureau of Human Resources, develop and implement a plan to hire full-time Civil Service U.S. President's Emergency Plan for AIDS Relief Country Coordinators.	Resolved
493	Office of the U.S. Permanent Representative to the Organization of American States	ISP-I-19-37	Inspection of the U.S. Mission to the Organization of American States	9/24/2019	3	The U.S. Mission to the Organization of American States, in coordination with the Bureaus of Western Hemisphere Affairs and Human Resources, should conduct an organizational assessment of the mission's staffing structure and implement appropriate recommendations.	Resolved
494	Office of the U.S. Permanent Representative to the Organization of American States	ISP-I-19-37	Inspection of the U.S. Mission to the Organization of American States	9/24/2019	4	The U.S. Mission to the Organization of American States should implement a records management program in accordance with Department standards.	Resolved
495	Office of the Under Secretary for Management	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	1	OIG recommends that the Under Secretary for Management develop and implement a plan to enforce the centralized management and oversight of all Department aviation programs and assets, including oversight of and approval by the Aviation Governing Board, on all decisions related to providing aviation services, in accordance with the Foreign Affairs Manual.	Resolved
496	Office of the Under Secretary for Management	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	8	OIG recommends that the Aviation Governing Board (AGB), in coordination with the Bureau of International Narcotics and Law Enforcement Affairs (INL), revise Volume 2 of the Foreign Affairs Manual (FAM) 800 to clarify that INL is the sole provider of aviation services for the Department of State and any requests for exceptions to, or waiver of this policy, along with a written justification, must be submitted to and approved by the AGB. The FAM revision should include a requirement for a periodic review of the decision to determine whether it remains beneficial.	Resolved

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497	Office of the Under Secretary for Management	AUD-SI-19-11	(U) Management Assistance Report: Modification and Oversight of the Bureau of Medical Services' Contract for Aeromedical Biocontainment Evacuation Services Violated Federal Requirements	12/21/2018	7	(U) OIG recommends that the Deputy Under Secretary for Management direct that all Department of State aviation services, except those for logistics support of nonrecurring and unpredictable requirements managed by the Bureau of Administration, be assigned to the Bureau of International Narcotics and Law Enforcement Affairs, Office of Aviation, to support Department of State compliance with applicable Federal aviation regulations and requirements.	Resolved
498	Office of the Under Secretary for Management	ESP-19-04	Evaluation of the Bureau of Diplomatic Security's Aegis Construction Contract at Camp Eggers, Afghanistan	7/26/2019	1	OIG recommends that the Office of the Undersecretary for Management review the Bureau of Diplomatic Security's construction capabilities and adopt a policy that identifies the specific circumstances under which the construction clause in the Worldwide Protective Services (WPS) contract may be used for construction projects and that includes the designation of formal roles of the Bureau of Diplomatic Security, the Office of Acquisitions Management, and the Bureau of Overseas Buildings Operations with respect to such projects.	Resolved
499	Office of the Under Secretary for Management	AUD-AOQC-19-35	Management Assistance Report: Open Audit Recommendations Awaiting Final Action and Closure	9/5/2019	1	OIG recommends that the Under Secretary for Management (a) direct the Department entities responsible for the recommendations identified in this report to respond to OIG within 30 days of the issuance of this report with the status of actions taken to implement the recommendations and (b) periodically, but no more than every 90 days thereafter, follow up with those entities on the status of their corrective actions with recommendations that have yet to be implemented and closed.	Resolved
500	Office of the Under Secretary for Management	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	7	OIG recommends that the Under Secretary for Management, in coordination with the Bureau of Overseas Buildings Operations and the Office of the Legal Advisor, take action to end the impasse regarding the construction of the New Office Building on the New Embassy Compound in Ashgabat, Turkmenistan.	Resolved

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