

# Monthly Recommendations Report

February 26, 2021



Office of Inspector General

Department of State  
U.S. Agency for Global Media  
(USAGM)

## Recommendation Status

As of February 26, 2021, the OIG Management Information System (MIS) reported the following recommendation counts:

		Unclassified	Sensitive and Classified	Total
Open	State	490	47*	577**
	USAGM	18	14	
Closed within Month	State	29	0*	29
	USAGM	0	0	
Newly Issued	State	3	3	6
	USAGM	0	0	

\*Classified recommendations are not included in these totals because of delays in preparing classified materials due to OIG's effort to maximize telework and social distancing during the COVID-19 pandemic.

\*\*This total includes the following recommendations associated with the IBWC: Open Sensitive: +8.

## Recommendation Status Explained

**Unresolved:** No agreement between OIG and management on the recommendation or proposed corrective action (remains open).

**Resolved:** Agreement on the recommendation and proposed corrective action (remains open) but implementation has not been completed.

**Closed:** Agreed upon corrective action is complete.

**Action Office:** The organization to which a recommendation has been assigned for action.

## Searching Explained

The recommendations are sorted alphabetically by action office, then by the date the report containing the recommendations was issued.

Use Ctrl+F within your internet browser to search for keywords within this PDF document.

Example searches:

- To find recommendations related to a particular bureau or office, type the name of that bureau or office. For example, "Office of the Deputy Secretary" or "Bureau of Diplomatic Security." [View the Department of State Organizational Chart](#) for more information on Department bureaus and offices.
- To find recommendations related to a particular embassy, type "Embassy" and the city in which the embassy is located. For example, "Embassy Berlin" or "Embassy Kabul."
- To find recommendations with a specific word or phrase, type the keyword. For example, "information technology" or "contracts."

## Additional Information

- This report includes only unclassified information entered into our MIS system as of the last business day of the previous month. For example, the November report will include information in our system as of 4 P.M. on the last business day of November.
- Action office have up to 30 days after a report is issued to respond to newly issued recommendations.
- Questions? Contact the OIG [Office of Congressional and Public Affairs](#).

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#	ACTION OFFICE	REPORT NUMBER	REPORT TITLE	ISSUE DATE	REC NUMBER	RECOMMENDATION	REC STATUS
1	Assistant Secretary for Consular Affairs	AUD-MERO-20-34	Management Assistance Report: Quarterly Reporting on Afghan Special Immigrant Visa Program Needs Improvement	6/8/2020	1	OIG recommends that the Assistant Secretary for Consular Affairs develop and implement guidance for the entities involved with the processing of Afghan special immigrant visas that establishes a uniform method to be used for calculating and reporting average wait times.	Resolved
2	Assistant Secretary for Consular Affairs	AUD-MERO-20-34	Management Assistance Report: Quarterly Reporting on Afghan Special Immigrant Visa Program Needs Improvement	6/8/2020	2	OIG recommends that the Assistant Secretary for Consular Affairs direct the Immigration and Employment Division to comply with the reporting requirements outlined in the Afghan Allies Protection Act of 2009, as amended, including providing detailed explanations for the failure to process any applications that have been pending for longer than 9 months, consistent with the requirements established in the FY 2014 National Defense Authorization Act, Section 1219, Paragraph 12, Reports on Improvements.	Resolved
3	Assistant Secretary for Consular Affairs	AUD-MERO-20-34	Management Assistance Report: Quarterly Reporting on Afghan Special Immigrant Visa Program Needs Improvement	6/8/2020	3	OIG recommends that the Assistant Secretary for Consular Affairs develop and implement internal management controls to verify and validate the accuracy and completeness of the information obtained from the entities involved with the processing of Afghan special immigrant visas, and require that identified efficiency improvements are reported quarterly, in accordance with the Afghan Allies Protection Act of 2009, as amended.	Resolved
4	Bureau of Administration	AUD-FM-17-51	Audit of Select Cost-of-Living Allowances for American Employees Stationed in Foreign Areas	8/31/2017	2	OIG recommends the Bureau of Administration re-determine and update by the end of FY 2018 post allowance rates using independent economic data where such data for post exist. Once the rates have been updated, the Bureau of Administration should determine the amount saved by implementing the new rates. OIG determined that using independent, economic data would have saved the Department approximately \$18.2 million between FY 2013 and FY 2015 for six posts tested (that is, funds that could have been put to better use).	Resolved

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5	Bureau of Administration	ISP-I-19-09	Inspection of U.S. Mission to Somalia	10/29/2018	3	The Bureau of Administration, in coordination with the U.S. Mission to Somalia and the Bureau of African Affairs, should finalize all risk mitigation plans for third-party contracts as required by Department guidance.	Resolved
6	Bureau of Administration	ISP-20-25	Management Assistance Report: Deficiencies in Overseas Records Management	9/15/2020	1	The Bureau of Administration should implement a plan to regularly communicate with and provide individualized support for overseas records management personnel.	Resolved
7	Bureau of Administration	ISP-21-11	Management Assistance Report: Expendable Property Management Overseas	11/23/2020	1	The Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services, should update its expendable property management guidance and include internal control procedures governing expendable property management on its Annual Physical Inventory and Reconciliation and annual Chief of Mission Management Control Statement of Assurance compliance questionnaires.	Resolved
8	Bureau of Administration	ISP-21-11	Management Assistance Report: Expendable Property Management Overseas	11/23/2020	2	The Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, should issue formal guidance on the receipt and accountability of overseas surplus construction materials and supplies.	Resolved
9	Bureau of Administration	ISP-21-11	Management Assistance Report: Expendable Property Management Overseas	11/23/2020	3	The Bureau of Administration should develop and implement a plan to add an alert capability to improve the internal control capability of the Integrated Logistics System Expendables module.	Resolved
10	Bureau of Administration	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	6	The Bureau of Administration, in coordination with the Bureau of Diplomatic Security, should prepare all required annual contractor performance assessment reports and finalize assessments in the Contractor Performance Assessment Report System for contracts supporting the Special Program for Embassy Augmentation and Response.	Resolved

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11	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	1	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a detailed vehicle program plan that (a) contains clear, measurable goals and objectives; (b) establishes internal controls within all facets of the motor vehicle program; and (c) defines areas of authority, roles, and responsibilities for personnel responsible for carrying out the motor vehicle program.	Resolved
12	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	2	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a formal strategy to communicate updates or changes to vehicle program requirements to affected stakeholders.	Resolved
13	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	3	OIG recommends that the Bureau of Administration update the Foreign Affairs Manual to require use of the internal controls developed in response to Recommendation 1 in this OIG report.	Resolved
14	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	4	OIG recommends that the Bureau of Administration (a) conduct a staffing study of its Office of Logistics Management, Office of Program Management and Policy, Overseas Fleet Division, to determine appropriate staffing levels, whether its staff have requisite fleet management expertise, and whether staff are in the right positions to perform the duties for which they are assigned; and (b) develop and implement a plan to address the results of the study.	Resolved

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15	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	7	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement detailed standard operating procedures related to vehicle acquisitions. These procedures should, at a minimum, include (a) guidance to assist posts in understanding the vehicle allocation methodology and target fleet size to allow posts to more effectively determine an appropriate number of vehicles needed, (b) steps to be taken to address the overage of fleet sizes, and (c) guidance on requesting and documenting waivers.	Resolved
16	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	8	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a formal process to oversee post's motor vehicle acquisitions and to periodically perform an independent validation to determine whether posts are complying with vehicle acquisition requirements. This process should, at a minimum, include a review of post's vehicle allocation methodology justifications for keeping vehicles that the Overseas Fleet Division determined were questionable or should be eliminated.	Resolved
17	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	9	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a policy related to posts' local acquisition of used vehicles. This policy should include the circumstances in which a used vehicle may be purchased locally, how to acquire it, and how to record it in the Integrated Logistics Management System.	Resolved
18	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	10	OIG recommends that the Bureau of Administration perform an analysis to determine whether (a) posts are legally allowed to standardize locally purchased foreign-made vehicles, (b) it would be cost-beneficial to allow such standardization, and (c) this type of standardization should be allowed.	Resolved

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19	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	11	OIG recommends that, if the Bureau of Administration determines that posts will be allowed to standardize the acquisition of foreign-made vehicles (Recommendation 10), the Bureau of Administration update the Foreign Affairs Manual (14 FAM 436.4) and Department of State Acquisition Regulation (§ 606.370) to formalize this policy.	Resolved
20	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	12	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement (a) a policy to comply with 14 FAM 431.6-2(b)(6) and 14 FAM 436.5(a) to maintain all post vehicles in the Integrated Logistics Management System, including vehicles acquired without authorization; and (b) procedures for how posts should enter and track vehicles in the Integrated Logistics Management System that have been purchased without authorization or that exceed post's target fleet size, including used vehicles.	Resolved
21	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	13	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a method to accurately record and verify vehicle identification numbers in the Integrated Logistics Management System.	Started
22	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	14	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, (a) conduct a study to determine effective mileage and utilization standards for the Department of State's overseas fleet; and (b) develop and implement a plan to address the results of the study.	Resolved
23	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	15	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, (a) conduct a study of Form OF-108, Daily Vehicle Use Record, to determine an effective method for capturing the required vehicle information in accordance with the Foreign Affairs Manual (14 FAM 437.2); and (b) develop and implement a plan to address the results of the study.	Resolved

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24	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	16	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a supply-chain mechanism to allow posts that do not have access to parts for American-made vehicles to be able to obtain needed parts for maintaining vehicles in a timely manner.	Resolved
25	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	17	OIG recommends that the Bureau of Administration require responsible officials at overseas posts to use the Fleet Management Information System as a tracking mechanism for preventive maintenance for each unarmored motor vehicle.	Resolved
26	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	18	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a method to verify that posts perform preventive maintenance on vehicles at appropriate intervals and timely document the maintenance performed in the Fleet Management Information System.	Resolved
27	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	19	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement detailed standard operating procedures to assist posts in tracking and documenting vehicle maintenance in accordance with Department of State policies and procedures.	Resolved
28	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	20	OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a methodology for posts to use when considering the disposal of an unarmored motor vehicle and codify the methodology in the Foreign Affairs Manual. The methodology should include a quantitative minimum for vehicle age, use, and maintenance costs. The methodology should also require posts to conduct and document a disposal analysis to ensure the vehicle meets the necessary criteria for disposal.	Resolved

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29	Bureau of Administration	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	21	OIG recommends that the Bureau of Administration complete the development of and implement detailed standard operating procedures to assist posts in completing vehicle disposals and forms. These procedures should include guidance on conducting periodic checks of disposal forms, entering information into the Integrated Logistics Management System, and performing disposal analyses (Recommendation 20).	Resolved
30	Bureau of African Affairs	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	8	The Bureau of African Affairs should follow Department guidelines to seek authorization to establish an office in São Tomé and Príncipe.	Resolved
31	Bureau of African Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	1	OIG recommends that the Bureau of African Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved
32	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	2	OIG recommends that the Bureau of African Affairs determine whether the questioned costs of \$1,127,802 expended for modifications to Contract 19AQMM18F4856 were necessary or reasonable.	Resolved

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33	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	6	OIG recommends that the Bureau of African Affairs establish and implement a process to (a) analyze all Trans-Sahara Counterterrorism Partnership projects for which it assigns Contracting Officer's Representatives (CORs) and determine the appropriate level of technical subject matter expertise needed for each, (b) document the analyses and determinations, (c) nominate only those CORs with the necessary technical expertise to prepare performance work statements and oversee the contract, and (d) verify that all COR written nomination letters presented to the Contracting Officer include the COR nominees' technical expertise, as required by the Foreign Affairs Handbook, 14 FAH-2 H-143.2, "COR Appointment Procedures."	Resolved
34	Bureau of African Affairs	AUD-MERO-20-29	Management Assistance Report: The Bureau of African Affairs Should Improve Performance Work Statements and Increase Subject Matter Expertise for Trans-Sahara Counterterrorism Partnership Projects	4/22/2020	7	OIG recommends that the Bureau of African Affairs 1. (a) establish and maintain a list of subject matter experts from U.S. Government entities participating in the Trans-Sahara Counterterrorism Partnership who can be assigned to assist with the development of performance work statements and contract oversight, (b) establish agreements with U.S. Government entities participating in the Trans-Sahara Counterterrorism Partnership to provide expertise, and (c) establish and implement a policy for Contracting Officer's Representatives to use subject matter experts in the development of performance work statements and contract oversight OR 2. the Bureau can determine where and how to seek subject matter expertise. Experts must be able to assist Contracting Officer's Representatives with the development of performance work statements and contract oversight.	Resolved

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35	Bureau of African Affairs	ISP-I-20-32	Inspection of Embassy Windhoek, Namibia	9/21/2020	1	The Bureau of African Affairs, in coordination with the Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs and Embassy Windhoek, should implement the Public Diplomacy Staffing Modernization Initiative at Embassy Windhoek.	Resolved
36	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	1	OIG recommends that the Bureau of African Affairs develop and implement bureau-wide standard operating procedures for conducting invoice reviews that include (a) steps to independently verify contractor performance is acceptable; (b) methods to ensure payments are authorized, accurate, legal, and correct and that the goods were actually received or services were actually performed; and (c) validation that the certifying officer makes payments only after receiving approval from an officer with knowledge of the receipt of the goods or services covered by the voucher.	Resolved
37	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	2	OIG recommends that the Bureau of African Affairs develop and implement procedures that ensure personnel charged with monitoring and overseeing the Trans-Sahara Counterterrorism Partnership projects in the countries of performance are formally authorized to perform these functions through designation as a government technical monitor or alternate contracting officer's representatives in accordance with the Foreign Affairs Handbook Section 14 FAH-2 H-140.	Resolved

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38	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	3	OIG recommends that the Bureau of African Affairs (AF), in coordination with the Bureau of Administration, Office of the Procurement Executive, (a) develop a monitoring plan template that can be tailored to each contract, a quality assurance surveillance plan template that can be tailored to each contract, and include these plans in the contract requirements checklist used by contracting officer's representatives (CORs) overseeing the Trans-Sahara Counterterrorism Partnership projects; and (b) ensure that CORs use these plans and other monitoring methods described in 14 FAH-2 H-520 to perform oversight of contracts.	Resolved
39	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	4	OIG recommends that the Bureau of African Affairs develop a process to monitor assistance provided to host nations participating in the Trans-Sahara Counterterrorism Partnership. In doing so, the Bureau should consider the methods described in 14 FAH-2 H-522.8, "Creative Monitoring," such as global positioning systems units to track the locations and travel of contractors, badge readers to determine number of individuals served at an event, and the use of radio frequency identification to track property, deliveries, and locations.	Resolved
40	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	5	OIG recommends that the Bureau of African Affairs in coordination with the Bureau of Administration, Office of the Procurement Executive, (a) determine whether \$89,511,708 in questioned costs related to the G5 Force Support Task Order (contract 19AQMM18F3925) were allowable and/or supportable; and (b) recover any costs determined to be unallowable and/or unsupported.	Resolved

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41	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	6	OIG recommends that the Bureau of African Affairs in coordination with the Bureau of Administration, Office of the Procurement Executive, (a) determine whether \$10,165,351 in questioned costs related to the Regional Boat Capability Program (contract SAQMMA17F4534) were allowable and/or supportable; and (b) recover any costs determined to be unallowable and/or unsupported.	Resolved
42	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	7	OIG recommends that the Bureau of African Affairs in coordination with the Bureau of Administration, Office of the Procurement Executive, (a) determine whether \$3,302,260 in questioned costs related to the Salak Air Base Expansion (contract SAQMMA17F3555) were allowable and/or supportable; and (b) recover any costs determined to be unallowable and/or unsupported.	Resolved
43	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	8	OIG recommends that the Bureau of African Affairs in coordination with the Bureau of Administration, Office of the Procurement Executive, (a) determine whether \$5,984,138 in questioned costs related to the Niger C-130 Hangar (contract 19AQMM18F4856), were allowable and/or supportable; and (b) recover any costs determined to be unallowable and/or unsupported.	Resolved
44	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	9	OIG recommends that the Bureau of African Affairs develop a written framework and work with other Government entities to achieve a whole-of-government approach in the execution of the Trans-Sahara Counterterrorism Partnership program that includes elements such as roles and responsibilities, organizational structure, and coordination mechanisms.	Resolved

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45	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	10	OIG recommends that the Bureau of African Affairs establish and implement memoranda of understanding with the Office of Security Cooperation and other partners, as applicable, to describe roles and responsibilities for coordinating, executing, and monitoring Trans-Sahara Counterterrorism Partnership (TSCTP) projects in the countries where TSCTP is implemented, including establishment of a structure for communicating and coordinating in country.	Resolved
46	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	11	OIG recommends that the Bureau of African Affairs, in coordination with relevant bureaus, establish, populate, and maintain a central repository of all Trans-Sahara Counterterrorism Partnership projects, accessible to those involved with the execution of projects, that includes project name and identification number, the project proposal, the award mechanism, a detailed description of the project, and project documentation needed for implementation.	Resolved
47	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	12	OIG recommends that the Bureau of African Affairs determine and take steps to hire the appropriate number of staff needed to manage, administer, and support the Trans-Sahara Counterterrorism Partnership projects.	Resolved
48	Bureau of African Affairs	AUD-MERO-20-42	Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program	9/30/2020	13	OIG recommends that the Bureau of African Affairs establish and lead a working group to develop and implement an action plan to address the longstanding challenges associated with monitoring and coordinating the Trans-Sahara Counterterrorism Partnership projects.	Resolved

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49	Bureau of Consular Affairs	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	1	The Bureau of Consular Affairs, Office of Passport Services, in conjunction with the Bureau of Diplomatic Security, should develop centralized, searchable databases to track and manage passport revocation cases, as well as retentions of passports and other documents seized on suspicion of fraud when citizens apply for consular services, or under other circumstances, and to track confiscations of such documents if they are seized on grounds other than retention authority.	Resolved
50	Bureau of Consular Affairs	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	3	The Bureau of Consular Affairs should coordinate with the Office of the Legal Adviser to issue guidance and, if necessary, amend the Foreign Affairs Manual to clarify (1) The differences between retention and confiscation of a passport and any other authority that exists to take a passport, the circumstances under which each is authorized, the types of documentation or data entries the Department must create and maintain in exercising each authority, the notifications and advisements that must be given to the document holders in each case, and the fact that retentions must be limited to a specific temporary period. (2) The circumstances in which individuals whose passports are retained, confiscated, or revoked while overseas are entitled to limited validity passports to return to the United States.	Resolved
51	Bureau of Consular Affairs	ISP-I-19-36	Inspection of the Bureau of Consular Affairs, Kentucky Consular Center	8/27/2019	6	The Bureau of Consular Affairs, in coordination with the Bureau of Administration, should conduct a space utilization study of the Kentucky Consular Center's Appalachian Processing Center and implement a plan for its cost-effective use or repurposing.	Resolved
52	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	4	The Bureau of Consular Affairs should implement an effective model for providing employee relations services to National Passport Center management and staff.	Resolved

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53	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	5	The Bureau of Consular Affairs should require the National Passport Center to develop and publish policies, in compliance with applicable Department standards, that cover shift hours/core hours, flexible work schedules, awards program, and leave without pay.	Resolved
54	Bureau of Consular Affairs	ISP-C-20-27	Compliance Follow-Up Review: Targeted Review of Leadership and Management at the National Passport Center	6/24/2020	6	The Bureau of Consular Affairs should review the National Passport Center's use of the second shift and institute changes to provide for greater supervision of employees and minimize premium pay costs.	Resolved
55	Bureau of Consular Affairs	ISP-21-08	Management Assistance Report: Deficiencies in Consular Physical Space at Overseas Missions	2/3/2021	1	The Bureau of Consular Affairs, in coordination with the Foreign Service Institute, should implement a plan to improve both training and the availability of resources on consular physical space standards for consular managers.	Resolved
56	Bureau of Consular Affairs	ISP-21-08	Management Assistance Report: Deficiencies in Consular Physical Space at Overseas Missions	2/3/2021	2	The Bureau of Consular Affairs, in coordination with the Bureau of Diplomatic Security and Overseas Buildings Operations, should update Department standards and guidance to clarify the circumstances under which canopies or other shelters are required in consular waiting spaces.	Resolved
57	Bureau of Consular Affairs	ISP-21-08	Management Assistance Report: Deficiencies in Consular Physical Space at Overseas Missions	2/3/2021	3	The Bureau of Consular Affairs should update the Consular Package – Management Survey and the Annual Certification of Consular Management Controls to collect data on compliance with Department consular physical space standards and use the information to identify and correct physical space deficiencies.	Resolved
58	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	3	Embassy New Delhi, in coordination with the Bureau of Counterterrorism and Countering Violent Extremism and the Bureau of South and Central Asian Affairs, should prepare a position description for the regional counterterrorism coordinator position, number 10262001, that contains an accurate statement of responsibilities.	Resolved

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59	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	4	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism seek designation from the Secretary of State to be the controlling authority on countering violent extremism issues and policy.	Resolved
60	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	5	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of the Legal Adviser, provide written guidance for developing and implementing programs and projects intended to rehabilitate and reintegrate former violent extremists into society in a manner consistent with U.S. laws prohibiting material support to terrorists and terrorist organizations.	Resolved
61	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	6	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources (PPR), and the Bureau of Budget and Planning, develop and implement a single definition for what constitutes a countering violent extremism program or project.	Resolved
62	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	7	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources, and the Bureau of Budget and Planning, establish a process to verify that grants and cooperative agreements awarded for the purpose of countering violent extremism comply with the definition established in Recommendation 6 as to what constitutes a countering violent extremism program or project.	Resolved

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63	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	8	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism, in coordination with the Office of U.S. Foreign Assistance Resources, the Office of the Under Secretary of State for Public Diplomacy and Public Affairs, Office of Policy, Planning, and Resources, and the Bureau of Budget and Planning, develop and implement procedures to ensure that bureaus and missions report only awards and expenditures that meet the definition of a countering violent extremism established in Recommendation 6 as to what constitutes a countering violent extremism program or project.	Resolved
64	Bureau of Counterterrorism and Countering Violent Extremism	ESP-19-06	Evaluation of the Antiterrorism Assistance Explosive Detection Canine Program – Health and Welfare	9/6/2019	4	OIG recommends that the Bureau of Counterterrorism, in coordination with the Bureau of Diplomatic Security, develop and negotiate written agreements related to the canine program with partner nations that ensure there is a mutual understanding regarding the health, welfare, and retirement of the provided canines.	Resolved
65	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	11	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism (CT) require the Department of Justice to pay the salary of the Resident Legal Advisor in a manner that reflects the actual amount of time spent working on CT's behalf on the Resident Legal Advisor Program.	Resolved
66	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	13	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism document its reviews of quarterly financial reports and obtain, review, and document supporting financial documentation for the Resident Legal Advisor Program for reconciliation purposes, in accordance with Procurement Information Bulletin No 2014-05.	Resolved

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67	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	15	OIG recommends that the Bureau of Counterterrorism and Countering Violent Extremism develop and implement procedures to verify that all award recipients comply with approved budget plans or obtain permission via formal amendments or written agreements to deviate from approved budget plans.	Resolved
68	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	2	The Bureau of Counterterrorism should implement a plan to improve policy guidance, training, and administrative support for Regional Field Coordinators.	Resolved
69	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	4	The Bureau of Counterterrorism, in coordination with the Bureau of Administration, should designate an employee with substantive knowledge of contract 19AQMM18F2561 as the contracting officer's representative.	Resolved
70	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	6	The Bureau of Counterterrorism should implement a plan to measure the effectiveness of administrative services, make service improvements based on these metrics, and communicate regularly about administrative issues within the bureau.	Resolved
71	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	8	The Bureau of Counterterrorism should comply with Department standards to prepare a bureau emergency action plan.	Resolved
72	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	9	The Bureau of Counterterrorism should establish a policy on personal use of U.S. Government cell phones in accordance with Department standards.	Resolved
73	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	10	The Bureau of Counterterrorism should complete and implement information technology contingency plans for the unclassified and classified networks in accordance with Department standards.	Resolved

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74	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-13	Inspection of the Bureau of Counterterrorism	5/7/2020	11	The Bureau of Counterterrorism should establish a records management program that complies with Department standards.	Resolved
75	Bureau of Counterterrorism and Countering Violent Extremism	ISP-I-20-14	Inspection of the Bureau of Counterterrorism's Foreign Assistance Program Management	6/1/2020	7	The Bureau of Counterterrorism should monitor funds spent through its interagency agreements with the Department of Justice Office of Overseas Prosecutorial Development and Assistance Training and take corrective actions as needed, in accordance with Department guidance.	Resolved
76	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-20-45	Audit of Department of State Foreign Assistance Grants and Cooperative Agreements in Somalia	9/18/2020	3	OIG recommends that the Bureau of Counterterrorism develop and implement a risk management process, including administrative responsibilities and internal control procedures to mitigate risks, and document this risk management process in its Standard Operating Procedures: Grants and Cooperative Agreements, as required by the Federal Assistance Directive.	Resolved
77	Bureau of Counterterrorism and Countering Violent Extremism	AUD-MERO-20-45	Audit of Department of State Foreign Assistance Grants and Cooperative Agreements in Somalia	9/18/2020	5	OIG recommends that the Bureau of Counterterrorism (a) develop and implement a process to verify implementation of its Standard Operating Procedure 20.2 "Review Quarterly Programmatic Report," which requires Grants Officer Representatives to review quarterly programmatic reports within 30 days of receipt and document their reviews in the official award file, and (b) document the official Federal award file to indicate the review and approval of the Performance Progress Report within 30 days of receipt, as required by the Federal Assistance Directive, for the Somali Law Enforcement: Local Policing award (SLMAQM18CA2066) and the Building an Effective, Fit-for-Purpose Financial Reporting Centre in Somalia award (SLMAQM17CA2025).	Resolved

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78	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	5	OIG recommends that the Bureau of Democracy, Human Rights, and Labor distribute the consolidated vetting guidance from Recommendation 1 to implementing partners to make them aware of Department vetting requirements.	Resolved
79	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	6	OIG recommends that the Bureau of Democracy, Human Rights, and Labor develop and implement internal controls to verify that its implementing partners are submitting information on required individuals for vetting in accordance with the consolidated vetting guidance from Recommendation 1.	Resolved
80	Bureau of Democracy, Human Rights, and Labor	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	7	OIG recommends that the Bureau of Democracy, Human Rights, and Labor include in future award agreements the vetting requirements for Syria programs.	Resolved
81	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	3	The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of Administration, should finalize a service level agreement clarifying the Bureau of Administration's responsibilities for grants support.	Resolved
82	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	5	The Bureau of Democracy, Human Rights, and Labor should modify its grants processes to accurately record expenditures in the Department's financial system.	Resolved
83	Bureau of Democracy, Human Rights, and Labor	ISP-I-19-12	Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management	10/29/2018	6	The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of the Comptroller and Global Financial Services and the Office of the Legal Adviser, should determine whether grants payment irregularities identified for award number S-LMAQM-17-CA-1232 constitute a violation of the Anti-Deficiency Act and, if so, report the violation.	Resolved
84	Bureau of Diplomatic Security	AUD-SI-17-21	Audit of the Bureau of Diplomatic Security's Administration of the Armored Vehicle Program	2/10/2017	8	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Administration, develop and implement a methodology to facilitate the armored vehicle request process. The methodology should include metrics relating to response times, fulfillment of requests, and status updates for the requesting post or bureau.	Resolved

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85	Bureau of Diplomatic Security	AUD-SI-17-21	Audit of the Bureau of Diplomatic Security's Administration of the Armored Vehicle Program	2/10/2017	28	OIG recommends that the Bureau of Diplomatic Security develop and implement guidance for overseas posts on the construction and use of shelters for armored vehicles.	Resolved
86	Bureau of Diplomatic Security	AUD-SI-17-21	Audit of the Bureau of Diplomatic Security's Administration of the Armored Vehicle Program	2/10/2017	32	OIG recommends that the Bureau of Diplomatic Security update the current armored vehicle policy to define specifically what types of maintenance must be performed under an embassy employee's observation.	Resolved
87	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	2	The Bureau of Diplomatic Security, Office of Personnel Security and Suitability, in coordination with the Bureau of Human Resources, should establish clear responsibilities for the processing of security clearance requests in order to reduce or eliminate unnecessary delays in the clearance process and require appropriate training for all Human Resources personnel involved in the process.	Resolved
88	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	3	The Bureau of Diplomatic Security should perform a workforce analysis of its employees who perform security clearance work to ensure that it has the proper staffing levels in place to meet its timeliness goals.	Resolved
89	Bureau of Diplomatic Security	ESP-17-02	Evaluation of the Department of State's Security Clearance Process	7/19/2017	5	The Bureau of Diplomatic Security, Office of Personnel Security and Suitability should determine the actual cost of the security clearance work it performs for other Government agencies in order to fully recoup its expended funds, in accordance with the Economy Act and Department policy.	Resolved
90	Bureau of Diplomatic Security	ISP-17-39	Management Assistance Report: Deficiencies Reported in Cyber Security Assessment Reports Remain Uncorrected	7/26/2017	1	The Bureau of Diplomatic Security, in coordination with the Bureau of Information Resource Management and regional bureaus, should require implementation of Cyber Security Assessment report recommendations and establish a process to track and verify that overseas posts comply with those recommendations.	Resolved

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91	Bureau of Diplomatic Security	AUD-SI-18-49	Management Assistance Report: The Bureau of Diplomatic Security's Office of Training and Performance Standards Should Improve Property Management Over Equipment Provided During High-Threat Training	8/10/2018	4	OIG recommends that the Bureau of Diplomatic Security, Training Directorate, Office of Training and Performance Standards, in coordination with the Bureau of Diplomatic Security, Countermeasures Directorate, Office of Physical Security Programs, Defensive Equipment and Armored Vehicle Division, develop and implement an action plan to develop procedures that require property issued to employees for an extended period of time comply with charge out policies included in Volume 14 of the Foreign Affairs Manual, Section 425.3-4(c). At a minimum, these procedures should include recording data related to issuing the property (e.g., the date of issuance, the name and signature of the individual responsible for the property, and the item serial numbers, as appropriate) and factors related to performing periodic checks on location or condition of the property and on returning the equipment (e.g., the date of return and the condition of the property).	Resolved
92	Bureau of Diplomatic Security	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	4	The Bureau of Consular Affairs and the Bureau of Diplomatic Security should ensure that all ARSO-Is receive appropriate training on the clarifications described in Recommendation 3 and identify a single point of contact for ARSO-Is and other DS agents seeking legal guidance.	Resolved
93	Bureau of Diplomatic Security	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	7	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Overseas Buildings Operations, amend the 2015 Memorandum of Agreement Regarding Construction Services for Physical Security Upgrades in Kabul, Afghanistan, to more clearly define roles and responsibilities for physical security construction in Afghanistan with a specific focus on the types and locations of construction projects to be managed by each bureau as well as the Kabul Regional Security Office in Afghanistan.	Resolved

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94	Bureau of Diplomatic Security	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	8	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Overseas Buildings Operations, take steps to develop standardized designs for physical security structures for use at volatile posts in high-threat, high-risk areas around the world.	Resolved
95	Bureau of Diplomatic Security	AUD-SI-20-30	Compliance Follow-Up Audit of Bureau of Diplomatic Security Property Management Procedures for Protective Personnel Equipment	7/14/2020	1	OIG recommends that the Bureau of Diplomatic Security develop and implement procedures to ensure that special agents acknowledge the receipt of protective personnel equipment (PPE) by signing and returning Form DS-584 and that all PPE is returned when no longer needed, in accordance with Foreign Affairs Manual guidance (14 FAM 425.3-4).	Resolved
96	Bureau of Diplomatic Security	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	14	OIG recommends that the Bureau of Diplomatic Security develop an addendum to its January 2020 Overseas Vetting Guidelines, including instructions regarding how security certifications should be updated if key parts of the background investigation cannot be completed and how to proceed if security certifications lapse. The addendum should include instructions specific to updating security certifications for locally employed staff at missions in suspended operations status.	Resolved
97	Bureau of Diplomatic Security	ISP-I-21-03	Inspection of Consulate General Hamilton, Bermuda	11/3/2020	4	The Bureau of Diplomatic Security, in coordination with Embassy London, should implement an effective model for oversight of Consulate General Hamilton's security program.	Resolved
98	Bureau of Diplomatic Security	AUD-SI-21-04	(U) Management Assistance Report: The Bureau of Diplomatic Security's Compliance Process Related to Post Security Program Reviews Needs Improvement	12/1/2020	1	OIG recommends that the Bureau of Diplomatic Security revise Post Security Program Review policies and standard operating procedures to include how the new application within the "RSO Tools" portal has been employed to track regional security officer compliance responses.	Resolved

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99	Bureau of Diplomatic Security	AUD-SI-21-04	(U) Management Assistance Report: The Bureau of Diplomatic Security's Compliance Process Related to Post Security Program Reviews Needs Improvement	12/1/2020	2	OIG recommends that the Bureau of Diplomatic Security update its Post Security Program Review policies and standard operating procedures to clarify requirements for following up on overdue responses from posts related to security deficiencies identified. The update should, at a minimum, include a process for notifying higher level post officials when responses are overdue, a process for tracking when responses are due, and a set schedule (with established intervals and milestones) for following up with posts.	Resolved
100	Bureau of Diplomatic Security	AUD-SI-21-04	(U) Management Assistance Report: The Bureau of Diplomatic Security's Compliance Process Related to Post Security Program Reviews Needs Improvement	12/1/2020	3	OIG recommends that the Bureau of Diplomatic Security update its Post Security Program Review policies and standard operating procedures to require regional security officers provide detailed, documented evidence that demonstrates corrective actions have been taken to remediate identified Post Security Program Review deficiencies and that those recommendations warrant closure.	Resolved
101	Bureau of Diplomatic Security	AUD-SI-21-03	(U) Management Assistance Report: The Bureau of Diplomatic Security Did Not Always Conduct Post Security Program Reviews Within Required Timeframes	12/3/2020	1	OIG recommends that the Bureau of Diplomatic Security (a) evaluate the Post Security Program Review process, including the staffing structure (Foreign Service versus Civil Service) and levels (how many positions are needed to conduct Post Security Program Reviews in a timely manner) and (b) identify recommendations, as appropriate, for meeting required timeframes and the intent of the program.	Resolved
102	Bureau of Diplomatic Security	AUD-SI-21-03	(U) Management Assistance Report: The Bureau of Diplomatic Security Did Not Always Conduct Post Security Program Reviews Within Required Timeframes	12/3/2020	2	OIG recommends that the Bureau of Diplomatic Security develop and execute a corrective action plan that implements the recommendations of its evaluation (Recommendation 1).	Resolved

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103	Bureau of Diplomatic Security	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	1	The Bureau of Diplomatic Security, in coordination with the Bureau of Administration, should provide training for Regional Security Office staff who support Special Program for Embassy Augmentation and Response units on the Integrated Logistics Management System.	Resolved
104	Bureau of Diplomatic Security	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	2	The Bureau of Diplomatic Security, in coordination with the Bureau of Administration, should publish and disseminate updated guidance for the management and inventory of Special Program for Embassy Augmentation and Response property overseas, including the respective responsibilities of General Services Officers and Regional Security Officers.	Resolved
105	Bureau of Diplomatic Security	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	3	The Bureau of Diplomatic Security, in coordination with the Bureau of Administration, should properly account for Special Program for Embassy Augmentation and Response loaned vehicles.	Resolved
106	Bureau of Diplomatic Security	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	4	The Bureau of Diplomatic Security, in coordination with the Bureau of Overseas Buildings Operations, should bring Special Program for Embassy Augmentation and Response motor vehicle operations into compliance with Department motor vehicle safety requirements.	Resolved
107	Bureau of Diplomatic Security	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	5	The Bureau of Diplomatic Security should implement quality assurance surveillance plans for each contract that supports the Special Program for Embassy Augmentation and Response, in accordance with Federal regulations.	Resolved
108	Bureau of Diplomatic Security	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	7	The Bureau of Diplomatic Security should establish controls to ensure that third-party contractors supporting the Special Program for Embassy Augmentation and Response do not perform inherently governmental functions.	Resolved

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109	Bureau of Diplomatic Security	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	8	The Bureau of Diplomatic Security should complete the revision of the Foreign Affairs Handbook to clarify and define realistic conditions for transitioning a Special Program for Embassy Augmentation and Response unit to embassy management.	Resolved
110	Bureau of Diplomatic Security	ISP-I-21-12	Inspection of the Bureau of Diplomatic Security's Special Program for Embassy Augmentation and Response	1/14/2021	9	The Bureau of Diplomatic Security should align its monitoring and evaluation plan with standards in the Foreign Affairs Handbook and include specific metrics for assessing Special Program for Embassy Augmentation and Response units' progress towards transition.	Resolved
111	Bureau of Diplomatic Security	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	6	OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Administration, (a) update any bureau-specific motor vehicle procedures in place to comply with the Foreign Affairs Manual and Bureau of Administration guidance within 90 days of final report issuance; and (b) establish a process to review and update these procedures, as appropriate, at least annually thereafter.	Resolved
112	Bureau of East Asian and Pacific Affairs	ISP-I-18-06	Inspection of Consulate General Hong Kong, China	11/30/2017	9	The Bureau of East Asian and Pacific Affairs, in coordination with Consulate General Hong Kong and the Bureau of Human Resources, should determine the number and levels for language designated positions at Consulate General Hong Kong in accordance with Department standards, and put up to \$2 million to better use.	Resolved
113	Bureau of European and Eurasian Affairs	ISP-I-20-15	Inspection of the Bureau of European and Eurasian Affairs	9/28/2020	1	The Bureau of European and Eurasian Affairs should staff the Office of the Special Envoy for Holocaust Issues in accordance with Department guidelines.	Resolved
114	Bureau of European and Eurasian Affairs	ISP-I-20-15	Inspection of the Bureau of European and Eurasian Affairs	9/28/2020	3	The Bureau of European and Eurasian Affairs should review and de-obligate any of the unliquidated obligations totaling \$3.3 million without activity for over 1 year and put de-obligated funds to better use.	Resolved

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115	Bureau of European and Eurasian Affairs	ISP-I-20-15	Inspection of the Bureau of European and Eurasian Affairs	9/28/2020	4	The Bureau of European and Eurasian Affairs, in coordination with the Bureau of Administration, should evaluate the administrative professional services contract in accordance with Office of Acquisitions Management direction and Department standards.	Started
116	Bureau of European and Eurasian Affairs	ISP-I-21-03	Inspection of Consulate General Hamilton, Bermuda	11/3/2020	2	The Bureau of European and Eurasian Affairs should provide management support to Consulate General Hamilton that is dependable and includes timely support from service providers.	Resolved
117	Bureau of Global Talent Management	ISP-I-17-12	Inspection of Embassy Monrovia, Liberia	5/24/2017	16	Embassy Monrovia, in coordination with the Bureau of Human Resources, should update its local employee staff human resources handbook and local compensation plan to reflect the Government of Liberia's labor law.	Resolved
118	Bureau of Global Talent Management	ISP-17-38	Management Assistance Report: Department Can Take Steps Toward More Effective Executive Direction of Overseas Missions	7/26/2017	3	The Director General of the Foreign Service and Director of Human Resources should issue additional Foreign Affairs Manual and Foreign Affairs Handbook guidance requiring all chiefs of mission and deputy chiefs of mission to implement structured First- and Second-Tour employee programs in collaboration with First- and Second-Tour employees at their posts.	Resolved
119	Bureau of Global Talent Management	ISP-I-18-22	Inspection of Embassy Lisbon and Consulate Ponta Delgada, Portugal	5/4/2018	3	The Bureau of Human Resources should respond to Embassy Lisbon's request for proposed changes to the local compensation plan.	Resolved
120	Bureau of Global Talent Management	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	12	Embassy Paramaribo, in coordination with the Bureau of Human Resources, should correct the deficit in the locally employed staff pension plan in accordance with Department guidance.	Resolved

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121	Bureau of Global Talent Management	ESP-20-06	Evaluation of the Department's Handling of Sexual Harassment Reports	9/30/2020	1	OIG recommends that GTM, in conjunction with OCR and OSI, develop and implement guidance that coordinates activities for referring harassment cases (including sexual harassment cases) to GTM. Specifically, the guidance should address: (a) when and how to refer a case and (b) the investigative documentation necessary to make a disciplinary decision. GTM, OCR, and OSI should include stakeholders, such as L/EMP and OIG, in the development of this guidance.	Resolved
122	Bureau of Global Talent Management	ESP-20-06	Evaluation of the Department's Handling of Sexual Harassment Reports	9/30/2020	3	OIG recommends that GTM update the guides for supervisors of Foreign Service and civil service employees so that they contain the latest Department guidance on disciplinary issues, including sexual harassment generally and the obligation for supervisors to report sexual harassment.	Resolved
123	Bureau of Global Talent Management	ESP-20-06	Evaluation of the Department's Handling of Sexual Harassment Reports	9/30/2020	5	OIG recommends that GTM establish and implement timeliness standards for determining discipline for sexual harassment cases.	Resolved
124	Bureau of Global Talent Management	ISP-21-07	Management Assistance Report: Continued Deficiencies in Performance of Information Systems Security Officer Responsibilities at Overseas Posts	12/11/2020	1	The Bureau of Global Talent Management, in coordination with the Under Secretary for Management, the Bureaus of Diplomatic Security and Information Resource Management, and the regional bureaus, should conduct an organizational assessment of the information systems security officer program to determine the feasibility of creating full-time overseas positions and implement the results of the assessment with an appropriate reporting structure for those positions.	Resolved
125	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	8	OIG recommends that the Bureau of Information Resource Management establish and implement a plan to review IT investment reorganizations that occurred since FY 2010 to ensure that the investments resulting from the reorganizations comply with Office of Management and Budget requirements for information technology investments.	Resolved

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126	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	10	OIG recommends that the Bureau of Information Resource Management develop and implement a process to (a) identify and review all bureau-specific IT investment methodologies (ones currently in place as well as ones that will be developed in the future); (b) determine whether the bureau-specific IT investment methodologies comply with Office of Management and Budget Circular A-130; and, if they do not comply, (c) provide bureaus with guidance regarding the modifications needed to fully comply and verify that the methodologies were modified as necessary. This effort should include reviewing the standard forms used by each bureau during the IT selection process to ensure consistency and compliance with Office of Management and Budget Circular A-130.	Resolved
127	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	11	OIG recommends that the Bureau of Information Resource Management develop and implement policies and procedures to oversee and enforce requirements for bureaus and offices to avoid duplicative IT investments.	Resolved
128	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	12	OIG recommends that the Bureau of Information Resource Management develop and implement a process to perform periodic, but no less than annual, reviews of the entire agency IT portfolio to enforce bureau accountability and identify potential duplicative systems.	Resolved
129	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	13	For duplicative systems that are identified by the new process implemented to perform periodic reviews of the entire agency IT portfolio (Recommendation 12), OIG recommends that the Bureau of Information Resource Management develop and implement a strategy to combine, eliminate, or replace duplicative systems, as practicable.	Resolved

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130	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	14	OIG recommends that the Bureau of Information Resource Management develop and implement a strategy to perform semiannual or more frequent reviews of bureau-funded IT contracts to identify new IT investments developed as part of the contracts.	Resolved
131	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	17	OIG recommends that the Bureau of Information Resource Management (a) develop and implement a policy requiring bureaus and offices to provide details of IT investments, programs, and projects in iMatrix and (b) develop and disseminate guidance specifying the level of detail necessary for each investment, including general descriptions and technical capabilities.	Resolved
132	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	20	OIG recommends that the Bureau of Information Resource Management develop and issue a policy stating that bureaus must update the information on non-major investments in iMatrix quarterly, rather than only when the reports are due to be submitted to the Office of Management and Budget.	Resolved
133	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	22	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to verify that all bureau and office IT investment managers and budget analysts complete the respective training courses related to IT capital planning and reporting that are provided annually.	Resolved
134	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	25	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to validate the completeness of the data in iMatrix. At a minimum, this process should include an analysis of IT expenditures in the financial management system to ensure expenditures are reported in iMatrix, as needed.	Resolved

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135	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	26	OIG recommends that the Bureau of Information Resource Management, in coordination with the Bureau of Budget and Planning, develop and implement a process to validate the accuracy of data in iMatrix. This could include developing and implementing analytical procedures to identify anomalies in iMatrix data.	Resolved
136	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	27	OIG recommends that the Bureau of Information Resource Management develop and implement a policy requiring bureaus and offices to submit source documents to support the information entered into iMatrix.	Resolved
137	Bureau of Information Resource Management	AUD-FM-16-31	Audit of the Department of State Process To Select and Approve Information Technology Investments	3/23/2016	28	OIG recommends that the Bureau of Information Resource Management develop and implement a process to verify that bureaus and offices are submitting source documents to support the information entered into iMatrix in accordance with the policy developed that requires bureaus and offices to submit source documents that support the information entered into iMatrix.	Resolved
138	Bureau of Information Resource Management	AUD-IT-17-56	Management Assistance Report: The Process to Authorize and Track Information Technology Systems Needs Improvement	8/29/2017	7	OIG recommends that the Bureau of Information Resource Management develop and implement a corrective action plan that addresses how the Department will comply with Department policy on the Systems Authorization Process. The corrective action plan should identify the root cause of compliance failures, action steps to resolve such compliance failures, improvement benchmarks and a timeframe for completion, and an escalation process to hold system owners accountable.	Resolved
139	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	1	OIG recommends that the Bureau of Information Resource Management develop and implement a detailed program plan for the Information Technology Configuration Control Board process that includes clear goals and attainable objectives and defines areas of authority and responsibility.	Resolved

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140	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	2	OIG recommends that the Bureau of Information Resource Management develop and implement a process to establish and periodically update a list of system, product, or software owners who will be authorized to make change requests for their system, product, or software. The list should be made available to users and members of the Information Technology Configuration Control Board through the Information Technology Configuration Control Board website or applicable policies and procedures outlined in Recommendation 12.	Resolved
141	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	3	OIG recommends that the Bureau of Information Resource Management determine what documentation is needed to support a change request and modify the policies and procedures outlined in Recommendation 12 or other guidance, such as the submitters guide, provided to change request submitters to reflect the documentation that is required for a complete and accurate change request submission.	Resolved
142	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	4	OIG recommends that the Bureau of Information Resource Management develop and implement guidance for change requests to require and include: (a) minimum testing standards for change requests, (b) instructions that testing be performed in advance of the change request being submitted and that the testing documentation be submitted as part of the change request process, and (c) a clearly defined technical review of the testing documentation that is submitted to verify the documentation complies with minimum standards.	Resolved
143	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	5	OIG recommends that the Bureau of Information Resource Management remove the default proceed ability for Technical Reviewers in the Virtual Information Technology Configuration Control Board application.	Resolved

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144	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	6	OIG recommends that the Bureau of Information Resource Management formally notify all Technical Reviewers that default proceeds are no longer allowed and that all Technical Reviewers must review all change requests and either approve, stop, or reject the change request. Policies and procedures outlined in Recommendation 12 or other guidance should be updated to reflect this change to the process.	Resolved
145	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	7	OIG recommends that the Bureau of Information Resource Management develop and implement a quality assurance assessment process for all change requests going through the enterprise-wide Information Technology Configuration Control Board. At a minimum, the quality assurance process should include periodic evaluation of open "stops," reviews to ensure retention of all relevant documentation, and a final check prior to adding change to the baseline to ensure all pertinent process controls occurred at a minimum.	Resolved
146	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	10	OIG recommends that the Bureau of Information Resource Management define the roles, responsibilities, and technical skillsets for each technical review and voting area and develop and implement a vetting process to verify Technical Reviewers and Voters have the knowledge, skills, and abilities to perform their assigned duties related to the Information Technology Configuration Control Board process.	Resolved
147	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	11	OIG recommends that the Bureau of Information Resource Management develop and implement a process to verify that Technical Reviewers and Voters have formally appointed alternatives.	Resolved

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148	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	12	OIG recommends that the Bureau of Information Resource Management develop and implement complete and consistent policies and procedures and supplemental guidance, such as a Submitter's Guide, for the Information Technology Configuration Control Board process. The policies, procedures, and guidance should, at a minimum, include guidance on roles and responsibilities, detailed procedure steps for submitters, minimum testing requirements, instructions on how Technical Reviewers and Voters should conduct their review, the appropriate use of "stops," and established timelines for the process.	Resolved
149	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	13	OIG recommends that the Bureau of Information Resource Management develop and implement a process to periodically review and validate the accuracy and completeness of the data in the Virtual Information Technology Configuration Control Board database and to correct data integrity, omissions and inaccuracies existing between the new and old databases and when identified going forward. As part of this effort, the Bureau of Information Resource Management should ensure that the old database is available solely as a read-only reference resource and that new data cannot be entered into that database.	Resolved
150	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	14	OIG recommends that the Bureau of Information Resource Management develop and implement required, periodic, training for Information Technology Configuration Control Board management and personnel, Bureau Sponsors, Technical Reviewers, Voters, and change request submitters involved in the Information Technology Configuration Control Board process.	Resolved

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151	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	15	OIG recommends that the Bureau of Information Resource Management develop and implement a formal process to (a) monitor the status of all change requests throughout each stage of the change request process and (b) notify stakeholders when a request is nearing the end of a deadline or when an event occurs that may affect the deadline for a change request.	Resolved
152	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	16	OIG recommends that the Bureau of Information Resource Management develop and implement policies and procedures to hold officials accountable for failure to meet established deadlines in the Information Technology Configuration Control Board change request process. Once completed, the policies, procedures, and supplemental guidance discussed in Recommendation 12 should be updated.	Resolved
153	Bureau of Information Resource Management	AUD-IT-17-64	Audit of the Department of State's Information Technology Configuration Control Board	9/27/2017	17	OIG recommends that the Bureau of Information Resource Management develop and implement a formal process to periodically gather, assess, and report on its change request review process timeliness metrics and to make those results available to its stakeholders and customers in addition to appropriate bureau officials.	Resolved
154	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	2	The Bureau of Information Resource Management, in coordination with the Bureau of Human Resources, should update all employee-supervisor assignments to reflect current roles and responsibilities within the Office of Governance, Resource, and Performance Management.	Resolved
155	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	8	The Bureau of Information Resource Management should implement a tool to centrally track information technology software acquisitions Department-wide.	Resolved

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156	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	10	The Bureau of Information Resource Management should implement procedures to ensure regularly scheduled reviews and updates to the Department's information technology management policies and procedures in Volume 5 of the Foreign Affairs Manual and its associated Foreign Affairs Handbooks.	Resolved
157	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	11	The Bureau of Information Resource Management should revise and promulgate the bureau process for timely handling of responses to U.S. Government Accountability Office recommendations.	Resolved
158	Bureau of Information Resource Management	ISP-I-18-15	Inspection of the Bureau of Information Resource Management's Office of Governance, Resource, and Performance Management	4/24/2018	12	The Bureau of Information Resource Management should update all Department guidance to reflect the Office of Governance, Resource, and Performance Management's responsibility for the Information Technology Configuration Control Board.	Resolved
159	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	1	OIG recommends that the Bureau of Information Resource Management require that all IT configuration changes approved by the Local Configuration Control Boards at overseas posts be tested before implementation, in accordance with Federal requirements and Department of State policies.	Resolved
160	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	2	OIG recommends that the Bureau of Information Resource Management require Local Configuration Control Boards to perform and document security impact analyses on all configuration change requests before approval, in accordance with National Institute of Standards and Technology guidance.	Resolved
161	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	3	OIG recommends that the Bureau of Information Resource Management provide guidance to Local Configuration Control Boards on the documentation regarding IT configuration change requests that must be retained at a post.	Resolved

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162	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	4	OIG recommends that the Bureau of Information Resource Management develop and issue standard operating procedures for overseas posts' Local Configuration Control Boards to follow when reviewing, approving, and implementing IT configuration change requests. These standard operating procedures should establish and implement a process that provides for the evaluation, approval, and documentation of IT change requests in accordance with Department of State policies and National Institute of Standards and Technology requirements.	Resolved
163	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	5	OIG recommends that the Bureau of Information Resource Management develop and implement a methodology to oversee Local Configuration Control Board (LCCB) activities, including LCCB approval of IT configuration change requests at the local level. This methodology should include specific procedures for verification of the LCCB's testing of approved changes, security impact analyses, and retention of required documentation.	Resolved
164	Bureau of Information Resource Management	AUD-IT-19-36	Audit of the Department of State's Local Configuration Control Boards	7/24/2019	6	OIG recommends that the Bureau of Information Resource Management (IRM) formally designate oversight responsibility for Local Configuration Control Board activities to a specific position or office within IRM and establish a formal mechanism for communicating the oversight roles and responsibilities.	Resolved
165	Bureau of Information Resource Management	ISP-I-20-15	Inspection of the Bureau of European and Eurasian Affairs	9/28/2020	5	The Bureau of Information Resource Management, in coordination with the Bureau of European and Eurasian Affairs, should update the master service level agreement governing roles and responsibilities related to information technology services.	Resolved

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166	Bureau of Information Resource Management	ISP-21-07	Management Assistance Report: Continued Deficiencies in Performance of Information Systems Security Officer Responsibilities at Overseas Posts	12/11/2020	2	The Bureau of Information Resource Management, in coordination with the Bureau of the Comptroller and Global Financial Services, should incorporate an attestation relating to the completion of information systems security officer responsibilities in the annual Chief of Mission Management Control Statement of Assurance.	Resolved
167	Bureau of Information Resource Management	ISP-21-07	Management Assistance Report: Continued Deficiencies in Performance of Information Systems Security Officer Responsibilities at Overseas Posts	12/11/2020	3	The Bureau of Information Resource Management, in coordination with the Bureau of Diplomatic Security and regional bureaus, should define the roles and responsibilities for regional information systems security officers and liaisons and clarify the level of interaction and support these positions are to give to overseas information systems security officers, and update applicable Department standards as needed.	Started
168	Bureau of Information Resource Management	ISP-21-07	Management Assistance Report: Continued Deficiencies in Performance of Information Systems Security Officer Responsibilities at Overseas Posts	12/11/2020	4	The Bureau of Information Resource Management should review and update the information systems security officer checklist and clearly state for each task whether it should be performed by overseas information systems security officers, by other overseas post information management personnel, or by the Bureau of Information Resource Management.	Resolved
169	Bureau of Information Resource Management	ISP-21-07	Management Assistance Report: Continued Deficiencies in Performance of Information Systems Security Officer Responsibilities at Overseas Posts	12/11/2020	5	The Bureau of Information Resource Management, in coordination with the Foreign Service Institute, should update the information systems security officer foundations training course to increase both hands-on exercises and discussion on how to perform specific tasks and use Department-provided tools.	Resolved

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170	Bureau of Intelligence and Research	AUD-MERO-20-41	(U) Audit of Department of State Compliance With the Geospatial Data Act of 2018	9/18/2020	2	The Office of Inspector General recommends that the Bureau of Intelligence and Research, in coordination with and support from the Office of Management Strategy and Solutions and the Bureau of Information Resource Management, identify and survey geospatial data users throughout the Department of State to identify existing practices and expertise to assist in implementing each of the 13 covered agency responsibilities prescribed by the Geospatial Data Act of 2018, Section 759(a).	Resolved
171	Bureau of Intelligence and Research	AUD-MERO-20-41	(U) Audit of Department of State Compliance With the Geospatial Data Act of 2018	9/18/2020	3	The Office of Inspector General recommends that the Bureau of Intelligence and Research, in coordination with and support from the Office of Management Strategy and Solutions and the Bureau of Information Resource Management, develop policies, procedures, and practices to implement each of the 13 covered agency responsibilities prescribed by the Geospatial Data Act of 2018, Section 759(a).	Resolved
172	Bureau of International Narcotics and Law Enforcement Affairs	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	9	OIG recommends that the Bureau of International Narcotics and Law Enforcement Affairs (INL) update the "INL Financial Management Handbook" to include guidance related to recording assets purchased with INL project funding or transferred to INL from another agency that are not being donated to a host government in the Integrated Logistics Management System.	Resolved
173	Bureau of International Organization Affairs	ISP-I-20-16	Inspection of U.S. Mission to the United Nations and Other International Organizations in Geneva, Switzerland	6/10/2020	3	The Bureau of International Organization Affairs, in coordination with Mission Geneva and the Office of the Legal Adviser, should implement a standard operating procedure for the promotion and efficient tracking of U.S. citizen employment at the United Nations and other international organizations that includes Mission Geneva.	Resolved

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174	Bureau of Medical Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	12	OIG recommends that the Bureau of Medical Services develop and implement internal policies and procedures to guide and document the processes followed to review and authorize Special Needs Education Allowance applications.	Resolved
175	Bureau of Medical Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	13	OIG recommends that the Bureau of Medical Services develop and implement internal policies and procedures to guide the effective use of eMED to document the Special Needs Education Allowance application status. The policies and procedures should ensure accurate, real-time data are available to appropriate Department of State officials.	Resolved
176	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	2	OIG recommends that the Bureau of Near Eastern Affairs distribute the consolidated vetting guidance from Recommendation 1 to implementing partners to make them aware of Department vetting requirements.	Resolved
177	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	3	OIG recommends that the Bureau of Near Eastern Affairs develop and implement internal controls to verify that its implementing partners are submitting information on required individuals for vetting in accordance with the consolidated vetting guidance from Recommendation 1.	Resolved
178	Bureau of Near Eastern Affairs	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	4	OIG recommends that the Bureau of Near Eastern Affairs include in future award agreements the vetting requirements for Syria programs.	Resolved
179	Bureau of Near Eastern Affairs	AUD-MERO-17-16	Audit of the Oversight of Fuel Acquisition and Related Services Supporting Department of State Operations in Iraq	12/12/2016	5	OIG recommends that the Bureau of Near Eastern Affairs conduct a study to determine the appropriate numbers of trained, technically experienced, and certified oversight personnel required to oversee the Baghdad Life Support Services and Operations and Maintenance Support Services contracts, to include specific consideration of 2-year assignments, required Federal Acquisition Certification for Contracting Officer's Representatives certification levels, and appointment of additional assistant contracting officer's representatives.	Resolved

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180	Bureau of Near Eastern Affairs	AUD-MERO-17-16	Audit of the Oversight of Fuel Acquisition and Related Services Supporting Department of State Operations in Iraq	12/12/2016	6	OIG recommends that the Bureau of Near Eastern Affairs use the results of the study from Recommendation 5 to nominate appropriate personnel so contracting officers with the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, can assign qualified oversight personnel for those contracts and task orders.	Resolved
181	Bureau of Near Eastern Affairs	AUD-MERO-17-33	Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement	3/3/2017	2	OIG recommends that the Bureau of Near Eastern Affairs, in coordination with the Bureau of Administration, provide sufficient resources to the Contract Management Office-Frankfurt to ensure all unallowable costs are identified and recovered in a timely manner. This review should begin with those invoices provisionally approved beginning in September 2014 and already identified as awaiting post-payment review and then going back to identify and review those provisionally approved invoices submitted before September 2014 that did not receive full review.	Resolved
182	Bureau of Near Eastern Affairs	AUD-MERO-17-33	Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement	3/3/2017	7	OIG recommends that the Bureau of Near Eastern Affairs, develop reliable, objective, clear, and measurable performance metrics and include these metrics in all current and future Bureau of Near Eastern Affairs Iraq contracts.	Resolved
183	Bureau of Near Eastern Affairs	AUD-MERO-18-55	Audit of Cost Controls Within the Baghdad Life Support Services Contract Food Services Task Order SAQMMA14F0721	8/30/2018	2	OIG recommends that the Bureau of Near Eastern Affairs incorporate requirements for food services cost controls and a contractor cost control plan into the new worldwide support services contract and develop an acquisition plan that addresses their implementation and comprehensive oversight.	Resolved

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184	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	1	OIG recommends that the Bureau of Near Eastern Affairs (a) analyze all contracts for which it assigns Contracting Officer's Representatives and Government Technical Monitors and determine the appropriate level of Federal Acquisition Certification for Contracting Officer's Representatives, the technical expertise, and other qualifications required; (b) document the analysis and determinations; (c) and provide the determinations to the Contracting Officers assigned to those contracts.	Resolved
185	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	2	OIG recommends that the Bureau of Near Eastern Affairs compare Contracting Officer's Representative and Government Technical Monitor nominee qualifications to the analysis conducted for the Bureau's contracts as noted in Recommendation 1 and only nominate those with the necessary technical expertise and level of Federal Acquisition Certification for Contracting Officer's Representatives to oversee the contract and hold contractors accountable for quality and cost performance in accordance with contract terms.	Resolved
186	Bureau of Near Eastern Affairs	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	4	OIG recommends that the Bureau of Near Eastern Affairs discontinue the practice of nominating Contracting Officer's Representatives and Government Technical Monitors who do not meet Level III Federal Acquisition Certification for Contracting Officer's Representatives and technical expertise requirements for its contracts or obtain a temporary waiver from the Bureau of Administration, Office of the Procurement Executive, as required by Procurement Information Bulletin No. 2012-15.	Resolved
187	Bureau of Near Eastern Affairs	AUD-MERO-19-19	Lessons Learned from Office of Inspector General Audits Concerning the Review and Payment of Contractor Invoices Supporting Overseas Contingency Operations	4/1/2019	6	OIG recommends that the Bureau of Near Eastern Affairs update its Contracting Officer's Representative and invoice review training modules to include information specific to the new Diplomatic Platform Support Services contract as it relates to task orders in support of U.S. Mission Iraq.	Resolved

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188	Bureau of Near Eastern Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	2	OIG recommends that the Bureau of Near Eastern Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved
189	Bureau of Near Eastern Affairs	ISP-I-21-04	Inspection of the Libya External Office	11/2/2020	2	The Bureau of Near Eastern Affairs, in coordination with the Bureau of Overseas Buildings Operations and the Libya External Office, should conduct a cost-benefit analysis to determine whether the Department should continue to lease the interim embassy compound in Tripoli and put up to \$7 million to better use if the decision is to terminate the lease.	Resolved
190	Bureau of Near Eastern Affairs	ISP-I-21-04	Inspection of the Libya External Office	11/2/2020	3	The Bureau of Near Eastern Affairs, in coordination with the Bureau of Administration and the Libya External Office, should review the status of U.S. Government property in Tripoli and, if warranted, direct the abandonment of the property.	Resolved
191	Bureau of Near Eastern Affairs	ISP-I-21-04	Inspection of the Libya External Office	11/2/2020	4	The Bureau of Near Eastern Affairs, in coordination with the Office of Management Strategy and Solutions and the Libya External Office, should conduct a review of the Libya External Office's staffing in Tunis and Libya.	Resolved

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192	Bureau of Overseas Buildings Operations	AUD-ACF-16-20	Compliance Follow-up Audit of the Process To Request and Prioritize Physical Security-Related Activities at Overseas Posts	12/15/2015	7	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Diplomatic Security, develop and implement formal standardized processes to prioritize physical security-related deficiencies at posts by category, such as major physical security upgrades, forced-entry/ballistic-resistant projects, and minor physical security upgrades. The prioritizations should be performed based on a comprehensive list of all physical security needs and should be periodically updated based on changes in risk factors or posts' needs. The processes used to perform the prioritizations should be documented and repeatable. In addition, in developing the processes, consideration should be given to how the Overseas Security Policy Board standards will be utilized, what risk factors will be considered, and what impact upcoming major rehabilitation projects or new construction would have on the prioritized rankings.	Resolved
193	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	1	OIG recommends that the Bureau of Overseas Buildings Operations issue a Construction Alert defining which building equipment and systems must be fully commissioned prior to substantial completion and update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to include those requirements.	Resolved
194	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	2	OIG recommends the Bureau of Overseas Buildings Operations require project directors to certify that all required building equipment and systems are fully commissioned prior to issuing the certificate of substantial completion.	Resolved

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195	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	3	OIG recommends that the Bureau of Overseas Buildings Operations establish and implement internal controls to verify that all required documentation in support of commissioning testing is completed prior to substantial completion. This should include all pre-functional checks, functional performance tests, and integrated systems tests to ensure that building equipment and systems are functioning as intended.	Resolved
196	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	5	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to include procedures for identifying and approving instances in which it is appropriate to issue the certificate of substantial completion before commissioning has been fully completed. Specifically, these protocols should include mechanisms that (a) require a formal waiver be issued by the construction executive to proceed with substantial completion and occupancy even though commissioning is not yet complete, (b) establish milestones for completing the commissioning process after substantial completion and occupancy, and (c) execute a contract modification requiring the contractor to grant an extended warranty for those systems that were not commissioned at the time of substantial completion.	Resolved

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197	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	6	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) as well as its Guide to Excellence in Diplomatic Facilities to ensure that references to the commencement of the warranty period are consistent with FAR 52.246-21, Warranty of Construction. Specifically, existing policies and procedures should be updated to indicate that the warranty period either begins at final acceptance unless the Government takes possession of any part of the work before final acceptance, in which case, the warranty shall begin at the date the Government takes possession. The Bureau of Overseas Buildings Operations should also explicitly define when the Government officially takes possession of the completed work, including whether possession occurs at substantial completion or at the time of occupancy.	Resolved
198	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	7	OIG recommends that the Bureau of Overseas Buildings Operations establish requirements in its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) for the preparation and submission of key project documents for newly constructed facilities, including (a) owner's project requirements, (b) a Basis of Design document, (c) systems manuals, (d) a commissioning plan, and (e) a final commissioning report. These documents should be prepared and submitted at the appropriate interval of construction for each building or facility constructed by the Bureau of Overseas Buildings Operations. Additionally, the requirements should indicate the parties responsible for preparation, review, and approval of each of the key project documents.	Resolved

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199	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	8	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to require its project directors and facility managers to establish a memorandum of agreement 9 months prior to the estimated substantial completion target date to facilitate the building turnover process. This memorandum of agreement should, at a minimum, (a) define the type of access that Facility Management personnel and operations and management contractors should be given to new buildings prior to substantial completion; (b) specify relevant documentation, such as punch lists, lists of equipment to be maintained, and commissioning documentation that should be provided to facility managers and operations and management contractors; and (c) establish timelines for providing building access and documentation to facility personnel and operations and management contractors prior to substantial completion and occupancy.	Resolved
200	Bureau of Overseas Buildings Operations	AUD-MERO-18-17	Audit of Bureau of Overseas Buildings Operations' Oversight of New Construction Projects at the U.S. Embassy in Kabul, Afghanistan	1/30/2018	9	OIG recommends that the Bureau of Overseas Buildings Operations update its Policy and Procedures Directive for the Commissioning and Transition to Occupancy of Overseas Facilities (P&PD CM 01) to require its project directors and facility managers to hold a pre-turnover meeting approximately 60 days prior to substantial completion. The entire project team should be included in this meeting with participants discussing the status of construction, commissioning, required turnover documentation, and the planned schedule and outstanding actions required to ensure a smooth and successful turnover of facilities.	Resolved

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201	Bureau of Overseas Buildings Operations	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	2	The Bureau of Overseas Buildings Operations, in coordination with Embassy Banjul and the Bureau of Consular Affairs, should renovate Embassy Banjul's Consular Section to comply with Department standards.	Resolved
202	Bureau of Overseas Buildings Operations	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	27	The Bureau of Overseas Buildings Operations should conduct a technical review of the design plans for property numbers X01021 in New Delhi; X9990, X9991, X9992, X9993, X9999, and X29001 in Kolkata; and R1007 and R1012 in Mumbai, in accordance with Department standards, and work with Embassy New Delhi to remedy any modifications that OBO is unable to retroactively approve.	Resolved
203	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	1	OIG recommends that the Bureau of Overseas Buildings Operations (1) identify industry best practices for automating commissioning documentation, (2) develop an electronic commissioning platform, and (3) conduct a pilot program using the electronic platform that would allow commissioning tests to be created digitally and test results saved to an online repository.	Resolved
204	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	5	Until such time as Recommendation 3 is fully implemented, OIG recommends that the Bureau of Overseas Buildings Operations update its Construction Management Guidebook to include instructions on how to establish the file structure to organize construction project records. These instructions should address, for example, whether documents should be maintained in tabs or folders and what categories of documents should be included. These categories should include the contract award, contract modifications, payment records, progress schedules, submittals, and commissioning tests and related documents, and closeout documentation.	Resolved

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205	Bureau of Overseas Buildings Operations	AUD-MERO-19-31	Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed	6/13/2019	6	Until such a time as Recommendation 3 is fully implemented, OIG recommends that the Bureau of Overseas Buildings Operations establish a centralized, Compact Disk library to maintain and manage the custody of construction project records submitted by commissioning agents on Compact Disks.	Resolved
206	Bureau of Overseas Buildings Operations	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	20	The Bureau of Overseas Buildings Operations, in coordination with Embassy Port-au-Prince, should connect the "Stecher-Roumain" housing compound to the local power grid, and put funds of up to \$3.03 million over 5 years to better use.	Resolved
207	Bureau of Overseas Buildings Operations	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	8	The Bureau of Overseas Buildings Operations, in coordination with Embassy Paramaribo, should address the roof leaks in the new embassy compound and mitigate the resulting health hazards within 180 days.	Resolved
208	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	2	OIG recommends that the Bureau of Overseas Buildings Operations, in conjunction with the Bureau of Administration, Office of Acquisitions Management, assess the required frequency of commissioning agent contract deliverables to determine whether an adjustment to the frequency is needed and, if so, revise the commissioning agent's scope of work.	Resolved
209	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations update all commissioning plans to reflect the modifications made to construction contracts as a result of implementing the recommendations pertaining to the delivery of documents needed to support the purpose of the contract and the commissioning process and the frequency of the contract deliverables (Recommendations 1 and 2).	Resolved

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210	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	4	OIG recommends that the Bureau of Overseas Buildings Operations develop and implement tailored terms and conditions for construction contracts involving multiple buildings requiring necessary documents and deliverables, such as Operations and Maintenance manuals, to be provided for each individual facility at Substantial Completion, Beneficial Occupancy, and building turnover.	Resolved
211	Bureau of Overseas Buildings Operations	AUD-MERO-19-37	Audit of the Bureau of Overseas Buildings Operations Commissioning of Diplomatic Housing at U.S. Embassy Kabul, Afghanistan	8/22/2019	5	OIG recommends that the Bureau of Overseas Buildings Operations (OBO) review all active construction contracts that were awarded prior to the 2015 and 2016 Construction Alerts to determine whether they have been modified to require Integrated Systems Tests. If not, OBO should ensure that the contracts are modified to include them.	Resolved
212	Bureau of Overseas Buildings Operations	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	3	OIG recommends that the Bureau of Overseas Buildings Operations (a) evaluate its current approach to executing physical security construction projects, (b) identify potential mechanisms for further streamlining the execution of physical security upgrades designed to address urgent security threats, and (c) revise its process for executing physical security construction projects accordingly.	Resolved
213	Bureau of Overseas Buildings Operations	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	2	The Bureau of Overseas Buildings Operations, in coordination with Embassy Maseru, should bring the doors in the President's Emergency Plan for AIDS Relief building into compliance with Department standards.	Resolved
214	Bureau of Overseas Buildings Operations	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	5	The Bureau of Overseas Buildings Operations, in coordination with Embassy N'Djamena and the Bureau of African Affairs, should develop and implement a strategy that prioritizes the disposal of Embassy N'Djamena's excess real property, in order to put funds estimated at \$7.1 million to better use.	Resolved

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215	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	3	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Office of Acquisitions Management and the Office of the Legal Advisor, (a) determine why the project managers acted outside their delegated authority to deviate from required contract deliverables, and (b) determine whether the program managers' actions regarding the contract deliverables in the Architectural and Engineering contract constitute an official government act that relieves the contractor from providing the deliverables.	Resolved
216	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	4	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Office of Acquisitions Management and the Office of the Legal Advisor and following the determination specified in Recommendation 3, determine whether the Architectural and Engineering contractor is liable for damages for not fulfilling all the terms and conditions of the Architectural and Engineering contract and report the final disposition of the recovery.	Resolved
217	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	6	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Office of Acquisitions Management and the Office of the Legal Advisor, take the following actions: (a) assess whether Caddell Construction Co., LLC, is liable for damages for not fulfilling the terms and conditions of its contract and (b) recover all monetary damages for which Caddell is liable and report the final disposition of the recovery to the Office of Inspector General.	Resolved

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218	Bureau of Overseas Buildings Operations	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	8	OIG recommends that the Bureau of Overseas Buildings Operations, following the Under Secretary for Management's decision in Recommendation 7 to end the impasse regarding construction of the New Office Building on the New Embassy Compound in Ashgabat, Turkmenistan, take appropriate action to execute the decision and report to the Office of Inspector General the actual amount of funds, which could be as much as \$125 million, placed under contract to finalize construction of the New Office Building.	Resolved
219	Bureau of Overseas Buildings Operations	AUD-CGI-20-36	Management Assistance Report: Execution of the New Embassy Compound London Construction Project Offers Multiple Lessons	7/14/2020	7	OIG recommends that, once an accurate consolidated schedule of defects is developed (Recommendation 6), the Bureau of Overseas Buildings Operations, in coordination with Embassy London, establish timeframes for completing all identified defects and verify completion before final acceptance.	Resolved
220	Bureau of Overseas Buildings Operations	AUD-CGI-20-43	Audit of the Bureau of Overseas Buildings Operations Process To Execute Construction Closeout Procedures for Selected Capital Construction Projects	9/18/2020	2	OIG recommends that the Bureau of Overseas Buildings Operations establish and implement procedures, when circumstances warrant deviation from standard construction project closeout procedures, that require the Project Director to justify and document the decision to issue the Certificate of Substantial Completion before all major building systems are tested and commissioned, including how such decisions influence project milestones, the additional costs to be incurred, and the projected final acceptance date of the project.	Resolved
221	Bureau of Overseas Buildings Operations	AUD-CGI-20-43	Audit of the Bureau of Overseas Buildings Operations Process To Execute Construction Closeout Procedures for Selected Capital Construction Projects	9/18/2020	3	OIG recommends that the Bureau of Overseas Buildings Operations establish and implement procedures requiring Project Directors assigned to execute a construction project to ensure that a complete and accurate punch list is provided to the contractor with the issuance of the Certificate of Substantial Completion.	Resolved

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222	Bureau of Overseas Buildings Operations	AUD-CGI-20-43	Audit of the Bureau of Overseas Buildings Operations Process To Execute Construction Closeout Procedures for Selected Capital Construction Projects	9/18/2020	4	OIG recommends that the Bureau of Overseas Buildings Operations establish and implement procedures, when circumstances warrant deviation from standard construction project closeout procedures, that require the Project Directors to justify and document the decision to issue the Certificate of Substantial Completion without promptly providing a consolidated, complete, and accurate punch list to the contractor, including the impact of such decisions on the projected final acceptance date of the project and the additional costs to be incurred as a result.	Resolved
223	Bureau of Overseas Buildings Operations	AUD-CGI-20-43	Audit of the Bureau of Overseas Buildings Operations Process To Execute Construction Closeout Procedures for Selected Capital Construction Projects	9/18/2020	6	OIG recommends that the Bureau of Overseas Buildings Operations establish and implement procedures, when circumstances warrant deviation from established staffing plans for capital construction projects, that require the Project Director to document the deviation from the staffing plan, including the effect of such decisions on project milestones, the additional costs to be incurred, and the projected final acceptance date of the project.	Resolved
224	Bureau of Overseas Buildings Operations	AUD-CGI-20-43	Audit of the Bureau of Overseas Buildings Operations Process To Execute Construction Closeout Procedures for Selected Capital Construction Projects	9/18/2020	10	OIG recommends that the Bureau of Overseas Buildings Operations update the OBO Construction Management Guidebook to clarify that punch list items must be documented and tracked separately from warranty list items to avoid ambiguity.	Resolved
225	Bureau of Overseas Buildings Operations	AUD-CGI-20-43	Audit of the Bureau of Overseas Buildings Operations Process To Execute Construction Closeout Procedures for Selected Capital Construction Projects	9/18/2020	11	OIG recommends that the Bureau of Overseas Buildings Operations, in concert with Recommendation 10, establish and communicate the required process to track and clear punch list and warranty list items to ensure consistent application of the process across all construction projects.	Resolved

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226	Bureau of Overseas Buildings Operations	AUD-SI-21-13	Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet	1/25/2021	5	OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Administration, (a) update any bureau-specific motor vehicle procedures in place to comply with the Foreign Affairs Manual and Bureau of Administration guidance within 90 days of final report issuance; and (b) establish a process to review and update these procedures, as appropriate, at least annually thereafter.	Resolved
227	Bureau of South and Central Asian Affairs	AUD-MERO-19-27	Audit of the Department of State Implementation of Policies Intended To Counter Violent Extremism	6/26/2019	3	OIG recommends that the Bureau of South and Central Asian Affairs develop and implement standard operating procedures to align its regional strategy objectives, sub-objectives, and performance indicators for countering violent extremism with Department of State and Bureau of Counterterrorism and Countering Violent Extremism strategies, goals, and objectives.	Resolved
228	Bureau of South and Central Asian Affairs	AUD-MERO-20-46	Audit of Food Services Under the Afghanistan Life Support Services Contract	9/25/2020	4	OIG recommends that the Bureau of South and Central Asian Affairs, in coordination with the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management incorporate a requirement for the contractor to develop a cost control plan into the Diplomatic Platform Support Services contract's request for task order proposals for food services in Afghanistan.	Resolved
229	Bureau of South and Central Asian Affairs	AUD-MERO-20-46	Audit of Food Services Under the Afghanistan Life Support Services Contract	9/25/2020	5	OIG recommends that the Bureau of South and Central Asian Affairs, in coordination with the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management take appropriate steps to ensure a cost control plan is executed under the Diplomatic Platform Support Services contract's food services task order in Afghanistan.	Resolved

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230	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop, implement, and publish policies in the Foreign Affairs Manual and/or Foreign Affairs Handbook governing cash advances on Department-issued travel cards, specifically regarding the timing and dollar value of cash advances that may be obtained.	Resolved
231	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services establish controls to identify Department employees eligible to receive a travel card who travel more than two times in a 12-month period and verify that they obtain and use a Department-issued travel card for all official travel-related expenses.	Resolved
232	Bureau of the Comptroller and Global Financial Services	AUD-CGI-16-48	Audit of the Department of State Travel Card Program	9/27/2016	5	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement split disbursement procedures as required by the Office of Management and Budget for all Department-issued travel card holders.	Resolved
233	Bureau of the Comptroller and Global Financial Services	ESP-16-04	Department of State Has Administrative Leave Policies but Lacks Complete and Accurate Data on the Use of Leave	9/30/2016	1	The Bureau of the Comptroller and Global Financial Services, in conjunction with the Bureau of Human Resources, should ensure that its new payroll systems have the ability to collect information regarding the justification for why administrative leave is granted.	Resolved
234	Bureau of the Comptroller and Global Financial Services	AUD-FM-17-42	Audit of Department of State FY 2016 Compliance With Improper Payments Requirements	5/12/2017	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a method to obtain information on improper payments identified and recovered by other Department of State bureaus and offices through contract and grant oversight activities, such as contract and grant closeout procedures, during the applicable fiscal year.	Resolved

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235	Bureau of the Comptroller and Global Financial Services	AUD-FM-17-42	Audit of Department of State FY 2016 Compliance With Improper Payments Requirements	5/12/2017	5	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a process to report all improper payments identified by sources outside payment recapture audits for the applicable period in the annual Agency Financial Report. The process should require the Bureau of the Comptroller and Global Financial Services to present this information even if corresponding collection information is not readily available, unless written instructions advising otherwise is obtained from the Office of Management and Budget.	Resolved
236	Bureau of the Comptroller and Global Financial Services	ISP-C-17-32	Compliance Follow-up Review: Department of State Has Not Implemented Recommendations Pertaining to Official Residence Expense Staff Salaries	8/9/2017	1	The Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Human Resources, should issue consistent guidance to overseas missions on the proper procedures for paying Official Residence Expense staff salaries within 30 days of the issuance of this report.	Resolved
237	Bureau of the Comptroller and Global Financial Services	ISP-C-17-32	Compliance Follow-up Review: Department of State Has Not Implemented Recommendations Pertaining to Official Residence Expense Staff Salaries	8/9/2017	2	The Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Human Resources, should revise and reissue consistent Foreign Affairs Manual and Foreign Affairs Handbook guidance on paying Official Residence Expense staff salaries within 6 months of the issuance of this report.	Resolved
238	Bureau of the Comptroller and Global Financial Services	ISP-I-18-17	Inspection of Embassy Riyadh and Constituent Posts, Saudi Arabia	5/11/2018	16	Embassy Riyadh, in coordination with the Bureau of the Comptroller and Global Financial Services, should implement procedures to require U.S. direct-hire employees to comply with Department of State Standard Regulation 532 a)2) and collect overpayments made in cases of non-compliance.	Resolved

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239	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	13	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop updated formal policies, procedures, and implementing guidance to ensure that Department of State aviation assets, including assets donated by other agencies, are accurately valued when initially obtained and the correct value is recorded in the accounting system.	Resolved
240	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	14	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop policies, procedures, and implementing guidance to update the valuation of an aircraft after undergoing other-than-routine maintenance, including both programmed depot maintenance and phase maintenance.	Resolved
241	Bureau of the Comptroller and Global Financial Services	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	15	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs, develop and implement policies, procedures, and implementing guidance to determine when an aircraft should be considered "In Service" and "Not in Service" and to update the status of the aircraft in the Integrated Logistics Management System.	Resolved
242	Bureau of the Comptroller and Global Financial Services	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	12	OIG recommends that the Bureau of the Comptroller and Global Financial Services evaluate and report on the feasibility of establishing an appropriate function code or sub-object code in both the Global Financial Management System and Regional Financial Management System that will allow the Department to discretely track all physical security upgrade projects and expenditures and, if determined to be feasible, establish the appropriate function or sub-object code.	Resolved

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243	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-05	Audit of the Department of State's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	11/8/2019	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Administration, develop and implement a corrective action plan that addresses the causes attributed to the deficiencies with the overseas transactions.	Resolved
244	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-05	Audit of the Department of State's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	11/8/2019	4	OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a process in the Global Financial Management System that documents modifications of obligation amounts due to exchange rate fluctuations.	Resolved
245	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-05	Audit of the Department of State's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	11/8/2019	6	OIG recommends that the Bureau of the Comptroller and Global Financial Services update the data elements identified as high risk in its Data Quality Plan, at a minimum, deficiencies included in this report should be used as one of the factors used in determining high risk.	Resolved
246	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-31	Audit of Department of State FY 2019 Compliance With Improper Payments Requirements	5/14/2020	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services revise and implement quality control review procedures over its Phase II qualitative risk assessment for the OIG audit report risk factor process. At a minimum, the revised procedures should include documented independent reviews of staff risk assessment documentation that confirm scoring methodologies were based on the number of OIG recommendations rather than the number of reports and that all OIG reports, not only publicly available reports, were evaluated for potential improper payment.	Resolved
247	Bureau of the Comptroller and Global Financial Services	AUD-CGI-20-37	Management Assistance Report: Department of State Guidance Does Not Comply With Federal Travel Regulations	6/24/2020	1	OIG recommends that the Bureau of the Comptroller and Global Financial Services update the Foreign Affairs Manual to reflect the requirements and exemptions found in the Federal Travel Regulation, 41 C.F.R., §§ 301-51.1, 301-51.2, 301-51.3, and 301-51.4.	Unresolved

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248	Bureau of the Comptroller and Global Financial Services	AUD-CGI-20-37	Management Assistance Report: Department of State Guidance Does Not Comply With Federal Travel Regulations	6/24/2020	2	OIG recommends that the Bureau of the Comptroller and Global Financial Services update the Foreign Affairs Handbook to reflect the requirements and exemptions found in the Federal Travel Regulation, 41 C.F.R., §§ 301-51.1, 301-51.2, 301-51.3, and 301-51.4.	Unresolved
249	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	7	OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of Medical Services, develop and implement a centralized review and payment process for Special Needs Education Allowance reimbursement claims. At a minimum, the process should require review of appropriate documentation to validate that a Special Needs Education Allowance expenditure claim was appropriate and in compliance with Department policy.	Resolved
250	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	8	OIG recommends that the Bureau of the Comptroller and Global Financial Services incorporate in the Foreign Affairs Manual or the Foreign Affairs Handbook required use of a Special Needs Education Allowance project code or a budget object code to record expenditures in the Department's financial management system.	Resolved
251	Bureau of the Comptroller and Global Financial Services	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	9	OIG recommends that the Bureau of the Comptroller and Global Financial Services establish and disseminate instructions to posts on the proper use of the Special Needs Education Allowance project code or budget object code (referenced in Recommendation 8) to accurately track expenditures in the Department's financial management system.	Resolved
252	Consulate General Hamilton	ISP-I-17-26	Inspection of Emergency Preparedness at Consulate General Hamilton, Bermuda	5/23/2017	3	Consulate General Hamilton, in coordination with the Regional Information Management Center in Ft. Lauderdale, should repair or replace the high-frequency radio at its alternate command center.	Resolved
253	Consulate General Hamilton	ISP-I-21-03	Inspection of Consulate General Hamilton, Bermuda	11/3/2020	5	Consulate General Hamilton should close out procurement files in accordance with Department standards.	Resolved

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254	Consulate General Hamilton	ISP-I-21-03	Inspection of Consulate General Hamilton, Bermuda	11/3/2020	6	Consulate General Hamilton should implement procedures to limit the duty time for drivers of U.S. Government-owned or -leased vehicles to the 10-hour daily maximum, in accordance with Department standards.	Resolved
255	Consulate General Hamilton	ISP-I-21-03	Inspection of Consulate General Hamilton, Bermuda	11/3/2020	7	Consulate General Hamilton should register its dedicated internet networks with the Information Technology Configuration Control Board dedicated internet network registration site, in accordance with Department guidance.	Resolved
256	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	11	Embassy Addis Ababa, in coordination with the Bureau of Administration, should implement property management internal controls, in accordance with Department standards.	Resolved
257	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	12	Embassy Addis Ababa should implement a real property management program that is fully compliant with Department requirements.	Resolved
258	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	19	The Bureau of Overseas Buildings Operations, in coordination with Embassy Addis Ababa, should implement a plan to address the embassy's safety, health, and environmental management deficiencies.	Resolved
259	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	21	Embassy Addis Ababa, in coordination with the Bureau of African Affairs, should conduct a detailed and thorough review of locally employed staff position descriptions.	Resolved
260	Embassy Addis Ababa	ISP-I-18-18	Inspection of Embassy Addis Ababa, Ethiopia	5/25/2018	29	Embassy Addis Ababa should stop managing personal internet service for embassy employees and collect \$99,324 from employees who had internet service at their residences that was paid by the embassy in FY 2017 and put those funds to better use.	Resolved
261	Embassy Banjul	ISP-I-19-04	Inspection of Embassy Banjul, The Gambia	11/21/2018	5	Embassy Banjul, in coordination with the Bureau of the Comptroller and Global Financial Services, should collect outstanding salary advances of \$2,000 due from former employees and put those funds to better use.	Resolved

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262	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	11	OIG recommends that Embassy Beirut, Lebanon, develop and implement a quality assurance surveillance plan for its fuel contracts based on the contract's performance work statement and incorporate procedures to (a) test fuel for water content and sediment and (b) require contractors to certify that delivered gasoline is 95 octane, as required in the contract.	Resolved
263	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	15	OIG recommends that Embassy Beirut, Lebanon, purchase and install a fuel flow meter to independently verify the quantity of fuel delivered by the contractor.	Resolved
264	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	19	OIG recommends that Embassy Beirut, Lebanon, establish and implement procedures in the quality assurance surveillance plans for its fuel contracts that require oversight officials to (a) independently verify the quantity of fuel delivered using Department of State-owned flow meters and (b) detail the process that should be followed if fuel does not meet quality standards or if the volume of fuel measured by the embassy's flow meters does not match the quantity measured by the contractor's flow meters.	Resolved
265	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	23	OIG recommends that Embassy Beirut, Lebanon, review the contract files for all fuel contracts to assess the file quality in accordance with the Bureau of Administration, Office of the Procurement Executive, Procurement Information Bulletin 2014-10, "Contract Files and COR File Checklist" (Updated June 4, 2015) and implement corrective actions necessary to maintain complete contract files.	Resolved
266	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	24	OIG recommends that Embassy Beirut, Lebanon, direct its Contracting Officers to immediately review the Contracting Officer's Representatives' files for gasoline and diesel fuel for completeness and include the results of this review in the contract files.	Resolved

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267	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	28	OIG recommends that Embassy Beirut, Lebanon, conduct its annual management control review to report on the adequacy of the embassy's internal control system, including the completeness and quality of its contracting files, and ensure that management control documentation is current and permanently on file in accordance with the Foreign Affairs Manual, 2 FAM 020, "Management Controls."	Resolved
268	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	35	OIG recommends that Embassy Beirut, Lebanon, develop and implement invoice review procedures and corresponding checklists that require, at a minimum, voucher examiners to review submitted invoices for (a) all proper elements that are required by Federal Acquisition Regulation Subpart 32.905, "Payment documentation and process," (b) evidence that the Contracting Officer's Representatives certified the validity of the costs claimed and that the goods and/or services had been received, and (c) a stamp to document the date the invoice was received so that Prompt Payment Act requirements can be met.	Resolved
269	Embassy Beirut	AUD-MERO-20-19	Audit of Mission Turkey and Embassy Beirut Fuel Oversight and Payment Process	1/30/2020	43	OIG recommends that Embassy Beirut, Lebanon, establish and implement invoice review procedures and corresponding checklists for Contracting Officer's Representatives (CORs) assigned to gasoline and diesel fuel contracts that require the CORs (a) to verify quantities of fuel received, unit prices paid, and the total cost of the invoices against contractual terms and supporting documentation, in accordance with the Foreign Affairs Handbook under 14 FAH-2 H-142, "Responsibilities of the Contracting Officer's Representative (COR)," and 4 FAH-3 H-425, "Voucher Prepayment Examination," and (b) to certify invoices with an authorized signature, in accordance with the Foreign Affairs Manual under 4 FAM 424, "Voucher Approval."	Resolved

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270	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	1	Embassy Bern, in coordination with the Bureaus of Consular Affairs, Diplomatic Security, and Overseas Buildings Operations, should conduct a cost-benefit analysis to determine whether to continue consular operations in Zurich and Geneva or instead to consolidate them in the embassy.	Resolved
271	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	2	Embassy Bern, in coordination with the Bureau of Overseas Buildings Operations, should provide accommodations for consular applicants in accordance with Department standards.	Resolved
272	Embassy Bern	ISP-I-20-21	Inspection of Embassy Bern, Switzerland	5/11/2020	6	Embassy Bern, in coordination with the Bureau of Global Talent Management, should update its local compensation plan to comply with Government of Switzerland labor law, in accordance with Department standards.	Resolved
273	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	4	Embassy Bogota should comply with Department standards for the use of public diplomacy funds.	Resolved
274	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	25	Embassy Bogota should clear overdue travel advances in accordance with Department guidelines and put funds up to \$1,451,820 to better use.	Resolved
275	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	28	Embassy Bogota, in coordination with the Bureau of Overseas Buildings Operations, should implement an action plan to resolve the mission's fire protection deficiencies and bring the program into full compliance with Department standards.	Resolved
276	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	29	Embassy Bogota should remove the KACTUS database from the dedicated internet network and conduct a risk assessment based on the National Institute of Standards and Technology's Risk Management Framework.	Resolved
277	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	30	Embassy Bogota, in coordination with the Bureau of Western Hemisphere Affairs, should relocate the telecommunications demarcation point outside the limited access communications rooms.	Resolved

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278	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	35	Embassy Bogota should inventory its databases and submit appropriate security documentation for databases containing personally identifiable information to the Bureau of Information Resource Management for an authorization decision.	Resolved
279	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	38	Embassy Bogota should conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities.	Resolved
280	Embassy Bogota	ISP-I-19-14	Inspection of Embassy Bogota, Colombia	4/17/2019	39	Embassy Bogota should test the information technology contingency plans for unclassified and classified networks in accordance with Department standards.	Resolved
281	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	7	Embassy Canberra, in coordination with the Bureaus of Overseas Buildings Operations and East Asian and Pacific Affairs, should dispose of property numbers R48 and R49 at Kalgoorlie Crescent in accordance with Department guidelines and put up to \$896,849 to better use.	Resolved
282	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	12	Embassy Canberra, in coordination with the Bureaus of Overseas Buildings Operations and East Asian and Pacific Affairs, should bring the residential safety program for Department of Defense personnel under chief of mission authority into compliance with Department standards.	Resolved
283	Embassy Canberra	ISP-I-20-07	Inspection of Embassy Canberra and Constituent Posts, Australia	2/18/2020	20	Embassy Canberra should test the information technology contingency plans for the unclassified and classified networks in accordance with Department standards.	Resolved
284	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	3	Embassy Dhaka should bring its social media program into compliance with Department standards.	Resolved
285	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	4	Embassy Dhaka should resume issuing an Annual Program Statement for its Public Diplomacy grants program.	Resolved
286	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	9	Embassy Dhaka should install a closed-circuit television monitoring system or other means to enable consular managers to visually observe the activities within the Consular Section cashier booth.	Resolved

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287	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	13	Embassy Dhaka should document all nonexpendable property disposals in the Integrated Logistics Management System, in accordance with Department standards.	Resolved
288	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	14	Embassy Dhaka should dismantle and remove its shipping containers and portable structures in accordance with Department requirements.	Resolved
289	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	15	Embassy Dhaka should close out procurement files in accordance with Department standards.	Resolved
290	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	17	Embassy Dhaka, in coordination with the Bureau of Overseas Buildings Operations, should conduct a technical review of the design plans for the two structures used as warehouses on the embassy annex compound and submit the survey for approval, in accordance with Department standards.	Resolved
291	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	18	Embassy Dhaka, in coordination with the Bureau of Overseas Buildings Operations, should complete all elevator repairs needed to obtain a current certificate of use for each elevator, in accordance with Department standards.	Resolved
292	Embassy Dhaka	ISP-I-20-17	Inspection of Embassy Dhaka, Bangladesh	6/12/2020	25	Embassy Dhaka should complete annual tests of the information technology contingency plans for the unclassified and classified networks in accordance with Department standards.	Resolved
293	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	8	Embassy Djibouti should implement a comprehensive residential fuel delivery program that complies with Department standards.	Resolved
294	Embassy Djibouti	ISP-I-18-14	Inspection of Embassy Djibouti, Djibouti	4/18/2018	25	Embassy Djibouti should conduct annual information technology contingency plan testing of the unclassified and classified networks in accordance with Department standards.	Resolved
295	Embassy Georgetown	ISP-I-18-19	Inspection of Embassy Georgetown, Guyana	5/16/2018	23	Embassy Georgetown should vacate the U.S. Government-owned warehouse and notify the Bureau of Overseas Buildings Operations so it can be sold.	Resolved

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296	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	9	Embassy Guatemala City, in coordination with the Bureau of Human Resources, should complete updates to the local compensation plan.	Resolved
297	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	11	Embassy Guatemala City, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of its residential properties in accordance with Department standards.	Resolved
298	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	17	Embassy Guatemala City should inventory, secure, monitor, and register its dedicated internet networks with the Bureau of Information Resource Management.	Resolved
299	Embassy Guatemala City	ISP-I-18-16	Inspection of Embassy Guatemala City, Guatemala	5/16/2018	18	Embassy Guatemala City should conduct an assessment of the Bureau of International Narcotics and Law Enforcement Affairs' wireless dedicated internet network based on the National Institute of Standards and Technology Risk Management Framework and implement appropriate controls to protect the information stored on the network.	Resolved
300	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	4	OIG recommends that Embassy Kabul take steps to ensure that a qualified Project Manager with relevant construction expertise is assigned to oversee the day-to-day management of each physical security project initiated at post to confirm that the project meets relevant construction standards, building codes, and physical security requirements.	Resolved
301	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	5	OIG recommends that Embassy Kabul, in coordination with the Bureau of Diplomatic Security, (1) identify the circumstances in which it should request advice and support from the Bureau of Overseas Buildings Operations-Diplomatic Security Requirements Working Group in connection with challenges affecting post-initiated physical security projects and (2) establish and implement a process to request such advice and support.	Resolved

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302	Embassy Kabul	AUD-MERO-19-40	Audit of the Execution of Security-Related Construction Projects at U.S. Embassy Kabul, Afghanistan	9/20/2019	6	OIG recommends that Embassy Kabul, in coordination with the Bureaus of Overseas Buildings Operations and Diplomatic Security, develop a technical working group charged with ensuring that all post-initiated physical security projects have adequate construction oversight, including ensuring that projects are properly planned, designed, and meet relevant construction standards, building codes, and physical security requirements.	Resolved
303	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	2	Embassy Kathmandu should conduct public diplomacy strategic planning in accordance with instructions for the FY 2020 Public Diplomacy Implementation Plan and other Department guidance.	Resolved
304	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	4	Embassy Kathmandu should comply with all Department overseas motor vehicle safety standards for chauffeurs and incidental drivers under chief of mission authority.	Resolved
305	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	6	Embassy Kathmandu should comply with Department guidance in determining whether home-to-work motor pool transportation for locally employed staff is allowable.	Resolved
306	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	10	Embassy Kathmandu should comply with Department standards for use of suspense deposit abroad accounts.	Resolved
307	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	12	Embassy Kathmandu, in coordination with the Bureau of Global Talent Management, should bring its local compensation plan into compliance with Nepali labor laws.	Resolved
308	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	14	Embassy Kathmandu should comply with the Department's accounting standards for the local employee retirement Provident Fund.	Resolved
309	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	15	Embassy Kathmandu should require that the Information Systems Security Officer perform information systems security duties in accordance with Department standards.	Resolved
310	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	16	Embassy Kathmandu should implement a records management program that complies with Department standards.	Resolved

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311	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	17	Embassy Kathmandu should complete information technology contingency plans for the unclassified and classified networks and tests the plans in accordance with Department standards.	Resolved
312	Embassy Kathmandu	ISP-I-20-22	Inspection of Embassy Kathmandu, Nepal	5/26/2020	18	Embassy Kathmandu should conduct initial and annual refresher information technology contingency training for employees with information technology contingency planning responsibilities in accordance with Department standards.	Resolved
313	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	9	Embassy Kolonia, in coordination with Embassy Manila, should review \$707,000 in unliquidated obligations and deobligate any funds that are no longer needed.	Resolved
314	Embassy Kolonia	ISP-I-19-05	Inspection of Embassy Kolonia, Federated States of Micronesia	2/4/2019	11	Embassy Kolonia should complete all overdue employee performance reports in accordance with Department standards.	Resolved
315	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	1	Embassy Koror should implement a standard operating procedure for conducting supervisory reviews of nonimmigrant visa adjudications in accordance with Department standards.	Resolved
316	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	2	Embassy Koror should take actions to prepare for a consular crisis according to Department guidance.	Resolved
317	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	3	Embassy Koror should assess and test its warden system in accordance with Department standards.	Resolved
318	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	11	Embassy Koror, in coordination with Embassy Manila, should review all unliquidated obligations, deobligate any funds that are no longer needed, and put up to \$823,547 to better use.	Resolved
319	Embassy Koror	ISP-I-19-06	Inspection of Embassy Koror, Republic of Palau	2/4/2019	13	Embassy Koror, in coordination with Embassy Manila, should update and conduct annual information technology contingency plan testing of the unclassified and classified networks in accordance with Department standards.	Resolved

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320	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	12	Embassy Libreville should verify and document that grant recipients were eligible to receive \$272,600 in foreign assistance funds and that the funds were used for the intended purpose. If the recipients are deemed ineligible or funds were not used for the intended purpose, Embassy Libreville should recover the funds in accordance with the grant agreements.	Resolved
321	Embassy Libreville	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	16	Embassy Libreville should update its consular internet pages to ensure the information complies with Department standards.	Resolved
322	Embassy Lima	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	25	OIG recommends that Embassy Lima, Peru, develop and implement a documented nationalization plan with clear goals and attainable objectives for the aviation program.	Resolved
323	Embassy Ljubljana	ISP-I-19-25	Inspection of Embassy Ljubljana, Slovenia	7/31/2019	3	Embassy Ljubljana, in coordination with the Bureau of Overseas Buildings Operations, should install a central fire alarm system at its Marine Security Guard residence to meet Department fire safety standards.	Resolved
324	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	2	Embassy London should implement a reporting plan for its Public Diplomacy Section.	Resolved
325	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	4	Embassy London should install a closed-circuit television monitoring system or other means to enable Consular Section managers to visually observe the activities within the American citizen services cashier booth.	Resolved
326	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	6	Embassy London, in coordination with the Bureau of Overseas Buildings Operations, should bring Consulate General Edinburgh's consular waiting room into compliance with current Department standards.	Resolved
327	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	8	Embassy London should inventory the personal property located in Consulate General Edinburgh's consular safe and properly dispose of the property if the owners cannot be located, in accordance with Department standards.	Resolved

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328	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	9	Embassy London, in coordination with the Bureaus of the Comptroller and Global Financial Services, Global Talent Management, and European and Eurasian Affairs, should implement a plan to fund current liabilities and reduce future liabilities in the locally employed staff defined benefit pension plan in order to comply with local labor law and address long-term funding concerns.	Resolved
329	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	10	Embassy London, in coordination with the Bureaus of European and Eurasian Affairs and of the Comptroller and Global Financial Services, should reprogram additional Diplomatic and Consular Program-funded information management positions to International Cooperative Administrative Support Services-funded positions in accordance with Department standards, in order to put funds of \$243,993 over 3 years, per position, to better use.	Resolved
330	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	11	Embassy London should use the Integrated Logistics Management System to track all expendable supplies in accordance with Department standards.	Resolved
331	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	12	Embassy London should dispose of excess nonexpendable property in accordance with Department guidelines.	Resolved
332	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	13	Embassy London should complete and document safety certifications of all mission residences in the Post Occupational Safety and Health Officer Certification Application, in accordance with Department standards.	Resolved
333	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	14	Embassy London should close out procurement files in accordance with Department standards.	Resolved
334	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	15	Embassy London should conduct annual reviews of its blanket purchase agreements in accordance with Department standards.	Resolved
335	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	20	Embassy London, in coordination with Regional Information Management Center Frankfurt and the Bureau of Information Resource Management, should establish an operational high frequency radio system.	Resolved

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336	Embassy London	ISP-I-20-12	Inspection of Embassy London and Constituent Posts, United Kingdom	8/10/2020	21	Embassy London should complete the systems authorization process for its locally developed applications as required by Department standards.	Resolved
337	Embassy London	ISP-I-21-03	Inspection of Consulate General Hamilton, Bermuda	11/3/2020	1	Embassy London should request that the Department of Homeland Security initiate National Security Decision Directive 38 procedures to either retain or abolish its Customs and Border Protection positions at Consulate General Hamilton that have been vacant for at least 2 years.	Resolved
338	Embassy London	ISP-I-21-03	Inspection of Consulate General Hamilton, Bermuda	11/3/2020	3	Embassy London should designate its Management Counselor as the reviewing officer for Consulate General Hamilton's Management Officer, in accordance with Department guidance.	Resolved
339	Embassy Luanda	ISP-I-17-19	Inspection of Embassy Luanda, Angola	6/1/2017	6	Embassy Luanda, in coordination with the Bureau of Overseas Buildings Operations, should relocate employees to residences that meet Department fire standards.	Resolved
340	Embassy Luanda	ISP-I-17-19	Inspection of Embassy Luanda, Angola	6/1/2017	7	Embassy Luanda should strengthen its controls over residential fuel deliveries in accordance with Department standards to include establishing a receiving clerk to oversee deliveries.	Resolved
341	Embassy Maseru	ISP-I-20-01	Inspection of Embassy Maseru, Lesotho	10/2/2019	8	Embassy Maseru, in coordination with the Bureau of African Affairs, should correct the network cabling infrastructure to comply with Department standards.	Resolved
342	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	10	Embassy Nairobi should clear its electronic filing backlog in accordance with Department guidelines.	Resolved
343	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	16	Embassy Nairobi should conduct a utilization survey and sell or dispose of excess inventory in accordance with Department standards, and put up to \$14 million to better use.	Resolved
344	Embassy Nairobi	ISP-I-19-08	Inspection of Embassy Nairobi, Kenya	10/26/2018	23	Embassy Nairobi should review all unliquidated obligations with no activity for over one year, deobligate those that are no longer valid in accordance with Department standards, and put up to \$1.7 million to better use.	Resolved

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345	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	12	Embassy Nassau should establish a comprehensive corrective action plan and certify all residences for occupancy in accordance with Department standards.	Resolved
346	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	18	Embassy Nassau, in coordination with the Bureau of Overseas Buildings Operations, should establish a plan for the future use of the Chief of Mission residence and the Deputy Chief of Mission residence.	Resolved
347	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	20	Embassy Nassau should review its unliquidated obligations in accordance with Department guidelines and put up to \$2.3 million to better use.	Resolved
348	Embassy Nassau	ISP-I-19-19	Inspection of Embassy Nassau, The Bahamas	8/1/2019	25	Embassy Nassau, in coordination with the Regional Information Management Center Ft. Lauderdale and the Bureau of Western Hemisphere Affairs, should remediate the embassy's computer network infrastructure to improve network performance.	Resolved
349	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	9	Embassy N'Djamena should implement procurement and property management processes in accordance with Department standards.	Resolved
350	Embassy N'Djamena	ISP-I-20-02	Inspection of Embassy N'Djamena, Chad	11/7/2019	22	Embassy N'Djamena should require its local Information Technology Configuration Control Board to review the American Center commercial cloud application in accordance with Department standards.	Resolved
351	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	12	Embassy New Delhi should reconcile transactions in the Suspense Deposit Abroad account in accordance with Department guidelines, and put funds of \$65,772 to better use.	Resolved
352	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	25	Embassy New Delhi, in coordination with the Bureau of Overseas Buildings Operations, should implement an action plan to resolve the mission's safety, health, and environmental management deficiencies and bring the program into full compliance with Department standards.	Resolved

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353	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	26	Embassy New Delhi should submit design plans to the Bureau of Overseas Buildings Operations for the unapproved modifications to property numbers X9990, X9991, X9992, X9993, X9999, and X29001 in Kolkata, and R1007 and R1012 in Mumbai.	Resolved
354	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	29	Embassy New Delhi should bring its method and procedures for procuring fuel from the American Community Support Association into compliance with the Federal Acquisition Regulation.	Resolved
355	Embassy New Delhi	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	35	Embassy New Delhi should implement a detailed plan that includes a cost-benefit analysis to consolidate its two print and graphics operations.	Resolved
356	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	1	Embassy Nouakchott, in coordination with the Bureaus of Diplomatic Security, Information Resource Management, and Overseas Buildings Operations, should bring the American Center in the new embassy compound into compliance with Department standards.	Resolved
357	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	3	Embassy Nouakchott should comply with Department standards for the use of public diplomacy funds.	Resolved
358	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	5	Embassy Nouakchott should bring its event data recorder program into compliance with Department standards.	Resolved
359	Embassy Nouakchott	ISP-I-20-04	Inspection of Embassy Nouakchott, Mauritania	11/20/2019	12	Embassy Nouakchott should close out procurement files in accordance with Department standards.	Resolved
360	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	1	Embassy Ouagadougou should retire its official records in accordance with Department standards.	Resolved
361	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	2	Embassy Ouagadougou should comply with applicable Department overseas motor vehicle safety standards for chauffeurs and incidental drivers under chief of mission authority.	Resolved
362	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	3	Embassy Ouagadougou, in coordination with the Bureau of Administration, should dispose of excess vehicles according to Department guidelines and put proceeds of sales to better use.	Resolved

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363	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	4	Embassy Ouagadougou should implement controls to verify the integrity of data entered into the Fleet Management Information System, in accordance with Department standards.	Resolved
364	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	5	Embassy Ouagadougou should conduct annual reviews of its blanket purchase agreements in accordance with Department standards.	Resolved
365	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	6	Embassy Ouagadougou should implement procedures to conduct acquisition and property management in accordance with Department standards.	Resolved
366	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	7	Embassy Ouagadougou, in coordination with the Regional Procurement Support Office Frankfurt and the Bureau of Administration, should comply with Department contracting officer's representative program standards.	Resolved
367	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	8	Embassy Ouagadougou should comply with Department standards for managing classified and unclassified network user accounts for departing employees.	Resolved
368	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	9	Embassy Ouagadougou should implement inventory control procedures for its information technology equipment in accordance with Department guidelines.	Resolved
369	Embassy Ouagadougou	ISP-I-20-18	Inspection of Embassy Ouagadougou, Burkina Faso	9/24/2020	10	Embassy Ouagadougou should terminate personal internet and television support to American embassy employees in accordance with Department standards.	Resolved
370	Embassy Paramaribo	ISP-I-19-20	Inspection of Embassy Paramaribo, Suriname	7/24/2019	16	Embassy Paramaribo should comply with Department security standards for wireless local area networks.	Resolved
371	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	1	Embassy Port-au-Prince should conduct project and program evaluations in accordance with Department guidance.	Resolved
372	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	6	Embassy Port-au-Prince should bring the public diplomacy grants program into compliance with Department standards.	Resolved
373	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	17	Embassy Port-au-Prince should close out procurement files in accordance with Department standards.	Resolved

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374	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	22	Embassy Port-au-Prince, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of its residential properties in accordance with Department standards.	Resolved
375	Embassy Port au Prince	ISP-I-19-18	Inspection of Embassy Port-au-Prince, Haiti	6/17/2019	26	Embassy Port-au-Prince should clear overdue travel advances in accordance with Department guidelines, and put up to \$146,557 to better use.	Resolved
376	Embassy Prague	ISP-I-20-28	Inspection of Embassy Prague, Czech Republic	9/14/2020	2	Embassy Prague, in coordination with the Bureau of Overseas Buildings Operations, should bring its safety, health, and environmental management program into compliance with Department standards.	Resolved
377	Embassy Prague	ISP-I-20-28	Inspection of Embassy Prague, Czech Republic	9/14/2020	3	Embassy Prague, in coordination with the Bureau of Overseas Buildings Operations, should bring its fire protection program into compliance with Department standards.	Resolved
378	Embassy Prague	ISP-I-20-28	Inspection of Embassy Prague, Czech Republic	9/14/2020	4	Embassy Prague should comply with Department standards for residential safety and security certifications.	Resolved
379	Embassy Prague	ISP-I-20-28	Inspection of Embassy Prague, Czech Republic	9/14/2020	7	Embassy Prague should complete annual tests of the information technology contingency plans for the unclassified and classified networks in accordance with Department standards.	Resolved
380	Embassy Prague	ISP-I-20-28	Inspection of Embassy Prague, Czech Republic	9/14/2020	8	Embassy Prague should conduct refresher information technology contingency training for employees with information technology contingency planning responsibilities in accordance with Department standards.	Resolved
381	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	1	Embassy Pretoria should implement a process to track activities and progress against Mission South Africa's Integrated Country Strategy.	Resolved
382	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	2	Embassy Pretoria should conduct end-use monitoring checks of defense, dual-use, or sensitive equipment in accordance with Department standards.	Resolved

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383	Embassy Pretoria	ISP-I-20-09	Inspection of Embassy Pretoria and Constituent Posts, South Africa	1/28/2020	10	Embassy Pretoria, in coordination with the Bureaus of Overseas Buildings Operations and Consular Affairs, should provide a wheelchair-accessible bathroom and interview window for consular customers in Consulate General Durban.	Resolved
384	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	8	Embassy Santo Domingo should review its unliquidated obligations in accordance with Department guidance, and put up to \$1.3 million to better use.	Resolved
385	Embassy Santo Domingo	ISP-I-19-17	Inspection of Embassy Santo Domingo, Dominican Republic	7/1/2019	11	Embassy Santo Domingo should close out procurement files in accordance with Department standards.	Resolved
386	Embassy Tel Aviv	ISP-I-17-20	Inspection of Embassy Tel Aviv, Israel	5/5/2017	18	Embassy Tel Aviv should update all outdated locally employed staff position descriptions.	Resolved
387	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	2	Embassy Tirana, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Consular Affairs, should provide a wheelchair-accessible interview window for consular clients as required by Department standards.	Resolved
388	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	6	Embassy Tirana, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic evaluations of embassy residential properties in accordance with Department standards.	Resolved
389	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	8	Embassy Tirana should work with landlords to mitigate vulnerabilities with community swimming pools at its leased residential compounds.	Resolved
390	Embassy Tirana	ISP-I-19-26	Inspection of Embassy Tirana, Albania	8/7/2019	9	Embassy Tirana should dismantle and remove its shipping containers and portable structures in accordance with Department requirements.	Resolved
391	Embassy Vilnius	ISP-I-20-29	Inspection of Embassy Vilnius, Lithuania	4/13/2020	2	Embassy Vilnius, in coordination with the Bureaus of Overseas Buildings Operations and Consular Affairs, should provide a wheelchair-accessible interview window for consular applicants in accordance with Department standards.	Resolved

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392	Embassy Vilnius	ISP-I-20-29	Inspection of Embassy Vilnius, Lithuania	4/13/2020	5	Embassy Vilnius, in coordination with the Bureau of Overseas Buildings Operations, should implement short- and long-term strategies to mitigate and resolve server room deficiencies that violate Department and Occupational Safety and Health Administration standards.	Resolved
393	Embassy Windhoek	ISP-I-20-32	Inspection of Embassy Windhoek, Namibia	9/21/2020	3	Embassy Windhoek should create and maintain a disaster assistance kit and prepare for potential disasters by completing the Consular Crisis Preparedness Scorecard and the Consular Risk Assessment Tool in accordance with Department guidance.	Resolved
394	Embassy Windhoek	ISP-I-20-32	Inspection of Embassy Windhoek, Namibia	9/21/2020	5	Embassy Windhoek should resolve financial management internal controls deficiencies to meet Department standards.	Resolved
395	Embassy Windhoek	ISP-I-20-32	Inspection of Embassy Windhoek, Namibia	9/21/2020	7	Embassy Windhoek, in coordination with the Bureaus of African Affairs and Administration, should review unauthorized commitments totaling \$1.37 million to determine whether they should be ratified in accordance with Department standards.	Resolved
396	Embassy Windhoek	ISP-I-20-32	Inspection of Embassy Windhoek, Namibia	9/21/2020	8	Embassy Windhoek, in coordination with the Bureau of Administration, should implement and enforce property management internal controls and standard operating procedures in accordance with Department standards.	Resolved
397	Embassy Windhoek	ISP-I-20-32	Inspection of Embassy Windhoek, Namibia	9/21/2020	9	Embassy Windhoek should bring its motor vehicle fleet operations into compliance with Department standards.	Resolved
398	Embassy Windhoek	ISP-I-20-32	Inspection of Embassy Windhoek, Namibia	9/21/2020	11	Embassy Windhoek should implement a records management program that complies with Department standards.	Resolved
399	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	3	Embassy Yaoundé should install a closed-circuit television monitoring system or other means to enable consular managers to visually observe the activities within the Consular Section cashier booth.	Resolved
400	Embassy Yaounde	ISP-I-20-20	Inspection of Embassy Yaoundé, Cameroon	5/19/2020	13	Embassy Yaoundé should conduct records retirement in accordance with Department records management standards.	Resolved

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401	Executive Secretariat	ESP-21-01	Management Assistance Report: Representational Travel by the Spouse of the Secretary of State	12/10/2020	1	The Office of the Secretary, Executive Secretariat, should seek and gain written approval from an appropriate authorizing official for all representational travel by any family member of the Secretary of State.	Resolved
402	Foreign Service Institute	ESP-20-03	Management Assistance Report: Foreign Service Institute Wireless User Access Controls	3/19/2020	1	The Foreign Service Institute should ensure that its guest wireless network complies with the Department's wireless security standards.	Resolved
403	Global Engagement Center	AUD-MERO-20-26	(U) Audit of Global Engagement Center Federal Assistance Award Management and Monitoring	4/22/2020	2	OIG recommends that the Global Engagement Center implement to the extent feasible the results of the staffing needs assessment conducted in response to Recommendation 1.	Resolved
404	Libya External Office	ISP-I-21-04	Inspection of the Libya External Office	11/2/2020	5	The Libya External Office should assess the progress of U.S. Government foreign assistance programs operating in Libya to ensure alignment with current policy and planning requirements.	Resolved
405	Libya External Office	ISP-I-21-04	Inspection of the Libya External Office	11/2/2020	6	The Libya External Office should update its guidance for monitoring foreign assistance programs that benefit Libya.	Resolved
406	Libya External Office	ISP-I-21-04	Inspection of the Libya External Office	11/2/2020	7	The Libya External Office, in coordination with the Bureau of Near Eastern Affairs and the Bureau of Administration, should develop and publish a formal risk management policy for foreign assistance programs operating in Libya, including updating current risks and outlining the process for identifying and managing risk.	Resolved
407	Libya External Office	ISP-I-21-04	Inspection of the Libya External Office	11/2/2020	8	The Libya External Office, in coordination with Embassy Tunis and the Bureau of Near Eastern Affairs, should execute a memorandum of agreement between the Libya External Office and Embassy Tunis.	Resolved
408	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	2	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are monitoring Contracting Officer's Representatives files in accordance with Procurement Information Bulletin No. 2014-10.	Resolved

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409	Office of Acquisitions Management	AUD-CGI-18-50	Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants	8/13/2018	4	OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are developing quality assurance surveillance plans for all service contracts and monitoring Contracting Officers Representatives adherence to the quality assurance surveillance plans.	Resolved
410	Office of Acquisitions Management	AUD-MERO-19-23	Management Assistance Report: Results of 2014 Audit of Bureau of Diplomatic Security Worldwide Protective Services Contract Task Orders 2, 9, and 11	4/22/2019	2	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management—if it is determined that the questioned costs for Defense Base Act insurance overhead and general and administrative charges associated with insurance premiums in Recommendation 1 were unallowable—review all Department open task orders associated with International Development Solutions, LLC, its parent company, Constellis, LLC, and its subsidiaries, as shown in Table 2, to identify all unallowable invoicing charges for overhead and general and administrative charges associated with Defense Base Act insurance premiums and recover those costs determined to be unallowable.	Resolved
411	Office of Acquisitions Management	AUD-MERO-20-46	Audit of Food Services Under the Afghanistan Life Support Services Contract	9/25/2020	1	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, in coordination with U.S. Embassy Kabul and the Bureau of South and Central Asian Affairs, determine whether additional Contracting Officer's Representatives are required to oversee the Afghanistan Life Support Services contract during the "bridge" year and when it is transitioned to the Diplomatic Platform Support Services contract. If so, take actions to appoint those Contracting Officer's Representatives.	Resolved

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412	Office of Acquisitions Management	AUD-MERO-20-46	Audit of Food Services Under the Afghanistan Life Support Services Contract	9/25/2020	2	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, Office of Acquisitions Management, in coordination with U.S. Embassy Kabul and the Bureau of South and Central Asian Affairs, update the COR oversight checklist to include all performance standards and requirements outlined in the ALISS food services task order (SAQMMA15F0686).	Resolved
413	Office of Allowances	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	14	OIG recommends that the Bureau of Administration, Deputy Assistant Secretary for Operations, Office of Allowances, develop and implement internal controls to ensure the Special Needs Education Allowance rates are reviewed annually, as required by Office of Allowances standard operating procedures.	Resolved
414	Office of Allowances	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	15	OIG recommends that the Bureau of Administration, Deputy Assistant Secretary for Operations, Office of Allowances, update its methodology for calculating the Special Needs Education Allowance school at post and school away from post rates to require the use of actual Special Needs Education Allowance expenditures as the basis for the establishing rates.	Resolved
415	Office of Civil Rights	ESP-20-06	Evaluation of the Department's Handling of Sexual Harassment Reports	9/30/2020	4	OIG recommends that OCR formalize its newly established timeliness standards for investigating reports of sexual harassment and assess whether the office is able to meet the standards.	Resolved
416	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	1	OIG recommends that the Office of Defense Trade Controls Licensing update its license application review standard operating procedures to provide uniform guidance to Licensing Officers for their review of export license applications.	Resolved

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417	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	2	OIG recommends that, once its license application review standard operating procedures have been updated (Recommendation 1), the Office of Defense Trade Controls Licensing (a) train all Licensing Officers in the new procedures and (b) develop and implement an annual refresher training program for its Licensing Officers on the procedures.	Resolved
418	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	3	OIG recommends that the Office of Defense Trade Controls Licensing develop and implement a process to annually review and update its license application review standard operating procedures.	Resolved
419	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	4	OIG recommends that the Office of Defense Trade Controls Licensing (a) determine the capacity of its Licensing Officers to meet the license application workload, (b) establish the appropriate Licensing Officer staffing level needed to meet that workload, and (c) develop and implement an action plan to attain the established Licensing Officer staffing level and related resources needed to be successful.	Resolved
420	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	5	OIG recommends that the Office of Defense Trade Controls Licensing develop and implement a "second signature" process for licenses in all Divisions to segregate duties and reduce the risk of errors.	Resolved
421	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	6	OIG recommends that the Office of Defense Trade Controls Licensing develop and implement a process to assign Licensing Officers license applications that correspond with their levels of authority.	Resolved
422	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	7	OIG recommends that the Office of Defense Trade Controls Licensing establish a central repository to document Licensing Officers' signature authority.	Resolved
423	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	8	OIG recommends that the Office of Defense Trade Controls Licensing develop and implement controls for license applications that are referred to other Department bureaus and offices, as required.	Resolved

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424	Office of Defense Trade Controls Licensing	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	9	OIG recommends that the Office of Defense Trade Controls Licensing develop and implement a process to document, keep current, and communicate referral guidance to all Licensing Officers.	Resolved
425	Office of Defense Trade Controls Policy	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	10	OIG recommends that the Office of Defense Trade Controls Policy (a) establish and maintain a database of all current Blue Lantern Officers, their expected arrival and departure dates from assigned posts, and the date when they received Blue Lantern Program training and (b) develop and implement a process to notify posts when a Blue Lantern Officer will be departing in order to begin the reassignment process.	Resolved
426	Office of Defense Trade Controls Policy	AUD-SI-19-07	(U) Audit of Department of State Directorate of Defense Trade Controls Export Licensing Processes	2/5/2019	11	OIG recommends that the Office of Defense Trade Controls Policy develop and implement a training program for new Blue Lantern Officers.	Resolved
427	Office of Foreign Assistance	AUD-MERO-19-39	Audit of Monitoring and Evaluating Department of State Foreign Assistance in the Philippines	9/20/2019	24	OIG recommends that the Office of U.S. Foreign Assistance Resources enforce evaluation policies by developing and implementing an oversight plan to verify that bureaus and offices that are administering foreign assistance funding are implementing and adhering to the Foreign Aid Transparency and Accountability Act of 2016, the Foreign Affairs Manual (18 FAM 301.4), and the corresponding Guidance for the Design, Monitoring and Evaluation Policy at the Department of State, January 2018. This plan should include, at a minimum, a requirement to verify that definitions of "programs" and "large programs" are consistent with the FAM and a requirement to verify that Bureau Evaluation Plans are developed and implemented in accordance with existing guidance and by the established deadlines.	Resolved

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428	Office of Foreign Assistance	ISP-I-21-09	Review of Department of State Foreign Assistance Tracking Capabilities	12/28/2020	1	The Office of Foreign Assistance, in coordination with the Bureaus of Administration and the Comptroller and Global Financial Services, should consult with bureaus that manage foreign assistance funds to assess potential effects and resource implications of their changes to IT systems and develop and implement an action plan to mitigate adverse effects.	Resolved
429	Office of Foreign Assistance	ISP-I-21-09	Review of Department of State Foreign Assistance Tracking Capabilities	12/28/2020	2	The Office of Foreign Assistance, in coordination with the Bureaus of Administration and the Comptroller and Global Financial Services, should clearly communicate foreign assistance tracking requirements for bureaus that manage foreign assistance and provide the training necessary to implement these changes.	Resolved
430	Office of Foreign Assistance	ISP-I-21-09	Review of Department of State Foreign Assistance Tracking Capabilities	12/28/2020	3	The Office of Foreign Assistance should develop and communicate a plan and process to monitor bureaus that manage foreign assistance to ensure compliance with any new foreign assistance tracking requirements.	Resolved
431	Office of Global Women's Issues	ISP-I-21-10	Inspection of the Office of Global Women's Issues	1/27/2021	1	The Office of Global Women's Issues, in coordination with the Bureau of Global Talent Management, should conduct an organizational assessment to align its organizational structure with operational needs.	Resolved
432	Office of Global Women's Issues	ISP-I-21-10	Inspection of the Office of Global Women's Issues	1/27/2021	2	The Office of Global Women's Issues, in coordination with the Office of the Secretary's Executive Secretariat's Executive Office, should follow Department guidelines outlined in the Foreign Affairs Manual to establish the Women's Global Development and Prosperity Unit as a subordinate bureaucratic entity.	Resolved
433	Office of Global Women's Issues	ISP-I-21-10	Inspection of the Office of Global Women's Issues	1/27/2021	3	The Office of Global Women's Issues, in coordination with the Bureau of Global Public Affairs, should develop a public diplomacy action plan consistent with its Functional Bureau Strategy and that supports the Strategy on Women, Peace, and Security and the Women's Global Development and Prosperity Initiative.	Unresolved

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434	Office of Global Women's Issues	ISP-I-21-10	Inspection of the Office of Global Women's Issues	1/27/2021	4	The Office of Global Women's Issues, in coordination with the Office of the Secretary's Executive Secretariat's Executive Office, should review and staff its public diplomacy operation to comply with Department guidelines.	Resolved
435	Office of Global Women's Issues	ISP-I-21-10	Inspection of the Office of Global Women's Issues	1/27/2021	5	The Office of Global Women's Issues should develop and implement standard operating procedures to provide oversight and accountability for maintaining records of its foreign assistance awards, in accordance with the Federal Assistance Directive.	Resolved
436	Office of Global Women's Issues	ISP-I-21-10	Inspection of the Office of Global Women's Issues	1/27/2021	6	The Office of Global Women's Issues should close out Federal assistance awards as required by Department and Federal standards.	Resolved
437	Office of Global Women's Issues	ISP-I-21-10	Inspection of the Office of Global Women's Issues	1/27/2021	7	The Office of Global Women's Issues, in coordination with the Office of the Secretary's Executive Secretariat's Executive Office, should develop and implement a process to identify and reclassify foreign assistance funds before they cancel, in accordance with Department guidance.	Resolved
438	Office of Language Services	AUD-FM-20-05	Audit of the Department of State's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	11/8/2019	3	OIG recommends that the Bureau of Administration, Office of Operations, Office of Language Services, discontinue its business practice of aggregating information related to multiple task orders under blanket purchase agreements into one transaction when entering data in the Federal Procurement Data System – Next Generation. Specifically, data related to each task order should be entered separately and only actual data should be used for all data elements, including, but not limited to, Action Date, Period of Performance Start Date, Period of Performance Current End Date, and Period of Performance Potential End Date.	Resolved

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439	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	3	OIG recommends that the Office of Overseas Employment, in coordination with the Bureaus of Near Eastern Affairs and Western Hemisphere Affairs, conduct outreach and education with remote missions to a) reinforce existing policies and b) emphasize the importance of applying policies consistently and equitably.	Resolved
440	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	4	OIG recommends that the Office of Overseas Employment develop guidance requiring that regional bureaus actively involve U.S. Direct Hire supervisors in decisions to recertify locally employed staff as caretakers in accordance with established policy. Information gathered from U.S. Direct Hire supervisors should include, but not be limited to, data on the extent to which employees are regularly reporting to work, data on those employees who may require updated work plans or job reassignments, data on those employees who are no longer living in the host country, and the extent to which ongoing duties assigned to locally employed staff continue to be mission essential.	Resolved
441	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	5	OIG recommends that the Office of Overseas Employment develop guidance on how posts can ensure adequate transitions, turnovers, and information sharing between current and future U.S. Direct Hire supervisors assigned to remote missions, with a specific focus on the management and oversight of locally employed staff.	Resolved
442	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	6	OIG recommends that the Office of Overseas Employment develop guidance instructing remote missions to communicate with locally employed staff regarding their employment status within 90 days of a suspension of operations. Information conveyed to locally employed staff should include, but not be limited to, expectations regarding their ongoing responsibilities and any anticipated changes to their job assignments resulting from the suspension of operations.	Resolved

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443	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	7	OIG recommends that the Office of Overseas Employment develop guidance outlining mechanisms for reprogramming or retraining staff who may be assigned to other duties following a suspension of operations.	Resolved
444	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	9	OIG recommends that the Office of Overseas Employment develop guidance outlining specific mechanisms for providing locally employed staff at posts in suspended operations status with ongoing opportunities for training, including those required to fulfill position-specific training requirements and to promote professional development. Guidance should include suggestions for identifying opportunities for training outside of the host country or online training when access to Department systems and networks is limited.	Resolved
445	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	10	OIG recommends that the Office of Overseas Employment develop guidance on options for assigning U.S. Direct Hire employees to remote missions in a way that ensures the continuity of operations following a suspension of operations.	Resolved
446	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	11	OIG recommends that the Office of Overseas Employment develop guidance on options for deploying locally employed staff on temporary assignments to other U.S. embassies and consulates following a suspension of operations.	Resolved
447	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	12	OIG recommends that the Office of Overseas Employment, in coordination with the Bureau of Information Resource Management, develop guidance regarding the option to establish Foreign Affairs Network accounts for locally employed staff following a suspension of operations.	Resolved

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448	Office of Overseas Employment	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	13	OIG recommends that the Office of Overseas Employment solicit feedback from remote missions, regional bureaus, and U.S. Direct Hire supervisors in order to develop guidance on identified best practices and lessons learned regarding effective oversight and management of locally employed staff at posts in suspended operations status.	Resolved
449	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ISP-I-19-10	Inspection of Embassy New Delhi and Constituent Posts, India	12/21/2018	4	The Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs, in coordination with Embassy New Delhi and the Bureau of South and Central Asian Affairs, should update all public diplomacy position descriptions by implementing the Public Diplomacy Locally Employed Staff Initiative at Mission India in FY 2019.	Resolved
450	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	1	The Office of Policy, Planning and Resources, in coordination with the Bureau of Public Affairs and the Bureau of International Information Programs, should clarify the distinction in the Foreign Affairs Manual between personal and official social media postings and give examples of each type.	Resolved
451	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	2	The Office of Policy, Planning and Resources should issue periodic, regular notices to Department employees to remind them of the Department's policies regarding the use of personal social media accounts.	Resolved
452	Office of Policy, Planning, and Resources for Public Diplomacy and Public Affairs	ESP-19-02	Management Assistance Report: Use of Personal Social Media Accounts to Conduct Official Business	2/4/2019	3	The Office of Policy, Planning and Resources, in coordination with the Bureau of Public Affairs and the Bureau of International Information Programs, should review the personal Twitter accounts of ambassadors and other senior Department officials and take appropriate action to remedy any violations of Department policy.	Resolved
453	Office of the Coordinator of U.S. Assistance to Europe and Eurasia	AUD-CGI-20-12	Audit of the Office of the Coordinator for Assistance to Europe and Eurasia's Oversight of Foreign Assistance Funds Transferred to Implementing Partners	3/16/2020	3	OIG recommends that the Bureau of European and Eurasian Affairs, Office of the Coordinator for Assistance to Europe and Eurasia, develop and implement standard operating procedures to guide the consistent and uniform collection, analysis, use, and maintenance of monitoring and evaluation data provided by implementing partners.	Resolved

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454	Office of the Procurement Executive	AUD-MERO-17-01	Audit of the Department of State Vetting Process for Syrian Non-Lethal Assistance	11/10/2016	1	OIG recommends that the Under Secretary for Management consolidate and codify all current Syria vetting policies issued by the Department and bureaus into one detailed guidance explaining specifically how the vetting process should be carried out for Syrian awards. This consolidated guidance should be distributed to all bureaus once completed.	Resolved
455	Office of the Procurement Executive	ESP-18-02	Management Assistance Report: Incorporation of Clause Requiring Contractor Cooperation with the Office of Inspector General	3/1/2018	1	The Bureau of Administration, Office of the Procurement Executive, should amend the Department of State Acquisition Regulation to require contracting officers to include a provision requiring contracting officers to insert a clause in all current and future contracts stating: “(a) This contract incorporates by reference 1 FAM 053.2-5, which mandates the contractor’s and/or any subcontractor’s duty to cooperate fully with Office of Inspector General personnel. (b) Cooperation includes: (1) Complete, prompt, and free access to all files (in any format), documents, premises, and employees, except as limited by law, including access to records, premises, and employees; (2) Statements, both oral and written, including statements under oath or affirmation; (3) Technical consultation, examination, and assistance regarding information or evidence being collected or developed; (4) Such other information and assistance as may be requested in order to complete the OIG activity.”	Resolved

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456	Office of the Procurement Executive	AUD-MERO-19-10	Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq	11/29/2018	5	OIG recommends that the Bureau of Administration, Office of the Procurement Executive create, organize, and lead a multi-bureau working group with the goal of remedying identified shortfalls with the current and future Contracting Officer's Representative (COR) workforce. The working group should, at a minimum: (a) explore building a roster of certified Federal Acquisition Certification for Contracting Officer's Representatives and their technical expertise and a mechanism to keep this roster current, (b) research the inclusion of CORs in the strategic human capital plan with the goal of addressing current and future COR needs and developing plans Department-wide to alleviate identified shortfalls, (c) study other alternatives for feasibility of implementation, such as using special pay incentives or a new COR skill code or employment track within the Foreign Service, and (d) provide its documented results and recommendations to the Under Secretary for Management for his awareness and consideration.	Resolved
457	Office of the Procurement Executive	ESP-19-04	Evaluation of the Bureau of Diplomatic Security's Aegis Construction Contract at Camp Eggers, Afghanistan	7/26/2019	2	OIG recommends that the Bureau of Administration develop policies requiring the inclusion of Division 1 General Requirements in all future contracts that include a construction component.	Resolved
458	Office of the Procurement Executive	AUD-MERO-20-24	Management Assistance Report: Legal Determination Concerning Department of State Non-Acquisition Interagency Agreements Is Needed	4/15/2020	2	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, update Procurement Information Bulletin 2014-05 and other Department of State policy governing non-acquisition interagency agreements, once it receives the legal determination resulting from Recommendation 1, regarding the use of a notice to proceed to extend the period of performance for a non-acquisition interagency agreement, to incorporate the policy and communicate the determination to all relevant stakeholders.	Resolved

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459	Office of the Procurement Executive	AUD-MERO-20-24	Management Assistance Report: Legal Determination Concerning Department of State Non-Acquisition Interagency Agreements Is Needed	4/15/2020	4	OIG recommends that the Bureau of Administration, Office of the Procurement Executive, update Procurement Information Bulletin 2014-05 and other Department of State policy governing non-acquisition interagency agreements, once it receives the legal determination and ratification procedures resulting from Recommendation 3, to incorporate the policy and communicate the ratification procedures to all relevant stakeholders.	Resolved
460	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	1	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and implement quality control guides such as quality control checklists to facilitate accurate performance reporting and record retention at the sub-award recipient level for future cooperative agreements and grants, in accordance with the U.S. Department of State Standard Terms and Conditions.	Resolved
461	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	2	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy—to the extent practicable and for the purpose of fulfilling the vocational training related to the Mercy Corps Determined, Resilient, Empowered, AIDS-free, Mentored, and Safe Partnership Innovation Challenge project in Uganda—provide supply vouchers to the young women who successfully completed the vocational training.	Resolved
462	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	3	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and implement quality control guides such as quality control checklists to facilitate the timely submission of financial reports at the sub-award recipient level for future cooperative agreements and grants, in accordance with the U.S. Department of State Standard Terms and Conditions.	Resolved

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463	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-19-43	Audit of Cooperative Agreement Sub-Award Recipients Supporting the U.S. President's Emergency Plan for AIDS Relief	9/25/2019	4	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy develop and issue guidance to inform current and future award and sub-award recipients about the cost principles for award recipients outlined in the Code of Federal Regulations.	Resolved
464	Office of the U.S. Global AIDS Coordinator and Health Diplomacy	AUD-SI-20-17	Audit of the Department of State's Coordination and Oversight of the U.S. President's Emergency Plan for AIDS Relief	2/11/2020	4	OIG recommends that the Office of the U.S. Global AIDS Coordinator and Health Diplomacy, in coordination with the Bureau of Human Resources, develop and implement a plan to hire full-time Civil Service U.S. President's Emergency Plan for AIDS Relief Country Coordinators.	Resolved
465	Office of the U.S. Permanent Representative to the Organization of American States	ISP-I-19-37	Inspection of the U.S. Mission to the Organization of American States	9/24/2019	3	The U.S. Mission to the Organization of American States, in coordination with the Bureaus of Western Hemisphere Affairs and Human Resources, should conduct an organizational assessment of the mission's staffing structure and implement appropriate recommendations.	Resolved
466	Office of the U.S. Permanent Representative to the Organization of American States	ISP-I-19-37	Inspection of the U.S. Mission to the Organization of American States	9/24/2019	4	The U.S. Mission to the Organization of American States should implement a records management program in accordance with Department standards.	Resolved
467	Office of the Under Secretary for Management	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	1	OIG recommends that the Under Secretary for Management develop and implement a plan to enforce the centralized management and oversight of all Department aviation programs and assets, including oversight of and approval by the Aviation Governing Board, on all decisions related to providing aviation services, in accordance with the Foreign Affairs Manual.	Resolved

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468	Office of the Under Secretary for Management	AUD-SI-18-59	Audit of the Department of State's Administration of its Aviation Program	9/25/2018	8	OIG recommends that the Aviation Governing Board (AGB), in coordination with the Bureau of International Narcotics and Law Enforcement Affairs (INL), revise Volume 2 of the Foreign Affairs Manual (FAM) 800 to clarify that INL is the sole provider of aviation services for the Department of State and any requests for exceptions to, or waiver of this policy, along with a written justification, must be submitted to and approved by the AGB. The FAM revision should include a requirement for a periodic review of the decision to determine whether it remains beneficial.	Resolved
469	Office of the Under Secretary for Management	AUD-SI-19-11	(U) Management Assistance Report: Modification and Oversight of the Bureau of Medical Services' Contract for Aeromedical Biocontainment Evacuation Services Violated Federal Requirements	12/21/2018	7	OIG recommends that the Deputy Under Secretary for Management direct that all Department of State aviation services, except those for logistics support of nonrecurring and unpredictable requirements managed by the Bureau of Administration, be assigned to the Bureau of International Narcotics and Law Enforcement Affairs, Office of Aviation, to support Department of State compliance with applicable Federal aviation regulations and requirements.	Resolved
470	Office of the Under Secretary for Management	ESP-19-04	Evaluation of the Bureau of Diplomatic Security's Aegis Construction Contract at Camp Eggers, Afghanistan	7/26/2019	1	OIG recommends that the Office of the Undersecretary for Management review the Bureau of Diplomatic Security's construction capabilities and adopt a policy that identifies the specific circumstances under which the construction clause in the Worldwide Protective Services (WPS) contract may be used for construction projects and that includes the designation of formal roles of the Bureau of Diplomatic Security, the Office of Acquisitions Management, and the Bureau of Overseas Buildings Operations with respect to such projects.	Resolved

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471	Office of the Under Secretary for Management	AUD-AOQC-19-35	Management Assistance Report: Open Audit Recommendations Awaiting Final Action and Closure	9/5/2019	1	OIG recommends that the Under Secretary for Management (a) direct the Department entities responsible for the recommendations identified in this report to respond to OIG within 30 days of the issuance of this report with the status of actions taken to implement the recommendations and (b) periodically, but no more than every 90 days thereafter, follow up with those entities on the status of their corrective actions with recommendations that have yet to be implemented and closed.	Resolved
472	Office of the Under Secretary for Management	AUD-MERO-20-20	Review of Delays Encountered Constructing the New Embassy Compound in Ashgabat, Turkmenistan	2/25/2020	7	OIG recommends that the Under Secretary for Management, in coordination with the Bureau of Overseas Buildings Operations and the Office of the Legal Advisor, take action to end the impasse regarding the construction of the New Office Building on the New Embassy Compound in Ashgabat, Turkmenistan.	Resolved
473	Office of the Under Secretary for Management	AUD-MERO-20-35	Review of the Afghan Special Immigrant Visa Program	6/16/2020	2	OIG recommends that the Senior Coordinating Official assess staffing levels at each stage of the Afghan Special Immigrant Visa program and report to OIG how the Department of State plans to (a) reduce the backlog of Afghan Special Immigrant Visa applicants to comply with the 9-month timeframe established by Congress, (b) maintain special immigrant visa staffing at an appropriate level to comply with the 9-month timeframe established by Congress, and (c) incorporate this information into congressional reporting.	Resolved
474	Office of the Under Secretary for Management	AUD-MERO-20-35	Review of the Afghan Special Immigrant Visa Program	6/16/2020	3	OIG recommends that the Senior Coordinating Official evaluate the staffing level at the Office of Screening, Analysis, and Coordination and determine the appropriate staffing needed to review applications.	Resolved

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475	Office of the Under Secretary for Management	AUD-MERO-20-35	Review of the Afghan Special Immigrant Visa Program	6/16/2020	5	OIG recommends that the Secretary of State or his designee direct an evaluation to determine if legacy systems should be updated or made interoperable or if a new system should instead be developed to minimize redundancy in data entry. The evaluation results should include (a) deployment dates for the updated, modified, or new system or an explanation as to why these improvements would not be prudent to execute and (b) other improvements that can be made to promote the efficacy of the Afghan Special Immigrant Visa program. The results of this evaluation should be provided to OIG and, as appropriate, incorporated into congressional reporting.	Resolved
476	Office of the Under Secretary for Management	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	1	OIG recommends that the Under Secretary for Management designate the "M Family Special Needs Committee" as a permanent coordinating body to complete implementation of the Special Needs Education Allowance reform remedies and to identify and execute additional internal controls that are necessary to effectually administer the Special Needs Education Allowance. The Foreign Affairs Manual should be updated to reflect the formal establishment of the committee, its membership, and responsibility for Special Needs Education Allowance administration.	Resolved
477	Office of the Under Secretary for Management	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	2	OIG recommends that the Under Secretary for Management develop and publish specific guidance in the Foreign Affairs Manual to clarify guidance on obtaining a medical clearance based on educational needs, as it relates to the Special Needs Education Allowance. At a minimum, the guidance should describe the process to obtain medical clearances for children with special needs.	Resolved

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478	Office of the Under Secretary for Management	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	3	OIG recommends that the Under Secretary for Management develop and incorporate specific guidance in the Foreign Affairs Manual for the Special Needs Education Allowance eligibility determination process. At a minimum, the guidance should describe the process to determine eligibility for the allowance and a process to appeal an ineligible determination.	Resolved
479	Office of the Under Secretary for Management	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	4	OIG recommends that the Under Secretary for Management incorporate in the Foreign Affairs Manual the guidance outlined in the Department of State Standardized Regulations concerning the allowability of special needs children to reside at post when not in school.	Resolved
480	Office of the Under Secretary for Management	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	5	OIG recommends that the Under Secretary for Management update guidance in the Foreign Affairs Manual, 3 FAM 3284, "Required Documentation," to include specific, detailed, required contents of an Individual Learning Plan for children with special needs that mirror the requirements prescribed by the Individuals with Disabilities Education Improvement Act for an individualized education program.	Resolved
481	Office of the Under Secretary for Management	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	6	OIG recommends that the Under Secretary for Management update guidance in the Foreign Affairs Manual, 3 FAM 3285, "Department of State Policy," to establish parameters and guidance for decision makers regarding the term "as flexibly as possible" used in reference to authorizing the Special Needs Education Allowance so that it complies with the requirements of the Department of State Standardized Regulations.	Resolved

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482	Office of the Under Secretary for Management	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	10	OIG recommends that the Under Secretary for Management (a) direct the "M Family Special Needs Committee" (as designated in Recommendation 1) to develop and implement monitoring activities for administering the Special Needs Education Allowance that, at a minimum and in accordance with the Standards for Internal Control in the Federal Government, include establishing a baseline, monitoring internal controls, and evaluating the results and (b) incorporate the responsibilities for monitoring the Special Needs Education Allowance in the Foreign Affairs Manual.	Resolved
483	Office of the Under Secretary for Management	AUD-FM-20-33	Audit of Selected Internal Controls for the Special Needs Education Allowance	6/24/2020	11	OIG recommends that the Under Secretary for Management (a) direct the "M Family Special Needs Committee" (as designated in Recommendation 1) to develop and implement a process to identify, evaluate, and remediate deficiencies identified with the Special Needs Education Allowance, that at a minimum and in accordance with the Standards for Internal Control in the Federal Government, include the reporting of issues, evaluations of issues, and corrective action documentation and (b) incorporate the responsibilities for the processes in the Foreign Affairs Manual.	Resolved
484	Office of the Under Secretary for Management	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	2	OIG recommends that the Under Secretary for Management establish an oversight mechanism to ensure that certifications in support of the continued employment of locally employed staff at missions in suspended operations status are submitted every 6 months, in accordance with the Office of Overseas Employment policy, Policy on Employment of Locally Employed (LE) Staff at U.S. Missions in Suspended Operations Status, November 2017.	Resolved

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485	Office of the Under Secretary for Management	ESP-21-01	Management Assistance Report: Representational Travel by the Spouse of the Secretary of State	12/10/2020	2	The Under Secretary for Management, or other authorizing official, should document in writing the approval for all representational trips by any family member of the Secretary of State.	Resolved
486	Secretary of State	ESP-19-01	Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen	10/31/2018	2	The Secretary of State should clarify the role of the Office of the Legal Adviser as the senior legal authority for the Department and consider whether attorneys in other offices should report directly to the Legal Adviser.	Resolved
487	Secretary of State	ESP-20-01	Review of Allegations of Politicized and Other Improper Personnel Practices Involving the Office of the Secretary	11/12/2019	1	The Bureau of Human Resources should ensure that all political and presidential appointees receive training on prohibited personnel practices and related Department policies.	Resolved
488	Secretary of State	ESP-20-01	Review of Allegations of Politicized and Other Improper Personnel Practices Involving the Office of the Secretary	11/12/2019	2	The Secretary of State should consider whether disciplinary action is appropriate for any Department employee who failed to comply with FAM provisions regarding the use of non-merit factors in personnel decisions.	Resolved
489	U.S. Mission to the United Nations and Other International Organizations in Geneva	ISP-I-20-16	Inspection of U.S. Mission to the United Nations and Other International Organizations in Geneva, Switzerland	6/10/2020	11	Mission Geneva should bring the safety, health, and environmental management program into compliance with Department standards.	Resolved
490	Yemen Affairs Unit	AUD-MERO-20-40	Management Assistance Report: Additional Guidance Needed to Improve the Oversight and Management of Locally Employed Staff Serving at Remote Missions	9/25/2020	8	OIG recommends that the Yemen Affairs Unit 1) review all current locally employed staff titles and positions, 2) identify those that do not accurately reflect current titles and duties, and 3) revise locally employed staff titles, position descriptions, and workplans, as appropriate.	Resolved
491	International Broadcasting Bureau	ISP-IB-17-09	Inspection of the Broadcasting Board of Governors' Middle East Broadcasting Networks	2/8/2017	2	The International Broadcasting Bureau Office of Chief Financial Officer should implement an action plan to close out expired Middle East Broadcasting Networks grants.	Resolved
492	International Broadcasting Bureau	ISP-IB-17-09	Inspection of the Broadcasting Board of Governors' Middle East Broadcasting Networks	2/8/2017	8	The International Broadcasting Bureau Office of Security, in coordination with the Middle East Broadcasting Networks, should establish a written protocol to comply with Article X of the grant agreement.	Resolved

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493	International Broadcasting Bureau	ISP-IB-17-21	Inspection of Radio Free Europe/Radio Liberty	5/19/2017	7	The International Broadcasting Bureau, in coordination with Radio Free Europe/Radio Liberty, should establish a written protocol on background investigations to comply with the grant agreement.	Resolved
494	Office of Cuba Broadcasting	ISP-IB-21-06	Targeted Inspection of the U.S. Agency for Global Media: Journalistic Standards and Principles	12/28/2020	1	The Office of Cuba Broadcasting, in coordination with the U.S. Agency for Global Media, should prepare and communicate with its staff a comprehensive plan for timely implementation of the editorial oversight reforms, including annual program reviews.	Resolved
495	Office of Cuba Broadcasting	ISP-IB-21-06	Targeted Inspection of the U.S. Agency for Global Media: Journalistic Standards and Principles	12/28/2020	3	The Office of Cuba Broadcasting should develop an updated version of its journalistic standards and communicate those standards in English and Spanish to its internal workforce and external audiences.	Resolved
496	U.S. Agency for Global Media	AUD-FM-IB-15-24	Audit of Radio Free Asia Expenditures	6/11/2015	21	OIG recommends that the Broadcasting Board of Governors (BBG) work collaboratively with Radio Free Asia (RFA) to perform a comparability study of RFA salaries and benefits and determine whether the salaries and benefits offered by RFA violate the requirements of the grant agreement. If they do, BBG should direct RFA to bring salaries and benefits into compliance with the grant agreement.	Resolved
497	U.S. Agency for Global Media	AUD-IT-IB-16-25	Management Assistance Report: Broadcasting Board of Governors Incident Response and Reporting	1/15/2016	1	OIG recommends that the Broadcasting Board of Governors Office of Technology, Services, and Innovation amend and implement the Computer Security Incident Response Policy and the Computer Security Incident Response Procedure to reflect all elements of an effective incident response and reporting program in accordance with National Institute of Standards and Technology Special Publication 800-61, Revision 2.	Resolved
498	U.S. Agency for Global Media	ISP-IB-17-21	Inspection of Radio Free Europe/Radio Liberty	5/19/2017	6	The Broadcasting Board of Governors should revise its grant agreement with Radio Free Europe/Radio Liberty to include specific requirements for security policies.	Resolved

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499	U.S. Agency for Global Media	AUD-FM-IB-18-04	Audit of the Broadcasting Board of Governors Implementation of the Digital Accountability and Transparency Act of 2014	11/7/2017	1	OIG recommends that the Broadcasting Board of Governors improve guidance and procedures in the Broadcasting Administrative Manual for Contracting Officers related to entering accurate and complete procurement award transaction data into the Federal Procurement Data System—Next Generation.	Resolved
500	U.S. Agency for Global Media	AUD-FM-IB-18-28	Management Assistance Report: The Broadcasting Board of Governors Did Not Fully Address Invalid Unliquidated Obligations Identified During the FY 2016 Financial Statements Audit	2/21/2018	1	OIG recommends that the Broadcasting Board of Governors develop and implement annual training for allotment holders emphasizing their responsibility to monitor and deobligate invalid unliquidated obligations, as prescribed in the Broadcasting Administrative Manual.	Resolved
501	U.S. Agency for Global Media	ISP-IB-19-22	Targeted Inspection of the Governance of the United States Agency for Global Media	4/12/2019	3	The U.S. Agency for Global Media should update policies and procedures in its Broadcasting Administrative Manual.	Resolved
502	U.S. Agency for Global Media	ISP-IB-19-22	Targeted Inspection of the Governance of the United States Agency for Global Media	4/12/2019	4	The U.S. Agency for Global Media should enforce its personnel policy for timely completion of annual performance reviews.	Resolved
503	U.S. Agency for Global Media	ISP-I-19-16	Inspection of Embassy Libreville, Gabon	6/19/2019	9	U.S. Agency for Global Media, in coordination with Embassy Libreville and the Bureau of Overseas Buildings Operations, should improve the perimeter fence around the transmitting station in São Tomé.	Resolved
504	U.S. Agency for Global Media	AUD-FM-IB-20-10	Audit of the U.S. Agency for Global Media's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	12/18/2019	1	OIG recommends that the U.S. Agency for Global Media develop and implement a methodology for recording estimated accounts payable amounts using a Budget Object Classification code that complies with guidance in Office of Management and Budget Circular A-11, § 83.	Resolved

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505	U.S. Agency for Global Media	AUD-FM-IB-20-10	Audit of the U.S. Agency for Global Media's FY 2019 Implementation of the Digital Accountability and Transparency Act of 2014	12/18/2019	4	OIG recommends that the U.S. Agency for Global Media revise its Data Quality Plan (DQP) to more thoroughly document items required by Office of Management and Budget's Circular A-123, Appendix A. At a minimum, the revised DQP should provide details of the testing plan (which elements are tested and how often the testing will occur), details of the results of testing (errors identified for individual data elements), information on data elements that are at a higher risk of being reported incorrectly, and actions that are needed and have been taken to address the risk of misreported data.	Resolved
506	U.S. Agency for Global Media	ESP-20-05	Management Assistance Report: U.S. Agency for Global Media Network Warning Banner	9/23/2020	1	The U.S. Agency for Global Media should adopt a network warning banner consistent with the guidance issued by the Department of Justice's Computer Crime and Intellectual Property Section.	Resolved
507	U.S. Agency for Global Media	ISP-IB-21-06	Targeted Inspection of the U.S. Agency for Global Media: Journalistic Standards and Principles	12/28/2020	4	The United States Agency for Global Media should direct each network to develop systematic employee training on journalistic standards and related professional development plans.	Resolved
508	Voice of America	ISP-IB-21-06	Targeted Inspection of the U.S. Agency for Global Media: Journalistic Standards and Principles	12/28/2020	2	Voice of America, in coordination with the United States Agency for Global Media, should schedule and conduct a program review of each of its language services at least once per year.	Resolved