



OIG HIGHLIGHTS

ISP-I-18-18

May 2018
OFFICE OF INSPECTIONS
Bureau of African Affairs

Inspection of Embassy Addis Ababa, Ethiopia

What OIG Found

- At the time of the inspection, new leadership at Embassy Addis Ababa had started taking steps to address significant challenges in policy implementation and resource management.
- The 2017 Annual Chief of Mission Management Control Statement of Assurance did not identify multiple internal control deficiencies in the Management and Consular Sections.
- The embassy denied visas to special immigrant visa applicants on the basis of incorrect criteria that did not comply with Department of State policy.
- Embassy Addis Ababa's warehouses lacked sufficient controls to prevent access by unauthorized personnel.
- The embassy did not address serious safety deficiencies at many of its leased residences.
- The embassy did not protect personally identifiable information when destroying visa records.
- Embassy Addis Ababa did not document grants files or obtain regional bureau approval for certain grants in accordance with Department of State standards.
- The Department lacked an adequate plan to ensure the seismic adequacy of embassy residences despite Addis Ababa being at high risk for earthquakes, and Embassy Addis Ababa did not inform the embassy community about seismic risks documented in a Bureau of Overseas Buildings Operations report.

What OIG Inspected

OIG inspected Embassy Addis Ababa's executive direction, program and policy implementation, management controls, and resource management operations.

What OIG Recommended

This report includes 30 recommendations. OIG made 27 recommendations to improve Embassy Addis Ababa's resource management, information management, foreign assistance, public diplomacy, consular, and political-economic programs and operations; 1 recommendation to the Bureau of African Affairs related to management controls; and 2 recommendations to the Bureau of Overseas Buildings Operations related to embassy safety programs.

In its comments on the draft report, the Department concurred with all 30 recommendations. OIG considers the recommendations resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written responses are reprinted in their entirety in Appendix B.