

June 2018  
OFFICE OF INSPECTIONS  
Bureau of European and Eurasian Affairs

Inspection of Embassy Dublin, Ireland

#### What OIG Found

- The Chargé d’Affaires effectively led Embassy Dublin’s activities to focus on the new administration’s policy priorities, especially on cybersecurity, trade and investment.
- The Chargé d’Affaires modeled many of the Department of State’s leadership and management principles. However, speculation about several curtailments by American direct-hire staff became a source of tension between the Chargé and some staff members.
- Embassy Dublin lacked sufficient internal controls in management operations, including motor pool, nonexpendable property, and time and attendance.
- Information management operations and services generally complied with the Department’s policies and guidance but lacked information technology contingency planning to efficiently respond to system outages.

\_\_\_\_\_ Office of Inspector General \_\_\_\_\_  
U.S. Department of State • Broadcasting Board of Governors



ISP-I-18-24

#### What OIG Inspected

OIG inspected the executive direction, management, management controls, and information management operations of Embassy Dublin.

#### What OIG Recommended

OIG made 11 recommendations to improve Embassy Dublin’s management controls and information management operations.

In its comments on the draft report the embassy concurred with all 11 recommendations. OIG considers all recommendations resolved. The embassy’s response to each recommendation, and OIG’s reply, can be found in the Recommendations section of this report. The embassy’s formal written response is reprinted in its entirety in Appendix B.