



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-19-03

What OIG Inspected

OIG inspected the executive direction, program and policy implementation, and resource management operations of Embassy Dakar.

What OIG Recommended

OIG made 19 recommendations to improve embassy operations and internal controls, including 4 recommendations to correct general services and facilities management issues and 10 recommendations to address information technology management issues.

In its comments on the draft report, Embassy Dakar concurred with 16 recommendations and disagreed with 3. OIG considers 17 recommendations resolved and 2 unresolved. The embassy's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The embassy's formal written responses are reprinted in their entirety in Appendix B.

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November 2018

OFFICE OF INSPECTIONS

Bureau of African Affairs

Inspection of Embassy Dakar, Senegal

What OIG Found

- The Ambassador set a positive and professional tone for Embassy Dakar, clearly communicating mission priorities and strategic goals to embassy staff.
- The Ambassador promoted the strategic goal of assisting Senegal's political and economic development in order to make the country a more effective partner for the United States.
- Expanding engagement in Guinea-Bissau promoted U.S. interests but also posed challenges to the embassy's capacity for oversight and coordination.
- Internal controls for some general services and facility management functions did not comply with Department of State standards and procedures.
- Public diplomacy programs were integrated through physical and virtual platforms to promote a better public understanding of U.S. policy and to build relationships with Senegalese leaders, particularly among youth.
- The embassy continued to improve its management of foreign assistance and public diplomacy grants through deployment of the State Award Management System.
- Information systems security and telephone programs did not comply with Department requirements.

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