



HIGHLIGHTS

Office of Inspector General
United States Department of State

February 2019

OFFICE OF INSPECTIONS

Bureau of East Asian and Pacific Affairs

Inspection of Embassy Kolonia, Federated States of Micronesia

ISP-I-19-05

What OIG Inspected

OIG inspected the executive direction, consular, resource management, and information management operations of Embassy Kolonia.

What OIG Recommended

OIG made 16 recommendations to improve Embassy Kolonia's consular, resource management, and information management operations.

In its comments on the draft report, the Department concurred with all 16 recommendations. OIG considers all 16 recommendations resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written response is reprinted in its entirety in Appendix B.

What OIG Found

- Staffing gaps, curtailments, collateral duty assignments, and a lack of training contributed to management control deficiencies throughout the embassy—including in management, security, information management, and consular operations.
- The embassy did not meet Department of State guidance for consular crisis preparation.
- The embassy met day-to-day computing and communications needs; however, OIG found significant deficiencies in the implementation of effective information management and information security.
- Embassy Kolonia generally received good support from Embassy Manila in security, information management, and management operations.