



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-19-07

What OIG Inspected

OIG inspected the executive direction, consular, resource management, and information management operations of Embassy Majuro.

What OIG Recommended

This report includes 12 recommendations. OIG made 11 recommendations to Embassy Majuro to improve consular, resource management, and information management operations, and 1 recommendation to Embassy Manila to document Information Systems Security Officer reviews.

In its comments on the draft report, the Department concurred with all 12 recommendations. OIG considers all 12 recommendations resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written response is reprinted in its entirety in Appendix B.

February 2019

OFFICE OF INSPECTIONS

Bureau of East Asian and Pacific Affairs

Inspection of Embassy Majuro, Republic of the Marshall Islands

What OIG Found

- The Ambassador and the Deputy Chief of Mission led Embassy Majuro in a professional and collaborative manner.
- Embassy Majuro lacked sufficient internal controls in consular, resource management, security, and information management operations.
- Embassy Manila generally provided adequate support to Embassy Majuro in information management and management operations.
- Embassy Majuro had deficiencies in the implementation of its information management and information security programs that could put Department of State computer systems at risk.