



OIG HIGHLIGHTS

ISP-I-19-08

What OIG Inspected

OIG inspected the executive direction, program and policy implementation, resource management, and information management operations of Embassy Nairobi.

What OIG Recommended

OIG made 33 recommendations, including 31 recommendations to Embassy Nairobi to improve internal controls in general services, financial management, human resources, information management, foreign assistance, and public diplomacy. OIG also made 2 recommendations to the Bureau of International Narcotics and Law Enforcement Affairs on contract oversight.

In its comments on the draft report, the Department concurred with 32 recommendations and disagreed with 1 recommendation. OIG considers all recommendations, except one, resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written responses are reprinted in their entirety in Appendix B.

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October 2018

OFFICE OF INSPECTIONS

Bureau of African Affairs

Inspection of Embassy Nairobi, Kenya

What OIG Found

- Embassy Nairobi leadership coordinated the foreign assistance and policy advocacy activities of the 31 U.S. Government agencies in Nairobi to ensure they were consistent with, and contributed to, achieving Integrated Country Strategy goals.
- The 2017 Annual Chief of Mission Management Control Statement of Assurance did not identify multiple internal control deficiencies in the management and information technology operations as well as in the Regional Security Office.
- The embassy did not follow Department of State requirements to monitor unliquidated obligations, resulting in up to \$1.7 million that could be put to better use.
- Embassy Nairobi reported over \$3.6 million in inventory shortages over the past two fiscal years and had \$14 million in non-expendable inventory that should have been replaced or disposed of and the funds put to better use.
- Cybersecurity deficiencies left Department information technology systems vulnerable.
- The Consular Section delivered efficient services under challenging conditions.
- Spotlights on Success: Embassy Nairobi implemented successful measures to solicit staff feedback, create a climate of intercultural respect, make effective use of the Integrated Country Strategy, improve crisis readiness, combat disinformation, deliver consular services in Mogadishu, and reduce vehicle accidents through the Drive-Cam driver safety program.

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