



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-19-18

What OIG Inspected

OIG inspected the executive direction, program and policy implementation, and resource management operations of Embassy Port-au-Prince.

What OIG Recommends

OIG made 42 recommendations to improve Embassy Port-au-Prince's operations: 41 to the embassy and 1 to the Bureau of Overseas Buildings Operations.

In its comments on the draft report, the Department concurred with all 42 recommendations. OIG considers the recommendations resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written responses are reprinted in their entirety in Appendix B.

June 2019

OFFICE OF INSPECTIONS

BUREAU OF WESTERN HEMISPHERE AFFAIRS

Inspection of Embassy Port-au-Prince, Haiti

What OIG Found

- The Ambassador and the Deputy Chief of Mission led Embassy Port-au-Prince in a professional and collaborative manner, and effectively engaged the Government of Haiti.
- Staff praised the Ambassador and the Deputy Chief of Mission for supporting embassy personnel and programs. However, multiple internal control deficiencies existed across Embassy Port-au-Prince's resource management and information management operations.
- The Consular Section's Immigrant Visa Unit accepted more immigrant visa cases than it had the capacity to process, leading to an uneven distribution of workload and low morale.
- Embassy Port-au-Prince had the highest number of motor vehicle mishaps in the Department of State, with 379 motor vehicle collisions from FY 2012 through FY 2018. Sixty-two percent of the collisions were categorized as preventable.
- The embassy did not conduct required seismic safety assessments of 25 leased residential units despite Haiti's location in a high-risk seismic area.
- The embassy lacked information technology contingency planning to efficiently respond to system outages.