



# HIGHLIGHTS

Office of Inspector General  
United States Department of State

ISP-I-19-19

## What OIG Inspected

OIG inspected the executive direction, program and policy implementation, resource management, and information management operations at Embassy Nassau.

## What OIG Recommends

OIG made 31 recommendations: 30 to Embassy Nassau and 1 to the Bureau of Western Hemisphere Affairs.

In its comments on the draft report, the Department concurred with the 31 recommendations. OIG considers all 31 recommendations resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written response is reprinted in its entirety in Appendix B.

August 2019

OFFICE OF INSPECTIONS

BUREAU OF WESTERN HEMISPHERE AFFAIRS

## Inspection of Embassy Nassau, The Bahamas

### What OIG Found

- Embassy Nassau had been without a permanent, confirmed ambassador since November 2011. A series of deputy chiefs of mission have served as Chargé d'Affaires, and section heads have been assigned the collateral duty of acting deputy chief of mission. This inconsistent executive leadership resulted in significant internal control deficiencies and local employee morale issues throughout the embassy.
- Staffing gaps also affected the embassy's Management Section since 2014, as nine temporary-duty management officers, supplemented with support from the Florida Regional Center, have run the section. Due to the shifting and uneven leadership, the embassy's management and information management platforms suffered.
- The embassy lacked adequate metrics to measure progress for Bureau of International Narcotics and Law Enforcement Affairs projects or to conduct required joint evaluations with the Government of The Bahamas.
- Embassy Nassau did not document grants files in accordance with Department of State standards.