



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-20-01

What OIG Inspected

OIG inspected executive direction, the President's Emergency Plan for AIDS Relief program, resource management, and information management operations of Embassy Maseru.

What OIG Recommends

OIG made 8 recommendations: 6 to Embassy Maseru, 1 to the Bureau of Overseas Buildings Operations, and 1 to the Office of the Global AIDS Coordinator regarding the President's Emergency Plan for AIDS Relief program.

In its comments on the draft report, the Department concurred with all 8 recommendations. OIG considers all 8 recommendations resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written responses are reprinted in their entirety in Appendix B.

October 2019

OFFICE OF INSPECTIONS

BUREAU OF AFRICAN AFFAIRS

Inspection of Embassy Maseru, Lesotho

What OIG Found

- The Ambassador and the Deputy Chief of Mission generally led Embassy Maseru in a professional and collaborative manner consistent with Department of State leadership principles.
- Information management operations at Embassy Maseru lacked basic standard operating procedures to prioritize tasks and adhere to the Department's information security requirements.
- Disruptions of deliveries of commodities to clinics supported by the President's Emergency Plan for AIDS Relief placed at risk the program's ability to meet key goals related to testing, treatment, and viral suppression.
- Emergency doors in an embassy compound building did not meet Department standards.
- Spotlight on Success: As part of a broader crisis management exercise, the embassy organized a Crisis Preparedness Fair to involve the entire embassy community in emergency planning.
- Spotlight on Success: The Management Section instituted a continuous process improvement system for management controls.