



# HIGHLIGHTS

Office of Inspector General  
United States Department of State

ISP-I-20-02

## What OIG Inspected

OIG inspected the executive direction, program and policy implementation, and resource management operations of Embassy N'Djamena.

## What OIG Recommends

OIG made 25 recommendations: 22 recommendations to Embassy N'Djamena, 1 to the Bureau of Educational and Cultural Affairs, 1 to the Bureau of Overseas Buildings Operations, and 1 to the Bureau of Human Resources.

In its comments on the draft report, the Department concurred with all 25 recommendations. OIG considers all 25 recommendations resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written responses are reprinted in their entirety in Appendix B.

November 2019

OFFICE OF INSPECTIONS

BUREAU OF AFRICAN AFFAIRS

## Inspection of Embassy N'Djamena, Chad

### What OIG Found

- The Chargé d'Affaires and the Deputy Chief of Mission led Embassy N'Djamena in a professional and collaborative manner.
- Long-term staffing gaps affected the embassy's ability to pursue its policy objectives and manage risk.
- The embassy's management of foreign assistance grants did not meet Department of State standards.
- One of the embassy's American Spaces did not fulfill its purpose as a strategic venue for public diplomacy programming to advance U.S. foreign policy objectives.
- Internal control issues in general services operations and facility management adversely affected Embassy N'Djamena operations.
- The Department had excess real properties that could be sold, resulting in an estimated \$7.1 million that could be put to better use.
- Spotlight on Success: Embassy N'Djamena successfully launched an innovative foreign assistance program in 2019 to track and monitor Chadian elephant herds to protect them from poaching, advancing important U.S. foreign policy priorities related to rule of law, counterterrorism, and economic development.