



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-20-12

What OIG Inspected

OIG inspected executive direction, policy and program implementation, resource management, and information management operations at Embassy London. The inspection also included the operations of Consulates General Belfast and Edinburgh.

What OIG Recommends

OIG made 22 recommendations: 21 to Embassy London and 1 to the Bureau of European and Eurasian Affairs.

In its comments on the draft report, the Department concurred with 21 recommendations and disagreed with 1 recommendation. OIG considers 21 recommendations resolved and 1 recommendation unresolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written responses are reprinted in their entirety in Appendix C.

August 2020

OFFICE OF INSPECTIONS

BUREAU OF EUROPEAN AND EURASIAN AFFAIRS

Inspection of Embassy London and Constituent Posts, United Kingdom

What OIG Found

- Mission United Kingdom's leadership team effectively advanced the themes of shared prosperity and security in the context of the United States-United Kingdom "special relationship."
- The Ambassador and the Deputy Chief of Mission engaged in substantive policy engagement on a range of issues and were active in public diplomacy outreach.
- The mission's defined benefit pension plan for locally employed staff was underfunded by \$31.5 million due to insufficient employer and employee contributions.
- The memorandum of understanding between Embassy London and the Regional Information Management Center Frankfurt for the ClassNet Regionalization initiative did not address key roles and responsibilities for the staff involved.
- Embassy London's six locally developed computer applications did not complete the Department of State's system authorization process, resulting in potential risk regarding confidentiality, integrity, and availability of information residing on the applications.
- Spotlights on Success: Embassy London formed a unique joint fraud investigations team that included representatives of the Consular Section and the Department of Homeland Security. In addition, the embassy instituted a mentoring program for locally employed staff and eligible family members.