



# HIGHLIGHTS

Office of Inspector General  
United States Department of State

ISP-I-20-20

## What OIG Inspected

OIG inspected the executive direction, program and policy implementation, resource management, and information management operations of Embassy Yaoundé. The inspection included Embassy Branch Office Douala.

## What OIG Recommends

OIG made 13 recommendations: 12 to Embassy Yaoundé and 1 to the Bureau of Global Talent Management.

In its comments on the draft report, the Department concurred with all 13 recommendations. OIG considers all 13 recommendations resolved. The Department's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The Department's formal written responses are reprinted in their entirety in Appendix B.

May 2020

OFFICE OF INSPECTIONS

BUREAU OF AFRICAN AFFAIRS

## Inspection of Embassy Yaoundé, Cameroon

### What OIG Found

- The Ambassador and the Deputy Chief of Mission led Embassy Yaoundé in a professional and collaborative manner. However, the Deputy Chief of Mission did not efficiently manage and prioritize items coming to her for review and approval, which created delays in the approval process.
- The embassy did not develop a plan to integrate Embassy Branch Office Douala with embassy operations, as called for in the Integrated Country Strategy.
- Prior to the end of the FY 2019 Diversity Visa program, the Consular Section issued 13 visas to applicants who were ineligible because their medical results were incomplete.
- The embassy's residential housing program did not fully comply with Department of State safety and fire standards.
- Embassy Yaoundé did not have a functioning high frequency emergency radio network, leaving it unable to communicate with posts assigned to its regional network control station.