



# HIGHLIGHTS

Office of Inspector General  
United States Department of State

ISP-I-20-28

## What OIG Inspected

OIG inspected the executive direction, consular operations, resource management, and information management operations of Embassy Prague.

## What OIG Recommends

OIG made 8 recommendations to Embassy Prague.

In its comments on the draft report, Embassy Prague concurred with all 8 recommendations. OIG considers all 8 recommendations resolved. The embassy's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The embassy's formal written response is reprinted in its entirety in Appendix B.

September 2020

OFFICE OF INSPECTIONS

BUREAU OF EUROPEAN AND EURASIAN AFFAIRS

## Inspection of Embassy Prague, Czech Republic

### What OIG Found

- The Ambassador and Deputy Chief of Mission led Embassy Prague in a professional and collaborative manner. The Ambassador worked effectively with the Deputy Chief of Mission to manage their respective external and internal embassy duties.
- The Ambassador reinvigorated senior-level engagement with the Czech president.
- The embassy secured the sale of \$646 million in U.S. military equipment to enable the Czech Republic to meet its force modernization efforts and North Atlantic Treaty Organization commitments.
- A lack of an embassy-wide locally employed staff salary increase since 2003 affected staff morale and recruitment efforts.
- The entire embassy was involved in preparing the Annual Chief of Mission Management Control Statement of Assurance, and embassy personnel reported that the Ambassador and Deputy Chief of Mission created an environment that empowered staff to discuss internal control issues openly.
- The embassy did not adhere to all Department of State safety, health, and environmental management requirements, including those for residential housing.
- The embassy did not conduct required information technology contingency planning and training.
- Spotlight on Success: The Ambassador initiated an innovative annual goal-setting process that included quarterly reviews with all embassy sections. The process fostered interagency collaboration and helped assess implementation of the embassy's Integrated Country Strategy objectives.