



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-20-29

What OIG Inspected

OIG inspected the executive direction, consular, resource management, and information management operations of Embassy Vilnius.

What OIG Recommends

OIG made six recommendations to Embassy Vilnius to improve operations.

In its comments on the draft report, Embassy Vilnius concurred with all six recommendations. OIG considers all six recommendations resolved. The embassy's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The embassy's formal written response is reprinted in its entirety in Appendix B.

April 2020

OFFICE OF INSPECTIONS

BUREAU OF EUROPEAN AND EURASIAN AFFAIRS

Inspection of Embassy Vilnius, Lithuania

What OIG Found

- After being without an Ambassador since July 2019, Embassy Vilnius experienced a change in leadership during the inspection with the arrival of a new Ambassador in January 2020.
- The new Ambassador quickly communicated his vision for a "happy, healthy, and productive" embassy, setting a positive, ethical, and inclusive tone for the mission.
- Officials in the Bureau of European and Eurasian Affairs reported they were satisfied with the embassy's performance under the direction of the Chargé d'Affaires, who led Embassy Vilnius from July 2019 to January 2020.
- The Management Section generally implemented required processes and procedures in accordance with applicable laws and Department of State guidance, with one exception in Facilities Management.
- The Information Resource Management Office's unclassified server room did not meet the safety standards of the Department of State and the Occupational Safety and Health Administration.