



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-25-04

What OIG Inspected

OIG inspected the executive direction, policy and program implementation, resource management, and information management operations of Embassy Brazzaville.

What OIG Recommends

OIG made 29 recommendations to Embassy Brazzaville. In its comments on the draft report, the embassy concurred with 28 recommendations and disagreed with 1 recommendation. OIG considers all 29 recommendations resolved. The embassy's response to each recommendation and OIG's reply can be found in the Recommendations section of this report. The embassy's formal response is reprinted in its entirety in Appendix B.

December 2024

OFFICE OF INSPECTIONS

BUREAU OF AFRICAN AFFAIRS

Inspection of Embassy Brazzaville, Republic of the Congo

What OIG Found

- The Ambassador and Deputy Chief of Mission led Embassy Brazzaville in a professional and collaborative manner. They fostered workforce resilience in the wake of the deaths of two embassy staff in 2022 and 2023.
- With a small U.S. direct-hire staff, the Deputy Chief of Mission prioritized work tasks to match available personnel resources.
- The Front Office initiated several efforts to improve foreign assistance coordination.
- Embassy Brazzaville did not follow its Leahy vetting standard operating procedure.
- Embassy Brazzaville significantly boosted its digital media outreach after the Public Diplomacy Section added a fourth locally employed staff position in August 2022.
- Deficiencies in general services, facility management, human resources, financial management, and information management adversely affected embassy operations.
- The embassy did not follow Department of State requirements to review unliquidated obligations, resulting in up to \$1.26 million that could be put to better use.