



# HIGHLIGHTS

Office of Inspector General  
United States Department of State

ISP-I-25-15

## What OIG Inspected

OIG inspected the executive direction, policy and program implementation, resource management, and information management operations of Embassy Muscat.

## What OIG Recommends

OIG made 18 recommendations to Embassy Muscat. In its comments on the draft report, the Department concurred with 18 recommendations. OIG considers 18 recommendations resolved. The Department's response to each recommendation and OIG's reply can be found in the Recommendations section of this report. The embassy's formal response is reprinted in its entirety in Appendix B.

May 2025

OFFICE OF INSPECTIONS

BUREAU OF NEAR EASTERN AFFAIRS

## Inspection of Embassy Muscat, Oman

### What OIG Found

- The Ambassador and Deputy Chief of Mission generally modeled the Department of State's leadership principles, particularly communication, self-awareness, and valuing and developing people.
- Embassy Muscat's Political-Economic Section advanced Integrated Country Strategy and Department priorities.
- The Public Diplomacy Section's grants files did not consistently meet Department standards.
- Embassy Muscat's Consular Section had deficiencies related to managing workload, inadequate space, the inventory of controlled items, and answering correspondence.
- Embassy Muscat had internal control issues in general services, facility management, financial management, and human resources.
- The embassy had information management internal control deficiencies related to the telephone system, inventory, training, and procurement of information technology equipment.