



# HIGHLIGHTS

Office of Inspector General  
United States Department of State

ISP-I-25-16

## What OIG Inspected

OIG inspected the executive direction, policy and program implementation, resource management, and information management operations of Embassy Tunis.

## What OIG Recommends

OIG made 27 recommendations to Embassy Tunis. In its comments on the draft report, the embassy concurred with all 27 recommendations. OIG considers all 27 recommendations resolved. The embassy's formal response is reprinted in its entirety in Appendix B.

April 2025

OFFICE OF INSPECTIONS

BUREAU OF NEAR EASTERN AFFAIRS

## Inspection of Embassy Tunis, Tunisia

### What OIG Found

- Embassy Tunis' Front Office generally complied with Department of State standards for tone at the top and standards of conduct, execution of foreign policy goals and objectives, security and emergency planning, and equal employment opportunity. The Ambassador and Deputy Chief of Mission fostered an open and collaborative work environment that inspired staff.
- The embassy had deficiencies in the fire protection program and the safety, health, and environmental management program. Additionally, the motor vehicle, property, contracting officer's representative, human resources, and financial management programs did not fully comply with Department standards.
- Embassy Tunis also had deficiencies related to the security of information systems and information technology assets, mobile device management, and telephone operations.
- Spotlights on Success: The embassy's Human Resources Office developed a tracking system to provide timely human resources updates. Additionally, the Public Diplomacy Section found creative ways to sustain social media engagement during a period of high anti-American sentiment.