



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-25-06

What OIG Inspected

OIG inspected the operating environment, executive direction, policy and program implementation, resource management, and information management operations of the U.S. Mission to the United Nations. The inspection also included the mission's Washington office.

What OIG Recommends

OIG made 26 recommendations to the U.S. Mission to the United Nations. In its comments on the draft report, the mission concurred with 25 recommendations and neither agreed nor disagreed with 1 recommendation. OIG considers all 26 recommendations resolved. The mission's response to each recommendation and OIG's reply can be found in the Recommendations section of this report. The mission's formal response is reprinted in its entirety in Appendix B.

February 2025
OFFICE OF INSPECTIONS
DOMESTIC OPERATIONS

Inspection of the U.S. Mission to the United Nations, New York

What OIG Found

- The Representative of the United States to the United Nations led the U.S. Mission to the United Nations consistent with Department of State leadership and management principles and advanced U.S. policy in a challenging multilateral environment.
- The mission's Integrated Mission Strategy was out of date.
- Unclear delineation of roles and responsibilities among USUN and Department offices hindered some aspects of policy, security, administrative, and consular operations.
- The mission successfully advanced U.S. policy priorities, including those related to Ukraine, Israel/Gaza, and UN management and reform. However, coordination on monitoring and countering the People's Republic of China and engaging with the UN General Assembly can be improved.
- The Political Affairs Section was not managed according to Department leadership and management principles.
- The mission lacked guidance for reporting UN system waste, fraud, and abuse to the Office of Inspector General.
- The mission's housing program lacked required payment validations and procedures, leading to overpayments of housing benefits.
- The office building housing the mission and other U.S. government offices had unresolved maintenance issues that affected operations.
- Spotlight on Success: The Management and Reform Section successfully increased U.S. private-sector access to the \$30 billion United Nations procurement process.
- Spotlight on Success: The Protocol Office established an internal SharePoint site to facilitate other sections' support for high-profile representational events.