



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-21-33

What OIG Inspected

OIG inspected program implementation and resource management operations in the Bureau of Diplomatic Security's Overseas Security Advisory Council Program Office.

What OIG Recommends

OIG made 2 recommendations to the Bureau of Diplomatic Security.

In its comments on the draft report, the Bureau of Diplomatic Security concurred with one recommendation and partially concurred with the second recommendation. OIG considers both recommendations resolved. The Bureau of Diplomatic Security's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The bureau's formal written response is reprinted in its entirety in Appendix B.

August 2021

OFFICE OF INSPECTIONS
DOMESTIC OPERATIONS

Inspection of the Bureau Diplomatic Security's Overseas Security Advisory Council Program Office

What OIG Found

- The Overseas Security Advisory Council (OSAC) Program Office provided effective support to U.S. private sector organizations as required by its mandate.
- The office did not effectively manage the contract for its public website.
- The OSAC Program Office did not comply with the requirement to provide its contract staff with IT equipment when they were required to work from home during the COVID-19 pandemic.
- Spotlight on Success: The OSAC Program Office hosted its first-ever virtual annual briefing in 2020, attracting nearly 2,000 participants. The virtual environment offered an opportunity for OSAC members and security professionals from various sectors to connect during the COVID-19 pandemic.