



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-22-08

(U) What OIG Inspected

(U) OIG inspected the Office of Protection, which is located under Domestic Operations in the Bureau of Diplomatic Security.

(U) What OIG Recommends

(U) OIG made three recommendations to the Bureau of Diplomatic Security.

(U) In its comments on the draft report, the Bureau of Diplomatic Security concurred with all 3 recommendations. OIG considers all 3 recommendations resolved. The bureau's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The bureau's formal written response is reprinted in its entirety in Appendix B.

(U) March 2022

(U) OFFICE OF INSPECTIONS

(U) DOMESTIC OPERATIONS

(U) Inspection of the Bureau of Diplomatic Security, Domestic Operations, Office of Protection

(U) What OIG Found

- (U) The Office of Protection met its multi-faceted protection mandate through the deployment of hundreds of special agents on a wide range of domestic and overseas security details each year.
- (U) The Deputy Assistant Director's performance was consistent with Department of State leadership and management principles.
- (U) Office leadership successfully handled the management challenges associated with the COVID-19 pandemic.
- (SBU) (b) (2) [REDACTED]
- (U) Spotlight on Success: The protection detail for the Ambassador to the U.S. Mission to the United Nations created an in-house orientation training program to familiarize special agents with standard operating procedures related to the detail.
- (U) Spotlight on Success: The Major Events Coordination Unit collaborated with the Foreign Service Institute to develop and conduct crisis management exercises to prepare watch officers from the Department and other U.S. Government agencies to respond to a variety of potential crises.