



# HIGHLIGHTS

Office of Inspector General  
United States Department of State

ISP-I-22-10

## **(U) What OIG Inspected**

(U) OIG inspected the executive direction, program and policy implementation, resource management, and information management operations of Embassy Santiago.

## **(U) What OIG Recommends**

(U) OIG made 14 recommendations to Embassy Santiago.

(U) In its comments on the draft report, Embassy Santiago concurred with all 14 recommendations. OIG considers all 14 recommendations resolved. The embassy's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The embassy's formal response is reprinted in its entirety in Appendix B.

**(U) March 2022**

**(U) OFFICE OF INSPECTIONS**

(U) BUREAU OF WESTERN HEMISPHERE AFFAIRS

**(U) Inspection of Embassy Santiago, Chile**

**(U) What OIG Found**

- (U) Embassy Santiago's Chargé d'Affaires and acting Deputy Chief of Mission set a positive leadership climate, modeling integrity, openness, and concern for embassy staff.
- (U) The embassy implemented restrictions to maintain the health and safety of personnel during the COVID-19 pandemic.
- (U) Embassy Santiago did not exercise adequate financial oversight of the Commission for Educational Exchange between the United States of America and Chile.
- (U) The embassy did not conduct seismic safety assessments for all residences, as required by Department of State standards.
- (U) Embassy Santiago's contracting officer's representative program did not comply with Department standards.
- (U) The embassy's information systems security officers failed to perform all required information systems security duties.