



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-22-23

What OIG Inspected

OIG inspected the executive direction, policy and program implementation, resource management, and information management operations of Embassy Oslo.

What OIG Recommends

OIG made 8 recommendations to Embassy Oslo.

In its comments on the draft report, Embassy Oslo concurred with all 8 recommendations. OIG considers all 8 recommendations resolved. The embassy's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The embassy's formal response is reprinted in its entirety in Appendix B.

July 2022

OFFICE OF INSPECTIONS

BUREAU OF EUROPEAN AND EURASIAN AFFAIRS

Inspection of Embassy Oslo, Norway

What OIG Found

- Embassy Oslo's Chargé d'Affaires established cordial relations with officials at the highest levels of the Norwegian Government and worked with them to accomplish U.S. goals and objectives.
- Some locally employed staff expressed concerns about the lack of a formal channel through which individual locally employed staff could confidentially bring workplace issues to the attention of embassy leadership.
- Behavior in one embassy section did not meet Department of State standards for a safe, civil, and respectful workplace environment.
- Embassy Oslo did not comply with Department requirements in administering its accommodation exchange program.
- The Embassy Employee Association's board of directors did not sufficiently oversee the association's operations as required by Department standards.
- Embassy Oslo's high frequency radio network needed repairs, potentially hindering the embassy's ability to communicate with regional posts.