



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-24-05

What OIG Inspected

OIG inspected the executive direction, policy and program implementation, and information management operations of the U.S. Mission to the Organization for Security and Cooperation in Europe.

What OIG Recommends

OIG made 2 recommendations to the U.S. Mission to the Organization for Security and Cooperation in Europe.

In its comments on the draft report, the U.S. Mission to the Organization for Security and Cooperation in Europe concurred with 2 recommendations. OIG considers both recommendations resolved. The U.S. Mission to the Organization for Security and Cooperation in Europe's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The mission's formal response is reprinted in its entirety in Appendix B.

January 2024

OFFICE OF INSPECTIONS

BUREAU OF EUROPEAN AND EURASIAN AFFAIRS

Inspection of the U.S. Mission to the Organization for Security and Cooperation in Europe

What OIG Found

- The Ambassador and the Deputy Chief of Mission led the U.S. Mission to the Organization for Security and Cooperation in Europe in a professional and collaborative manner.
- The work of the U.S. Mission to the Organization of Security Cooperation in Europe's sections was aligned with its Integrated Mission Strategy, including the goal of maintaining support for Ukraine's sovereignty and territorial integrity.
- The Public Diplomacy Section focused heavily on media engagement and arranged a large number of relevant and timely interviews for the Ambassador.
- The mission's records retention practices did not comply with Department of State standards.
- Spotlight on Success: The Public Diplomacy Section allocated 30 minutes of each week's hour-long staff meeting to discuss an aspect of strategic planning and how to apply it to the section's public diplomacy initiatives.