



HIGHLIGHTS

Office of Inspector General
United States Department of State

ISP-I-24-10

What OIG Inspected

OIG inspected the executive direction, policy and program implementation, and information management operations of the U.S. Mission to International Organizations in Vienna, Austria.

What OIG Recommends

OIG made 2 recommendations to the U.S. Mission to International Organizations in Vienna, Austria.

In its comments on the draft report, the U.S. Mission to International Organizations in Vienna, Austria concurred with 2 recommendations. OIG considers all 2 recommendations resolved. The U.S. Mission to International Organizations in Vienna, Austria's response to each recommendation, and OIG's reply, can be found in the Recommendations section of this report. The U.S. Mission to International Organizations in Vienna, Austria's formal response is reprinted in its entirety in Appendix B.

December 2023

OFFICE OF INSPECTIONS

BUREAU OF INTERNATIONAL ORGANIZATION AFFAIRS

Inspection of the U.S. Mission to International Organizations in Vienna, Austria

What OIG Found

- The Ambassador led the U.S. Mission to International Organizations in Vienna in a professional and collaborative manner.
- The mission plays an important support role in overseeing funding to the international organizations with which it works.
- After Russia's February 2022 full scale invasion of Ukraine, Russia's campaign of disinformation and disruptive behavior in conference sessions combined with the U.S. "no business as usual" policy, complicated efforts in all policy areas, adding to workload pressures for the mission.
- The mission's support to the International Atomic Energy Agency's response to urgent nuclear safety and security issues in Ukraine increased the work of the mission without a commensurate increase in staffing.
- The mission's records retirement practices did not comply with Department standards.