



# Office of Inspector General

U.S. DEPARTMENT *of* STATE

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# Semiannual Report to the Congress

April 1, 2025, to September 30, 2025





## OUR VISION

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We inspire public trust in the advancement of U.S. foreign affairs.

## OUR MISSION

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We foster efficiency and effectiveness in U.S. foreign affairs through meaningful, independent oversight and investigations.

## OUR VALUES

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### TRUST

We are reliable and impartial, instilling confidence in all we do.

### RESPECT

We model civility and embrace differences, forging a collaborative environment.

### ACCOUNTABILITY

We are credible and transparent in our work, holding ourselves and the agencies we oversee to the highest standards.

### INTEGRITY

We are honest, objective, and principled, advancing ethical conduct by doing the right thing, even when it is hard.

### LEARNING

We seek continuous improvement in ourselves and our work, empowering professional growth and development.



## Office of Inspector General Summary of Performance, 4/1/2025–9/30/2025

	Issued During the Reporting Period	Management Decision During the Reporting Period
Questioned Costs	\$188,839	\$0
Funds To Be Put to Better Use	\$4,289,811	\$232,947,397
Investigative Monetary Results	\$22,007,527	--
<b>Total</b>	<b>\$26,486,177</b>	<b>\$232,947,397</b>
<i>Additional monetary benefits achieved this period as the result of prior OIG recommendations</i>		\$1,465,954

### Investigative Activities



**24**  
Cases Opened



**27**  
Cases Closed



**7**  
Criminal (arrests, indictments, convictions)



**2**  
Civil Actions



**48**  
Administrative Actions



**1,325**  
Hotline Complaints Received

### Reports



**18**  
Office of Audits



**3**  
Office of Evaluations and Special Projects



**23**  
Office of Inspections



**8**  
Office of Overseas Contingency Operations<sup>a</sup>

**Total 52**

<sup>a</sup> All jointly issued with Department of Defense OIG and U.S. Agency for International Development OIG.

# MESSAGE FROM THE SENIOR OFFICIAL PERFORMING THE DUTIES OF THE INSPECTOR GENERAL

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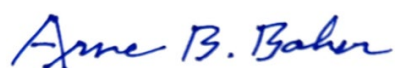
Arne B. Baker

I am pleased to present this *Semiannual Report to the Congress*, covering the oversight activities of the Office of Inspector General (OIG) for the U.S. Department of State (Department) and the U.S. Agency for Global Media (USAGM) from April 1, 2025, to September 30, 2025. OIG is responsible for the oversight of more than \$89 billion in Department and USAGM programs and operations. We also provide oversight for the International Boundary and Water Commission, United States and Mexico, U.S. Section (USIBWC), a federal agency operating under the foreign policy guidance of the Department.

In March, the Department began to consolidate selected functions of the U.S. Agency for International Development (USAID) within the Department. OIG has prioritized our new oversight responsibilities stemming from this reorganization, and related projects completed during this reporting period are summarized herein. We also continue to prioritize top management and performance challenges facing the Department and USAGM, outlined in the annual *Inspector General Statement on the Department of State's Major Management and Performance Challenges* and the *Inspector General Statement on the U.S. Agency for Global Media's Major Management and Performance Challenges*.

During this reporting period, we identified approximately \$26 million in monetary benefits, including \$189,000 in questioned costs, \$4.3 million in funds put to better use, and \$22 million in investigative monetary results. The Department made a management decision on approximately \$233 million in potential monetary benefits identified by OIG during the current and prior reporting periods. OIG issued 44 reports to improve the programs and operations of the agencies we oversee and closed 399 recommendations associated with 112 reports; 38 recommendations were significant and demonstrated implementation of crucial corrective actions by the Department, USAGM, and USIBWC.

I am honored to lead our mission-driven workforce dedicated to delivering meaningful results to the American people. I am grateful to them and to the Department, USAGM, USIBWC, and Congress for their support of our efforts.



Arne B. Baker  
Senior Official Performing the Duties of the Inspector General  
December 17, 2025

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# OVERVIEW



## 1 OVERSIGHT STRATEGY

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The mission of the Office of Inspector General (OIG) for the U.S. Department of State (Department) and the U.S. Agency for Global Media (USAGM) is to conduct independent audits, evaluations, inspections, and investigations to promote economy, efficiency, and effectiveness and to prevent and detect fraud, waste, abuse, and mismanagement in the programs and operations of the Department and USAGM.

OIG's mandate is broad and comprehensive, involving oversight of the full scope of Department and USAGM programs and operations, as well as the International Boundary and Water Commission, United States and Mexico, U.S. Section (USIBWC). OIG is responsible for overseeing more than \$89 billion in Department, USAGM, and foreign assistance resources.

In addition to OIG's agency-specific responsibilities, our mandate expanded in January 2013 when Congress amended the Inspector General Act to provide for coordinated interagency oversight of overseas contingency operations (OCOs), including the designation of a Lead Inspector General for each OCO.

As of September 30, 2025, OIG's Inspector General was the Associate Inspector General for four active OCOs: Operation Inherent Resolve (OIR) to defeat the Islamic State in Iraq and Syria, Operation Atlantic Resolve (OAR) to bolster the North Atlantic Treaty Organization (NATO) and support Ukraine after Russia's full-scale invasion, Operation Enduring Sentinel (OES) to contain terrorist threats emanating from Afghanistan and protect the homeland by maintaining pressure on those threats, and Operation Southern Guard (OSG), the military mission to support Department of Homeland Security migrant operations at Naval Station Guantanamo Bay, Cuba.

OIG maintains an office at U.S. Embassy Kyiv, Ukraine, where the Office of Audits' (AUD) Global Emergencies and Emerging Risks (GEER) Directorate and the Office of Investigations (INV) dedicate on-the-ground resources, expertise, and oversight and manage enforcement activities.

Domestically, in addition to OIG's Washington, DC, headquarters, OIG has strategically co-located investigative staff with the Department's Global Financial Services Center and the Bureau of Personnel and Training staff in Charleston, SC.

## OIG STRATEGIC PLAN

OIG’s Strategic Plan affirms our commitment to conducting high-quality oversight of the agencies we oversee while informing the Office of Management and Budget (OMB), Congress, the public, and other stakeholders about how OIG safeguards public resources. The plan not only emphasizes OIG’s ongoing dedication to enhancing its own operations and ensuring a highly motivated, well-trained workforce capable of fulfilling its responsibilities, but also builds on the foundation laid by the previous strategic plan.

OIG will annually develop an organizational performance plan featuring discrete SMART (specific, measurable, achievable, relevant, timebound) actions to execute the strategies outlined in the Strategic Plan for FYs 2025–2029. OIG will actively monitor and evaluate progress on these actions, proposing adjustments as necessary to ensure we remain focused and on track toward completion of our strategic priorities.

**Figure 1.1**  
**Strategic Plan Overview for FYs 2025–2029**



## 2 COMMUNICATIONS AND OUTREACH

OIG communicates its global mission to Congress, the Department, USAGM, and USIBWC employees and contractors; peers in the oversight community; and the public in a variety of ways.

### Communication With Congress

OIG regularly interacts with Members of Congress and their staff by testifying at hearings, responding to congressional requests and providing briefings on OIG work.

OIG also maintains a public website and social media accounts to provide all stakeholders with current and accurate information on OIG activities.

### Hotline Complaints

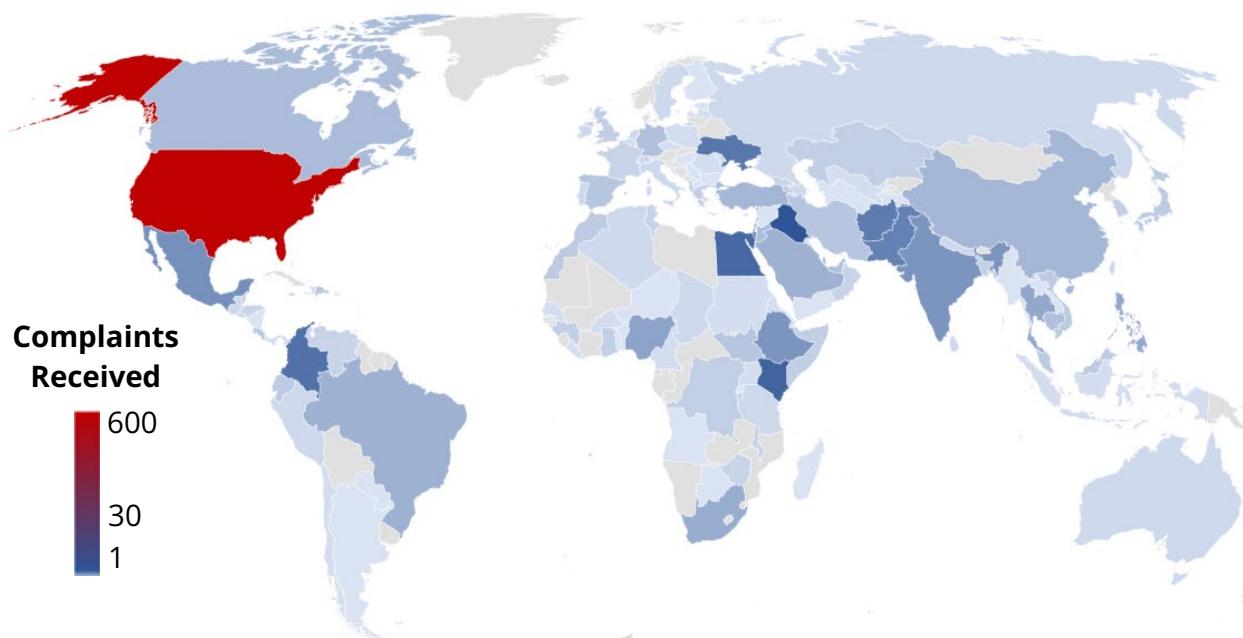
During this reporting period, the OIG Hotline continued to serve as a vehicle through which Department, USAGM, and USIBWC employees and contractors, as well as members of the public, report suspected fraud, waste, abuse, and mismanagement in the programs and operations OIG oversees. OIG received hotline complaints via the OIG website, mail, and telephone. For a summary of actions taken in response to OIG Hotline complaints received during this reporting period, see Table 2.1.

**Table 2.1**  
**OIG Hotline Complaints, 4/1/2025–9/30/2025**

Referred to Other Offices for Action	773
Held for Action Within OIG	137
No Action Required	415
<b>Total Complaints Received</b>	<b>1,325</b>

Figure 2.1 highlights the OIG Hotline’s global reach. Of the 1,325 complaints received this reporting period, 728 (55 percent) concerned possible criminal, civil, and administrative violations occurring in other countries. The remaining 597 complaints dealt with alleged violations in the United States.

**Figure 2.1**  
**Hotline Complaints Processed by Country, 4/1/2025–9/30/2025**



**Source:** Office of Investigations’ electronic case management system.

## Whistleblower Protection Coordinator Activities

The whistleblower protection coordinator, OIG’s Assistant Inspector General for Evaluations and Special Projects, educates Department and USAGM employees, as well as contractor and grantee employees, on the rights and protections available to whistleblowers. As required by the National Defense Authorization Act for Fiscal Year 2013 (41 U.S.C. § 4712), as amended, the coordinator oversees investigations of allegations of retaliation filed by employees of contractors, subcontractors, grantees, and subgrantees, as well as personal services contractors. These cases are detailed in Table 2.2. Additionally, the coordinator investigates complaints under Presidential Policy Directive 19 (PPD-19), which prohibits whistleblower retaliation in the form of actions that affect an employee’s eligibility for access to classified information.

## U.S. Department of State

During this reporting period, OIG completed two whistleblower retaliation investigations involving the Department. In the first, involving a former employee of a contractor of the Bureau of Educational and Cultural Affairs, OIG substantiated that retaliation had occurred. In the second, involving a former employee of a contractor of the Bureau of Diplomatic Security, OIG did not substantiate that retaliation had occurred. OIG referred both completed investigations to the Bureau of Global Acquisition, the entity responsible for determining whether remedial action is appropriate.

## U.S. Agency for Global Media

During this reporting period, OIG did not complete any whistleblower retaliation investigations involving USAGM.

**Table 2.2**  
**Whistleblower Investigations Under 41 U.S.C. Section 4712**

	Reporting Period 4/1/2025–9/30/2025	Since 1/2/2013 Enactment
Complaints Received and Reviewed	4	172
Active Investigations	3	---
Investigations Completed	2	56

**Source:** Office of Evaluations and Special Projects electronic case management system.

### 3 OVERSEAS CONTINGENCY OPERATIONS

OIG has both oversight and reporting responsibilities for overseas contingency operations (OCO) under the Inspector General Act of 1978, as amended (5 U.S.C. Section 419). Section 419 is triggered when the Secretary of Defense declares that a military operation constitutes an OCO or when an operation results in troops being called to or retained on active duty.

Following one of these triggers, Section 419 activates a “Lead Inspector General” requirement for concerted action by the OIGs of the State Department, Department of Defense (DoD), and the U.S. Agency for International Development (USAID), with one of them designated as the Lead Inspector General.

Since September 2014, OIG—with the DoD and USAID OIGs—has provided statutorily mandated oversight of 10 different OCOs. As of September 30, these responsibilities applied to four active OCOs: OIR to defeat the Islamic State in Iraq and Syria, OAR to bolster NATO and support Ukraine after Russia’s full-scale invasion, OES to contain terrorist threats emanating from Afghanistan and protect the homeland by maintaining pressure on those threats, and OSG, the military mission to support Department of Homeland Security migrant operations at Naval Station Guantanamo Bay, Cuba. OIG’s ongoing audits, inspections, and investigations related to these OCOs continued and are included in this *Semiannual Report to the Congress*.

For a list of OIG activities in support of the Lead Inspector General OCO mandate during the reporting period, see Table 3.1 and Table 3.2.

**Table 3.1**  
**OIG Oversight Activities in Support of the Lead Inspector General OCO Mandate, 4/1/2025–9/30/2025**

Completed Reports	Date
<i>Audit of the Bureau of Diplomatic Security’s Antiterrorism Assistance Program (AUD-SI-25-31)</i>	9/2025
<i>Joint Audit of U.S. Assistance Provided in Support of Ukraine Through the Foreign Military Financing Program (AUD-GEER-25-30)</i>	9/2025
<i>Inspection of Embassy Riga, Latvia (ISP-I-25-20)</i>	9/2025
<i>Classified Review of the Department of State’s Implementation of Leahy Non-Traceable Assistance Requirements (ISP-S-25-08)*</i>	9/2025
<i>Audit of Department of State Efforts To Counter Iran-Backed Groups in the Middle East (AUD-GEER-25-25)*</i>	7/2025
<i>Classified Inspection of Embassy Riga, Latvia (ISP-S-25-20)*</i>	7/2025
<i>Classified Inspection of Embassy Ankara and Constituent Posts, Türkiye (ISP-S-</i>	7/2025

Completed Reports	Date
25-09)*	
<i>Audit of the Department of State's Monitoring of Anti-Corruption Programs and Activities in Central and Eastern Europe (AUD-GEER-25-18)</i>	6/2025
<i>Inspection of Embassy Ankara and Constituent Posts, Türkiye (ISP-I-25-09)</i>	6/2025
<i>Inspection of Embassy Doha, Qatar (ISP-I-25-12)</i>	5/2025
<i>Inspection of the Bureau of Economic and Business Affairs (ISP-I-25-11)</i>	5/2025

\* This report is classified.

**Table 3.2**  
**OIG Joint Oversight Activities in Support of the Lead Inspector General–OCO Mandate, 4/1/2025–9/30/2025**

Joint Completed Reports	Date
<i>Fiscal Year 2026 Comprehensive Oversight Plan Overseas Contingency Operations</i>	9/2025
<i>Fiscal Year 2026 Joint Strategic Oversight Plan for Operation Atlantic Resolve including U.S. Government Activities Related to Ukraine</i>	9/2025
<i>Lead Inspector General Report to the United States Congress   Operation Enduring Sentinel and Other U.S. Government Activities Related to Afghanistan   April 1, 2025 – June 30, 2025</i>	8/2025
<i>Special Inspector General Report to the United States Congress   Operation Atlantic Resolve Including U.S. Government Activities Related to Ukraine   April 1, 2025 – June 30, 2025</i>	8/2025
<i>Lead Inspector General Report to the United States Congress   Operation Inherent Resolve and Other U.S. Government Activities Related to Iraq &amp; Syria   April 1, 2025 – June 30, 2025</i>	7/2025
<i>Lead Inspector General Report to the United States Congress   Operation Enduring Sentinel and Other U.S. Government Activities Related to Afghanistan   January 1, 2025 – March 31, 2025</i>	5/2025
<i>Special Inspector General Report to the United States Congress   Operation Atlantic Resolve Including U.S. Government Activities Related to Ukraine   January 1, 2025 – March 31, 2025</i>	5/2025
<i>Lead Inspector General Report to the United States Congress   Operation Inherent Resolve and Other U.S. Government Activities Related to Iraq &amp; Syria   January 1, 2025 – March 31, 2025</i>	4/2025

## 4 OFFICE OF INSPECTOR GENERAL ACCOUNTABILITY AND INDEPENDENCE

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OIG has disclosed all unclassified audits, evaluations, and inspections issued from April 1, 2025, through September 30, 2025.

OIG identifies on its website the titles of reports that are not publicly available, unless the titles themselves are classified or Sensitive But Unclassified (SBU). The *U.S. Department of State Classified Annex to the Semiannual Report to the Congress* and the *U.S. Agency for Global Media Sensitive But Unclassified Annex to the Semiannual Report to the Congress* contain information regarding reports that are not publicly available. In addition, OIG provides all classified and SBU reports to appropriate committees in Congress and to other authorized individuals on request.

OIG did not encounter any attempts to interfere with Inspector General independence—whether through budgetary constraints designed to limit its capabilities, resistance or objection to oversight activities, or restrictions on or significant delays in access to information—for the reporting period from April 1, 2025, through September 30, 2025.

## 5 CONSOLIDATED FINANCIAL RESULTS OF OFFICE OF INSPECTOR GENERAL WORK

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OIG returns significant value to the U.S. public through our audits, evaluations, inspections, and investigations. For the reporting period, OIG issued 44 reports related to the programs and operations of the Department, USAGM, and USIBWC. OIG identified nearly \$4.5 million in potential monetary benefits to the Department. Additionally, OIG's criminal, civil, and administrative investigations resulted in more than \$22 million in recoveries and other monetary results this reporting period.

From April 1, 2025, through September 30, 2025, the Department made a management decision on approximately \$233 million in potential monetary benefits identified by OIG during the prior reporting periods. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence that appropriate action was taken during the compliance process. At the close of the reporting period, the Department had not yet acted on OIG recommendations totaling approximately \$233 million. This is a decrease of approximately \$228 million from the approximately \$462 million in questioned costs and funds to be put to better use pending a Department management decision at the beginning of the reporting period.

# OVERSIGHT OF U.S. DEPARTMENT OF STATE PROGRAMS AND OPERATIONS



## 6 OFFICE OF AUDITS

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AUD supports the Department in improving management; strengthening integrity and accountability; and ensuring the most efficient, effective, and economical use of resources.

Audit work focuses on areas of concern such as physical security at overseas posts; financial management; IT security and management; contracts, acquisition, and grants management; human capital and administrative issues; and high-risk programs and operations in frontline states. From April 1, 2025, through September 30, 2025, AUD issued 15 individual reports on Department or USIBWC programs and operations. Ten reports are unclassified and are summarized below. *The Department of State Classified Annex to the Semiannual Report to the Congress* includes summaries of the other reports.

### Financial Management

*Independent Accountant's Report on the Application of Agreed-Upon Procedures: Employee Benefits, Withholdings, Contributions, and Supplemental Semiannual Headcount Reporting Submitted to the Office of Personnel Management*

(AUD-FM-25-32, 9/2025)

At the direction of OIG, an independent external auditor, acting on behalf of OIG, performed agreed-upon procedures to assist the Office of Personnel Management (OPM) in assessing the reasonableness of retirement benefits, health benefits, life insurance withholdings and contributions, and enrollment information submitted by the Department in its Semiannual Headcount Report to OPM. Of the 54 procedures completed, 52 were completed without exception. The Department was unable to find a requested document for one employee, which affected two of the procedures.

*Independent Auditor's Report on the International Boundary and Water Commission, United States and Mexico, U.S. Section, FY 2024 and FY 2023 Financial Statements*

(AUD-FM-25-23, 5/2025)

An independent external auditor, acting on behalf of OIG, audited USIBWC's financial statements as of, and for the years ended, September 30, 2024 and September 30, 2023. The external auditor found that, in all material respects, the financial statements fairly presented the financial position of USIBWC and its net cost of operations, changes in net position, and budgetary resources for the years then ended, in accordance with accounting principles generally accepted in the United States.

The external auditor found one material weakness in internal control over financial reporting related to property and equipment. In addition, the external auditor found two

significant deficiencies in internal control over financial reporting related to the validity and accuracy of unliquidated obligations and IT.

*Audit of the Department of State's Administration of the Shipment and Storage of Personal Effects During Post Assignment Travel*

(AUD-FM-25-22, 5/2025)

OIG conducted this audit to determine whether the Department administered post assignment travel (PAT) services for shipping and storing personal effects in accordance with requirements. The Department's PAT program manages the travel costs for moving employees and their families from one official duty station to another. In FY 2023, the Department spent more than \$212 million for the shipment and storage of personal effects.

OIG found the Department did not always administer PAT services for shipping and storing personal effects in accordance with requirements. Specifically, selected posts did not always establish direct procurement service agreements and select and manage transportation service providers in accordance with requirements. In addition, Department personnel did not use consistent decision factors to select the appropriate method for shipping personal effects and could not always demonstrate that they had selected the appropriate shipping method.

Until internal controls are improved, the Department will have limited assurance that it consistently and efficiently administers PAT services and selects shipment methods in accordance with requirements and to achieve the best value for the Department.

*Audit of Department of State FY 2024 Compliance With Payment Integrity Requirements*

(AUD-FM-25-21, 5/2025)

In accordance with the Payment Integrity Information Act of 2019 (PIIA), an independent external auditor, acting on behalf of OIG, audited the Department's FY 2024 compliance with payment integrity requirements. The external auditor concluded that the Department complied with payment integrity requirements. Specifically, the Department published the FY 2024 financial statements and accompanying material, which included all applicable payment integrity disclosures, on its website. In addition, the Department complied with the requirement to perform program-specific risk assessments.

## Global Emergencies and Emerging Risks

### *Joint Audit of U.S. Assistance Provided in Support of Ukraine Through the Foreign Military Financing Program*

(AUD-GEER-25-30, 9/2025)

OIG conducted a joint audit with DoD OIG to assess whether the two agencies appropriately administered and managed Foreign Military Financing (FMF) provided in response to Russia's full-scale invasion of Ukraine. The audit focused on 4 FMF cases for Ukraine, valued at \$243 million, out of a total of 11 cases valued at \$282 million. The audit found that agencies generally followed established processes and demonstrated the ability to expedite execution timelines by modifying standard Foreign Military Sales procedures to meet the urgency of contingency operations. However, these modified procedures were not formally documented in existing guidance, limiting the agencies' abilities to institutionalize lessons learned.

The audit identified several areas for improvement to enhance the efficiency and oversight of the FMF program, including updating policies to reflect the modified procedures used during Ukraine contingency operations and establishing a joint FMF documentation repository accessible to both agencies. Additionally, the audit found that the absence of a formal interagency agreement between DoD and the Department hindered coordination and clarity in roles, responsibilities, and communication protocols, which are essential for effective program execution and oversight. DoD and the Department could increase efficiency in the overall execution and oversight of the FMF program by incorporating the modified procedures into policies and procedures.

### *Audit of the Department of State's Monitoring of Anti-Corruption Programs and Activities in Central and Eastern Europe*

(AUD-GEER-25-18, 6/2025)

OIG conducted this audit to determine whether the Department implemented and monitored anti-corruption programs and activities in Central and Eastern European countries in accordance with requirements. From FY 2018 through FY 2023, the Department administered approximately \$51 million in implementing vehicles, international agreements, and sanctions to support anti-corruption efforts in Hungary, Moldova, Poland, and Ukraine. OIG reviewed 38 implementing vehicles—including grants, cooperative agreements, and voluntary contributions—and 79 anti-corruption activities, valued at approximately \$48 million. In addition, OIG examined three sanctions that the Department administered. OIG found that the Department lacked internal controls to systematically track and capture the entirety of anti-corruption programs and activities in the region and provide reliable and timely financial information on those efforts.

For example, OIG determined that Department bureaus and overseas posts did not consistently monitor or evaluate the effectiveness of implementing vehicles. In addition, OIG found that key bureaus' guidance and resources for project design did not conform with the Department's established best practices. Furthermore, the Department lacked a department-wide anti-corruption strategy, and the existing implementation plan met few key requirements. Without the ability to systematically and accurately track anti-corruption activities and federal financial assistance award instruments, the Department could not effectively review and report on the progress of its anti-corruption efforts. In addition, without effective monitoring and evaluation, the Department cannot have reasonable assurance that its implementing vehicles achieve intended results or that it is administering its implementing vehicles in accordance with requirements.

*Evaluation of the Department of State's Approach to Realigning U.S. Agency for International Development Functions*  
(AUD-GEER-25-20, 5/2025)

On March 28, 2025, the Department notified Congress of its intent to realign selected USAID functions within the Department. According to the Department, the proposed realignment conformed with broader federal efforts to streamline operations, reduce redundancy, and enhance accountability. To execute the realignment, the Department established an "Assistance Transition Working Group (ATWG)." OIG evaluated the Department's initial realignment efforts to determine whether it applied key practices in developing a strategy and plan as outlined in its Congressional Notification.

OIG found that, despite short timeframes and a dynamic operational environment, the Department's ATWG efforts partially reflected selected Government Accountability Office key practices. However, OIG determined that additional actions were needed to ensure the long-term success of the Department's realignment efforts.

Specifically, OIG found that although the Department established the ATWG to lead the initial phase of the realignment, the group was expected to sunset on or around July 1, 2025, leaving the Department without dedicated leadership to oversee implementation. At the time of OIG's evaluation, the Department had not completed its implementation plan, nor had it conducted strategic workforce planning that accounted for operational environment developments, such as the ongoing federal workforce hiring freeze and the Department's deferred resignation programs. Broader Department reforms—including an internal reorganization planned at the time of the project—may be adversely affected if the Department's efforts fall short.

*Information Report: Oversight Observations To Inform Department of State Realignment of U.S. Agency for International Development Functions*  
(AUD-GEER-25-19, 5/2025)

During its evaluation of the Department's approach to realigning USAID functions, OIG provided the Department a report highlighting observations from OIG's prior work and that of other oversight bodies that may have helped the Department to more efficiently and effectively realign USAID functions. OIG summarized its findings in eight key areas: foreign assistance, strategic planning, personnel management, federal assistance awards and contracts, property and financial management, IT, records management, and policies and procedures. OIG encouraged the ATWG and other Department officials to consider how these longstanding issues may affect the success of the realignment.

## **Security and Intelligence Division**

*Audit of the Bureau of Diplomatic Security's Antiterrorism Assistance Program*  
(AUD-SI-25-31, 9/2025)

OIG audited the Bureau of Diplomatic Security's (DS) Antiterrorism Assistance Program to determine whether the program achieved its stated goals and objectives in selected partner nations. OIG was unable to determine whether DS achieved the stated goals and objectives of the program because the Office of Antiterrorism Assistance did not collect sufficient data for the indicators in the selected partner nations' monitoring plans. OIG also identified equipment acquired for one country that was stored at a warehouse for up to 5 years. Some of that equipment had expired, which OIG considers a questioned cost. OIG considers the remaining equipment to be funds that could be put to better use if management takes appropriate action. Until the Department addresses the deficiencies, it cannot demonstrate that the Antiterrorism Assistance Program is helping selected partner nations build critical capabilities to defend against terrorism threats as intended.

*Audit of Selected Bureau of Population, Refugees, and Migration Awards Supporting Stability and Assistance Efforts in the Western Hemisphere*  
(AUD-SI-25-24, 7/2025)

OIG conducted this audit to determine whether selected recipients of Bureau of Population, Refugees, and Migration (PRM) cooperative agreement funds supporting stability and assistance efforts in the Western Hemisphere (1) achieved the goal of socioeconomically integrating beneficiaries into their host countries and (2) expended funds in accordance with federal requirements, Department policies and guidance, and award terms and conditions.

OIG determined that three selected award recipients achieved their goal of socioeconomically integrating beneficiaries into host countries. However, OIG found that two of the three award recipients did not always meet reporting requirements and one of those did not report accurate information. Furthermore, OIG found that PRM's oversight efforts generally fulfilled the awards' substantial involvement requirements; however, one award recipient submitted an incomplete final performance progress report, and when PRM used an artificial intelligence tool to summarize the recipient's performance achievements, the resulting summary was also incomplete. With respect to the expenditure of funds, OIG found that the selected award recipients generally expended funds in accordance with requirements. However, OIG identified \$150,045 in questioned costs. Furthermore, OIG found that PRM did not ensure that one award recipient met the single or program-specific audit requirement, which is necessary to validate that the award recipient complied with internal controls requirements.

## 7 OFFICE OF EVALUATIONS AND SPECIAL PROJECTS

The Office of Evaluations and Special Projects (ESP) in OIG complements the work of AUD, ISP, and INV and enhances OIG's capabilities to educate employees regarding whistleblower protections. ESP also reviews allegations of administrative misconduct by senior officials and conducts special evaluations and reviews, including responses to congressional inquiries. From April 1, 2025, to September 30, 2025, ESP issued three public reports.

During this period, the office also completed two whistleblower investigations, which are discussed in Section 2 of this report.

### *Evaluation of the Handling of EEO and Harassment Conflict Cases by the Office of Civil Rights*

(ESP-25-03, 9/2025)

The Equal Employment Opportunity Commission requires that federal agencies adopt procedures to avoid conflicts of interest within equal employment opportunity (EEO) offices, such as when an employee of an EEO office initiates a complaint or is the subject of one. OIG initiated an evaluation to determine whether the Office of Civil Rights (S/OCR) has policies and procedures to avoid conflicts of interest in both EEO and Anti-Harassment Program (AHP) cases and how these policies are communicated to employees. OIG found that S/OCR does not have consistent processes for mitigating conflicts in its programs and that its policies on conflict cases were outdated. The lack of consistency and current procedures has resulted in considerable confusion among Department officials as to how conflicts of interest are handled in S/OCR.

OIG made three recommendations to S/OCR to adopt consistent and current conflict of interest procedures for both EEO and AHP cases, to adopt a standard practice to consult with the Office of Legal Adviser when complaints involve a current or former S/OCR employee, and to include current information on conflict case procedures on its intranet page. S/OCR concurred with all the recommendations.

### *Evaluation of the Department's 2023 Evacuation of Embassy Khartoum*

(ESP-25-02, 7/2025)

In April 2023, U.S. Embassy Khartoum, Sudan, suspended its operations and ordered the departure of U.S. direct-hire employees and their dependents due to the continued threat from armed conflict in Sudan. OIG conducted this evaluation to assess whether the Department followed lessons learned from other recent evacuations in the evacuation of Embassy Khartoum, what challenges existed to Department officials in the evacuation, and

what support was provided to individuals whose consular documents were in the embassy's possession.

OIG found that the Department has generally improved its crisis preparedness policies, infrastructure, and training in response to embassy evacuations and applied these lessons to the evacuation. For example, Embassy Khartoum made significant improvements to its emergency preparedness based on lessons learned from an authorized departure due to civil unrest in October 2021. Specifically, Embassy Khartoum expanded its communications capability and the Alternate Command Center's medical capability. However, Embassy Khartoum did not incorporate some lessons learned from previous evacuations that were reflected in challenges faced in the evacuation. For example, its emergency planning did not incorporate regional coordination with appropriate U.S. embassies, nor did it account for the significant amount of SBU materials that required destruction prior to the evacuation. Finally, OIG found the Department could not provide a definitive accounting of the passports and other documents in the embassy's possession that were destroyed prior to the evacuation. Individuals who had left their documents with the embassy for visa processing, including U.S. citizens, thus lost critical documents during the crisis and faced challenges in securing replacements.

OIG made two recommendations to the Bureau of Diplomatic Security to ensure that all emergency action planning and drills fully account for SBU material that must be destroyed in a crisis and that Emergency Action Plans fully address coordination with nearby posts in crisis-response operations. OIG also recommended that the Bureau of Consular Affairs develop and implement guidance to ensure that consular sections at U.S. embassies fully account for all passports in their possession for processing and return passports to the owner while waiting for documentation or approvals. The Department agreed with all three recommendations.

*Management Assistance Report: Bureau of the Comptroller and Global Financial Services Internal Controls Associated with Reemployed Annuitant Employment*  
(ESP-25-01, 6/2025)

OIG recently completed investigative work on allegations it received regarding a senior employee in the Bureau of Comptroller and Global Financial Services (CGFS) who has been serving as a reemployed annuitant (REA) in travel status for more than 14 years. While investigating these complaints, OIG identified a lack of appropriate controls and a misunderstanding of rules surrounding the employment of REAs within CGFS. Specifically, multiple officials disregarded the established rules and regulations governing REAs. Despite concerns from both the associated embassy and OIG, CGFS failed to take any action to correct these deficiencies. OIG recommended that CGFS take corrective action to address the deficiencies identified and to implement internal controls to ensure that it is complying

with hours-of-work ceilings, salary caps, and travel regulations surrounding REAs. CGFS agreed with both recommendations.

### **Senior Official Misconduct**

ESP also reviews allegations of non-criminal misconduct by senior Department and USAGM employees. However, it did not substantiate any such allegations during the reporting period.

## 8 OFFICE OF INSPECTIONS

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The Office of Inspections (ISP) in OIG conducts independent assessments of the operations of the Department, its posts abroad, and related activities. OIG inspects posts and domestic bureaus as required by the Foreign Service Act of 1980, which sets forth three broad areas for inspections: policy implementation, resource management, and management controls.

The office also conducts targeted reviews of Department programs and operations and compliance follow-up reviews on some posts, offices, and bureaus previously inspected to ensure implementation of key recommendations. From April 1, 2025, through September 30, 2025, ISP issued 23 reports on Department programs and operations, 14 of which were unclassified and are summarized below. The *U.S. Department of State Classified Annex to the Semiannual Report to the Congress* includes summaries of the other reports.

### Domestic Operations

#### *Targeted Review of the Bureau of Consular Affairs' Remote Processing Division* (ISP-I-25-24, 7/2025)

OIG reviewed the Bureau of Consular Affairs' Remote Processing Division, located in Washington, DC, which adjudicates nonimmigrant visa applications that are exempt from the interview requirement or eligible for an interview waiver. Through this review, OIG sought to determine whether the Remote Processing Division: (1) was processing nonimmigrant visas in accordance with 9 Foreign Affairs Manual (FAM) 400 and (2) received adequate technical support from the Bureau of Consular Affairs' Office of Consular Systems and Technology. OIG also assessed the Remote Processing Division's operational efficiency and adherence to internal controls.

OIG found the division delivered nonimmigrant visa adjudication services at a significantly lower cost than overseas posts delivering the same services abroad, and the division implemented relevant internal controls in accordance with Department standards. Furthermore, OIG found the division's leadership and management team provided essential support and comprehensive training for visa adjudicators, and the division was a collaborative partner with participating consular sections abroad. Finally, OIG determined that the Office of Consular Systems and Technology took steps to address technology shortcomings that had hindered the Remote Processing Division's effectiveness and concluded that the Office of Consular Systems and Technology was providing adequate support.

OIG did not make any recommendations to the Department.

*Inspection of the Bureau of Economic and Business Affairs*  
(ISP-I-25-11, 5/2025)

OIG found the acting Assistant Secretary set a positive tone for the Bureau of Economic and Business Affairs and generally led the bureau in accordance with Department leadership and management principles. Department and interagency entities described the bureau as a collaborative partner in the interagency policy process. However, staff reported concerns that resources did not keep pace with workload growth related to sanctions actions, debt restructuring, investment screening, business conduct mediations, infrastructure security, and foreign assistance programs. Additionally, OIG determined the bureau lacked standard operating procedures and capacity to manage its foreign assistance programs, and the bureau's contract and contracting officer's representative files did not comply with Department standards. Lastly, the bureau's information management operations had deficiencies in records management, the performance of information systems security officer duties, and knowledge-management processes.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

## **Overseas Missions**

### **Bureau of African Affairs**

*Inspection of Embassy Port Louis, Mauritius*  
(ISP-I-25-22, 9/2025)

OIG found that the Ambassador generally complied with Department's standards for tone at the top and standards of conduct, execution of foreign policy goals and objectives, security and emergency planning, and EEO. The embassy's Political and Economic, Public Diplomacy, and Consular Sections generally complied with Department standards. However, the embassy had deficiencies in the safety, health, and environmental-management program. Additionally, Embassy Port Louis' pension plan for locally employed staff was underfunded by more than \$600,000. Finally, the Diplomatic Technology unit had deficiencies related to information security, knowledge management, and the unit's budget and training plans.

OIG made recommendations to the Department to address resource management and information management.

*Inspection of Embassy Maputo, Mozambique*

(ISP-I-25-17, 8/2025)

OIG found that the Ambassador and Deputy Chief of Mission exemplified the Department's leadership and management principles under difficult circumstances, fostering an open and collaborative work environment that motivated staff. However, the embassy did not hold required joint evaluations of Bureau of International Narcotics and Law Enforcement Affairs-funded programming with the government of Mozambique. Additionally, the embassy did not have funding for the locally employed staff defined-benefit retirement plan and relied on the Bureau of African Affairs to make expected benefit payments, creating possible unfunded liability and litigation concerns. Finally, the embassy's warehouse did not have the fire-protection features required for a newly constructed building, creating safety issues for staff.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

*Inspection of Embassy Lusaka, Zambia*

(ISP-I-25-14, 6/2025)

OIG found that the Ambassador and Deputy Chief of Mission generally led Embassy Lusaka consistent with the Department's leadership and management principles. Locally employed staff in Zambia faced challenges including extended power outages and other hardships, and embassy leadership took action to alleviate the impact of those hardships on staff. Public diplomacy efforts were well integrated and supported the embassy's Integrated Country Strategy goals, but the Public Diplomacy Section did not document its administration of grants in accordance with requirements. OIG also determined the Consular Section did not process nonimmigrant and immigrant visa cases, conduct visa validation studies, and implement consular internal controls in full compliance with Department standards. The embassy's financial management office did not track employee accounts receivable for approximately 5 years and did not have a process to ensure the funds overpaid or advanced to employees were repaid to the government as required. Embassy Lusaka's property management program, fuel operations, cashier operations, and contracting officer's representative program did not fully comply with Department standards. Finally, the embassy's information management and information security operations, including network operations, non-enterprise networks, telephone program, emergency preparedness, and cybersecurity operations, did not fully comply with Department standards.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

*Inspection of Embassy Harare, Zimbabwe*

(ISP-I-25-13, 5/2025)

OIG found the Ambassador and Deputy Chief of Mission led Embassy Harare in a professional and collaborative manner. Department and interagency entities praised Embassy Harare's reporting on human rights and civil-society repression, sanctions, and strategic competition as being particularly strong. OIG found the embassy paid its locally employed staff in cash with U.S. dollars for more than a decade without the required approvals from the Department of the Treasury. The payment in U.S. dollars resulted in additional transaction costs of \$276,000 over 2 fiscal years. The Consular Section had some deficiencies in employee orientation and training, fraud-prevention program management, and recordkeeping. Additionally, the embassy lacked systematic processes for the approval of foreign assistance proposals and for the coordination of foreign assistance programs across agencies. Furthermore, Embassy Harare had deficiencies in property management, the fire-protection program, and time and attendance procedures. Lastly, the Financial Management Office did not have standard procedures to track and process employee accounts receivables.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

**Bureau of European and Eurasian Affairs**

*Inspection of Embassy Riga, Latvia*

(ISP-I-25-20, 9/2025)

OIG found that the Ambassador and Deputy Chief of Mission regularly engaged the Latvian government and people to maintain close relations, especially on issues of mutual concern, such as Russia's full-scale invasion of Ukraine. However, the Ambassador inconsistently modeled the Department's leadership and management principles of self-awareness, valuing and developing people, and collaboration. The embassy did not consistently coordinate its public diplomacy strategy across the embassy, and the American Spaces program lacked proper oversight and strategic planning. Additionally, the embassy and the Bureau of International Narcotics and Law Enforcement Affairs did not establish a memorandum of understanding defining the financial management support the embassy would provide to the bureau. The embassy had internal-control issues in its human resources, financial management, general services, and facility management operations. Finally, the embassy's information management and information security operations, including account management processes, non-enterprise networks, cybersecurity operations, and records-management program, did not fully comply with Department standards.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

**Spotlights on Success:** Embassy Riga’s Regional Security Office established the International School Security Working Group to enhance the safety and security of international schools in Latvia. Additionally, Embassy Riga’s Facility Management Office instituted an innovative and sustainable landscaping design and maintenance program that conserved embassy resources.

*Inspection of Embassy Ankara and Constituent Posts, Türkiye*  
(ISP-I-25-09, 6/2025)

OIG found that the Chargé d’Affaires and acting Deputy Chief of Mission led Mission Türkiye in a professional and collaborative manner. Leadership at Consulate General Istanbul and Consulate Adana demonstrated positive coordination and cooperation. Additionally, the mission played a key role in facilitating approval by Türkiye for the accession of Finland and Sweden to the North Atlantic Treaty Organization. The mission also provided essential support to regional crises such as assisting Syrian refugees, assisting U.S. citizens, and responding to a devastating earthquake in Türkiye. Mission Türkiye’s consular operations were generally well led and coordinated; however, crisis management and workload growth strained limited managerial capacity. In addition, the mission had internal-control issues related to property management, contract administration, and procurement. Finally, the mission’s local compensation plan and human resources policies required updates, and the mission was missing required facility and residential safety inspections.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

**Spotlight on Success:** Embassy Ankara’s consular staff developed an automated electronic screening tool to evaluate visa applicants for affiliation with sanctioned entities. Other missions subsequently adopted this innovation.

## **Bureau of Near Eastern Affairs**

*Inspection of Embassy Muscat, Oman*  
(ISP-I-25-15, 5/2025)

OIG found that Embassy Muscat’s Ambassador and Deputy Chief of Mission generally modeled the Department’s leadership principles, particularly communication, self-awareness, and valuing and developing people. The Political-Economic Section advanced

Integrated Country Strategy and Department priorities. However, the Public Diplomacy Section's grants files did not consistently meet Department standards. Additionally, the Consular Section had deficiencies related to managing workload, inadequate space, the inventory of controlled items, and answering correspondence. The embassy also had internal-control issues in general services, facility management, financial management, and human resources. Finally, the embassy had information management deficiencies related to the telephone system, inventory, training, and procurement of IT equipment.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

*Inspection of Embassy Doha, Qatar*  
(ISP-I-25-12, 5/2025)

OIG found the Ambassador modeled some but not all the Department's leadership and management principles. Embassy Doha's Political, Economic, and Public Diplomacy Sections advanced Integrated Country Strategy and Department priorities. However, the embassy had consular issues related to visa advocacy, access to the Consular Section workspace, and controlled-item inventories. Additionally, Embassy Doha had internal-control issues in general services, facility management, human resources, and financial-management programs. Finally, the embassy had information management deficiencies related to training, records management, and the development of a mobile application.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

*Inspection of Embassy Tunis, Tunisia*  
(ISP-I-25-16, 4/2025)

OIG found that Embassy Tunis' Front Office generally complied with Department standards for tone at the top and standards of conduct, execution of foreign policy goals and objectives, security and emergency planning, and EEO. The Ambassador and Deputy Chief of Mission fostered an open and collaborative work environment that inspired staff. However, the embassy had deficiencies in the fire-protection program and the safety, health, and environmental-management program. Additionally, the general services, human resources, and financial-management programs did not fully comply with Department standards. Finally, Embassy Tunis also had deficiencies related to the security of information systems and IT assets, mobile device management, and telephone operations.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

**Spotlights on Success:** The embassy's Human Resources Office developed a tracking system to provide timely human resources updates. Additionally, the Public Diplomacy Section found creative ways to sustain social media engagement during a period of high anti-American sentiment.

*Inspection of Embassy Algiers, Algeria*  
(ISP-I-25-10, 4/2025)

OIG found that Embassy Algiers' Front Office generally complied with Department standards for tone at the top and standards of conduct, execution of foreign policy goals and objectives, and other areas of executive direction. The Ambassador and Deputy Chief of Mission were a strong team who provided strategic direction in ways that fostered collaboration and interagency coordination. However, the embassy had consular issues related to visa files. Additionally, the embassy had resource-management issues related to facility management, general services, financial management, and human resources programs. Finally, the embassy had information-management issues related to information security, knowledge management, and internal controls.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

**Spotlights on Success:** Embassy Algiers' Facility Management Unit developed a system to prevent water from separating in generator fuel tanks, ensuring readiness for emergencies. In addition, the Management Section's safety-observation program raised awareness and enabled embassy-wide involvement to promote safety.

## **Bureau of Western Hemisphere Affairs**

*Inspection of the Venezuela Affairs Unit*  
(ISP-I-25-21, 9/2025)

OIG found that the Chargé d'Affaires and the Deputy Chief of Mission modeled the Department's leadership principles in directing the Venezuela Affairs Unit (VAU) in Bogota, Colombia. However, the VAU Chargé d'Affaires' concurrent role as Chargé d'Affaires of Embassy Bogota diminished the amount of time he could spend overseeing the VAU. Additionally, the Department did not undertake a cost-benefit analysis of whether to maintain and secure U.S.-owned properties in Caracas. The Department also did not assess VAU facilities and staffing, to determine the proper allocation of resources. Furthermore, the 2020 memorandum of understanding between Embassy Bogota and the VAU was outdated. Finally, the VAU did not update its local compensation plan in accordance with Department standards.

OIG made recommendations to the Department to address resource management and information management.

*Inspection of Embassy Port of Spain, Trinidad and Tobago*  
(ISP-I-25-19, 8/2025)

OIG found that Embassy Port of Spain's Front Office generally complied with Department standards for tone at the top and standards of conduct, execution of foreign policy goals and objectives, security and emergency planning, and EEO. Embassy staff praised the Chargé d'Affaires' self-awareness, communication skills, and ability to plan strategically. However, the embassy had deficiencies in residential safety, the contracting officer's representative program, and the furniture and appliance pool. Additionally, the Chargé d'Affaires and the acting Deputy Chief of Mission did not conduct required reviews of nonimmigrant visa adjudications performed by the Consular Section chief. Finally, Embassy Port of Spain had deficiencies related to the security of information systems and IT assets, mobile device management, and telephone operations.

OIG made recommendations to the Department to address resource management and information management.

## 9 OFFICE OF INVESTIGATIONS

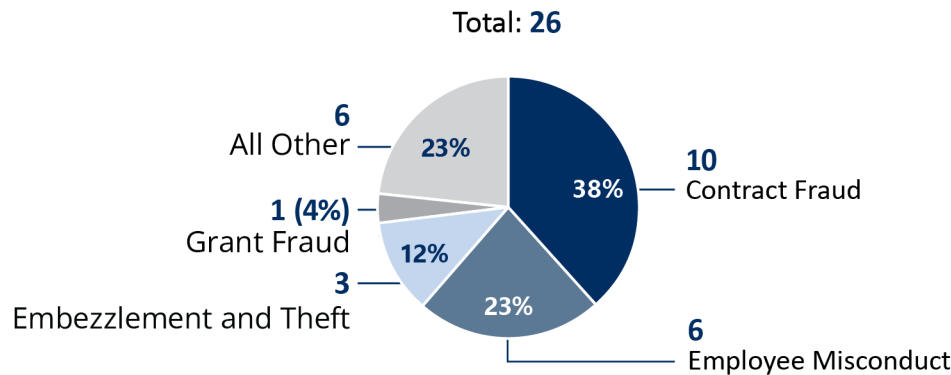
INV conducts worldwide investigations of criminal, civil, and administrative misconduct related to programs and operations of the Department.

INV refers investigative results to the Department of Justice for prosecution and to the Department’s Bureau of Global Talent Management, the Bureau of Diplomatic Security, the Bureau of Global Acquisition, and other entities for administrative or other appropriate action.

OIG’s involvement in complex investigations of crimes affecting Department employees, programs, and operations has resulted in significant actions—including convictions, settlements, recoveries, suspensions, and debarments—and continues to promote integrity and accountability of personnel and programs.

For a breakdown of cases closed this reporting period, see Figure 9.1. For a summary of INV activity related to Department programs and operations this reporting period, see Table 9.1.

**Figure 9.1**  
**OIG Investigations Closed, 4/1/2025–9/30/2025**



**Note:** Figures may not equal 100 percent due to rounding.

**Source:** Office of Investigations electronic case management system.

**Table 9.1**  
**OIG Investigative Activity Related to U.S. Department of State Programs and Operations, 4/1/2025–9/30/2025**

Preliminary Inquiries	
Opened	29
Closed	34

OVERSIGHT OF U.S. DEPARTMENT OF STATE PROGRAMS AND OPERATIONS

<b>Investigations</b>	
Opened	24
Closed	26
Pending (9/30/2025)	26
Reports Issued <sup>a</sup>	4
Administrative referrals to the Department pending adjudication for over 1 year <sup>b</sup>	4
<b>Criminal and Civil Actions</b>	
Referrals to the Department of Justice	19
Referrals to Foreign, State, & Local Prosecuting Authorities	0
Arrests	1
Indictments/Informations <sup>c</sup>	2
Convictions	2
Civil Judgments/Settlements	2
<b>Administrative Actions</b>	
Removals (Resignation & Termination)	2
Suspensions/Revocations (Employee & Security Clearance)	2
Reprimands/Admonishments/Other	33
Exonerations/No Action Warranted <sup>d</sup>	11
<b>Investigative Monetary Results</b>	
Civil Settlement	\$21,300,000
Cost Recovery	\$39,980
Criminal Forfeiture	\$10,000
Fines and Penalties	\$200
Funds Put to Better Use (Cost Savings)	\$0
Restitution	\$657,348
<b>Suspensions and Debarments</b>	
Contractors/Grantees Suspended	0
Employees/Contractors/Grantees Debarred	10
<b>Outreach</b>	
Fraud Awareness Briefings	13

**Note:** The figures in this table were derived from a defined search of INV's electronic case management system for the period from April 1, 2025, through September 30, 2025, based upon specific administrative action categories.

<sup>a</sup> The number represents final Reports of Investigation issued during the reporting period. The same Report of Investigation may have been issued to more than one Department bureau or office and may include multiple subjects for possible administrative actions.

<sup>b</sup> The number represents administrative Reports of Investigation that were sent to a Department

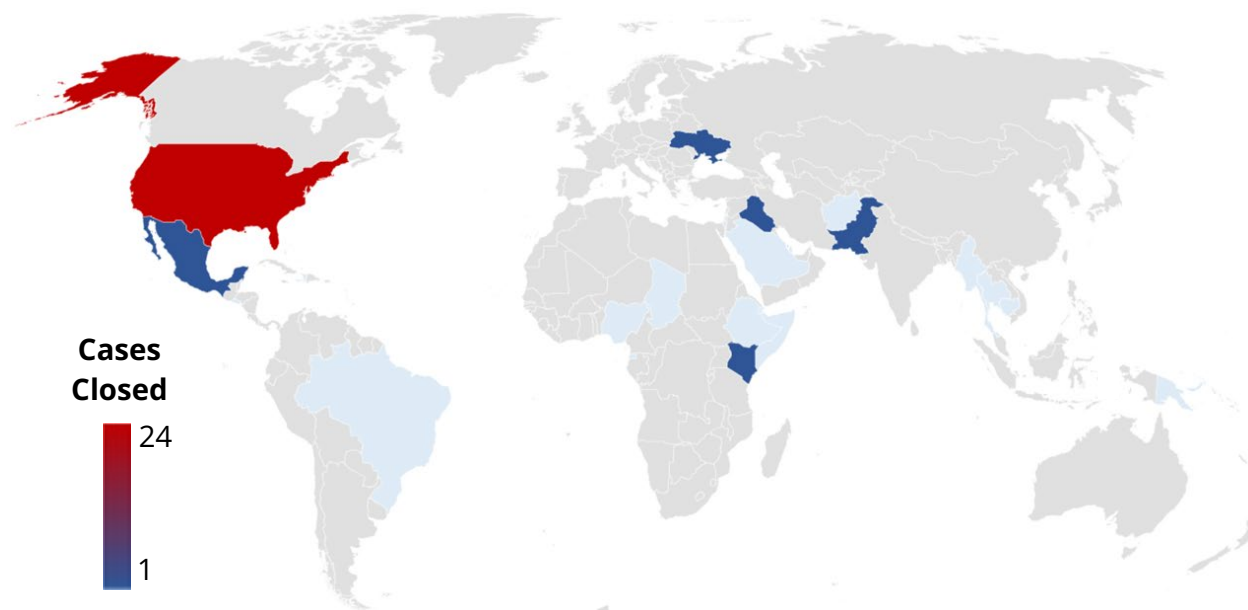
adjudicative office and are still pending final disposition after 1 year (365 days) or more.

<sup>c</sup> The number represents all indictments, criminal informations, and complaints that occurred during the reporting period. All indictments and criminal informations result from referral to prosecuting authorities. The referral may have occurred in a prior reporting period.

<sup>d</sup> This number represents administrative adjudicative actions that were found to be not warranted and investigations in which no wrongdoing was substantiated.

OIG’s investigative efforts span the globe. As shown in Figure 9.2 and Table 9.2, of the 59 cases and preliminary inquiries closed this reporting period, 59 percent concerned activity in other countries.

**Figure 9.2**  
**Department-Related Cases and Preliminary Inquiries Closed, by Country, 4/1/2025–9/30/2025**



**Source:** Office of Investigations electronic case management system.

**Table 9.2**  
**Preliminary Inquiries and Cases Closed, 4/1/2025–9/30/2025**

Type	Domestic	Overseas
Preliminary Inquiries Closed	13	16
Cases Closed	11	19
<b>Total</b>	<b>24</b>	<b>35</b>

**Source:** Office of Investigations electronic case management system.

## Investigative Highlights

In April 2025, The Department debarred a company, three of its employees, and two locally employed staff at a U.S. embassy for 3 years for submitting false claims for the delivery of fuel in the amount of \$1,279,545. OIG special agents determined the contractor submitted false invoices to the locally employed staff at the U.S. Embassy, who then falsified and submitted receiving reports that did not match the fuel monitoring systems records. It was determined that the fuel was delivered to a local gas station instead of the U.S. Embassy.

In April 2025, a former Department prime contractor agreed to pay \$21 million to resolve False Claims Act allegations that it knowingly submitted inflated subcontractor charges under a Department contract to train foreign police forces. The government alleged that one of the main subcontractors charged excessive, uncompetitive, and unsubstantiated rates for hotel lodging and guard, translator, driver, and supervisor services, that were ultimately passed on to the Department for reimbursement. OIG previously reported on this matter in September 2014 during settlement negotiations early in the investigation. At that time, an initial State Department demand for reimbursement was characterized as a repayment agreement among the parties.

In September 2025, a Department employee was sentenced to 4 years of imprisonment, 3 years of supervised release, and ordered to pay \$10,000 forfeiture, and a \$100 special assessment fee. In June 2025, the former employee pleaded guilty to one count of conspiracy to gather, transmit, or lose defense information. FBI and OIG special agents determined the employee communicated with people he met online through various communication platforms and provided them sensitive U.S. government information, in exchange for money.

In September 2025, a Department employee was sentenced to 12 months and a day of imprisonment, 3 years of supervised release, and ordered to pay \$657,348 in restitution. Previously in April 2025, the former Budget Analyst pleaded guilty to theft of government property. OIG and Diplomatic Security special agents determined the analyst embezzled more than \$650,000 from the Department over a two-year period and used the funds to fuel their gambling addiction.

## Investigations Involving Senior Government Employees

During the reporting period, INV had no investigations to report involving senior government employees that were substantiated and closed during the reporting period but not disclosed to the public.

## Investigations Related to Trafficking in Persons

Pursuant to Section 122 of the Trafficking Victims Prevention and Protection Reauthorization Act of 2022, OIG must report to Congress certain data regarding

investigations related to trafficking in persons. Table 9.3 contains such data for the current reporting period.

**Table 9.3**  
**Trafficking in Persons Investigations per the Trafficking Victims Prevention and Protection Reauthorization Act of 2022\***

Reporting Period 4/1/2025–9/30/2025	
Complaints Received	1
Active Investigations	0
Open Pending Investigations	0
Investigations Completed	0

\*Allegations received may be converted into preliminary or full investigations if there is a trafficking in persons nexus to the Department or USAGM personnel, programs, or operations, as defined in 22 U.S.C. § 7104(g) and FAR 22.17. In addition, hotlines may be referred to Department/USAGM offices or external partners for awareness and possible action if within scope.

## 10 FINANCIAL RESULTS OF OIG WORK RELATED TO THE U.S. DEPARTMENT OF STATE

In the reports OIG issued this reporting period, we identified nearly \$4.5 million in potential monetary benefits to the Department. At the close of this reporting period, the Department had not yet made a management decision on approximately \$233 million in questioned costs or funds that could be put to better use, as identified by OIG. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence during the compliance process. For the status of recommendations involving questioned costs in OIG reports on Department programs and operations, see Table 10.1. For the status of recommendations involving funds that could be put to better use, see Table 10.2. For a summary of consolidated Department and USAGM totals of potential monetary benefits identified by OIG during this reporting period, see Section 5 of this report.

### OIG Financial Lexicon

#### Questioned Costs

Costs that are questioned by OIG because of an alleged violation of a provision; costs not supported by adequate documentation; or a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

#### **Not Disallowed (i.e., Allowed):**

A cost questioned by OIG that management has decided should be charged to the government.

#### **Disallowed:**

A cost questioned by OIG that management has agreed should not be charged to the government.

#### Funds Put to Better Use

Funds that could be used more efficiently if management took actions to implement and complete the recommendation.

#### **Agreed:**

The dollar value of recommendations that management agreed to implement.

#### **Disagreed:**

The dollar value of recommendations that management disagreed with implementing.

**Table 10.1****Status of OIG Recommendations to the U.S. Department of State Including Questioned Costs, 4/1/2025–9/30/2025**

	# Reports	Questioned Costs (\$ Thousands)	Unsupported Costs <sup>a</sup> (\$ Thousands <sup>b</sup> )
A. No management decision made by start of the reporting period	3	\$5,598	\$837
B. Issued during the reporting period			
<i>Audit of Selected Bureau of Population, Refugees, and Migration Awards Supporting Stability and Assistance Efforts in the Western Hemisphere</i>		\$150	\$110
<i>Audit of the Bureau of Diplomatic Security's Antiterrorism Assistance Program</i>		\$39	\$0
Total issued during the reporting period	2	\$189	\$110
<b>Total (A+B)</b>	<b>5</b>	<b>\$5,787</b>	<b>\$947</b>
C. Management decision made during the reporting period			
(i) Disallowed costs		\$0	\$0
(ii) Costs not disallowed		\$0	\$0
Subtotal	0	\$0	\$0
<b>D. Total remaining for decision as of the end of the reporting period [(A+B) - Subtotal C]</b>	<b>5<sup>c</sup></b>	<b>\$5,787</b>	<b>\$947</b>
E. Additional monetary benefits achieved as the result of prior OIG recommendations	1	\$7	\$0

<sup>a</sup> "Unsupported Costs" is a subset of "Questioned Costs."

<sup>b</sup> Dollar amounts may be affected by rounding.

<sup>c</sup> Count of remaining reports cannot be directly derived from the preceding report counts above because some reports include more than one recommendation with monetary benefits. The five reports noted in the table contain 15 recommendations without a management decision at the end of the period.

**Table 10.2****Status of OIG Recommendations to the U.S. Department of State Recommending Funds Be Put to Better Use, 4/1/2025–9/30/2025**

	# Reports	Funds Put to Better Use (\$ Thousands <sup>a</sup> )
A. No management decision made by start of the reporting period	12	\$456,094
B. Issued during the reporting period		
<i>Audit of the Bureau of Diplomatic Security's Antiterrorism Assistance Program</i>		\$246
<i>Inspection of Embassy Maputo, Mozambique</i>		\$3,400
<i>Inspection of Embassy Lusaka, Zambia</i>		\$25
<i>Inspection of Embassy Harare, Zimbabwe</i>		\$23
<i>Inspection of Embassy Algiers, Algeria</i>		\$596
Total issued during the reporting period	5	\$4,290
<b>Total (A+B)</b>	<b>17</b>	<b>\$460,384</b>
C. Management decision made during the reporting period		
(i) Dollar value of recommendations agreed to by management		\$171,753
(ii) Dollar value of recommendations not agreed to by management		\$61,194
Subtotal	6	\$232,947
<b>D. Total remaining for decision as of the end of the reporting period [(A+B) - Subtotal C]</b>	<b>13<sup>b</sup></b>	<b>\$227,437</b>
E. Additional monetary benefits achieved as the result of prior OIG recommendations	3	\$1,459

<sup>a</sup> Dollar amounts may be affected by rounding.

<sup>b</sup> Count of remaining reports cannot be directly derived from the preceding report counts above because some reports include more than one recommendation with monetary benefits. The 13 reports noted in the table contain 16 recommendations without a management decision at the end of the period.

## Office of Management and Budget Single Audits

OMB’s Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 CFR Part 200) establishes audit requirements for state and local governments, colleges and universities, and nonprofit organizations receiving federal awards. Under 2 CFR Part 200, covered entities that expend \$1,000,000 or more a year in federal funds must obtain an annual organization wide “single audit” that includes the entity’s financial statements and compliance with federal award requirements. These audits are conducted by non-federal auditors, such as public accounting firms and state auditors. OIG reviews selected audit reports for findings and questioned costs related to Department awards to ensure that the reports comply with the requirements of OMB related to single audits. OIG’s oversight of non-federal audit activity informs federal managers about the soundness of the management of federal programs and identifies any significant areas of internal control weaknesses, noncompliance, and questioned costs for resolution or follow-up.

In this reporting period, OIG’s AUD reviewed 15 single audit reports covering \$1.5 billion in federal funds. Of this amount, Department funds totaled \$1.1 billion. Four of the 15 reports documented the awardee’s noncompliance with federal requirements, including significant deficiencies in internal control such as failure to comply with subrecipient reporting, late submission of the annual audit report, inappropriate IT access rights, untimely reconciliation of accounts, inadequate timekeeping practices, improper credit card controls, and unallowable costs charged resulting from improper credit card use. OIG referred questioned costs of at least \$26,000 to Department program officials for resolution or follow-up, as identified in one of the reports. OIG also conducted follow-up on questioned costs of \$252,000 referred to program officials for resolution in prior periods. Table 10.3 summarizes the Department’s decisions during this period to allow or disallow the questioned costs.

**Table 10.3**  
**Inspector General-Referred Single Audit Reports With Questioned Costs**

Recommendation Status	# Reports	Questioned Costs (\$ Thousands <sup>a</sup> )
A. For which no management decision had been made by the commencement of the reporting period	5	\$252
B. Issued during the reporting period	1	\$26
<b>Subtotal Questioned Costs (A+B)</b>	<b>6</b>	<b>\$278</b>
C. For which a management decision was made during the reporting period		
(i) dollar value of disallowed costs	0	\$0

(ii) dollar value of costs not disallowed	3	\$248
Total Management Decisions	3	\$248
D. For which no management decision had been made by the end of the reporting period	3	\$30

\* Dollar amounts may be affected by rounding.

## Defense Contract Audit Agency Audits

The Bureau of Global Acquisition’s (GA) Office of Acquisition Management (AM) provided OIG with information about Department contract awards. AM’s Office of Procurement Advisory Support Services coordinates audits with the Defense Contract Audit Agency (DCAA) to support contracting officers. The questioned costs identified in Table 10.4 represent the total of all questioned dollars in DCAA audit reports issued during this reporting period. The management decision captures the resolution of audit reports that the contracting officer made during this reporting period to allow or disallow questioned costs. OIG neither verified nor audited the values shown in Table 10.4 for the information AM provided.

**Table 10.4**  
**Defense Contract Audit Agency Audit Reports With Questioned Costs**

Recommendation Status	# Reports	Questioned Costs (\$ Thousands <sup>a</sup> )
A. For which no management decision had been made by the commencement of the reporting period	4	\$5,892
B. Issued during the reporting period <i>Independent Audit Report on Development Infostructure, LLC’s Proposed Amounts on Unsettled Flexibly Priced Contracts for Fiscal Years 2022 and 2023</i> (20251790000125, April 11, 2025)		\$177
<i>Independent Audit Report on Acuity-CHS, Middle East, LLC’s Proposed Direct Costs for Contract No. 19AQMM-21-C-0121 for Fiscal Year 2022</i> (2024M17900001/20241790002690, May 23, 2025)		\$181
Total Issued During the Reporting Period <sup>b</sup>	2 <sup>c</sup>	\$358
<b>Subtotal Questioned Costs (A+B)<sup>b</sup></b>	<b>6</b>	<b>\$6,251</b>
C. For which management decision was made during the reporting period		
(i) Disallowed Costs		\$1,689
(ii) Costs Not Disallowed		\$545
Total Management Decisions	4	\$2,234

Recommendation Status	# Reports	Questioned Costs (\$ Thousands <sup>a</sup> )
D. For which no management decision has been made by the end of the reporting period	2	\$4,016

<sup>a</sup> Rounding may affect the dollar amount.

<sup>b</sup> Number excludes one supplemental audit report issued during the reporting period that had \$1,507,540 in questioned costs. AM reported that this supplemental report included related questioned cost that had already been reported in an earlier DCAA report. Therefore, AM will not make a management decision on the supplemental audit report questioned cost because it had already been considered.

<sup>c</sup> Number excludes three audit reports issued during the reporting period that had no questioned costs.

## 11 COMPLIANCE

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OIG tracks and documents the status of OIG report recommendations and agency follow-up actions. OMB Circular A-50 requires prompt resolution and corrective action on OIG recommendations. Specifically, the circular states that resolution shall be made within 6 months after the final report is issued, with corrective action proceeding as rapidly as possible.

The tables in Appendix D provide detailed information about the status of OIG open recommendations. Tables D.1 through D.3 identify unresolved and resolved but unimplemented recommendations associated with unclassified reports issued prior to April 1, 2025, as well as each recommendation's associated potential monetary benefits. Table D.4 identifies Department significant management decisions with which OIG disagreed. Table D.5 highlights a number of recommendations that were closed during the reporting period.

**OVERSIGHT OF U.S. AGENCY FOR  
GLOBAL MEDIA PROGRAMS AND OPERATIONS**



## 12 OFFICE OF AUDITS

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AUD supports USAGM by auditing its programs and operations and making recommendations to improve management, strengthen integrity and accountability, and ensure the most efficient, effective, and economical use of resources. Audit work focuses on such areas of concern as financial management and information security and management practices. From April 1, 2025, to September 30, 2025, AUD issued one unclassified report related to USAGM programs and operations, which is summarized below.

### Financial Management

#### *Audit of U.S. Agency for Global Media FY 2024 Compliance With Payment Integrity Requirements*

(AUD-FM-IB-25-17, 4/2025)

OIG found that USAGM complied with payment integrity requirements for the FY 2024 reporting period. Specifically, USAGM published on its website the FY 2024 financial statement and accompanying materials, which included all applicable payment integrity information. In addition, USAGM conducted program-specific risk assessments and made appropriate conclusions related to the risk assessments.

## 13 OFFICE OF INVESTIGATIONS

INV conducts worldwide investigations of criminal, civil, and administrative misconduct related to USAGM programs and operations. For a summary of OIG investigative activity related to USAGM programs and operations this reporting period, see Table 13.1.

**Table 13.1**  
**OIG Investigative Activity Related to the U.S Agency for Global Media,**  
**4/1/2025–9/30/2025**

<b>Preliminary Inquiries</b>	
Opened	1
Closed	2
<b>Investigations</b>	
Opened	2
Closed	1
Pending (9/30/2025)	0
Reports Issued	0
<b>Criminal and Civil Actions</b>	
Referrals to the Department of Justice	1
Referrals to Foreign, State, & Local Prosecuting Authorities	0
Arrests	1
Indictments/Informations <sup>a</sup>	1
Convictions	0
Civil Judgments/Settlements	0
<b>Administrative Actions</b>	
Removals (Resignation & Termination)	0
Suspensions/Revocations (Employee & Security Clearance)	0
Reprimands/Admonishments/Other	0
<b>Investigative Monetary Results</b>	
Civil Settlement	\$0
Cost Recovery	\$0
Criminal Forfeiture	\$0
Fines and Penalties	\$0

Investigative Monetary Results	
Funds Put to Better Use (Cost Savings)	\$0
Restitution	\$0
Suspensions and Debarments	
Contractors/Grantees Suspended	0
Employees/Contractors/Grantees Debarred	0
Outreach	
Fraud Awareness Briefings	0

**Note:** The figures in this table were derived from a defined search of INV’s electronic case management system for the period from April 1, 2025, through September 30, 2025, based upon specific administrative action categories.

<sup>a</sup> The number represents all indictments, criminal informations, and complaints that occurred during the reporting period. All indictments and criminal informations result from referral to prosecuting authorities. The referral may have occurred in a prior reporting period.

### Investigations Involving Senior Government Employees

During the reporting period, INV has no investigations to report involving senior government employees that were substantiated and closed during the reporting period but not disclosed to the public.

### Investigative Highlights

In July 2025, a former Voice of America (VOA) employee was indicted and arrested for threatening U.S. Representative Marjorie Taylor Greene and her staff, and their families. Together with the U.S. Capitol Police, OIG investigators determined that the employee made threatening phone calls from various phone lines connected to studios and control rooms at VOA headquarters. OIG investigators quickly identified the suspect and obtained an admission leading to the indictment and arrest.

## 14 FINANCIAL RESULTS OF OFFICE OF INSPECTOR GENERAL WORK RELATED TO THE U.S. AGENCY FOR GLOBAL MEDIA

In the reports OIG issued this reporting period, we did not identify potential monetary benefits to USAGM. USAGM had no open recommendations involving questioned costs or funds put to better use from this or previous reporting periods that required a management decision. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence during the compliance process.

### OIG Financial Lexicon

#### Questioned Costs

Costs that are questioned by OIG because of an alleged violation of a provision; costs not supported by adequate documentation; or a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

#### **Not Disallowed (i.e., Allowed):**

A cost questioned by OIG that management has decided should be charged to the government.

#### **Disallowed:**

A cost questioned by OIG that management has agreed should not be charged to the government.

#### Funds Put to Better Use

Funds that could be used more efficiently if management took actions to implement and complete the recommendation.

#### **Agreed:**

The dollar value of recommendations that management agreed to implement.

#### **Disagreed:**

The dollar value of recommendations that management disagreed with implementing.

## Office of Management and Budget Single Audits

OMB's Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 CFR Part 200) establishes audit requirements for state and local governments, colleges and universities, and nonprofit organizations receiving federal awards. Under 2 CFR Part 200, covered entities that expend \$1,000,000 or more a year in Federal funds must obtain an annual organization-wide "single audit" that includes the entity's financial statements and compliance with Federal award requirements. These audits are conducted by non-Federal auditors, such as public accounting firms and state auditors.

AUD also reviewed four single audit reports covering \$322 million in federal funds to USAGM. Two of the four reports documented the awardee's noncompliance with federal requirements, including significant internal control deficiencies related to untimely reconciliation of asset and liability accounts, failure to comply with salary and benefits reconciliation and controls, failure to comply with U.S. government terrorism requirements, unjustified sole-source procurements, late submission of annual audit report, untimely reconciliation of accounts, and lack of compliance with reporting deadlines. During this reporting period, there were no audit reports with questioned costs for which USAGM was required to issue management decisions.

## 15 COMPLIANCE

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OIG tracks and documents the status of OIG report recommendations and agency follow-up actions. OMB Circular A-50 requires prompt resolution and corrective action on OIG recommendations. Specifically, the circular states that resolution shall be made within 6 months after the final report is issued, with corrective action proceeding as rapidly as possible.

As of September 30, 2025, there are no open OIG recommendations to USAGM. However, the *U.S. Agency for Global Media Sensitive But Unclassified Annex to the Semiannual Report to the Congress* contains status of open OIG recommendations that are not publicly available.

# APPENDICES



## APPENDIX A: OIG REPORTS RELATED TO U.S. DEPARTMENT OF STATE PROGRAMS AND OPERATIONS

**Table A.1**  
**OIG Reports Related to U.S. Department of State Programs and Operations, 4/1/2025–9/30/2025**

Report #	Report Title	Date Issued
<b>Office of Audits</b>		
AUD-FM-25-32	<i>Independent Accountant's Report on the Application of Agreed-Upon Procedures: Employee Benefits, Withholdings, Contributions, and Supplemental Semiannual Headcount Reporting Submitted to the Office of Personnel Management</i>	9/2025
AUD-SI-25-31	<i>Audit of the Bureau of Diplomatic Security's Antiterrorism Assistance Program</i>	9/2025
AUD-GEER-25-30	<i>Joint Audit of U.S. Assistance Provided in Support of Ukraine Through the Foreign Military Financing Program</i>	9/2025
AUD-SI-25-24	<i>Audit of Selected Bureau of Population, Refugees, and Migration Awards Supporting Stability and Assistance Efforts in the Western Hemisphere</i>	7/2025
AUD-GEER-25-18	<i>Audit of the Department of State's Monitoring of Anti-Corruption Programs and Activities in Central and Eastern Europe</i>	6/2025
AUD-FM-25-23	<i>Independent Auditor's Report on the International Boundary and Water Commission, United States and Mexico, U.S. Section, FY 2024 and FY 2023 Financial Statements</i>	5/2025
AUD-FM-25-22	<i>Audit of the Department of State's Administration of the Shipment and Storage of Personal Effects During Post Assignment Travel</i>	5/2025
AUD-FM-25-21	<i>Audit of Department of State FY 2024 Compliance With Payment Integrity Requirements</i>	5/2025
AUD-GEER-25-20	<i>Evaluation of the Department of State's Approach to Realigning U.S. Agency for International Development Functions</i>	5/2025
AUD-GEER-25-19	<i>Information Report: Oversight Observations To Inform Department of State Realignment of U.S. Agency for International Development Functions</i>	5/2025

Report #	Report Title	Date Issued
<b>Office of Evaluations and Special Projects</b>		
ESP-25-03	<i>Evaluation of the Handling of EEO and Harassment Conflict Cases by the Office of Civil Rights</i>	9/2025
ESP-25-02	<i>Evaluation of the Department's 2023 Evacuation of Embassy Khartoum</i>	7/2025
ESP-25-01	<i>Management Assistance Report: Bureau of the Comptroller and Global Financial Services Internal Controls Associated with Reemployed Annuitant Employment</i>	6/2025
<b>Office of Inspections</b>		
ISP-I-25-22	<i>Inspection of Embassy Port Louis, Mauritius</i>	9/2025
ISP-I-25-21	<i>Inspection of the Venezuela Affairs Unit</i>	9/2025
ISP-I-25-20	<i>Inspection of Embassy Riga, Latvia</i>	9/2025
ISP-I-25-19	<i>Inspection of Embassy Port of Spain, Trinidad and Tobago</i>	8/2025
ISP-I-25-17	<i>Inspection of Embassy Maputo, Mozambique</i>	8/2025
ISP-I-25-24	<i>Targeted Review of the Bureau of Consular Affairs' Remote Processing Division</i>	7/2025
ISP-I-25-14	<i>Inspection of Embassy Lusaka, Zambia</i>	6/2025
ISP-I-25-09	<i>Inspection of Embassy Ankara and Constituent Posts, Türkiye</i>	6/2025
ISP-I-25-15	<i>Inspection of Embassy Muscat, Oman</i>	5/2025
ISP-I-25-13	<i>Inspection of Embassy Harare, Zimbabwe</i>	5/2025
ISP-I-25-12	<i>Inspection of Embassy Doha, Qatar</i>	5/2025
ISP-I-25-11	<i>Inspection of the Bureau of Economic and Business Affairs</i>	5/2025
ISP-I-25-16	<i>Inspection of Embassy Tunis, Tunisia</i>	4/2025
ISP-I-25-10	<i>Inspection of Embassy Algiers, Algeria</i>	4/2025

**Table A.2**  
**OIG Reports Related to U.S. Department of State Programs and Operations and Summarized in the U.S. Department of State Classified Annex to the Semiannual Report to the Congress, 4/1/2025–9/30/2025**

Report #	Report Title	Date Issued
<b>Office of Audits</b>		
AUD-IT-25-35	<i>Audit of the Department of State FY 2025 Information Security Program</i>	9/2025
AUD-IT-25-34	<i>Audit of the International Boundary and Water Commission, United States and Mexico, U.S. Section, FY</i>	9/2025

APPENDICES

<b>Report #</b>	<b>Report Title</b>	<b>Date Issued</b>
	<i>2025 Information Security Program</i>	
AUD-IT-25-28	<i>Audit of Selected Bureau of Consular Affairs Information Systems' Compliance With Information Security and Privacy Controls</i>	9/2025
AUD-IT-25-27	<i>Audit of the Department of State's FY 2025 Information Security Program for Sensitive Compartmented Information Systems</i>	7/2025
AUD-GEER-25-25	<i>Audit of Department of State Efforts To Counter Iran-Backed Groups in the Middle East</i>	7/2025
<b>Office of Inspections</b>		
ISP-S-25-08	<i>Review of the Department of State's Implementation of Leahy Non-Traceable Assistance Requirements</i>	9/2025
ISP-S-25-18	<i>Classified Inspection of U.S. Embassy to Barbados, Antigua and Barbuda, Dominica, Grenada, Saint Kitts and Nevis, Saint Lucia, and Saint Vincent and the Grenadines</i>	8/2025
ISP-S-25-20	<i>Classified Inspection of Embassy Riga, Latvia</i>	7/2025
ISP-S-25-19	<i>Classified Inspection of Embassy Port of Spain, Trinidad and Tobago</i>	7/2025
ISP-S-25-17	<i>Classified Inspection of Embassy Maputo, Mozambique</i>	7/2025
ISP-S-25-09	<i>Classified Inspection of Embassy Ankara and Constituent Posts, Türkiye</i>	7/2025
ISP-S-25-21	<i>Classified Inspection of the Venezuela Affairs Unit</i>	6/2025
ISP-S-25-14	<i>Classified Inspection of Embassy Lusaka, Zambia</i>	5/2025
ISP-S-25-13	<i>Classified Inspection of Embassy Harare, Zimbabwe</i>	5/2025

## APPENDIX B: OIG REPORTS RELATED TO U.S. AGENCY FOR GLOBAL MEDIA PROGRAMS AND OPERATIONS

**Table B.1**  
**OIG Reports Related to U.S. Agency for Global Media Programs and Operations, 4/1/2025–9/30/2025**

Report #	Report Title	Date Issued
<b>Office of Audits</b>		
AUD-FM-IB-25-17	<i>Audit of U.S. Agency for Global Media FY 2024 Compliance With Payment Integrity Requirements</i>	4/2025
<b>Office of Evaluations and Special Projects</b>		
None		
<b>Office of Inspections</b>		
None		

**Table B.2**  
**OIG Reports Related to U.S. Agency for Global Media Programs and Operations Summarized in the *United States Agency for Global Media Sensitive But Unclassified Annex to the Semiannual Report to the Congress, 4/1/2025–9/30/2025***

Report #	Report Title	Date Issued
<b>Office of Audits</b>		
AUD-IT-IB-25-33	<i>Audit of the U.S. Agency for Global Media FY 2025 Information Security Program</i>	9/2025
AUD-IT-IB-25-26	<i>Information Report: Technical Assessment of the U.S. Agency for Global Media Vulnerability and Configuration Management Processes</i>	6/2025
<b>Office of Evaluations and Special Projects</b>		
None		
<b>Office of Inspections</b>		
None		

## APPENDIX C: PEER REVIEWS

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OIG conducts oversight activities to help ensure that the Department, USIBWC, and USAGM manage and execute programs and operations as efficiently and effectively as possible. To underscore the importance of operational efficiency and effectiveness, OIG is measured by industry standards and best practices set forth by the oversight community, represented by the Council of the Inspectors General on Integrity and Efficiency (CIGIE). As part of this shared internal-control system, CIGIE requires OIGs to conduct and undergo periodic external peer reviews, and the Inspector General Act of 1978 requires the results of these peer reviews to be published in this Semiannual Report to the Congress.

### Office of Audits

AUD did not undergo a peer review related to Government Auditing Standards during this reporting period. The date of the most recent peer review to determine accordance with such standards was January 30, 2025. The peer review determined that AUD's system of quality control in effect for the year ended September 30, 2024, was suitably designed to provide reasonable assurance that AUD is performing and reporting in conformity with applicable professional standards in all material respects. AUD received a peer review rating of pass, the best possible rating. AUD also did not undergo a peer review related to Quality Standards for Inspection and Evaluation. The date of the most recent peer review to determine accordance with such standards was September 12, 2023. The peer review determined that AUD's policies and procedures were generally consistent with standards and that reports reviewed generally complied with standards.

### Office of Inspections and Office of Evaluations and Special Projects

ISP and ESP did not undergo peer reviews during this reporting period. The date of the most recent peer reviews to determine accordance with standards was September 12, 2023. The peer review determined that ISP's and ESP's policies and procedures were generally consistent with the CIGIE Quality Standards for Inspection and Evaluation. Additionally, the peer reviews determined that the reports reviewed generally complied with the standards. There were no recommendations.

### Office of Investigations

INV underwent a peer review in July 2025. The peer review team found that the system of internal safeguards and management procedures for INV complied with the standards established for investigations by the Attorney General Guidelines for Offices of Inspector General with Statutory Law Enforcement Authority and the CIGIE. There are, therefore, no outstanding recommendations.

## APPENDIX D: U.S. DEPARTMENT OF STATE COMPLIANCE

Tables D.1 through D.5 report the status of open OIG recommendations to the Department as of September 30, 2025, as well as certain recommendations that were closed during the reporting period. OIG continues to work with Department officials to resolve and close the recommendation.

The action offices listed in some of the recommendations may have changed since the recommendations were issued in the original reports.

### OIG Compliance Lexicon

<b>Open</b>
<b>Unresolved:</b> No agreement between OIG and management on the recommendation or proposed corrective action.
<b>Resolved:</b> Agreement on the recommendation and proposed corrective action but implementation has not been completed.
<b>Closed</b>
Agreed-upon corrective action is complete.

**Table D.1**  
**Open Office of Audits Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 9/30/2025**

Significant Open Recommendations	Potential Monetary Benefits
<i>Audit of Department of State Administration of Subcontracting Plans for Small Businesses (AUD-CGI-25-16, 3/2025)</i>	
<b>Recommendation 2:</b> OIG recommends that the Bureau of Administration, within 6 months of the issuance of this report, issue guidance to Contracting Officers that includes a mechanism for the maintenance of contract files and required documentation if eFiling is not required to be used.	N/A
<b>Recommendation 7:</b> OIG recommends that the Bureau of Administration develop and implement standard operating procedures describing Contracting Officers' responsibilities to (1) determine contractors' good faith efforts to comply with their small business subcontracting plans and (2) take action to address a contractor's failure to make a good faith effort to comply with the requirements in Federal Acquisition Regulation 19.705-7.	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations' Construction Projects</i> (AUD-CGI-25-15, 3/2025)</p>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, update the Foreign Affairs Handbook (14 FAH-2 H-535) to include guidance on how to avoid improper technical direction that could initiate a constructive change for construction contracts. At a minimum, the update should include guidance on reviewing requests for information and other methods of communication to contractors.</p>	N/A
<p><b>Recommendation 7:</b> OIG recommends that the Bureau of Administration develop, implement, and communicate policies and procedures directing Contracting Officers to obtain from the responsible Project Director all required documentation related to requests for equitable adjustment for construction contracts and to document their review of all findings of fact, written request for equitable adjustment analyses, and prenegotiation memoranda provided by Project Directors to assist Contracting Officers in making merit determinations.</p>	N/A
<p><b>Recommendation 8:</b> OIG recommends that the Bureau of Administration develop, implement, and communicate policies and procedures for resolving requests for equitable adjustment.</p>	N/A
<p><b>Recommendation 9:</b> OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Administration, develop, implement, and communicate a process for Project Directors and Contracting Officers to evaluate all cost elements submitted by contractors to determine necessity, reasonableness, and allowability. Additionally, the process should require that cost element evaluations be included in the independent government cost estimate and prenegotiation memoranda.</p>	N/A
<p><b>Recommendation 10:</b> OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Administration, develop, implement, and communicate policies and procedures for Project Directors and Contracting Officers to comply with the cost principle requirements for construction contracts in Federal Acquisition Regulation 31.203.</p>	N/A
<p><b>Recommendation 13:</b> OIG recommends that the Bureau of</p>	\$80,113

Significant Open Recommendations	Potential Monetary Benefits
<p>Administration, in coordination with the Bureau of Overseas Buildings Operations, take the following actions: (1) determine whether the questioned costs of \$80,113, which were considered unsupported, for three requests for equitable adjustment for the New Embassy Compound Asuncion, Paraguay, construction contract (SAQMMA17C0082) were supported and (2) recover any costs determined to be unsupported, as shown in Table B.1.</p>	
<p><b>Recommendation 14:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations (OBO), take the following actions: (1) determine whether the questioned costs of \$5,887, which were considered unsupported, for seven requests for equitable adjustment for the New Embassy Compound Beirut, Lebanon, construction contract (SAQMMA17C0079) were supported and (2) recover any costs determined to be unsupported, as shown in Table B.2.</p>	\$5,887
<p><b>Recommendation 15:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations (OBO), take the following actions: (1) determine whether the questioned costs of \$25,663, which were considered unsupported, for six requests for equitable adjustment for the New Embassy Compound Tegucigalpa, Honduras, construction contract (19AQMM19C0223) were supported and (2) recover any costs determined to be unsupported, as shown in Table B.3.</p>	\$25,663
<p><b>Recommendation 16:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, take the following actions: (1) determine whether the questioned costs of \$3,078,171, which were considered unallowable, for two requests for equitable adjustment for the New Embassy Compound Beirut, Lebanon, construction contract (SAQMMA17C0079) were allowable and (2) recover any costs determined to be unallowable, as shown in Table B.4.</p>	\$3,078,171
<p><b>Recommendation 17:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, take the following actions: (1) determine whether the questioned costs of \$173,720, which were considered unallowable, for six requests for equitable adjustment for the New Embassy Compound Tegucigalpa, Honduras, construction contract</p>	\$173,720

Significant Open Recommendations	Potential Monetary Benefits
(19AQMM19C0223) were allowable and (2) recover any costs determined to be unallowable, as shown in Table B.5.	
<p><b>Recommendation 18:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, (1) review all contract modifications for the New Embassy Compound Tegucigalpa, Honduras, construction contract (19AQMM19C0223) to identify all costs associated with violations of the cost principle requirements in Federal Acquisition Regulation 31.203, which govern the selection of a distribution base for allocating indirect costs, and (2) recover any costs determined to be unallowable.</p>	N/A
<p><b>Recommendation 19:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, (1) review all contract modifications for the New Embassy Compound Beirut, Lebanon, construction contract (SAQMMA17C0079) to identify all costs associated with violations of the cost principle requirements in Federal Acquisition Regulation 31.203, which govern the selection of a distribution base for allocating indirect costs, and (2) recover any costs determined to be unallowable.</p>	N/A
<p><b>Recommendation 20:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations (OBO), take the following actions: (1) determine whether the questioned costs of \$725,509, which were considered to be unsupported, for request for equitable adjustment 003 for the New Consulate Compound Hyderabad, India, construction contract (SAQMMA16C0274), were supported and (2) recover any costs determined to be unsupported, as shown in Table B.6.</p>	\$725,509
<p><i>Audit of the Trans-Sahara Counterterrorism Partnership Program (AUD-GEER-25-11, 3/2025)</i></p>	
<p><b>Recommendation 1:</b> OIG recommends that the Deputy Secretary of State for Management and Resources immediately formally designate and establish leadership responsibilities for the Trans-Sahara Counterterrorism Partnership (TSCTP) program, in accordance with 18 Foreign Affairs Manual 201.3, "Delegations of Authority," to a position that has authority to lead, coordinate, and execute all TSCTP projects and activities within the Department of State and coordinate interagency TSCTP efforts with the United</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>States Agency for International Development and the Department of Defense.</p> <p><i>Audit of the Disposition of Sensitive Security Assets at U.S. Embassies Kabul, Afghanistan, and Kyiv, Ukraine</i> (AUD-GEER-25-01, 10/2024)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Diplomatic Security develop and implement guidance requiring overseas posts to periodically assess the volume of special protective equipment and hazardous materials. The guidance should take into consideration usage rates and the criticality of each asset in order to determine the appropriate quantities needed for post operations and provide instructions for adjusting asset holdings based on the outcomes of the assessment.</p>	N/A
<p><b>Recommendation 3:</b> OIG recommends that the Bureau of Diplomatic Security update the Foreign Affairs Handbook to include a requirement that posts develop and maintain written disposition plans, including emergency destruction plans, for all special protective equipment, hazardous materials, and armored vehicles.</p>	N/A
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Diplomatic Security develop, implement, and distribute guidance to overseas posts on how to develop disposition plans, including emergency destruction plans, for special protective equipment, hazardous materials, and armored vehicles. The guidance should include details on key considerations to make during the planning process, such as determining which stakeholders to involve in the planning process; planning for a variety of evacuation scenarios; considering timelines and resources needed to ship items out of the country; calculating the timelines needed to destroy assets at post; ensuring security personnel have access to all materials, tools, equipment, and vendors needed to execute the plan; identifying the number, type, and location of all assets to be destroyed; and developing trip wires to determine when to abandon efforts to ship assets out of post and instead pursue emergency destruction procedures. If available, the guidance should also include best practices from disposition plans developed by other posts.</p>	N/A
<p><b>Recommendation 7:</b> OIG recommends that the Bureau of Diplomatic Security develop and implement guidance on the</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>disposition of hazardous materials in an emergency evacuation scenario. The guidance should include steps that can be implemented in a limited evacuation timeframe and outline the equipment and time needed to execute each step. The Bureau of Diplomatic Security should then distribute the updated guidance to all overseas posts.</p>	
<p><b>Recommendation 10:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Diplomatic Security, define and implement a requirement in the Foreign Affairs Manual, that, in the event of a suspension of operations, a comprehensive reconciliation of post-assigned special protective equipment and armored vehicles must be conducted. The requirement should define who is responsible for conducting the reconciliation; define the time period following the suspension of operations in which the reconciliation should be completed; address the need to collect, analyze, and follow up on all available data about the status of a post’s special protective equipment and armored vehicles; and, if applicable, include a means to facilitate their return to the Defensive Equipment and Armored Vehicle Division.</p>	<p>N/A</p>
<p><i>Management Assistance Report: The Department Would Benefit From a Formal, Systematic Methodology To Capture and Utilize Lessons Learned Following Post Evacuations (AUD-GEER-24-32, 9/2024)</i></p>	
<p><b>Recommendation 1:</b> OIG recommends that the Office of Crisis Management and Strategy update the Foreign Affairs Handbook to clarify that a Lessons Learned Cable must be produced following every large-scale event, emergency, or crisis, including evacuations that result in a post (1) remaining in ordered departure status for an extended period of time, (2) suspending operations, or (3) closing permanently.</p>	<p>N/A</p>
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Diplomatic Security develop and implement a requirement in the Foreign Affairs Manual to produce an After Action Review following every evacuation that results in a suspension of post operations.</p>	<p>N/A</p>
<p><b>Recommendation 3:</b> OIG recommends that, following the implementation of Recommendations 1 and 2, the Under Secretary for Management, working in conjunction with the Executive Secretariat, develop and implement a process to (1) systematically review After Action Reviews developed in response to post</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<p>evacuations and Lessons Learned Cables generated in compliance with 12 Foreign Affairs Handbook-1 H-235 and (2) make recommendations for action based on the results of these reviews, including identifying needed changes to Department policies, procedures, and guidance.</p>	
<p><i>Audit of Department of State FY 2024 Compliance With the Geospatial Data Act of 2018 (AUD-SI-24-29, 8/2024)</i></p>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, (a) conduct a review to determine whether its Office of the Geographer and Global Issues is best positioned to implement compliance with the Geospatial Data Act of 2018, and (b) develop and implement a plan to address the results of the review.</p>	<p>N/A</p>
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of the Legal Advisor, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, (a) determine what qualifies as geospatial data for purposes of compliance with the Geospatial Data Act of 2018, Section 759(a), codified at 43 United States Code § 2808(a), and (b) formally communicate the determination to affected geospatial data stakeholders.</p>	<p>N/A</p>
<p><b>Recommendation 3:</b> OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, develop and implement a strategy to maintain an inventory of all Department of State geospatial data as prescribed by the Geospatial Data Act of 2018, Section 759(b)(2)(B), codified at 43 United States Code § 2808(b)(2)(B), after a determination is made regarding what qualifies as geospatial data, as mentioned in Recommendation 2.</p>	<p>N/A</p>
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, develop written policies, procedures, and guidance that can be used to implement requirements 2 through 12 of the Geospatial Data Act of 2018, Section 759(a), codified at 43 United States Code § 2808(a).</p>	<p>N/A</p>
<p><b>Recommendation 5:</b> OIG recommends that the Bureau of</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<p>Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, formally define and communicate areas of authority, roles, and responsibilities in the Geospatial Data Strategy for personnel responsible for carrying out compliance with the Geospatial Data Act of 2018.</p>	
<p><b>Recommendation 6:</b> OIG recommends that the Bureau of Intelligence and Research, in coordination with the Bureau of Budget and Planning, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, develop and implement a comprehensive, long-term funding plan and include geospatial data when preparing its budget submission as prescribed by the Geospatial Data Act of 2018, Section 759(b)(2)(A), codified at 43 United States Code § 2808(b)(2)(A).</p>	<p>N/A</p>
<p><b>Recommendation 7:</b> OIG recommends that the Bureau of Intelligence and Research, in coordination with the Bureau of Administration, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, (a) review current records schedules to determine whether data information products and other records created in geospatial data and activities are included on agency record schedules that have been approved by the National Archives and Records Administration as prescribed by the Geospatial Data Act of 2018, Section 759(a)(4), codified at 43 United States Code § 2808(a)(4), and (b) update the records schedules as necessary to include geospatial data and activities.</p>	<p>N/A</p>
<p><i>Audit of the Department of State's Program Design Plan Related to the Creating Helpful Incentives To Produce Semiconductors Act of 2022</i> (AUD-SI-24-20, 8/2024)</p>	
<p><b>Recommendation 3:</b> OIG recommends that the Deputy Secretary of State designate a formal lead and management structure to orchestrate the Department's implementation of the Creating Helpful Incentives To Produce Semiconductors Act of 2022 for the purpose of promoting efficiencies and coordination; furthering the timely advancement of the goal of boosting American semiconductor research, development, and production; and supporting secure and trusted telecommunications technology development.</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<i>Evaluation of Department of State Accounting, Screening, and Vetting of Afghan Evacuees (AUD-GEER-24-21, 7/2024)</i>	
<p><b>Recommendation 1:</b> OIG recommends that the Department of State’s Executive Secretary, or another official with delegated authority, finalize and sign the updated memorandum of agreement with the Department of Defense that governs noncombatant evacuations (previously titled “Memorandum of Agreement Between the Departments of State and Defense on the Protection and Evacuation of U.S. Citizens and Nationals and Designated Other Persons from Threatened Areas Overseas,” dated July 14, 1998) to memorialize the agencies’ arrangements for the collection, tracking, analysis, and sharing of evacuee data.</p>	N/A
<i>Audit of the Department of State’s Humanitarian Response to the Ukraine Crisis (AUD-GEER-24-16, 5/2024)</i>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement criteria for incorporating specific, measurable objectives and performance indicators into the award terms and conditions for voluntary contributions to enable measurement of the success of voluntary contributions awarded to public international organizations.</p>	N/A
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Population, Refugees, and Migration develop and incorporate output and outcome performance indicators into its monitoring plan to assess progress against the established objectives of its voluntary contributions awarded to public international organizations for the humanitarian assistance response to Russia’s full-scale invasion of Ukraine as appropriate following implementation of Recommendation 1.</p>	N/A
<i>Audit of Select Contract Administration Processes Related to the Construction of New Embassy Compound Mexico City, Mexico (AUD-CGI-24-09, 1/2024)</i>	
<p><b>Recommendation 3:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, develop, implement, and communicate a process to ensure that Contracting Officers prepare prenegotiation objectives for modifications to construction projects of more than \$25,000 and that Project Directors do not revise independent government cost estimates during or after negotiations in</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>accordance with the Federal Acquisition Regulation and Department of State policy. At a minimum, the process should include guidance on documenting fair and reasonable pricing and any schedule extensions for the modification and a clarification of individual responsibilities and accountability.</p>	
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, develop, implement, and communicate a process to ensure that Project Directors for construction projects conduct and document price negotiations in accordance with the Federal Acquisition Regulation and Department of State policy. At a minimum, the process should include guidance on documenting fair and reasonable pricing and any schedule extensions for the modification and a clarification of individual responsibilities and accountability.</p>	N/A
<p><i>Audit of the Planning, Design, Construction, and Commissioning of the Central Power Plant at U.S. Embassy Baghdad, Iraq</i> (AUD-GEER-24-02, 11/2023)</p>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, issue a directive (1) emphasizing the requirement to comply with Federal Acquisition Regulation 36.605(b), which states that access to information concerning the independent government cost estimate shall be limited to government personnel whose official duties require knowledge of the estimate and (2) underscoring accountability and identifying penalties for noncompliance.</p>	N/A
<p><b>Recommendation 3:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, develop, implement, and communicate a process to ensure that new work that is not within the general scope of the contract or task order is treated as a new procurement, preventing out-of-scope modifications, as required by federal regulations and Department requirements.</p>	N/A
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, issue a directive (1) emphasizing that acquisition planning and market research are completed and documented prior to initiating new projects at overseas posts, as</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
required by federal regulations and Department of State requirements, and (2) underscoring accountability and identifying penalties for noncompliance.	
<b>Recommendation 5:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, issue a directive (1) emphasizing that the most highly qualified Architect/Engineering firm shall be selected, as required by public law, federal regulations, and Department of State requirements, and (2) underscoring accountability and identifying penalties for noncompliance.	N/A
<b>Recommendation 6:</b> OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a requirement to complete an Owner's Project Requirements document that details the functional requirements of a project and the expectations of how it will be used and operated.	N/A
<b>Recommendation 7:</b> OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process that ensures that reviews for all technical disciplines are completed and documented at all interim design submissions.	N/A
<b>Recommendation 8:</b> OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process to (1) document a description of the design change, the necessity of the design change, the potential cost impact, the potential schedule impact, and management approvals when Department of State-initiated design changes require modification to the design contract and (2) ensure the Basis of Design includes all design changes.	N/A
<b>Recommendation 9:</b> OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process requiring it to address significant design deficiencies in facilities when deficiencies are identified during construction rather than after the facilities have been constructed.	N/A
<b>Recommendation 10:</b> OIG recommends that the Bureau of Overseas Buildings Operations issue a directive (1) emphasizing Department of State policy that the commissioning process begins before the design phase and that the process continues until the expiration of the 1-year warranty period of the operations and	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>maintenance phase and (2) underscoring accountability and identifying penalties for noncompliance.</p>	
<p><b>Recommendation 11:</b> OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop, implement, and communicate a process requiring responsible OBO officials to document specific and detailed reasons and associated risks, proportional to the level of specificity and detail in the commissioning testing results, if OBO disagrees with commissioning testing results.</p>	<p>N/A</p>
<p><b>Recommendation 12:</b> OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop, implement, and communicate processes requiring responsible OBO officials to document specific and detailed reasons, proportional to the level of specificity detailed in the commissioning reports, if OBO disagrees with commissioning report recommendations. This process must include, at a minimum, written documentation of an assessment of the risks associated with dismissing commissioning report recommendations, a comprehensive plan to mitigate those risks, and management’s approval of these actions.</p>	<p>N/A</p>
<p><b>Recommendation 13:</b> OIG recommends that the Bureau of Overseas Buildings Operations develop an action plan and budget for implementing recommendations to improve the performance and correct deficiencies of U.S. Embassy Baghdad, Iraq’s central power plant, as recommended in the technical study report by the Miller Hull Partnership, LLP, and Mason and Hanger, Inc. This action plan should include a timeline with milestones for implementation and should report progress to the Under Secretary of State for Management.</p>	<p>N/A</p>
<p><i>Audit of Department of State Efforts To Identify and Terminate Unneeded Contracts Related to Afghanistan</i> (AUD-CGI-23-26, 9/2023)</p>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services, develop and implement a process that can be used in response to an emergency situation at an overseas post to identify contracts that require termination or other contract administration actions.</p>	<p>N/A</p>
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Administration develop and implement a contingency action plan</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
that could be enacted to optimize Contracting Officers' workload management during challenging periods, such as when a surge of contracts need to be terminated, suspended, or closed out.	
<b>Recommendation 3:</b> OIG recommends that the Bureau of Administration develop and implement an effective tool to track the status of contracts from termination through closeout. At a minimum, the tool should identify the steps remaining to be completed in the termination and closeout process, including identifying overdue steps, and the time elapsed between key steps.	N/A
<b>Recommendation 4:</b> OIG recommends that the Bureau of Administration develop a plan to assess and take action to ensure Contracting Officers' compliance with Department of State requirements regarding maintaining contract administration file documentation in eFiling.	N/A
<b>Recommendation 6:</b> Following implementation of Recommendation 5, OIG recommends that the Bureau of Administration (a) analyze the results of the survey to identify the factors hindering the use of eFiling to maintain contract administration documentation, including technical issues that need to be addressed and (b) develop and implement, if appropriate, a corrective action plan to increase the use of the mandated eFiling module.	N/A
<b>Recommendation 7:</b> OIG recommends that the Bureau of Administration update the Foreign Affairs Manual, Foreign Affairs Handbook, and supplemental procurement guidance to assist and support Contracting Officers in conducting contract terminations. At a minimum, the policies and procedures should include guidance detailing the contents of termination dockets, such as the type and extent of documentation to maintain; expected timelines for adding documents; and standardized methods for organizing and naming documents. The policy and procedures should also include helpful tools, such as a checklist of documents that are required to be maintained in the termination docket and a post-termination conference meeting template.	N/A
<b>Recommendation 8:</b> OIG recommends that the Bureau of Administration, in coordination with the Foreign Service Institute, modify contract administration training that is offered by the Department of State to include guidance on the contract termination process.	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Evaluation of Adjustments to the Afghan Special Immigrant Visa Program From 2018 Through 2022</i> (AUD-MERO-23-23, 8/2023)</p>	
<p><b>Recommendation 1:</b> OIG recommends that the Special Immigrant Visa (SIV) Senior Coordinating Official, in coordination with the Bureau of Consular Affairs and the Joint Executive Office for the Bureau of Near Eastern Affairs and the Bureau of South and Central Asian Affairs, develop and implement a strategic performance management approach to improve the outcomes of the Afghan SIV program, including establishing goals and measures of success to evaluate progress against those established goals.</p>	<p>N/A</p>
<p><i>Audit of Nonexpendable Personal Property at U.S. Embassy Baghdad, Iraq</i> (AUD-MERO-22-44, 9/2022)</p>	
<p><b>Recommendation 14:</b> OIG recommends that Embassy Baghdad, Iraq, in coordination with the Bureau of Administration, develop, implement, document, and communicate a policy and procedures to provide information and periodic training to U.S. Embassy Baghdad staff who manage nonexpendable property on the capabilities and proper use of the Integrated Logistics Management System – Analytics module to ensure that the embassy efficiently manages and utilizes existing nonexpendable property at post and properly procures nonexpendable property that the embassy needs.</p>	<p>N/A</p>
<p><i>Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq</i> (AUD-MERO-22-03, 10/2021)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Administration develop and implement internal controls to ensure Contracting Officers comply with Federal Acquisition Regulation Subpart 6.305, Office of the Procurement Executive Procurement Implementation Bulletin 2014-11, and Office of Acquisitions Management Memorandum 16-16 regarding providing public notice of noncompetitive contracts and maintaining proof of public notice in contract files.</p>	<p>N/A</p>
<p><i>Audit of Foreign Per Diem Rates Established by the Department of State</i> (AUD-FM-21-31, 6/2021)</p>	
<p><b>Recommendation 13:</b> After implementing Recommendation 12, OIG recommends that the Bureau of Administration recalculate the foreign per diem rates for the locations based on the revised</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
methodology.	
<p><b>Recommendation 14:</b> OIG recommends that the Bureau of Administration complete its efforts to upgrade and update its eAllowances application. As part of this effort, the Bureau of Administration should ensure that posts are able to upload supporting documentation, such as reservation logs, into the application.</p>	N/A
<p><i>Audit of Cost Controls Within the Baghdad Life Support Services Contract Food Services Task Order SAQMMA14F0721</i> (AUD-MERO-18-55, 8/2018)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Near Eastern Affairs incorporate requirements for food services cost controls and a contractor cost control plan into the new worldwide support services contract and develop an acquisition plan that addresses their implementation and comprehensive oversight.</p>	N/A
<p><i>Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants</i> (AUD-CGI-18-50, 8/2018)</p>	
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are developing quality assurance surveillance plans for all service contracts and monitoring Contracting Officers Representatives adherence to the quality assurance surveillance plans.</p>	N/A
<p><i>Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement</i> (AUD-MERO-17-33, 3/2017)</p>	
<p><b>Recommendation 7:</b> OIG recommends that the Bureau of Near Eastern Affairs develop reliable, objective, clear, and measurable performance metrics and include these metrics in all current and future Bureau of Near Eastern Affairs Iraq contracts.</p>	N/A
<p><i>Audit of the Department of State Travel Card Program</i> (AUD-CGI-16-48, 9/2016)</p>	
<p><b>Recommendation 5:</b> OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement split disbursement procedures as required by the Office of Management and Budget for all Department-issued travel card holders.</p>	N/A

Open Recommendations	Potential Monetary Benefits
<i>Audit of Department of State Administration of Subcontracting Plans for Small Businesses (AUD-CGI-25-16, 3/2025)</i>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of Administration develop and implement oversight activities to effectively administer subcontracting plans. At a minimum, this should include reviewing administrative actions and communicating policies and procedures to Contracting Officers to comply with the statutory requirements from Federal Acquisition Regulation 19.702 for subcontracting plans.</p>	N/A
<p><b>Recommendation 3:</b> OIG recommends that the Bureau of Administration, within 6 months of the issuance of this report, develop and implement oversight procedures to confirm that contract actions are properly designated in the Federal Procurement Data System – Next Generation.</p>	N/A
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Administration issue guidance and training to Contracting Officers that includes the proper interpretation of subcontracting plan requirements and exemptions, in accordance with Federal Acquisition Regulation 19.702(b)(1-4) and Department of State Acquisition Regulation 619.000(b).</p>	N/A
<p><b>Recommendation 5:</b> OIG recommends that the Bureau of Administration develop and implement a process for achieving the goals, objectives, and timeframes for individual subcontracting report reviews, as prescribed in Federal Acquisition Regulation 19.705-6(f)(1)(2), Department of State Acquisition Manual 619.705-6, and supplemental guidance. At a minimum, this should include identifying and reporting to management contractors that fail to submit required reports.</p>	N/A
<p><b>Recommendation 6:</b> OIG recommends that the Bureau of Administration develop and implement standard operating procedures describing the post-award responsibilities of Contracting Officers to comply with Federal Acquisition Regulation 19.705-6. At a minimum, the procedures should include regular reporting from the Small Business Technical Liaison to Contracting Officers and management officials in the Bureau of Administration, Office of Global Acquisitions, Acquisitions Management Directorate.</p>	N/A
<p><b>Recommendation 8:</b> OIG recommends that the Bureau of Administration develop and implement standard operating</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>procedures describing Contracting Officers' responsibilities to comply with the contractor past performance evaluation requirements in Federal Acquisition Regulation 42.1502. At a minimum, the procedures should include timely and accurate assessments of contractors' small business subcontracting plan performance in the Contracting Performance Assessment Reporting System.</p>	
<p><i>Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations' Construction Projects</i> (AUD-CGI-25-15, 3/2025)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Overseas Buildings Operations develop and communicate a Construction Alert reminding Project Directors and Construction Executives to review and follow the guidelines detailed in the Foreign Affairs Handbook (14 FAH-2 H-535) regarding preventing constructive changes to contracts.</p>	<p>N/A</p>
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Administration develop and implement a communications strategy to direct Contracting Officers to review requests for equitable adjustment for unauthorized commitments and to resolve unauthorized commitments in accordance with the ratification process.</p>	<p>N/A</p>
<p><b>Recommendation 5:</b> OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop and communicate a Construction Alert to remind Project Directors and Construction Executives to review and follow the guidelines and steps developed in OBO's Construction Management Guidebook pertaining to requests for equitable adjustment, including documenting contract references and providing backup documentation to link changes to the contract.</p>	<p>N/A</p>
<p><b>Recommendation 11:</b> Once Recommendation 10 has been implemented, OIG recommends that the Bureau of Overseas Buildings Operations (OBO), in coordination with the Bureau of Administration, develop and implement training for OBO staff and Contracting Officers on the policies and procedures related to cost principles.</p>	<p>N/A</p>
<p><i>Audit of the Trans-Sahara Counterterrorism Partnership Program</i> (AUD-GEER-25-11, 3/2025)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the designated</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p>Department of State (Department) leader of the Trans-Sahara Counterterrorism Partnership (TSCTP) program (as identified in Recommendation 1) coordinate with the Department’s Managing for Results Strategic Planning and Performance Team, co-managed by the Bureau of Budget and Planning and the Office of Foreign Assistance, to revise the comprehensive 5-year strategy for TSCTP program efforts to include all elements required by the TSCTP Program Act of 2022; 18 Foreign Affairs Manual 301.2, “Department of State Strategic Planning;” and the Foreign Assistance Act of 1961.</p>	
<p><b>Recommendation 3:</b> OIG recommends that the designated Department of State leader of the Trans-Sahara Counterterrorism Partnership (TSCTP) program (as identified in Recommendation 1) develop and implement procedures that includes completion of the Foreign Service Institute’s Strategic Planning and Performance Management training course (PA315) to ensure bureaus and offices responsible for the redevelopment and future modification of the TSCTP strategy are aware of applicable Foreign Affairs Manual requirements related to strategic planning.</p>	N/A
<p><b>Recommendation 4:</b> OIG recommends the Executive Secretariat modify 2 Foreign Affairs Manual (FAM) 1200, “Action and Clearance Procedures,” to include the Managing for Results Strategic Planning and Performance Team, co-managed by the Bureau of Budget and Planning and the Office of Foreign Assistance, as a mandatory clearing office for any strategy documents that meet the requirements listed in 18 FAM 301.2, “Department of State Strategic Planning.”</p>	N/A
<p><i>Audit of the Disposition of Sensitive Security Assets at U.S. Embassies Kabul, Afghanistan, and Kyiv, Ukraine</i> (AUD-GEER-25-01, 10/2024)</p>	
<p><b>Recommendation 5:</b> Following the implementation of Recommendations 3 and 4, OIG recommends that the Bureau of Diplomatic Security develop and implement guidance requiring post Emergency Action Committees to periodically review and approve post disposition plans, including emergency destruction plans, and to determine whether updates or changes are needed.</p>	N/A
<p><b>Recommendation 9:</b> OIG recommends that the Bureau of</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>Diplomatic Security develop and implement training for post security personnel on acceptable practices for the disposition of special protective equipment, hazardous materials, and armored vehicles in an emergency evacuation scenario.</p>	
<p><b>Recommendation 11:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Diplomatic Security, define and implement a requirement in the Foreign Affairs Manual to, in the event of a suspension of operations, issue a report to the Department's accountable property officer detailing the final status of a post's assets following a suspension of operations. The report would follow the completion of a comprehensive reconciliation of a post's special protective equipment and armored vehicles. The requirement should define who is responsible for drafting and issuing the report.</p>	N/A
<p><b>Recommendation 12:</b> OIG recommends that the Bureau of Diplomatic Security develop and implement detailed guidance for overseas posts on how to establish and maintain records on the status of special protective equipment and armored vehicles assigned to post following a post's suspension of operations, including guidance on the types of information to record, how frequently and under what circumstances records should be updated, and options for using remotely accessible backup records.</p>	N/A
<p><i>Management Assistance Report: Warrant and Training Programs Needed for Personnel Responsible for Transportation-Related Acquisitions (AUD-FM-24-30, 9/2024)</i></p>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of Administration develop and implement a process to formally designate and issue warrants to transportation officers responsible for authorizing tenders of service at overseas posts, as recommended by the Federal Management Regulation. The process should outline the training and experience requirements for obtaining a transportation officer authorization and the conditions for maintaining the authorization. The process should also include a mechanism for tracking and managing the requirements for maintaining the warrant.</p>	N/A
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Administration develop and implement a training program for personnel responsible for executing transportation-related</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>acquisitions using tenders of service, as recommended by the Federal Management Regulation. The program should outline baseline and continuing education training requirements for General Services Officers and locally employed transportation staff.</p>	
<p><i>Audit of Department of State Efforts To Identify and Terminate Unneeded Contracts Related to Afghanistan</i> (AUD-CGI-23-26, 9/2023)</p>	
<p><b>Recommendation 5:</b> OIG recommends that the Bureau of Administration conduct a survey among Contracting Officers and Contracting Officer’s Representatives to identify issues related to the use of the mandated eFiling module and suggested improvements to the module, specifically pertaining to maintaining contract administration documentation.</p>	<p>N/A</p>
<p><b>Recommendation 9:</b> Following implementation of Recommendations 7 and 8, OIG recommends that the Bureau of Administration develop a communication strategy and disseminate to procurement personnel the updates to policy, procedures, and training related to contract terminations to ensure awareness of contract termination process requirements, including documentation requirements.</p>	<p>N/A</p>
<p><b>Recommendation 10:</b> OIG recommends that the Bureau of Administration, within 45 days of issuance of this report, develop and implement a plan of action to address the contracts related to Afghanistan that are in the termination process to ensure prompt completion of the process and move contracts to closeout.</p>	<p>N/A</p>
<p><b>Recommendation 11:</b> OIG recommends that the Bureau of Administration, within 45 days of issuance of this report, develop and implement a plan of action to address the expired contracts related to Afghanistan that remain open.</p>	<p>N/A</p>
<p><b>Recommendation 12:</b> OIG recommends that the Bureau of Administration develop and implement a process to ensure that Contracting Officers comply with Federal Acquisition Regulation termination process requirements.</p>	<p>N/A</p>
<p><i>Audit of the Management and Administration of the Consular Systems Modernization Program</i> (AUD-CGI-23-20, 7/2023)</p>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p>Consular Affairs (CA), in coordination with the Bureau of Budget and Planning, develop and implement a risk-based methodology to select programs for evaluation. CA should include the amount of funds invested and the risk to its portfolio as factors considered in the methodology.</p>	
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, map control gates for the program management methodology used for the Consular Systems Modernization program to the Department of State’s Managing State Projects guidance, as required by 5 Foreign Affairs Handbook-5 H-211.</p>	N/A
<p><b>Recommendation 5:</b> OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, develop and implement a plan to create documentation required by Department of State program and project management guidance (including 18 Foreign Affairs Manual 300) for the overall Consular Systems Modernization program and discrete projects related to the program. This documentation would include, but not be limited to, a program monitoring plan, a logic model, and a situational analysis.</p>	N/A
<p><b>Recommendation 7:</b> OIG recommends that if, following implementation of Recommendation 6, the Bureau of Consular Affairs (CA) determines that its current program management methodology is not optimal, CA should develop and implement a plan of action, in coordination with the Bureau of Budget and Planning, to adopt a different program and project management methodology that aligns with Department of State program and project management guidance.</p>	N/A
<p><b>Recommendation 8:</b> OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, perform an internal control gap analysis related to program and project management of the Consular Systems Modernization program to identify key controls that are needed to comply with Government Accountability Office requirements for maintaining a sufficient internal control environment.</p>	N/A
<p><b>Recommendation 9:</b> OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Information Resource Management, develop and implement a mechanism to track required IT governance reviews to ensure that all</p>	N/A

Open Recommendations	Potential Monetary Benefits
governance reviews of IT systems have been completed.	
<p><b>Recommendation 10:</b> OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, develop and implement a process to periodically assess program and project management activities related to the Consular Systems Modernization program.</p>	N/A
<p><b>Recommendation 11:</b> OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning and the Bureau of Information Resource Management, develop and implement a process to annually verify that designated project managers assigned to the Consular Systems Modernization program meet qualification requirements specified in 5 Foreign Affairs Manual 623.2 and the “Federal IT Project Manager Guidance Matrix.”</p>	N/A
<p><b>Recommendation 12:</b> OIG recommends that if project managers as described in Recommendation 11 are identified as not meeting qualification requirements, the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning and the Bureau of Information Resource Management, develop and implement a plan of action to provide training and guidance to the project managers so that they comply with 5 Foreign Affairs Manual 623.2 and the “Federal IT Project Manager Guidance Matrix.”</p>	N/A
<p><b>Recommendation 16:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Consular Affairs, develop and implement bureau-specific procedures requiring CA’s assigned Contracting Officer’s Representatives to (a) maintain documentation of their invoice review that demonstrates that costs and supporting documentation were verified and (b) confirm that labor hours billed had supporting documentation that was sufficient to support the approval for payments.</p>	N/A
<p><b>Recommendation 19:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Consular Affairs, develop and implement procedures to ensure that Contracting Officer’s Representatives who oversee Consular Systems Modernization program task orders complete and submit reports in the Contractor Performance Assessment Reporting System within the required 120 days.</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p><i>Audit of Department of State Procedures To Establish Program Fees for the Furniture and Appliance Pool Program</i> (AUD-FM-23-22, 6/2023)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services, develop and implement oversight controls to prevent overseas posts from maintaining Furniture and Appliance Pool program assets in ineligible locations. The oversight controls should include a plan of action to consult with the Bureau of Overseas Buildings Operations when necessary.</p>	N/A
<p><b>Recommendation 3:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services and the Foreign Service Institute, enhance current Furniture and Appliance Pool program training to provide detailed guidance on asset classification; asset lifecycles; asset replacement dates; spending plans; furniture and appliance pool eligible and ineligible assets; maintenance of the furniture, furnishings, appliances, and equipment listing; and data, asset, and financial management.</p>	N/A
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services and the Foreign Service Institute, annually disseminate information to all personnel with Furniture and Appliance Pool program responsibilities at overseas posts regarding the availability of and expectation to complete furniture and appliance pool-specific training developed in response to Recommendation 3.</p>	N/A
<p><b>Recommendation 10:</b> OIG recommends that the Bureau of Administration implement controls within the Integrated Logistics Management System that ensure periodic updates to the replacement dates for furniture and appliance pool assets.</p>	N/A
<p><i>Management Assistance Report: Actions To Address Ongoing Construction Schedule Delays at New Embassy Compound Mexico City Are Needed</i> (AUD-CGI-23-16, 4/2023)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Overseas Buildings Operations, working collaboratively with Caddell Construction Co, LLC, develop and implement an action plan to ensure the Project Execution Schedule meets all the</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>purposes outlined in Contract Specification 013205, paragraph 1.4 for Contract SAQMMA17C0287, NEC Mexico City, Mexico.</p> <p><i>Compliance Follow-Up Review of the Afghan Special Immigrant Visa Program (AUD-MERO-23-01, 10/2022)</i></p>	
<p><b>Recommendation 4:</b> OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO) develop and implement a policy and procedures to establish ongoing interagency coordination with all designated SCOs until the Afghan SIV program concludes.</p>	N/A
<p><b>Recommendation 6:</b> OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO) develop and implement an updated staffing plan to adjust resources for all Department of State offices involved with the Afghan SIV program to reduce the current Afghan SIV application backlog.</p>	N/A
<p><b>Recommendation 7:</b> OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official develop a process and procedures to monitor the implementation, effectiveness, and efficiency of the staffing plan for all Department offices involved in the Afghan SIV program to reduce the current Afghan SIV application backlog.</p>	N/A
<p><b>Recommendation 8:</b> OIG recommends that the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO), in collaboration with the Department of Defense (DoD) SCO, establish a memorandum of understanding between the Department of State (Department) SCO and the DoD SCO defining the roles and responsibilities of the Department and DoD for efficiently and accurately collecting employment documentation of Afghan SIV applicants who worked for DoD contractors. The Department and DoD SCOs should also meet regularly to address efficient employment verification until the Department resolves the backlog of Afghan SIV applications.</p>	N/A
<p><i>Audit of Nonexpendable Personal Property at U.S. Embassy Baghdad, Iraq (AUD-MERO-22-44, 9/2022)</i></p>	
<p><b>Recommendation 6:</b> OIG recommends that U.S. Embassy Baghdad, Iraq, take actions to ensure that all existing property in storage facilities has been (a) affixed with a barcode label and (b) added into the Integrated Logistics Management System – Asset Management module.</p>	N/A
<p><b>Recommendation 11:</b> OIG recommends that U.S. Embassy</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>Baghdad, Iraq, develop, implement, document, and communicate a policy and procedures, consistent with 14 Foreign Affairs Manual 412, to require that personnel responsible for purchasing clearly demonstrate a bona fide need supporting the purchase of nonexpendable property.</p>	
<p><i>Management Assistance Report: Support From the Under Secretary for Political Affairs Is Needed To Facilitate the Closure of Recommendations Addressed to the Bureau of Near Eastern Affairs</i> (AUD-AOQC-22-33, 8/2022)</p>	
<p><b>Recommendation 2:</b> OIG recommends that until all 11 recommendations (see Appendix A for a list of the 11 recommendations) addressed to the Bureau of Near Eastern Affairs (NEA) referenced in this report (AUD-AOQC-22-33) are implemented and closed, the Under Secretary for Political Affairs monitor NEA’s compliance responses to OIG and verify, at least quarterly, that the responses (a) are provided to OIG within the established due dates and (b) contain complete and accurate status updates that include either evidence of implementation or detailed corrective action plans with actual or proposed target dates for achieving these actions.</p>	<p>N/A</p>
<p><i>Audit of the Process To Prepare Residences for New Tenants at U.S. Embassy Cairo, Egypt</i> (AUD-MERO-22-23, 3/2022)</p>	
<p><b>Recommendation 11:</b> OIG recommends that U.S. Embassy Cairo, Egypt, develop and implement a standard operating procedure outlining the minimum type of work that should be performed for each make-ready project and the conditions that should be considered before completing additional work or if further approval is required before completing the work.</p>	<p>N/A</p>
<p><b>Recommendation 19:</b> OIG recommends that Embassy Cairo, Egypt, discontinue the practice of using carryover funds for make-ready projects, and that it accounts for supplies, tools, and equipment used in support of its make-ready projects under the make-ready sub-cost center, consistent with the guidance outlined in 6 Foreign Affairs Handbook-5 H-341.15-11(B), “Residential Make-Ready – Budgeted Costs.”</p>	<p>N/A</p>
<p><i>Audit of the Department of State’s Use of “Not Otherwise Classified” Budget Object Codes</i> (AUD-FM-22-21, 2/2022)</p>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p>implement a methodology to periodically review and update the budget object codes (BOC) included in the Foreign Affairs Handbook (4 FAH-1 H-613). This methodology should include collaborating with other bureaus to assist in identifying BOCs that are not needed, new BOCs that bureaus believe would be beneficial, or changes to the definitions of existing BOCs.</p>	
<p><i>Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq</i> (AUD-MERO-22-03, 10/2021)</p>	
<p><b>Recommendation 5:</b> OIG recommends that the Bureau of Administration issue a directive to the Office of Acquisitions Management to update its Quality Assurance Plan to expand the steps necessary to ensure compliance with Federal Acquisition Regulation provisions regarding preparing fair and reasonable price determinations for noncompetitive awards. The steps should include requiring that Contracting Officers use the sample template for price negotiation memoranda and retain evidence of the analysis conducted in support of such determinations in the contract files.</p>	<p>N/A</p>
<p><b>Recommendation 6:</b> OIG recommends that the Bureau of Administration develop and implement guidance directing all price negotiation memoranda-approving officials certify that price negotiation memoranda address all required elements in compliance with Federal Acquisition Regulation Subpart 15.406-3 before approving them.</p>	<p>N/A</p>
<p><b>Recommendation 7:</b> OIG recommends that the Bureau of Administration issue a directive to the Office of Acquisitions Management to update its Memorandum 15-09, “Contract File Documentation,” regarding price negotiation memoranda. The updated memorandum should include instructions for Contracting Officers to verify that all price negotiation memoranda packages are properly approved and placed in the contract file.</p>	<p>N/A</p>
<p><b>Recommendation 8:</b> OIG recommends that the Bureau of Administration develop and implement additional internal control procedures for monitoring compliance with Federal Acquisition Regulation requirements and Department policy regarding determining and documenting fair and reasonable price determinations and maintaining complete contract files.</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p><i>Audit of Acquisition Planning and Cost Controls While Transitioning Support Service Contracts in Iraq</i> (AUD-MERO-21-43, 9/2021)</p>	
<p><b>Recommendation 1:</b> OIG recommends that the Bureau of Administration, in coordination with the Bureau of Near Eastern Affairs, discontinue its practice of awarding noncompetitive contracts for Operations Maintenance Support Services and Baghdad Life Support Services. The bureau should award Mission Iraq-specific task orders under the Diplomatic Platform Support Services contract or use an alternative mechanism to competitively replace the Operations and Maintenance Support Services and Baghdad Life Support Services contracts.</p>	<p>N/A</p>
<p><i>Compliance Follow-Up Audit of the Department of State Process To Select and Approve IT Investments</i> (AUD-IT-21-34, 8/2021)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Information Resource Management conduct an in-depth review of the entire agency IT portfolio to identify potential duplicative systems.</p>	<p>N/A</p>
<p><b>Recommendation 3:</b> OIG recommends that the Bureau of Information Resource Management develop and implement, to the extent practicable, a strategy to combine, eliminate, or replace the duplicative systems identified during its review of the entire agency IT portfolio (Recommendation 2).</p>	<p>N/A</p>
<p><i>Management Assistance Report: Support From the Under Secretary for Management Is Needed To Facilitate the Closure of Open Office of Audits Recommendations</i> (AUD-AOQC-21-32, 6/2021)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Under Secretary for Management verify periodically, but no less than quarterly, that those entities with recommendations that have yet to be implemented and closed are providing status updates and responses to OIG in a timely manner, as required.</p>	<p>N/A</p>
<p><i>Audit of Foreign Per Diem Rates Established by the Department of State</i> (AUD-FM-21-31, 6/2021)</p>	
<p><b>Recommendation 4:</b> OIG recommends that the Bureau of Administration review and update all foreign per diem locations designated in eAllowances as exchange rate adjusted in accordance with the guidance developed in response to Recommendation 3.</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p><b>Recommendation 11:</b> OIG recommends that the Bureau of Administration review its methodology for determining foreign per diem rates to identify opportunities to streamline the process. At a minimum, the Bureau of Administration should consider whether the use of independent economic data would be more efficient and cost-effective for establishing foreign per diem rates.</p>	N/A
<p><b>Recommendation 12:</b> OIG recommends that the Bureau of Administration develop and implement a plan to revise the methodology for determining foreign per diem rates based on the results of Recommendation 11.</p>	N/A
<p><i>Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet (AUD-SI-21-13, 1/2021)</i></p>	
<p><b>Recommendation 6:</b> OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Administration, (a) update any bureau-specific motor vehicle procedures in place to comply with the Foreign Affairs Manual and Bureau of Administration guidance within 90 days of final report issuance; and (b) establish a process to review and update these procedures, as appropriate, at least annually thereafter.</p>	N/A
<p><i>Audit of the Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program (AUD-MERO-20-42, 9/2020)</i></p>	
<p><b>Recommendation 10:</b> OIG recommends that the Bureau of African Affairs establish and implement memoranda of understanding with the Office of Security Cooperation and other partners, as applicable, to describe roles and responsibilities for coordinating, executing, and monitoring Trans-Sahara Counterterrorism Partnership (TSCTP) projects in the countries where TSCTP is implemented, including establishment of a structure for communicating and coordinating in-country.</p>	N/A
<p><i>Audit of Selected Internal Controls for the Special Needs Education Allowance (AUD-FM-20-33, 6/2020)</i></p>	
<p><b>Recommendation 2:</b> OIG recommends that the Under Secretary for Management develop and publish specific guidance in the Foreign Affairs Manual to clarify guidance on obtaining a medical clearance based on educational needs, as it relates to the Special Needs Education Allowance. At a minimum, the guidance should describe the process to obtain medical clearances for children</p>	N/A

Open Recommendations	Potential Monetary Benefits
with special needs.	
<p><b>Recommendation 13:</b> OIG recommends that the Bureau of Medical Services develop and implement internal policies and procedures to guide the effective use of eMED to document the Special Needs Education Allowance application status. The policies and procedures should ensure accurate, real-time data are available to appropriate Department of State officials.</p>	N/A
<p><i>Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants</i> (AUD-CGI-18-50, 8/2018)</p>	
<p><b>Recommendation 2:</b> OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are monitoring Contracting Officer's Representatives files in accordance with Procurement Information Bulletin No. 2014-10.</p>	N/A

**Table D.2**

**Open Office of Evaluations and Special Projects Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 9/30/2025**

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen</i> (ESP-19-01, 10/2018)</p>	
<p><b>Recommendation 1:</b> The Bureau of Consular Affairs, Office of Passport Services, in conjunction with the Bureau of Diplomatic Security, should develop centralized, searchable databases to track and manage passport revocation cases, as well as retentions of passports and other documents seized on suspicion of fraud when citizens apply for consular services, or under other circumstances, and to track confiscations of such documents if they are seized on grounds other than retention authority.</p>	N/A
Open Recommendations	Potential Monetary Benefits
<p><i>Special Review of the Department of State's Handling of the Security Clearance Suspension of the Special Envoy for Iran</i> (ESP-24-01, 9/2024)</p>	
<p><b>Recommendation 3:</b> The Bureau of Diplomatic Security should</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>amend its guidance regarding the Information Facilities and Access Restriction (IFAR) process to include criteria as to which type of IFAR should be issued and to emphasize that a “Typical” IFAR allows the employee continued access to a substantial amount of Sensitive But Unclassified information.</p>	
<p><b>Recommendation 4:</b> The Bureau of Diplomatic Security should amend its processes to ensure that supervisors and colleagues are notified when an employee’s security clearance is suspended and the employee is permitted to continue working in the same position in order to ensure that classified information is not shared.</p>	N/A
<p><i>Evaluation of the Department of State’s Security Clearance Process (ESP-17-02, 7/2017)</i></p>	
<p><b>Recommendation 5:</b> The Bureau of Diplomatic Security, Office of Personnel Security and Suitability should determine the actual cost of the security clearance work it performs for other government agencies in order to fully recoup its expended funds, in accordance with the Economy Act and Department policy.</p>	N/A

**Table D.3**  
**Open Office of Inspections Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 9/30/2025**

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Review of the Bureau of Diplomatic Security’s Physical Security Waivers and Exceptions Processes (ISP-I-24-19, 6/2024)</i></p>	
<p><b>Recommendation 3:</b> The Bureau of Diplomatic Security should update and implement its guidance related to facilities that do not meet Overseas Security Policy Board standards to clearly delineate when exceptions to physical security standards are required and when they are not and ensure that the guidance is consistent with Overseas Security Policy Board standards.</p>	N/A
<p><i>Inspection of Embassy London and Constituent Posts, United Kingdom (ISP-I-20-12, 8/2020)</i></p>	
<p><b>Recommendation 9:</b> Embassy London, in coordination with the Bureaus of the Comptroller and Global Financial Services, Global Talent Management, and European and Eurasian Affairs, should</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>implement a plan to fund current liabilities and reduce future liabilities in the locally employed staff defined benefit pension plan in order to comply with local labor law and address long-term funding concerns.</p>	
<p><i>Inspection of Embassy Canberra and Constituent Posts, Australia (ISP-I-20-07, 2/2020)</i></p>	
<p><b>Recommendation 7:</b> Embassy Canberra, in coordination with the Bureaus of Overseas Buildings Operations and East Asian and Pacific Affairs, should dispose of property numbers R48 and R49 at Kalgoorlie Crescent in accordance with Department guidelines and put up to \$896,849 to better use.</p>	<p>\$896,849</p>
Open Recommendations	Potential Monetary Benefits
<p><i>Inspection of the U.S. Mission to the United Nations, New York (ISP-I-25-06, 2/2025)</i></p>	
<p><b>Recommendation 2:</b> The U.S. Mission to the United Nations should define and document the mission’s structure, roles, and responsibilities in Department standards and guidance.</p>	<p>N/A</p>
<p><b>Recommendation 9:</b> The U.S. Mission to the United Nations should develop a mission-wide coordination mechanism to monitor United Nations General Assembly plenary issues.</p>	<p>N/A</p>
<p><b>Recommendation 11:</b> The U.S. Mission to the United Nations, in coordination with the Bureau of Administration, should perform a strategic review of the findings in the building engineering reports and assess whether pursuing various delegated authorities for facility management from the General Services Administration would be cost-effective and prevent disruptions to mission operations.</p>	<p>N/A</p>
<p><b>Recommendation 14:</b> The U.S. Mission to the United Nations, in coordination with the Bureau of the Comptroller and Global Financial Services, should bring the mission’s housing program management into compliance with Department standards.</p>	<p>N/A</p>
<p><b>Recommendation 15:</b> The U.S. Mission to the United Nations should update its housing program regulations in the Foreign Affairs Manual.</p>	<p>N/A</p>
<p><b>Recommendation 22:</b> The U.S. Mission to the United Nations should test its information technology contingency plans in accordance with Department standards.</p>	<p>N/A</p>
<p><i>Inspection of Embassy Kinshasa, Democratic Republic of the Congo</i></p>	

Open Recommendations	Potential Monetary Benefits
(ISP-I-25-05, 2/2025)	
<b>Recommendation 3:</b> Embassy Kinshasa should provide consular applicants with a waiting area that meets Department standards.	N/A
<b>Recommendation 5:</b> Embassy Kinshasa should close out expired federal assistance awards in accordance with Department standards.	N/A
<b>Recommendation 7:</b> Embassy Kinshasa should develop and implement a plan to supervise the locally employed staff in Goma on a regular basis.	N/A
<b>Recommendation 8:</b> Embassy Kinshasa should require all acquisition agreements and procurements be authorized by a warranted contracting officer in accordance with Department standards.	N/A
<b>Recommendation 9:</b> Embassy Kinshasa should develop and implement standard operating procedures for the purchase of official vehicles to adhere to Department acquisition rules for official vehicles.	N/A
<b>Recommendation 10:</b> Embassy Kinshasa should bring its contracting administration program into compliance with Department standards.	N/A
<b>Recommendation 11:</b> Embassy Kinshasa should close out procurement files in accordance with Department standards.	N/A
<b>Recommendation 12:</b> Embassy Kinshasa should record all operational and maintenance data and costs for the embassy's watercraft in accordance with the Department's forthcoming Foreign Affairs Manual guidance.	N/A
<b>Recommendation 13:</b> Embassy Kinshasa should adhere to all Department Motor Vehicle Safety Management Program standards for chauffeurs and incidental drivers under chief of mission authority.	N/A
<b>Recommendation 14:</b> Embassy Kinshasa should bring its property management program into compliance with Department standards.	N/A
<b>Recommendation 15:</b> Embassy Kinshasa should bring its furniture and appliance pool program into compliance with Department standards.	N/A
<b>Recommendation 16:</b> Embassy Kinshasa should bring its warehouse operations into compliance with Department	N/A

Open Recommendations	Potential Monetary Benefits
standards.	
<b>Recommendation 17:</b> Embassy Kinshasa should manage its armored vehicles in accordance with Department standards.	N/A
<b>Recommendation 18:</b> Embassy Kinshasa should document its actions taken to recover the \$245,000 improper payment for two official vehicles. If the embassy determines the improper payment to be unrecoverable, Embassy Kinshasa should report it as a fiscal irregularity in accordance with Department standards.	\$245,000
<b>Recommendation 19:</b> Embassy Kinshasa should review and de-obligate all unliquidated obligations without activity for more than one year in accordance with Department standards, so that funds of up to \$2.8 million can be put to better use.	\$2,800,000
<b>Recommendation 20:</b> Embassy Kinshasa should bring the travel advance process into compliance with Department standards, including clearing overdue travel advances, and put funds of up to \$107,000 to better use.	\$107,000
<b>Recommendation 22:</b> Embassy Kinshasa should use the suspense deposits abroad account for authorized purposes only and reconcile the account's balance in accordance with Department standards.	N/A
<b>Recommendation 23:</b> Embassy Kinshasa, in coordination with the Bureau of Global Talent Management, should update the local compensation plan in accordance with Department standards.	N/A
<b>Recommendation 24:</b> Embassy Kinshasa, in coordination with the Bureau of Global Talent Management, should update the locally employed staff handbook in accordance with Department standards.	N/A
<b>Recommendation 25:</b> Embassy Kinshasa should require authorizing officials to approve staff requests for overtime in advance in accordance with Department standards.	N/A
<b>Recommendation 26:</b> Embassy Kinshasa should review and revise locally employed staff position descriptions and classify them in accordance with Department standards.	N/A
<b>Recommendation 28:</b> Embassy Kinshasa, in coordination with the Bureau of Medical Services, should recruit all health unit staff members in accordance with Department standards.	N/A
<b>Recommendation 32:</b> Embassy Kinshasa, in coordination with the Bureau of Overseas Buildings Operations, should bring its	N/A

Open Recommendations	Potential Monetary Benefits
fire protection program into compliance with Department standards.	
<b>Recommendation 34:</b> Embassy Kinshasa, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Diplomatic Security, should bring its Special Program for Embassy Augmentation and Response Unit into compliance with Department Motor Vehicle Safety Management Program standards.	N/A
<b>Recommendation 35:</b> Embassy Kinshasa should control and account for all leftover construction materials in accordance with Department standards.	N/A
<b>Recommendation 39:</b> Embassy Kinshasa should schedule regular local Information Technology Configuration Control Board meetings to evaluate non-approved technology for use on Department networks.	N/A
<b>Recommendation 41:</b> Embassy Kinshasa should relocate the telecommunications demarcation point outside the limited access area server room in accordance with Department standards.	N/A
<b>Recommendation 42:</b> Embassy Kinshasa should repair its high-frequency radio and conduct radio checks in accordance with Department standards.	N/A
<b>Recommendation 44:</b> Embassy Kinshasa should install access control software and monitor its non-enterprise networks.	N/A
<i>Inspection of Embassy Jakarta and Constituent Posts, Indonesia (ISP-I-25-01, 1/2025)</i>	
<b>Recommendation 7:</b> Embassy Jakarta should bring the mission contracting officer's representative program into compliance with Department standards.	N/A
<b>Recommendation 8:</b> Embassy Jakarta should maintain mission contract and contracting officer's representative files in the Integrated Logistics Management System.	N/A
<b>Recommendation 10:</b> Embassy Jakarta should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
<b>Recommendation 12:</b> Embassy Jakarta, in coordination with the Bureau of Overseas Buildings Operations, should conduct the required annual review of the Mirasole Guest House to assess the utility and economy of maintaining the property, in	N/A

Open Recommendations	Potential Monetary Benefits
accordance with Department guidance.	
<b>Recommendation 13:</b> Embassy Jakarta should obtain authorization from the Bureau of Overseas Buildings Operations to use a shipping container as functional space at Consulate General Surabaya or remove the container in accordance with Department standards.	N/A
<b>Recommendation 14:</b> Embassy Jakarta should bring the mission’s furniture and appliance pool program into compliance with Department standards.	N/A
<b>Recommendation 18:</b> Embassy Jakarta should implement an application lifecycle management plan for applications it develops, in accordance with Department standards.	N/A
<b>Recommendation 21:</b> Embassy Jakarta should secure, monitor, and correctly register the mission’s non-enterprise networks in accordance with Department standards.	N/A
<b>Recommendation 22:</b> Embassy Jakarta should update and test Consulate General Surabaya’s classified and unclassified information technology contingency plans in accordance with Department standards.	N/A
<b>Recommendation 23:</b> Embassy Jakarta should conduct a risk assessment and obtain an authorization to operate from the Bureau of Diplomatic Technology for the Office of Antiterrorism Assistance domain.	N/A
<b>Recommendation 24:</b> Embassy Jakarta should bring the unclassified server room network cabling at the Hang Jebat warehouse annex and Consulate General Surabaya into compliance with Department standards.	N/A
<b>Recommendation 26:</b> Embassy Jakarta should bring Consulate Medan’s telephone system into compliance with Department standards.	N/A
<b>Recommendation 27:</b> Embassy Jakarta, in coordination with the Bureau of Diplomatic Security, should secure Consulate General Surabaya’s telephone switch and main distribution frame room serving controlled access areas in accordance with Department standards.	N/A
<b>Recommendation 28:</b> Embassy Jakarta should dispose of excess information technology assets in Consulate General Surabaya as required by Department standards.	N/A
<b>Recommendation 29:</b> Embassy Jakarta should maintain	N/A

Open Recommendations	Potential Monetary Benefits
information technology property loans in accordance with Department standards.	
<i>Inspection of Embassy Brazzaville, Republic of the Congo (ISP-I-25-04, 12/2024)</i>	
<b>Recommendation 3:</b> Embassy Brazzaville, in coordination with the Bureau of Consular Affairs, Bureau of Diplomatic Security, and the Bureau of Overseas Buildings Operations, should provide consular applicants with a waiting area that meets Department standards.	N/A
<b>Recommendation 4:</b> Embassy Brazzaville should implement a process to regularly review and update its management policies.	N/A
<b>Recommendation 6:</b> Embassy Brazzaville should bring its furniture and appliance pool program into compliance with Department standards.	N/A
<b>Recommendation 7:</b> Embassy Brazzaville should bring its contract administration program into compliance with Department standards.	N/A
<b>Recommendation 15:</b> Embassy Brazzaville should bring its fire protection program into compliance with Department standards.	N/A
<b>Recommendation 17:</b> Embassy Brazzaville, in coordination with the Bureau of Global Talent Management, should update the embassy’s local compensation plan in accordance with Department standards.	N/A
<b>Recommendation 19:</b> Embassy Brazzaville should review and revise locally employed staff position descriptions and classify them in accordance with Department standards.	N/A
<b>Recommendation 21:</b> Embassy Brazzaville should review and de-obligate all unliquidated obligations without activity for more than 1 year, in accordance with Department standards, so that funds of up to \$1.26 million can be put to better use.	\$1,260,000
<b>Recommendation 25:</b> Embassy Brazzaville should manage its official residence expenses in accordance with Department standards.	N/A
<i>Inspection of Embassy Berlin and Constituent Posts, Germany (ISP-I-25-03, 12/2024)</i>	
<b>Recommendation 3:</b> Embassy Berlin, in coordination with the Bureau of Overseas Buildings Operations, should provide Consulate General Munich’s consular applicants with a waiting	N/A

Open Recommendations	Potential Monetary Benefits
area that meets Department standards.	
<b>Recommendation 4:</b> Embassy Berlin should replace the existing consular microphone system with a functioning system.	N/A
<b>Recommendation 5:</b> The Bureau of Overseas Buildings Operations, in coordination with Embassy Berlin, should implement a plan to address identified facilities issues at Embassy Berlin.	N/A
<b>Recommendation 6:</b> The Bureau of Overseas Buildings Operations, in coordination with Embassy Berlin, should implement a plan to address identified facilities issues at Consulate General Frankfurt.	N/A
<b>Recommendation 7:</b> Embassy Berlin, in coordination with the Bureau of Overseas Buildings Operations, should bring its fire protection program into compliance with Department standards.	N/A
<b>Recommendation 8:</b> Embassy Berlin should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
<b>Recommendation 10:</b> Embassy Berlin should enforce the requirement for vendors to register in the System for Award Management.	N/A
<b>Recommendation 11:</b> Embassy Berlin should close out procurement files in accordance with Department standards.	N/A
<b>Recommendation 14:</b> Embassy Berlin should comply with all Department Motor Vehicle Safety Management Program standards for incidental drivers under chief of mission authority.	N/A
<b>Recommendation 16:</b> Embassy Berlin, in coordination with the Bureaus of Budget and Planning, the Comptroller and Global Financial Services, and European and Eurasian Affairs, should reprogram additional Department-funded diplomatic technology positions to International Cooperative Administrative Support Services-funded positions in accordance with Department standards, and put funds of up to \$243,993 over 3 years per position to better use.	\$243,993
<b>Recommendation 17:</b> Embassy Berlin, in coordination with the Bureau of Global Talent Management, should update the mission's local compensation plan in accordance with Department standards.	N/A
<b>Recommendation 18:</b> Embassy Berlin should update the locally	N/A

Open Recommendations	Potential Monetary Benefits
employed staff handbook in accordance with Department standards.	
<b>Recommendation 20:</b> Embassy Berlin should comply with Department standards concerning server room emergency power-off switches.	N/A
<b>Recommendation 25:</b> Embassy Berlin should install required air conditioning and humidity gauges in Consulates General Dusseldorf and Frankfurt server and telephone system rooms in accordance with Department standards.	N/A
<b>Recommendation 26:</b> Embassy Berlin should configure the mission's non-enterprise networks to comply with Department standards.	N/A
<i>Inspection of the Bureau of Political-Military Affairs (ISP-I-24-16, 9/2024)</i>	
<b>Recommendation 2:</b> The Bureau of Political-Military Affairs should implement a detailed plan for the coordinated performance of all program evaluation requirements bureau-wide, including systematic briefings to bureau leadership on evaluation results.	N/A
<b>Recommendation 19:</b> The Bureau of Political-Military Affairs, in coordination with the Bureau of Information Resource Management, should complete the assessment comparing bureau assets and inventory against Bureau of Information Resource Management data and correct any discrepancies.	N/A
<i>Inspection of Embassy Malabo, Equatorial Guinea (ISP-I-24-23, 8/2024)</i>	
<b>Recommendation 3:</b> Embassy Malabo, in coordination with the Bureau of Consular Affairs and the Bureau of Overseas Buildings Operations, should provide protection from the elements for consular applicants.	N/A
<b>Recommendation 10:</b> Embassy Malabo should bring its motor vehicle safety program into compliance with Department standards.	N/A
<b>Recommendation 12:</b> Embassy Malabo should bring the motor pool preventive maintenance program into compliance with Department standards.	N/A
<b>Recommendation 13:</b> Embassy Malabo should implement management controls for its fuel card program, in accordance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
<b>Recommendation 14:</b> Embassy Malabo should bring its contracting officer's representative program for the local employee health insurance contract into compliance with Department standards.	N/A
<b>Recommendation 17:</b> Embassy Malabo, in coordination with the Bureau of Global Talent Management, should update its local compensation plan, in accordance with Department standards.	N/A
<b>Recommendation 18:</b> Embassy Malabo should establish and administer a training program for its locally employed staff, in accordance with Department guidelines.	N/A
<b>Recommendation 24:</b> Embassy Malabo should review and de-obligate all invalid unliquidated obligations without activity for more than 1 year, in accordance with Department guidance, so that funds of up to \$317,000 can be put to better use.	\$317,000
<b>Recommendation 25:</b> Embassy Malabo should clear overdue travel advances, in accordance with Department guidelines and put funds of up to \$22,218 to better use.	\$22,218
<b>Recommendation 26:</b> Embassy Malabo should bring its cashier operations into compliance with Department standards.	N/A
<b>Recommendation 28:</b> Embassy Malabo should budget for and purchase battery backup replacements, and spare or replacement printers and computers, as required by Department guidance.	N/A
<b>Recommendation 29:</b> Embassy Malabo should implement a records management program that complies with Department standards.	N/A
<i>Inspection of Embassy Bucharest, Romania</i> (ISP-I-24-24, 7/2024)	
<b>Recommendation 5:</b> Embassy Bucharest should implement a process to regularly review and update its management policies.	N/A
<i>Inspection of Embassy Bangui, Central African Republic</i> (ISP-I-24-22, 6/2024)	
<b>Recommendation 9:</b> Embassy Bangui should manage its armored vehicles in accordance with Department standards.	N/A
<b>Recommendation 18:</b> Embassy Bangui should implement a records management program that complies with Department standards.	N/A
<i>Targeted Review of the Bureau of Diplomatic Technology's Cloud Services Program Management</i>	

Open Recommendations	Potential Monetary Benefits
<i>(ISP-I-24-21, 6/2024)</i>	
<b>Recommendation 1:</b> The Bureau of Diplomatic Technology should update the Foreign Affairs Manual and Foreign Affairs Handbook to define its organizational structure and assign the associated cloud-related responsibilities to the responsible offices in its organizational structure.	N/A
<b>Recommendation 2:</b> The Bureau of Diplomatic Technology should update its cloud computing policies in accordance with Department standards.	N/A
<b>Recommendation 4:</b> The Bureau of Diplomatic Technology should review Department configuration management policies for inconsistencies and update them to align with federal cloud policies.	N/A
<b>Recommendation 5:</b> The Bureau of Diplomatic Technology, in coordination with the Bureau of Diplomatic Security, should follow Department standards for cloud security guidelines.	N/A
<b>Recommendation 6:</b> The Bureau of Diplomatic Technology should comply with Department encryption key management requirements for enterprise cloud systems.	N/A
<i>Inspection of Embassy Warsaw and Constituent Post, Poland (ISP-I-24-18, 6/2024)</i>	
<b>Recommendation 3:</b> Embassy Warsaw, in coordination with the Bureau of Overseas Buildings Operations, should bring all consular spaces into compliance with Department standards.	N/A
<b>Recommendation 34:</b> Embassy Warsaw, in coordination with the Bureau of Information Resource Management and the Bureau of Overseas Buildings Operations, should correct the network cabling infrastructure issues at Embassy Warsaw and Consulate General Krakow to comply with Department standards.	N/A
<b>Recommendation 35:</b> Embassy Warsaw should maintain telephone system operational readiness in accordance with Department standards.	N/A
<b>Recommendation 36:</b> Embassy Warsaw should relocate the telecommunications demarcation point outside limited access area communications rooms in accordance with Department standards.	N/A
<i>Inspection of Embassy Dili, Timor-Leste (ISP-I-24-13, 5/2024)</i>	

Open Recommendations	Potential Monetary Benefits
<b>Recommendation 3:</b> Embassy Dili should provide consular applicants with toilet facilities and drinking water facilities that meet Department standards.	N/A
<b>Recommendation 4:</b> Embassy Dili should institute regular mechanisms to coordinate the full range of U.S. foreign assistance activities in Timor-Leste.	N/A
<b>Recommendation 5:</b> Embassy Dili should use the Integrated Logistics Management System to track all personal and program property in accordance with Department standards.	N/A
<b>Recommendation 6:</b> Embassy Dili should seek permits from the Bureau of Overseas Buildings Operations to use shipping containers for functional space in accordance with Department requirements.	N/A
<b>Recommendation 7:</b> Embassy Dili should comply with Department training standards for the use of powered industrial trucks, such as forklifts.	N/A
<b>Recommendation 10:</b> Embassy Dili should bring its motor vehicle safety program into compliance with Department standards.	N/A
<b>Recommendation 11:</b> Embassy Dili should manage its bulk fuel operation in accordance with Department standards.	N/A
<b>Recommendation 12:</b> Embassy Dili should bring its contracting officer's representative program into compliance with Department standards.	N/A
<b>Recommendation 13:</b> Embassy Dili should close out procurement files in accordance with Department standards.	N/A
<b>Recommendation 14:</b> Embassy Dili should bring its time and attendance procedures for overtime or compensatory time into compliance with Department standards.	N/A
<b>Recommendation 15:</b> Embassy Dili should approve salary advances in accordance with its local compensation plan.	N/A
<b>Recommendation 17:</b> Embassy Dili should bring its cashiering operations into compliance with Department standards.	N/A
<b>Recommendation 19:</b> Embassy Dili, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic safety evaluations of all its residential properties in accordance with Department standards.	N/A
<b>Recommendation 22:</b> Embassy Dili should retire records in accordance with Department records management standards.	N/A

Open Recommendations	Potential Monetary Benefits
<b>Recommendation 23:</b> Embassy Dili should install an emergency power-off switch in the unclassified server room in accordance with Department standards.	N/A
<b>Recommendation 24:</b> Embassy Dili should complete all information systems security officer responsibilities in accordance with Department standards.	N/A
<b>Recommendation 25:</b> Embassy Dili should ensure the local information technology configuration control board performs its responsibilities in accordance with Department standards.	N/A
<i>Inspection of Embassy Lilongwe, Malawi (ISP-I-24-15, 3/2024)</i>	
<b>Recommendation 9:</b> Embassy Lilongwe should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
<b>Recommendation 10:</b> Embassy Lilongwe should bring its fire protection program into compliance with Department standards.	N/A
<b>Recommendation 11:</b> Embassy Lilongwe, in coordination with the Bureau of Overseas Buildings Operations, should conduct the required annual review of the Zomba Mountain Cottage to determine whether the property is economical to retain and if continued U.S. government ownership of the property is justified.	N/A
<b>Recommendation 13:</b> Embassy Lilongwe should manage its bulk fuel operation in accordance with Department standards.	N/A
<b>Recommendation 14:</b> Embassy Lilongwe should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for storage or remove them in accordance with Department standards.	N/A
<b>Recommendation 15:</b> Embassy Lilongwe, in coordination with the Bureau of Administration, should bring its furniture and appliance pool program into compliance with Department standards.	N/A
<b>Recommendation 16:</b> Embassy Lilongwe should bring its property management procedures into compliance with Department standards.	N/A
<b>Recommendation 17:</b> Embassy Lilongwe should administer its contracts in accordance with Department standards.	N/A
<b>Recommendation 19:</b> Embassy Lilongwe should bring its local	N/A

Open Recommendations	Potential Monetary Benefits
compensation plan and practices into alignment with Department authorizations.	
<i>Inspection of Embassy Baghdad and Constituent Post, Iraq</i> (ISP-I-24-06, 1/2024)	
<b>Recommendation 11:</b> The Bureau of Overseas Buildings Operations, in coordination with Embassy Baghdad and the Bureau of Near Eastern Affairs, should conduct a cost-benefit analysis and determine the feasibility of connecting the Baghdad Embassy Compound to the local power grid.	N/A
<b>Recommendation 12:</b> Embassy Baghdad should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
<b>Recommendation 13:</b> Embassy Baghdad should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers as functional space or dismantle and remove them, in accordance with Department standards.	N/A
<b>Recommendation 15:</b> Embassy Baghdad should comply with all Department motor vehicle safety management program standards for incidental drivers under chief of mission authority.	N/A
<b>Recommendation 21:</b> Embassy Baghdad should obtain written confirmation from the government of Iraq that U.S. direct-hire employees assigned to the mission are accredited and will receive diplomatic privileges and immunities.	N/A
<b>Recommendation 26:</b> Embassy Baghdad should implement a system for oversight of U.S. direct-hire employee compliance with Department mandatory training requirements.	N/A
<b>Recommendation 31:</b> Embassy Baghdad, in coordination with the Bureaus of Overseas Buildings Operations and Information Resource Management, should remediate the telecommunications infrastructure at the Baghdad Diplomatic Support Center, in accordance with Department standards.	N/A
<b>Recommendation 32:</b> Embassy Baghdad, in coordination with the Bureau of Overseas Buildings Operations, should configure mailrooms at the Baghdad Embassy Compound and the Baghdad Diplomatic Support Center in accordance with Department standards.	N/A
<b>Recommendation 37:</b> Embassy Baghdad, in coordination with the Bureau of Overseas Buildings Operations, should comply with Department standards for server room safety controls.	N/A

Open Recommendations	Potential Monetary Benefits
<i>Inspection of the Bureau of Medical Services</i> (ISP-I-24-08, 12/2023)	
<b>Recommendation 7:</b> The Bureau of Medical Services should conduct annual reviews of medical provider clinical performance in accordance with health care industry standards.	N/A
<i>Inspection of Embassy Vienna, Austria</i> (ISP-I-24-04, 12/2023)	
<b>Recommendation 4:</b> Embassy Vienna, in coordination with the Bureaus of Overseas Buildings Operations and Consular Affairs, should provide a wheelchair accessible interview window for consular applicants, in accordance with Department standards.	N/A
<i>Inspection of the American Institute in Taiwan-Taipei and Kaohsiung</i> (ISP-I-24-07, 11/2023)	
<b>Recommendation 14:</b> The American Institute in Taiwan-Taipei should administer its facility management expendable supplies in accordance with Department standards.	N/A
<b>Recommendation 17:</b> The American Institute in Taiwan-Taipei, in coordination with the Bureau of Global Talent Management, should bring its local compensation plan into compliance with Taiwan labor laws.	N/A
<i>Inspection of Embassy Abuja and Constituent Post, Nigeria</i> (ISP-I-23-09, 6/2023)	
<b>Recommendation 19:</b> Embassy Abuja should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for storage and office space or dismantle and remove them in accordance with Department guidelines.	N/A
<b>Recommendation 27:</b> Embassy Abuja should dispose of excess expendable and nonexpendable property in accordance with Department guidelines.	N/A
<b>Recommendation 32:</b> Embassy Abuja should review its unliquidated obligations in accordance with Department standards and put up to \$1.2 million to better use.	\$1,200,000
<i>Inspection of Embassy Brussels, Belgium</i> (ISP-I-23-11, 5/2023)	
<b>Recommendation 3:</b> Embassy Brussels, in coordination with the Bureaus of Consular Affairs and Overseas Buildings Operations, should provide a wheelchair-accessible restroom option for consular customers.	N/A

Open Recommendations	Potential Monetary Benefits
<p><b>Recommendation 5:</b> The U.S. Mission to the North Atlantic Treaty Organization, in coordination with Embassy Brussels, should require that all residences are inspected and certified in the Post Occupational Safety and Health Officer Certification Application in accordance with Department standards.</p>	N/A
<p><b>Recommendation 21:</b> Embassy Brussels should categorize, assess, and authorize its locally developed applications in accordance with Department standards.</p>	N/A
<p><i>Inspection of Embassy Beirut, Lebanon</i> (ISP-I-23-10, 4/2023)</p>	
<p><b>Recommendation 4:</b> Embassy Beirut, in coordination with the Bureau of Overseas Buildings Operations, should report all unauthorized construction projects and rectify each project in accordance with Department standards.</p>	N/A
<p><b>Recommendation 13:</b> Embassy Beirut should comply with Department standards for managing its dedicated internet networks.</p>	N/A
<p><i>Inspection of the Bureau of International Narcotics and Law Enforcement Affairs</i> (ISP-I-23-08, 1/2023)</p>	
<p><b>Recommendation 6:</b> The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Office of Foreign Assistance and the Bureau of Budget and Planning, should implement monitoring and evaluation plans for its major programs, in accordance with Department standards.</p>	N/A
<p><b>Recommendation 9:</b> The Bureau of International Narcotics and Law Enforcement Affairs should evaluate its long-term ongoing programs in accordance with Department standards.</p>	N/A
<p><b>Recommendation 26:</b> The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Bureau of Information Resource Management, should complete the assessment and authorization to operate process for the Office of Aviation web application.</p>	N/A
<p><i>Inspection of Embassy Buenos Aires, Argentina</i> (ISP-I-23-06, 12/2022)</p>	
<p><b>Recommendation 8:</b> Embassy Buenos Aires should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for permanent storage and office space or dismantle and remove them in accordance with Department requirements.</p>	N/A

Open Recommendations	Potential Monetary Benefits
<b>Recommendation 16:</b> Embassy Buenos Aires, in coordination with the Bureaus of Western Hemisphere Affairs and Information Resource Management, should remediate the network cabling infrastructure to comply with Department standards.	N/A
<b>Recommendation 17:</b> Embassy Buenos Aires, in coordination with the Bureaus of Western Hemisphere Affairs and Overseas Buildings Operations, should relocate the telecommunications demarcation points outside limited access area communications rooms in accordance with Department standards.	N/A
<i>Inspection of Embassy Kuwait City, Kuwait</i> (ISP-I-23-07, 11/2022)	
<b>Recommendation 11:</b> Embassy Kuwait City, in coordination with the Bureau of Overseas Buildings Operations, should conduct a technical review of the design plans for the two structures used as facility management workshops and breakrooms and a bodyguard breakroom and submit the survey for approval, in accordance with Department standards.	N/A
<i>Inspection of Embassy Ottawa and Constituent Posts, Canada</i> (ISP-I-23-04, 10/2022)	
<b>Recommendation 5:</b> Embassy Ottawa, in coordination with the Bureau of Overseas Buildings Operations, should bring all consular spaces into compliance with Department standards.	N/A
<b>Recommendation 11:</b> Embassy Ottawa should use the Integrated Logistics Management System to account for all expendable property in accordance with Department standards.	N/A
<b>Recommendation 12:</b> Embassy Ottawa should bring its contracting officer's representative program into compliance with Department standards.	N/A
<b>Recommendation 26:</b> Embassy Ottawa should relocate the telecommunications demarcation point outside the limited access main telephone frame room at Consulate General Toronto.	N/A
<i>Inspection of Embassy Santiago, Chile</i> (ISP-I-22-10, 3/2022)	
<b>Recommendation 14:</b> Embassy Santiago should retire records in accordance with Department records management standards.	N/A
<i>Inspection of the Bureau of East Asian and Pacific Affairs</i> (ISP-I-22-06, 12/2021)	
<b>Recommendation 1:</b> The Bureau of East Asian and Pacific Affairs	N/A

Open Recommendations	Potential Monetary Benefits
should review its Joint Regional Strategy in accordance with Department guidelines.	
<b>Recommendation 3:</b> The Bureau of East Asian and Pacific Affairs, in coordination with the Bureau of Global Talent Management, should conduct an organizational assessment to align its organizational structure with bureau operational needs and Department requirements.	N/A
<i>Review of the Bureau of Consular Affairs' ConsularOne Modernization Program –Significant Deployment Delays Continue</i> (ISP-I-22-03, 11/2021)	
<b>Recommendation 11:</b> The Bureau of Consular Affairs should perform annual security controls assessments for the Office of Consular Systems and Technology's information systems in accordance with Department standards.	N/A
<i>Inspection of the Bureau of Overseas Buildings Operations' Office of Safety, Health, and Environmental Management</i> (ISP-I-21-21, 4/2021)	
<b>Recommendation 4:</b> The Bureau of Overseas Buildings Operations, in coordination with the Bureaus of European and Eurasian Affairs, Near Eastern Affairs, and Western Hemisphere Affairs, should bring principal officer residential swimming pools at Embassies Cairo, Madrid, and Quito, and Consulate General Hamilton into compliance with Department swimming pool safety standards.	N/A
<i>Management Assistance Report: Continued Deficiencies in Performance of Information Systems Security Officer Responsibilities at Overseas Posts</i> (ISP-21-07, 12/2020)	
<b>Recommendation 1:</b> The Bureau of Global Talent Management, in coordination with the Under Secretary for Management, the Bureaus of Diplomatic Security and Information Resource Management, and the regional bureaus, should conduct an organizational assessment of the information systems security officer program to determine the feasibility of creating full-time overseas positions and implement the results of the assessment with an appropriate reporting structure for those positions.	N/A
<i>Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management</i> (ISP-I-19-12, 10/2018)	
<b>Recommendation 3:</b> The Bureau of Democracy, Human Rights,	N/A

Open Recommendations	Potential Monetary Benefits
<p>and Labor, in coordination with the Bureau of Administration, should finalize a service level agreement clarifying the Bureau of Administration’s responsibilities for grants support.</p>	

**Table D.4**  
**U.S. Department of State Significant Management Decisions With Which OIG Disagreed, 4/1/2025–9/30/2025**

Office of Audits
<p><i>Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations’ Construction Projects</i>                      (AUD-CGI-25-15, 3/2025)</p>
<p>OIG recommended that the Bureau of Overseas Buildings Operations (OBO) develop and implement a management process to review and monitor documents referenced in contractor requests for equitable adjustment (3). Additionally, OIG suggested that OBO periodically assess activities related to evaluating, resolving, and monitoring requests for equitable adjustments (6), and develop a process to identify delays in responding to contractors’ requests for equitable adjustments (12). OIG found OBO’s proposed actions to monitor documents referenced in contractor requests for equitable adjustments insufficient. Furthermore, OIG disagreed with OBO’s assertion that it already has robust measures in place to monitor ongoing requests for equitable adjustments. While the dashboard OBO provided offers useful information, it does not constitute a process to identify delays in responding to contractors’ requests for equitable adjustments. These recommendations will be considered resolved when OBO provides a plan of action to address them or offers an acceptable alternative that fulfills their intent.</p>

**Table D.5**  
**U.S. Department of State Management Success in Implementing Recommendations, 4/1/2025–9/30/2025**

Office of Audits
<p><i>Audit of the Department of State’s Unarmored Overseas Motor Vehicle Fleet</i>                      (AUD-SI-21-13, 1/2021)</p>
<p>OIG recommended that the Department improve the administration and management of its unarmored overseas vehicles program. In response to the recommendation, the Department developed standards and processes for acquiring, assessing, and disposing of Department vehicles. The Department documented these standard processes in its Overseas Fleet Procedures and Vehicle Program Plan. In addition, the Department updated the Foreign Affairs Manual (14 FAM 431.6) with the new standard processes.</p>

**Office of Audits**

*Audit of the Department of State Management and Monitoring of Federal Assistance Awards to For-Profit Organizations*  
(AUD-CGI-22-26, 5/2022)

OIG recommended that the Department improve oversight of its cooperative agreements and grants, totaling \$358 million. In response to the recommendation, the Department transferred all grants both domestic and overseas to the MyGrants system, which is a centralized and integrated solution for issuing and monitoring federal assistance to the award recipients. The Department has communicated new requirements for monitoring financial activities and reviewing and approving financial reports through training, bulletins, and directives. According to the Department, these updates should allow for timely approval of financial reports and prevent default approvals, thereby enhancing transparency, accountability, and efficiency in the Department's grant management processes.

*Audit of Select Contract Administration Processes Related to the Construction of New Embassy Compound Mexico City, Mexico*  
(AUD-CGI-24-09, 1/2024)

OIG recommended that the Department create processes to ensure Project Directors prepare cost estimates considering project schedule impacts, maintain separation of duties between staff handling price proposals and cost estimates, and follow the Construction Management Guide's reporting requirements. In response to the recommendation, the Department issued updated construction management policies and as a result is better poised to manage reporting requirements and project timeline adjustments resulting from contract changes.

*Audit of the Disposition of Sensitive Security Assets at U.S. Embassies Kabul, Afghanistan, and Kyiv, Ukraine*  
(AUD-GEER-25-01, 10/2024)

OIG recommended that the Department reevaluate the Vehicle Allocation Methodology and update the criticality scoring system to eliminate the retention bias toward armored vehicles in high-threat environments. In response to this recommendation, the Department reevaluated the weight of each factor in the Vehicle Allocation Methodology and set minimum-use standards for armored vehicles, which went into effect in October 2025. The Department is now flagging armored vehicles that do not meet the new standards. This new process will reduce retention bias and help overseas posts maintain the appropriate number of vehicles. Having the appropriate number of vehicles at post will enable removal or destruction of vehicles in advance of suspensions of operations, if necessary, thereby preventing hostile forces from commandeering abandoned vehicles.

**Office of Inspections**

*Inspection of the Bureau of International Narcotics and Law Enforcement Affairs*  
(ISP-I-23-08, 1/2023)

OIG recommended that the Bureau of International Narcotics and Law Enforcement

### Office of Inspections

Affairs (INL) review and deobligate all invalid unliquidated obligations in accordance with Department guidance. In response to the recommendation, INL provided documentation detailing its review of all unliquidated obligations, resulting in \$165,955,613 being put to better use.

#### *Inspection of Embassy Cotonou, Benin* (ISP-I-23-20, 7/2023)

OIG recommended that Embassy Cotonou dispose of excess expendable property in accordance with Department guidelines. In response to the recommendation, the embassy completed a full inventory of its expendable property to identify unneeded or inactive items considered excess and then held two auctions of the excess items that resulted in \$24,835 in sales.

#### *Inspection of Embassy Bucharest, Romania* (ISP-I-24-24, 7/2024)

OIG recommended that Embassy Bucharest bring its property management program into compliance with Department standards. In response to the recommendation, Embassy Bucharest provided supporting documentation of property that had been auctioned or properly disposed. After holding three auctions, the embassy was able to recoup funds from its excess property inventory, resulting in \$102,577 being put to better use.

#### *Inspection of Embassy Berlin and Constituent Posts, Germany* (ISP-I-25-03, 12/2024)

OIG recommended that Embassy Berlin transition Consulate General Frankfurt's OpenNet operations to the Department-provided Enterprise Converged Platform (ECP). In response to the recommendation, the embassy provided documentation showing that it transitioned all Consulate General Frankfurt's OpenNet operations from the current virtual server to ECP, resulting in \$100,000 being put to better use.

#### *Inspection of Embassy Brazzaville, Republic of the Congo* (ISP-I-25-04, 12/2024)

OIG recommended that Embassy Brazzaville track outstanding salary advances and close out overdue salary advances in accordance with Department guidelines. In response to the recommendation, the embassy provided documentation showing it implemented a tracking mechanism for outstanding salary advances and recouped funds overdue for more than one year, resulting in \$6,902 being put to better use.

## APPENDIX E: ABBREVIATIONS

Abbreviation	Full Name
AHP	Anti-Harassment Program
AM	Office of Acquisition Management
ATWG	Assistance Transition Working Group
AUD	Office of Audits
CFR	Code of Federal Regulations
CGFS	Bureau of Comptroller and Global Financial Services
CIGIE	Council of the Inspectors General on Integrity and Efficiency
DCAA	Defense Contract Audit Agency
Department	U.S. Department of State
DoD	Department of Defense
DS	Bureau of Diplomatic Security
EEO	equal employment opportunity
ESP	Office of Evaluations and Special Projects
FAM	Foreign Affairs Manual
FAR	Federal Acquisition Regulation
FMF	Foreign Military Financing
GA	Bureau of Global Acquisition
GEER	Global Emergencies and Emerging Risks
INV	Office of Investigations
ISP	Office of Inspections
NATO	North Atlantic Treaty Organization
OAR	Operation Atlantic Resolve
OCO	overseas contingency operation
OES	Operation Enduring Sentinel
OIG	Office of Inspector General
OIR	Operation Inherent Resolve
OMB	Office of Management and Budget
OPM	Office of Personnel Management
OSG	Operation Southern Guard
PAT	post assignment travel
PIIA	Payment Integrity Information Act of 2019
PPD-19	Presidential Policy Directive 19

## APPENDICES

<b>Abbreviation</b>	<b>Full Name</b>
PRM	Bureau of Population, Refugees, and Migration
REA	reemployed annuitant
S/OCR	Office of Civil Rights
SBU	Sensitive But Unclassified
USAGM	U.S. Agency for Global Media
USAID	U.S. Agency for International Development
U.S.C.	United States Code
USIBWC	International Boundary and Water Commission, United States and Mexico, U.S. Section
VAU	Venezuela Affairs Unit
VOA	Voice of America

## APPENDIX F: INDEX OF REPORTING REQUIREMENTS

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## APPENDICES

\* The Inspector General Act, as amended, specifies the reporting requirements for semiannual reports (5 U.S.C. § 401 *et seq.*). The James M. Inhofe National Defense Authorization Act for Fiscal Year 2023 (NDAA), Public Law 117-263, § 5273, “Semiannual Reports,” made amendments to those requirements, but they have yet to be codified in the U.S.C. For that reason, the table reflects section 5 citations as written in the NDAA.



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