



Office of Inspector General
United States Department of State

SEMIANNUAL REPORT TO THE CONGRESS

October 1, 2024, to March 31, 2025





OUR VISION

We inspire public trust in the advancement of U.S. foreign affairs.

OUR MISSION

We foster efficiency and effectiveness in U.S. foreign affairs through meaningful, independent oversight and investigations.

OUR VALUES

TRUST

We are reliable and impartial, instilling confidence in all we do.

RESPECT

We model civility and embrace differences, forging a collaborative environment.

ACCOUNTABILITY

We are credible and transparent in our work, holding ourselves and the agencies we oversee to the highest standards.

INTEGRITY

We are honest, objective, and principled, advancing ethical conduct by doing the right thing, even when it is hard.

LEARNING

We seek continuous improvement in ourselves and our work, empowering professional growth and development.

**Office of Inspector General Summary of Performance,
10/1/2024–3/31/2025**

	Issued during the reporting period	Management decision during the reporting period
Questioned Costs	\$4,334,063	\$8,381,355
Funds To Be Put to Better Use	\$4,558,390	\$1,491,986
Investigative Monetary Results	\$17,645,739	--
Total	\$26,538,192	\$9,873,341
<i>Additional monetary benefits achieved this period as the result of prior OIG recommendations</i>		<i>\$4,613,632</i>

Investigative Activities

Cases Opened	26
Cases Closed	23
Criminal (arrests, indictments, convictions)	2
Civil Actions	1
Administrative Actions	7
Hotline Complaints Received	1,266

Reports

Office of Audits	16
Office of Evaluations and Special Projects	0
Office of Inspections	16
Office of Overseas Contingency Operations Oversight ^a	6
Total	38

^a All jointly issued with Department of Defense OIG and U.S. Agency for International Development OIG.

MESSAGE FROM THE ACTING INSPECTOR GENERAL



Sandra J. Lewis

I am pleased to present this Semiannual Report to the Congress, covering the oversight activities of the Office of Inspector General (OIG) for the Department of State (Department) and the U.S. Agency for Global Media (USAGM) from October 1, 2024, to March 31, 2025. OIG is responsible for the oversight of more than \$89 billion in Department and USAGM programs and operations. We also provide oversight for the International Boundary and Water Commission, United States and Mexico, U.S. Section (USIBWC), a federal agency operating under the foreign policy guidance of the Department.

OIG continues to promote economy and efficiency in Department programs and operations. During this reporting period, OIG identified \$26.5 million in monetary benefits, including \$4.3 million in questioned costs, \$4.6 million in funds put to better use, and \$17.6 million in investigative monetary results. OIG's investigative work led to six debarments and two convictions. During this reporting period, the Department made a management decision on \$9.8 million in potential monetary benefits identified by OIG during the current and prior reporting periods.

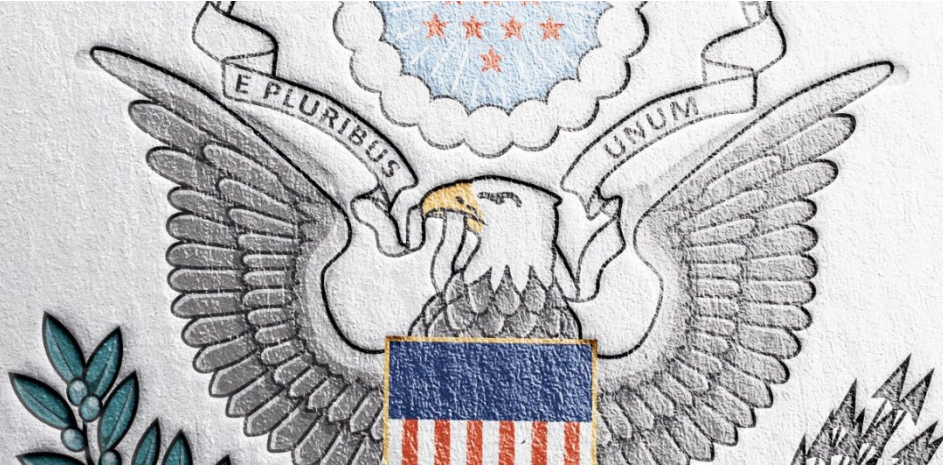
During the reporting period, OIG issued 32 reports to improve the programs and operations of the agencies we oversee. Regarding compliance, we closed 245 recommendations associated with 92 reports. Of the 245 recommendations, 11 were significant and demonstrated implementation of crucial corrective actions by the Department and USAGM.

OIG's Work Plan for Fiscal Year 2025 outlines audits, inspections, evaluations, and other activities planned to advance our oversight mission during the ongoing fiscal year. We continue to prioritize top management and performance challenges facing the Department and USAGM, outlined in the annual *Inspector General Statement on the Department of State's Major Management and Performance Challenges* and the *Inspector General Statement on the U.S. Agency for Global Media's Major Management and Performance Challenges*.

It is my honor to lead a mission-driven workforce dedicated to delivering meaningful results to the American people. I am grateful to the Department, USAGM, USIBWC, and Congress for their support of our efforts.

Sandra J. Lewis
Acting Inspector General
March 31, 2025

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OVERVIEW

1 OVERSIGHT STRATEGY

The mission of the Office of Inspector General (OIG) for the Department of State (Department) and the U.S. Agency for Global Media (USAGM) is to conduct independent audits, evaluations, inspections, and investigations to promote economy, efficiency, and effectiveness and to prevent and detect fraud, waste, abuse, and mismanagement in the programs and operations of the Department and USAGM.

OIG's mandate is broad and comprehensive, involving oversight of the full scope of Department and USAGM programs and operations, as well as the International Boundary and Water Commission, United States and Mexico, U.S. Section (USIBWC). OIG is responsible for overseeing more than \$89 billion in Department, USAGM, and foreign assistance resources.

In addition to its agency-specific responsibilities, OIG's mandate expanded in January 2013 when Congress amended the Inspector General Act to provide for coordinated interagency oversight of overseas contingency operations (OCO), including the designation of a Lead Inspector General (Lead IG) for each OCO.

As of March 31, 2025, OIG's Inspector General was the Associate Inspector General for three active OCOs: Operation Inherent Resolve to defeat the Islamic State in Iraq and Syria, Operation Atlantic Resolve (OAR) to bolster NATO and support Ukraine after Russia's full-scale invasion, and Operation Enduring Sentinel (OES) to contain terrorist threats emanating from Afghanistan and protect the homeland by maintaining pressure on those threats. OES is the follow-on to Operation Freedom's Sentinel, which ended in September 2021.

OIG maintains an office in Germany, where the Global Emergencies and Emerging Risks (GEER) Directorate dedicates on-the-ground resources, expertise, and oversight. OIG also has an office at U.S. Embassy Kyiv, Ukraine, which is currently staffed with GEER auditors and supplemented with one special agent from the Office of Investigations.

Domestically, in addition to its Washington, DC, headquarters, OIG has strategically co-located investigative staff with the Department's Global Financial Services Center and the Bureau of Global Talent Management, Office of Shared Services, staff in Charleston, SC.

OIG Strategic Plan

OIG’s Strategic Plan affirms our commitment to conducting quality oversight of the agencies we oversee while informing the Office of Management and Budget (OMB), Congress, the public, and other stakeholders about how OIG safeguards public resources. The plan not only emphasizes OIG’s ongoing dedication to enhancing its own operations and ensuring a highly motivated, well-trained workforce capable of fulfilling its responsibilities, but also builds upon the foundation laid by its previous strategic plan.

OIG will annually develop an implementation plan featuring discrete SMART (specific, measurable, achievable, relevant, timebound) actions to execute the strategies outlined in the Strategic Plan for FYs 2025–2029 below, in Figure 1.1. Progress on these actions will be actively monitored, evaluated, and adjusted as necessary to ensure OIG remains focused and on track toward completion of its strategic priorities.

Figure 1.1
Strategic Plan Overview for FYs 2025–2029



2 COMMUNICATIONS AND OUTREACH

OIG communicates its global mission to Congress, the U.S. Department of State (Department), U.S. Agency for Global Media (USAGM), and International Boundary and Water Commission, United States and Mexico, U.S. Section (USIBWC) employees and contractors; peers in the oversight community; and the public in a variety of ways.

Communication With Congress

OIG regularly interacts with Members of Congress and their staff by testifying at hearings, responding to congressional requests for information, and providing briefings on OIG work.

OIG also maintains a public website and social media accounts to provide all stakeholders with current and accurate information on its activities.

Hotline Complaints

During this reporting period, the OIG Hotline continued to serve as a vehicle through which Department, USAGM, and USIBWC employees and contractors, as well as

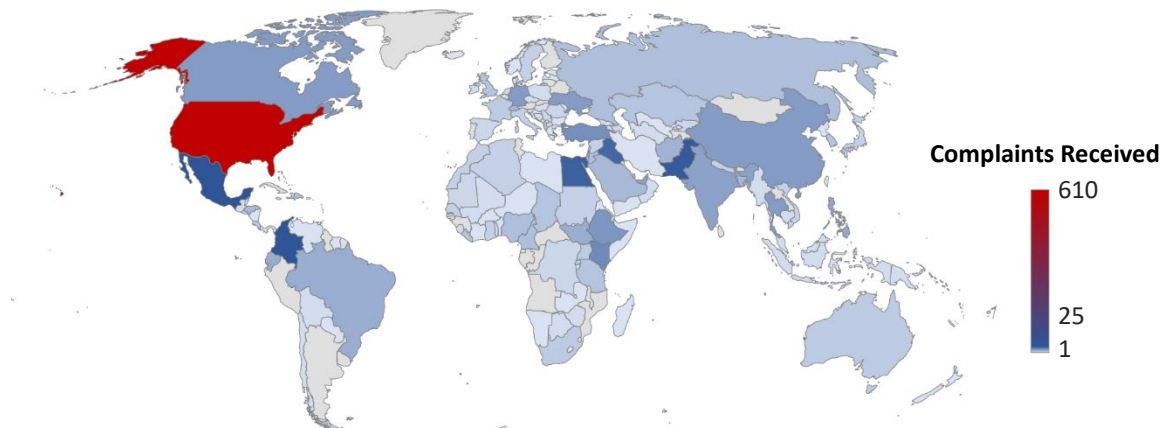
members of the public, reported suspected fraud, waste, abuse, and mismanagement in the programs and operations OIG oversees. OIG received hotline complaints via the OIG website, mail, and telephone. For a summary of actions taken in response to OIG Hotline complaints received during this reporting period, see Table 2.1.

Table 2.1
OIG Hotline Complaints, 10/1/2024–3/31/2025

Referred to Other Offices for Action	763
Held for Action Within OIG	30
No Action Required	473
Total Complaints Received	1,266

Figure 2.1 highlights the OIG Hotline’s global reach. Of the 1,266 complaints received this reporting period, 656 (52 percent) concerned possible criminal, civil, and administrative violations occurring in other countries. The remaining 610 complaints dealt with alleged violations in the United States.

Figure 2.1
Hotline Complaints Processed by Country, 10/1/2024–3/31/2025



Source: Office of Investigations electronic case management system.

Whistleblower Protection Coordinator Activities

The whistleblower protection coordinator, OIG’s Assistant Inspector General for Evaluations and Special Projects (ESP), educates Department and USAGM employees, as well as contractor and grantee employees, on the rights and protections available to whistleblowers. As required by the National Defense Authorization Act for Fiscal Year 2013 (41 U.S.C. § 4712), as amended, the coordinator oversees investigations of allegations of retaliation filed by employees of contractors, subcontractors, grantees, and subgrantees, as well as personal services contractors. These cases are detailed in Table 2.2. Additionally, the coordinator investigates complaints under Presidential Policy

Directive 19 (PPD-19), which prohibits whistleblower retaliation in the form of actions that affect an employee’s eligibility for access to classified information.

U.S. Department of State

During this reporting period, OIG did not complete any investigations involving the Department of State but has three active investigations. In addition, OIG closed out five complaints after a preliminary review because the complaints failed to state a valid claim under the law or the complaints were withdrawn.

U.S. Agency for Global Media

During this reporting period, OIG did not complete any investigations involving USAGM but has one active investigation.

Table 2.2
Whistleblower Investigations Under 41 U.S.C. Section 4712

	Reporting Period 10/1/2024–3/31/2025	Since 1/2/2013 Enactment
Complaints Received and Reviewed	5	168
Active Investigations	4	---
Investigations Completed	0	54

Source: Office of Evaluations and Special Projects electronic case management system.

3 OVERSEAS CONTINGENCY OPERATIONS

OIG has both oversight and reporting responsibilities for overseas contingency operations (OCO) under the Inspector General Act of 1978, as amended (5 U.S.C. Section 419). Section 419 is triggered when the Secretary of Defense declares that a military operation constitutes an OCO or when an operation results in troops being called to or retained on active duty.

Following one of these triggers, Section 419 activates a “Lead Inspector General” requirement for concerted action by the OIGs of the Department of State (Department), Department of Defense (DoD), and the U.S. Agency for International Development (USAID), with one of them designated as the Lead Inspector General.

Since September 2014, OIG—with the DoD and USAID OIGs—has provided statutorily mandated oversight of nine different OCOs. These responsibilities currently apply to three active OCOs: Operation Inherent Resolve (OIR) to defeat the Islamic State in Iraq and Syria, Operation Atlantic Resolve (OAR) to bolster NATO and support Ukraine after Russia’s full-scale invasion, and Operation Enduring Sentinel (OES) to contain terrorist threats emanating from Afghanistan and protect the homeland by maintaining pressure on those threats. OES is the follow-on to Operation Freedom’s Sentinel (OFS). OIG’s ongoing audits, inspections, and investigations related to these OCOs continued and are included in this *Semiannual Report to the Congress*.

For a list of OIG activities in support of the Lead IG-OCO mandate during the reporting period, see Table 3.1 and Table 3.2.

Table 3.1
OIG Oversight Activities in Support of the Lead Inspector General OCO Mandate, 10/1/2024–3/31/2025

Completed Reports	Date
<i>Audit of the Trans-Sahara Counterterrorism Partnership Program (AUD-GEER-25-11)</i>	3/2025
<i>Inspection of the U.S. Mission to the United Nations, New York (ISP-I-25-06)</i>	2/2025
<i>Classified Inspection of the U.S. Mission to the United Nations (UN), New York (ISP-S-25-06A)*</i>	2/2025
<i>Audit of U.S. Embassy Kyiv, Ukraine, Records Retention for Electronic Messaging (AUD-GEER-25-10)</i>	1/2025
<i>Classified Inspection of Embassy Moscow, Russia (ISP-S-25-02)*</i>	1/2025
<i>Information Brief: Democracy and Human Rights Programs in Europe and Eurasia (AUD-GEER-25-09)</i>	12/2024
<i>Audit of the Disposition of Sensitive Security Assets at U.S. Embassies Kabul, Afghanistan, and Kyiv, Ukraine (AUD-GEER-25-01)</i>	10/2024

*This report is Classified

Table 3.2
OIG Joint Oversight Activities in Support of the Lead Inspector General OCO Mandate,
10/1/2024–3/31/2025

Joint Completed Projects	Date
<i>Lead Inspector General Report to the United States Congress Operation Enduring Sentinel and Other U.S. Government Activities Related to Afghanistan October 1, 2024 - December 31, 2024</i>	2/2025
<i>Lead Inspector General Report to the United States Congress Operation Inherent Resolve and Other U.S. Government Activities Related to Iraq & Syria October 1, 2024 - December 31, 2024</i>	2/2025
<i>Special Inspector General to the United States Congress For Operation Atlantic Resolve Including U.S. Government Activities Related to Ukraine October 1, 2024 - December 31, 2024</i>	2/2025
<i>Lead Inspector General Report to the United States Congress Operation Enduring Sentinel and Other U.S. Government Activities Related to Afghanistan July 1, 2024 - September 30, 2024</i>	11/2024
<i>Special Inspector General Report to the United States Congress Operation Atlantic Resolve Including U.S. Government Activities Related to Ukraine July 1, 2024 - September 30, 2024</i>	11/2024
<i>Lead Inspector General Report to the United States Congress Operation Inherent Resolve and Other U.S. Government Activities Related to Iraq & Syria July 1, 2024 - September 30, 2024</i>	10/2024

4 OIG ACCOUNTABILITY AND INDEPENDENCE

OIG has disclosed all unclassified audits, evaluations, and inspections issued from October 1, 2024, through March 31, 2025.

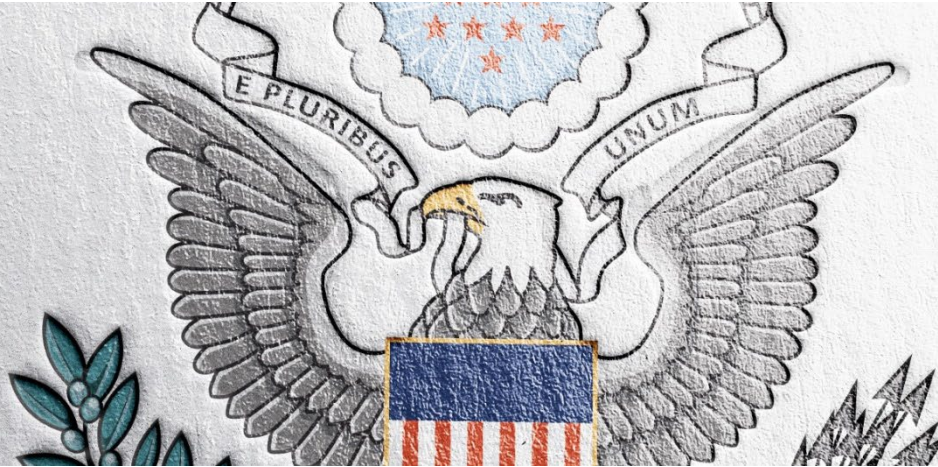
OIG identifies on its website the titles of reports that are not publicly available, unless the titles themselves are classified or sensitive but unclassified. *The U.S. Department of State Classified Annex to the Semiannual Report to the Congress* and the *U.S. Agency for Global Media Sensitive But Unclassified Annex to the Semiannual Report to the Congress* contain information regarding reports that are not publicly available. In addition, OIG provides all classified and Sensitive But Unclassified reports to appropriate committees in Congress and to other authorized individuals upon request.

OIG did not encounter any attempts to interfere with Inspector General independence—whether through budgetary constraints designed to limit its capabilities, resistance or objection to oversight activities, or restrictions on or significant delays in access to information—for the reporting period from October 1, 2024, through March 31, 2025.

5 CONSOLIDATED FINANCIAL RESULTS OF OIG WORK

OIG returns significant value to the U.S. public through its audits, evaluations, inspections, and investigations. For the reporting period, OIG issued 32 reports related to the programs and operations of the U.S. Department of State (Department), U.S. Agency for Global Media (USAGM), and the International Boundary and Water Commission, United States and Mexico, U.S. Section (USIBWC). OIG identified nearly \$8.9 million in potential monetary benefits to the Department. Additionally, OIG's criminal, civil, and administrative investigations resulted in more than \$17.6 million in recoveries and other monetary results this reporting period.

From October 1, 2024, through March 31, 2025, the Department made management decisions on approximately \$9.9 million in potential monetary benefits identified by OIG during the current and prior reporting periods. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence that appropriate action was taken during the compliance process. At the close of the reporting period, the Department had not yet acted on OIG recommendations totaling approximately \$462 million. This is an approximately \$1 million decrease from the approximately \$463 million in questioned costs and funds to be put to better use pending a Department management decision at the beginning of the reporting period.



OVERSIGHT OF DEPARTMENT OF STATE PROGRAMS AND OPERATIONS

6 OFFICE OF AUDITS

The Office of Audits (AUD) supports the U.S. Department of State (Department) in improving management; strengthening integrity and accountability; and ensuring the most efficient, effective, and economical use of resources.

Audit work focuses on areas of concern such as physical security at overseas posts; financial management; IT security and management; contracts, acquisition, and grants management; human capital and administrative issues; and high-risk programs and operations in frontline states. From October 1, 2024, through March 31, 2025, AUD issued 13 individual reports on Department or International Boundary and Water Commission, United States and Mexico, U.S. Section (USIBWC) programs and operations. All 13 reports are summarized below.

Contracts, Grants, and Infrastructure

Audit of Department of State Administration of Subcontracting Plans for Small Businesses ([AUD-CGI-25-16](#), 3/2025)

During an audit of the Department's small business subcontracting program, OIG found that the Department did not administer and monitor small business subcontracting plans (SBSP) in accordance with requirements. OIG also found that the Department was unable to determine whether selected contractors attained the stated goals and objectives of their SBSPs.

One reason for the deficiencies identified was that the Department did not provide sufficient oversight to ensure contracting

officers performed required SBSP procedures or maintained adequate contract files related to subcontracting activities. Additionally, the Department did not emphasize the role of contracting officers in the oversight of prime contractors' SBSP compliance. The Department also did not ensure that data in the system used to track contract actions were accurate or have detailed written guidance on post-award responsibilities.

Until the Department fully complies with all applicable requirements governing SBSPs, it will not be positioned to support the federal government's policy to provide maximum practicable opportunities for small businesses to participate as subcontractors.

Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations' Construction Projects ([AUD-CGI-25-15](#), 3/2025)

During an audit of the Department's process to reach equitable adjustments with selected construction contractors, OIG found that the process did not fully comply with requirements. For example, OIG identified constructive changes that ultimately resulted in unauthorized commitments that were not properly ratified. Additionally, Department officials did not always comply with requirements to determine the merit of requests for equitable adjustment, prepare sufficient independent government cost estimates, prepare negotiation memoranda, receive contracting officer authorization before beginning to negotiate, and perform required cost analyses.

The deficiencies occurred primarily because Department employees did not follow established policies and procedures for evaluating and resolving requests for equitable adjustments. Additionally, the Department had not developed nor implemented a sufficient process to determine whether employees adhered to requirements.

Until the Department complies with requirements related to equitable adjustments, it will not have reasonable assurance that the requests are settled in a fair and reasonable manner. OIG questioned \$837,172 in unsupported costs and \$3,251,891 in unallowable costs.

[Audit of Department of State Administration of Public-Private Partnerships \(AUD-CGI-25-14, 3/2025\)](#)

For the 10 Public-Private Partnerships (PPPs) reviewed during an audit of the administration of public-private partnerships (PPP), OIG found that Department generally adhered to applicable policies and procedures when evaluating the suitability and necessity of PPPs and conducting due diligence of the nongovernmental partners involved. However, OIG determined that 67 percent of action memoranda reviewed did not include all required elements and 26 percent of action memoranda reviewed were missing one or more required clearances. In addition, OIG found that 2 of the 10 PPPs had not undergone the required reapproval process.

Furthermore, OIG found that the Department did not consistently manage and monitor PPPs in accordance with Department policy and guidance and the PPP database contained incomplete and inaccurate information.

These deficiencies occurred, in part, because of insufficient Department guidance on the documentation bureaus or offices should maintain. Additionally, the Department lacked guidance on maintaining comprehensive and structured PPP files. Moreover, most bureau personnel had not taken PPP-related training. PPP database issues were primarily because of insufficient data entry standards.

Without improved PPP administration, the Department is not well-positioned to make informed decisions about its PPPs, nor can it ensure that PPPs are effectively advancing shared objectives, enhancing impact by resource sharing, and achieving mutual goals. In addition, incomplete and inaccurate records can obscure the extent to which PPPs are being used, the resources being leveraged from the private sector partnerships, and the full resources being committed to advance U.S. interests.

[Information Report: International Boundary and Water Commission, United States and Mexico, U.S. Section, 2024 Purchase Card Risk Assessment \(AUD-CGI-25-07, 11/2024\)](#)

OIG conducted a risk assessment of the USIBWC purchase card program and concluded that the risk of illegal, improper, or erroneous use in the USIBWC purchase card program was “low.” This conclusion is based on the USIBWC purchase card program size, internal controls, training, previous audits, and OIG Office of Investigations observations.

On the basis of the results of this assessment, OIG did not recommend an audit of USIBWC’s purchase card program be

included in OIG's work plan. However, OIG encouraged USIBWC officials to continue prudent oversight of the purchase card program.

Information Report: U.S. Department of State 2024 Travel Card Risk Assessment (AUD-CGI-25-06, 11/2024)

OIG conducted a risk assessment of the Department's travel card program and concluded that the risk of illegal, improper, or erroneous use in the Department's travel card program was "medium." This conclusion is based on the Department travel card program's size, internal controls, training, previous audits, and OIG Office of Investigations observations.

On the basis of the results of this assessment, OIG did not recommend an audit of the Department's travel card program be included in OIG's work plan. However, OIG encouraged Department officials to continue prudent oversight of the travel card program.

Information Report: U.S. Department of State 2024 Purchase Card Risk Assessment (AUD-CGI-25-05, 11/2024)

OIG conducted a risk assessment of the Department's purchase card program and concluded that the risk of illegal, improper, or erroneous use in the Department's purchase card program was "medium." This conclusion is based on the Department purchase card program's size, internal controls, training, previous audits, violation reports, and OIG Office of Investigations observations.

On the basis of the results of this assessment, OIG did not recommend an audit of the Department's purchase card program be included in OIG's work plan. However, OIG

encouraged the Department officials to continue prudent oversight of the purchase card program.

Financial Management

Management Letter Related to the Audit of the Department of State FY 2024 Financial Statements (AUD-FM-25-13, 2/2025)

During the audit of the Department's FY 2024 financial statements, an independent external auditor identified matters involving internal control that it brought to the Department's attention. These matters related to obligations, personnel data for locally employed staff, personnel records and actions, the asbestos remediation estimate, access privileges for a supply chain application, and logging and monitoring of a real property application.

Independent Auditor's Report on the Department of State FY 2024 and FY 2023 Financial Statements (AUD-FM-25-04, 11/2024)

An independent external auditor, working on behalf of and under the direction of OIG, audited the Department's financial statements as of and for the years ending September 30, 2024, and September 30, 2023. The auditor found that the financial statements present fairly, in all material respects, the financial position of the Department as of September 30, 2024, and September 30, 2023, and its net cost of operations, changes in net position, and budgetary resources for the years then ended, in accordance with accounting principles generally accepted in the United States.

The external auditor found certain reportable deficiencies in internal control related to property and equipment, leases, unliquidated obligations, financial reporting, and information technology. The external auditor also found an instance of reportable noncompliance with laws, regulations, contracts, and grant agreements tested related to the Prompt Payment Act.

Independent Accountant's Report on the Application of Agreed-Upon Procedures: Employee Benefits, Withholdings, Contributions, and Supplemental Semiannual Headcount Reporting Submitted to the Office of Personnel Management (AUD-FM-25-02, 10/2024)

An independent external auditor, working on behalf of and under the direction of OIG, performed agreed-upon procedures to assist the Office of Personnel Management (OPM) in assessing the reasonableness of retirement benefits, health benefits, life insurance withholdings and contributions, and enrollment information submitted by the Department in its the Semiannual Headcount Report to OPM. The work performed identified reportable differences for 3 of 54 procedures. Specifically, for two procedures, the Department did not provide some requested documents and for one procedure, the Department miscalculated a withholding amount.

Global Emergencies and Emerging Risks

Audit of the Trans-Sahara Counterterrorism Partnership Program (AUD-GEER-25-11, 3/2025)

The Office of Inspector General (OIG) conducted this audit to determine whether the Department (1) planned and executed an effective Trans-Sahara Counterterrorism

Partnership (TSCTP) strategy in accordance with the TSCTP Act and applicable guidance and (2) implemented appropriate modifications in the execution of the TSCTP program to advance performance monitoring, evaluation, and the reporting of TSCTP results.

OIG found that the Department provided a TSCTP strategy to Congress that did not fully address required elements specified in the TSCTP Act and in the Foreign Affairs Manual (FAM). Furthermore, OIG found that the TSCTP strategy did not fully incorporate applicable guidance from the Foreign Assistance Act of 1961.

OIG determined that the TSCTP strategy was incomplete, in part, because the Department did not formally designate and authorize a bureau or office to lead the planning, development, and execution of the TSCTP program. Moreover, the TSCTP strategy was incomplete because it was submitted to Congress without the required approval from the Department's Strategic Planning and Performance Team. OIG determined that the incomplete TSCTP strategy limited the Department's ability to execute a whole-of-government approach to combating terrorism and violent extremism in North and West Africa. Because the TSCTP strategy was incomplete, OIG was unable to determine whether performance monitoring, evaluation, and reporting improvements were made to the TSCTP program or whether projects were achieving their objectives and contributing to the overarching desired results of the TSCTP program. Until the Department incorporates all required elements and guidance in the TSCTP Act, FAM, and Foreign Assistance Act of 1961 into the TSCTP strategy, the Department will remain ill-equipped to advance

counterterrorism goals in North and West Africa.

Audit of U.S. Embassy Kyiv, Ukraine, Records Retention for Electronic Messaging (AUD-GEER-25-10, 1/2025)

All Department personnel have a legal responsibility to ensure federal records they create or receive while conducting Department business are preserved on Department platforms. Department personnel are generally prohibited from using electronic messaging platforms without an archive or export feature that allows users to easily preserve messages related to Department business. However, given the critical threat environment faced by U.S. personnel in Ukraine, Embassy Kyiv has required the use of third-party eMessaging application Signal to rapidly disseminate essential security-related information.

During an audit of U.S. Embassy Kyiv's preservation of federal records created using electronic messaging (eMessaging) applications, OIG found that Embassy Kyiv did not implement adequate measures to preserve federal records created using eMessaging platforms. This occurred, in part, because Embassy Kyiv records management officials did not prioritize Department requirements for preserving records. Embassy Kyiv personnel also did not consistently preserve electronic messages because guidance was insufficient. According to Department and embassy personnel, Department procedures for preserving Signal messages were burdensome and did not fully address the technical limitations and information security vulnerabilities that personnel encounter when they attempt to preserve messages. Until these limitations

are addressed, the Department remains at risk of losing official records related to Embassy Kyiv's operations.

Information Brief: Democracy and Human Rights Programs in Europe and Eurasia (AUD-GEER-25-09, 12/2024)

According to the U.S. Department of State (Department), since 2005, the pace of global democratic decline around the world has accelerated, and 68 percent of the world's population now live in autocracies. Russia's full-scale invasion of Ukraine raised additional concerns about the stability of democratic institutions in Eastern Europe in particular.

OIG planned to execute an audit of Department programs to support democracy and human rights in selected European and Eurasian countries. However, to avoid duplication with a congressionally mandated Government Accountability Office audit, OIG concluded its work with an information brief. The information brief provided an overview of the Department's funding of democracy and human rights assistance in Europe and Eurasia from FY 2019 to FY 2023. It also described the roles of the bureaus involved in advancing democracy assistance programs and the Department's approach to democratic backsliding. Finally, it summarized information on the sources that the Department uses to gauge changes in levels of democracy in the countries in which it works.

Audit of the Disposition of Sensitive Security Assets at U.S. Embassies Kabul, Afghanistan, and Kyiv, Ukraine (AUD-GEER-25-01, 10/2024)

U.S. Embassy Kabul, Afghanistan, suspended operations on August 31, 2021, and U.S.

Embassy Kyiv, Ukraine, suspended operations on February 28, 2022. Both posts were required by Department guidance to remove or destroy sensitive security assets, such as armored vehicles (AV) and special protective equipment, in advance of the suspensions of operations to prevent their use by hostile forces.

During an audit to determine whether U.S. Embassies Kabul and Kyiv managed, safeguarded, and disposed of sensitive security assets in advance of the evacuation at each post, OIG found that 26 percent of Embassy Kabul's firearms and 63 percent of its AVs were left in Afghanistan. Many of those assets were abandoned intact, although some were disabled using ad hoc methods. OIG identified several issues that contributed to assets being abandoned intact, including maintaining more assets than needed for daily operations, inadequate disposition planning, inadequate guidance, and insufficient training. In contrast, Embassy Kyiv removed all of its sensitive security assets prior to the suspension of operations.

OIG also found that DEAV did not fully and accurately account for sensitive security assets exfiltrated from Embassy Kabul. For example, DEAV prematurely declared some assets as abandoned that were later recovered. This occurred, in part, because the Department did not have a formal requirement to reconcile a post's assets following a suspension of operations. In addition, DS's records management practices were not conducive to the timely reconciliation of Kabul's assets. The failure to fully and promptly account for assets following a suspension of operations prevents the Department from determining if assets were lost, stolen, or misappropriated.

Finally, OIG found that the Department issued a waiver allowing for the transfer of half of Embassy Kyiv's AV fleet to the government of Ukraine after the suspension of operations, in February 2022. As result, Embassy Kyiv did not have sufficient AVs once it resumed operations in May 2022.

7 OFFICE OF EVALUATIONS AND SPECIAL PROJECTS

The Office of Evaluations and Special Projects (ESP) complements the work of OIG’s Offices of Audits, Inspections, and Investigations and enhances OIG’s capabilities to educate employees regarding whistleblower protections. This office also reviews allegations of administrative misconduct by senior officials and conducts special evaluations and reviews, including responses to congressional inquiries. From October 1, 2024, to March 31, 2025, ESP did not issue any public reports but will shortly issue evaluations on the evacuation of Embassy

Khartoum and the handling of conflicts of interest in equal employment and harassment complaints.

ESP also completed a misconduct investigation. Table 7.1 describes each instance in which ESP substantiated such allegations during this reporting period.

During this period, the office also completed 5 whistleblower investigations, which are discussed in Section 2 of this report.

Table 7.1
ESP Substantiation of Allegations of Non-Criminal Misconduct Involving Senior Government Employees, 10/1/2024–3/31/2025

Date	Agency and Position	Description	Disposition
1/25	U.S. Department of State, Ambassador	OIG found that the officials engaged in a prohibited personnel practice and violated Department fair selection policies by interfering in a hiring action for non-merit reasons.	OIG referred its findings to the Under Secretary for Management, the Bureau of Global Talent Management, and the Office of Special Counsel.
	U.S. Department of State, Executive Director		

8 OFFICE OF INSPECTIONS

The Office of Inspections (ISP) conducts independent assessments of the operations of the U.S. Department of State (Department), its posts abroad, and related activities. OIG inspects posts and domestic bureaus as required by the Foreign Service Act of 1980, which sets forth three broad areas for inspections: policy implementation, resource management, and management controls.

The office also conducts targeted reviews of Department programs and operations and compliance follow-up reviews on some posts, offices, and bureaus previously inspected to ensure implementation of key recommendations. From October 1, 2024, through March 31, 2025, ISP issued 16 reports on Department programs and operations, 6 of which were unclassified and are summarized below. The *Department of State Classified Annex to the Semiannual Report to the Congress* includes summaries of the other reports.

Domestic Operations

Inspection of the U.S. Mission to the United Nations, New York
[\(ISP-I-25-06, 2/2025\)](#)

OIG found that the Representative of the U.S. Mission to the United Nations (USUN) led the mission consistent with Department leadership and management principles and advanced U.S. policy in a challenging multilateral environment. The mission successfully advanced U.S. policy priorities, including those related to Ukraine, Israel/Gaza, and UN management and reform. However, coordination on monitoring

and countering the People's Republic of China and engaging with the UN General Assembly can be improved. In addition, the mission's Integrated Mission Strategy was out of date and unclear delineation of roles and responsibilities among USUN and Department offices hindered some aspects of policy, security, administrative, and consular operations. OIG also found that the Political Affairs Section was not managed according to Department leadership and management principles. Also, the mission lacked guidance for reporting UN system waste, fraud, and abuse to the Office of Inspector General. Furthermore, the mission's housing program lacked required payment validations and procedures, leading to overpayments of housing benefits and the office building housing the mission and other U.S. government offices had unresolved maintenance issues that affected operations.

OIG made recommendations to the Department to address executive direction, policy and program implementation, resource management, and information management.

Spotlights on Success: The Mission's Management and Reform Section successfully increased U.S. private-sector access to the \$30 billion United Nations procurement process. The Protocol Office established an internal SharePoint site to facilitate other sections' support for high-profile representational events.

Overseas Missions

Bureau of African Affairs

Inspection of Embassy Kinshasa, Democratic Republic of the Congo (ISP-I-25-05, 2/2025)

OIG found that the Ambassador and Deputy Chief of Mission managed Embassy Kinshasa in a professional and collaborative manner. The embassy successfully advanced key U.S. foreign policy priorities, such as trafficking in persons and strengthening democracy, despite a non-permissive security environment that constrained travel by embassy staff. However, chronic staffing challenges contributed to pervasive internal controls issues, fraud, and waste in embassy operations. Twenty-three percent of U.S. Department of State U.S. direct-hire positions were vacant at the time of the inspection. In addition, Embassy Kinshasa's designated primary and alternate Information Systems Security Officers did not perform required duties for classified, OpenNet, and non-enterprise networks. Furthermore, Embassy Kinshasa did not manage its inventory of mobile devices. Staff did not report lost or stolen cell phones and laptops to the property board, and the embassy did not require employees who had lost mobile devices to reimburse the U.S. government for the cost of the devices.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

Spotlight on Success: Embassy Kinshasa's Public Diplomacy Section shared cards with a quick response (QR) code with contacts as a

simple but effective means of highlighting U.S. engagement in the Democratic Republic of the Congo. The cards, with one side in English and the other in French, had a QR code, which, once scanned by a smartphone, took users directly to an embassy website that summarizes bilateral assistance.

Inspection of Embassy Brazzaville, Republic of the Congo (ISP-I-25-04, 12/2024)

OIG found that the Ambassador and Deputy Chief of Mission led Embassy Brazzaville in a professional and collaborative manner. In addition, with a small U.S. direct-hire staff, the Deputy Chief of Mission prioritized work tasks to match available personnel resources. The Ambassador and Deputy Chief of Mission also initiated several efforts to improve foreign assistance coordination. Furthermore, Embassy Brazzaville significantly boosted its digital media outreach after the Public Diplomacy Section added a fourth locally employed staff position in August 2022. However, Embassy Brazzaville did not follow its Leahy vetting standard operating procedure. OIG also found that deficiencies in general services, facility management, human resources, financial management, and information management adversely affected embassy operations. Finally, the embassy did not follow Department requirements to review unliquidated obligations, resulting in up to \$1.26 million that could be put to better use.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

Bureau of East Asian and Pacific Affairs*Inspection of Embassy Jakarta and Constituent Posts, Indonesia*
[\(ISP-I-25-01, 1/2025\)](#)

OIG found that the Chargé d’Affaires led Mission Indonesia in a professional and collaborative manner. Mission Indonesia developed a program to strengthen professional development that offered First- and Second-Tour employees nine different professional development opportunities. However, Embassy Jakarta’s public diplomacy grant files did not consistently meet Department standards. In addition, Consulate General Surabaya used public diplomacy funds for non-public diplomacy purposes, contrary to Department guidance. OIG also found that Mission Indonesia had internal control issues related to general services, human resources, facility management, and general management. Finally, Mission Indonesia’s information management program had information security and internal control issues.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

Spotlights on Success: The embassy developed a suicide awareness and prevention program and associated training that was implemented at 13 overseas posts in the region. Additionally, Mission Indonesia used its American Spaces program to reach beyond conventional audiences to support U.S. strategic goals. Finally, the Public Diplomacy Section at Consulate General Surabaya developed innovative programs

allowing projects to be scaled up or down depending on their success.

Inspection of the U.S. Mission to the Association of Southeast Asian Nations, Indonesia
[\(ISP-I-25-07, 12/2024\)](#)

OIG found that the Ambassador and Deputy Chief of Mission led the U.S. Mission to the Association of Southeast Asian Nations in a professional and collaborative manner. However, public diplomacy grant files did not consistently meet Department standards for documentation.

OIG made recommendations to the Department to address policy and program implementation.

Spotlights on Success: Mission leadership empowered locally employed staff and fostered an atmosphere that spurred new initiatives. The mission established a tracker to monitor and assess progress implementing the Integrated Mission Strategy. The Public Diplomacy Section implemented a strategic plan to lend the mission’s expertise to the Association of Southeast Asian Nations member state holding the chairmanship, which ensured skillful and knowledgeable public diplomacy support for Association of Southeast Asian Nations meetings.

Bureau of European and Eurasian Affairs*Inspection of Embassy Berlin and Constituent Posts, Germany*
[\(ISP-I-25-03, 12/2024\)](#)

OIG found that Mission Germany’s leadership team generally modeled the Department leadership principles. The mission’s Political and Economic Sections advanced Integrated

Country Strategy and Department priorities. Mission Germany's Public Diplomacy Sections supported the Integrated Country Strategy goals and integrated public diplomacy efforts throughout the embassy and five constituent posts. Mission Germany's Consular Sections, despite increased demand, had one of the lowest nonimmigrant visa wait times compared to other U.S. embassy consular sections in neighboring countries. However, OIG also found that the mission had consular issues related to visa adjudications. In addition, Embassy Berlin and Consulate General Frankfurt had multiple unresolved safety, fire protection, and facilities problems. Mission Germany had resource management

issues related to facilities management, general services, financial management, and human resources programs. Finally, the mission had information management issues related to the server rooms, local information technology configuration control board, records management, diplomatic notes, network cabling, telephone rooms, non-enterprise networks, and information systems management.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

9 OFFICE OF INVESTIGATIONS

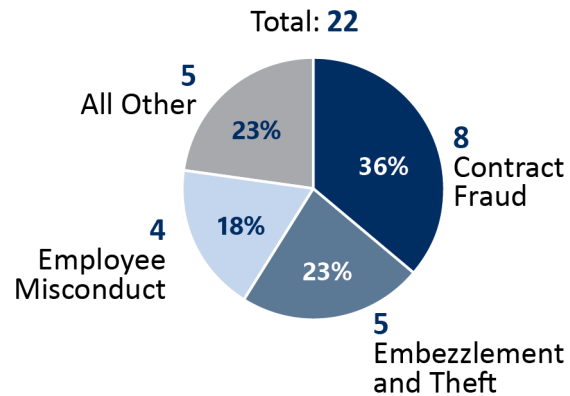
The Office of Investigations (INV) conducts worldwide investigations of criminal, civil, and administrative misconduct related to programs and operations of the U.S. Department of State (Department).

The office refers investigative results to the Department of Justice for prosecution and to the Department’s Bureau of Global Talent Management, the Bureau of Diplomatic Security, the Office of the Procurement Executive, and other entities for administrative or other appropriate action.

OIG’s involvement in complex investigations of crimes affecting Department employees, programs, and operations has resulted in significant actions—including convictions, settlements, recoveries, suspensions, and debarments—and continues to promote integrity and accountability of personnel and programs.

For a summary of INV activity related to Department programs and operations this reporting period, see Table 9.1. For a breakdown of cases closed this reporting period, see Figure 9.1.

Figure 9.1
OIG Investigations Closed, 10/1/2024–3/31/2025



Note: Figures may not equal 100 percent due to rounding.

Source: Office of Investigations electronic case management system.

Table 9.1**OIG Investigative Activity Related to U.S. Department of State Programs and Operations, 10/1/2024–3/31/2025**

Preliminary Inquiries	
Opened	33
Closed	40
Investigations	
Opened	26
Closed	22
Pending (3/31/2025)	25
Reports Issued ^a	20
Administrative referrals to the Department pending adjudication for over 1 year ^b	5
Criminal and Civil Actions	
Referrals to the Department of Justice	15
Referrals to Foreign, State, & Local Prosecuting Authorities	1
Arrests	0
Indictments/Informations ^c	0
Convictions	2
Civil Judgments/Settlements	1
Administrative Actions	
Removals (Resignation & Termination)	2
Suspensions/Revocations (Employee & Security Clearance)	2
Reprimands/Admonishments/Other	3
Investigative Monetary Results	
Civil Settlement	\$14,000,000
Cost Recovery	\$16,819
Criminal Forfeiture	\$0
Fines and Penalties	\$200
Funds Put to Better Use (Cost Savings)	\$3,280,000
Restitution	\$348,719
Suspensions and Debarments	
Contractors/Grantees Suspended	3
Employees/Contractors/Grantees Debarred	5
Outreach	
Fraud Awareness Briefings	7

Note: The figures in this table were derived from a defined search of the Office of Investigations' electronic case management system for the period from October 1, 2024, through March 31, 2025, based upon specific administrative action categories.

^a The number represents final Reports of Investigation issued during the reporting period. The same Report of Investigation may have been issued to more than one Department bureau or office and may include multiple subjects for possible administrative actions.

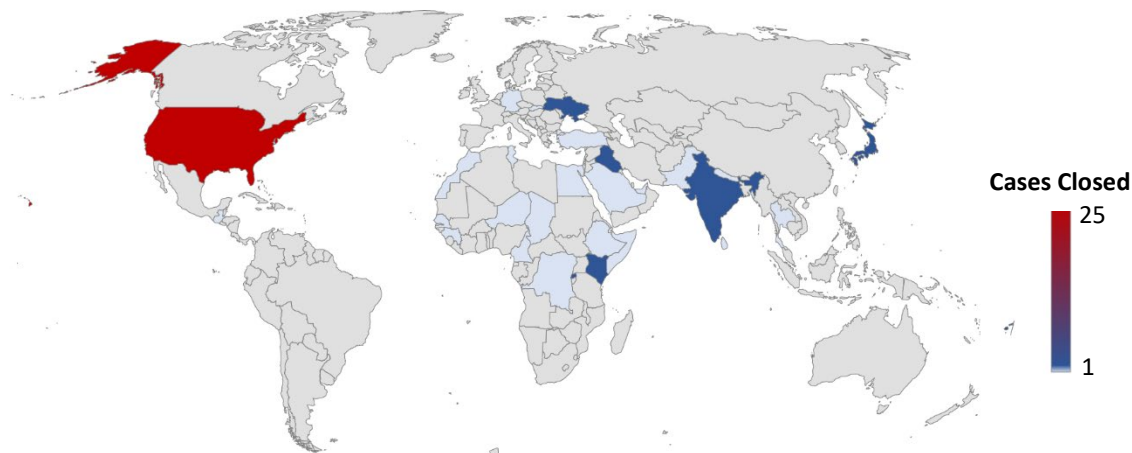
^b The number represents administrative Reports of Investigation that were sent to a Department adjudicative office and are still pending final disposition after 1 year (365 days) or more.

^c The number represents all indictments, criminal informations, and complaints that occurred during the reporting period. All indictments and criminal informations result from referral to prosecuting authorities. The referral may have occurred in a prior reporting period.

OIG’s investigative efforts span the globe. As shown in Figure 9.2 and Table 9.2, of the 62 cases and preliminary inquiries closed this

reporting period, 58 percent concerned activity in other countries.

Figure 9.2
Department-Related Cases and Preliminary Inquiries Closed, by Country, 10/1/2024–3/31/2025



Source: Office of Investigations electronic case management system.

Table 9.2
Preliminary Inquiries and Cases Closed, 10/1/2024–3/31/2025

Type	Domestic	Overseas
Preliminary Inquiries Closed	13	27
Cases Closed	13	9
Total	26	36

Source: Office of Investigations electronic case management system.

Investigative Highlights

In December 2024, a Department employee was officially counseled for actions taken in the performance of their Contracting Officer's Representative (COR) duties. OIG special agents determined the COR failed to follow proper procedures in preparation of contract solicitation packages and the safeguarding of procurement sensitive information.

In November 2024, a former Department employee was ordered to reimburse the Department approximately \$9,307. OIG special agents determined the employee improperly received locality pay rates and travel and per diem expenses.

Also in November, an adult dependent of a Foreign Service Benefit Plan payment recipient was sentenced to 3 years of probation, 1 year home confinement, and 100 hours of community service, and was also ordered to pay \$348,719 in restitution for fraudulently receiving health, disability, and annuity benefits. The dependent plead guilty to one count of theft of government property in July. OIG and another federal OIG, along with the affected insurance company's Special Investigations Unit, determined the dependent continued to collect their mother's pension after her death and filed fictitious medical reimbursement claims, using the funds for home renovations, travel, and gambling.

In October 2024, a contract company that

provided personal protective security services for diplomatic personnel at the U.S. Embassy in Kabul, Afghanistan, agreed to pay \$14 million to the U.S. government to resolve allegations it did not provide essential training as required by the contract. The settlement also resolved a lawsuit brought against the company under the qui tam, or whistleblower provisions, of the False Claims Act.

Also in October, a Department employee was terminated for failure to follow policy and misuse of government resources. OIG special agents determined the employee mismanaged Office of Public Affairs grants and programs and took actions such as awarding multiple grants to a for-profit entity and sole source awards without the required approvals. In addition, the employee took a Department-funded trip to Washington, DC, while on annual leave and did not conduct official business.

Investigations Involving Senior Government Employees

During the reporting period, INV conducted three investigations involving senior government employees at the Department where OIG substantiated allegations of misconduct. They are summarized below in Table 9.3. Other than the investigations described in Table 9.3, this office has no investigations to report involving senior government employees that were substantiated and closed during the reporting period but not disclosed to the public.

Table 9.3
Investigations Involving Senior Government Employees Where Allegations Were Substantiated,
10/1/2024–3/31/2025

Description	Status	DOJ Referral & Response	Closed Date
Case #C2023043			
On August 31, 2023, OIG opened an investigation based on information that Department personnel were engaged in an education allowance fraudulent reimbursement scheme.	The investigation confirmed the employee was eligible for education allowance and substantiated allegations the employee submitted reimbursement for unallowable items under the U.S. Department of State Standardized Regulations (DSSR).	This case was not referred to DOJ because criminal prosecution of the overarching investigation had been previously declined. The case was referred for administrative action. On March 1, 2024, the employee paid the Department back \$513 and subsequently received an admonishment and warning memorandum.	3/2025
Case #C2023011			
On January 12, 2023, OIG opened an investigation based on information that a rehired annuitant received improper reimbursement for travel expenses and per diem.	The investigation substantiated allegations the employee received improper locality pay rates and travel/per diem expenses while failing to submit time and attendance records for work performed.	This case was not referred to DOJ because OIG did not find that a civil or criminal violation occurred. The case was referred for administrative action. On November 11, 2024, the Department issued a claim overpayment collection notice totaling \$9,307 to the employee.	11/2024
Case #C2019063			
On July 24, 2019, OIG opened an investigation based on information that an employee mismanaged Department funds.	The investigation substantiated allegations the employee mismanaged Public Affairs Office grants and programs and took actions such as awarding multiple grants to a for-profit entity and sole source awards without required approvals.	This case was not referred to DOJ because OIG did not find that a civil or criminal violation occurred. The case was referred for administrative action. On October 28, 2024, the Department terminated the employee.	10/2024

Investigations Related to Trafficking in Persons

Pursuant to Section 122 of the Trafficking Victims Prevention and Protection

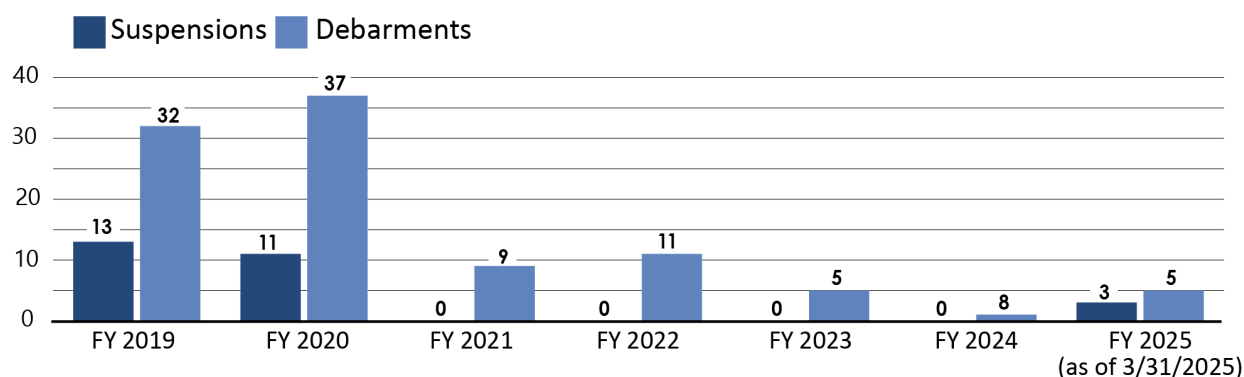
Reauthorization Act of 2022, the Office of Inspector General must report to Congress certain data regarding investigations related to trafficking in persons. Table 9.4 contains such data for the current reporting period.

Table 9.4
Trafficking in Persons Investigations per the Trafficking Victims Prevention and Protection Reauthorization Act of 2022*

	Reporting Period 10/1/2024–3/31/2025
Complaints Received	2
Active Investigations	0
Open Pending Investigations	0
Investigations Completed	0

*Allegations received may be converted into preliminary or full investigations if there is a trafficking in persons nexus to the Department or USAGM personnel, programs, or operations, as defined in 22 USC § 7104(g) and FAR 22.17. In addition, hotlines may be referred to Department/USAGM offices or external partners for awareness and possible action if within scope.

Figure 9.3
Suspension and Debarment Action Taken by the Department as a Result of OIG Referrals, FY 2019–FY 2025



Source: Office of Investigations electronic case management system.

10 FINANCIAL RESULTS OF OIG WORK RELATED TO THE U.S. DEPARTMENT OF STATE

In the reports OIG issued this reporting period, we identified nearly \$8.9 million in potential monetary benefits to the U.S. Department of State (Department). At the close of this reporting period, the Department had not yet made a management decision on approximately \$462 million in questioned costs or funds that could be put to better use, as identified by OIG. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence

during the compliance process. For the status of recommendations involving questioned costs in OIG reports on Department programs and operations, see Table 10.1. For the status of recommendations involving funds that could be put to better use, see Table 10.2. For a summary of consolidated Department and U.S. Agency for Global Media (USAGM) totals of potential monetary benefits identified by OIG during this reporting period, see Section 5 of this report.

OIG Financial Lexicon

Questioned Costs

Costs that are questioned by OIG because of an alleged violation of a provision; costs not supported by adequate documentation; or a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

Not Disallowed (i.e., Allowed):

A cost questioned by OIG that management has decided should be charged to the government.

Disallowed:

A cost questioned by OIG that management has agreed should not be charged to the government.

Funds Put to Better Use

Funds that could be used more efficiently if management took actions to implement and complete the recommendation.

Agreed:

The dollar value of recommendations that management agreed to implement.

Disagreed:

The dollar value of recommendations that management disagreed with implementing.

Table 10.1
Status of OIG Recommendations to the U.S. Department of State Including Questioned Costs,
10/1/2024–3/31/2025

	# Reports	Questioned Costs (\$ Thousands)	Unsupported Costs ^a (\$ Thousands ^b)
A. No management decision made by start of the reporting period	5	\$9,645	\$355
B. Issued during the reporting period			
<i>Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations' Construction Projects</i>		\$4,089	\$837
<i>Inspection of Embassy Kinshasa, Democratic Republic of the Congo</i>		\$245	\$0
Total issued during the reporting period	2	\$4,334	\$837
Total (A+B)	7	\$13,979	\$1,192
C. Management decision made during the reporting period			
(i) Disallowed costs		\$7,167	\$164
(ii) Costs not disallowed		\$1,214	\$191
Subtotal	4	\$8,381	\$355
D. Total remaining for decision as of the end of the reporting period [(A+B) – Subtotal C]	3^c	\$5,598	\$837
E. Additional monetary benefits achieved as the result of prior OIG recommendations	1	\$15	\$0

^a "Unsupported Costs" is a subset of "Questioned Costs."

^b Dollar amounts may be affected by rounding.

^c Count of remaining reports cannot be directly derived from the preceding report counts above because some reports include more than one recommendation with monetary benefits. The 3 reports noted in the table contain 9 recommendations without a management decision at the end of the period.

Table 10.2
Status of OIG Recommendations to the U.S. Department of State Recommending Funds Be Put to Better Use, 10/1/2024–3/31/2025

	# Reports	Funds Put to Better Use (\$ Thousands ^a)
A. No management decision made by start of the reporting period	13	\$453,028
<hr/>		
B. Issued during the reporting period		
<i>Inspection of the U.S. Mission to the United Nations, New York</i>		\$47
<i>Inspection of Embassy Kinshasa, Democratic Republic of the Congo</i>		\$2,907
<i>Inspection of Embassy Brazzaville, Republic of the Congo</i>		\$1,260
<i>Inspection of Embassy Berlin and Constituent Posts, Germany</i>		\$344
Total issued during the reporting period	4	\$4,558
Total (A+B)	17	\$457,586
<hr/>		
C. Management decision made during the reporting period		
(i) Dollar value of recommendations agreed to by management		\$621
(ii) Dollar value of recommendations not agreed to by management		\$871
Subtotal	5	\$1,492
D. Total remaining for decision as of the end of the reporting period [(A+B) – Subtotal C]	12^b	\$456,094
<hr/>		
E. Additional monetary benefits achieved as the result of prior OIG recommendations	5	\$4,598

^a Dollar amounts may be affected by rounding.

^b Count of remaining reports cannot be directly derived from the preceding report counts above because some reports include more than one recommendation with monetary benefits. The 12 reports noted in the table contain 17 recommendations without a management decision at the end of the period.

Office of Management and Budget Single Audits

Office of Management and Budget (OMB) Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 CFR Part 200) establishes audit requirements for state and local governments, colleges and universities, and nonprofit organizations receiving federal awards. Under 2 CFR Part 200, covered

entities that expend \$750,000 or more during the non-federal entity's fiscal year in federal funds must obtain a single audit conducted for that year that includes the entity's financial statements and compliance with federal award requirements. These audits are conducted by non-federal auditors, such as public accounting firms and state auditors. OIG reviews selected audit reports for findings and questioned costs related to Department awards to ensure that the

reports comply with the requirements of OMB related to single audits. OIG’s oversight of non-federal audit activity informs federal managers about the soundness of the management of federal programs and identifies any significant areas of internal control weaknesses, noncompliance, and questioned costs for resolution or follow-up.

In this reporting period, OIG’s Office of Audits conducted follow-up on questioned costs referred to program officials for resolution in prior periods. As shown in Table 10.3, DOS made no decisions during this period to allow or disallow the questioned costs of approximately \$252,000 referred to program officials for resolution in prior periods.

Table 10.3
Inspector General-Referred Single Audit Reports With Questioned Costs

Recommendation Status	# Reports	Questioned Costs \$Thousands ^a
A. For which no management decision had been made by the commencement of the reporting period	5	\$252
B. Issued during the reporting period	0	\$0
Subtotal Questioned Costs (A+B)	5	\$252
C. For which a management decision was made during the reporting period		
(i) dollar value of disallowed costs	0	\$0
(ii) dollar value of costs not disallowed	0	\$0
Total Management Decisions	0	\$0
D. For which no management decision had been made by the end of the reporting period	5	\$252

^a Dollar amounts may be affected by rounding.

Defense Contract Audit Agency Audits

Bureau of Administration, Office of Global Acquisition, Acquisition Management Directorate (AMD) provided OIG information concerning Department contract awards. AMD’s Procurement Advisory Support Division coordinates audits with the Defense Contract Audit Agency (DCAA) to support contracting officers. Questioned costs that are identified represent the total of all questioned dollars

in DCAA audit reports issued during this reporting period. The management decision captures the resolution of audit reports made by the contracting officer during this reporting period to allow or disallow questioned costs. OIG did not verify, or otherwise audit, the values shown in Table 10.4 for the information AMD provided.

Table 10.4
Defense Contract Audit Agency Audit Reports With Questioned Costs

Recommendation Status	# Reports	Questioned Costs (\$ Thousands ^a)
A. For which no management decision had been made by the commencement of the reporting period	3	\$14,610
B. Issued during the reporting period		
<i>Independent Audit Report on Acuity – Janus Global Operations, LLC’s Proposal Local Amounts on Unsettled Flexibly Priced Contracts for Fiscal Year Ended December 31, 2022 (2022J10100001, October 30, 2024)</i>		\$1,021
<i>Independent Audit Report on Acuity International, LLC’s Proposed Home Office Allocation Amounts for Fiscal Year Ended December 31, 2022 (2022S10100003/20221010034100, December 26, 2024)</i>		\$486
<i>Independent Audit Report on Olgoonik Federal, LLC’s Proposed Amounts on Unsettled Flexibly-Priced Contracts for Fiscal Year 2023 (2022F10100124/20221010046720, January 24, 2025)</i>		\$545
Total Issued During the Reporting Period	3 ^b	\$2,053
Subtotal Questioned Costs (A+B)	6	\$16,663
C. For which management decision was made during the reporting period		
(i) Disallowed Costs		\$7,515
(ii) Costs Not Disallowed		\$3,256
Total Management Decisions	3 ^c	\$10,771
D. For which no management decision has been made by the end of the reporting period	4	\$5,892

^a Dollar amount may be affected by rounding.

^b Number excludes one report DCAA issued during the reporting period that AMD reported as having no questioned costs.

^c Number includes DCAA reports with full or partial management decision on questioned costs.

11 COMPLIANCE

OIG tracks and documents the status of OIG report recommendations and agency follow-up actions. Office of Management and Budget (OMB) Circular A-50 requires prompt resolution and corrective action on OIG recommendations. Specifically, the circular states that resolution shall be made within 6 months after the final report is issued, with corrective action proceeding as rapidly as possible.

The tables in Appendix D provide detailed information about the status of OIG open recommendations. Tables D.1 through D.3 identify unresolved and resolved but unimplemented recommendations associated with unclassified reports issued prior to October 1, 2024, as well as each recommendation's associated potential monetary benefits. Table D.4 identifies U.S. Department of State significant management decisions with which OIG disagreed. Table D.5 highlights a number of recommendations that were closed during the reporting period.



OVERSIGHT OF U.S. AGENCY FOR GLOBAL MEDIA PROGRAMS AND OPERATIONS

12 OFFICE OF AUDITS

The Office of Audits supports the U.S. Agency for Global Media (USAGM) by auditing its programs and operations and making recommendations to improve management, strengthen integrity and accountability, and ensure the most efficient, effective, and economical use of resources. Audit work focuses on such areas of concern as financial management and information security and management practices. From October 1, 2024, to March 31, 2025, the Office of Audits issued three unclassified reports related to USAGM programs and operations, which are summarized below.

Contract, Grants, and Infrastructure

Information Report: U.S. Agency for Global Media 2024 Purchase Card Risk Assessment (AUD-CGI-IB-25-08, 11/2024)

OIG conducted a risk assessment of the USAGM purchase card program and concluded that the risk of illegal, improper, or erroneous use in the USAGM purchase card program is “very low.” This conclusion is based on USAGM’s purchase card program size, internal controls, training, previous audits, and OIG Office of Investigations observations.

On the basis of the results of this assessment, OIG did not recommend an audit of USAGM’s purchase card program be included in OIG’s work plan. However, OIG encouraged USAGM officials to continue prudent oversight of the purchase card program.

Financial Management

Management Letter Related to the Audit of the U.S. Agency for Global Media FY 2024 Financial Statements (AUD-FM-IB-25-12, 2/2025)

During the audit of the USAGM FY 2024 financial statements, the independent external auditor identified weaknesses relating to grantee monitoring; accounting for property, plant, and equipment (PP&E) consisting of land, buildings, equipment, and vehicles; and segregation of duties in the property management system.

Independent Auditor’s Report on the U.S. Agency for Global Media FY 2024 and FY 2023 Financial Statements (AUD-FM-IB-25-03, 11/2024)

An independent external auditor, working on behalf of and under the direction of OIG, audited USAGM’s annual financial statements as of and for the years ending September 30, 2024, and September 30, 2023. The external auditor found that the financial statements presented fairly, in all material respects, the financial position of USAGM as of September 30, 2024, September 30, and 2023, and its net cost of operations, changes in net position, and budgetary resources for the years then ended, in accordance with accounting principles generally accepted in the United States of America.

13 OFFICE OF INVESTIGATIONS

The Office of Investigations conducts worldwide investigations of criminal, civil, and administrative misconduct related to U.S. Agency for Global Media (USAGM) programs and operations. For a summary of

OIG investigative activity related to USAGM programs and operations this reporting period, see Table 13.1.

Table 13.1
OIG Investigative Activity Related to the U.S Agency for Global Media, 10/1/2024–3/31/2025

Preliminary Inquiries	
Opened	0
Closed	0
Investigations	
Opened	2
Closed	1
Pending (3/31/2025)	0
Reports Issued	0
Criminal and Civil Actions	
Referrals to the Department of Justice	1
Referrals to Foreign, State, & Local Prosecuting Authorities	0
Arrests	0
Indictments/Informations ^a	0
Convictions	0
Civil Judgments/Settlements	0
Administrative Actions	
Removals (Resignation & Termination)	0
Suspensions/Revocations (Employee & Security Clearance)	0
Reprimands/Admonishments/Other	0
Investigative Monetary Results	
Civil Settlement	\$0
Cost Recovery	\$0
Criminal Forfeiture	\$0
Fines and Penalties	\$0
Funds Put to Better Use (Cost Savings)	\$0
Restitution	\$0
Suspensions and Debarments	
Contractors/Grantees Suspended	0
Employees/Contractors/Grantees Debarred	1
Outreach	
Fraud Awareness Briefings	2

Note: The figures in this table were derived from a defined search of the Office of Investigations’ electronic case management system for the period from October 1, 2024, through March 31, 2025, based upon specific administrative action categories.

^a The number represents all indictments, criminal informations, and complaints that occurred during the reporting period. All indictments and criminal informations result from referral to prosecuting authorities. The referral may have occurred in a prior reporting period.

Investigations Involving Senior Government Employees

During the reporting period, INV has no investigations to report involving senior

government employees that were substantiated and closed during the reporting period but not disclosed to the public

Table 13.2
Investigations Involving Senior Government Employees Where Allegations Were Substantiated, 10/1/2024–3/31/2025

Description	Status	DOJ Referral & Response	Closed Date
None			

14 FINANCIAL RESULTS OF OIG WORK RELATED TO THE U.S. AGENCY FOR GLOBAL MEDIA

In the reports OIG issued this reporting period, we did not identify potential monetary benefits to the U.S. Agency for Global Media (USAGM). USAGM had no open recommendations involving questioned costs or funds put to better use from this or previous reporting periods that required a

management decision. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence during the compliance process.

OIG Financial Lexicon

Questioned Costs

Costs that are questioned by OIG because of an alleged violation of a provision; costs not supported by adequate documentation; or a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

Not Disallowed (i.e., Allowed):

A cost questioned by OIG that management has decided should be charged to the government.

Disallowed:

A cost questioned by OIG that management has agreed should not be charged to the government.

Funds Put to Better Use

Funds that could be used more efficiently if management took actions to implement and complete the recommendation.

Agreed:

The dollar value of recommendations that management agreed to implement.

Disagreed:

The dollar value of recommendations that management disagreed with implementing.

Office of Management and Budget Single Audits

OMB's Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 CFR Part 200) establishes audit requirements for state and local governments, colleges and universities, and nonprofit organizations receiving Federal awards. Under 2 CFR Part 200, covered entities that expend \$750,000 or more during the non-Federal entity's fiscal year in Federal funds must obtain a

single audit conducted for that year that includes the entity's financial statements and compliance with Federal award requirements. These audits are conducted by non-Federal auditors, such as public accounting firms and state auditors.

During this reporting period, there were no audit reports with findings and questioned costs for which USAGM was required to issue management decisions.

15 COMPLIANCE

OIG tracks and documents the status of OIG report recommendations and agency follow-up actions. Office of Management and Budget (OMB) Circular A-50 requires prompt resolution and corrective action on OIG recommendations. Specifically, the circular states that resolution shall be made within 6 months after the final report is issued, with corrective action proceeding as rapidly as possible.

Table E.1 in Appendix E reports the status of open OIG recommendations to U.S. Agency for Global Media (USAGM) as of March 31, 2025.



APPENDICES

APPENDIX A: OIG REPORTS RELATED TO U.S. DEPARTMENT OF STATE PROGRAMS AND OPERATIONS

Table A.1
OIG Reports Related to U.S. Department of State Programs and Operations, 10/1/2024–3/31/2025

Report #	Report Title	Date
Office of Audits		
AUD-CGI-25-16	<i>Audit of Department of State Administration of Subcontracting Plans for Small Businesses</i>	3/2025
AUD-CGI-25-15	<i>Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations' Construction Projects</i>	3/2025
AUD-CGI-25-14	<i>Audit of Department of State Administration of Public-Private Partnerships</i>	3/2025
AUD-GEER-25-11	<i>Audit of the Trans-Sahara Counterterrorism Partnership Program</i>	3/2025
AUD-FM-25-13	<i>Management Letter Related to the Audit of the U.S. Department of State FY 2024 Financial Statements</i>	2/2025
AUD-GEER-25-10	<i>Audit of U.S. Embassy Kyiv, Ukraine, Records Retention for Electronic Messaging</i>	1/2025
AUD-GEER-25-09	<i>Information Brief: Democracy and Human Rights Programs in Europe and Eurasia</i>	12/2024
AUD-CGI-25-07	<i>Information Report: International Boundary and Water Commission, United States and Mexico, U.S. Section, 2024 Purchase Card Risk Assessment</i>	11/2024
AUD-CGI-25-06	<i>Information Report: U.S. Department of State 2024 Travel Card Risk Assessment</i>	11/2024
AUD-CGI-25-05	<i>Information Report: U.S. Department of State 2024 Purchase Card Risk Assessment</i>	11/2024
AUD-FM-25-04	<i>Independent Auditor's Report on the U.S. Department of State FY 2024 and FY 2023 Financial Statements</i>	11/2024
AUD-FM-25-02	<i>Independent Accountant's Report on the Application of Agreed-Upon Procedures: Employee Benefits, Withholdings, Contributions, and Supplemental Semiannual Headcount Reporting Submitted to the Office of Personnel Management</i>	10/2024
AUD-GEER-25-01	<i>Audit of the Disposition of Sensitive Security Assets at U.S. Embassies Kabul, Afghanistan, and Kyiv, Ukraine</i>	10/2024
Office of Evaluations and Special Projects		
None		
Office of Inspections		
ISP-I-25-06	<i>Inspection of the U.S. Mission to the United Nations, New York</i>	2/2025
ISP-I-25-05	<i>Inspection of Embassy Kinshasa, Democratic Republic of the Congo</i>	2/2025

Report #	Report Title	Date
ISP-I-25-01	<i>Inspection of Embassy Jakarta and Constituent Posts, Indonesia</i>	1/2025
ISP-I-25-07	<i>Inspection of the U.S. Mission to the Association of Southeast Asian Nations, Indonesia</i>	12/2024
ISP-I-25-04	<i>Inspection of Embassy Brazzaville, Republic of the Congo</i>	12/2024
ISP-I-25-03	<i>Inspection of Embassy Berlin and Constituent Posts, Germany</i>	12/2024
Office of Inspector General		
OIG-25-01	<i>Fiscal Year 2024 Inspector General Statement on the U.S. Department of State's Major Management and Performance Challenges</i>	11/2024

Table A.2

OIG Reports Related to U.S. Department of State Programs and Operations and Summarized in the U.S. Department of State Classified Annex to the Semiannual Report to the Congress, 10/1/2024–3/31/2025

Report #	Report Title	Date
Office of Audits		
None		
Office of Inspections		
ISP-S-25-16	<i>Classified Inspection of Embassy Tunis, Tunisia</i>	3/2025
ISP-S-25-15	<i>Classified Inspection of Embassy Muscat, Oman</i>	3/2025
ISP-S-25-12	<i>Classified Inspection of Embassy Doha, Qatar</i>	3/2025
ISP-S-25-10	<i>Classified Inspection of Embassy Algiers, Algeria</i>	3/2025
ISP-S-25-06A	<i>Classified Annex to the Inspection of the U.S. Mission to the United Nations, New York</i>	2/2025
ISP-S-25-02	<i>Classified Inspection of Embassy Moscow, Russia</i>	1/2025
ISP-S-25-05	<i>Classified Inspection of Embassy Kinshasa, Democratic Republic of the Congo</i>	12/2024
ISP-S-25-03	<i>Classified Inspection of Embassy Berlin and Constituent Posts, Germany</i>	12/2024
ISP-S-25-04	<i>Classified Inspection of Embassy Brazzaville, Republic of the Congo</i>	11/2024
ISP-S-25-01	<i>Classified Inspection of Embassy Jakarta and Constituent Posts, Indonesia</i>	10/2024

APPENDIX B: OIG REPORTS RELATED TO U.S. AGENCY FOR GLOBAL MEDIA PROGRAMS AND OPERATIONS

Table B.1
OIG Reports Related to U.S. Agency for Global Media Programs and Operations, 10/1/2024–3/31/2025

Report #	Report Title	Date
Office of Audits		
AUD-FM-IB-25-12	<i>Management Letter Related to the Audit of the U.S. Agency for Global Media FY 2024 Financial Statements</i>	2/2025
AUD-CGI-IB-25-08	<i>Information Report: U.S. Agency for Global Media 2024 Purchase Card Risk Assessment</i>	11/2024
AUD-FM-IB-25-03	<i>Independent Auditor's Report on the U.S. Agency for Global Media FY 2024 and FY 2023 Financial Statements</i>	11/2024
Office of Evaluations and Special Projects		
None		
Office of Inspections		
None		
Office of Inspector General		
OIG-25-02	<i>Fiscal Year 2024 Inspector General Statement on the U.S. Agency for Global Media's Major Management and Performance Challenges</i>	11/2024

Table B.2
OIG Reports Related to U.S. Agency for Global Media Programs and Operations Summarized in the United States Agency for Global Media Sensitive But Unclassified Annex to the Semiannual Report to the Congress, 10/1/2024–3/31/2025

Report #	Report Title	Date
Office of Audits		
None		
Office of Evaluations and Special Projects		
None		
Office of Inspections		
None		

APPENDIX C: PEER REVIEWS

The Office of Inspector General (OIG) conducts oversight activities to help ensure that the U.S. Department of State, the U.S. Section of the International Boundary and Water Commission, United States and Mexico, and the U.S. Agency for Global Media manage and execute programs and operations as efficiently and effectively as possible. To underscore the importance of operational efficiency and effectiveness, OIG is measured by industry standards and best practices set forth by the oversight community, represented by the Council of the Inspectors General on Integrity and Efficiency (CIGIE). As part of this shared internal control system, CIGIE requires OIGs to conduct and undergo periodic external peer reviews, and the Inspector General Act of 1978 requires the results of these peer reviews to be published in this Semiannual Report to the Congress.

Office of Audits

During this reporting period, the U.S. Office of Personnel Management (OPM) OIG reviewed the system of quality control for OIG's Office of Audits (AUD). Based on its review, OPM OIG determined that AUD's system of quality control in effect for the year ended September 30, 2024, was suitably designed to provide reasonable

assurance that AUD is performing and reporting in conformity with applicable professional standards in all material respects. AUD received a peer review rating of pass, the best possible rating.

Office of Inspections

The Office of Inspections (ISP) did not undergo a peer review during this reporting period. The date of the most recent peer review to determine accordance with standards was September 12, 2023.

Office of Evaluations and Special Projects

The Office of Evaluations and Special Projects (ESP) did not undergo a peer review during the reporting period. The date of the most recent peer review to determine accordance with standards was September 12, 2023.

Office of Investigations

The Office of Investigations (INV) did not undergo a peer review during this reporting period. The Office of Investigations was last peer reviewed in July 2018 and has no outstanding recommendations. Due to the impact of COVID, the INV peer review scheduled for 2022 was rescheduled by CIGIE to 2025.

APPENDIX D: U.S. DEPARTMENT OF STATE COMPLIANCE

Tables D.1 through D.5 report the status of open Office of Inspector General (OIG) recommendations to the U.S. Department of State (Department) as of March 31, 2025, as well as certain recommendations that were closed during the reporting period. OIG continues to work with Department

officials to resolve and close the recommendation.

The current action offices listed in some of the recommendations may have changed since the recommendations were issued in the original reports.

OIG Compliance Lexicon

Open

Unresolved: No agreement between OIG and management on the recommendation or proposed corrective action.

Resolved: Agreement on the recommendation and proposed corrective action but implementation has not been completed.

Closed

Agreed-upon corrective action is complete.

Table D.1
Open Office of Audits Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 3/31/2025

Significant Open Recommendations	Potential Monetary Benefits
<i>Management Assistance Report: The Department Would Benefit From a Formal, Systematic Methodology To Capture and Utilize Lessons Learned Following Post Evacuations (AUD-GEER-24-32, 9/2024)</i>	
Recommendation 1: OIG recommends that the Office of Crisis Management and Strategy update the Foreign Affairs Handbook to clarify that a Lessons Learned Cable must be produced following every large-scale event, emergency, or crisis, including evacuations that result in a post (1) remaining in ordered departure status for an extended period of time, (2) suspending operations, or (3) closing permanently.	N/A
Recommendation 2: OIG recommends that the Bureau of Diplomatic Security develop and implement a requirement in the Foreign Affairs Manual to produce an After Action Review following every evacuation that results in a suspension of post operations.	N/A
Recommendation 3: OIG recommends that, following the implementation of Recommendations 1 and 2, the Under Secretary for Management, working in conjunction with the Executive Secretariat, develop and implement a process to (1) systematically review After Action Reviews developed in response to post evacuations and Lessons Learned Cables generated in compliance with 12 Foreign	N/A

Significant Open Recommendations	Potential Monetary Benefits
Affairs Handbook-1 H-235 and (2) make recommendations for action based on the results of these reviews, including identifying needed changes to Department policies, procedures, and guidance.	
<i>Audit of Department of State FY 2024 Compliance With the Geospatial Data Act of 2018 (AUD-SI-24-29, 8/2024)</i>	
Recommendation 1: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, (a) conduct a review to determine whether its Office of the Geographer and Global Issues is best positioned to implement compliance with the Geospatial Data Act of 2018, and (b) develop and implement a plan to address the results of the review.	N/A
Recommendation 2: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of the Legal Advisor, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, (a) determine what qualifies as geospatial data for purposes of compliance with the Geospatial Data Act of 2018, Section 759(a), codified at 43 United States Code § 2808(a), and (b) formally communicate the determination to affected geospatial data stakeholders.	N/A
Recommendation 3: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, develop and implement a strategy to maintain an inventory of all U.S. Department of State geospatial data as prescribed by the Geospatial Data Act of 2018, Section 759(b)(2)(B), codified at 43 United States Code § 2808(b)(2)(B), after a determination is made regarding what qualifies as geospatial data, as mentioned in Recommendation 2.	N/A
Recommendation 4: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, develop written policies, procedures, and guidance that can be used to implement requirements 2 through 12 of the Geospatial Data Act of 2018, Section 759(a), codified at 43 United States Code § 2808(a).	N/A
Recommendation 5: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, formally define and communicate areas of authority, roles, and responsibilities in the Geospatial Data Strategy for personnel responsible for carrying out compliance with the Geospatial Data Act of 2018.	N/A
Recommendation 6: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Bureau of Budget and Planning, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, develop and implement a comprehensive, long-term funding plan and include geospatial data when preparing its budget submission as prescribed by the Geospatial Data Act of 2018, Section 759(b)(2)(A), codified at 43 United States Code § 2808(b)(2)(A).	N/A
Recommendation 7: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Bureau of Administration, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, (a) review current records schedules to determine whether data information products and other	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>records created in geospatial data and activities are included on agency record schedules that have been approved by the National Archives and Records Administration as prescribed by the Geospatial Data Act of 2018, Section 759(a)(4), codified at 43 United States Code § 2808(a)(4), and (b) update the records schedules as necessary to include geospatial data and activities.</p>	
<p><i>Audit of the U.S. Department of State’s Program Design Plan Related to the Creating Helpful Incentives To Produce Semiconductors Act of 2022</i> (AUD-SI-24-20, 8/2024)</p>	
<p>Recommendation 1: OIG recommends that the Bureau of Budget and Planning, in coordination with the Office of Foreign Assistance, develop and distribute guidance related to designing and managing complex, globally focused programs and projects that are to be coordinated and implemented among multiple bureaus and offices within the U.S. Department of State.</p>	N/A
<p>Recommendation 2: OIG recommends that the Bureau of Budget and Planning, in coordination with the Office of Foreign Assistance, develop and implement a mechanism that bureaus and offices can use to document a justification supporting a decision not to fully implement requirements included in the Foreign Affairs Manual, 18 FAM 301.4-2, for a program or a project (e.g., project justification, scope, stakeholder information, key deliverables, and project schedule).</p>	N/A
<p>Recommendation 3: OIG recommends that the Deputy Secretary of State designate a formal lead and management structure to orchestrate the Department’s implementation of the Creating Helpful Incentives To Produce Semiconductors Act of 2022 for the purpose of promoting efficiencies and coordination; furthering the timely advancement of the goal of boosting American semiconductor research, development, and production; and supporting secure and trusted telecommunications technology development.</p>	N/A
<p><i>Evaluation of U.S. Department of State Accounting, Screening, and Vetting of Afghan Evacuees</i> (AUD-GEER-24-21, 7/2024)</p>	
<p>Recommendation 1: OIG recommends that the U.S. Department of State’s Executive Secretary, or another official with delegated authority, finalize and sign the updated memorandum of agreement with the Department of Defense that governs noncombatant evacuations (previously titled “Memorandum of Agreement Between the Departments of State and Defense on the Protection and Evacuation of U.S. Citizens and Nationals and Designated Other Persons from Threatened Areas Overseas,” dated July 14, 1998) to memorialize the agencies’ arrangements for the collection, tracking, analysis, and sharing of evacuee data.</p>	N/A
<p><i>Management Assistance Report: Actions Needed To Meet Requirements for Establishing the Office of the Coordinator on Global Anti-Corruption</i> (AUD-GEER-24-19, 6/2024)</p>	
<p>Recommendation 2: OIG recommends that the Assistant Secretary for the Bureau of International Narcotics and Law Enforcement Affairs and the Office of the Coordinator on Global Anti-Corruption (CGAC), in coordination with the Under Secretary for Civilian Security, Democracy and Human Rights, take steps to establish</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
CGAC in accordance with the December 2021 Secretary of State action memorandum and using appropriate Foreign Affairs Manual processes.	
Recommendation 3: OIG recommends that the Office of the Coordinator on Global Anti-Corruption (CGAC) develop and submit a Foreign Affairs Manual entry that establishes the office’s organizational structure in accordance with Recommendations 1 and 2 and formally codifies CGAC’s roles, responsibilities, and reporting lines in its efforts to achieve national anti-corruption goals and objectives.	N/A
<i>Audit of the U.S. Department of State’s Humanitarian Response to the Ukraine Crisis (AUD-GEER-24-16, 5/2024)</i>	
Recommendation 1: OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement criteria for incorporating specific, measurable objectives and performance indicators into the award terms and conditions for voluntary contributions to enable measurement of the success of voluntary contributions awarded to public international organizations.	N/A
Recommendation 4: OIG recommends that the Bureau of Population, Refugees, and Migration develop and incorporate output and outcome performance indicators into its monitoring plan to assess progress against the established objectives of its voluntary contributions awarded to public international organizations for the humanitarian assistance response to Russia’s full-scale invasion of Ukraine as appropriate following implementation of Recommendation 1.	N/A
<i>Audit of Select Contract Administration Processes Related to the Construction of New Embassy Compound Mexico City, Mexico (AUD-CGI-24-09, 1/2024)</i>	
Recommendation 1: OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Administration, develop, implement, and communicate a process to ensure that Project Directors for construction projects prepare independent government cost estimates that consider the impact that the modification will have on the overall schedule of the project to determine if extensions are justified. At a minimum, the process should include clarification of individual responsibilities and accountability.	N/A
Recommendation 2: OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop, implement, and communicate a process to ensure a separation of duties between OBO staff who receive the price proposal for a request for equitable adjustment related to a construction project and OBO staff who develop the independent government cost estimate for the construction project. At a minimum, the process should include clarification of individual responsibilities and accountability.	N/A
Recommendation 3: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, develop, implement, and communicate a process to ensure that Contracting Officers prepare prenegotiation objectives for modifications to construction projects of more than \$25,000 and that Project Directors do not revise independent government cost estimates during or after negotiations in accordance with the Federal Acquisition Regulation and U.S. Department of State policy. At a minimum, the process should	N/A

Significant Open Recommendations	Potential Monetary Benefits
include guidance on documenting fair and reasonable pricing and any schedule extensions for the modification and a clarification of individual responsibilities and accountability.	
Recommendation 4: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, develop, implement, and communicate a process to ensure that Project Directors for construction projects conduct and document price negotiations in accordance with the Federal Acquisition Regulation and U.S. Department of State policy. At a minimum, the process should include guidance on documenting fair and reasonable pricing and any schedule extensions for the modification and a clarification of individual responsibilities and accountability.	N/A
<i>Audit of the Planning, Design, Construction, and Commissioning of the Central Power Plant at U.S. Embassy Baghdad, Iraq</i> (AUD-GEER-24-02, 11/2023)	
Recommendation 1: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, issue a directive (1) emphasizing the requirement to comply with Federal Acquisition Regulation 36.605(b), which states that access to information concerning the independent government cost estimate shall be limited to government personnel whose official duties require knowledge of the estimate and (2) underscoring accountability and identifying penalties for noncompliance.	N/A
Recommendation 3: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, develop, implement, and communicate a process to ensure that new work that is not within the general scope of the contract or task order is treated as a new procurement, preventing out-of-scope modifications, as required by federal regulations and Department requirements.	N/A
Recommendation 4: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, issue a directive (1) emphasizing that acquisition planning and market research are completed and documented prior to initiating new projects at overseas posts, as required by federal regulations and U.S. Department of State requirements, and (2) underscoring accountability and identifying penalties for noncompliance.	N/A
Recommendation 5: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, issue a directive (1) emphasizing that the most highly qualified Architect/Engineering firm shall be selected, as required by public law, federal regulations, and U.S. Department of State requirements, and (2) underscoring accountability and identifying penalties for noncompliance.	N/A
Recommendation 6: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a requirement to complete an Owner's Project Requirements document that details the functional requirements of a project and the expectations of how it will be used and operated.	N/A

Significant Open Recommendations	Potential Monetary Benefits
Recommendation 7: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process that ensures that reviews for all technical disciplines are completed and documented at all interim design submissions.	N/A
Recommendation 8: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process to (1) document a description of the design change, the necessity of the design change, the potential cost impact, the potential schedule impact, and management approvals when U.S. Department of State-initiated design changes require modification to the design contract and (2) ensure the Basis of Design includes all design changes.	N/A
Recommendation 9: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process requiring it to address significant design deficiencies in facilities when deficiencies are identified during construction rather than after the facilities have been constructed.	N/A
Recommendation 10: OIG recommends that the Bureau of Overseas Buildings Operations issue a directive (1) emphasizing U.S. Department of State policy that the commissioning process begins before the design phase and that the process continues until the expiration of the 1-year warranty period of the operations and maintenance phase and (2) underscoring accountability and identifying penalties for noncompliance.	N/A
Recommendation 11: OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop, implement, and communicate a process requiring responsible OBO officials to document specific and detailed reasons and associated risks, proportional to the level of specificity and detail in the commissioning testing results, if OBO disagrees with commissioning testing results.	N/A
Recommendation 12: OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop, implement, and communicate processes requiring responsible OBO officials to document specific and detailed reasons, proportional to the level of specificity detailed in the commissioning reports, if OBO disagrees with commissioning report recommendations. This process must include, at a minimum, written documentation of an assessment of the risks associated with dismissing commissioning report recommendations, a comprehensive plan to mitigate those risks, and management's approval of these actions.	N/A
Recommendation 13: OIG recommends that the Bureau of Overseas Buildings Operations develop an action plan and budget for implementing recommendations to improve the performance and correct deficiencies of U.S. Embassy Baghdad, Iraq's central power plant, as recommended in the technical study report by the Miller Hull Partnership, LLP, and Mason and Hanger, Inc. This action plan should include a timeline with milestones for implementation and should report progress to the Under Secretary of State for Management.	N/A

Significant Open Recommendations	Potential Monetary Benefits
<i>Audit of Department of State Efforts To Identify and Terminate Unneeded Contracts Related to Afghanistan</i> (AUD-CGI-23-26, 9/2023)	
Recommendation 1: OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services, develop and implement a process that can be used in response to an emergency situation at an overseas post to identify contracts that require termination or other contract administration actions.	N/A
Recommendation 2: OIG recommends that the Bureau of Administration develop and implement a contingency action plan that could be enacted to optimize Contracting Officers' workload management during challenging periods, such as when a surge of contracts need to be terminated, suspended, or closed out.	N/A
Recommendation 3: OIG recommends that the Bureau of Administration develop and implement an effective tool to track the status of contracts from termination through closeout. At a minimum, the tool should identify the steps remaining to be completed in the termination and closeout process, including identifying overdue steps, and the time elapsed between key steps.	N/A
Recommendation 4: OIG recommends that the Bureau of Administration develop a plan to assess and take action to ensure Contracting Officers' compliance with U.S. Department of State requirements regarding maintaining contract administration file documentation in eFiling.	N/A
Recommendation 6: Following implementation of Recommendation 5, OIG recommends that the Bureau of Administration (a) analyze the results of the survey to identify the factors hindering the use of eFiling to maintain contract administration documentation, including technical issues that need to be addressed and (b) develop and implement, if appropriate, a corrective action plan to increase the use of the mandated eFiling module.	N/A
Recommendation 7: OIG recommends that the Bureau of Administration update the Foreign Affairs Manual, Foreign Affairs Handbook, and supplemental procurement guidance to assist and support Contracting Officers in conducting contract terminations. At a minimum, the policies and procedures should include guidance detailing the contents of termination dockets, such as the type and extent of documentation to maintain; expected timelines for adding documents; and standardized methods for organizing and naming documents. The policy and procedures should also include helpful tools, such as a checklist of documents that are required to be maintained in the termination docket and a post-termination conference meeting template.	N/A
Recommendation 8: OIG recommends that the Bureau of Administration, in coordination with the Foreign Service Institute, modify contract administration training that is offered by the U.S. Department of State to include guidance on the contract termination process.	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Evaluation of Adjustments to the Afghan Special Immigrant Visa Program From 2018 Through 2022</i> (AUD-MERO-23-23, 8/2023)</p>	
<p>Recommendation 1: OIG recommends that the Special Immigrant Visa (SIV) Senior Coordinating Official, in coordination with the Bureau of Consular Affairs and the Joint Executive Office for the Bureau of Near Eastern Affairs and the Bureau of South and Central Asian Affairs, develop and implement a strategic performance management approach to improve the outcomes of the Afghan SIV program, including establishing goals and measures of success to evaluate progress against those established goals.</p>	N/A
<p><i>Audit of Nonexpendable Personal Property at U.S. Embassy Baghdad, Iraq</i> (AUD-MERO-22-44, 9/2022)</p>	
<p>Recommendation 14: OIG recommends that Embassy Baghdad, Iraq, in coordination with the Bureau of Administration, develop, implement, document, and communicate a policy and procedures to provide information and periodic training to U.S. Embassy Baghdad staff who manage nonexpendable property on the capabilities and proper use of the Integrated Logistics Management System – Analytics module to ensure that the embassy efficiently manages and utilizes existing nonexpendable property at post and properly procures nonexpendable property that the embassy needs.</p>	N/A
<p><i>Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq</i> (AUD-MERO-22-03, 10/2021)</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Administration develop and implement internal controls to ensure Contracting Officers comply with Federal Acquisition Regulation Subpart 6.305, Office of the Procurement Executive Procurement Implementation Bulletin 2014-11, and Office of Acquisitions Management Memorandum 16-16 regarding providing public notice of noncompetitive contracts and maintaining proof of public notice in contract files.</p>	N/A
<p><i>Audit of Foreign Per Diem Rates Established by the U.S. Department of State</i> (AUD-FM-21-31, 6/2021)</p>	
<p>Recommendation 13: After implementing Recommendation 12, OIG recommends that the Bureau of Administration recalculate the foreign per diem rates for the locations based on the revised methodology.</p>	N/A
<p>Recommendation 14: OIG recommends that the Bureau of Administration complete its efforts to upgrade and update its eAllowances application. As part of this effort, the Bureau of Administration should ensure that posts are able to upload supporting documentation, such as reservation logs, into the application.</p>	N/A
<p><i>Audit of the U.S. Department of State’s Unarmored Overseas Motor Vehicle Fleet</i> (AUD-SI-21-13, 1/2021)</p>	
<p>Recommendation 3: OIG recommends that the Bureau of Administration update the Foreign Affairs Manual to require use of the internal controls developed in response to Recommendation 1 in this OIG report.</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Audit of Monitoring and Evaluating U.S. Department of State Foreign Assistance in the Philippines</i> (AUD-MERO-19-39, 9/2019)</p>	
<p>Recommendation 24: OIG recommends that the Office of U.S. Foreign Assistance Resources enforce evaluation policies by developing and implementing an oversight plan to verify that bureaus and offices that are administering foreign assistance funding are implementing and adhering to the Foreign Aid Transparency and Accountability Act of 2016, the Foreign Affairs Manual (18 FAM 301.4), and the corresponding Guidance for the Design, Monitoring and Evaluation Policy at the U.S. Department of State, January 2018. This plan should include, at a minimum, a requirement to verify that definitions of “programs” and “large programs” are consistent with the FAM and a requirement to verify that Bureau Evaluation Plans are developed and implemented in accordance with existing guidance and by the established deadlines.</p>	N/A
<p><i>Management Assistance Report: Modernizing Processes To Maintain Overseas Buildings Operations Commissioning Documentation Is Needed</i> (AUD-MERO-19-31, 6/2019)</p>	
<p>Recommendation 1: OIG recommends that the Bureau of Overseas Buildings Operations (1) identify industry best practices for automating commissioning documentation, (2) develop an electronic commissioning platform, and (3) conduct a pilot program using the electronic platform that would allow commissioning tests to be created digitally and test results saved to an online repository.</p>	N/A
<p><i>Audit of Cost Controls Within the Baghdad Life Support Services Contract Food Services Task Order SAQMMA14F0721</i> (AUD-MERO-18-55, 8/2018)</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Near Eastern Affairs incorporate requirements for food services cost controls and a contractor cost control plan into the new worldwide support services contract and develop an acquisition plan that addresses their implementation and comprehensive oversight.</p>	N/A
<p><i>Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants</i> (AUD-CGI-18-50, 8/2018)</p>	
<p>Recommendation 4: OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are developing quality assurance surveillance plans for all service contracts and monitoring Contracting Officers Representatives adherence to the quality assurance surveillance plans.</p>	N/A
<p><i>Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement</i> (AUD-MERO-17-33, 3/2017)</p>	
<p>Recommendation 7: OIG recommends that the Bureau of Near Eastern Affairs, develop reliable, objective, clear, and measurable performance metrics and include these metrics in all current and future Bureau of Near Eastern Affairs Iraq contracts.</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Audit of the U.S. Department of State Travel Card Program</i> (AUD-CGI-16-48, 9/2016)</p> <p>Recommendation 5: OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement split disbursement procedures as required by the Office of Management and Budget for all Department-issued travel card holders.</p>	N/A
Open Recommendations	Potential Monetary Benefits
<p><i>Management Assistance Report: Warrant and Training Programs Needed for Personnel Responsible for Transportation-Related Acquisitions</i> (AUD-FM-24-30, 9/2024)</p> <p>Recommendation 1: OIG recommends that the Bureau of Administration develop and implement a process to formally designate and issue warrants to transportation officers responsible for authorizing tenders of service at overseas posts, as recommended by the Federal Management Regulation. The process should outline the training and experience requirements for obtaining a transportation officer authorization and the conditions for maintaining the authorization. The process should also include a mechanism for tracking and managing the requirements for maintaining the warrant.</p>	N/A
<p>Recommendation 2: OIG recommends that the Bureau of Administration develop and implement a training program for personnel responsible for executing transportation-related acquisitions using tenders of service, as recommended by the Federal Management Regulation. The program should outline baseline and continuing education training requirements for General Services Officers and locally employed transportation staff.</p>	N/A
<p><i>Audit of Worldwide Protective Services III Initial Training Consolidation Initiative</i> (AUD-SI-24-23, 7/2024)</p> <p>Recommendation 2: OIG recommends that the Bureau of Administration determine whether U.S. Department of State bureaus and offices can use alternative contract award management systems (for example, the Bureau of Diplomatic Security’s Regional Security Officer Tools) and, if so, develop an exception and waiver process for the requirement to use eFiling.</p>	N/A
<p><i>Audit of the Bureau of International Security and Nonproliferation Administration of Assistance to Ukraine</i> (AUD-GEER-24-14, 3/2024)</p> <p>Recommendation 3: OIG recommends that the Bureau of International Security and Nonproliferation include requirements to report on progress, challenges encountered, and other pertinent details, as suggested by 14 FAH-2 H-522.1, “Progress or Status Report,” in contract task order terms and conditions for its assistance to Ukraine.</p>	N/A
<p><i>Audit of Select Contract Administration Processes Related to the Construction of New Embassy Compound Mexico City, Mexico</i> (AUD-CGI-24-09, 1/2024)</p> <p>Recommendation 5: OIG recommends that the Bureau of Overseas Buildings</p>	N/A

Open Recommendations	Potential Monetary Benefits
Operations develop, implement, and communicate a process to ensure that Project Directors comply with the Construction Management Guide’s process for all reporting requirements, including daily logs. At a minimum, the process should include clarification of individual responsibilities and accountability.	
Recommendation 6: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process to ensure that Project Directors comply with the Construction Management Guide’s requirement for developing and distributing a project procedures manual. At a minimum, the process should include clarification of individual responsibilities and accountability.	N/A
<i>Audit of Department of State Efforts To Identify and Terminate Unneeded Contracts Related to Afghanistan</i> (AUD-CGI-23-26, 9/2023)	
Recommendation 5: OIG recommends that the Bureau of Administration conduct a survey among Contracting Officers and Contracting Officer’s Representatives to identify issues related to the use of the mandated eFiling module and suggested improvements to the module, specifically pertaining to maintaining contract administration documentation.	N/A
Recommendation 9: Following implementation of Recommendations 7 and 8, OIG recommends that the Bureau of Administration develop a communication strategy and disseminate to procurement personnel the updates to policy, procedures, and training related to contract terminations to ensure awareness of contract termination process requirements, including documentation requirements.	N/A
Recommendation 10: OIG recommends that the Bureau of Administration, within 45 days of issuance of this report, develop and implement a plan of action to address the contracts related to Afghanistan that are in the termination process to ensure prompt completion of the process and move contracts to closeout.	N/A
Recommendation 11: OIG recommends that the Bureau of Administration, within 45 days of issuance of this report, develop and implement a plan of action to address the expired contracts related to Afghanistan that remain open.	N/A
Recommendation 12: OIG recommends that the Bureau of Administration develop and implement a process to ensure that Contracting Officers comply with Federal Acquisition Regulation termination process requirements.	N/A
<i>Audit of the Management and Administration of the Consular Systems Modernization Program</i> (AUD-CGI-23-20, 7/2023)	
Recommendation 1: OIG recommends that the Bureau of Consular Affairs (CA), in coordination with the Bureau of Budget and Planning, develop and implement a risk-based methodology to select programs for evaluation. CA should include the amount of funds invested and the risk to its portfolio as factors considered in the methodology.	N/A
Recommendation 4: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, map control gates for the program management methodology used for the Consular Systems Modernization program to the U.S. Department of State’s Managing State Projects guidance, as required by 5 Foreign Affairs Handbook-5 H-211.	N/A

Open Recommendations	Potential Monetary Benefits
<p>Recommendation 5: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, develop and implement a plan to create documentation required by U.S. Department of State program and project management guidance (including 18 Foreign Affairs Manual 300) for the overall Consular Systems Modernization program and discrete projects related to the program. This documentation would include, but not be limited to, a program monitoring plan, a logic model, and a situational analysis.</p>	N/A
<p>Recommendation 7: OIG recommends that if, following implementation of Recommendation 6, the Bureau of Consular Affairs (CA) determines that its current program management methodology is not optimal, CA should develop and implement a plan of action, in coordination with the Bureau of Budget and Planning, to adopt a different program and project management methodology that aligns with U.S. Department of State program and project management guidance.</p>	N/A
<p>Recommendation 8: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, perform an internal control gap analysis related to program and project management of the Consular Systems Modernization program to identify key controls that are needed to comply with Government Accountability Office requirements for maintaining a sufficient internal control environment.</p>	N/A
<p>Recommendation 9: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Information Resource Management, develop and implement a mechanism to track required IT governance reviews to ensure that all governance reviews of IT systems have been completed.</p>	N/A
<p>Recommendation 10: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, develop and implement a process to periodically assess program and project management activities related to the Consular Systems Modernization program.</p>	N/A
<p>Recommendation 11: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning and the Bureau of Information Resource Management, develop and implement a process to annually verify that designated project managers assigned to the Consular Systems Modernization program meet qualification requirements specified in 5 Foreign Affairs Manual 623.2 and the “Federal IT Project Manager Guidance Matrix.”</p>	N/A
<p>Recommendation 12: OIG recommends that if project managers as described in Recommendation 11 are identified as not meeting qualification requirements, the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning and the Bureau of Information Resource Management, develop and implement a plan of action to provide training and guidance to the project managers so that they comply with 5 Foreign Affairs Manual 623.2 and the “Federal IT Project Manager Guidance Matrix.”</p>	N/A
<p>Recommendation 16: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Consular Affairs, develop and implement bureau-specific procedures requiring CA’s assigned Contracting Officer’s Representatives to (a) maintain documentation of their invoice review that demonstrates that costs</p>	N/A

Open Recommendations	Potential Monetary Benefits
and supporting documentation were verified and (b) confirm that labor hours billed had supporting documentation that was sufficient to support the approval for payments.	
Recommendation 19: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Consular Affairs, develop and implement procedures to ensure that Contracting Officer’s Representatives who oversee Consular Systems Modernization program task orders complete and submit reports in the Contractor Performance Assessment Reporting System within the required 120 days.	N/A
<i>Audit of Department of State Procedures To Establish Program Fees for the Furniture and Appliance Pool Program</i> (AUD-FM-23-22, 6/2023)	
Recommendation 2: OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services, develop and implement oversight controls to prevent overseas posts from maintaining Furniture and Appliance Pool program assets in ineligible locations. The oversight controls should include a plan of action to consult with the Bureau of Overseas Buildings Operations when necessary.	N/A
Recommendation 3: OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services and the Foreign Service Institute, enhance current Furniture and Appliance Pool program training to provide detailed guidance on asset classification; asset lifecycles; asset replacement dates; spending plans; furniture and appliance pool eligible and ineligible assets; maintenance of the furniture, furnishings, appliances, and equipment listing; and data, asset, and financial management.	N/A
Recommendation 4: OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services and the Foreign Service Institute, annually disseminate information to all personnel with Furniture and Appliance Pool program responsibilities at overseas posts regarding the availability of and expectation to complete furniture and appliance pool-specific training developed in response to Recommendation 3.	N/A
Recommendation 10: OIG recommends that the Bureau of Administration implement controls within the Integrated Logistics Management System that ensure periodic updates to the replacement dates for furniture and appliance pool assets.	N/A
<i>Management Assistance Report: Actions To Address Ongoing Construction Schedule Delays at New Embassy Compound Mexico City Are Needed</i> (AUD-CGI-23-16, 4/2023)	
Recommendation 2: OIG recommends that the Bureau of Overseas Buildings Operations, working collaboratively with Caddell Construction Co, LLC, develop and implement an action plan to ensure the Project Execution Schedule meets all the purposes outlined in Contract Specification 013205, paragraph 1.4 for Contract SAQMMA17C0287, NEC Mexico City, Mexico.	N/A

Open Recommendations	Potential Monetary Benefits
<i>Compliance Follow-Up Review of the Afghan Special Immigrant Visa Program (AUD-MERO-23-01, 10/2022)</i>	
Recommendation 4: OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO) develop and implement a policy and procedures to establish ongoing interagency coordination with all designated SCOs until the Afghan SIV program concludes.	N/A
Recommendation 6: OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO) develop and implement an updated staffing plan to adjust resources for all U.S. Department of State offices involved with the Afghan SIV program to reduce the current Afghan SIV application backlog.	N/A
Recommendation 7: OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official develop a process and procedures to monitor the implementation, effectiveness, and efficiency of the staffing plan for all Department offices involved in the Afghan SIV program to reduce the current Afghan SIV application backlog.	N/A
Recommendation 8: OIG recommends that the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO), in collaboration with the Department of Defense (DoD) SCO, establish a memorandum of understanding between the U.S. Department of State (Department) SCO and the DoD SCO defining the roles and responsibilities of the Department and DoD for efficiently and accurately collecting employment documentation of Afghan SIV applicants who worked for DoD contractors. The Department and DoD SCOs should also meet regularly to address efficient employment verification until the Department resolves the backlog of Afghan SIV applications.	N/A
<i>Audit of Nonexpendable Personal Property at U.S. Embassy Baghdad, Iraq (AUD-MERO-22-44, 9/2022)</i>	
Recommendation 6: OIG recommends that U.S. Embassy Baghdad, Iraq, take actions to ensure that all existing property in storage facilities has been (a) affixed with a barcode label and (b) added into the Integrated Logistics Management System – Asset Management module.	N/A
Recommendation 11: OIG recommends that U.S. Embassy Baghdad, Iraq, develop, implement, document, and communicate a policy and procedures, consistent with 14 Foreign Affairs Manual 412, to require that personnel responsible for purchasing clearly demonstrate a bona fide need supporting the purchase of nonexpendable property.	N/A
<i>Management Assistance Report: Support From the Under Secretary for Political Affairs Is Needed To Facilitate the Closure of Recommendations Addressed to the Bureau of Near Eastern Affairs (AUD-AOQC-22-33, 8/2022)</i>	
Recommendation 2: OIG recommends that until all 11 recommendations (see Appendix A for a list of the 11 recommendations) addressed to the Bureau of Near Eastern Affairs (NEA) referenced in this report (AUD-AOQC-22-33) are implemented and closed, the Under Secretary for Political Affairs monitor NEA's compliance responses to OIG and verify, at least quarterly, that the responses (a) are provided to OIG within the established due dates and (b) contain complete and accurate status	N/A

Open Recommendations	Potential Monetary Benefits
updates that include either evidence of implementation or detailed corrective action plans with actual or proposed target dates for achieving these actions.	
<i>Audit of the U.S. Department of State Management and Monitoring of Federal Assistance Awards to For-Profit Organizations</i> (AUD-CGI-22-26, 5/2022)	
Recommendation 6: Following implementation of Recommendation 5, OIG recommends that the Bureau of Administration analyze the results of the survey to identify the reasons hindering the use of State Assistance Management System Domestic’s Post-Award Activities function, including technical issues that need to be addressed and if appropriate, develop and implement a corrective action plan to increase the use of the State Assistance Management System Domestic’s Post-Award Activities function.	N/A
<i>Audit of the Process To Prepare Residences for New Tenants at U.S. Embassy Cairo, Egypt</i> (AUD-MERO-22-23, 3/2022)	
Recommendation 11: OIG recommends that U.S. Embassy Cairo, Egypt, develop and implement a standard operating procedure outlining the minimum type of work that should be performed for each make-ready project and the conditions that should be considered before completing additional work or if further approval is required before completing the work.	N/A
Recommendation 19: OIG recommends that Embassy Cairo, Egypt, discontinue the practice of using carryover funds for make-ready projects, and that it accounts for supplies, tools, and equipment used in support of its make-ready projects under the make-ready sub-cost center, consistent with the guidance outlined in 6 Foreign Affairs Handbook-5 H-341.15-11(B), “Residential Make-Ready – Budgeted Costs.”	N/A
<i>Audit of the U.S. Department of State’s Use of “Not Otherwise Classified” Budget Object Codes</i> (AUD-FM-22-21, 2/2022)	
Recommendation 1: OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a methodology to periodically review and update the budget object codes (BOC) included in the Foreign Affairs Handbook (4 FAH-1 H-613). This methodology should include collaborating with other bureaus to assist in identifying BOCs that are not needed, new BOCs that bureaus believe would be beneficial, or changes to the definitions of existing BOCs.	N/A
<i>Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq</i> (AUD-MERO-22-03, 10/2021)	
Recommendation 5: OIG recommends that the Bureau of Administration issue a directive to the Office of Acquisitions Management to update its Quality Assurance Plan to expand the steps necessary to ensure compliance with Federal Acquisition Regulation provisions regarding preparing fair and reasonable price determinations for noncompetitive awards. The steps should include requiring that Contracting Officers use the sample template for price negotiation memoranda and retain evidence of the analysis conducted in support of such determinations in the contract files.	N/A
Recommendation 6: OIG recommends that the Bureau of Administration develop	N/A

Open Recommendations	Potential Monetary Benefits
and implement guidance directing all price negotiation memoranda-approving officials certify that price negotiation memoranda address all required elements in compliance with Federal Acquisition Regulation Subpart 15.406-3 before approving them.	
Recommendation 7: OIG recommends that the Bureau of Administration issue a directive to the Office of Acquisitions Management to update its Memorandum 15-09, "Contract File Documentation," regarding price negotiation memoranda. The updated memorandum should include instructions for Contracting Officers to verify that all price negotiation memoranda packages are properly approved and placed in the contract file.	N/A
Recommendation 8: OIG recommends that the Bureau of Administration develop and implement additional internal control procedures for monitoring compliance with Federal Acquisition Regulation requirements and Department policy regarding determining and documenting fair and reasonable price determinations and maintaining complete contract files.	N/A
<i>Audit of Acquisition Planning and Cost Controls While Transitioning Support Service Contracts in Iraq (AUD-MERO-21-43, 9/2021)</i>	
Recommendation 1: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Near Eastern Affairs, discontinue its practice of awarding noncompetitive contracts for Operations Maintenance Support Services and Baghdad Life Support Services. The bureau should award Mission Iraq-specific task orders under the Diplomatic Platform Support Services contract or use an alternative mechanism to competitively replace the Operations and Maintenance Support Services and Bagdad Life Support Services contracts.	N/A
<i>Compliance Follow-Up Audit of the U.S. Department of State Process To Select and Approve IT Investments (AUD-IT-21-34, 8/2021)</i>	
Recommendation 2: OIG recommends that the Bureau of Information Resource Management conduct an in-depth review of the entire agency IT portfolio to identify potential duplicative systems.	N/A
Recommendation 3: OIG recommends that the Bureau of Information Resource Management develop and implement, to the extent practicable, a strategy to combine, eliminate, or replace the duplicative systems identified during its review of the entire agency IT portfolio (Recommendation 2).	N/A
<i>Management Assistance Report: Support From the Under Secretary for Management Is Needed To Facilitate the Closure of Open Office of Audits Recommendations (AUD-AOQC-21-32, 6/2021)</i>	
Recommendation 2: OIG recommends that the Under Secretary for Management verify periodically, but no less than quarterly, that those entities with recommendations that have yet to be implemented and closed are providing status updates and responses to OIG in a timely manner, as required.	N/A
<i>Audit of Foreign Per Diem Rates Established by the U.S. Department of State (AUD-FM-21-31, 6/2021)</i>	
Recommendation 4: OIG recommends that the Bureau of Administration review	N/A

Open Recommendations	Potential Monetary Benefits
and update all foreign per diem locations designated in eAllowances as exchange rate adjusted in accordance with the guidance developed in response to Recommendation 3.	
Recommendation 11: OIG recommends that the Bureau of Administration review its methodology for determining foreign per diem rates to identify opportunities to streamline the process. At a minimum, the Bureau of Administration should consider whether the use of independent economic data would be more efficient and cost-effective for establishing foreign per diem rates.	N/A
Recommendation 12: OIG recommends that the Bureau of Administration develop and implement a plan to revise the methodology for determining foreign per diem rates based on the results of Recommendation 11.	N/A
<i>Compliance Follow-Up Audit of the Bureau of Near Eastern Affairs Selection and Management of Contract Oversight Personnel in Iraq (AUD-MERO-21-24, 4/2021)</i>	
Recommendation 4: OIG recommends that the Bureau of Near Eastern Affairs develop and implement a process that includes a secondary review of Contracting Officer's Representative and Government Technical Monitor written nominations to ensure that technical expertise in the contract subject matter is presented to the Contracting Officer, as required by 14 Foreign Affairs Handbook-2 H-143.2, "COR Appointment Procedures."	N/A
<i>Audit of the U.S. Department of State's Unarmored Overseas Motor Vehicle Fleet (AUD-SI-21-13, 1/2021)</i>	
Recommendation 6: OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Administration, (a) update any bureau-specific motor vehicle procedures in place to comply with the Foreign Affairs Manual and Bureau of Administration guidance within 90 days of final report issuance; and (b) establish a process to review and update these procedures, as appropriate, at least annually thereafter.	N/A
Recommendation 20: OIG recommends that the Bureau of Administration, in coordination with the Fleet Management Council, develop and implement a methodology for posts to use when considering the disposal of an unarmored motor vehicle and codify the methodology in the Foreign Affairs Manual. The methodology should include a quantitative minimum for vehicle age, use, and maintenance costs. The methodology should also require posts to conduct and document a disposal analysis to ensure the vehicle meets the necessary criteria for disposal.	N/A
<i>Management Assistance Report: The Bureau of Diplomatic Security Did Not Always Conduct Post Security Program Reviews Within Required Timeframes (AUD-SI-21-03, 12/2020)</i>	
Recommendation 2: OIG recommends that the Bureau of Diplomatic Security develop and execute a corrective action plan that implements the recommendations of its evaluation (Recommendation 1).	N/A
<i>Audit of the U.S. Department of State Bureau of African Affairs Monitoring and Coordination of the Trans-Sahara Counterterrorism Partnership Program</i>	

Open Recommendations	Potential Monetary Benefits
<i>(AUD-MERO-20-42, 9/2020)</i>	
Recommendation 10: OIG recommends that the Bureau of African Affairs establish and implement memoranda of understanding with the Office of Security Cooperation and other partners, as applicable, to describe roles and responsibilities for coordinating, executing, and monitoring Trans-Sahara Counterterrorism Partnership (TSCTP) projects in the countries where TSCTP is implemented, including establishment of a structure for communicating and coordinating in-country.	N/A
<i>Audit of Selected Internal Controls for the Special Needs Education Allowance (AUD-FM-20-33, 6/2020)</i>	
Recommendation 2: OIG recommends that the Under Secretary for Management develop and publish specific guidance in the Foreign Affairs Manual to clarify guidance on obtaining a medical clearance based on educational needs, as it relates to the Special Needs Education Allowance. At a minimum, the guidance should describe the process to obtain medical clearances for children with special needs.	N/A
Recommendation 13: OIG recommends that the Bureau of Medical Services develop and implement internal policies and procedures to guide the effective use of eMED to document the Special Needs Education Allowance application status. The policies and procedures should ensure accurate, real-time data are available to appropriate U.S. Department of State officials.	N/A
<i>Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants (AUD-CGI-18-50, 8/2018)</i>	
Recommendation 2: OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are monitoring Contracting Officer's Representatives files in accordance with Procurement Information Bulletin No. 2014-10.	N/A

Table D.2

Open Office of Evaluations and Special Projects Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 3/31/2025

Significant Open Recommendations	Potential Monetary Benefits
<i>Special Review of the U.S. Department of State's Handling of the Security Clearance Suspension of the Special Envoy for Iran (ESP-24-01, 9/2024)</i>	
Recommendation 2: The Bureaus of Global Talent Management and Diplomatic Security should develop standard operating procedures for political appointees whose security clearances are suspended.	N/A
<i>Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen (ESP-19-01, 10/2018)</i>	
Recommendation 1: The Bureau of Consular Affairs, Office of Passport Services, in conjunction with the Bureau of Diplomatic Security, should develop centralized,	N/A

Significant Open Recommendations	Potential Monetary Benefits
searchable databases to track and manage passport revocation cases, as well as retentions of passports and other documents seized on suspicion of fraud when citizens apply for consular services, or under other circumstances, and to track confiscations of such documents if they are seized on grounds other than retention authority.	
Open Recommendations	Potential Monetary Benefits
<i>Special Review of the U.S. Department of State’s Handling of the Security Clearance Suspension of the Special Envoy for Iran</i> (ESP-24-01, 9/2024)	
Recommendation 3: The Bureau of Diplomatic Security should amend its guidance regarding the Information Facilities and Access Restriction (IFAR) process to include criteria as to which type of IFAR should be issued and to emphasize that a “Typical” IFAR allows the employee continued access to a substantial amount of Sensitive But Unclassified information.	N/A
Recommendation 4: The Bureau of Diplomatic Security should amend its processes to ensure that supervisors and colleagues are notified when an employee’s security clearance is suspended and the employee is permitted to continue working in the same position in order to ensure that classified information is not shared.	N/A
<i>Evaluation of the U.S. Department of State’s Compliance with the Authorities Act</i> (ESP-22-04, 9/2022)	
Recommendation 1: The Under Secretary for Management should develop standard guidance for all reporting entities, clarifying which allegations the Department should report to OIG under the Authorities Act and defining the terms “serious misconduct” and “head of the Department entity,” and include affected stakeholders in the development of the guidance.	N/A
Recommendation 2: The Under Secretary for Management should develop a standard approach to tracking reporting dates to ensure compliance with the law and update internal guidance accordingly.	N/A
<i>Evaluation of the U.S. Department of State’s Security Clearance Process</i> (ESP-17-02, 7/2017)	
Recommendation 5: The Bureau of Diplomatic Security, Office of Personnel Security and Suitability should determine the actual cost of the security clearance work it performs for other Government agencies in order to fully recoup its expended funds, in accordance with the Economy Act and Department policy.	N/A

Table D.3
Open Office of Inspections Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 3/31/2025

Significant Open Recommendations	Potential Monetary Benefits
<i>Inspection of Embassy London and Constituent Posts, United Kingdom</i> (ISP-I-20-12, 8/2020)	

Significant Open Recommendations	Potential Monetary Benefits
<p>Recommendation 9: Embassy London, in coordination with the Bureaus of the Comptroller and Global Financial Services, Global Talent Management, and European and Eurasian Affairs, should implement a plan to fund current liabilities and reduce future liabilities in the locally employed staff defined benefit pension plan in order to comply with local labor law and address long-term funding concerns.</p>	N/A
<p><i>Inspection of Embassy Canberra and Constituent Posts, Australia</i> (ISP-I-20-07, 2/2020)</p>	
<p>Recommendation 7: Embassy Canberra, in coordination with the Bureaus of Overseas Buildings Operations and East Asian and Pacific Affairs, should dispose of property numbers R48 and R49 at Kalgoorlie Crescent in accordance with Department guidelines and put up to \$896,849 to better use.</p>	\$896,849
<p><i>Inspection of Embassy N'Djamena, Chad</i> (ISP-I-20-02, 11/2019)</p>	
<p>Recommendation 5: The Bureau of Overseas Buildings Operations, in coordination with Embassy N'Djamena and the Bureau of African Affairs, should develop and implement a strategy that prioritizes the disposal of Embassy N'Djamena's excess real property, in order to put funds estimated at \$7.1 million to better use.</p>	\$7,100,000
Open Recommendations	Potential Monetary Benefits
<p><i>Inspection of the Bureau of Political-Military Affairs</i> (ISP-I-24-16, 9/2024)</p>	
<p>Recommendation 2: The Bureau of Political-Military Affairs should implement a detailed plan for the coordinated performance of all program evaluation requirements bureau-wide, including systematic briefings to bureau leadership on evaluation results.</p>	N/A
<p>Recommendation 3: The Bureau of Political-Military Affairs, in coordination with the Bureau of Global Talent Management, should assess its outyear requirements for program management staffing and develop a bureau workforce plan that uses available personnel authorities, mechanisms, and funding sources to address ongoing staffing needs and balances the need for consistent staffing with the need for flexibility.</p>	N/A
<p>Recommendation 4: The Bureau of Political-Military Affairs, in coordination with the Bureau of Legislative Affairs, should develop a legislative strategy to secure funding and authorities that enable the bureau to use Foreign Military Sales fees and foreign assistance program funds for staffing so that it can meet its responsibilities for management and oversight of foreign assistance programs and arms transfers.</p>	N/A
<p>Recommendation 6: The Bureau of Political-Military Affairs should develop and implement parameters and oversight procedures for Foreign Military Financing administrative funds used by the Department of Defense.</p>	N/A
<p>Recommendation 9: The Bureau of Political-Military Affairs should bring licensing reviews into compliance with federal standards.</p>	N/A
<p>Recommendation 10: The Bureau of Political-Military Affairs should implement a</p>	N/A

Open Recommendations	Potential Monetary Benefits
centralized contract tracking system in compliance with federal acquisition regulations.	
Recommendation 11: The Bureau of Political-Military Affairs should bring the contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 12: The Bureau of Political-Military Affairs, in coordination with the Bureau of Administration, should bring its contract and contracting officer's representative files into compliance with Department and federal guidance.	N/A
Recommendation 13: The Bureau of Political-Military Affairs, in coordination with the Bureau of Administration, should clarify roles and responsibilities for site visits conducted by staff other than designated contracting officer's representatives.	N/A
Recommendation 16: The Bureau of Political-Military Affairs should ensure oversight practices are consistent with reporting requirements in interagency agreements.	N/A
Recommendation 19: The Bureau of Political-Military Affairs, in coordination with the Bureau of Information Resource Management, should complete the assessment comparing bureau assets and inventory against Bureau of Information Resource Management data and correct any discrepancies.	N/A
Recommendation 21: The Bureau of Political-Military Affairs, in coordination with the Bureau of Information Resource Management, should determine a cross-domain solution to allow data transfers between systems.	N/A
<i>Inspection of Embassy Malabo, Equatorial Guinea (ISP-I-24-23, 8/2024)</i>	
Recommendation 1: Embassy Malabo, in coordination with the Office of the Legal Adviser, should review the facts surrounding the Punta Europa compound events to determine whether attendance by Embassy Malabo staff comports with Department policy.	N/A
Recommendation 2: Embassy Malabo should cease attendance at the Punta Europa compound events until the Office of the Legal Adviser has made a determination and only resume attendance if permitted to do so.	N/A
Recommendation 3: Embassy Malabo, in coordination with the Bureau of Consular Affairs and the Bureau of Overseas Buildings Operations, should provide protection from the elements for consular applicants.	N/A
Recommendation 6: Embassy Malabo should bring its property management program into compliance with Department standards.	N/A
Recommendation 7: Embassy Malabo should bring its furniture and appliance pool program into compliance with Department standards.	N/A
Recommendation 8: Embassy Malabo should administer its housing program, in accordance with Department standards.	N/A
Recommendation 9: Embassy Malabo should implement internal controls for residential generator fuel deliveries and storage, in accordance with Department standards.	N/A
Recommendation 10: Embassy Malabo should bring its motor vehicle safety program into compliance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 12: Embassy Malabo should bring the motor pool preventive maintenance program into compliance with Department standards.	N/A
Recommendation 13: Embassy Malabo should implement management controls for its fuel card program, in accordance with Department standards.	N/A
Recommendation 14: Embassy Malabo should bring its contracting officer's representative program for the local employee health insurance contract into compliance with Department standards.	N/A
Recommendation 15: Embassy Malabo should safeguard and dispose of controlled substances, in accordance with Department guidelines.	N/A
Recommendation 16: Embassy Malabo should manage medication inventory and processes, in accordance with Department guidelines and develop and adhere to a Pharmaceutical Disposal Plan.	N/A
Recommendation 17: Embassy Malabo, in coordination with the Bureau of Global Talent Management, should update its local compensation plan, in accordance with Department standards.	N/A
Recommendation 18: Embassy Malabo should establish and administer a training program for its locally employed staff, in accordance with Department guidelines.	N/A
Recommendation 19: Embassy Malabo should require authorizing officials to approve staff requests for overtime in advance, in accordance with Department guidance.	N/A
Recommendation 20: Embassy Malabo should adhere to the Department's recruitment standards for locally employed staff positions.	N/A
Recommendation 21: Embassy Malabo, in coordination with the Bureau of Global Talent Management, should consult with local legal counsel and establish and implement a policy that adheres to Department and host country regulations for management of its third-country national staff.	N/A
Recommendation 22: Embassy Malabo should provide workplace safety training for supervisors and employees, as required by Department guidance.	N/A
Recommendation 23: Embassy Malabo should bring its fire protection program into compliance with Department standards.	N/A
Recommendation 24: Embassy Malabo should review and de-obligate all invalid unliquidated obligations without activity for more than 1 year, in accordance with Department guidance, so that funds of up to \$317,000 can be put to better use.	\$317,000
Recommendation 25: Embassy Malabo should clear overdue travel advances, in accordance with Department guidelines and put funds of up to \$22,218 to better use.	\$22,218
Recommendation 26: Embassy Malabo should bring its cashier operations into compliance with Department standards.	N/A
Recommendation 27: Embassy Malabo should require its locally employed staff to complete the required position-specific training, in accordance with Department standards.	N/A
Recommendation 28: Embassy Malabo should budget for and purchase battery backup replacements, and spare or replacement printers and computers, as required by Department guidance.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 29: Embassy Malabo should implement a records management program that complies with Department standards.	N/A
Recommendation 30: Embassy Malabo should permanently repair its high frequency radio and conduct weekly high frequency radio checks, in accordance with Department standards.	N/A
<i>Inspection of Embassy Bucharest, Romania (ISP-I-24-24, 7/2024)</i>	
Recommendation 2: Embassy Bucharest should comply with Department standards for the use of public diplomacy-funded resources.	N/A
Recommendation 5: Embassy Bucharest should implement a process to regularly review and update its management policies.	N/A
Recommendation 6: Embassy Bucharest should comply with all Department Motor Vehicle Safety Management Program standards for all chauffeurs and incidental drivers under chief of mission authority.	N/A
Recommendation 7: Embassy Bucharest should prohibit locally employed staff mechanics from servicing privately owned vehicles on U.S. government property and with U.S. government equipment, in accordance with federal regulations.	N/A
Recommendation 8: Embassy Bucharest should close out procurement files in accordance with Department standards.	N/A
Recommendation 9: Embassy Bucharest should bring its contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 10: Embassy Bucharest should bring its property management program into compliance with Department standards.	N/A
Recommendation 12: Embassy Bucharest should implement standard procedures to accurately record, track, and process employee accounts receivables in accordance with Department requirements.	N/A
Recommendation 14: Embassy Bucharest should adhere to Department standards on time and attendance reporting, including overtime.	N/A
Recommendation 15: Embassy Bucharest, in coordination with the Bureau of Administration, should require the Bucharest Employees Recreation Association to request authorization to update the association charter to include processing for official residence expenses payroll and expenses as an approved service.	N/A
Recommendation 17: Embassy Bucharest should implement a knowledge management process for capturing, sharing, transferring, and retaining information for managing OpenNet and non-enterprise network operations.	N/A
Recommendation 18: Embassy Bucharest should implement an application lifecycle management plan.	N/A
Recommendation 20: Embassy Bucharest should implement procedures for issuing non-enterprise mobile devices that comply with Department standards.	N/A
<i>Inspection of Embassy Bangui, Central African Republic (ISP-I-24-22, 6/2024)</i>	
Recommendation 1: Embassy Bangui should comply with the requirements of the 2015 Letter of Agreement between the United States government and the Central African Republic government on foreign assistance projects funded by the Bureau	N/A

Open Recommendations	Potential Monetary Benefits
of International Narcotics and Law Enforcement Affairs.	
Recommendation 7: Embassy Bangui should implement standard operating procedures for its property management and motor pool operations.	N/A
Recommendation 9: Embassy Bangui should manage its armored vehicles in accordance with Department standards.	N/A
Recommendation 11: Embassy Bangui, in coordination with the Bureau of Administration, should bring its property management procedures into compliance with Department standards.	N/A
Recommendation 13: Embassy Bangui should close out procurement files in accordance with Department standards.	N/A
Recommendation 18: Embassy Bangui should implement a records management program that complies with Department standards.	N/A
<i>Targeted Review of the Bureau of Diplomatic Technology's Cloud Services Program Management (ISP-I-24-21, 6/2024)</i>	
Recommendation 1: The Bureau of Diplomatic Technology should update the Foreign Affairs Manual and Foreign Affairs Handbook to define its organizational structure and assign the associated cloud-related responsibilities to the responsible offices in its organizational structure.	N/A
Recommendation 2: The Bureau of Diplomatic Technology should update its cloud computing policies in accordance with Department standards.	N/A
Recommendation 4: The Bureau of Diplomatic Technology should review Department configuration management policies for inconsistencies and update them to align with federal cloud policies.	N/A
Recommendation 5: The Bureau of Diplomatic Technology, in coordination with the Bureau of Diplomatic Security, should follow Department standards for cloud security guidelines.	N/A
Recommendation 6: The Bureau of Diplomatic Technology should comply with Department encryption key management requirements for enterprise cloud systems.	N/A
Recommendation 7: The Bureau of Diplomatic Technology should implement a communication plan for its domestic and overseas customers to include details on cloud responsibilities and available cloud products and services.	N/A
Recommendation 8: The Bureau of Diplomatic Technology should implement a formal process for gathering regular customer feedback on its cloud products and services.	N/A
Recommendation 9: The Bureau of Diplomatic Technology, in coordination with the Bureau of Administration, should bring its enterprise-level cloud services contract and contracting officer's representative files into compliance with Department and federal requirements.	N/A
Recommendation 10: The Bureau of Diplomatic Technology should bring the enterprise-level cloud services contracting officer's representative program into compliance with Department standards.	N/A
<i>Review of the Bureau of Diplomatic Security's Physical Security Waivers and Exceptions Processes (ISP-I-24-19, 6/2024)</i>	

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Recommendation 2: The Bureau of Diplomatic Security, in coordination with the Bureau of Overseas Buildings Operations, should implement internal controls to verify whether all aspects of each mitigation plan are fully implemented, as required by the approved waivers and exceptions packages.	N/A
Recommendation 3: The Bureau of Diplomatic Security should update and implement its guidance related to facilities that do not meet Overseas Security Policy Board standards to clearly delineate when exceptions to physical security standards are required and when they are not and ensure that the guidance is consistent with Overseas Security Policy Board standards.	N/A
<i>Inspection of Embassy Warsaw and Constituent Post, Poland (ISP-I-24-18, 6/2024)</i>	
Recommendation 3: Embassy Warsaw, in coordination with the Bureau of Overseas Buildings Operations, should bring all consular spaces into compliance with Department standards.	N/A
Recommendation 4: The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with Embassy Warsaw, should review the letter of agreement guiding the bureau's activities in Poland, as well as the bureau's current and planned foreign assistance to Poland, and implement any changes to the letter of agreement as required.	N/A
Recommendation 5: Embassy Warsaw should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
Recommendation 9: Embassy Warsaw, in coordination with the Bureau of Overseas Buildings Operations, should report all unauthorized construction projects and rectify each project in accordance with Department standards.	N/A
Recommendation 15: Embassy Warsaw, in coordination with the Bureau of Administration, should review and update furniture and appliance pool assets records in the Integrated Logistics Management System in accordance with Department standards.	N/A
Recommendation 22: The Bureau of European and Eurasian Affairs should provide clear guidance on what is authorized to be expended using Ukraine supplemental funds in accordance with Department standards.	N/A
Recommendation 27: Embassy Warsaw should train the locally employed information management staff in accordance with Department standards.	N/A
Recommendation 33: Embassy Warsaw should test Consulate General Krakow's information technology contingency plan in accordance with Department standards.	N/A
Recommendation 34: Embassy Warsaw, in coordination with the Bureau of Information Resource Management and the Bureau of Overseas Buildings Operations, should correct the network cabling infrastructure issues at Embassy Warsaw and Consulate General Krakow to comply with Department standards.	N/A
Recommendation 35: Embassy Warsaw should maintain telephone system operational readiness in accordance with Department standards.	N/A
Recommendation 36: Embassy Warsaw should relocate the telecommunications demarcation point outside limited access area communications rooms in	N/A

Open Recommendations	Potential Monetary Benefits
accordance with Department standards.	
Recommendation 38: Embassy Warsaw should implement a records management program for the mission that complies with Department standards.	N/A
<i>Inspection of Embassy Kuala Lumpur, Malaysia</i> (ISP-I-24-14, 5/2024)	
Recommendation 3: Embassy Kuala Lumpur, in coordination with the Bureau of Consular Affairs and the Bureau of Overseas Buildings Operations, should provide a wheelchair-accessible entryway and consular interview window for consular applicants.	N/A
Recommendation 4: Embassy Kuala Lumpur, in coordination with the Bureau of Consular Affairs and the Bureau of Overseas Buildings Operations, should provide protection from the elements for consular applicants.	N/A
<i>Inspection of Embassy Dili, Timor-Leste</i> (ISP-I-24-13, 5/2024)	
Recommendation 1: Embassy Dili should monitor, evaluate, and prepare required performance reports regarding grants for the Ambassador’s Self-Help Fund in accordance with the Federal Assistance Directive and Department standards.	N/A
Recommendation 3: Embassy Dili should provide consular applicants with toilet facilities and drinking water facilities that meet Department standards.	N/A
Recommendation 4: Embassy Dili should institute regular mechanisms to coordinate the full range of U.S. foreign assistance activities in Timor-Leste.	N/A
Recommendation 5: Embassy Dili should use the Integrated Logistics Management System to track all personal and program property in accordance with Department standards.	N/A
Recommendation 6: Embassy Dili should seek permits from the Bureau of Overseas Buildings Operations to use shipping containers for functional space in accordance with Department requirements.	N/A
Recommendation 7: Embassy Dili should comply with Department training standards for the use of powered industrial trucks, such as forklifts.	N/A
Recommendation 9: Embassy Dili should bring its motor pool operations into compliance with Department standards.	N/A
Recommendation 10: Embassy Dili should bring its motor vehicle safety program into compliance with Department standards.	N/A
Recommendation 11: Embassy Dili should manage its bulk fuel operation in accordance with Department standards.	N/A
Recommendation 12: Embassy Dili should bring its contracting officer’s representative program into compliance with Department standards.	N/A
Recommendation 13: Embassy Dili should close out procurement files in accordance with Department standards.	N/A
Recommendation 14: Embassy Dili should bring its time and attendance procedures for overtime or compensatory time into compliance with Department standards.	N/A
Recommendation 15: Embassy Dili should approve salary advances in accordance with its local compensation plan.	N/A
Recommendation 17: Embassy Dili should bring its cashiering operations into	N/A

Open Recommendations	Potential Monetary Benefits
compliance with Department standards.	
Recommendation 18: Embassy Dili should bring the safety, health, and environmental management program into compliance with Department standards.	N/A
Recommendation 19: Embassy Dili, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic safety evaluations of all its residential properties in accordance with Department standards.	N/A
Recommendation 22: Embassy Dili should retire records in accordance with Department records management standards.	N/A
Recommendation 23: Embassy Dili should install an emergency power-off switch in the unclassified server room in accordance with Department standards.	N/A
Recommendation 24: Embassy Dili should complete all information systems security officer responsibilities in accordance with Department standards.	N/A
Recommendation 25: Embassy Dili should ensure the local information technology configuration control board performs its responsibilities in accordance with Department standards.	N/A
<i>Inspection of Embassy Lilongwe, Malawi (ISP-I-24-15, 3/2024)</i>	
Recommendation 1: Embassy Lilongwe should comply with Department guidance for consular cashier operations.	N/A
Recommendation 2: Embassy Lilongwe should comply with Department standards for consular crisis preparedness.	N/A
Recommendation 3: Embassy Lilongwe should conduct its fraud prevention program in accordance with Department standards.	N/A
Recommendation 5: Embassy Lilongwe should bring its panel physician program into compliance with Department standards.	N/A
Recommendation 9: Embassy Lilongwe should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
Recommendation 10: Embassy Lilongwe should bring its fire protection program into compliance with Department standards.	N/A
Recommendation 11: Embassy Lilongwe, in coordination with the Bureau of Overseas Buildings Operations, should conduct the required annual review of the Zomba Mountain Cottage to determine whether the property is economical to retain and if continued U.S. government ownership of the property is justified.	N/A
Recommendation 12: Embassy Lilongwe should comply with applicable Department overseas motor vehicle safety requirements for chauffeurs and incidental drivers under chief of mission authority.	N/A
Recommendation 13: Embassy Lilongwe should manage its bulk fuel operation in accordance with Department standards.	N/A
Recommendation 14: Embassy Lilongwe should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for storage or remove them in accordance with Department standards.	N/A
Recommendation 15: Embassy Lilongwe, in coordination with the Bureau of Administration, should bring its furniture and appliance pool program into compliance with Department standards.	N/A

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Recommendation 16: Embassy Lilongwe should bring its property management procedures into compliance with Department standards.	N/A
Recommendation 17: Embassy Lilongwe should administer its contracts in accordance with Department standards.	N/A
Recommendation 18: Embassy Lilongwe should close out procurement files in accordance with Department standards.	N/A
Recommendation 19: Embassy Lilongwe should bring its local compensation plan and practices into alignment with Department authorizations.	N/A
Recommendation 20: Embassy Lilongwe should bring its performance management program into compliance with Department standards.	N/A
Recommendation 21: Embassy Lilongwe should bring its human resource procedures into compliance with Department standards.	N/A
Recommendation 22: Embassy Lilongwe should activate and test its satellite phones in accordance with Department standards.	N/A
<i>Inspection of Embassy Dar es Salaam, Tanzania</i> (ISP-I-24-12, 3/2024)	
Recommendation 10: The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with Embassy Dar es Salaam, should conduct joint evaluation reviews with the government of Tanzania in accordance with the letter of agreement and memorandum of understanding.	N/A
Recommendation 13: Embassy Dar es Salaam should bring its fire protection program into compliance with Department standards.	N/A
Recommendation 21: Embassy Dar es Salaam should bring its Health Unit inventory management practices into compliance with Department standards.	N/A
<i>Inspection of Embassy Baghdad and Constituent Post, Iraq</i> (ISP-I-24-06, 1/2024)	
Recommendation 11: The Bureau of Overseas Buildings Operations, in coordination with Embassy Baghdad and the Bureau of Near Eastern Affairs, should conduct a cost-benefit analysis and determine the feasibility of connecting the Baghdad Embassy Compound to the local power grid.	N/A
Recommendation 12: Embassy Baghdad should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
Recommendation 13: Embassy Baghdad should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers as functional space or dismantle and remove them, in accordance with Department standards.	N/A
Recommendation 15: Embassy Baghdad should comply with all Department motor vehicle safety management program standards for incidental drivers under chief of mission authority.	N/A
Recommendation 17: Embassy Baghdad should bring its contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 20: Embassy Baghdad should manage locally employed staff position descriptions in accordance with Department standards.	N/A
Recommendation 21: Embassy Baghdad should obtain written confirmation from the government of Iraq that U.S. direct-hire employees assigned to the mission are	N/A

Open Recommendations	Potential Monetary Benefits
accredited and will receive diplomatic privileges and immunities.	
Recommendation 23: Embassy Baghdad should manage its third-country national employment program in accordance with Department standards.	N/A
Recommendation 24: Embassy Baghdad should manage locally employed staff official personnel folders in accordance with Department standards.	N/A
Recommendation 26: Embassy Baghdad should implement a system for oversight of U.S. direct-hire employee compliance with Department mandatory training requirements.	N/A
Recommendation 30: Embassy Baghdad should comply with mandatory training requirements for system administrators.	N/A
Recommendation 31: Embassy Baghdad, in coordination with the Bureaus of Overseas Buildings Operations and Information Resource Management, should remediate the telecommunications infrastructure at the Baghdad Diplomatic Support Center, in accordance with Department standards.	N/A
Recommendation 32: Embassy Baghdad, in coordination with the Bureau of Overseas Buildings Operations, should configure mailrooms at the Baghdad Embassy Compound and the Baghdad Diplomatic Support Center in accordance with Department standards.	N/A
Recommendation 36: Embassy Baghdad should manage mission records in accordance with Department standards.	N/A
Recommendation 37: Embassy Baghdad, in coordination with the Bureau of Overseas Buildings Operations, should comply with Department standards for server room safety controls.	N/A
<i>Inspection of the Bureau of Medical Services (ISP-I-24-08, 12/2023)</i>	
Recommendation 3: The Bureau of Medical Services should establish and implement a bureau organizational structure that aligns with operational needs in accordance with Department guidelines.	N/A
Recommendation 4: The Bureau of Medical Services should implement procedures that define and document its decision-making process for policy and operational changes.	N/A
Recommendation 7: The Bureau of Medical Services should conduct annual reviews of medical provider clinical performance in accordance with health care industry standards.	N/A
Recommendation 9: The Bureau of Medical Services should implement written service standards for the services and support provided by the bureau's Executive Office and hold the Executive Office accountable for meeting the service standards.	N/A
Recommendation 10: The Bureau of Medical Services should bring the contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 11: The Bureau of Medical Services, in coordination with the Bureau of Administration, should bring its contract and contracting officer's representative files into compliance with Department and federal guidance.	N/A
Recommendation 16: The Bureau of Medical Services should bring its records management program into compliance with Department standards.	N/A

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<i>Inspection of Embassy Vienna, Austria</i> (ISP-I-24-04, 12/2023)	
Recommendation 4: Embassy Vienna, in coordination with the Bureaus of Overseas Buildings Operations and Consular Affairs, should provide a wheelchair accessible interview window for consular applicants, in accordance with Department standards.	N/A
Recommendation 7: Embassy Vienna should bring its tri-mission contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 12: Embassy Vienna should retire records in accordance with Department records management standards.	N/A
Recommendation 13: Embassy Vienna should install server room emergency power-off switches in accordance with Department standards.	N/A
<i>Inspection of the American Institute in Taiwan-Taipei and Kaohsiung</i> (ISP-I-24-07, 11/2023)	
Recommendation 14: The American Institute in Taiwan-Taipei should administer its facility management expendable supplies in accordance with Department standards.	N/A
Recommendation 17: The American Institute in Taiwan-Taipei, in coordination with the Bureau of Global Talent Management, should bring its local compensation plan into compliance with Taiwan labor laws.	N/A
<i>Review of U.S. Department of State End-Use Monitoring in Ukraine</i> (ISP-I-24-02, 11/2023)	
Recommendation 5: The Bureau of International Narcotics and Law Enforcement Affairs should plan and conduct an evaluation of alternative end-use monitoring procedure pilots in Ukraine.	N/A
<i>Inspection of Embassy Lomé, Togo</i> (ISP-I-23-22, 7/2023)	
Recommendation 3: Embassy Lomé should resolve fraud referrals in accordance with Department standards.	N/A
<i>Inspection of Embassy Cotonou, Benin</i> (ISP-I-23-20, 7/2023)	
Recommendation 2: Embassy Cotonou should comply with Department standards for consular crisis preparedness.	N/A
Recommendation 5: Embassy Cotonou should dispose of excess expendable property in accordance with Department guidelines.	N/A
<i>Inspection of Embassy Abuja and Constituent Post, Nigeria</i> (ISP-I-23-09, 6/2023)	
Recommendation 13: Embassy Abuja should conduct joint evaluation reviews with the government of Nigeria for Bureau of International Narcotics and Law Enforcement Affairs-funded projects in accordance with the letter of agreement.	N/A
Recommendation 19: Embassy Abuja should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for storage and office space or dismantle and remove them in accordance with Department.	N/A
Recommendation 23: Embassy Abuja should revise its motor vehicle policy to	N/A

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adhere to Department requirements for “other authorized use” of U.S. government vehicles and watercraft.	
Recommendation 27: Embassy Abuja should dispose of excess expendable and nonexpendable property in accordance with Department guidelines.	N/A
Recommendation 31: Embassy Abuja should manage the fuel and motor vehicle transportation coupon program in accordance with Department guidance.	N/A
Recommendation 32: Embassy Abuja should review its unliquidated obligations in accordance with Department standards and put up to \$1.2 million to better use.	\$1,200,000
<i>Inspection of Embassy Brussels, Belgium</i> (ISP-I-23-11, 5/2023)	
Recommendation 3: Embassy Brussels, in coordination with the Bureaus of Consular Affairs and Overseas Buildings Operations, should provide a wheelchair-accessible restroom option for consular customers.	N/A
Recommendation 5: The U.S. Mission to the North Atlantic Treaty Organization, in coordination with Embassy Brussels, should require that all residences are inspected and certified in the Post Occupational Safety and Health Officer Certification Application in accordance with Department standards.	N/A
Recommendation 13: Embassy Brussels should bring its contracting officer’s representative program into compliance with Department standards.	N/A
Recommendation 17: Embassy Brussels, in coordination with the Bureaus of Budget and Planning, the Comptroller and Global Financial Services, European and Eurasian Affairs, and Global Talent Management, should implement a plan to fully fund the locally employed staff defined benefit pension plan to comply with Belgium’s labor laws and address long-term funding concerns.	N/A
Recommendation 21: Embassy Brussels should categorize, assess, and authorize its locally developed applications in accordance with Department standards.	N/A
<i>Inspection of Embassy Beirut, Lebanon</i> (ISP-I-23-10, 4/2023)	
Recommendation 3: Embassy Beirut, in coordination with the Bureau of Overseas Buildings Operations, should bring its fire protection program into compliance with Department standards.	N/A
Recommendation 4: Embassy Beirut, in coordination with the Bureau of Overseas Buildings Operations, should report all unauthorized construction projects and rectify each project in accordance with Department standards.	N/A
Recommendation 5: Embassy Beirut should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for permanent storage or dismantle and remove them in accordance with Department requirements.	N/A
Recommendation 13: Embassy Beirut should comply with Department standards for managing its dedicated internet networks.	N/A
<i>Inspection of Embassy Khartoum, Sudan</i> (ISP-I-23-13, 3/2023)	
Recommendation 1: Embassy Khartoum should document its public diplomacy grants in accordance with Department standards.	N/A
Recommendation 2: Embassy Khartoum should conduct its consular fraud	N/A

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prevention program in accordance with Department standards.	
Recommendation 3: Embassy Khartoum should develop and implement a written consular training and orientation program in accordance with Department standards.	N/A
Recommendation 4: Embassy Khartoum should install signage at the Consular Section’s public entrance with all information required by Department guidance.	N/A
Recommendation 7: Embassy Khartoum should dismantle and remove its shipping containers and portable structures in accordance with Department requirements or obtain authorization from the Bureau of Overseas Buildings Operations to use them as permanent storage.	N/A
Recommendation 9: Embassy Khartoum should comply with Department guidance on mishap reporting.	N/A
Recommendation 10: Embassy Khartoum should manage its bulk fuel operation in accordance with Department standards.	N/A
Recommendation 11: Embassy Khartoum should use the Integrated Logistics Management System to track all uniforms and personal protective equipment in accordance with Department standards.	N/A
Recommendation 12: Embassy Khartoum should complete all information systems security officer responsibilities in accordance with Department standards.	N/A
Recommendation 14: Embassy Khartoum should implement steps to secure and monitor its dedicated internet networks.	N/A
Recommendation 15: Embassy Khartoum should complete information technology contingency plans for the unclassified and classified networks and test the plans in accordance with Department standards.	N/A
Recommendation 16: Embassy Khartoum should develop an acquisition plan for its information technology needs in accordance with Department standards.	N/A
Recommendation 17: Embassy Khartoum should implement standard operating procedures for managing and tracking mobile devices as required by Department standards.	N/A
Recommendation 18: Embassy Khartoum should implement a records management program that complies with Department standards.	N/A
<i>Inspection of the Bureau of International Narcotics and Law Enforcement Affairs (ISP-I-23-08, 1/2023)</i>	
Recommendation 6: The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Office of Foreign Assistance and the Bureau of Budget and Planning, should implement monitoring and evaluation plans for its major programs, in accordance with Department standards.	N/A
Recommendation 9: The Bureau of International Narcotics and Law Enforcement Affairs should evaluate its long-term ongoing programs in accordance with Department standards.	N/A
Recommendation 16: The Bureau of International Narcotics and Law Enforcement Affairs should close out federal assistance awards as required by the Federal Assistance Directive.	N/A
Recommendation 19: The Bureau of International Narcotics and Law Enforcement	N/A

Open Recommendations	Potential Monetary Benefits
Affairs should implement written service standards for the services and support provided by the Executive Office and hold the Executive Office accountable for meeting the service standards.	
Recommendation 21: The Bureau of International Narcotics and Law Enforcement Affairs should review and deobligate all invalid unliquidated obligations in accordance with Department guidance so funds of up to \$220 million can be put to better use.	\$220,000,000
Recommendation 26: The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Bureau of Information Resource Management, should complete the assessment and authorization to operate process for the Office of Aviation web application.	N/A
Recommendation 28: The Bureau of International Narcotics and Law Enforcement Affairs should develop and implement records management procedures for organizing and managing bureau electronic records.	N/A
<i>Inspection of Embassy Buenos Aires, Argentina</i> (ISP-I-23-06, 12/2022)	
Recommendation 8: Embassy Buenos Aires should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for permanent storage and office space or dismantle and remove them in accordance with Department requirements.	N/A
Recommendation 16: Embassy Buenos Aires, in coordination with the Bureaus of Western Hemisphere Affairs and Information Resource Management, should remediate the network cabling infrastructure to comply with Department standards.	N/A
Recommendation 17: Embassy Buenos Aires, in coordination with the Bureaus of Western Hemisphere Affairs and Overseas Buildings Operations, should relocate the telecommunications demarcation points outside limited access area communications rooms in accordance with Department standards.	N/A
<i>Inspection of Embassy Kuwait City, Kuwait</i> (ISP-I-23-07, 11/2022)	
Recommendation 11: Embassy Kuwait City, in coordination with the Bureau of Overseas Buildings Operations, should conduct a technical review of the design plans for the two structures used as facility management workshops and breakrooms and a bodyguard breakroom and submit the survey for approval, in accordance with Department standards.	N/A
<i>Inspection of Embassy Ottawa and Constituent Posts, Canada</i> (ISP-I-23-04, 10/2022)	
Recommendation 5: Embassy Ottawa, in coordination with the Bureau of Overseas Buildings Operations, should bring all consular spaces into compliance with Department standards.	N/A
Recommendation 10: Embassy Ottawa should comply with all Department Motor Vehicle Safety Management Program standards for incidental drivers under chief of mission authority.	N/A
Recommendation 11: Embassy Ottawa should use the Integrated Logistics	N/A

Open Recommendations	Potential Monetary Benefits
Management System to account for all expendable property in accordance with Department standards.	
Recommendation 12: Embassy Ottawa should bring its contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 26: Embassy Ottawa should relocate the telecommunications demarcation point outside the limited access main telephone frame room at Consulate General Toronto.	N/A
<i>Inspection of Embassy Santiago, Chile</i> (ISP-I-22-10, 3/2022)	
Recommendation 8: Embassy Santiago should bring its contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 14: Embassy Santiago should retire records in accordance with Department records management standards.	N/A
<i>Inspection of the Bureau of East Asian and Pacific Affairs</i> (ISP-I-22-06, 12/2021)	
Recommendation 1: The Bureau of East Asian and Pacific Affairs should review its Joint Regional Strategy in accordance with Department guidelines.	N/A
Recommendation 3: The Bureau of East Asian and Pacific Affairs, in coordination with the Bureau of Global Talent Management, should conduct an organizational assessment to align its organizational structure with bureau operational needs and Department requirements.	N/A
<i>Review of the Bureau of Consular Affairs' ConsularOne Modernization Program –Significant Deployment Delays Continue</i> (ISP-I-22-03, 11/2021)	
Recommendation 10: The Bureau of Consular Affairs, in coordination with the Bureau of Information Resource Management, should complete the assessment and authorization process for the Office of Consular Systems and Technology's information systems with expired authorizations to operate.	N/A
Recommendation 11: The Bureau of Consular Affairs should perform annual security controls assessments for the Office of Consular Systems and Technology's information systems in accordance with Department standards.	N/A
<i>Inspection of the Office of the Science and Technology Adviser to the Secretary</i> (ISP-I-21-30, 8/2021)	
Recommendation 4: The Office of the Science and Technology Adviser to the Secretary, in coordination with the Offices of the Under Secretary for Economic Growth, Energy, and the Environment, the Deputy Secretary of State, and the Deputy Secretary of State for Management and Resources, should submit a statement of its policy areas of responsibilities in accordance with Department standards.	N/A
<i>Inspection of the Bureau of Overseas Buildings Operations' Office of Safety, Health, and Environmental Management</i> (ISP-I-21-21, 4/2021)	
Recommendation 4: The Bureau of Overseas Buildings Operations, in coordination with the Bureaus of European and Eurasian Affairs, Near Eastern Affairs, and	N/A

Open Recommendations	Potential Monetary Benefits
Western Hemisphere Affairs, should bring principal officer residential swimming pools at Embassies Cairo, Madrid, and Quito, and Consulate General Hamilton into compliance with Department swimming pool safety standards.	
<i>(Management Assistance Report: Continued Deficiencies in Performance of Information Systems Security Officer Responsibilities at Overseas Posts (ISP-21-07, 12/2020)</i>	
Recommendation 1: The Bureau of Global Talent Management, in coordination with the Under Secretary for Management, the Bureaus of Diplomatic Security and Information Resource Management, and the regional bureaus, should conduct an organizational assessment of the information systems security officer program to determine the feasibility of creating full-time overseas positions and implement the results of the assessment with an appropriate reporting structure for those positions.	N/A
<i>Inspection of Embassy Bern, Switzerland (ISP-I-20-21, 5/2020)</i>	
Recommendation 2: Embassy Bern, in coordination with the Bureau of Overseas Buildings Operations, should provide accommodations for consular applicants in accordance with Department standards.	N/A
<i>Inspection of the Bureau of Democracy, Human Rights, and Labor’s Foreign Assistance Program Management (ISP-I-19-12, 10/2018)</i>	
Recommendation 3: The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of Administration, should finalize a service level agreement clarifying the Bureau of Administration’s responsibilities for grants support.	N/A

Table D.4
U.S. Department of State Significant Management Decisions With Which OIG Disagreed, 10/1/2024–3/31/2025

None

Table D.5
U.S. Department of State Management Success in Implementing Recommendations,
10/1/2024–3/31/2025

Office of Audits
<p><i>Audit of Department of State Procedures To Establish Program Fees for the Furniture and Appliance Pool Program</i> (AUD-FM-23-22, 6/2023)</p> <p>In response to recommendations in this report, the Department has strengthened its policy requirements, increased oversight of posts' Furniture and Appliance Pool program management activities, disseminated updated guidance, and implemented controls in the lifecycle replacement plan. As a result, the Department may be in better postured with more accurate data, improved asset management practices, and able to more reliably determine current and future furniture and appliance pool financial needs.</p>
Office of Inspections
<p><i>Inspection of Embassy Athens and Constituent Post, Greece</i> (ISP-I-22-14, 5/2022)</p> <p>OIG recommended that Embassy Athens reduce its printer inventory to comply with Department standards for printer management, so that funds of up to \$150,000 can be put to better use. In response to the recommendation, Embassy Athens disposed, transferred, or circulated approximately \$83,773 worth of printer stock with \$4,057 being sold at auctions since the inspection, with a total of \$87,830 put to better use.</p>
<p><i>Inspection of Embassy Brussels, Belgium</i> (ISP-I-23-11, 5/2023)</p> <p>OIG recommended that Embassy Brussels reprogram additional Department-funded information management positions to International Cooperative Administrative Support Services (ICASS)-funded positions, in accordance with Department standards, so funds of up to \$243,993 over 3 years per position could be put to better use. In response to the recommendation, Embassy Brussels provided documentation showing that three Bureau of Diplomatic Technology officer positions had been reprogrammed to ICASS-funded ones and approved by the ICASS council for FY25, resulting in \$731,979 put to better use.</p>
<p><i>Inspection of Embassy Abuja and Constituent Post, Nigeria</i> (ISP-I-23-09, 6/2023)</p> <p>OIG recommended that Embassy Abuja clear overdue travel advances in accordance with Department guidelines and put funds up to \$275,838 to better use. In response to the recommendation, Embassy Abuja provided an Excel workbook clarifying employees who owed money and when it was collected by the embassy, or employees who were owed money and were subsequently paid by the Embassy. The clearing of overdue travel advances resulted in \$85,020 put to better use.</p>
<p><i>Inspection of Embassy Baghdad and Constituent Post, Iraq</i> (ISP-I-24-06, 1/2024)</p> <p>OIG recommended that Embassy Baghdad dispose of excess motor vehicle inventory at the Baghdad Diplomatic Support Center, in accordance with Department standards. As a result, Embassy Baghdad provided documentation showing the transfer of 10 vehicles resulting in \$1,159,290 funds put to better use.</p>
<p><i>Inspection of Embassy Kuala Lumpur, Malaysia</i> (ISP-I-24-14, 5/2024)</p>

OIG recommended that Embassy Kuala Lumpur review and, if determined not to be valid, de-obligate all unliquidated obligations without activity for more than 1 year so that funds of up to \$109,000 can be put to better use. As a result, Embassy Kuala Lumpur provided documentation showing that it reviewed and de-obligated its invalid unliquidated obligations, putting \$49,433 in funds put to better use. OIG also recommended that Embassy Kuala Lumpur, in coordination with the Bureau of Administration, review unauthorized commitments totaling \$78,990 for travel related service fees to determine whether they should be ratified in accordance with Department standards. As a result, Embassy Kuala Lumpur ratified its unauthorized commitments totaling \$94,297 for travel related service fees in accordance with Department standards, which closed the recommendation.

Inspection of Embassy Warsaw and Constituent Post, Poland
(ISP-I-24-18, 6/2024)

OIG recommended that the embassy reprogram additional Department-funded information management positions to ICASS-funded positions, in accordance with Department standards, so funds of up to \$243,993 over 3 years per position could be put to better use. In response to the recommendation, Embassy Warsaw provided documentation showing that two Bureau of Diplomatic Technology officer positions had been reprogrammed to ICASS-funded ones and approved by the ICASS council for FY25. As a result, funds of up to \$487,986 can be put to better use. OIG also recommended that Embassy Warsaw review its nonexpendable property inventory and dispose of excess inventory in accordance with Department standards. In response to the recommendation, Embassy Warsaw provided documentation from auctions held in 2024, and exchange/sale reports showing all proceeds for 2024. The sale of its nonexpendable property resulted in \$75,557 being put to better use.

APPENDIX E: U.S. AGENCY FOR GLOBAL MEDIA COMPLIANCE

Table E.1 reports the status of open Office of Inspector General (OIG) recommendations to the U.S. Agency for Global Media (USAGM) as of March 31, 2025.

OIG Compliance Lexicon

Open

Unresolved: No agreement between OIG and management on the recommendation or proposed corrective action.

Resolved: Agreement on the recommendation and proposed corrective action but implementation has not been completed.

Closed

Agreed-upon corrective action is complete.

Table E.1

Open Office of Inspections Recommendations Issued in Previous Periods, Pending Final U.S. Agency for Global Media Action, as of 3/31/2025

Significant Open Recommendations	Potential Monetary Benefits
None	

Open Recommendations	Potential Monetary Benefits
None	

APPENDIX F: ABBREVIATIONS

Abbreviation	Full Name
AMD	Acquisition Management Directorate
AV	armored vehicles
AUD	Office of Audits
CIGIE	Council of the Inspectors General on Integrity and Efficiency
COR	Contracting Officer Representative
DCAA	Defense Contract Audit Agency
Department	U.S. Department of State
DSSR	U.S. Department of State Standardized Regulations
DoD	Department of Defense
ESP	Office of Evaluations and Special Projects
FAM	Foreign Affairs Manual
GEER	Global Emergencies and Emerging Risks
INV	Office of Investigations
ISP	Office of Inspections
Lead IG	Lead Inspector General
NATO	North Atlantic Treaty Organization
OAR	Operation Atlantic Resolve
OCO	overseas contingency operations
OES	Operation Enduring Sentinel
OFS	Operation Freedom's Sentinel
OIG	Office of Inspector General
OIR	Operation Inherent Resolve
OMB	Office of Management and Budget
OPM	Office of Personnel Management
PPD-19	Presidential Policy Directive 19
PPP	public-private partnerships
PP&E	Property, plant, and equipment
QR	quick response
SBSP	Small Business Subcontracting Plans
TSCTP	Trans-Sahara Counterterrorism Partnership
UN	United Nations
USAGM	U.S. Agency for Global Media
USAID	U.S. Agency for International Development

Abbreviation	Full Name
U.S.C.	United States Code
USIBWC	International Boundary and Water Commission, United States and Mexico, U.S. Section
USUN	U.S. Mission to the United Nations

APPENDIX G: INDEX OF REPORTING REQUIREMENTS UNDER 5 U.S.C. SECTION 405

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