



Office of Inspector General

U.S. DEPARTMENT *of* STATE

Semiannual Report to the Congress

October 1, 2025, to March 31, 2026





OUR VISION

We inspire public trust in the advancement of U.S. foreign affairs.

OUR MISSION

We foster efficiency and effectiveness in U.S. foreign affairs through meaningful, independent oversight and investigations.

OUR VALUES

TRUST

We are reliable and impartial, instilling confidence in all we do.

RESPECT

We model civility and embrace differences, forging a collaborative environment.

ACCOUNTABILITY

We are credible and transparent in our work, holding ourselves and the agencies we oversee to the highest standards.

INTEGRITY

We are honest, objective, and principled, advancing ethical conduct by doing the right thing, even when it is hard.

LEARNING

We seek continuous improvement in ourselves and our work, empowering professional growth and development.



Office of Inspector General Summary of Performance, 10/1/2025–3/31/2026

	Issued During the Reporting Period	Management Decision During the Reporting Period
Questioned Costs	\$389,000	\$855,048
Funds To Be Put to Better Use	\$2,266,734	\$919,067
Investigative Monetary Results	\$432,447	--
Total	\$3,088,181	\$1,774,115
<i>Additional monetary benefits achieved this period as the result of prior OIG recommendations</i>		\$637,138

Investigative Activities



27

Cases Opened



17

Cases Closed



7

Criminal Actions (arrests, indictments, convictions)



1

Civil Action



78

Administrative Actions



1,379

Hotline Complaints Received

Reports



8

Office of Audits



1

Office of Whistleblower Integrity and Special Projects



18

Office of Inspections



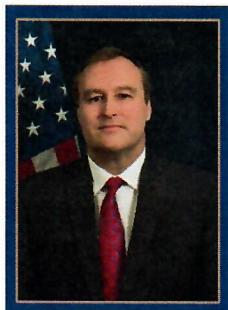
4

Office of Overseas Contingency Operations^a

Total 31

^a All jointly issued with Department of Defense OIG and U.S. Agency for International Development OIG.

MESSAGE FROM THE SENIOR OFFICIAL PERFORMING THE DUTIES OF THE INSPECTOR GENERAL



Arne B. Baker

I am pleased to present this *Semiannual Report to the Congress*, covering the oversight activities of the Office of Inspector General (OIG) for the U.S. Department of State (Department) and the U.S. Agency for Global Media (USAGM) from October 1, 2025, to March 31, 2026. OIG oversees more than \$80.8 billion in Department and USAGM programs and operations. We also provide oversight for the U.S. Section of the International Boundary and Water Commission (USIBWC). Through our investigative and oversight work, OIG prevents and detects fraud, waste, mismanagement, and corruption in the programs and operations of the agencies we oversee to advance the protection of taxpayer resources.

This reporting period began on the first day of what became a 43-day U.S. government shutdown. Because we had to pause our work during the lapse in appropriations, some work intended for completion during this reporting period instead will be included in the *Semiannual Report to the Congress* for the reporting period beginning April 1, 2026. We have made adjustments to our audit, inspection, and evaluation plans to prioritize critical work notwithstanding this operating challenge.

During this reporting period, we identified approximately \$3.1 million in monetary benefits, including \$389,000 in questioned costs, \$2.3 million in funds put to better use, and \$432,000 in investigative monetary results. The Department made management decisions on approximately \$1.8 million in potential monetary benefits identified by OIG during the current and prior reporting periods. We issued 31 reports to improve the programs and operations of the agencies we oversee and closed 250 recommendations associated with 68 reports; 17 of these recommendations were significant and demonstrated implementation of crucial corrective actions by the Department, USAGM, and USIBWC.

Our work demonstrates the dedication of OIG's mission-driven workforce to delivering meaningful results to the American people. I am grateful to them and to the Department, USAGM, USIBWC, and Congress for their support of our efforts.

A handwritten signature in blue ink, appearing to read 'Arne B. Baker'.

Arne B. Baker
Senior Official Performing the Duties of the Inspector General
April 30, 2026

MESSAGE FROM THE SENIOR OFFICIAL PERFORMING THE DUTIES OF THE INSPECTOR GENERAL ii

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OVERVIEW



1 OVERSIGHT STRATEGY

The mission of the Office of Inspector General (OIG) for the U.S. Department of State (Department) and the U.S. Agency for Global Media (USAGM) is to conduct independent audits, evaluations, inspections, and investigations to promote economy, efficiency, and effectiveness and to prevent and detect fraud, waste, abuse, and mismanagement in the programs and operations of the Department and USAGM.

OIG's mandate is broad and comprehensive, involving oversight of the full scope of Department and USAGM programs and operations, as well as the U.S. Section of the International Boundary and Water Commission (USIBWC). OIG is responsible for overseeing more than \$80.8 billion in Department, USAGM, and foreign assistance resources.

In addition to OIG's agency-specific responsibilities, our mandate expanded in January 2013 when Congress amended the Inspector General Act to provide for coordinated interagency oversight of overseas contingency operations (OCOs), including the designation of a Lead Inspector General for each OCO.

As of March 31, 2026, OIG's Senior Official Performing the Duties of the Inspector General was the Associate Inspector General for six active OCOs: Operation Inherent Resolve (OIR) to defeat the Islamic State in Iraq and Syria; Operation Atlantic Resolve (OAR) to bolster the North Atlantic Treaty Organization (NATO) and support Ukraine after Russia's full-scale invasion; Operation Enduring Sentinel (OES) to contain terrorist threats emanating from Afghanistan and protect the homeland by maintaining pressure on those threats; Operation Southern Guard (OSG), the military mission to support U.S. Department of Homeland Security (DHS) migrant operations at Naval Station Guantanamo Bay, Cuba; and Operation Southern Spear (OSS) to counter narco-terrorist operations in the Caribbean and eastern Pacific; and a classified operation.

OIG maintains an office at Embassy Kyiv, Ukraine, where the Office of Audits' (AUD) Global Emergencies and Emerging Risks (GEER) Directorate and the Office of Investigations (INV) dedicate on-the-ground resources, expertise, and oversight and manage enforcement activities. INV maintains a permanent position at Embassy Kyiv but in March 2026 began filling that position with a more flexible TDY coverage model.

Domestically, in addition to OIG's Washington, DC, headquarters, OIG has strategically co-located investigative staff with the Department's Global Financial Services Center and the Bureau of Human Resources staff in Charleston, SC.

OIG Strategic Plan

OIG’s Strategic Plan affirms our commitment to conducting high-quality oversight of the agencies we oversee while informing the Office of Management and Budget (OMB), Congress, the public, and other stakeholders about how OIG safeguards public resources. The plan not only emphasizes OIG’s ongoing dedication to enhancing its own operations and ensuring a highly motivated, well-trained workforce capable of fulfilling its responsibilities, but also builds on the foundation laid by the previous strategic plan.

Every year, OIG develops an organizational performance plan featuring discrete SMART (specific, measurable, achievable, relevant, timebound) actions to execute the strategies outlined in the *Strategic Plan for FYs 2025–2029*. OIG actively monitors and evaluates progress on these actions, proposing adjustments as necessary to ensure we remain focused and on track toward completion of our strategic priorities.

Figure 1.1
Strategic Plan Overview for FYs 2025–2029



2 COMMUNICATIONS AND OUTREACH

OIG communicates its global mission to Congress, the Department, USAGM, and USIBWC employees and contractors; peers in the oversight community; and the public in a variety of ways.

Communication With Congress

OIG regularly interacts with Members of Congress and their staff by testifying at hearings, responding to congressional requests, and providing briefings on OIG work.

OIG also maintains a public website and social media accounts to provide all stakeholders with current and accurate information on OIG activities.

Hotline Complaints

During this reporting period, the OIG Hotline continued to serve as a vehicle through which Department, USAGM, and USIBWC employees and contractors, as well as members of the public, report suspected fraud, waste, abuse, and mismanagement in the programs and operations OIG oversees. OIG received hotline complaints via the OIG website, mail, and telephone. For a summary of actions taken in response to OIG Hotline complaints received during this reporting period, see Table 2.1.

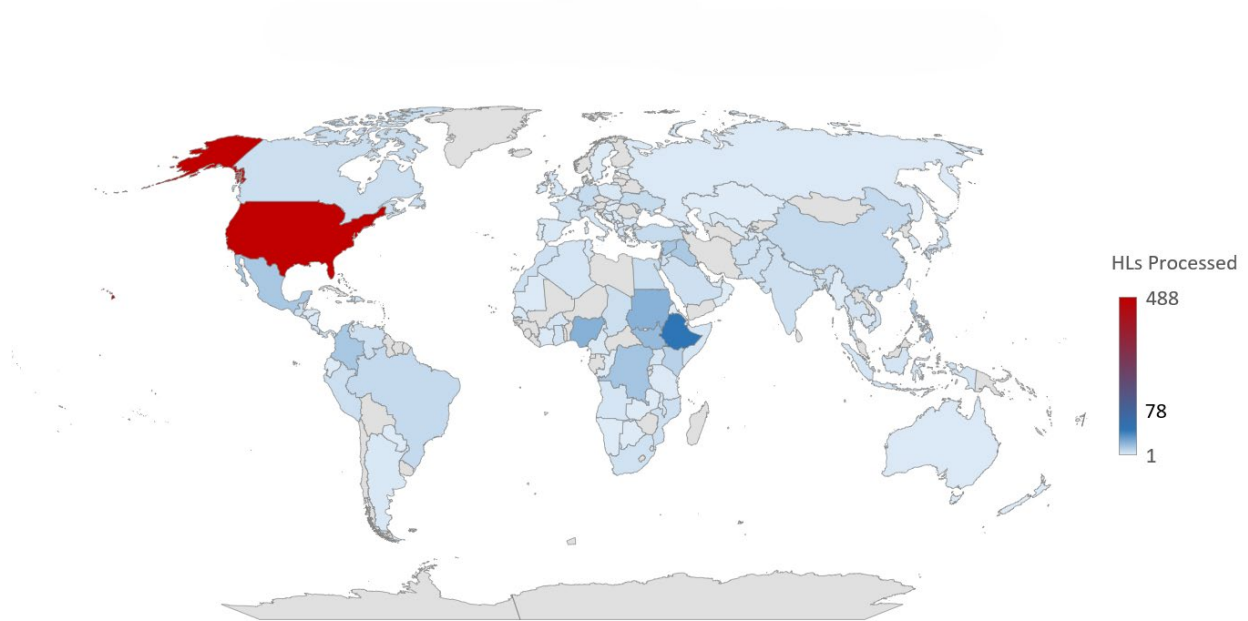
Table 2.1
OIG Hotline Complaints, 10/1/2025–3/31/2026

Referred to Other Offices for Action	878
Held for Action Within OIG	90
No Action Required	411
Total Complaints Received	1,379

OVERVIEW

Figure 2.1 highlights the OIG Hotline's global reach. Of the 1,379 complaints received this reporting period, 891 (65 percent) concerned possible criminal, civil, and administrative violations occurring in other countries. The remaining 488 complaints dealt with alleged violations in the United States.

Figure 2.1
Hotline Complaints Processed by Country, 10/1/2025-3/31/2026



Source: Office of Investigations' electronic case management system.

3 OVERSEAS CONTINGENCY OPERATIONS

OIG has both oversight and reporting responsibilities for OCOs under the Inspector General Act of 1978, as amended (5 United States Code [U.S.C.] Section 419). Section 419 is triggered when the Secretary of Defense declares that a military operation constitutes an OCO or when an operation results in troops being called to or retained on active duty.

Following one of these triggers, Section 419 activates a “Lead Inspector General” requirement for concerted action by the OIGs of the State Department, U.S. Department of Defense (DoD), and the U.S. Agency for International Development (USAID), with one of them designated as the Lead Inspector General.

Since September 2014, OIG—with the DoD and USAID OIGs—has provided statutorily mandated oversight of 12 different OCOs. As of March 31, 2026, these responsibilities applied to 6 active OCOs: OIR to defeat the Islamic State in Iraq and Syria; OAR to bolster NATO and support Ukraine after Russia’s full-scale invasion; OES to contain terrorist threats emanating from Afghanistan and protect the homeland by maintaining pressure on those threats; OSG, the military mission to support DHS migrant operations at Naval Station Guantanamo Bay, Cuba; OSS to counter narco-terrorist operations in the Caribbean and eastern Pacific; and a classified operation.

For a list of OIG activities in support of the Lead Inspector General OCO mandate during the reporting period, see Table 3.1 and Table 3.2.

Table 3.1
OIG Oversight Activities in Support of the Lead Inspector General OCO Mandate, 10/1/2025–3/31/2026

Completed Reports	Date
<i>Audit of the Department of State’s Efforts to Support War Crimes Accountability in Ukraine (AUD-SIP-26-08)</i>	3/2026
<i>Review of the Bureau of International Narcotics and Law Enforcement Affairs’ Property Donations to Ukraine (ISP-I-26-10)</i>	3/2026
<i>Review of the Bureau of International Organization Affairs’ Efforts To Advance United Nations Management Reform (ISP-I-26-03)</i>	1/2026
<i>Inspection of Embassy Cairo, Egypt (ISP-I-26-01)</i>	12/2025
<i>Classified Inspection of Embassy Cairo, Egypt (ISP-S-26-01)*</i>	11/2025

* This report is classified.

Table 3.2
OIG Joint Oversight Activities in Support of the Lead Inspector General-OCO Mandate, 10/1/2025-3/31/2026

Joint Completed Reports	Date
<i>Lead Inspector General Report to the United States Congress Operation Southern Guard July 1, 2025-December 31, 2025</i>	2/2026
<i>Lead Inspector General Report to the United States Congress Operation Enduring Sentinel and Other U.S. Government Activities Related to Afghanistan July 1, 2025-December 31, 2025</i>	2/2026
<i>Lead Inspector General Report to the United States Congress Operation Inherent Resolve and Other U.S. Government Activities Related to Iraq & Syria July 1, 2025-December 31, 2025</i>	2/2026
<i>Special Inspector General Report to the United States Congress Operation Atlantic Resolve including U.S. Government Activities Related to Ukraine July 1, 2025-December 31, 2025</i>	2/2026

4 OFFICE OF INSPECTOR GENERAL ACCOUNTABILITY AND INDEPENDENCE

OIG has disclosed all unclassified audits, evaluations, and inspections issued from October 1, 2025, through March 31, 2026.

OIG identifies on its website the titles of reports that are not publicly available, unless the titles themselves are classified or Sensitive But Unclassified (SBU). *The U.S. Department of State Classified Annex to the Semiannual Report to the Congress* and the *U.S. Agency for Global Media Sensitive But Unclassified Annex to the Semiannual Report to the Congress* contain information regarding reports that are not publicly available. In addition, OIG provides all classified and SBU reports to appropriate committees in Congress and to other authorized individuals on request.

OIG did not encounter any attempts to interfere with Inspector General independence through budgetary constraints designed to limit its capabilities, resistance, or objection to oversight activities for the reporting period from October 1, 2025, through March 31, 2026. However, during the reporting period OIG experienced three reportable events—one with the Department, one with USAGM, and one with USIBWC—in which OIG faced delays in access to information. Per the National Defense Authorization Act for FY 2022, Section 5323, OIG must report to Congress instances of noncompliance, including “the number of individuals who have failed to comply within 60 days with a request for an interview or access to documents from the Office of the Inspector General pertaining to a noncriminal matter.”¹

On July 22, 2025, AUD sent a memorandum to USAGM requesting information on the status of leased and capitalized property that had been disposed of or that was pending disposal. OIG requested the information by October 5, providing additional time beyond the 60-day window to respond. The U.S. government shut down from October 1 through November 12. On November 13, OIG extended USAGM's response deadline to December 5 due to the shutdown. USAGM did not meet the December 5 deadline but eventually provided a response to OIG on January 7, 2026, fulfilling OIG's request.

On August 25, 2025, OIG's Office of Inspections (ISP) requested budget documents for FYs 2023 through 2025 from the Bureau of Global Health Security and Diplomacy (GHSD), to encompass all global health programming by disease/program, country/regional program, implementing department or agency, program area, and initiative. OIG requested additional budget documents for FY 2025 allocations, including Global Fund contribution

¹ National Defense Authorization Act for Fiscal Year 2022, Public Law 117-81, sec. 5323 (codified at 22 U.S.C. § 3929b).

OVERVIEW

data, FY 2025 bridge plans, and initial allocations for global health memoranda of understanding. GHSD did not provide the requested budget documents before the September 19 due date. GHSD explained it was conducting a “budget shift collation” project and would provide documents in the new fiscal year starting October 1. The U.S. government shut down from October 1 through November 12. On December 3, OIG renewed its request for the budget documents, with an extension provided to December 19. GHSD did not meet the December 19 deadline but eventually provided a partial response to OIG on January 23, 2026.

On September 10, 2025, OIG requested access to documents relevant to an audit of USIBWC’s efforts to mitigate environmental challenges at the South Bay International Wastewater Treatment Plant (SBIWTP). Following the U.S. government shutdown, OIG extended its initial deadline to November 26. After meeting with USIBWC representatives on December 11, OIG provided USIBWC with a final deadline extension to January 5, 2026. As of January 13, USIBWC had not fully complied with OIG's request for access to documents. On February 25, OIG terminated the audit to avoid interfering with new legal proceedings that directly relate to the objective. Once the ongoing litigation is resolved, OIG will consider whether to perform an audit related to USIBWC’s SBIWTP.

5 CONSOLIDATED FINANCIAL RESULTS OF OFFICE OF INSPECTOR GENERAL WORK

OIG returns significant value to the U.S. public through our audits, evaluations, inspections, and investigations. For the reporting period, OIG issued 27 reports related to the programs and operations of the Department, USAGM, and USIBWC. OIG identified nearly \$2.7 million in potential monetary benefits to the Department. Additionally, OIG's criminal, civil, and administrative investigations resulted in more than \$0.4 million in recoveries and other monetary results this reporting period.

From October 1, 2025, through March 31, 2026, the Department made a management decision on approximately \$1.7 million in potential monetary benefits identified by OIG during the prior reporting periods. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence that appropriate action was taken during the compliance process. At the close of the reporting period, the Department had not yet acted on OIG recommendations totaling approximately \$234 million. This is an increase of approximately \$1 million from the approximately \$233 million in questioned costs and funds to be put to better use pending a Department management decision at the beginning of the reporting period.

**OVERSIGHT OF U.S. DEPARTMENT OF STATE
PROGRAMS AND OPERATIONS**



6 OFFICE OF AUDITS

AUD supports the Department in improving management; strengthening integrity and accountability; and ensuring the most efficient, effective, and economical use of resources.

Audit work focuses on areas of concern such as physical security at overseas posts; financial management; IT security and management; contracts, acquisition, and grants management; human capital and administrative issues; and high-risk programs and operations in conflict areas. From October 1, 2025, through March 31, 2026, AUD issued six individual reports on Department or USIBWC programs and operations, which are summarized below.

Acquisitions and Federal Assistance

Information Report: Department of State 2025 Travel Card Risk Assessment

(AUD-AFA-26-02, 12/2025)

OIG conducted a risk assessment of the Department's travel card program and concluded that the risk of illegal, improper, or erroneous purchases and payments within the Department's travel card program was "medium." This conclusion is based on the size, internal controls, training, previous audits, and INV observations of the Department travel card program.

Because OIG plans to audit the Department's travel card program during FY 2026, AUD did not recommend including an audit of the Department's travel card program in OIG's FY 2027 work plan. OIG also encouraged Department officials to continue prudent oversight of the travel card program.

Information Report: Department of State 2025 Purchase Card Risk Assessment

(AUD-AFA-26-01, 12/2025)

OIG conducted a risk assessment of the Department's purchase card program and concluded that the risk of illegal, improper, or erroneous purchases and payments within the Department purchase card program is "medium." This conclusion is based on the size, internal controls, training, previous audits, violation reports, and INV observations of the Department's purchase card program.

AUD did not recommend including an audit of the Department's purchase card program in OIG's FY 2027 work plan. However, OIG encouraged Department officials to continue prudent oversight of the purchase card program.

Financial Management

Management Letter Related to the Audit of the U.S. Department of State FY 2025 Financial Statements

(AUD-FM-26-06, 2/2026)

During the audit of the Department's FY 2025 financial statements, an independent external auditor identified matters involving internal control, which it brought to the Department's attention. These matters related to controls over untimely obligations, personnel data for locally employed staff, personnel records and actions, access privileges reviews for a supply chain application, logging and monitoring of controls for a real property application, accounting for other assets, and incomplete overseas accrual data.

Independent Auditor's Report on the U.S. Department of State FY 2025 Financial Statements

(AUD-FM-26-05, 12/2025)

An independent external auditor, working on behalf of and under the direction of OIG, audited the Department's financial statements as of, and for the year ended, September 30, 2025. The auditor found that the financial statements present fairly, in all material respects, the financial position of the Department as of September 30, 2025, and its net cost of operations, changes in net position, and budgetary resources for the year then ended, in accordance with accounting principles generally accepted in the United States.

The external auditor found certain reportable deficiencies in internal control related to internal control over property, equipment, and leases; unliquidated obligations; financial reporting; and information technology. The external auditor also found an instance of reportable noncompliance with laws, regulations, contracts, and grant agreements tested related to the Prompt Payment Act.

Security and International Programs

Audit of Department of State Efforts to Support War Crimes Accountability in Ukraine

(AUD-SIP-26-08, 3/2026)

OIG conducted this audit to determine whether the Department's assistance to support war crimes accountability in Ukraine was achieving stated goals and objectives. OIG found that the Department awards it reviewed for this audit generally contributed to the goal of increasing Ukraine's capacity to investigate, document, and prosecute war crimes. Specifically, for the Department awards sampled, the related implementing partners demonstrated that they have supported a range of activities to expand the capacity of Ukraine's Office of Prosecutor General to prosecute war crimes.

However, OIG found shortcomings in the Department's approach to designing and implementing award monitoring. For example, OIG found that the Department bureaus

managing the awards did not consistently develop baseline measures or targets for performance indicators and did not revise targets when additional funds were awarded. In addition, OIG found that monitoring plans did not include sufficient details, and one bureau could not demonstrate that it consistently assessed progress reports. Furthermore, OIG found that the Department did not perform site visits or virtual desk audits.

These shortcomings occurred, in part, because Department officials charged with designing and implementing the monitoring plans overlooked or did not prioritize all Department monitoring requirements. Without appropriate baseline measures and performance targets, monitoring plans that can assess progress, and periodic site visits or virtual desk audits, the Department has limited ability to determine whether the awards designed to increase the Government of Ukraine's capacity are on track to meet expected award objectives and achieve desired results. Moreover, because of inconsistent monitoring, the Department missed opportunities to identify gaps and target improvements in its war crimes accountability awards.

U.S. Section of the International Boundary and Water Commission

Information Report: International Boundary and Water Commission, United States and Mexico, U.S. Section, 2025 Purchase Card Risk Assessment
(AUD-AFA-26-03, 12/2025)

OIG conducted a risk assessment of the USIBWC purchase card program and concluded that the risk of illegal, improper, or erroneous purchases and payments within the USIBWC purchase card program is "low." This conclusion is based on the size, internal controls, training, previous audits, and OIG Office of Investigations observations of USIBWC's purchase card program.

Based on the results of this assessment, AUD did not recommend including an audit of USIBWC's purchase card program in OIG's FY 2027 work plan. However, OIG encouraged USIBWC officials to continue prudent oversight of the purchase card program.

7 OFFICE OF WHISTLEBLOWER INTEGRITY AND SPECIAL PROJECTS

In October 2025, the mission of the Office of Evaluations and Special Projects (ESP) was significantly modified, and the office was renamed the Office of Whistleblower Integrity and Special Projects (WISP) in order to place a greater focus on its statutory responsibilities, such as educating employees regarding whistleblower protections and investigating allegations of whistleblower retaliation. WISP also reviews allegations of administrative misconduct by senior officials and conducts special reviews, including responses to congressional inquiries.

Whistleblower Protection Coordinator Activities

The whistleblower protection coordinator, OIG's Assistant Inspector General for WISP, educates Department and USAGM employees, as well as contractor and grantee employees, on the rights and protections available to whistleblowers. As required by the National Defense Authorization Act for Fiscal Year 2013 (41 U.S.C. § 4712), as amended, the coordinator oversees investigations of allegations of retaliation filed by employees of contractors, subcontractors, grantees, and subgrantees, as well as personal services contractors. These cases are detailed in Table 7.1. Additionally, the coordinator investigates complaints under Presidential Policy Directive 19 (PPD-19), which prohibits whistleblower retaliation in the form of actions that affect an employee's eligibility for access to classified information.

U.S. Department of State

During this reporting period, OIG completed one whistleblower retaliation investigation involving a personal services contractor employed by the Department's Bureau of International Narcotics and Law Enforcement Affairs (INL). OIG did not substantiate that retaliation had occurred.

During the reporting period, OIG also completed an investigation under PPD-19 involving a Department employee but did not substantiate that the Department revoked the employee's security clearance in reprisal for making protected disclosures.

Management Assistance Report

During a whistleblower investigation, WISP identified an issue involving emergency preparedness at the National Foreign Affairs Training Center (NFATC). WISP issued a management assistance report that made two recommendations to NFATC to address this issue. The report, *Management Assistance Report: Emergency Preparedness Areas for Improvement at the National Foreign Affairs Training Center* (WISP-26-01, March 2026),

contains sensitive material and is summarized in the *Classified Semiannual Report to the Congress*.

U.S. Agency for Global Media

During this reporting period, OIG did not complete any whistleblower retaliation investigations involving USAGM.

Table 7.1
Whistleblower Investigations Under 41 U.S.C. Section 4712

	Reporting Period 10/1/2025–3/31/2026	Since 1/2/2013 Enactment
Complaints Received and Reviewed	5	177
Active Investigations	3	--
Investigations Completed	1	57

Source: Office of Whistleblower Integrity and Special Projects' electronic case management system.

Senior Official Misconduct

WISP also reviews allegations of non-criminal misconduct by senior Department and USAGM employees. However, it did not substantiate any such allegations during the reporting period.

8 OFFICE OF INSPECTIONS

ISP conducts independent assessments of Department operations, its posts abroad, and related activities. OIG inspects posts and domestic bureaus as required by the Foreign Service Act of 1980, which sets forth three broad areas for inspections: policy implementation, resource management, and management controls.

The office also conducts targeted reviews of Department programs and operations and compliance follow-up reviews on some posts, offices, and bureaus previously inspected to ensure implementation of key recommendations. From October 1, 2025, through March 31, 2026, ISP issued 18 reports on Department programs and operations, 11 of which were unclassified and are summarized below. The *U.S. Department of State Classified Annex to the Semiannual Report to the Congress* includes summaries of the other reports.

Domestic Operations

Review of the Bureau of International Organization Affairs' Efforts to Advance United Nations Management Reform

(ISP-I-26-03, 1/2026)

OIG reviewed the Bureau of International Organization Affairs' (IO Bureau) efforts from January 2017 to January 2025 to advance management reform at the UN in the following three areas: (1) governance, transparency, and accountability; (2) cost containment; and (3) advocacy for U.S. citizen representation in UN agencies. OIG found that while the IO Bureau consistently advocated for management reform and generally met Department standards for strategic direction, the bureau lacked a systematic process to monitor and evaluate its reform efforts related to governance, transparency, and accountability. Instead of using structured performance indicators, the bureau relied on the institutional knowledge of individual staff members, limiting its ability to measure progress or outcomes effectively. As the United States reassesses its engagement with international organizations and the Department undergoes staffing reductions and operational restructuring, the IO Bureau faces a shifting environment in which adopting consistent monitoring and evaluation practices becomes increasingly important to guide decisions, adapt to constrained resources, and ensure alignment with administration priorities.

OIG made a recommendation to improve the bureau's ability to monitor and evaluate its efforts to advance UN management reforms related to governance, transparency, and accountability.

Evaluations

Review of the Bureau of International Narcotics and Law Enforcement Affairs' Property Donations to Ukraine

(ISP-I-26-10, 3/2026)

An independent external contractor, acting on behalf of the OIG, conducted a review of the Bureau of International Narcotics and Law Enforcement Affairs' (INL) property donations to Ukraine to: (1) describe the number and acquisition value of property acquired and donated to Ukrainian government entities from February 2022 to September 2024 and (2) determine the extent to which INL complied with applicable Department and INL property management standards throughout the property lifecycle for commodities and equipment provided to Ukraine. The external contractor found that since Russia's full-scale invasion of Ukraine in 2022, the United States has supplied approximately \$67 billion in security assistance, including nearly \$1 billion in training and equipment from INL, representing the bureau's largest global property inventory. The external contractor found that INL lacked processes to maintain complete and accurate data for assets that it acquired and donated to the Ukrainian government. The Department system INL used to manage its property donations lacked acquisition costs for items INL identified as either retired or disposed, and data available for INL-donated items not subject to end-use monitoring requirements were incomplete and inaccurate. Despite these data issues, INL generally adhered to property management standards for the items donated to Ukraine, with the external contractor identifying only a small number of discrepancies in both statistically significant and non-statistically significant samples of donated items.

The external contractor made recommendations to improve the Department's ability to oversee and track INL's donated property, including items subject to end-use monitoring requirements.

Evaluation of the Department's Efforts To Improve Oversight of Its Funding to International Organizations

(ISP-I-26-02, 12/2025)

OIG performed this evaluation to (1) determine the nature and extent to which the Department funds and participates in international organizations and (2) evaluate the Department's use of oversight provisions for the funds it contributes to the organizations. OIG found that in FY 2024, the Department contributed more than \$9.3 billion—40 percent of its \$23 billion assistance spending—to 131 international organizations, including \$3.6 billion in assessed contributions required by membership and \$5.7 billion in voluntary contributions. OIG found that treaty obligations and UN policies limited the Department's ability to oversee assessed contributions, while voluntary contributions offered more flexibility but lacked consistent oversight provisions. The evaluation also found that other donors such as USAID and the European Commission included more stringent

requirements in their own standard funding agreement provisions than the Department did in its standard provisions. The inconsistent oversight provisions created a barrier to the Department's and OIG's abilities to thoroughly oversee funds voluntarily contributed to international organizations.

OIG made recommendations to improve the Department's oversight of voluntary contributions and strengthen its implementation of Section 7048(h) of the 2024 Further Consolidated Appropriations Act.

Overseas Missions

Bureau of East Asian and Pacific Affairs

Inspection of Embassy Vientiane, Laos

(ISP-I-26-07, 2/2026)

OIG found that the Ambassador and Deputy Chief of Mission generally adhered to Department leadership principles and actively promoted U.S. foreign policy and national security. However, the Public Diplomacy Section's grant monitoring and documentation and reporting on programming did not meet Department standards. In addition, the embassy's Consular Section had deficiencies related to fraud prevention, cashier operations, and crisis preparedness. Furthermore, Embassy Vientiane did not manage bulk fuel operations in accordance with Department standards and did not comply with some property management and motor vehicle safety standards. Finally, the embassy's Diplomatic Technology unit did not perform required information systems security officer duties and did not manage non-enterprise networks in accordance with Department standards.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

Inspection of Embassy Apia, Samoa

(ISP-I-26-09, 1/2026)

OIG found that Embassy Apia's Chargé d'Affaires, ad interim, generally complied with Department standards for tone at the top and standards of conduct, execution of foreign policy goals and objectives, adherence to internal controls, security and emergency planning, and equal employment opportunity. The Chargé d'Affaires engaged all elements of the Country Team, fostering professionalism and mutual respect in the workplace. Due to the embassy's small size, it relied on support from Mission New Zealand and Department regional offices in Manila, Philippines. Embassy Apia had deficiencies related to public diplomacy, consular operations, resource management, and information management.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

Spotlights on Success

The Chargé d'Affaires established a virtual Samoa-specific Country Team meeting format that facilitated policy and operational coordination among those agencies with responsibility for Samoa but without a physical presence in Apia. Additionally, the Consular Section used restaurant-style pagers to alert applications in the crowded consular waiting area to present themselves at the interview window, improving interview efficiency.

Inspection of Phnom Penh, Cambodia

(ISP-I-26-05, 1/2026)

OIG found that the Chargé d'Affaires, ad interim, and acting Deputy Chief of Mission demonstrated strong leadership, positive working relationships, and compliance with ethical standards, effectively supporting the embassy's mission and staff well-being. In addition, Embassy Phnom Penh's Political-Economic Section met Department standards for policy implementation and reporting, and the Public Diplomacy Section's efforts were integrated across the embassy and supported the administration's goals. The embassy's Consular Section generally met Department standards and addressed several identified issues during this inspection. However, Embassy Phnom Penh had some deficiencies related to facility management and general services. In addition, the embassy had several deficiencies with the emergency radio program, performance of information system security officer duties, and records management programs.

OIG made recommendations to the Department to address resource management and information management.

Spotlight on Success:

The embassy introduced an innovative leadership program known as Motivating Excellence through Networking Training and Outstanding Resources (MENTOR). The program was open to all members of the embassy community and provided career advice, leadership tips, and insights on American management styles.

Inspection of Embassy Wellington and Constituent Post, New Zealand, Cook Islands, and Niue

(ISP-I-26-08, 12/2025)

OIG found that Mission New Zealand's Chargé d'Affaires, ad interim, and acting Deputy Chief of Mission generally complied with Department standards for tone at the top and standards of conduct, execution of foreign policy goals and objectives, adherence to internal management controls, security and emergency planning, and equal employment opportunity. The Front Office emphasized professionalism in the workplace and fostered employee resiliency. However, the delineation of Embassy Wellington's responsibilities for

the U.S. Antarctic Program was unclear. Specifically, mission staff did not have clarity on who was responsible for emergency response, consular services, and law enforcement or security support if a disaster or crime occurs involving U.S. citizens in the Antarctic region. Additionally, the mission had deficiencies related to public diplomacy, consular, resource management, and information management operations.

OIG made recommendations to the Department to address executive direction, policy and program implementation, resource management, and information management.

Bureau of Near Eastern Affairs

Inspection of Embassy Cairo, Egypt

(ISP-I-26-01, 12/2025)

OIG found that the Ambassador generally modeled the Department's leadership principles, particularly integrity, valuing and developing people, and fostering resilience. Embassy Cairo's Political, Economic, and Public Diplomacy Sections generally complied with Department standards and priorities. However, the embassy's Consular Section had deficiencies related to wait times for U.S. citizen services and immediate relative immigrant visa interviews, as well as with its workspace configuration. The employee association did not reimburse Embassy Cairo for local guard services. Additionally, Embassy Cairo had internal control issues in general services and facility management programs. Finally, the embassy had information management deficiencies related to information systems security officer duties, use of unauthorized software, user access rights, and telephone inventory.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

Bureau of Western Hemisphere Affairs

Inspection of Embassy San Salvador, El Salvador

(ISP-I-26-06, 2/2026)

OIG found that the Ambassador and acting Deputy Chief of Mission generally modeled the Department's leadership principles, particularly communication, accessibility, and valuing and developing people. Additionally, the Political and Economic Sections generally complied with Department standards for policy implementation and reporting. However, the embassy's drinking water reimbursement program did not comply with Department standards. The embassy also had deficiencies in its information management and information security operations, including the performance of information systems security officer duties.

OIG made recommendations to the Department to address resource management and information management.

Spotlight on Success:

The Consular Section launched anti-fraud programs to strengthen fraud prevention, identifying more than 360 visa applicants who paid over \$180,000 to fraudulent consultants.

Inspection of Embassy Kingston, Jamaica

(ISP-I-26-04, 2/2026)

OIG found that the Chargé d’Affaires and acting Deputy Chief of Mission generally modeled the Department’s leadership principles, particularly communication, self-awareness, and valuing and developing people. However, Embassy Kingston’s consular crisis preparedness did not meet Department standards. Specifically, the American Liaison Network had only one consular liaison volunteer. Additionally, the embassy’s safety, health, and environmental management program did not fully comply with Department standards. Finally, the embassy’s Diplomatic Technology operations had internal control issues with information security, emergency communication, contingency planning, and mobile device and telephone management.

OIG made recommendations to the Department to address policy and program implementation, resource management, and information management.

Inspection of U.S. Embassy to Barbados, Antigua and Barbuda, Dominica, Grenada, Saint Kitts and Nevis, Saint Lucia, and Saint Vincent and the Grenadines

(ISP-I-26-11, 12/2025)

OIG found that Embassy Bridgetown’s Front Office generally complied with Department standards for tone at the top and standards of conduct, execution of foreign policy goals and objectives, security and emergency planning, and equal employment opportunity. The Chargé d’Affaires engaged all elements of the workforce, provided useful guidance, and responded to employee concerns. However, Embassy Bridgetown did not have a clear delineation of chief of mission security responsibilities for British and French territories in the Eastern Caribbean. The embassy also had deficiencies in consular oversight and records management. Additionally, Embassy Bridgetown had several safety issues related to elevator mechanical deficiencies, fire protection, and workplace safety inspections. The embassy’s contract file management and contracting officer’s representative program did not fully comply with Department standards. Finally, the embassy had deficiencies related to the security of information systems and information technology assets, the emergency communications program, and mobile device management in Bridgetown and at Embassy St. George’s.

OIG made recommendations to the Department to address executive direction, policy and program implementation, resource management, and information management.

9 OFFICE OF INVESTIGATIONS

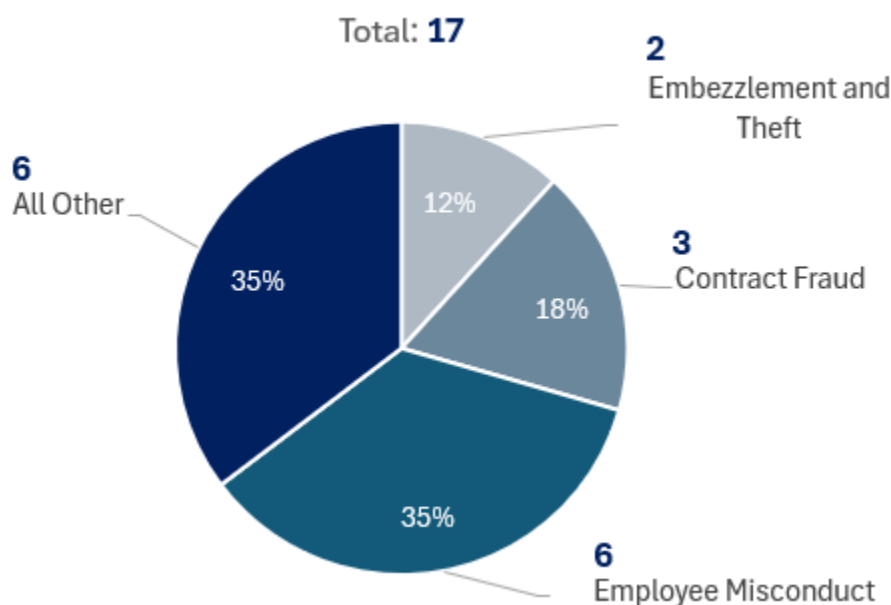
INV conducts worldwide investigations of criminal, civil, and administrative misconduct related to programs and operations of the Department.

INV refers investigative results to the U.S. Department of Justice (DOJ) for prosecution and to the Department’s Bureau of Human Resources, the Bureau of Diplomatic Security, the Bureau of Global Acquisition (GA), and other entities for administrative or other appropriate action.

OIG’s involvement in complex investigations of crimes affecting Department employees, programs, and operations has resulted in significant actions—including convictions, settlements, recoveries, suspensions, and debarments—and continues to promote integrity and accountability of personnel and programs.

For a breakdown of cases closed this reporting period, see Figure 9.1. For a summary of INV activity related to Department programs and operations this reporting period, see Table 9.1.

Figure 9.1
OIG Investigations Closed, 10/1/2025–3/31/2026



Note: Figures may not equal 100 percent due to rounding.

Source: Office of Investigations’ electronic case management system.

Table 9.1
OIG Investigative Activity Related to U.S. Department of State Programs and Operations, 10/1/2025–3/31/2026

Preliminary Inquiries	
Opened	10
Closed	33
Investigations	
Opened	26
Closed	17
Pending (3/31/2026)	28
Reports Issued ^a	4
Administrative referrals to the Department pending adjudication for over 1 year ^b	12
Criminal and Civil Actions	
Referrals to the U.S. Department of Justice	9
Referrals to Foreign, State, & Local Prosecuting Authorities	0
Arrests	2
Indictments/Informations ^c	2
Convictions	2
Civil Judgments/Settlements	1
Administrative Actions	
Removals (Resignation & Termination)	26
Suspensions/Revocations (Employee & Security Clearance)	12
Reprimands/Admonishments/Other	19
Exonerations/No Action Warranted ^d	21
Investigative Monetary Results	
Civil Settlement	\$421,234
Cost Recovery	\$11,213
Criminal Forfeiture	\$0
Fines and Penalties	\$0
Funds Put to Better Use (Cost Savings)	\$0
Restitution	\$0
Suspensions and Debarments	
Contractors/Grantees Suspended	0
Employees/Contractors/Grantees Debarred	2
Outreach	
Fraud Awareness Briefings	24

Note: The figures in this table were derived from a defined search of INV’s electronic case management system for the period from October 1, 2025, through March 31, 2026, based on specific administrative action categories.

^a The number represents final Reports of Investigation issued during the reporting period. The same Report of Investigation may have been issued to more than one Department bureau or office and may include multiple subjects for possible administrative actions.

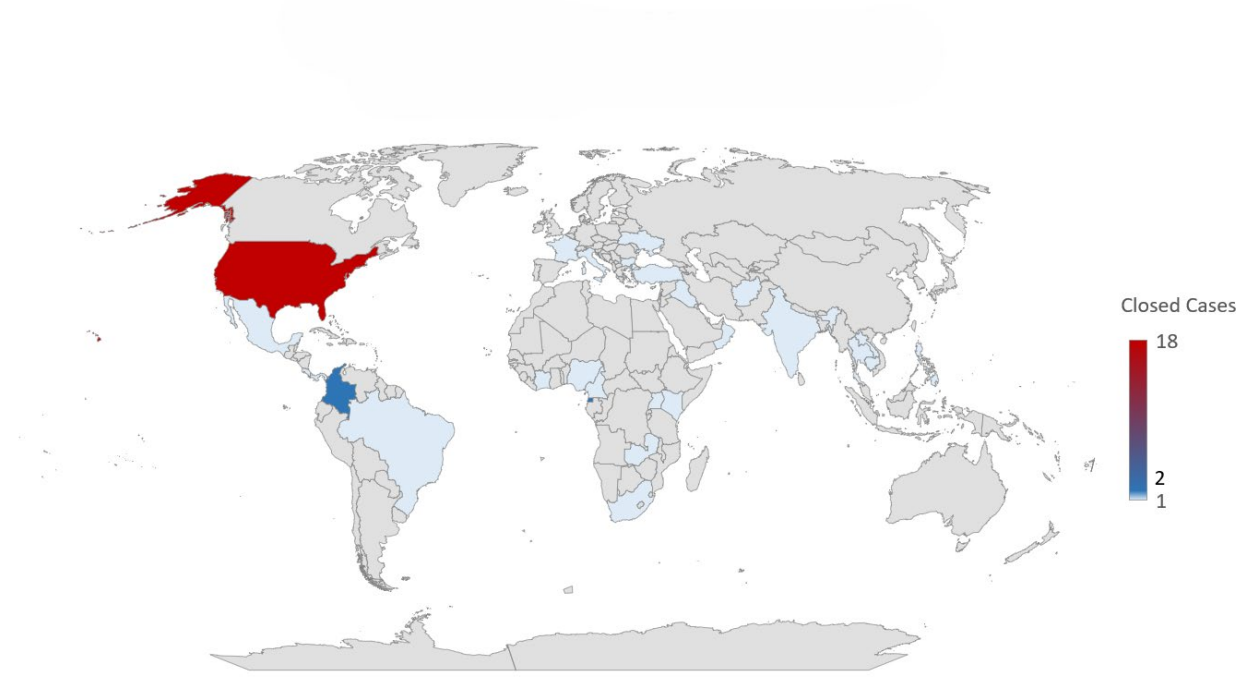
^b The number represents administrative Reports of Investigation that were sent to a Department adjudicative office and are still pending final disposition after 1 year (365 days) or more.

^c The number represents all indictments, criminal informations, and complaints that occurred during the reporting period. All indictments and criminal informations result from referral to prosecuting authorities. The referral may have occurred in a prior reporting period.

^d This number represents administrative adjudicative actions that were found to be not warranted and investigations in which no wrongdoing was substantiated.

OIG’s investigative efforts span the globe. As shown in Figure 9.2 and Table 9.2, of the 50 cases and preliminary inquiries closed this reporting period, 64 percent concerned activity in other countries.

Figure 9.2
Department-Related Cases and Preliminary Inquiries Closed, by Country, 10/1/2025–3/31/2026



Source: Office of Investigations’ electronic case management system.

Table 9.2
Preliminary Inquiries and Cases Closed, 10/1/2025–3/31/2026

Type	Domestic	Overseas
Preliminary Inquiries Closed	13	20
Cases Closed	5	12
Total	18	32

Source: Office of Investigations' electronic case management system.

Investigative Highlights

A supervisory Department employee resigned in October 2025 after an OIG investigation determined that the employee made false statements on their Office of Government Ethics Confidential Financial Disclosure Reports and had several conflicts of interest. OIG special agents determined the employee arranged for and steered contracts to be awarded to a company belonging to their parents by providing proprietary information related to the contract. In addition, the employee performed work for their parents' company and for another Department contractor during the employee's regular Department duty hours and did not disclose this information as required.

Also in October 2025, a Department employee retired after an OIG investigation determined the employee violated several Department policies and FAM regulations, to include failure to report unofficial foreign contacts, excessive alcohol consumption, and threatening to take reprisal action against an employee as the result of a complaint.

OIG investigated a Department employee for violations of Virginia state law and Department policies related to the employee's treatment of domestic staff. Agents determined the employee did not provide a housekeeper minimum wage for the entirety of their employment in accordance with Virginia law and allowed the housekeeper to work for other individuals outside of their employment contract in violation of the Foreign Affairs Manual, 9 FAM 402.2-5(d). In December 2025, the Department issued the employee a warning letter as a result of OIG's findings.

OIG and the Bureau of Diplomatic Security (DS) investigated a locally employed (LE) staff member for misuse of U.S. government property. OIG and DS special agents determined the LE staff member exceeded the allowed monthly ceiling for government-issued cell phone charges by approximately \$2,637 between September 2023 and August 2025. In December 2025, the Department issued the LE staff member a letter of reprimand as a result of the investigative findings.

In January 2026 a former Department employee was debarred from participating in procurement and non-procurement activities for a period of five years. The employee was

previously sentenced to 12-months and 1-day imprisonment, 3 years of supervised release, and \$657,347.50 in restitution. OIG special agents determined the analyst embezzled more than \$650,000 from the Department over a 2-year period and used the funds to fuel their gambling addiction.

Also in January, an individual claiming to be a former Department employee pleaded guilty to 18 U.S.C 1957, engaging in monetary transactions in property derived from specified unlawful activity. OIG special agents determined the subject fraudulently obtained approximately \$98,540 by assuming the identity of a former Department employee.

Additionally in January, a former employee of a Department grantee organization was debarred from participating in federal procurement and non-procurement activities for a period of ten years. OIG submitted the debarment proposal on behalf of USAID OIG, which determined the staff member participated in the terrorist attacks that took place across Israel on October 7, 2023.

In March 2026 an LE staff member had their security clearance revoked and resigned under investigation, and another LE staff member was terminated by the Department. The joint OIG and DS investigation determined both individuals engaged in various forms of misconduct, to include misuse of U.S. government property. Previously, due to the results of the same investigation, 20 LE staff were terminated, 8 LE staff were suspended for periods ranging from 4 to 7 days, and 4 LE staff received letters of reprimand for misconduct including theft, sharing of illicit sexual images, visa malfeasance, misuse of position for private gain, and misuse of government equipment.

In another March 2026 investigation, an LE staff member's security clearance and visa were revoked, and the LE staff member was ultimately terminated for cause by the Department. The joint OIG and DS investigation determined the LE staff member was dishonest, violated security regulations, and presented a conflict of interest. Additionally, the LE staff member misused government funds, engaged in procurement irregularities, displayed unprofessional behavior, and attempted to manipulate embassy processes.

Investigations Involving Senior Government Employees

During the reporting period, INV had two investigations to report involving senior government employees that were substantiated and closed during the reporting period but not disclosed to the public.

Table 9.3**Investigations Involving Senior Government Employees Where Allegations Were Substantiated, 10/1/2025–3/31/2026****Case #C2020007**

On November 13, 2019, OIG opened an investigation based on information that an employee steered contracts to be awarded to their parents' company.

Status

The investigation substantiated allegations the employee arranged for and steered contracts to be awarded to a company belonging to their parents by providing proprietary information related to the contract. In addition, the employee performed work for their parents' company and for another Department contractor during their regular Department duty hours and did not disclose this information in required documentation.

U.S. Department of Justice Referral and Response

This case was declined for prosecution by the United States Attorney's Office. The case was referred for administrative action. On October 1, 2025, the employee resigned.

Closed Date

November 2025

Case #C2023033

On July 28, 2023, OIG opened an investigation based on information that an employee violated several Department policies and Foreign Affairs Manual (FAM) regulations.

Status

The investigation substantiated allegations the employee violated several Department policies and FAM regulations, to include failure to report unofficial foreign contacts, excessive alcohol consumption, and threatening to take reprisal action against an employee as the result of a complaint.

U.S. Department of Justice Referral and Response

This case was not referred to DOJ because OIG did not find that a civil or criminal violation occurred. The case was referred for administrative action. On October 1, 2025, the employee's clearance was suspended, and subsequently the employee retired.

Closed Date

December 2025

Investigations Related to Trafficking in Persons

Pursuant to Section 122 of the Trafficking Victims Prevention and Protection Reauthorization Act of 2022, OIG must report to Congress certain data regarding investigations related to trafficking in persons. Table 9.4 contains such data for the current reporting period.

Table 9.4
Trafficking in Persons Investigations per the Trafficking Victims Prevention and Protection Reauthorization Act of 2022*

Reporting Period 10/1/2025-3/31/2026	
Complaints Received	3
Active Investigations	0
Open Pending Investigations	0
Investigations Completed	0

*Allegations received may be converted into preliminary or full investigations if there is a trafficking in persons nexus to the Department or USAGM personnel, programs, or operations, as defined in 22 U.S.C. § 7104(g) and FAR 22.17. In addition, hotlines may be referred to Department/USAGM offices or external partners for awareness and possible action if within scope.

10 FINANCIAL RESULTS OF OIG WORK RELATED TO THE U.S. DEPARTMENT OF STATE

In the reports OIG issued this reporting period, we identified nearly \$2.7 million in potential monetary benefits to the Department. At the close of this reporting period, the Department had not yet made a management decision on approximately \$234 million in questioned costs or funds that could be put to better use, as identified by OIG. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence during the compliance process. For the status of recommendations involving questioned costs in OIG reports on Department programs and operations, see Table 10.1. For the status of recommendations involving funds that could be put to better use, see Table 10.2. For a summary of consolidated Department and USAGM totals of potential monetary benefits identified by OIG during this reporting period, see Section 5 of this report.

OIG Financial Lexicon

Questioned Costs

Costs that are questioned by OIG because of an alleged violation of a provision; costs not supported by adequate documentation; or a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

Not Disallowed (i.e., Allowed):

A cost questioned by OIG that management has decided should be charged to the government.

Disallowed:

A cost questioned by OIG that management has agreed should not be charged to the government.

Funds Put to Better Use

Funds that could be used more efficiently if management took actions to implement and complete the recommendation.

Agreed:

The dollar value of recommendations that management agreed to implement.

Disagreed:

The dollar value of recommendations that management disagreed with implementing.

Table 10.1
Status of OIG Recommendations to the U.S. Department of State Including Questioned Costs, 10/1/2025–3/31/2026

	# Reports	Questioned Costs (\$ Thousands)	Unsupported Costs ^a (\$ Thousands ^b)
A. No management decision made by start of the reporting period	5	\$5,787	\$948
B. Issued during the reporting period			
<i>Inspection of Embassy Cairo, Egypt</i>		\$389	\$0
Total issued during the reporting period	1	\$389	\$0
Total (A+B)	6	\$6,176	\$948
C. Management decision made during the reporting period			
(i) Disallowed costs		\$0	\$0
(ii) Costs not disallowed		\$745	\$110
Subtotal	3	\$745	\$110
D. Total remaining for decision as of the end of the reporting period [(A+B) - Subtotal C]	4^c	\$5,431	\$837

^a "Unsupported Costs" is a subset of "Questioned Costs."

^b Dollar amounts may be affected by rounding.

^c Count of remaining reports cannot be directly derived from the preceding report counts above because some reports include more than one recommendation with monetary benefits. The four reports noted in the table contain 11 recommendations without a management decision at the end of the period.

Table 10.2**Status of OIG Recommendations to the U.S. Department of State Recommending Funds Be Put to Better Use, 10/1/2025–3/31/2026**

	# Reports	Funds Put to Better Use (\$ Thousands ^a)
A. No management decision made by start of the reporting period	13	\$227,437
B. Issued during the reporting period		
<i>Inspection of U.S. Embassy to Barbados, Antigua and Barbuda, Dominica, Grenada, Saint Kitts and Nevis, Saint Lucia, and Saint Vincent and the Grenadines</i>		\$1,657
<i>Classified Inspection of Embassy Cairo, Egypt</i>		\$610
Total issued during the reporting period	2	\$2,267
Total (A+B)	15	\$229,704
C. Management decision made during the reporting period		
(i) Dollar value of recommendations agreed to by management		\$904
(ii) Dollar value of recommendations not agreed to by management		\$16
Subtotal	2	\$920
D. Total remaining for decision as of the end of the reporting period [(A+B) - Subtotal C]	14^b	\$228,784
E. Additional monetary benefits achieved as the result of prior OIG recommendations	2	\$637

^a Dollar amounts may be affected by rounding.

^b Count of remaining reports cannot be directly derived from the preceding report counts above because some reports include more than one recommendation with monetary benefits. The 14 reports noted in the table contain 16 recommendations without a management decision at the end of the period.

Office of Management and Budget Single Audits

OMB's Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 C.F.R. Part 200) establishes audit requirements for state and local governments, colleges and universities, and nonprofit organizations receiving federal awards. Under 2 C.F.R. Part 200, covered entities that expend \$1 million or more a year in federal funds must obtain an annual organization wide "single audit" that includes the entity's financial statements and compliance with federal award requirements. These audits are conducted by non-federal auditors, such as public accounting firms and state auditors. OIG reviews selected audit reports for findings and questioned costs related to Department awards to ensure that the reports comply with the requirements of OMB related to single audits. OIG's oversight of non-federal audit activity informs federal managers about the soundness of the management of federal programs and identifies any significant areas of internal control weaknesses, noncompliance, and questioned costs for resolution or follow-up.

In this reporting period, AUD reviewed 17 single audit reports covering \$2.4 billion in federal funds. Of this amount, Department funds totaled \$1.5 billion. Four of the 17 reports documented the awardee's noncompliance with federal requirements, including significant deficiencies in internal control such as failure to comply with subrecipient reporting, late submission of the annual audit report, inaccurate reconciliation of asset and liability accounts, improper revenue classification and timing recognition, inaccurate endowment net assets balance, and failure to perform required subrecipient pre-award risk assessments. OIG also conducted follow-up on questioned costs of \$30,000 referred to program officials for resolution in prior periods. Table 10.3 summarizes the Department's decisions during this period to allow or disallow the questioned costs.

Table 10.3
Inspector General–Referred Single Audit Reports With Questioned Costs

Recommendation Status	# Reports	Questioned Costs (\$ Thousands ^a)
A. For which no management decision had been made by the commencement of the reporting period	3	\$30
B. Issued during the reporting period	0	\$0
Subtotal Questioned Costs (A+B)	3	\$30
C. For which a management decision was made during the reporting period		
(i) dollar value of disallowed costs	0	\$0
(ii) dollar value of costs not disallowed	2	\$4 ^b
Total Management Decisions	2	\$4
D. For which no management decision had been made by the end of the reporting period	1	\$26

^a Dollar amounts may be affected by rounding.

^b Amount reflects questioned costs for which complete supporting documentation could not be obtained. Contributing factors included grants officers who departed due to reductions in force and the Department's difficulty in identifying or obtaining vendor information necessary to verify the allowability of the charge.

Defense Contract Audit Agency Audits

GA's Office of Acquisition Management (AM) provided OIG with information about Department contract awards. AM's Office of Procurement Advisory Support Services coordinates audits with the Defense Contract Audit Agency (DCAA) to support contracting officers. The questioned costs identified in Table 10.4 represent the total of all questioned dollars in DCAA audit reports issued during this reporting period. The management decision captures the resolution of audit reports that the contracting officer made during this reporting period to allow or disallow questioned costs. OIG neither verified nor audited the values shown in Table 10.4 for the information AM provided.

Table 10.4
Defense Contract Audit Agency Audit Reports With Questioned Costs

Recommendation Status	# Reports	Questioned Costs (\$ Thousands ^a)
A. For which no management decision had been made by the commencement of the reporting period	2	\$4,016
B. Issued during the reporting period <i>Independent Audit Report on Acuity – Janus Global Operations’ Proposed Amounts on Department of State’s Task Orders SAQMMA17F4025 TO 09 and 19AQMM19F2285 TO 13 for Fiscal Year (FY) Ended December 31, 2023 (20231010078828, January 30, 2026)</i>		\$5,724
Total Issued During the Reporting Period ^b	1 ^c	\$5,724
Subtotal Questioned Costs (A+B)^b	3	\$9,740
C. For which a management decision was made during the reporting period		
(i) Disallowed Costs		\$0
(ii) Costs Not Disallowed		\$0
Total Management Decisions	0	\$0
D. For which no management decision has been made by the end of the reporting period	3	\$9,740

^a Rounding may affect the dollar amount.

^b Number excludes one supplemental audit report issued during the reporting period that had \$1,507,540 in questioned costs. AM reported that this supplemental report included related questioned costs that had already been reported in an earlier DCAA report. Therefore, AM will not make a management decision on the supplemental audit report questioned cost because it had already been considered.

^c Number excludes three audit reports issued during the reporting period that had no questioned costs.

11 COMPLIANCE

OIG tracks and documents the status of OIG report recommendations and agency follow-up actions. OMB Circular A-50 requires prompt resolution and corrective action on OIG recommendations. Specifically, the circular states that resolution shall be made within 6 months after the final report is issued, with corrective action proceeding as rapidly as possible.

The tables in Appendix D provide detailed information about the status of OIG open recommendations. Tables D.1 through D.3 identify unresolved and resolved but unimplemented recommendations associated with unclassified reports issued prior to October 1, 2025, as well as each recommendation's associated potential monetary benefits. Table D.4 identifies Department significant management decisions with which OIG disagreed. Table D.5 highlights a number of recommendations that were closed during the reporting period.

**OVERSIGHT OF U.S. AGENCY FOR
GLOBAL MEDIA PROGRAMS AND OPERATIONS**



12 OFFICE OF AUDITS

AUD supports USAGM by auditing its programs and operations and making recommendations to improve management, strengthen integrity and accountability, and ensure the most efficient, effective, and economical use of resources. Audit work focuses on such areas of concern as financial management and information security and management practices. From October 1, 2025, to March 31, 2026, AUD issued two unclassified reports related to USAGM programs and operations, which are summarized below.

Acquisitions and Federal Assistance

Information Report: United States Agency for Global Media 2025 Purchase Card Risk Assessment (AUD-AFA-IB-26-04, 12/2025)

OIG conducted a risk assessment of USAGM's FY 2024 purchase card program and concluded that the risk of illegal, improper, or erroneous purchases and payments within the USAGM purchase card program is "very low." This conclusion is based on the size, internal controls, training, previous audits, and OIG Office of Investigations observations of USAGM's purchase card program.

Based on the results of this assessment, AUD did not recommend including an audit of USAGM's purchase card program in OIG's FY 2027 work plan. However, OIG encouraged USAGM officials to continue prudent oversight of the purchase card program.

Financial Management

Independent Auditor's Report on the U.S. Agency for Global Media FY 2025 Financial Statements (AUD-FM-IB-26-10, 2/2026)

An independent external auditor, working on behalf of and under the direction of OIG, audited USAGM's annual financial statements as of and for the year ended September 30, 2025. The external auditor found that because of the significance of the matters described in the "Basis for Disclaimer of Opinion" section of the report, the auditor could not obtain sufficient and appropriate audit evidence to provide a basis for an audit opinion on the financial statements.

The independent external auditor reported a material weakness in internal control over financial reporting related to insufficient audit evidence. In addition, the auditor identified a reportable instance of noncompliance with laws, regulations, contracts, and grant agreements related to establishing and maintaining effective internal controls.

13 OFFICE OF INVESTIGATIONS

INV conducts worldwide investigations of criminal, civil, and administrative misconduct related to USAGM programs and operations. For a summary of OIG investigative activity related to USAGM programs and operations this reporting period, see Table 13.1.

Table 13.1
OIG Investigative Activity Related to the U.S Agency for Global Media,
10/1/2025–3/31/2026

Preliminary Inquiries	
Opened	1
Closed	1
Investigations	
Opened	1
Closed	0
Pending (3/31/2026)	1
Reports Issued	0
Criminal and Civil Actions	
Referrals to the U.S. Department of Justice	1
Referrals to Foreign, State, & Local Prosecuting Authorities	0
Arrests	0
Indictments/Informations ^a	0
Convictions	1
Civil Judgments/Settlements	0
Administrative Actions	
Removals (Resignation & Termination)	0
Suspensions/Revocations (Employee & Security Clearance)	0
Reprimands/Admonishments/Other	0
Investigative Monetary Results	
Civil Settlement	\$0
Cost Recovery	\$0
Criminal Forfeiture	\$0
Fines and Penalties	\$0

Investigative Monetary Results	
Funds Put to Better Use (Cost Savings)	\$0
Restitution	\$0
Suspensions and Debarments	
Contractors/Grantees Suspended	0
Employees/Contractors/Grantees Debarred	0
Outreach	
Fraud Awareness Briefings	0

Note: The figures in this table were derived from a defined search of INV's electronic case management system for the period from October 1, 2025, through March 31, 2026, based on specific administrative action categories.

^a The number represents all indictments, criminal informations, and complaints that occurred during the reporting period. All indictments and criminal informations result from referral to prosecuting authorities. The referral may have occurred in a prior reporting period.

Investigations Involving Senior Government Employees

During the reporting period, INV did not have any investigations to report involving senior government employees at USAGM that were substantiated and closed during the reporting period but not disclosed to the public.

Investigative Highlights

OIG and the United States Capitol Police investigated a former Voice of America (VOA) employee for making anonymous telephonic threats against a Member of Congress. OIG special agents determined the former employee made eight threatening calls from VOA headquarters to the representative's office from October 2023 through January 2025. In December 2025, the employee pleaded guilty to one felony count of threatening to kidnap or injure by telephone, which carries a statutory maximum of five years in prison, and one felony count of telephone harassment, which has a statutory maximum of two years in prison. Sentencing is scheduled for June 2026.

14 FINANCIAL RESULTS OF OFFICE OF INSPECTOR GENERAL WORK RELATED TO THE U.S. AGENCY FOR GLOBAL MEDIA

In the reports OIG issued this reporting period, we did not identify potential monetary benefits to USAGM. USAGM had no open recommendations involving questioned costs or funds put to better use from this or previous reporting periods that required a management decision. OIG determines that a management decision on questioned costs and funds put to better use has been made and reports such a determination when OIG receives and accepts sufficient, specific evidence during the compliance process.

OIG Financial Lexicon

Questioned Costs

Costs that are questioned by OIG because of an alleged violation of a provision; costs not supported by adequate documentation; or a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

Not Disallowed (i.e., Allowed):

A cost questioned by OIG that management has decided should be charged to the government.

Disallowed:

A cost questioned by OIG that management has agreed should not be charged to the government.

Funds Put to Better Use

Funds that could be used more efficiently if management took actions to implement and complete the recommendation.

Agreed:

The dollar value of recommendations that management agreed to implement.

Disagreed:

The dollar value of recommendations that management disagreed with implementing.

Office of Management and Budget Single Audits

OMB's Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 C.F.R. Part 200) establishes audit requirements for state and local governments, colleges and universities, and nonprofit organizations receiving federal awards. Under 2 C.F.R. Part 200, covered entities that expend \$1 million or more a year in federal funds must obtain an annual organization-wide "single audit" that includes the entity's financial statements and compliance with federal award requirements. These

audits are conducted by non-federal auditors, such as public accounting firms and state auditors.

AUD reviewed four single audit reports covering \$392 million in federal funds to USAGM. Two of the four reports documented the awardee's noncompliance with federal requirements including significant internal control deficiencies related to untimely reconciliation of asset and liability accounts, unjustified sole-source procurements, late submission of annual audit report and data collection form, failure to notify USAGM of property and equipment disposals, untimely reconciliation of accounts, and lack of compliance with reporting deadlines. During this reporting period, there were no audit reports with questioned costs for which USAGM was required to issue management decisions.

15 COMPLIANCE

OIG tracks and documents the status of OIG report recommendations and agency follow-up actions. OMB Circular A-50 requires prompt resolution and corrective action on OIG recommendations. Specifically, the circular states that resolution shall be made within 6 months after the final report is issued, with corrective action proceeding as rapidly as possible.

As of March 31, 2026, there are no open OIG recommendations to USAGM. The *U.S. Agency for Global Media Sensitive But Unclassified Annex to the Semiannual Report to the Congress* contains status of open OIG recommendations that are not publicly available.

APPENDICES



APPENDIX A: OIG REPORTS RELATED TO U.S. DEPARTMENT OF STATE PROGRAMS AND OPERATIONS

Table A.1
OIG Reports Related to U.S. Department of State Programs and Operations, 10/1/2025–3/31/2026

Report #	Report Title	Date Issued
Office of Audits		
AUD-SIP-26-08	<i>Audit of the Department of State's Efforts to Support War Crimes Accountability in Ukraine</i>	3/2026
AUD-FM-26-06	<i>Management Letter Related to the Audit of the U.S. Department of State FY 2025 Financial Statements</i>	2/2026
AUD-FM-26-05	<i>Independent Auditor's Report on the U.S. Department of State FY 2025 Financial Statements</i>	12/2025
AUD-AFA-26-03	<i>Information Report: International Boundary and Water Commission, United States and Mexico, U.S. Section, 2025 Purchase Card Risk Assessment</i>	12/2025
AUD-AFA-26-02	<i>Information Report: Department of State 2025 Travel Card Risk Assessment</i>	12/2025
AUD-AFA-26-01	<i>Information Report: Department of State 2025 Purchase Card Risk Assessment</i>	12/2025
Office of Whistleblower Integrity and Special Projects		
WISP-26-01	<i>Management Assistance Report: Emergency Preparedness Areas for Improvement at the National Foreign Affairs Training Center</i>	3/2026
Office of Inspections		
ISP-I-26-10	<i>Review of the Bureau of International Narcotics and Law Enforcement Affairs' Property Donations to Ukraine</i>	3/2026
ISP-I-26-07	<i>Inspection of Embassy Vientiane, Laos</i>	2/2026
ISP-I-26-06	<i>Inspection of Embassy San Salvador, El Salvador</i>	2/2026
ISP-I-26-04	<i>Inspection of Embassy Kingston, Jamaica</i>	2/2026
ISP-I-26-09	<i>Inspection of Embassy Apia, Samoa</i>	1/2026
ISP-I-26-05	<i>Inspection of Embassy Phnom Penh, Cambodia</i>	1/2026
ISP-I-26-03	<i>Review of the Bureau of International Organization Affairs' Efforts To Advance United Nations Management Reform</i>	1/2026
ISP-I-26-11	<i>Inspection of U.S. Embassy to Barbados, Antigua and Barbuda, Dominica, Grenada, Saint Kitts and Nevis,</i>	12/2025

Report #	Report Title	Date Issued
	<i>Saint Lucia, and Saint Vincent and the Grenadines</i>	
ISP-I-26-08	<i>Inspection of Embassy Wellington and Constituent Post, New Zealand, Cook Islands, and Niue</i>	12/2025
ISP-I-26-02	<i>Evaluation of the Department's Efforts To Improve Oversight of Its Funding to International Organizations</i>	12/2025
ISP-I-26-01	<i>Inspection of Embassy Cairo, Egypt</i>	12/2025
Office of Inspector General		
OIG-26-01	<i>Fiscal Year 2025 Inspector General Statement on the Department of State's Major Management and Performance Challenges</i>	12/2025

Table A.2
OIG Reports Related to U.S. Department of State Programs and Operations and Summarized in the U.S. Department of State Classified Annex to the Semiannual Report to the Congress, 10/1/2025–3/31/2026

Report #	Report Title	Date Issued
Office of Audits		
None		
Office of Inspections		
ISP-S-26-07	<i>Classified Inspection of Embassy Vientiane, Laos</i>	1/2026
ISP-I-26-09A	<i>Annex to the Inspection of Embassy Apia, Samoa</i>	1/2026
ISP-S-26-06	<i>Classified Inspection of Embassy San Salvador, El Salvador</i>	12/2025
ISP-S-26-08	<i>Classified Inspection of Embassy Wellington and Constituent Post, New Zealand, Cook Islands, and Niue</i>	11/2025
ISP-S-26-05	<i>Classified Inspection of Embassy Phnom Penh, Cambodia</i>	11/2025
ISP-S-26-04	<i>Classified Inspection of Embassy Kingston, Jamaica</i>	11/2025
ISP-S-26-01	<i>Classified Inspection of Embassy Cairo, Egypt</i>	11/2025

APPENDIX B: OIG REPORTS RELATED TO U.S. AGENCY FOR GLOBAL MEDIA PROGRAMS AND OPERATIONS

Table B.1
OIG Reports Related to U.S. Agency for Global Media Programs and Operations, 10/1/2025–3/31/2026

Report #	Report Title	Date Issued
Office of Audits		
AUD-FM-IB-26-10	<i>Independent Auditor's Report on the U.S. Agency for Global Media FY 2025 Financial Statements</i>	2/2026
AUD-AFA-IB-26-04	<i>Information Report: U.S. Agency for Global Media 2025 Purchase Card Risk Assessment</i>	12/2025
Office of Whistleblower Integrity and Special Projects		
None		
Office of Inspections		
None		
Office of Inspector General		
OIG-26-02	<i>Fiscal Year 2025 Inspector General Statement on the U.S. Agency for Global Media's Major Management and Performance Challenges</i>	3/2026

Table B.2
OIG Reports Related to U.S. Agency for Global Media Programs and Operations Summarized in the *United States Agency for Global Media Sensitive But Unclassified Annex to the Semiannual Report to the Congress, 10/1/2025–3/31/2026*

Report #	Report Title	Date Issued
Office of Audits		
None		
Office of Whistleblower Integrity and Special Projects		
None		
Office of Inspections		
None		

APPENDIX C: PEER REVIEWS

OIG conducts oversight activities to help ensure that the Department, USIBWC, and USAGM manage and execute programs and operations as efficiently and effectively as possible. To underscore the importance of operational efficiency and effectiveness, OIG is measured by industry standards and best practices set forth by the oversight community, represented by the Council of the Inspectors General on Integrity and Efficiency (CIGIE). As part of this shared internal-control system, CIGIE requires OIGs to conduct and undergo periodic external peer reviews, and the Inspector General Act of 1978 requires the publication of the results of these peer reviews in this *Semiannual Report to the Congress*.

Office of Audits

AUD did not undergo a peer review related to Government Auditing Standards during this reporting period. The date of the most recent peer review to determine accordance with such standards was January 30, 2025. The peer review determined that AUD's system of quality control in effect for the year ended September 30, 2024, was suitably designed to provide reasonable assurance that AUD is performing and reporting in conformity with applicable professional standards in all material respects. AUD received a peer review rating of pass, the best possible rating. AUD also did not undergo a peer review related to Quality Standards for Inspection and Evaluation. The date of the most recent peer review to determine accordance with such standards was September 12, 2023. The peer review determined that AUD's policies and procedures were generally consistent with standards and that reports reviewed generally complied with standards. AUD will undergo a peer review related to Quality Standards for Inspection and Evaluation from April 1 to September 30, 2026.

Office of Inspections and Office of Whistleblower Integrity and Special Projects

ISP and WISP did not undergo peer reviews during this reporting period. The date of the most recent peer reviews to determine accordance with standards was September 12, 2023, for ISP and the office then known as ESP. The peer review determined that ISP's and ESP's policies and procedures were generally consistent with the CIGIE Quality Standards for Inspection and Evaluation. Additionally, the peer reviews determined that the reports reviewed generally complied with the standards. There were no recommendations. ISP and WISP will undergo a peer review from April 1 to September 30, 2026.

Office of Investigations

INV underwent a peer review in July 2025. The peer review team found that the system of internal safeguards and management procedures for INV complied with the standards established for investigations by the Attorney General Guidelines for Offices of Inspector

APPENDICES

General with Statutory Law Enforcement Authority and the CIGIE. There are, therefore, no outstanding recommendations.

APPENDIX D: U.S. DEPARTMENT OF STATE COMPLIANCE

Tables D.1 through D.5 report the status of open OIG recommendations to the Department as of March 31, 2026, as well as certain recommendations that were closed during the reporting period. OIG continues to work with Department officials to resolve and close the recommendation.

The action offices listed in some of the recommendations may have changed since the recommendations were issued in the original reports.

OIG Compliance Lexicon

Open
<p>Unresolved: No agreement between OIG and management on the recommendation or proposed corrective action.</p> <p>Resolved: Agreement on the recommendation and proposed corrective action but implementation has not been completed.</p>
Closed
<p>Agreed-upon corrective action is complete.</p>

Table D.1
Open Office of Audits Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 3/31/2026

Significant Open Recommendations	Potential Monetary Benefits
<i>Audit of the Bureau of Diplomatic Security's Antiterrorism Assistance Program (AUD-SI-25-31, 9/2025)</i>	
<p>Recommendation 4: OIG recommends that the Bureau of Counterterrorism develop and implement a strategy to improve its oversight of program and financial reports provided by the Office of Antiterrorism Assistance for the Antiterrorism Assistance Program.</p>	N/A
<p>Recommendation 8: OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Counterterrorism, review and update equipment-related policies and procedures for the Antiterrorism Assistance Program to address how to handle excess equipment, including a timeframe for reassigning or determining the disposition of excess equipment.</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>Recommendation 9: OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Counterterrorism, develop and implement a plan to use, or dispose of, as appropriate, the \$246,411 in unexpired equipment acquired for the Antiterrorism Assistance Program in Senegal and stored at an Office of Antiterrorism Assistance warehouse. This amount is considered funds that could be put to better use.</p>	<p>\$246,411</p>
<p>Recommendation 10: OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Counterterrorism, dispose of the expired equipment that was acquired for the Antiterrorism Assistance Program in Senegal and stored at an Office of Antiterrorism Assistance warehouse, valued at \$38,794. OIG considers this amount a questioned cost because the equipment expired, and it expired because of insufficient oversight and policy guidance.</p>	<p>\$38,794</p>
<p><i>Joint Audit of U.S. Assistance Provided in Support of Ukraine Through the Foreign Military Financing Program</i> (AUD-GEER-25-30, 9/2025)</p>	
<p>Recommendation 3: We recommend that the Assistant Secretary, Bureau of Political-Military Affairs, Department of State, in coordination with the Assistant Secretary of Defense, Strategy, Plans, and Capabilities, Office of the Under Secretary of Defense for Policy, Department of Defense, develop and implement an interagency agreement between the Department of State and the Department of Defense that governs Foreign Military Financing administration and management. The agreement should establish expectations, roles, responsibilities, and agreed-upon timeframes for Foreign Military Financing execution and oversight policies for both Departments. The agreement should also include each Department’s official guidance on consistent use of terminology and establishing a joint repository for all Foreign Military Financing case documentation that both Departments can access and update.</p>	<p>N/A</p>
<p><i>Audit of Department Monitoring of Anti-Corruption Programs in Central and Eastern Europe</i> (AUD-GEER-25-18, 6/2025)</p>	
<p>Recommendation 1: OIG recommends that the Bureau of the Comptroller and Global Financial Services, in coordination with the Bureau of International Narcotics and Law Enforcement Affairs and the Office of Foreign Assistance, develop and</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<p>implement a unique identifier for anti-corruption programs and activities and issue instructions to ensure consistent use by all Department of State bureaus and overseas posts. These instructions should include quality checks on data elements that are at increased risk of being reported incorrectly.</p>	
<p><i>Evaluation of the Department of State's Approach to Realigning U.S. Agency for International Development Functions</i> (AUD-GEER-25-20, 5/2025)</p>	
<p>Recommendation 1: OIG recommends that the Secretary of State delegate responsibility for completion of U.S. Agency for International Development realignment efforts to the Deputy Secretary of State for Management and Resources (D-MR). After the sunset of the Assistance Transition Working Group on July 1, 2025, in accordance with Government Accountability Office key practices, D-MR should ensure that Department of State bureaus, offices, and overseas posts with realignment responsibilities have the appropriate resources and capacity to manage implementation processes.</p>	<p>N/A</p>
<p>Recommendation 2: OIG recommends that, following implementation of Recommendation 1, the Deputy Secretary of State for Management and Resources, in coordination with the Assistance Transition Working Group or other Department of State (Department) entities or individuals as appropriate, complete the implementation plan for realigning U.S. Agency for International Development functions. The implementation plan should account for decisions that have already been made, actions required beyond July 1, 2025, and the concurrent Department reorganization announced on April 22, 2025.</p>	<p>N/A</p>
<p>Recommendation 3: OIG recommends that the Under Secretary for Management, in consultation with the Deputy Secretary of State for Management and Resources and other stakeholders as appropriate, evaluate the Department of State's (Department) workforce capacity and develop a strategic workforce plan for its reform efforts, including the realignment of U.S. Agency for International Development functions. The evaluation and strategic workforce plan should enable the Department to have "the right person with the right skills, in the right position at the right time" as described by the Office of Personnel Management.</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Audit of Department of State Administration of Subcontracting Plans for Small Businesses (AUD-CGI-25-16, 3/2025)</i></p>	
<p>Recommendation 2: OIG recommends that the Bureau of Administration, within 6 months of the issuance of this report, issue guidance to Contracting Officers that includes a mechanism for the maintenance of contract files and required documentation if eFiling is not required to be used.</p>	<p>N/A</p>
<p>Recommendation 7: OIG recommends that the Bureau of Administration develop and implement standard operating procedures describing Contracting Officers’ responsibilities to (1) determine contractors’ good faith efforts to comply with their small business subcontracting plans and (2) take action to address a contractor’s failure to make a good faith effort to comply with the requirements in Federal Acquisition Regulation 19.705-7.</p>	<p>N/A</p>
<p><i>Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations’ Construction Projects (AUD-CGI-25-15, 3/2025)</i></p>	
<p>Recommendation 1: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, update the Foreign Affairs Handbook (14 FAH-2 H-535) to include guidance on how to avoid improper technical direction that could initiate a constructive change for construction contracts. At a minimum, the update should include guidance on reviewing requests for information and other methods of communication to contractors.</p>	<p>N/A</p>
<p>Recommendation 3: OIG recommends that the Bureau of Overseas Buildings Operations (OBO), in coordination with the Bureau of Administration, develop and implement a process for management to review and monitor documents referenced in contractor requests for equitable adjustment, such as requests for information and requests for design clarification, to identify improper technical direction initiated by Project Directors or other OBO personnel.</p>	<p>N/A</p>
<p>Recommendation 7: OIG recommends that the Bureau of Administration develop, implement, and communicate policies and procedures directing Contracting Officers to obtain from the responsible Project Director all required documentation related to requests for equitable adjustment for construction contracts and to document their review of all findings of fact, written request for</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
equitable adjustment analyses, and prenegotiation memoranda provided by Project Directors to assist Contracting Officers in making merit determinations.	
Recommendation 8: OIG recommends that the Bureau of Administration develop, implement, and communicate policies and procedures for resolving requests for equitable adjustment.	N/A
Recommendation 9: OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Administration, develop, implement, and communicate a process for Project Directors and Contracting Officers to evaluate all cost elements submitted by contractors to determine necessity, reasonableness, and allowability. Additionally, the process should require that cost element evaluations be included in the independent government cost estimate and prenegotiation memoranda.	N/A
Recommendation 10: OIG recommends that the Bureau of Overseas Buildings Operations, in coordination with the Bureau of Administration, develop, implement, and communicate policies and procedures for Project Directors and Contracting Officers to comply with the cost principle requirements for construction contracts in Federal Acquisition Regulation 31.203.	N/A
Recommendation 13: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, take the following actions: (1) determine whether the questioned costs of \$80,113, which were considered unsupported, for three requests for equitable adjustment for the New Embassy Compound Asuncion, Paraguay, construction contract (SAQMMA17C0082) were supported and (2) recover any costs determined to be unsupported, as shown in Table B.1.	\$80,113
Recommendation 14: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations (OBO), take the following actions: (1) determine whether the questioned costs of \$5,887, which were considered unsupported, for seven requests for equitable adjustment for the New Embassy Compound Beirut, Lebanon, construction contract (SAQMMA17C0079) were supported and (2) recover any costs determined to be unsupported, as shown in Table B.2.	\$5,887

Significant Open Recommendations	Potential Monetary Benefits
<p>Recommendation 15: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations (OBO), take the following actions: (1) determine whether the questioned costs of \$25,663, which were considered unsupported, for six requests for equitable adjustment for the New Embassy Compound Tegucigalpa, Honduras, construction contract (19AQMM19C0223) were supported and (2) recover any costs determined to be unsupported, as shown in Table B.3.</p>	\$25,663
<p>Recommendation 16: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, take the following actions: (1) determine whether the questioned costs of \$3,078,171, which were considered unallowable, for two requests for equitable adjustment for the New Embassy Compound Beirut, Lebanon, construction contract (SAQMMA17C0079) were allowable and (2) recover any costs determined to be unallowable, as shown in Table B.4.</p>	\$3,078,171
<p>Recommendation 17: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, take the following actions: (1) determine whether the questioned costs of \$173,720, which were considered unallowable, for six requests for equitable adjustment for the New Embassy Compound Tegucigalpa, Honduras, construction contract (19AQMM19C0223) were allowable and (2) recover any costs determined to be unallowable, as shown in Table B.5.</p>	\$173,720
<p>Recommendation 18: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, (1) review all contract modifications for the New Embassy Compound Tegucigalpa, Honduras, construction contract (19AQMM19C0223) to identify all costs associated with violations of the cost principle requirements in Federal Acquisition Regulation 31.203, which govern the selection of a distribution base for allocating indirect costs, and (2) recover any costs determined to be unallowable.</p>	N/A
<p>Recommendation 19: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, (1) review all contract modifications for the New Embassy Compound Beirut, Lebanon, construction contract</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>(SAQMMA17C0079) to identify all costs associated with violations of the cost principle requirements in Federal Acquisition Regulation 31.203, which govern the selection of a distribution base for allocating indirect costs, and (2) recover any costs determined to be unallowable.</p>	
<p>Recommendation 20: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations (OBO), take the following actions: (1) determine whether the questioned costs of \$725,509, which were considered to be unsupported, for request for equitable adjustment 003 for the New Consulate Compound Hyderabad, India, construction contract (SAQMMA16C0274), were supported and (2) recover any costs determined to be unsupported, as shown in Table B.6.</p>	<p>\$725,509</p>
<p><i>Audit of the Disposition of Sensitive Security Assets at U.S. Embassies Kabul, Afghanistan, and Kyiv, Ukraine</i> (AUD-GEER-25-01, 10/2024)</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Diplomatic Security develop and implement guidance requiring overseas posts to periodically assess the volume of special protective equipment and hazardous materials. The guidance should take into consideration usage rates and the criticality of each asset in order to determine the appropriate quantities needed for post operations and provide instructions for adjusting asset holdings based on the outcomes of the assessment.</p>	<p>N/A</p>
<p>Recommendation 3: OIG recommends that the Bureau of Diplomatic Security update the Foreign Affairs Handbook to include a requirement that posts develop and maintain written disposition plans, including emergency destruction plans, for all special protective equipment, hazardous materials, and armored vehicles.</p>	<p>N/A</p>
<p>Recommendation 4: OIG recommends that the Bureau of Diplomatic Security develop, implement, and distribute guidance to overseas posts on how to develop disposition plans, including emergency destruction plans, for special protective equipment, hazardous materials, and armored vehicles. The guidance should include details on key considerations to make during the planning process, such as determining which stakeholders to involve in the planning process; planning for a variety of evacuation scenarios;</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<p>considering timelines and resources needed to ship items out of the country; calculating the timelines needed to destroy assets at post; ensuring security personnel have access to all materials, tools, equipment, and vendors needed to execute the plan; identifying the number, type, and location of all assets to be destroyed; and developing trip wires to determine when to abandon efforts to ship assets out of post and instead pursue emergency destruction procedures. If available, the guidance should also include best practices from disposition plans developed by other posts.</p>	
<p>Recommendation 7: OIG recommends that the Bureau of Diplomatic Security develop and implement guidance on the disposition of hazardous materials in an emergency evacuation scenario. The guidance should include steps that can be implemented in a limited evacuation timeframe and outline the equipment and time needed to execute each step. The Bureau of Diplomatic Security should then distribute the updated guidance to all overseas posts.</p>	<p>N/A</p>
<p>Recommendation 10: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Diplomatic Security, define and implement a requirement in the Foreign Affairs Manual, that, in the event of a suspension of operations, a comprehensive reconciliation of post-assigned special protective equipment and armored vehicles must be conducted. The requirement should define who is responsible for conducting the reconciliation; define the time period following the suspension of operations in which the reconciliation should be completed; address the need to collect, analyze, and follow up on all available data about the status of a post’s special protective equipment and armored vehicles; and, if applicable, include a means to facilitate their return to the Defensive Equipment and Armored Vehicle Division.</p>	<p>N/A</p>
<p><i>Management Assistance Report: The Department Would Benefit From a Formal, Systematic Methodology To Capture and Utilize Lessons Learned Following Post Evacuations (AUD-GEER-24-32, 9/2024)</i></p>	
<p>Recommendation 1: OIG recommends that the Office of Crisis Management and Strategy update the Foreign Affairs Handbook to clarify that a Lessons Learned Cable must be produced following every large-scale event, emergency, or crisis, including</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<p>evacuations that result in a post (1) remaining in ordered departure status for an extended period of time, (2) suspending operations, or (3) closing permanently.</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Diplomatic Security develop and implement a requirement in the Foreign Affairs Manual to produce an After Action Review following every evacuation that results in a suspension of post operations.</p>	N/A
<p>Recommendation 3: OIG recommends that, following the implementation of Recommendations 1 and 2, the Under Secretary for Management, working in conjunction with the Executive Secretariat, develop and implement a process to (1) systematically review After Action Reviews developed in response to post evacuations and Lessons Learned Cables generated in compliance with 12 Foreign Affairs Handbook-1 H-235 and (2) make recommendations for action based on the results of these reviews, including identifying needed changes to Department policies, procedures, and guidance.</p>	N/A
<p><i>Audit of Department of State FY 2024 Compliance With the Geospatial Data Act of 2018 (AUD-SI-24-29, 8/2024)</i></p>	
<p>Recommendation 1: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, (a) conduct a review to determine whether its Office of the Geographer and Global Issues is best positioned to implement compliance with the Geospatial Data Act of 2018, and (b) develop and implement a plan to address the results of the review.</p>	N/A
<p>Recommendation 2: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of the Legal Advisor, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, (a) determine what qualifies as geospatial data for purposes of compliance with the Geospatial Data Act of 2018, Section 759(a), codified at 43 United States Code § 2808(a), and (b) formally communicate the determination to affected geospatial data stakeholders.</p>	N/A
<p>Recommendation 3: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>Technology, develop and implement a strategy to maintain an inventory of all Department of State geospatial data as prescribed by the Geospatial Data Act of 2018, Section 759(b)(2)(B), codified at 43 United States Code § 2808(b)(2)(B), after a determination is made regarding what qualifies as geospatial data, as mentioned in Recommendation 2.</p>	
<p>Recommendation 4: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, develop written policies, procedures, and guidance that can be used to implement requirements 2 through 12 of the Geospatial Data Act of 2018, Section 759(a), codified at 43 United States Code § 2808(a).</p>	N/A
<p>Recommendation 5: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Office of Management Strategy and Solutions and the Bureau of Diplomatic Technology, formally define and communicate areas of authority, roles, and responsibilities in the Geospatial Data Strategy for personnel responsible for carrying out compliance with the Geospatial Data Act of 2018.</p>	N/A
<p>Recommendation 6: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Bureau of Budget and Planning, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, develop and implement a comprehensive, long-term funding plan and include geospatial data when preparing its budget submission as prescribed by the Geospatial Data Act of 2018, Section 759(b)(2)(A), codified at 43 United States Code § 2808(b)(2)(A).</p>	N/A
<p>Recommendation 7: OIG recommends that the Bureau of Intelligence and Research, in coordination with the Bureau of Administration, the Office of Management Strategy and Solutions, and the Bureau of Diplomatic Technology, (a) review current records schedules to determine whether data information products and other records created in geospatial data and activities are included on agency record schedules that have been approved by the National Archives and Records Administration as prescribed by the Geospatial Data Act of 2018, Section 759(a)(4), codified at 43 United States Code § 2808(a)(4), and (b) update the</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>records schedules as necessary to include geospatial data and activities.</p> <p><i>Audit of the Department of State’s Program Design Plan Related to the Creating Helpful Incentives To Produce Semiconductors Act of 2022</i> (AUD-SI-24-20, 8/2024)</p>	
<p>Recommendation 3: OIG recommends that the Deputy Secretary of State designate a formal lead and management structure to orchestrate the Department’s implementation of the Creating Helpful Incentives To Produce Semiconductors Act of 2022 for the purpose of promoting efficiencies and coordination; furthering the timely advancement of the goal of boosting American semiconductor research, development, and production; and supporting secure and trusted telecommunications technology development.</p>	<p>N/A</p>
<p><i>Evaluation of Department of State Accounting, Screening, and Vetting of Afghan Evacuees</i> (AUD-GEER-24-21, 7/2024)</p> <p>Recommendation 1: OIG recommends that the Department of State’s Executive Secretary, or another official with delegated authority, finalize and sign the updated memorandum of agreement with the Department of Defense that governs noncombatant evacuations (previously titled “Memorandum of Agreement Between the Departments of State and Defense on the Protection and Evacuation of U.S. Citizens and Nationals and Designated Other Persons from Threatened Areas Overseas,” dated July 14, 1998) to memorialize the agencies’ arrangements for the collection, tracking, analysis, and sharing of evacuee data.</p>	<p>N/A</p>
<p><i>Audit of the Department of State’s Humanitarian Response to the Ukraine Crisis</i> (AUD-GEER-24-16, 5/2024)</p> <p>Recommendation 1: OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement criteria for incorporating specific, measurable objectives and performance indicators into the award terms and conditions for voluntary contributions to enable measurement of the success of voluntary contributions awarded to public international organizations.</p>	<p>N/A</p>
<p><i>Audit of Select Contract Administration Processes Related to the Construction of New Embassy Compound Mexico City, Mexico</i> (AUD-CGI-24-09, 1/2024)</p>	

Significant Open Recommendations	Potential Monetary Benefits
<p>Recommendation 3: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, develop, implement, and communicate a process to ensure that Contracting Officers prepare prenegotiation objectives for modifications to construction projects of more than \$25,000 and that Project Directors do not revise independent government cost estimates during or after negotiations in accordance with the Federal Acquisition Regulation and Department of State policy. At a minimum, the process should include guidance on documenting fair and reasonable pricing and any schedule extensions for the modification and a clarification of individual responsibilities and accountability.</p>	<p>N/A</p>
<p>Recommendation 4: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Overseas Buildings Operations, develop, implement, and communicate a process to ensure that Project Directors for construction projects conduct and document price negotiations in accordance with the Federal Acquisition Regulation and Department of State policy. At a minimum, the process should include guidance on documenting fair and reasonable pricing and any schedule extensions for the modification and a clarification of individual responsibilities and accountability.</p>	<p>N/A</p>
<p><i>Audit of the Planning, Design, Construction, and Commissioning of the Central Power Plant at U.S. Embassy Baghdad, Iraq</i> (AUD-GEER-24-02, 11/2023)</p>	
<p>Recommendation 6: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a requirement to complete an Owner’s Project Requirements document that details the functional requirements of a project and the expectations of how it will be used and operated.</p>	<p>N/A</p>
<p>Recommendation 7: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process that ensures that reviews for all technical disciplines are completed and documented at all interim design submissions.</p>	<p>N/A</p>
<p>Recommendation 8: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<p>communicate a process to (1) document a description of the design change, the necessity of the design change, the potential cost impact, the potential schedule impact, and management approvals when Department of State-initiated design changes require modification to the design contract and (2) ensure the Basis of Design includes all design changes.</p>	
<p>Recommendation 9: OIG recommends that the Bureau of Overseas Buildings Operations develop, implement, and communicate a process requiring it to address significant design deficiencies in facilities when deficiencies are identified during construction rather than after the facilities have been constructed.</p>	N/A
<p>Recommendation 10: OIG recommends that the Bureau of Overseas Buildings Operations issue a directive (1) emphasizing Department of State policy that the commissioning process begins before the design phase and that the process continues until the expiration of the 1-year warranty period of the operations and maintenance phase and (2) underscoring accountability and identifying penalties for noncompliance.</p>	N/A
<p>Recommendation 11: OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop, implement, and communicate a process requiring responsible OBO officials to document specific and detailed reasons and associated risks, proportional to the level of specificity and detail in the commissioning testing results, if OBO disagrees with commissioning testing results.</p>	N/A
<p>Recommendation 12: OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop, implement, and communicate processes requiring responsible OBO officials to document specific and detailed reasons, proportional to the level of specificity detailed in the commissioning reports, if OBO disagrees with commissioning report recommendations. This process must include, at a minimum, written documentation of an assessment of the risks associated with dismissing commissioning report recommendations, a comprehensive plan to mitigate those risks, and management's approval of these actions.</p>	N/A
<p>Recommendation 13: OIG recommends that the Bureau of Overseas Buildings Operations develop an action plan and budget for implementing recommendations to improve the performance</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>and correct deficiencies of U.S. Embassy Baghdad, Iraq’s central power plant, as recommended in the technical study report by the Miller Hull Partnership, LLP, and Mason and Hanger, Inc. This action plan should include a timeline with milestones for implementation and should report progress to the Under Secretary of State for Management.</p>	
<p><i>Audit of Department of State Efforts To Identify and Terminate Unneeded Contracts Related to Afghanistan</i> (AUD-CGI-23-26, 9/2023)</p>	
<p>Recommendation 1: OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services, develop and implement a process that can be used in response to an emergency situation at an overseas post to identify contracts that require termination or other contract administration actions.</p>	<p>N/A</p>
<p>Recommendation 2: OIG recommends that the Bureau of Administration develop and implement a contingency action plan that could be enacted to optimize Contracting Officers’ workload management during challenging periods, such as when a surge of contracts need to be terminated, suspended, or closed out.</p>	<p>N/A</p>
<p>Recommendation 3: OIG recommends that the Bureau of Administration develop and implement an effective tool to track the status of contracts from termination through closeout. At a minimum, the tool should identify the steps remaining to be completed in the termination and closeout process, including identifying overdue steps, and the time elapsed between key steps.</p>	<p>N/A</p>
<p>Recommendation 4: OIG recommends that the Bureau of Administration develop a plan to assess and take action to ensure Contracting Officers’ compliance with Department of State requirements regarding maintaining contract administration file documentation in eFiling.</p>	<p>N/A</p>
<p>Recommendation 6: Following implementation of Recommendation 5, OIG recommends that the Bureau of Administration (a) analyze the results of the survey to identify the factors hindering the use of eFiling to maintain contract administration documentation, including technical issues that need to be addressed and (b) develop and implement, if</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
<p>appropriate, a corrective action plan to increase the use of the mandated eFiling module.</p>	
<p>Recommendation 7: OIG recommends that the Bureau of Administration update the Foreign Affairs Manual, Foreign Affairs Handbook, and supplemental procurement guidance to assist and support Contracting Officers in conducting contract terminations. At a minimum, the policies and procedures should include guidance detailing the contents of termination dockets, such as the type and extent of documentation to maintain; expected timelines for adding documents; and standardized methods for organizing and naming documents. The policy and procedures should also include helpful tools, such as a checklist of documents that are required to be maintained in the termination docket and a post-termination conference meeting template.</p>	<p>N/A</p>
<p>Recommendation 8: OIG recommends that the Bureau of Administration, in coordination with the Foreign Service Institute, modify contract administration training that is offered by the Department of State to include guidance on the contract termination process.</p>	<p>N/A</p>
<p><i>Evaluation of Adjustments to the Afghan Special Immigrant Visa Program From 2018 Through 2022</i> (AUD-MERO-23-23, 8/2023)</p>	
<p>Recommendation 1: OIG recommends that the Special Immigrant Visa (SIV) Senior Coordinating Official, in coordination with the Bureau of Consular Affairs and the Joint Executive Office for the Bureau of Near Eastern Affairs and the Bureau of South and Central Asian Affairs, develop and implement a strategic performance management approach to improve the outcomes of the Afghan SIV program, including establishing goals and measures of success to evaluate progress against those established goals.</p>	<p>N/A</p>
<p><i>Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq</i> (AUD-MERO-22-03, 10/2021)</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Administration develop and implement internal controls to ensure Contracting Officers comply with Federal Acquisition Regulation Subpart 6.305, Office of the Procurement Executive Procurement Implementation Bulletin 2014-11, and Office of</p>	<p>N/A</p>

Significant Open Recommendations	Potential Monetary Benefits
Acquisitions Management Memorandum 16-16 regarding providing public notice of noncompetitive contracts and maintaining proof of public notice in contract files.	
<i>Audit of Foreign Per Diem Rates Established by the Department of State (AUD-FM-21-31, 6/2021)</i>	
Recommendation 13: After implementing Recommendation 12, OIG recommends that the Bureau of Administration recalculate the foreign per diem rates for the locations based on the revised methodology.	N/A
Recommendation 14: OIG recommends that the Bureau of Administration complete its efforts to upgrade and update its eAllowances application. As part of this effort, the Bureau of Administration should ensure that posts are able to upload supporting documentation, such as reservation logs, into the application.	N/A
<i>Audit of Cost Controls Within the Baghdad Life Support Services Contract Food Services Task Order SAQMMA14F0721 (AUD-MERO-18-55, 8/2018)</i>	
Recommendation 2: OIG recommends that the Bureau of Near Eastern Affairs incorporate requirements for food services cost controls and a contractor cost control plan into the new worldwide support services contract and develop an acquisition plan that addresses their implementation and comprehensive oversight.	N/A
<i>Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants (AUD-CGI-18-50, 8/2018)</i>	
Recommendation 4: OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are developing quality assurance surveillance plans for all service contracts and monitoring Contracting Officers Representatives adherence to the quality assurance surveillance plans.	N/A
<i>Aspects of the Invoice Review Process Used by the Bureau of Near Eastern Affairs to Support Contingency Operations in Iraq Need Improvement (AUD-MERO-17-33, 3/2017)</i>	
Recommendation 7: OIG recommends that the Bureau of Near Eastern Affairs, develop reliable, objective, clear, and measurable	N/A

Significant Open Recommendations	Potential Monetary Benefits
<p>performance metrics and include these metrics in all current and future Bureau of Near Eastern Affairs Iraq contracts.</p> <p><i>Audit of the Department of State Travel Card Program</i> (AUD-CGI-16-48, 9/2016)</p>	
<p>Recommendation 5: OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement split disbursement procedures as required by the Office of Management and Budget for all Department-issued travel card holders.</p>	N/A
Open Recommendations	Potential Monetary Benefits
<p><i>Audit of the Bureau of Diplomatic Security's Antiterrorism Assistance Program</i> (AUD-SI-25-31, 9/2025)</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Counterterrorism, update Office of Antiterrorism Assistance policies, procedures, and guidance to include information related to consistently collecting, documenting, and reviewing indicator data for activities in partner nations.</p>	N/A
<p>Recommendation 3: OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Counterterrorism, update Office of Antiterrorism Assistance policies, procedures, and guidance to include instructions for preparing, submitting, and reviewing quarterly program and financial reports and describe roles and responsibilities related to tracking specific tasks in the country implementation plans.</p>	N/A
<p>Recommendation 5: OIG recommends that the Bureau of Counterterrorism (CT), in coordination with the Bureau of Diplomatic Security (DS), update the Memorandum of Agreement between CT and DS for the Antiterrorism Assistance Program to include a mechanism to ensure that the Office of Antiterrorism Assistance meets its monitoring and reporting obligations and to describe CT's responsibilities related to quarterly program and financial reporting.</p>	N/A
<p>Recommendation 6: OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of Counterterrorism, review and update Office of Antiterrorism Assistance performance monitoring plans to ensure that all</p>	N/A

Open Recommendations	Potential Monetary Benefits
performance indicators are necessary to assess program performance.	
<p>Recommendation 7: OIG recommends that the Bureau of Counterterrorism (CT), in coordination with the Bureau of Diplomatic Security (DS), finalize the quarterly financial reporting template for the Office of Antiterrorism Assistance in accordance with the Memorandum of Agreement between CT and DS.</p>	N/A
<p><i>Joint Audit of U.S. Assistance Provided in Support of Ukraine Through the Foreign Military Financing Program</i> (AUD-GEER-25-30, 9/2025)</p>	
<p>Recommendation 2: We recommend that the Assistant Secretary, Bureau of Political-Military Affairs, Department of State, review and update the Grant Military Assistance Guidance to incorporate efficiencies identified while supporting a contingency environment in Ukraine that could improve the overall Foreign Military Financing Program, including unique processes and procedures needed during contingency operations.</p>	N/A
<p><i>Audit of Selected Bureau of Population, Refugees, and Migration Awards Supporting Stability and Assistance Efforts in the Western Hemisphere</i> (AUD-SI-25-24, 7/2025)</p>	
<p>Recommendation 1: OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement internal controls to ensure that performance progress reports are complete before finalizing an award’s monitoring plan and report.</p>	N/A
<p>Recommendation 2: OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement oversight and governance processes for the use of Artificial Intelligence for reviewing awards’ performance reports.</p>	N/A
<p>Recommendation 5: OIG recommends that the Bureau of Population, Refugees, and Migration (a) determine whether the \$2,430 in questioned costs related to Pan American Development Foundation Inc.’s cooperative agreement (SPRMCO23CA0344) for clothing are allowable and (b) recover any costs determined to be unallowable.</p>	\$2,430
<p>Recommendation 6: OIG recommends that the Bureau of Population, Refugees, and Migration (a) determine the correct Modified Total Direct Cost and associated indirect cost</p>	\$36,891

Open Recommendations	Potential Monetary Benefits
<p>reimbursement related to Fondazione Associazione Volontari Per Servizio Internazionale’s cooperative agreement (SPRMCO23CA0207) and (b) recover any costs (at least \$36,891) determined to be in excess of what is allowable.</p>	
<p>Recommendation 8: OIG recommends that the Bureau of Population, Refugees, and Migration develop and implement internal controls to ensure that non-federal entities meet the single or program-specific audit requirement before receiving an award.</p>	N/A
<p><i>Audit of Department of State Administration of Subcontracting Plans for Small Businesses (AUD-CGI-25-16, 3/2025)</i></p>	
<p>Recommendation 1: OIG recommends that the Bureau of Administration develop and implement oversight activities to effectively administer subcontracting plans. At a minimum, this should include reviewing administrative actions and communicating policies and procedures to Contracting Officers to comply with the statutory requirements from Federal Acquisition Regulation 19.702 for subcontracting plans.</p>	N/A
<p>Recommendation 3: OIG recommends that the Bureau of Administration, within 6 months of the issuance of this report, develop and implement oversight procedures to confirm that contract actions are properly designated in the Federal Procurement Data System – Next Generation.</p>	N/A
<p>Recommendation 4: OIG recommends that the Bureau of Administration issue guidance and training to Contracting Officers that includes the proper interpretation of subcontracting plan requirements and exemptions, in accordance with Federal Acquisition Regulation 19.702(b)(1-4) and Department of State Acquisition Regulation 619.000(b).</p>	N/A
<p>Recommendation 5: OIG recommends that the Bureau of Administration develop and implement a process for achieving the goals, objectives, and timeframes for individual subcontracting report reviews, as prescribed in Federal Acquisition Regulation 19.705-6(f)(1)(2), Department of State Acquisition Manual 619.705-6, and supplemental guidance. At a minimum, this should include identifying and reporting to management contractors that fail to submit required reports.</p>	N/A
<p>Recommendation 6: OIG recommends that the Bureau of Administration develop and implement standard operating</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>procedures describing the post-award responsibilities of Contracting Officers to comply with Federal Acquisition Regulation 19.705-6. At a minimum, the procedures should include regular reporting from the Small Business Technical Liaison to Contracting Officers and management officials in the Bureau of Administration, Office of Global Acquisitions, Acquisitions Management Directorate.</p>	
<p>Recommendation 8: OIG recommends that the Bureau of Administration develop and implement standard operating procedures describing Contracting Officers’ responsibilities to comply with the contractor past performance evaluation requirements in Federal Acquisition Regulation 42.1502. At a minimum, the procedures should include timely and accurate assessments of contractors’ small business subcontracting plan performance in the Contracting Performance Assessment Reporting System.</p>	<p>N/A</p>
<p><i>Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations’ Construction Projects</i> (AUD-CGI-25-15, 3/2025)</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Overseas Buildings Operations develop and communicate a Construction Alert reminding Project Directors and Construction Executives to review and follow the guidelines detailed in the Foreign Affairs Handbook (14 FAH-2 H-535) regarding preventing constructive changes to contracts.</p>	<p>N/A</p>
<p>Recommendation 4: OIG recommends that the Bureau of Administration develop and implement a communications strategy to direct Contracting Officers to review requests for equitable adjustment for unauthorized commitments and to resolve unauthorized commitments in accordance with the ratification process.</p>	<p>N/A</p>
<p>Recommendation 5: OIG recommends that the Bureau of Overseas Buildings Operations (OBO) develop and communicate a Construction Alert to remind Project Directors and Construction Executives to review and follow the guidelines and steps developed in OBO’s Construction Management Guidebook pertaining to requests for equitable adjustment, including documenting contract references and providing backup documentation to link changes to the contract.</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p>Recommendation 11: Once Recommendation 10 has been implemented, OIG recommends that the Bureau of Overseas Buildings Operations (OBO), in coordination with the Bureau of Administration, develop and implement training for OBO staff and Contracting Officers on the policies and procedures related to cost principles.</p>	<p>N/A</p>
<p><i>Audit of the Disposition of Sensitive Security Assets at U.S. Embassies Kabul, Afghanistan, and Kyiv, Ukraine</i> (AUD-GEER-25-01, 10/2024)</p>	
<p>Recommendation 5: Following the implementation of Recommendations 3 and 4, OIG recommends that the Bureau of Diplomatic Security develop and implement guidance requiring post Emergency Action Committees to periodically review and approve post disposition plans, including emergency destruction plans, and to determine whether updates or changes are needed.</p>	<p>N/A</p>
<p>Recommendation 9: OIG recommends that the Bureau of Diplomatic Security develop and implement training for post security personnel on acceptable practices for the disposition of special protective equipment, hazardous materials, and armored vehicles in an emergency evacuation scenario.</p>	<p>N/A</p>
<p>Recommendation 11: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Diplomatic Security, define and implement a requirement in the Foreign Affairs Manual to, in the event of a suspension of operations, issue a report to the Department's accountable property officer detailing the final status of a post's assets following a suspension of operations. The report would follow the completion of a comprehensive reconciliation of a post's special protective equipment and armored vehicles. The requirement should define who is responsible for drafting and issuing the report.</p>	<p>N/A</p>
<p>Recommendation 12: OIG recommends that the Bureau of Diplomatic Security develop and implement detailed guidance for overseas posts on how to establish and maintain records on the status of special protective equipment and armored vehicles assigned to post following a post's suspension of operations, including guidance on the types of information to record, how frequently and under what circumstances records should be</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p>updated, and options for using remotely accessible backup records.</p> <p><i>Management Assistance Report: Warrant and Training Programs Needed for Personnel Responsible for Transportation-Related Acquisitions</i> (AUD-FM-24-30, 9/2024)</p>	
<p>Recommendation 1: OIG recommends that the Bureau of Administration develop and implement a process to formally designate and issue warrants to transportation officers responsible for authorizing tenders of service at overseas posts, as recommended by the Federal Management Regulation. The process should outline the training and experience requirements for obtaining a transportation officer authorization and the conditions for maintaining the authorization. The process should also include a mechanism for tracking and managing the requirements for maintaining the warrant.</p>	N/A
<p>Recommendation 2: OIG recommends that the Bureau of Administration develop and implement a training program for personnel responsible for executing transportation-related acquisitions using tenders of service, as recommended by the Federal Management Regulation. The program should outline baseline and continuing education training requirements for General Services Officers and locally employed transportation staff.</p>	N/A
<p><i>Audit of Department of State Efforts To Identify and Terminate Unneeded Contracts Related to Afghanistan</i> (AUD-CGI-23-26, 9/2023)</p>	
<p>Recommendation 5: OIG recommends that the Bureau of Administration conduct a survey among Contracting Officers and Contracting Officer’s Representatives to identify issues related to the use of the mandated eFiling module and suggested improvements to the module, specifically pertaining to maintaining contract administration documentation.</p>	N/A
<p>Recommendation 9: Following implementation of Recommendations 7 and 8, OIG recommends that the Bureau of Administration develop a communication strategy and disseminate to procurement personnel the updates to policy, procedures, and training related to contract terminations to ensure awareness of contract termination process requirements, including documentation requirements.</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>Recommendation 10: OIG recommends that the Bureau of Administration, within 45 days of issuance of this report, develop and implement a plan of action to address the contracts related to Afghanistan that are in the termination process to ensure prompt completion of the process and move contracts to closeout.</p>	<p>N/A</p>
<p>Recommendation 11: OIG recommends that the Bureau of Administration, within 45 days of issuance of this report, develop and implement a plan of action to address the expired contracts related to Afghanistan that remain open.</p>	<p>N/A</p>
<p>Recommendation 12: OIG recommends that the Bureau of Administration develop and implement a process to ensure that Contracting Officers comply with Federal Acquisition Regulation termination process requirements.</p>	<p>N/A</p>
<p><i>Audit of the Management and Administration of the Consular Systems Modernization Program</i> (AUD-CGI-23-20, 7/2023)</p>	
<p>Recommendation 1: OIG recommends that the Bureau of Consular Affairs (CA), in coordination with the Bureau of Budget and Planning, develop and implement a risk-based methodology to select programs for evaluation. CA should include the amount of funds invested and the risk to its portfolio as factors considered in the methodology.</p>	<p>N/A</p>
<p>Recommendation 4: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, map control gates for the program management methodology used for the Consular Systems Modernization program to the Department of State’s Managing State Projects guidance, as required by 5 Foreign Affairs Handbook-5 H-211.</p>	<p>N/A</p>
<p>Recommendation 5: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, develop and implement a plan to create documentation required by Department of State program and project management guidance (including 18 Foreign Affairs Manual 300) for the overall Consular Systems Modernization program and discrete projects related to the program. This documentation would include, but not be limited to, a program monitoring plan, a logic model, and a situational analysis.</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p>Recommendation 7: OIG recommends that if, following implementation of Recommendation 6, the Bureau of Consular Affairs (CA) determines that its current program management methodology is not optimal, CA should develop and implement a plan of action, in coordination with the Bureau of Budget and Planning, to adopt a different program and project management methodology that aligns with Department of State program and project management guidance.</p>	N/A
<p>Recommendation 8: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, perform an internal control gap analysis related to program and project management of the Consular Systems Modernization program to identify key controls that are needed to comply with Government Accountability Office requirements for maintaining a sufficient internal control environment.</p>	N/A
<p>Recommendation 9: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Information Resource Management, develop and implement a mechanism to track required IT governance reviews to ensure that all governance reviews of IT systems have been completed.</p>	N/A
<p>Recommendation 10: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning, develop and implement a process to periodically assess program and project management activities related to the Consular Systems Modernization program.</p>	N/A
<p>Recommendation 11: OIG recommends that the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning and the Bureau of Information Resource Management, develop and implement a process to annually verify that designated project managers assigned to the Consular Systems Modernization program meet qualification requirements specified in 5 Foreign Affairs Manual 623.2 and the “Federal IT Project Manager Guidance Matrix.”</p>	N/A
<p>Recommendation 12: OIG recommends that if project managers as described in Recommendation 11 are identified as not meeting qualification requirements, the Bureau of Consular Affairs, in coordination with the Bureau of Budget and Planning and the Bureau of Information Resource Management, develop and implement a plan of action to provide training and guidance</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>to the project managers so that they comply with 5 Foreign Affairs Manual 623.2 and the “Federal IT Project Manager Guidance Matrix.”</p>	
<p>Recommendation 16: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Consular Affairs, develop and implement bureau-specific procedures requiring CA’s assigned Contracting Officer’s Representatives to (a) maintain documentation of their invoice review that demonstrates that costs and supporting documentation were verified and (b) confirm that labor hours billed had supporting documentation that was sufficient to support the approval for payments.</p>	<p>N/A</p>
<p>Recommendation 19: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Consular Affairs, develop and implement procedures to ensure that Contracting Officer’s Representatives who oversee Consular Systems Modernization program task orders complete and submit reports in the Contractor Performance Assessment Reporting System within the required 120 days.</p>	<p>N/A</p>
<p><i>Audit of Department of State Procedures To Establish Program Fees for the Furniture and Appliance Pool Program</i> (AUD-FM-23-22, 6/2023)</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services, develop and implement oversight controls to prevent overseas posts from maintaining Furniture and Appliance Pool program assets in ineligible locations. The oversight controls should include a plan of action to consult with the Bureau of Overseas Buildings Operations when necessary.</p>	<p>N/A</p>
<p>Recommendation 3: OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services and the Foreign Service Institute, enhance current Furniture and Appliance Pool program training to provide detailed guidance on asset classification; asset lifecycles; asset replacement dates; spending plans; furniture and appliance pool eligible and ineligible assets; maintenance of the furniture, furnishings, appliances, and equipment listing; and data, asset, and financial management.</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<p>Recommendation 4: OIG recommends that the Bureau of Administration, in coordination with the Bureau of the Comptroller and Global Financial Services and the Foreign Service Institute, annually disseminate information to all personnel with Furniture and Appliance Pool program responsibilities at overseas posts regarding the availability of and expectation to complete furniture and appliance pool-specific training developed in response to Recommendation 3.</p>	N/A
<p>Recommendation 10: OIG recommends that the Bureau of Administration implement controls within the Integrated Logistics Management System that ensure periodic updates to the replacement dates for furniture and appliance pool assets.</p>	N/A
<p><i>Compliance Follow-Up Review of the Afghan Special Immigrant Visa Program (AUD-MERO-23-01, 10/2022)</i></p>	
<p>Recommendation 4: OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO) develop and implement a policy and procedures to establish ongoing interagency coordination with all designated SCOs until the Afghan SIV program concludes.</p>	N/A
<p>Recommendation 6: OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO) develop and implement an updated staffing plan to adjust resources for all Department of State offices involved with the Afghan SIV program to reduce the current Afghan SIV application backlog.</p>	N/A
<p>Recommendation 7: OIG recommends the Special Immigrant Visa (SIV) Senior Coordinating Official develop a process and procedures to monitor the implementation, effectiveness, and efficiency of the staffing plan for all Department offices involved in the Afghan SIV program to reduce the current Afghan SIV application backlog.</p>	N/A
<p>Recommendation 8: OIG recommends that the Special Immigrant Visa (SIV) Senior Coordinating Official (SCO), in collaboration with the Department of Defense (DoD) SCO, establish a memorandum of understanding between the Department of State (Department) SCO and the DoD SCO defining the roles and responsibilities of the Department and DoD for efficiently and accurately collecting employment documentation of Afghan SIV applicants who worked for DoD contractors. The Department and DoD SCOs should also meet</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>regularly to address efficient employment verification until the Department resolves the backlog of Afghan SIV applications.</p> <p><i>Management Assistance Report: Support From the Under Secretary for Political Affairs Is Needed To Facilitate the Closure of Recommendations Addressed to the Bureau of Near Eastern Affairs</i> (AUD-AOQC-22-33, 8/2022)</p>	
<p>Recommendation 2: OIG recommends that until all 11 recommendations (see Appendix A for a list of the 11 recommendations) addressed to the Bureau of Near Eastern Affairs (NEA) referenced in this report (AUD-AOQC-22-33) are implemented and closed, the Under Secretary for Political Affairs monitor NEA’s compliance responses to OIG and verify, at least quarterly, that the responses (a) are provided to OIG within the established due dates and (b) contain complete and accurate status updates that include either evidence of implementation or detailed corrective action plans with actual or proposed target dates for achieving these actions.</p>	<p>N/A</p>
<p><i>Audit of the Department of State’s Use of “Not Otherwise Classified” Budget Object Codes</i> (AUD-FM-22-21, 2/2022)</p>	
<p>Recommendation 1: OIG recommends that the Bureau of the Comptroller and Global Financial Services develop and implement a methodology to periodically review and update the budget object codes (BOC) included in the Foreign Affairs Handbook (4 FAH-1 H-613). This methodology should include collaborating with other bureaus to assist in identifying BOCs that are not needed, new BOCs that bureaus believe would be beneficial, or changes to the definitions of existing BOCs.</p>	<p>N/A</p>
<p><i>Audit of Noncompetitive Contracts in Support of Overseas Contingency Operations in Afghanistan and Iraq</i> (AUD-MERO-22-03, 10/2021)</p>	
<p>Recommendation 5: OIG recommends that the Bureau of Administration issue a directive to the Office of Acquisitions Management to update its Quality Assurance Plan to expand the steps necessary to ensure compliance with Federal Acquisition Regulation provisions regarding preparing fair and reasonable price determinations for noncompetitive awards. The steps should include requiring that Contracting Officers use the sample template for price negotiation memoranda and retain evidence</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
of the analysis conducted in support of such determinations in the contract files.	
Recommendation 6: OIG recommends that the Bureau of Administration develop and implement guidance directing all price negotiation memoranda-approving officials certify that price negotiation memoranda address all required elements in compliance with Federal Acquisition Regulation Subpart 15.406-3 before approving them.	N/A
Recommendation 7: OIG recommends that the Bureau of Administration issue a directive to the Office of Acquisitions Management to update its Memorandum 15-09, "Contract File Documentation," regarding price negotiation memoranda. The updated memorandum should include instructions for Contracting Officers to verify that all price negotiation memoranda packages are properly approved and placed in the contract file.	N/A
Recommendation 8: OIG recommends that the Bureau of Administration develop and implement additional internal control procedures for monitoring compliance with Federal Acquisition Regulation requirements and Department policy regarding determining and documenting fair and reasonable price determinations and maintaining complete contract files.	N/A
<i>Audit of Acquisition Planning and Cost Controls While Transitioning Support Service Contracts in Iraq</i> (AUD-MERO-21-43, 9/2021)	
Recommendation 1: OIG recommends that the Bureau of Administration, in coordination with the Bureau of Near Eastern Affairs, discontinue its practice of awarding noncompetitive contracts for Operations Maintenance Support Services and Baghdad Life Support Services. The bureau should award Mission Iraq-specific task orders under the Diplomatic Platform Support Services contract or use an alternative mechanism to competitively replace the Operations and Maintenance Support Services and Baghdad Life Support Services contracts.	N/A
<i>Compliance Follow-Up Audit of the Department of State Process To Select and Approve IT Investments</i> (AUD-IT-21-34, 8/2021)	
Recommendation 2: OIG recommends that the Bureau of Information Resource Management conduct an in-depth review	N/A

Open Recommendations	Potential Monetary Benefits
of the entire agency IT portfolio to identify potential duplicative systems.	
<p>Recommendation 3: OIG recommends that the Bureau of Information Resource Management develop and implement, to the extent practicable, a strategy to combine, eliminate, or replace the duplicative systems identified during its review of the entire agency IT portfolio (Recommendation 2).</p>	N/A
<p><i>Management Assistance Report: Support From the Under Secretary for Management Is Needed To Facilitate the Closure of Open Office of Audits Recommendations</i> (AUD-AOQC-21-32, 6/2021)</p>	
<p>Recommendation 2: OIG recommends that the Under Secretary for Management verify periodically, but no less than quarterly, that those entities with recommendations that have yet to be implemented and closed are providing status updates and responses to OIG in a timely manner, as required.</p>	N/A
<p><i>Audit of Foreign Per Diem Rates Established by the Department of State</i> (AUD-FM-21-31, 6/2021)</p>	
<p>Recommendation 4: OIG recommends that the Bureau of Administration review and update all foreign per diem locations designated in eAllowances as exchange rate adjusted in accordance with the guidance developed in response to Recommendation 3.</p>	N/A
<p>Recommendation 11: OIG recommends that the Bureau of Administration review its methodology for determining foreign per diem rates to identify opportunities to streamline the process. At a minimum, the Bureau of Administration should consider whether the use of independent economic data would be more efficient and cost-effective for establishing foreign per diem rates.</p>	N/A
<p>Recommendation 12: OIG recommends that the Bureau of Administration develop and implement a plan to revise the methodology for determining foreign per diem rates based on the results of Recommendation 11.</p>	N/A
<p><i>Audit of the Department of State's Unarmored Overseas Motor Vehicle Fleet</i> (AUD-SI-21-13, 1/2021)</p>	
<p>Recommendation 6: OIG recommends that the Bureau of Diplomatic Security, in coordination with the Bureau of</p>	N/A

Open Recommendations	Potential Monetary Benefits
<p>Administration, (a) update any bureau-specific motor vehicle procedures in place to comply with the Foreign Affairs Manual and Bureau of Administration guidance within 90 days of final report issuance; and (b) establish a process to review and update these procedures, as appropriate, at least annually thereafter.</p>	
<p><i>Audit of the Bureau of European and Eurasian Affairs Administration and Oversight of Selected Contracts and Grants</i> (AUD-CGI-18-50, 8/2018)</p>	
<p>Recommendation 2: OIG recommends that the Bureau of Administration, Office of Logistics Management, Office of Acquisitions Management, develop and implement procedures to verify that Contracting Officers are monitoring Contracting Officer's Representatives files in accordance with Procurement Information Bulletin No. 2014-10.</p>	<p>N/A</p>

Table D.2
Open Office of Evaluations and Special Projects Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 3/31/2026

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Evaluation of the Department's 2023 Evacuation of Embassy Khartoum</i> (ESP-25-02, 7/2025)</p>	
<p>Recommendation 3: The Bureau of Diplomatic Security, in coordination with the Office of Crisis Management and Strategy, should review post Emergency Action Plans to ensure that they fully and comprehensively address coordination with nearby posts in crisis-response operations.</p>	<p>N/A</p>
<p><i>Review of Allegations of Improper Passport Seizures at Embassy Sana'a, Yemen</i> (ESP-19-01, 10/2018)</p>	
<p>Recommendation 1: The Bureau of Consular Affairs, Office of Passport Services, in conjunction with the Bureau of Diplomatic Security, should develop centralized, searchable databases to track and manage passport revocation cases, as well as retentions of passports and other documents seized on suspicion of fraud when citizens apply for consular services, or under other circumstances, and to track confiscations of such documents if they are seized on grounds other than retention authority.</p>	<p>N/A</p>

Open Recommendations	Potential Monetary Benefits
<i>Evaluation of the Handling of EEO and Harassment Conflict Cases by the Office of Civil Rights (ESP-25-03, 9/2025)</i>	
Recommendation 1: The Office of Civil Rights should adopt consistent and current conflict of interest procedures for both equal employment opportunity and anti-harassment program complaints that include use of a conflict case manager.	N/A
Recommendation 2: The Office of Civil Rights should adopt a standard practice to consult with the Office of the Legal Adviser in any case involving a complaint involving a current or former Office of Civil Rights employee to ascertain whether there is a conflict of interest and to seek guidance as to proper handling of the complaint.	N/A
Recommendation 3: The Office of Civil Rights should update its intranet page to include current and comprehensive information on conflict case procedures.	N/A
<i>Evaluation of the Department's 2023 Evacuation of Embassy Khartoum (ESP-25-02, 7/2025)</i>	
Recommendation 1: The Bureau of Diplomatic Security should ensure that high threat posts conduct a full inventory of the sensitive documents in their possession that would require destruction in the event of evacuation and incorporate the volume of sensitive documents into their respective emergency action training, drills, and planning, including an explicit estimate of the time it would take to destroy current and actual holdings of Sensitive But Unclassified materials.	N/A
Recommendation 2: The Bureau of Consular Affairs should develop and implement guidance to ensure that consular sections at U.S. embassies fully account for all passports in their possession for processing and return passports to the owner while waiting for documentation or approvals.	N/A
<i>Management Assistance Report: Bureau of the Comptroller and Global Financial Services Internal Controls Associated with Reemployed Annuitant Employment (ESP-25-01, 6/2025)</i>	
Recommendation 2: The Bureau of the Comptroller and Global Financial Services should implement appropriate internal controls to ensure that it is complying with hours of work ceilings, salary caps, and travel regulations surrounding the employment of reemployed annuitants.	N/A

Open Recommendations	Potential Monetary Benefits
<p><i>Special Review of the Department of State's Handling of the Security Clearance Suspension of the Special Envoy for Iran</i> (ESP-24-01, 9/2024)</p>	
<p>Recommendation 3: The Bureau of Diplomatic Security should amend its guidance regarding the Information Facilities and Access Restriction (IFAR) process to include criteria as to which type of IFAR should be issued and to emphasize that a "Typical" IFAR allows the employee continued access to a substantial amount of Sensitive But Unclassified information.</p>	N/A
<p>Recommendation 4: The Bureau of Diplomatic Security should amend its processes to ensure that supervisors and colleagues are notified when an employee's security clearance is suspended and the employee is permitted to continue working in the same position in order to ensure that classified information is not shared.</p>	N/A
<p><i>Evaluation of the Department of State's Security Clearance Process</i> (ESP-17-02, 7/2017)</p>	
<p>Recommendation 5: The Bureau of Diplomatic Security, Office of Personnel Security and Suitability should determine the actual cost of the security clearance work it performs for other Government agencies in order to fully recoup its expended funds, in accordance with the Economy Act and Department policy.</p>	N/A

Table D.3
Open Office of Inspections Recommendations Issued in Previous Periods, Pending Final U.S. Department of State Action, as of 3/31/2026

Significant Open Recommendations	Potential Monetary Benefits
<p><i>Review of the Bureau of Diplomatic Security's Physical Security Waivers and Exceptions Processes</i> (ISP-I-24-19, 6/2024)</p>	
<p>Recommendation 3: The Bureau of Diplomatic Security should update and implement its guidance related to facilities that do not meet Overseas Security Policy Board standards to clearly delineate when exceptions to physical security standards are required and when they are not and ensure that the guidance is consistent with Overseas Security Policy Board standards.</p>	N/A

Significant Open Recommendations	Potential Monetary Benefits
<i>Inspection of Embassy London and Constituent Posts, United Kingdom (ISP-I-20-12, 8/2020)</i>	
<p>Recommendation 9: Embassy London, in coordination with the Bureaus of the Comptroller and Global Financial Services, Global Talent Management, and European and Eurasian Affairs, should implement a plan to fund current liabilities and reduce future liabilities in the locally employed staff defined benefit pension plan in order to comply with local labor law and address long-term funding concerns.</p>	N/A
Open Recommendations	Potential Monetary Benefits
<i>Inspection of Embassy Port Louis, Mauritius (ISP-I-25-22, 9/2025)</i>	
<p>Recommendation 1: Embassy Port Louis, in coordination with the Bureau of Overseas Buildings Operations, should bring its safety, health, and environmental management program into compliance with Department standards.</p>	N/A
<p>Recommendation 2: Embassy Port Louis, in coordination with the Bureaus of African Affairs, the Comptroller and Global Financial Services, and Personnel and Training, should implement a plan to fund current liabilities and reduce future liabilities in the LE staff pension plan to comply with local labor law and address long term funding concerns.</p>	N/A
<p>Recommendation 3: Embassy Port Louis should bring its contract file and contracting officer's representative program into compliance with Department and federal standards.</p>	N/A
<p>Recommendation 4: Embassy Port Louis should manage its furniture and appliance pool assets in accordance with Department standards.</p>	N/A
<p>Recommendation 5: Embassy Port Louis should submit an updated educational allowance questionnaire to the Bureau of Administration in accordance with Department guidelines.</p>	N/A
<p>Recommendation 6: Embassy Port Louis should create budget, training plans, and local configuration management protocol for its Diplomatic Technology unit, in accordance with Department standards.</p>	N/A
<p>Recommendation 8: Embassy Port Louis should bring its Sensitive But Unclassified server room into compliance with Department standards.</p>	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 9: Embassy Port Louis should manage its mobile devices in accordance with Department standards.	N/A
Recommendation 10: Embassy Port Louis should manage its non-enterprise networks in accordance with Department standards.	N/A
Recommendation 11: Embassy Port Louis should implement a life cycle management plan for the applications it develops, in accordance with Department standards.	N/A
Recommendation 12: Embassy Port Louis should develop and implement a knowledge management process for capturing, sharing, transferring, and retaining information for managing computer, telephone, and radio operations.	N/A
Recommendation 13: Embassy Port Louis should implement a records management program that complies with Department standards.	N/A
<i>Inspection of the Venezuela Affairs Unit (ISP-I-25-21, 9/2025)</i>	
Recommendation 1: The Bureau of Western Hemisphere Affairs, in coordination with the Bureaus of Overseas Buildings Operations and Diplomatic Security and the Venezuela Affairs Unit, should conduct a cost-benefit analysis to determine whether the Department should continue to maintain and secure its properties in Caracas.	N/A
Recommendation 2: The Bureau of Western Hemisphere Affairs, in coordination with the Venezuela Affairs Unit, should assess the Venezuela Affairs Unit's operations and staffing.	N/A
Recommendation 3: The Venezuela Affairs Unit, in coordination with Embassy Bogota and the Bureau of Western Hemisphere Affairs, should update the memorandum of understanding between the Venezuela Affairs Unit and Embassy Bogota.	N/A
Recommendation 4: The Venezuela Affairs Unit, in coordination with the Bureau of Personnel and Training, should update its local compensation plan to reflect current practices, in accordance with Department standards.	N/A
Recommendation 5: The Venezuela Affairs Unit should adhere to all relevant Department standards for motor vehicles operations.	N/A
Recommendation 6: The Venezuela Affairs Unit should conduct a risk assessment and obtain an authorization to operate from	N/A

Open Recommendations	Potential Monetary Benefits
the Bureau of Diplomatic Technology for the cloud-based software application being used in Caracas.	
Recommendation 7: The Venezuela Affairs Unit should bring its records management program into compliance with Department standards.	N/A
<i>Inspection of Embassy Riga, Latvia</i> (ISP-I-25-20, 9/2025)	
Recommendation 4: Embassy Riga should review and revise locally employed staff position descriptions and classify them in accordance with Department standards.	N/A
Recommendation 9: Embassy Riga should maintain contract and contracting officer's representative files in the Integrated Logistics Management System in accordance with Department standards.	N/A
Recommendation 10: Embassy Riga, in coordination with the Bureau of Overseas Buildings Operations, should manage its non-high-rise residential properties in accordance with Department standards for fire protection or obtain exceptions to the standards.	N/A
Recommendation 15: Embassy Riga should complete all information systems security officer responsibilities in accordance with Department standards.	N/A
Recommendation 17: Embassy Riga should manage its records management program in accordance with Department standards.	N/A
<i>Inspection of Embassy Port of Spain, Trinidad and Tobago</i> (ISP-I-25-19, 8/2025)	
Recommendation 1: Embassy Port of Spain, in coordination with the Bureau of Overseas Buildings Operations, should evaluate all residential properties for seismic risk in accordance with Department standards.	N/A
Recommendation 3: Embassy Port of Spain should bring its contracting officer's representative program into compliance with Department and federal standards.	N/A
Recommendation 4: Embassy Port of Spain should bring its furniture and appliance pool program into compliance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 8: Embassy Port of Spain should require the Information Systems Security Officer to perform all duties in accordance with Department standards.	N/A
Recommendation 10: Embassy Port of Spain should implement a knowledge management process for capturing, sharing, transferring, and retaining information for managing computer, telephone, and radio operations.	N/A
Recommendation 11: Embassy Port of Spain should manage the mobile devices program in accordance with Department standards.	N/A
Recommendation 13: Embassy Port of Spain should implement its local configuration management protocol in accordance with Department standards.	N/A
Recommendation 14: Embassy Port of Spain should implement a life cycle management plan for the applications it develops, in accordance with Department standards.	N/A
Recommendation 15: Embassy Port of Spain should manage its non-enterprise networks in accordance with Department standards.	N/A
Recommendation 16: Embassy Port of Spain should bring its management of telephone operations into compliance with Department standards.	N/A
Recommendation 18: Embassy Port of Spain should implement a records management program that complies with Department standards.	N/A
<i>Inspection of Embassy Maputo, Mozambique (ISP-I-25-17, 8/2025)</i>	
Recommendation 4: Embassy Maputo should bring its contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 5: Embassy Maputo should close out procurement files in accordance with Department standards.	N/A
Recommendation 6: Embassy Maputo should manage its property in accordance with Department standards.	N/A
Recommendation 7: Embassy Maputo should manage its motor vehicle program in accordance with Department standards.	N/A
Recommendation 11: Embassy Maputo should perform routine safety inspections and testing of its elevators in accordance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 12: Embassy Maputo, in coordination with the Bureau of African Affairs, should determine a sustainable mechanism to fund the embassy's defined benefit retirement plan for locally employed staff.	N/A
Recommendation 16: Embassy Maputo should review and validate unliquidated obligations in accordance with Department standards, so that funds of up to \$3.4 million can be put to better use.	\$3,400,000
Recommendation 17: Embassy Maputo should dispose of obsolete and excess computers in accordance with Department guidance.	N/A
<i>Inspection of Embassy Lusaka, Zambia (ISP-I-25-14, 6/2025)</i>	
Recommendation 4: Embassy Lusaka should comply with Department standards for consular crisis preparedness.	N/A
Recommendation 7: Embassy Lusaka should record, track, and collect employee accounts receivable, in accordance with Department requirements.	N/A
Recommendation 9: Embassy Lusaka should clear overdue travel advances, in accordance with Department guidelines, and put overdue travel advance funds of up to \$24,770 to better use.	\$24,770
Recommendation 11: Embassy Lusaka should bring its property management program into compliance with Department standards.	N/A
Recommendation 15: Embassy Lusaka should close out procurement files in accordance with Department standards.	N/A
Recommendation 21: Embassy Lusaka should register and obtain approval for its external network extensions in accordance with Department standards.	N/A
Recommendation 22: Embassy Lusaka should update and test the information technology contingency plans for its Sensitive But Unclassified and classified networks in accordance with Department standards.	N/A
Recommendation 25: Embassy Lusaka should configure and monitor its non-enterprise networks in accordance with Department standards.	N/A
Recommendation 26: Embassy Lusaka should complete all information systems security officer responsibilities in accordance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 27: Embassy Lusaka should test the satellite phone and high frequency radio at the alternate command center monthly in accordance with Department standards.	N/A
Recommendation 32: Embassy Lusaka should bring its records management program into compliance with Department standards.	N/A
<i>Inspection of Embassy Ankara and Constituent Posts, Türkiye (ISP-I-25-09, 6/2025)</i>	
Recommendation 1: Embassy Ankara should install outside signage at the public entrances of the three consular facilities at the embassy, Consulate General Istanbul, and Consulate Adana, providing consular information in accordance with Department standards.	N/A
Recommendation 2: Embassy Ankara, in coordination with the Bureau of Consular Affairs and the Bureau of Overseas Buildings Operations, should provide protection from the elements for consular applicants in accordance with Department standards.	N/A
Recommendation 17: Embassy Ankara should request a mission-wide exception to Department fire standards in accordance with Department standards.	N/A
Recommendation 21: Embassy Ankara should update Mission Türkiye’s locally employed staff handbook in accordance with Department standards.	N/A
Recommendation 23: Embassy Ankara, in coordination with the Bureau of Global Talent Management, should update its local compensation plan to comply with government of Türkiye labor law in accordance with Department standards, and should only make payments for benefits contained within the plan.	N/A
Recommendation 26: Embassy Ankara should cease using resources intended for official use to support residential internet services in accordance with Department standards.	N/A
<i>Inspection of Embassy Muscat, Oman (ISP-I-25-15, 5/2025)</i>	
Recommendation 2: Embassy Muscat should bring the Consular Section’s workload management into compliance with Department standards.	N/A
Recommendation 3: Embassy Muscat, in coordination with the Bureau of Overseas Buildings Operations and Bureau of	N/A

Open Recommendations	Potential Monetary Benefits
Consular Affairs, should bring the Consular Section's physical space into compliance with Department standards.	
Recommendation 7: Embassy Muscat should bring its contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 10: Embassy Muscat should manage its property in accordance with Department standards.	N/A
<i>Inspection of Embassy Harare, Zimbabwe</i> (ISP-I-25-13, 5/2025)	
Recommendation 7: Embassy Harare should update standard operating procedures to assist staff in managing federal assistance awards in accordance with Department guidelines.	N/A
Recommendation 9: Embassy Harare should bring its payroll for locally employed staff into compliance with Department standards and coordinate with the Bureau of the Comptroller and Global Financial Services to determine whether alternatives to cash payroll exist so funds used to pay for cash replenishment fees could be put to better use.	N/A
Recommendation 14: Embassy Harare should establish and implement a standard operating procedure for tracking and processing employee accounts receivables in accordance with Department requirements.	N/A
Recommendation 16: Embassy Harare should clear outstanding travel advances in accordance with Department standards and put overdue travel advance funds of up to \$22,712 to better use.	\$22,712
Recommendation 17: Embassy Harare should bring its records management program into compliance with Department standards.	N/A
<i>Inspection of Embassy Doha, Qatar</i> (ISP-I-25-12, 5/2025)	
Recommendation 7: Embassy Doha should bring its practices for procurement of cellular phone services into compliance with Department standards.	N/A
Recommendation 9: Embassy Doha, in coordination with the Bureau of Overseas Buildings Operations, should implement a standard operating procedure to identify potential landlord-provided costs of a personal nature, document those that may be recovered, and implement a plan, where appropriate, to	N/A

Open Recommendations	Potential Monetary Benefits
recover the costs of landlord-provided services of a personal nature.	
Recommendation 12: Embassy Doha should update the locally employed staff handbook in accordance with Department standards.	N/A
Recommendation 13: Embassy Doha should require supervisors to approve locally employed staff requests for overtime in advance and maintain written documentation of prior approval with requests, in accordance with Department standards.	N/A
Recommendation 14: Embassy Doha should manage locally employed staff official personnel folders in accordance with Department standards.	N/A
<i>Inspection of the Bureau of Economic and Business Affairs (ISP-I-25-11, 5/2025)</i>	
Recommendation 3: The Bureau of Economic and Business Affairs, in coordination with the Bureau of Administration, should bring its contract and contracting officer's representative files into compliance with Department and federal guidance.	N/A
Recommendation 4: The Bureau of Economic and Business Affairs should require information systems security officers to perform their duties in accordance with Department standards.	N/A
Recommendation 6: The Bureau of Economic and Business Affairs should implement knowledge management procedures for capturing, sharing, transferring, and retaining information related to its information management program.	N/A
<i>Inspection of Embassy Tunis, Tunisia (ISP-I-25-16, 4/2025)</i>	
Recommendation 8: Embassy Tunis should request permits from the Bureau of Overseas Buildings Operations for the 11 prefabricated buildings on the chancery and recreation center compounds.	N/A
<i>Inspection of Embassy Algiers, Algeria (ISP-I-25-10, 4/2025)</i>	
Recommendation 3: Embassy Algiers, in coordination with the Bureau of Overseas Buildings Operations, should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
Recommendation 4: Embassy Algiers, in coordination with the Bureau of Overseas Buildings Operations, should bring its	N/A

Open Recommendations	Potential Monetary Benefits
mitigation program for non-high-rise buildings into compliance with Department standards.	
Recommendation 6: The Bureau of Overseas Buildings Operations should determine the level of priority and funding required to bring Embassy Algiers' facilities into compliance with federal law regarding accessibility.	N/A
Recommendation 7: Embassy Algiers should review and de-obligate all invalid unliquidated obligations without activity for an extended period, in accordance with Department standards, so funds up to \$595,918 can be put to better use.	\$595,918
Recommendation 8: Embassy Algiers should implement controls to ensure that all occasional money holders complete transactions in accordance with Department standards.	N/A
Recommendation 10: Embassy Algiers should bring its property management program into compliance with Department standards.	N/A
Recommendation 11: Embassy Algiers, in coordination with the Bureau of Overseas Buildings Operations, should replace the warehouse lock and strengthen internal controls to limit access to the warehouse to authorized personnel only.	N/A
Recommendation 14: Embassy Algiers, in coordination with the Bureau of Administration, should bring its contract files into compliance with Department and federal requirements.	N/A
Recommendation 17: Embassy Algiers should update its motor vehicle and safety policy and incorporate information on progressive driver discipline, in accordance with Department standards and guidance.	N/A
Recommendation 23: Embassy Algiers should develop and implement a knowledge management process for capturing, sharing, transferring, and retaining information for managing computer and telephone operations.	N/A
Recommendation 24: Embassy Algiers should cease supporting residential internet and television services, in accordance with Department standards.	N/A
Recommendation 26: Embassy Algiers should establish a local configuration management protocol in accordance with Department standards.	N/A
Recommendation 27: Embassy Algiers should manage its non-enterprise networks in accordance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 28: Embassy Algiers should implement a lifecycle management plan for the applications it develops, in accordance with Department standards.	N/A
Recommendation 29: Embassy Algiers should bring its telephone system into compliance with Department standards.	N/A
Recommendation 30: Embassy Algiers should implement a records management program that complies with Department standards.	N/A
<i>Inspection of the U.S. Mission to the United Nations, New York (ISP-I-25-06, 2/2025)</i>	
Recommendation 2: The U.S. Mission to the United Nations should define and document the mission's structure, roles, and responsibilities in Department standards and guidance.	N/A
Recommendation 11: The U.S. Mission to the United Nations, in coordination with the Bureau of Administration, should perform a strategic review of the findings in the building engineering reports and assess whether pursuing various delegated authorities for facility management from the General Services Administration would be cost-effective and prevent disruptions to mission operations.	N/A
Recommendation 15: The U.S. Mission to the United Nations should update its housing program regulations in the Foreign Affairs Manual.	N/A
<i>Inspection of Embassy Kinshasa, Democratic Republic of the Congo (ISP-I-25-05, 2/2025)</i>	
Recommendation 5: Embassy Kinshasa should close out expired federal assistance awards in accordance with Department standards.	N/A
Recommendation 8: Embassy Kinshasa should require all acquisition agreements and procurements be authorized by a warranted contracting officer in accordance with Department standards.	N/A
Recommendation 9: Embassy Kinshasa should develop and implement standard operating procedures for the purchase of official vehicles to adhere to Department acquisition rules for official vehicles.	N/A
Recommendation 10: Embassy Kinshasa should bring its contracting administration program into compliance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 11: Embassy Kinshasa should close out procurement files in accordance with Department standards.	N/A
Recommendation 12: Embassy Kinshasa should record all operational and maintenance data and costs for the embassy's watercraft in accordance with the Department's forthcoming Foreign Affairs Manual guidance.	N/A
Recommendation 13: Embassy Kinshasa should adhere to all Department Motor Vehicle Safety Management Program standards for chauffeurs and incidental drivers under chief of mission authority.	N/A
Recommendation 14: Embassy Kinshasa should bring its property management program into compliance with Department standards.	N/A
Recommendation 15: Embassy Kinshasa should bring its furniture and appliance pool program into compliance with Department standards.	N/A
Recommendation 16: Embassy Kinshasa should bring its warehouse operations into compliance with Department standards.	N/A
Recommendation 17: Embassy Kinshasa should manage its armored vehicles in accordance with Department standards.	N/A
Recommendation 19: Embassy Kinshasa should review and de-obligate all unliquidated obligations without activity for more than one year in accordance with Department standards, so that funds of up to \$2.8 million can be put to better use.	\$2,800,000
Recommendation 20: Embassy Kinshasa should bring the travel advance process into compliance with Department standards, including clearing overdue travel advances, and put funds of up to \$107,000 to better use.	\$107,000
Recommendation 22: Embassy Kinshasa should use the suspense deposits abroad account for authorized purposes only and reconcile the account's balance in accordance with Department standards.	N/A
Recommendation 23: Embassy Kinshasa, in coordination with the Bureau of Global Talent Management, should update the local compensation plan in accordance with Department standards.	N/A
Recommendation 24: Embassy Kinshasa, in coordination with the Bureau of Global Talent Management, should update the	N/A

Open Recommendations	Potential Monetary Benefits
locally employed staff handbook in accordance with Department standards.	
Recommendation 26: Embassy Kinshasa should review and revise locally employed staff position descriptions and classify them in accordance with Department standards.	N/A
Recommendation 32: Embassy Kinshasa, in coordination with the Bureau of Overseas Buildings Operations, should bring its fire protection program into compliance with Department standards.	N/A
Recommendation 34: Embassy Kinshasa, in coordination with the Bureau of Overseas Buildings Operations and the Bureau of Diplomatic Security, should bring its Special Program for Embassy Augmentation and Response Unit into compliance with Department Motor Vehicle Safety Management Program standards.	N/A
Recommendation 35: Embassy Kinshasa should control and account for all leftover construction materials in accordance with Department standards.	N/A
Recommendation 39: Embassy Kinshasa should schedule regular local Information Technology Configuration Control Board meetings to evaluate non-approved technology for use on Department networks.	N/A
Recommendation 41: Embassy Kinshasa should relocate the telecommunications demarcation point outside the limited access area server room in accordance with Department standards.	N/A
Recommendation 44: Embassy Kinshasa should install access control software and monitor its non-enterprise networks.	N/A
<i>Inspection of Embassy Jakarta and Constituent Posts, Indonesia (ISP-I-25-01, 1/2025)</i>	
Recommendation 14: Embassy Jakarta should bring the mission's furniture and appliance pool program into compliance with Department standards.	N/A
Recommendation 26: Embassy Jakarta should bring Consulate Medan's telephone system into compliance with Department standards.	N/A
Recommendation 27: Embassy Jakarta, in coordination with the Bureau of Diplomatic Security, should secure Consulate General Surabaya's telephone switch and main distribution frame room	N/A

Open Recommendations	Potential Monetary Benefits
serving controlled access areas in accordance with Department standards.	
<i>Inspection of Embassy Brazzaville, Republic of the Congo</i> (ISP-I-25-04, 12/2024)	
Recommendation 3: Embassy Brazzaville, in coordination with the Bureau of Consular Affairs, Bureau of Diplomatic Security, and the Bureau of Overseas Buildings Operations, should provide consular applicants with a waiting area that meets Department standards.	N/A
Recommendation 6: Embassy Brazzaville should bring its furniture and appliance pool program into compliance with Department standards.	N/A
Recommendation 17: Embassy Brazzaville, in coordination with the Bureau of Global Talent Management, should update the embassy's local compensation plan in accordance with Department standards.	N/A
Recommendation 19: Embassy Brazzaville should review and revise locally employed staff position descriptions and classify them in accordance with Department standards.	N/A
Recommendation 21: Embassy Brazzaville should review and de-obligate all unliquidated obligations without activity for more than 1 year, in accordance with Department standards, so that funds of up to \$1.26 million can be put to better use.	\$1,260,000
Recommendation 25: Embassy Brazzaville should manage its official residence expenses in accordance with Department standards.	N/A
<i>Inspection of Embassy Berlin and Constituent Posts, Germany</i> (ISP-I-25-03, 12/2024)	
Recommendation 3: Embassy Berlin, in coordination with the Bureau of Overseas Buildings Operations, should provide Consulate General Munich's consular applicants with a waiting area that meets Department standards.	N/A
Recommendation 4: Embassy Berlin should replace the existing consular microphone system with a functioning system.	N/A
Recommendation 5: The Bureau of Overseas Buildings Operations, in coordination with Embassy Berlin, should implement a plan to address identified facilities issues at Embassy Berlin.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 6: The Bureau of Overseas Buildings Operations, in coordination with Embassy Berlin, should implement a plan to address identified facilities issues at Consulate General Frankfurt.	N/A
Recommendation 8: Embassy Berlin should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
Recommendation 11: Embassy Berlin should close out procurement files in accordance with Department standards.	N/A
Recommendation 16: Embassy Berlin, in coordination with the Bureaus of Budget and Planning, the Comptroller and Global Financial Services, and European and Eurasian Affairs, should reprogram additional Department-funded diplomatic technology positions to International Cooperative Administrative Support Services-funded positions in accordance with Department standards, and put funds of up to \$243,993 over 3 years per position to better use.	\$243,993
Recommendation 17: Embassy Berlin, in coordination with the Bureau of Global Talent Management, should update the mission's local compensation plan in accordance with Department standards.	N/A
Recommendation 18: Embassy Berlin should update the locally employed staff handbook in accordance with Department standards.	N/A
Recommendation 20: Embassy Berlin should comply with Department standards concerning server room emergency power-off switches.	N/A
<i>Inspection of Embassy Malabo, Equatorial Guinea (ISP-I-24-23, 8/2024)</i>	
Recommendation 3: Embassy Malabo, in coordination with the Bureau of Consular Affairs and the Bureau of Overseas Buildings Operations, should provide protection from the elements for consular applicants.	N/A
Recommendation 10: Embassy Malabo should bring its motor vehicle safety program into compliance with Department standards.	N/A
Recommendation 12: Embassy Malabo should bring the motor pool preventive maintenance program into compliance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 13: Embassy Malabo should implement management controls for its fuel card program, in accordance with Department standards.	N/A
Recommendation 14: Embassy Malabo should bring its contracting officer's representative program for the local employee health insurance contract into compliance with Department standards.	N/A
Recommendation 17: Embassy Malabo, in coordination with the Bureau of Global Talent Management, should update its local compensation plan, in accordance with Department standards.	N/A
Recommendation 18: Embassy Malabo should establish and administer a training program for its locally employed staff, in accordance with Department guidelines.	N/A
Recommendation 24: Embassy Malabo should review and de-obligate all invalid unliquidated obligations without activity for more than 1 year, in accordance with Department guidance, so that funds of up to \$317,000 can be put to better use.	\$317,000
Recommendation 26: Embassy Malabo should bring its cashier operations into compliance with Department standards.	N/A
Recommendation 28: Embassy Malabo should budget for and purchase battery backup replacements, and spare or replacement printers and computers, as required by Department guidance.	N/A
Recommendation 29: Embassy Malabo should implement a records management program that complies with Department standards.	N/A
<i>Targeted Review of the Bureau of Diplomatic Technology's Cloud Services Program Management</i> (ISP-I-24-21, 6/2024)	
Recommendation 2: The Bureau of Diplomatic Technology should update its cloud computing policies in accordance with Department standards.	N/A
Recommendation 5: The Bureau of Diplomatic Technology, in coordination with the Bureau of Diplomatic Security, should follow Department standards for cloud security guidelines.	N/A
Recommendation 6: The Bureau of Diplomatic Technology should comply with Department encryption key management requirements for enterprise cloud systems.	N/A

Open Recommendations	Potential Monetary Benefits
<i>Inspection of Embassy Warsaw and Constituent Post, Poland</i> (ISP-I-24-18, 6/2024)	
Recommendation 3: Embassy Warsaw, in coordination with the Bureau of Overseas Buildings Operations, should bring all consular spaces into compliance with Department standards.	N/A
Recommendation 34: Embassy Warsaw, in coordination with the Bureau of Information Resource Management and the Bureau of Overseas Buildings Operations, should correct the network cabling infrastructure issues at Embassy Warsaw and Consulate General Krakow to comply with Department standards.	N/A
Recommendation 35: Embassy Warsaw should maintain telephone system operational readiness in accordance with Department standards.	N/A
Recommendation 36: Embassy Warsaw should relocate the telecommunications demarcation point outside limited access area communications rooms in accordance with Department standards.	N/A
<i>Inspection of Embassy Dili, Timor-Leste</i> (ISP-I-24-13, 5/2024)	
Recommendation 3: Embassy Dili should provide consular applicants with toilet facilities and drinking water facilities that meet Department standards.	N/A
Recommendation 4: Embassy Dili should institute regular mechanisms to coordinate the full range of U.S. foreign assistance activities in Timor-Leste.	N/A
Recommendation 5: Embassy Dili should use the Integrated Logistics Management System to track all personal and program property in accordance with Department standards.	N/A
Recommendation 7: Embassy Dili should comply with Department training standards for the use of powered industrial trucks, such as forklifts.	N/A
Recommendation 11: Embassy Dili should manage its bulk fuel operation in accordance with Department standards.	N/A
Recommendation 12: Embassy Dili should bring its contracting officer's representative program into compliance with Department standards.	N/A
Recommendation 13: Embassy Dili should close out procurement files in accordance with Department standards.	N/A

Open Recommendations	Potential Monetary Benefits
Recommendation 14: Embassy Dili should bring its time and attendance procedures for overtime or compensatory time into compliance with Department standards.	N/A
Recommendation 17: Embassy Dili should bring its cashiering operations into compliance with Department standards.	N/A
Recommendation 19: Embassy Dili, in coordination with the Bureau of Overseas Buildings Operations, should perform seismic safety evaluations of all its residential properties in accordance with Department standards.	N/A
Recommendation 23: Embassy Dili should install an emergency power-off switch in the unclassified server room in accordance with Department standards.	N/A
<i>Inspection of Embassy Lilongwe, Malawi</i> (ISP-I-24-15, 3/2024)	
Recommendation 10: Embassy Lilongwe should bring its fire protection program into compliance with Department standards.	N/A
Recommendation 11: Embassy Lilongwe, in coordination with the Bureau of Overseas Buildings Operations, should conduct the required annual review of the Zomba Mountain Cottage to determine whether the property is economical to retain and if continued U.S. government ownership of the property is justified.	N/A
Recommendation 13: Embassy Lilongwe should manage its bulk fuel operation in accordance with Department standards.	N/A
Recommendation 14: Embassy Lilongwe should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for storage or remove them in accordance with Department standards.	N/A
Recommendation 15: Embassy Lilongwe, in coordination with the Bureau of Administration, should bring its furniture and appliance pool program into compliance with Department standards.	N/A
Recommendation 16: Embassy Lilongwe should bring its property management procedures into compliance with Department standards.	N/A
Recommendation 19: Embassy Lilongwe should bring its local compensation plan and practices into alignment with Department authorizations.	N/A
<i>Inspection of Embassy Baghdad and Constituent Post, Iraq</i> (ISP-I-24-06, 1/2024)	

Open Recommendations	Potential Monetary Benefits
Recommendation 11: The Bureau of Overseas Buildings Operations, in coordination with Embassy Baghdad and the Bureau of Near Eastern Affairs, should conduct a cost-benefit analysis and determine the feasibility of connecting the Baghdad Embassy Compound to the local power grid.	N/A
Recommendation 12: Embassy Baghdad should bring its safety, health, and environmental management program into compliance with Department standards.	N/A
Recommendation 13: Embassy Baghdad should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers as functional space or dismantle and remove them, in accordance with Department standards.	N/A
Recommendation 15: Embassy Baghdad should comply with all Department motor vehicle safety management program standards for incidental drivers under chief of mission authority.	N/A
Recommendation 21: Embassy Baghdad should obtain written confirmation from the government of Iraq that U.S. direct-hire employees assigned to the mission are accredited and will receive diplomatic privileges and immunities.	N/A
Recommendation 26: Embassy Baghdad should implement a system for oversight of U.S. direct-hire employee compliance with Department mandatory training requirements.	N/A
Recommendation 31: Embassy Baghdad, in coordination with the Bureaus of Overseas Buildings Operations and Information Resource Management, should remediate the telecommunications infrastructure at the Baghdad Diplomatic Support Center, in accordance with Department standards.	N/A
Recommendation 32: Embassy Baghdad, in coordination with the Bureau of Overseas Buildings Operations, should configure mailrooms at the Baghdad Embassy Compound and the Baghdad Diplomatic Support Center in accordance with Department standards.	N/A
Recommendation 37: Embassy Baghdad, in coordination with the Bureau of Overseas Buildings Operations, should comply with Department standards for server room safety controls.	N/A
<i>Inspection of the Bureau of Medical Services</i> (ISP-I-24-08, 12/2023)	

Open Recommendations	Potential Monetary Benefits
<p>Recommendation 7: The Bureau of Medical Services should conduct annual reviews of medical provider clinical performance in accordance with health care industry standards.</p>	N/A
<p><i>Inspection of the American Institute in Taiwan-Taipei and Kaohsiung (ISP-I-24-07, 11/2023)</i></p>	
<p>Recommendation 14: The American Institute in Taiwan-Taipei should administer its facility management expendable supplies in accordance with Department standards.</p>	N/A
<p>Recommendation 17: The American Institute in Taiwan-Taipei, in coordination with the Bureau of Global Talent Management, should bring its local compensation plan into compliance with Taiwan labor laws.</p>	N/A
<p><i>Inspection of Embassy Abuja and Constituent Post, Nigeria (ISP-I-23-09, 6/2023)</i></p>	
<p>Recommendation 19: Embassy Abuja should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for storage and office space or dismantle and remove them in accordance with Department.</p>	N/A
<p>Recommendation 27: Embassy Abuja should dispose of excess expendable and nonexpendable property in accordance with Department guidelines.</p>	N/A
<p>Recommendation 32: Embassy Abuja should review its unliquidated obligations in accordance with Department standards and put up to \$1.2 million to better use.</p>	\$1,200,000
<p><i>Inspection of Embassy Brussels, Belgium (ISP-I-23-11, 5/2023)</i></p>	
<p>Recommendation 3: Embassy Brussels, in coordination with the Bureaus of Consular Affairs and Overseas Buildings Operations, should provide a wheelchair-accessible restroom option for consular customers.</p>	N/A
<p>Recommendation 5: The U.S. Mission to the North Atlantic Treaty Organization, in coordination with Embassy Brussels, should require that all residences are inspected and certified in the Post Occupational Safety and Health Officer Certification Application in accordance with Department standards.</p>	N/A
<p>Recommendation 21: Embassy Brussels should categorize, assess, and authorize its locally developed applications in accordance with Department standards.</p>	N/A

Open Recommendations	Potential Monetary Benefits
<i>Inspection of Embassy Beirut, Lebanon</i> (ISP-I-23-10, 4/2023)	
Recommendation 13: Embassy Beirut should comply with Department standards for managing its dedicated internet networks.	N/A
<i>Inspection of the Bureau of International Narcotics and Law Enforcement Affairs</i> (ISP-I-23-08, 1/2023)	
Recommendation 6: The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Office of Foreign Assistance and the Bureau of Budget and Planning, should implement monitoring and evaluation plans for its major programs, in accordance with Department standards.	N/A
Recommendation 9: The Bureau of International Narcotics and Law Enforcement Affairs should evaluate its long-term ongoing programs in accordance with Department standards.	N/A
Recommendation 26: The Bureau of International Narcotics and Law Enforcement Affairs, in coordination with the Bureau of Information Resource Management, should complete the assessment and authorization to operate process for the Office of Aviation web application.	N/A
<i>Inspection of Embassy Buenos Aires, Argentina</i> (ISP-I-23-06, 12/2022)	
Recommendation 8: Embassy Buenos Aires should obtain authorization from the Bureau of Overseas Buildings Operations to use shipping containers for permanent storage and office space or dismantle and remove them in accordance with Department requirements.	N/A
Recommendation 16: Embassy Buenos Aires, in coordination with the Bureaus of Western Hemisphere Affairs and Information Resource Management, should remediate the network cabling infrastructure to comply with Department standards.	N/A
Recommendation 17: Embassy Buenos Aires, in coordination with the Bureaus of Western Hemisphere Affairs and Overseas Buildings Operations, should relocate the telecommunications demarcation points outside limited access area communications rooms in accordance with Department standards.	N/A
<i>Inspection of Embassy Kuwait City, Kuwait</i> (ISP-I-23-07, 11/2022)	

Open Recommendations	Potential Monetary Benefits
<p>Recommendation 11: Embassy Kuwait City, in coordination with the Bureau of Overseas Buildings Operations, should conduct a technical review of the design plans for the two structures used as facility management workshops and breakrooms and a bodyguard breakroom and submit the survey for approval, in accordance with Department standards.</p>	N/A
<p><i>Inspection of Embassy Ottawa and Constituent Posts, Canada (ISP-I-23-04, 10/2022)</i></p>	
<p>Recommendation 5: Embassy Ottawa, in coordination with the Bureau of Overseas Buildings Operations, should bring all consular spaces into compliance with Department standards.</p>	N/A
<p>Recommendation 11: Embassy Ottawa should use the Integrated Logistics Management System to account for all expendable property in accordance with Department standards.</p>	N/A
<p>Recommendation 26: Embassy Ottawa should relocate the telecommunications demarcation point outside the limited access main telephone frame room at Consulate General Toronto.</p>	N/A
<p><i>Review of the Bureau of Consular Affairs' ConsularOne Modernization Program –Significant Deployment Delays Continue (ISP-I-22-03, 11/2021)</i></p>	
<p>Recommendation 11: The Bureau of Consular Affairs should perform annual security controls assessments for the Office of Consular Systems and Technology's information systems in accordance with Department standards.</p>	N/A
<p><i>Inspection of the Bureau of Overseas Buildings Operations' Office of Safety, Health, and Environmental Management (ISP-I-21-21, 4/2021)</i></p>	
<p>Recommendation 4: The Bureau of Overseas Buildings Operations, in coordination with the Bureaus of European and Eurasian Affairs, Near Eastern Affairs, and Western Hemisphere Affairs, should bring principal officer residential swimming pools at Embassies Cairo, Madrid, and Quito, and Consulate General Hamilton into compliance with Department swimming pool safety standards.</p>	N/A
<p><i>Management Assistance Report: Continued Deficiencies in Performance of Information Systems Security Officer Responsibilities at Overseas Posts (ISP-21-07, 12/2020)</i></p>	

Open Recommendations	Potential Monetary Benefits
<p>Recommendation 1: The Bureau of Global Talent Management, in coordination with the Under Secretary for Management, the Bureaus of Diplomatic Security and Information Resource Management, and the regional bureaus, should conduct an organizational assessment of the information systems security officer program to determine the feasibility of creating full-time overseas positions and implement the results of the assessment with an appropriate reporting structure for those positions.</p>	N/A
<p><i>Inspection of the Bureau of Democracy, Human Rights, and Labor's Foreign Assistance Program Management</i> (ISP-I-19-12, 10/2018)</p>	
<p>Recommendation 3: The Bureau of Democracy, Human Rights, and Labor, in coordination with the Bureau of Administration, should finalize a service level agreement clarifying the Bureau of Administration's responsibilities for grants support.</p>	N/A

Table D.4
U.S. Department of State Significant Management Decisions With Which OIG Disagreed, 10/1/2025–3/31/2026

Office of Audits
<p><i>Audit of Selected Contractor Requests for Equitable Adjustment Related to Bureau of Overseas Buildings Operations' Construction Projects</i> (AUD-CGI-25-15, 3/2025)</p>
<p>OIG recommended that the Bureau of Overseas Building Operations (OBO) establish a process to identify delays in reviewing contractors' requests for equitable adjustment (REA). OIG disagrees with OBO's assertion that such a process already exists, as current controls did not prevent significant delays—20 of 30 REAs exceeded the Department's 90-day goal, ranging from 96 to 869 days. OIG also recommended that OBO, in coordination with the Bureau of Administration, implement a process to periodically assess REA-related activities to ensure compliance with federal and Department requirements. OBO's existing controls did not prevent policy violations—including 14 constructive changes that resulted in contractor compensation—and no documentation refuted these findings. These recommendations will be considered resolved when OBO provides a plan of action for addressing these recommendations or provides an acceptable alternative that fulfills the intent of these recommendations.</p>

Table D.5**U.S. Department of State Management Success in Implementing Recommendations, 10/1/2025–3/31/2026****Office of Audits***Audit of Selected Internal Controls for the Special Needs Education Allowance (AUD FM 20 33, 6/2020)*

OIG reported that while the Department had initiated significant reforms to improve administration of the Special Needs Education Allowance (SNEA), several critical internal controls remained incomplete. The Department had not published comprehensive policies and procedures in the Foreign Affairs Manual (FAM) for medical clearances, eligibility determinations, or appeals processes related to SNEA, nor had it implemented a centralized voucher process or communicated consistent accounting procedures to relevant officials. These gaps were attributed to the complex nature of SNEA and the need for extensive coordination among multiple bureaus. OIG issued 15 recommendations to strengthen internal controls, including designating a permanent coordinating committee, clarifying guidance for medical clearances and eligibility, and establishing monitoring activities. In response, the Department implemented all recommendations and updated policies, improved documentation, and enhanced tracking systems. These actions are expected to improve the accuracy, consistency, and transparency of SNEA administration, ultimately supporting eligible families and ensuring responsible stewardship of federal resources.

Audit of the Department of State's Administration of the Shipment and Storage of Personal Effects During Post Assignment Travel (AUD-FM-25-22, May 2025)

OIG reported that although the Department administers a large and complex Post Assignment Travel (PAT) program, significant internal control deficiencies remain in the shipment and storage of personal effects. The audit found that posts and despatch agencies did not consistently establish or manage direct procurement service agreements in accordance with federal and Department requirements, often omitting mandatory Federal Management Regulation terms and conditions and failing to apply consistent decision factors when selecting shipment methods. These weaknesses stemmed from insufficient policies, unclear guidance on competition and rate negotiations, lack of standardized procedures for documenting justified exceptions, and the absence of formal training for despatch agency personnel. OIG issued four recommendations to strengthen internal controls, including developing comprehensive policies and procedures for tendering, documenting exceptions, updating tender templates, and implementing standardized training. In response, the Bureau of Administration addressed all recommendations including updating guidelines. These actions are expected to improve the consistency, transparency, and effectiveness of PAT shipping and storage services, ultimately supporting employees and safeguarding federal resources.

Office of Inspections*Inspection of Embassy Canberra and Constituent Posts, Australia*
(ISP-I-20-07, 2/2020)

OIG recommended that Embassy Canberra, in coordination with the Bureaus of Overseas Buildings Operations and East Asian and Pacific Affairs, dispose of property numbers R48 and R49 at Kalgoorlie Crescent in accordance with Department guidelines and put up to \$896,849 to better use. In response to the recommendation, Embassy Canberra provided documentation showing that it had disposed of the two properties, putting the proceeds from the sale of \$1,532,802 to better use.

Inspection of Embassy Malabo, Equatorial Guinea
(ISP-I-24-23, 8/2024)

OIG recommended that Embassy Malabo should clear overdue travel advances in accordance with Department guidelines and put funds of up to \$22,218 to better use. In response to the recommendation, the embassy provided documentation showing that it was able to recoup funds overdue, resulting in \$6,600 being put to better use.

APPENDIX E: ABBREVIATIONS

Abbreviation	Full Name
AM	Office of Acquisition Management
AUD	Office of Audits
C.F.R.	Code of Federal Regulations
CIGIE	Council of the Inspectors General on Integrity and Efficiency
DCAA	Defense Contract Audit Agency
Department	U.S. Department of State
DHS	U.S. Department of Homeland Security
DoD	U.S. Department of Defense
DOJ	U.S. Department of Justice
DS	Bureau of Diplomatic Security
EEO	equal employment opportunity
ESP	Office of Evaluations and Special Projects
FAM	Foreign Affairs Manual
FAR	Federal Acquisition Regulation
GA	Bureau of Global Acquisition
GEER	Global Emergencies and Emerging Risks
GHSD	Bureau of Global Health Security and Diplomacy
INV	Office of Investigations
ISP	Office of Inspections
LE	locally employed
NATO	North Atlantic Treaty Organization
OAR	Operation Atlantic Resolve
OBO	Bureau of Overseas Building Operations
OCO	overseas contingency operation
OES	Operation Enduring Sentinel
OIG	Office of Inspector General
OIR	Operation Inherent Resolve
OMB	Office of Management and Budget
OSG	Operation Southern Guard
OSS	Operation Southern Spear
PAT	post assignment travel
PPD-19	Presidential Policy Directive 19

APPENDICES

Abbreviation	Full Name
REA	request for equitable adjustment
S/OCR	Office of Civil Rights
SBIWTP	South Bay International Wastewater Treatment Plant
SBU	Sensitive But Unclassified
SNEA	Special Needs Education Allowance
USAGM	U.S. Agency for Global Media
USAID	U.S. Agency for International Development
U.S.C.	United States Code
USIBWC	U.S. Section of the International Boundary and Water Commission
VOA	Voice of America
WISP	Office of Whistleblower Integrity and Special Projects

APPENDIX F: INDEX OF REPORTING REQUIREMENTS

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APPENDICES

* The Inspector General Act, as amended, specifies the reporting requirements for semiannual reports (5 U.S.C. § 401 *et seq.*). The James M. Inhofe National Defense Authorization Act for Fiscal Year 2023 (NDAA), Public Law 117-263, § 5273, “Semiannual Reports,” made amendments to those requirements, but they have yet to be codified in the U.S.C. For that reason, the table reflects section 5 citations as written in the NDAA.



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